



ATAYAL CULTURE
& ALISHAN
SCENIC FOREST
TRAIN

TAIWAN

Forests, Food & Indigenous Culture

11 DAY SOLOS TOUR - OCTOBER 2027

EXCLUSIVELY FOR SOLO TRAVELLERS | VISIT AMAZING DESTINATIONS | YOUR OWN ROOM - ALWAYS!

www.twosacrowd.com.au

Discover Taiwan in its most beautiful season — when autumn brings cooler skies, golden landscapes, and a rich tapestry of cultural experiences. This small island offers an extraordinary blend of ancient traditions, breathtaking scenery, vibrant cities, and unforgettable flavours. Designed exclusively for solo travellers, this small group journey is limited to just 15 guests, plus your Tour Host, creating the perfect balance of companionship, connection, and personal discovery.

From the moment you arrive in Taipei, you'll experience a city where old and new exist side by side. Wander through the atmospheric lanes of historic Dihua Street, admire the grandeur of the Chiang Kai-shek Memorial Hall, and uncover centuries of history at the world-renowned National Palace Museum, home to one of the finest collections of Chinese art and treasures.

Taiwan is a paradise for food lovers, and you'll taste your way through the island's culinary traditions — from sizzling street food stalls at Taipei's famous Shilin Night Market to hands-on experiences where you become part of the local way of life. Harvest spring onions on a working farm and learn to make traditional pancakes, roll your own tea leaves at a scenic mountain plantation, and gather clams from the unique tidal flats of Fangyuan's coastal wetlands.

Beyond the cities, journey into Taiwan's lush mountains and discover landscapes that feel worlds away. Spend a meaningful day with the Indigenous Atayal people, learning ancient forest skills, preparing bamboo rice, and gaining insight into a culture deeply connected to the land. Cycle the tranquil shores of Sun Moon Lake, one of Taiwan's most breathtaking destinations, before boarding the historic Alishan Forest Railway as it winds through misty mountains and some of the world's oldest cypress forests.

This is a journey of authentic encounters, incredible flavours, and beautiful moments all shared with a small group of like-minded solo travellers. From the vibrant energy of Taipei's night markets to the tranquil beauty of ancient forests and mountain landscapes, each day reveals a new reason why Taiwan remains one of Asia's most fascinating hidden gems.



Itinerary Highlights

- Explore Taipei's historic **Dihua Street** and the iconic **Chiang Kai-shek Memorial Hall**
- Sample Taiwan's legendary street food at **Shilin Night Market**
- Marvel at Chinese treasures at the **National Palace Museum**
- Harvest spring onions and cook traditional pancakes on a working farm
- Spend a full day immersed in **Indigenous Atayal culture**, cooking bamboo rice and learning ancestral forest skills
- Cycle the lakeside trails of stunning **Sun Moon Lake**
- Roll your own tea leaves at a working tea plantation
- Enjoy a short scenic train ride through ancient cypress forests on the **Alishan Forest Railway**
- Harvest clams on the tidal flats of **Fangyuan's** unique coastal wetlands

Will you join us?



Day 1 - Wednesday 13th October TAIPEI (D)

Huān yíng — welcome to Taiwan! Your adventure begins in the bustling capital of Taipei, where you'll be met by our airport transfer (shared with other guests arriving on the same flight) — no queuing or navigating solo, just a smooth start to your Taiwan adventure. Arrive early? Relax in the soothing hot springs of Yangmingshan National Park before your journey begins. This evening at approximately 6pm, you will meet your fellow travellers, Tour Host and guide to celebrate the start of your Taiwan adventure with a welcome dinner and your first taste of the island's incredible cuisine.



Your own room at Amba Taipei Songshan or similar

Day 2 - Thursday 14th October ANCIENT STREETS, IMPERIAL TREASURES & NIGHT MARKET FLAVOURS (B)

Spend the morning wandering Dihua Street, Taipei's oldest and most atmospheric trading district — Fujian-style Qing Dynasty shopfronts and Baroque façades rub shoulders with contemporary cafés and art studios, each one a chapter in Taipei's rich merchant history, brought to life by your local leader's stories. From there, continue to the striking Chiang Kai-shek Memorial Hall, an impressive dedication to Taiwan's former president and one of the city's most iconic landmarks. Come evening, dive into Shilin Night Market at your own pace — ranked among Asia's best food markets, and the perfect place to sample fried fish meatballs, oyster omelettes, or, if you're feeling adventurous, Taiwan's famous stinky tofu.

Included Activity

- Guided walk through Dihua Street
- Chiang Kai-shek Memorial Hall
- Shilin Night Market visit



Your own room at Amba Taipei Songshan or similar



Day 3 - Friday 15th October

YILAN - INTO THE MOUNTAINS: TEA, CULTURE & TRADITIONAL FLAVOURS (B,D)

This morning, journey to the National Palace Museum, home to the world's largest collection of Chinese art, before swapping city streets for farmland at a local spring onion farm — pull on your gumboots, get grubby harvesting your own produce, then learn to whip up crispy spring onion pancakes, one of Taiwan's best-loved street snacks. Arrive at your hotel in Yilan by late afternoon, with free time to relax before an included group dinner. If your hotel's hot spring facilities call your name, don't forget to pack a swimsuit and cap.

Included Activity

- National Palace Museum
- Spring onion farm experience
- Taiwanese cooking demonstration



Your own room at Wellspring by Silks Jiaoxi or similar



Day 4 - Saturday 16th October

CONNECTING WITH TAIWAN'S INDIGENOUS HERITAGE (B,L)

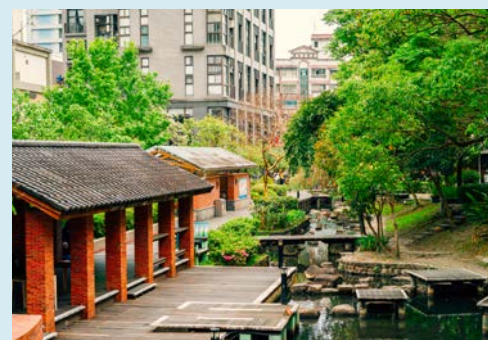
Today belongs entirely to Taiwan's Indigenous Atayal people — one of 16 recognised Indigenous groups who together make up just 2.5% of Taiwan's population, making this a genuinely rare opportunity for cultural connection you simply won't stumble onto travelling solo. Learn about traditional customs, tribal dress, and the story behind the community's distinctive facial tattoos, then roll up your sleeves to help prepare bamboo rice before sharing a hearty, flavour-packed lunch with your hosts. In the afternoon, head into the forest to learn ancestral hunting and trap-setting techniques, passed down through generations, before saying goodbye to your hospitable hosts and returning to Yilan for a free evening to explore.

Included Activity

- Indigenous Atayal village visit
- Cultural presentation
- Traditional bamboo rice experience
- Authentic Indigenous lunch



Your own room at Wellspring by Silks Jiaoxi or similar



Day 5 - Sunday 17th October

MISTY MOUNTAINS & THE MAGIC OF SUN MOON LAKE (B,D)

Start the morning at a local market, learning the fragrant ingredients that define Taiwanese cuisine, before hand-rolling your own peanut roll ice cream — a beloved local treat with a story behind every bite. From there, journey through Taiwan's mountain heartland to Sun Moon Lake — Taiwan's only natural lake, named for the sun-shaped east and moon-shaped west of its shoreline — where alpine scenery meets glassy, mirror-still water in the foothills of the Central Mountain Range. Settle into your lakeside hotel for an included group dinner, then enjoy a free evening to stroll the shore or watch the sunset over the surrounding peaks.

Included Activity

- Local market visit
- Peanut roll ice cream making
- Scenic drive to Sun Moon Lake



Your own room at Wyndham Sun Moon Lake or similar

Day 6 - Monday 18th October

SCENIC TRAILS & LAKESIDE SERENITY (B,L)

After breakfast, lace up for a scenic walk along forest trails to the 46-metre-tall Ci'en Pagoda, where sweeping panoramic views stretch across Sun Moon Lake and its surrounding mountains — climb to the top for the best vantage point of the trip so far. Return to town for an included lunch, then trade your walking shoes for a bike and cruise one of Taiwan's most picturesque lakeside cycling routes. However you choose to spend the rest of the afternoon and evening, the water is right there, waiting, whenever you want to slow down.

Included Activity

- Ci'en Pagoda Trail walk
- Lakeside cycling experience



Your own room at Wyndham Sun Moon Lake or similar



Day 7 - Tuesday 19th October

CHIAYI . COASTAL TRADITIONS & LIFE ON THE TIDAL FLATS (B,L)

Discover the art of Taiwanese black tea production at Hugosum Tea Farm, where you'll roll your own leaves — dried and packaged to take a taste of Taiwan home with you. After an included lunch, visit the architecturally striking Chung Tai Chan Monastery, where Chinese and Western design combine to dramatic effect. Meet one of the resident nuns or a local guide for a tour through the gardens and a glimpse into the monastery's history, before settling into Chiayi for a free evening.

Included Activity

- Tea plantation visit
- Tea rolling demonstration
- Chung Tai Chan Monastery



Your own room at Maison de Chine or similar



Day 8 - Wednesday 20th October

FROM LOCAL VILLAGES TO HIDDEN LANDSCAPES (B,L,D)

This morning, journey into the spectacular Alishan National Scenic Area, one of Taiwan's most breathtaking mountain regions. Alongside Sun Moon Lake and Taroko Gorge, Alishan is renowned for its dramatic landscapes, ancient forests, and mist-shrouded peaks. Board the historic Alishan Forest Railway for a very short iconic scenic trip through a changing landscape of tropical, subtropical, and temperate forests. Continue on foot along the Sacred Forest Trail, where towering cypress trees — some centuries old — create a magical atmosphere and offer a glimpse into Taiwan's incredible natural heritage. Later, return to Chiayi and relax over an included group dinner, sharing the day's memorable experiences with your fellow travellers.

Included Activity

- Alishan Forest Railway
- Sacred Forest Trail walk
- National Park sightseeing



Your own room at Maison de Chine or similar



Day 9 - Thursday 21st October
TAICHUNG. FLAVOURS & EVERYDAY
TAIWAN (B,D)

Today, head to the flat, fertile land of Changhua County, sometimes known as Taiwan's 'breadbasket'. Visit the historic Longshan Temple, one of the oldest temples in Taiwan, before continuing to the fishing village of Fangyuan for a hands-on experience you won't find in any guidebook — traditional clam harvesting on the tidal flats, alongside mudskippers, fiddler crabs and migratory birds in this unique wetland ecosystem, with the chance to sample fresh local seafood like crabs and oysters. Arrive in Taichung by afternoon for a group dinner, with a free evening to explore at your own pace.

Included Activity

- Longshan Temple
- Traditional clam harvesting experience
- Coastal wetland visit



Your own room at La Vida Hotel or similar



Day 10 - Friday 22nd October
TAIPEI (B,D)

Head back to Taipei, with plenty of afternoon left for last-minute shopping or a trip up to the Taipei 101 observation deck. Tonight, gather with your fellow solo travellers — now firm friends — for a farewell dinner marking the close of an unforgettable Taiwan adventure.



Your own room at Amba Taipei Songshan or similar

Day 11 - Saturday 23rd October
TAIPEI. FAREWELL TO AN ISLAND OF
MEMORIES (B)

After one final Taiwanese breakfast, your solo adventure through Taiwan comes to a close. Sit back for your included private airport transfer to your onward journey — no rushing, no logistics to navigate alone, just happy memories to carry home. your onward journey — no rushing, no logistics to navigate alone, just happy memories to take home.

WANT TO EXTEND YOUR ADVENTURE?

Our team would be delighted to assist!

Make the most of your time in Asia by combining your Taiwan journey with our 13-day Highlights of Japan tour, which operates immediately before this tour.

We can book pre and post tour accommodation in Taipei for \$365 per person, including breakfast and your transfer.



INCLUSIONS & EXCLUSIONS

TOUR PRICING: A\$7,990 | TOUR DATES: 13TH - 23RD OCTOBER 2027

Tour Inclusions:

- Dedicated Two's a Crowd Tour Host from Australia
- Local English-speaking tour leader throughout
- 10 nights' accommodation in your own private ensuite room
- Meals as mentioned on the itinerary (B, L, D)
- All ground transportation in an air-conditioned coach
- Private airport transfers on arrival and departure
- Alishan Forest Railway scenic train ride
- Guided walking tour of Dihua Street, Taipei
- Full-day Indigenous Atayal cultural experience, including bamboo rice making and traditional lunch
- Spring onion farm visit and cooking demonstration
- Tea rolling demonstration at Hugosum Tea Farm

- Traditional clam harvesting experience, Fangyuan
- Peanut roll ice cream making
- Ci'en Pagoda Trail walk and lakeside cycling, Sun Moon Lake
- Sacred Forest Trail walk, Alishan

Tour Exclusions:

- International airfares
- Visas
- Personal expenses such as drinks, laundry, phone calls, and souvenirs
- Any services, meals, or drinks not listed in the itinerary
- Optional activities
- Travel insurance (mandatory)

TRAVEL ESSENTIALS



Flights

While we do not offer a flight booking service, we are happy to recommend a trusted travel agent to assist with your arrangements.



Travel Insurance

We offer a 10% discount through our preferred provider, Go Insurance. Get in touch for a quote to ensure you're fully covered for your journey.



Visas

Taiwan is visa-free for Australian / NZ passport holders. There is an e-arrival card required (free). Requirements are subject to change – please check prior to departure.



Pre-Departure & Packing

Detailed pre-departure information, including packing guidance and helpful travel tips, will be provided approximately three months prior to departure- ensuring you feel well prepared and ready for the journey ahead.

ABOUT TWO'S A CROWD: We are an award winning tour company exclusively dedicated to the needs of solo travellers. At Two's a Crowd, single and solo travellers have access to fantastic itineraries at great prices without ever feeling like a third wheel to someone else's private getaway. Our travellers enjoy the best of both worlds: private time, personalised attention, low single supplements, as well as the camaraderie of like-minded travellers. Our commitment is to make solo travel more enjoyable and affordable.

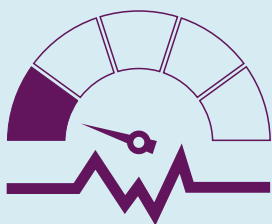


As an accredited member of the Australian Travel Industry Association (ATIA), we hold ourselves to the highest financial and professional standards. Every year, our financials are prepared by a Chartered Accountant and independently assessed to ensure our business remains robust, secure, and resilient. For you, this means absolute confidence every time you book your travel with us, leaving you free to focus entirely on the joy of your upcoming journey.

Physical ratings

The physical rating gives you an idea of how much physical exertion is required on a particular trip. The majority of our itineraries are designed for people with an average level of fitness, but there are a few specialist tours especially those labelled Trailblazer (like hiking the Himalayas or cycling through Vietnam) that requires some training beforehand. If you are not sure if a tour is right for you, or you have mobility issues, please speak with the team.

This tour is rated **MODERATE**



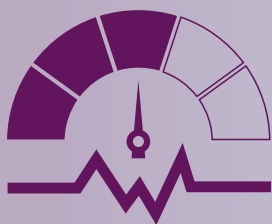
These trips are a relaxing break. You don't have to worry about doing anything physically demanding unless you want to.

RELAXING



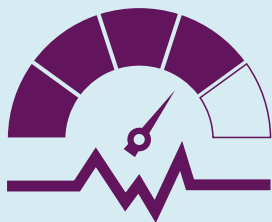
Some easy physical activities included in your trip. No physical preparation is required to make the most of the journey.

EASY



This trip will raise your heart rate. Moderate physical activities are included and a good level of fitness is required.

MODERATE



Be prepared for some serious physical activity. The fitter you are, the more you'll enjoy it, as most activities will be challenging.

CHALLENGING



Our highest physical rating. Get ready for a heart-pumping adventure with plenty of challenges and some extreme conditions. You'll be required to be seriously fit for this trip as difficult activities are included.

DIFFICULT



TWO'S A CROWD – GROUP BOOKING CONDITIONS

MAKING A BOOKING

A booking request is accepted when you pay a deposit and complete our online Booking Form. Your Booking Form forms part of your contract with TaC. By submitting your Booking Form, you confirm that you have read, understood, and agree to be bound by these terms and conditions and the specific details set out in the Booking Form, including the payment schedule and any applicable cancellation terms. To the extent of any inconsistency between these terms and the Booking Form, the Booking Form will prevail. It is at this point that a contract between TaC and you comes into existence subject to these Booking Conditions and the specific details set out in the Booking Form. We reserve the right to decline any booking at our discretion. No employee of TaC other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount, refund or credit. By making a booking, you consent to us assigning or novating your booking in the circumstances described under the "Transfer of Bookings" section, provided the new owner or operator assumes responsibility for your travel arrangements.

SERVICES

The services we provide to you are limited to (a) the arrangement and coordination of your travel arrangements; and (b) the delivery of travel arrangements which we directly control. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements.

PRICING

Prices shown in our brochures are in Australian Dollars (\$AUD) and were accurate based on prices and exchange rates at the time of printing or publication. We reserve the right to adjust published prices due to currency fluctuations, government charges or increased costs of services at any time. Please enquire with us or check our website prior to making a booking request for the current prices. Please be aware that tour pricing may be based on a number of foreign currencies and the total cost of your trip can only be guaranteed upon final payment. Up until that time TaC reserves the right to amend your tour pricing in accordance with negative currency fluctuations and the imposition of new or amended government charges.

NOT INCLUDED IN THE TOUR PRICE

Unless otherwise stated, international and domestic airfares, visas, airport taxes, port taxes, city taxes, security charges, airport/hotel transfers, gratuities, items of a personal nature, travel insurance, vaccinations, emergency evacuation costs, laundry, meals (other than those stipulated), additional beverages and consumables are not included in the tour price.

PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as currency devaluation, fuel or air fare surcharges, or the imposition of new or amended Government charges. We will not surcharge for currency fluctuations once full payment has been received by us.

DEPOSIT AND PAYMENT TERMS

A non-refundable and non-transferable booking deposit as specified in our Booking Form is required to confirm your booking. The deposit represents a fee payable to us for services associated with the processing and confirmation of your booking and any consultations on travel arrangements that we may provide to you. Because these services are provided as soon as we confirm your booking, the deposit is non-refundable other than where we cancel your travel arrangements for reasons other than Force Majeure (see below). We are not obliged to hold or confirm any services for you until we receive your deposit. If you fail to pay the deposit, then we reserve the right to cancel your booking without notice. If the price of any services increases before we receive your deposit, we reserve the right to pass on this price increase to you. This is in addition to our right to increase prices prior to full payment as stated above.

FINAL PAYMENT

The outstanding balance is payable by the date specified in the Booking Form for that tour. Certain tours may also require additional instalment payments. Payment schedules, including any instalments and the final payment date, will be specified in your Booking Form. You acknowledge and agree that TaC may apply payments received from you, including the deposit and any instalments, toward supplier commitments, administrative costs and other costs incurred in connection with your booking. To the extent any such costs are unrecoverable by TaC, TaC may retain the relevant amount from payments received. Late payment may cause cancellation of all or part of your trip, with no refund payable. We are under no obligation to remind you when payment is due. For late bookings, full payment is required at the time of request, and if we are unable to confirm services, we will provide you with a refund.

PAYMENT METHODS

Payments can be made by direct deposit or credit card. Unfortunately, we are unable to accept cheques or cash. Account details for direct deposit are as follows:

BENDIGO BANK

ACCOUNT NAME: Travel Passion Pty Ltd

BSB: 633000

ACCOUNT 216 600 171 (Note: New account number from 8th July 2024)

Please include your name as the reference and advise us via email (team@twosacrowd.com.au) that you have made the payment. As at 11/05/2026, payments made by credit card will incur a 1.45% merchant surcharge for MasterCard (including Corporate and Premium), 1.65% for Visa (including Corporate and Premium) and 2.05% for American Express. International Credit cards attract a surcharge of 4.05%. These rates may change and any updated rates will be advised at the time of payment.

CANCELLATIONS BY YOU

If you wish to cancel your trip, you must give written notice. Refunds will be made less applicable cancellation fees, calculated from the date we receive your written notice, as follows:

- If cancellation is received before the final payment due date stated in your Booking Form: non-refundable deposit plus any unrecoverable costs actually incurred by TaC in connection with your booking, including supplier payments, reasonable administrative costs and other reasonable commitments made in reliance on your booking.
- If cancellation is received on or after the final payment due date stated in your Booking Form, or if you do not show: 100% of the total booking price payable, reflecting the fact that TaC will have committed the full cost of your travel arrangements at that time.

For the avoidance of doubt, where instalment payments have been made before the final payment due date stated in your Booking Form, TaC may retain, in addition to the non-refundable deposit, only so much of those payments as is necessary to cover unrecoverable costs actually incurred by TaC. You agree that the deductions and cancellation charges specified above are reasonable, represent a genuine pre-estimate of loss, and are necessary to protect TaC's legitimate business interests. Please note that payment schedules and cancellation conditions vary from tour to tour. The specific terms applicable to your booking

will be set out in your Booking Form. By proceeding with your booking, you acknowledge and agree to those terms. If you have booked and then cancel any services additional to the packaged tour arrangements, for example pre/post accommodation, airfares, transfers or travel insurance, the supplier of those services may impose cancellation fees in accordance with their own terms and conditions, which you will be responsible for. TaC may also charge cancellation fees for those services in accordance with our Agency Booking Conditions. For group departures, a transfer of a confirmed booking to another departure date at your request is deemed to be cancellation of the original booking.

ILLNESS OR VACCINATION STATUS PREVENTING TRAVEL

If, due to any illness, suspected illness or failure to satisfy any required tests (such as a PCR or rapid antigen test in relation to Covid19) or vaccination or other health requirements:

- an airline or other common carrier refuses you carriage;
- a hotel, vessel or other service provider refuses to accommodate or carry you; or
- we or our suppliers (acting reasonably) exclude you from the trip,
- and you are consequently prevented from commencing or continuing your trip, then:
- if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.
- if you have not commenced your trip, then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it), except to the extent we are able to recover any amounts from suppliers or are otherwise required to do so under the Australian Consumer Law. This is because we will have already paid (or committed to pay) suppliers and will have already performed significant work preparing for the delivery of your trip and servicing your booking. We will not be responsible for any other loss or expense you incur in connection with your booking (for example, airfares and visa expenses) if you are prevented from commencing or continuing your trip in these circumstances.

CANCELLATIONS OR RESCHEDULING BY US

In these Booking Conditions, the term Force Majeure means an event or events beyond our control and which we could not have reasonably prevented, and includes but is not limited to: (a) natural disasters (including not limited to flooding, fire, earthquake, landslide, volcanic eruption), adverse weather conditions (including hurricane or cyclone), high or low water levels; (b) war, armed conflict, industrial dispute, civil strife, terrorist activity or the threat of such acts; epidemic, pandemic; (d) any new or change in law, order, decree, rule or regulation of any government authority (including travel advisories and restrictions).

FORCE MAJEURE – PRIOR TO TRAVEL

If in our reasonable opinion, your travel arrangements cannot safely or lawfully proceed due to a Force Majeure Event, then we at our discretion may elect to:

- reschedule your travel arrangements (in whole or in part) and/or
- cancel your travel arrangements (in whole or in part), in which case our contract with you will terminate (in whole or in part)

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other for the cancelled arrangements. However, we will refund payments attributable to the cancelled travel arrangements less (a) unrecoverable third party costs and other expenses incurred by us for the cancelled travel arrangements; (b) overhead charges incurred by us relative to the price of the cancelled travel arrangements; and (c) fair compensation for work undertaken by us in relation to the cancelled travel arrangements until the time of cancellation and in connection with the processing of any refund.

FORCE MAJEURE – DURING TRAVEL

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third-party costs only.

FORCE MAJEURE – GENERAL

If we provide you with any alternative services or assistance where travel arrangements are cancelled or rescheduled due to Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance. If we cancel your trip for reasons beyond Force Majeure, you will be offered (at your election a full refund of all funds paid over to us, or the offer of a trip of substantially equal quality if appropriate. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of postponement or cancellation of your travel arrangements by us whether due to Force Majeure or otherwise. You acknowledge that the terms in this section are reasonably necessary to protect our legitimate business interests.

MINIMUM NUMBERS

Some tours are based on a minimum number of passengers travelling. We will advise you prior to confirming your booking if this is the case. If a tour fails to attract the minimum passenger numbers, the tour may be cancelled, or we may pass on any pro-rata increases in costs at our discretion. If a tour is cancelled, monies already paid by you will be refunded or credited towards future travel at your election. We will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of our cancellation.

AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil. An amendment fee of AU\$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

AMENDMENTS BY US

Every effort will be made to adhere to the published touring itinerary. Occasionally, circumstances beyond our and our suppliers' control will force changes, amendments or modifications to the itinerary and its inclusions. If circumstances beyond our control such as road conditions, poor weather, changes in transport schedules and/or vehicle breakdowns mean that we need to amend your itinerary or the services with it, we shall notify you in writing as soon as possible. If the change arises during your trip, our representatives will make every effort to contact you personally. We reserve the right to substitute alternative transport or accommodation in the interests of the safety of our passengers and/or the successful completion of the itinerary. You agree that we have the right to pass on any costs we incur for alternative arrangements we put in place for your benefit in these circumstances. To the fullest extent permitted by law, TaC will not be responsible for any omissions or modifications to the itinerary or the inclusions made as a consequence of these circumstances. If you are entitled to any compensation at law for any changes or modifications in these circumstances, then you agree that any compensation you are entitled to will be reduced by the value of any alternative services we provide to you which you accept. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you.



twosacrowd.com.au



team@twosacrowd.com.au



AU: 1300 55 45 01
NZ: 0800 895 145

TWO'S A CROWD – GROUP BOOKING CONDITIONS

UNUSED & DENIED SERVICES

No refunds will be made for any travel arrangements not utilised, whether by choice or because of late arrival or early departure. This includes the failure of transport to operate according to schedule, which we disclaim responsibility for. If you are not fully and validly vaccinated against Covid-19 in the destination(s) where services are to be provided, and particular suppliers refuse to provide you with travel arrangements, then you agree you will not be entitled to any refund for those arrangements. We will not be responsible to you for any loss or expenses you incur (including loss of enjoyment or the costs of alternative arrangements) if you are denied services in these circumstances.

ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

PASSPORTS & VISAS

It is a requirement that you hold a valid passport, any required visas and any other mandatory travel authorisations for your journey (for example, electronic travel authorisations such as ESTA or ETA, where applicable). Your passport and any travel authorisations must meet all entry and exit requirements of the countries you are visiting, including any rules that apply if you hold dual nationality. It is your sole responsibility to ensure that you are in possession of all documentation necessary to comply with the laws and regulations of the countries to be visited, and to check the current requirements with the relevant embassy, consulate or official government website before you travel.

CLIENT NAMES EXACTLY AS PER PASSPORT

For security reasons, airlines and our overseas suppliers require names to be given exactly as stated in your passport. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will be responsible for any fees charged (such as airline cancellation charges or re-issue fees) in addition to our own reasonable administration fees.

VACCINATIONS

It is your sole responsibility to obtain vaccinations and preventative medicines as may be required for the duration of the tour. Any information provided by us is given in good faith.

COVID-19

TaC does not require proof of vaccination against COVID-19 in order to travel with us. However, we encourage our clients to be vaccinated in order to protect themselves and others. Specific proof of vaccination (for COVID-19 or other diseases), testing, health declarations or other Covid-related measures may still be required by an airline, cruise line, accommodation provider or destination country. It is your responsibility to check the relevant requirements carefully before you travel and to ensure you comply with all airline, cruise line and government health and entry rules that apply to your journey. If you are unable to commence or continue your trip because you do not meet any applicable health, vaccination, testing or Covid-related requirements, this will be treated as a cancellation by you – please refer to the "Cancellations by You" and "Illness or Vaccination Status Preventing Travel" sections above.

GENERAL

You acknowledge and agree that failure to satisfy testing or vaccination requirements imposed by a destination or carrier/cruise line will be deemed a cancellation by yourself. Please refer to the "Cancellation by You" section above.

EXCLUSION FROM TOUR

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour host or tour guide acting reasonably may require that you leave the tour. TaC will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of your booking being cancelled or you being asked to leave the tour as described above, including costs of airfares, visas or any other expenses incurred by you as a result of our cancellation.

HEALTH & FITNESS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may reasonably be expected to increase your risk of needing medical attention, or which may affect the normal conduct of the trip, then you must advise us at the time you make your booking request. We may request you to provide an assessment of your medical condition from a qualified medical practitioner. If the assessment indicates that you will require special assistance from personnel which we cannot reasonably provide, then we may cancel your booking. Provided you notified us of your medical condition at the time you made your booking request, we will provide you with a full refund of payments made. If you fail to notify us at that time or if you fail to provide a medical assessment within a reasonable time of our request, then this will be considered a cancellation by you. We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

DIETARY REQUIREMENTS

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

TRAVEL INSURANCE

For international tours, it is a condition of travel that each passenger is adequately covered by an appropriate comprehensive travel insurance policy to cover cancellation, medical requirements, luggage, repatriations, medical evacuation and additional expenses. For domestic travel (ie within Australia), travel insurance is strongly recommended. Please also check the contingencies of your prospective insurance cover and ensure you are aware of its conditions and omissions. We strongly advise travel insurance is purchased at time of booking to provide full cover. You must provide us with the insurance company name, policy number and emergency contact number relating to such a policy within 14 days of final payment being made.

COMPLAINTS

If you have a complaint about any aspect of the travel arrangements, you must immediately bring it to the attention of TaC or our local representative at the time to give us the opportunity to put things right. If you fail to do this, you agree that you waive the right to make a future claim against us in connection with the problem. If you notify us or our local representative of the

problem and the problem is not solved to your satisfaction you must forward your complaint in writing to TaC no later than 30 days after completion of the tour, otherwise you waive the right to make a claim against us in connection with the problem.

INDEPENDENT SERVICES

TaC is not responsible for any additional activities or excursions which are not included in the booked itinerary or which we sell as agent for the principal operator. Any advice or recommendation made by a guide or local representative does not make us responsible.

ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of the adventurous nature of your trip or the visiting of destinations which present geographical, political or cultural risks and dangers. You should consult guidance issued by the Department of Foreign Affairs and Trade (DFAT) applicable to the destinations within your itinerary. You acknowledge that your choice to travel is made having had the benefit of DFAT guidance, and you accept any additional personal risks associated with your travel. To the fullest extent permitted by law, we disclaim any liability for these risks.

RESPONSIBILITY

Services Supplied By Independent Suppliers:

Where a third party over whom we have no direct control (Independent Suppliers) is the supplier of travel arrangements that form part of your tour, you acknowledge that our obligations to you are limited to arranging for the Independent Supplier to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include airlines, railway and cruise operators, hoteliers and common carriers. To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Any claims you have in this regard must be made against the Independent Supplier. You acknowledge that the Independent Supplier's liability to you may be limited by their own terms and conditions.

Services we directly supply:

To the extent only that we are the principal supplier of travel arrangements or other services to you which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or where the supplier is not an Independent Supplier) if they were carrying out the work we had asked them to do. We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

GENERAL LIABILITY LIMITATION

You acknowledge that travel arrangements or services which comply with local laws and regulations will be deemed to have been properly performed, even if this would not be considered the case in Australia. Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, TaC disclaims all warranties. To the fullest extent permitted by law, the maximum liability of TaC to you under these Booking Conditions, in tort (including negligence) or at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having them resupplied.

DEEMED ACCEPTANCE

By making a booking request, you are deemed to have agreed and consented to all terms in these Booking Conditions and in any other documents provided to you by TaC or any other person who may have booked the tour on your behalf. If you book on behalf of another party, you represent and warrant to TaC that you are duly authorised to provide the agreement and consent the other party and you agree that you will be responsible for any loss or damage TaC incurs if this is not the case.

IMAGE RELEASE

When on tour, we may from time to time take photographs or make recordings of you and your activities that may identify you. We reserve the right to use any photographs and/or recordings for promotional reasons. In using such images, you consent to the use of such images or recordings by us and you acknowledge that you will not be entitled to payment or other compensation for the giving of this consent. If you do not consent to the release and use of your image, then please advise TaC in writing within 30 days following payment of your deposit.

TRANSFER OF BOOKINGS

If our business or part of it is sold or transferred, we may assign or novate your booking to the new owner or another tour operator who agrees to honour your travel arrangements on substantially the same terms. If this happens, we will notify you and provide the new operator's details, and from that time your contract will be with the new operator, subject to the Australian Consumer Law.

GENERAL

The contract between you and Travel Passion Pty Ltd trading as Two's a Crowd is deemed to have been made in the State of Victoria, Australia, and shall be governed by the laws of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria. If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed from these conditions without affecting the remaining provisions. Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here <https://twosacrowd.com.au/privacy-policy/>

UPDATED 11/05/2026



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