



**ICONIC RAIL
ADVENTURE**

JAPAN

Bullet Trains, Ancient Traditions & Timeless Japan

13 DAY SOLOS TOUR - OCTOBER 2027

EXCLUSIVELY FOR SOLO TRAVELLERS | VISIT AMAZING DESTINATIONS | YOUR OWN ROOM - ALWAYS!

www.twosacrowd.com.au

From Tokyo's dazzling neon streets to the peaceful mountain villages of the Japanese Alps, Japan is a country of extraordinary contrasts — and there's no better way to experience them than by rail.

Designed exclusively for a small group of solo travellers, this carefully curated 13-day adventure follows Japan's world-renowned rail network the length of Honshu, travelling aboard the legendary shinkansen and scenic regional trains that connect the country's most captivating destinations.

There's a unique rhythm to travelling through Japan by train. Watch the scenery transform from futuristic cities to tranquil coastlines and forested mountains, arrive refreshed instead of road-weary, and let your luggage do the hard work.

Your suitcase is transferred ahead between key destinations, leaving you free to travel comfortably with just a light overnight bag. It's the way the Japanese travel their own country — and the perfect way to discover it yourself.

Discover the serenity of Hakone beneath the gaze of Mount Fuji, wander the beautifully preserved Edo-period streets of Takayama, and step into the fairy-tale village of Shirakawa-go. Reflect on Hiroshima's powerful history at the Peace Memorial Park before visiting Miyajima's iconic floating torii gate, then immerse yourself in Kyoto's timeless temples, samurai castles and atmospheric geisha districts.

Along the way, learn the art of sushi-making with a fourth-generation Tokyo sushi family, soak in a traditional mountain onsen, and savour regional specialities as diverse as the landscapes themselves.

Travelling with a small group of like-minded companions, you'll enjoy your own private room throughout, seamless rail journeys, included luggage transfers and thoughtfully curated cultural experiences at every stop.

With every detail taken care of, all that's left to do is settle into your seat, watch Japan unfold beyond the window, and arrive ready for the next unforgettable experience.

This is Japan beyond the highlights — authentic, immersive and effortlessly travelled. A journey filled with meaningful encounters, remarkable food and unforgettable moments, shared with fellow solo travellers who love to explore.



Itinerary Highlights

- **Travel across Japan by shinkansen (bullet train)**, journeying from Tokyo through the Japanese Alps to Hiroshima, Kyoto and back
- **Learn the art of sushi-making** with a fourth-generation Tokyo sushi family
- **Cruise Lake Ashinoko, ride the Hakone Ropeway and soak in a traditional onsen** beneath the gaze of Mount Fuji
- **Explore the beautifully preserved Edo-period town of Takayama** and the UNESCO-listed village of Shirakawa-go in the Japanese Alps
- **Visit Hiroshima Peace Memorial Park and Museum**, then ferry to Miyajima Island to see the iconic floating torii gate of Itsukushima Shrine
- **Step inside Himeji Castle**, Japan's finest surviving samurai castle and a UNESCO World Heritage Site
- **Discover Kyoto's timeless treasures**, including the Gion geisha district, Fushimi Inari Shrine and the famous vermilion torii gates
- **Experience Japan's extraordinary food culture**, from Hida beef and Hiroshima okonomiyaki to Kyoto sake and fresh sushi

Will you join us?



Day 1 - Friday 1st Oct
TOKYO (D)

Konnichiwa - welcome to Japan! Your adventure begins in Tokyo, the world's largest and most electric city. If you land early, spend the day exploring at your own pace - world-class shopping, fascinating museums, and backstreets lined with hole-in-the-wall eateries and bars. Tonight, meet your fellow solo travellers, Tour Host and local leader over a welcome dinner, sampling regional specialties like handmade soba noodles, crispy tempura and charcoal-grilled yakitori. Tokyo's food scene is one of the best on Earth, and this is only the beginning!

IMPORTANT INFORMATION FOR YOUR ARRIVAL IN TOKYO

For your flexibility, a shared shuttle airport transfer is included from both airports; Haneda and Narita. We recommend that you book your flight into Haneda, as this airport is much closer to central Tokyo, allowing for a more relaxing start to the tour.



Your own room at Shinagawa Prince Hotel or similar

Day 2 - Saturday 2nd Oct
TOKYO (B)

Dive into Tokyo's most iconic districts with your local leader by your side. Start in Asakusa, the city's atmospheric temple district, where Senso-ji — Tokyo's oldest temple, founded almost 1,400 years ago — rises above the bustling shopping street of Nakamise-dori. From there, wander the stalls of Tsukiji Outer Market, sampling fresh seafood and local snacks that showcase Tokyo's legendary food culture. Spend your afternoon exploring at your own pace — perhaps the elegant boutiques of Ginza, or the extraordinary food halls (depachika) hidden in department store basements.

Included Activity

- Asakusa & Senso-ji Temple
- Tsukiji Outer Market
- 48-hour subway ticket



Your own room at Shinagawa Prince Hotel or similar



Day 3 - Sunday 3rd Oct
TOKYO (B,L)

This morning, find calm at Meiji Shrine, a forested sanctuary dedicated to Emperor Meiji, just steps from the energy of Harajuku and Shibuya's famous scramble crossing. Later, roll up your sleeves for a hands-on sushi-making class with a fourth-generation Tokyo sushi family - learn the art of nigiri and hand-rolled sushi, then sit down to enjoy your own creations for lunch. The afternoon is yours to explore Tokyo's observation decks, museums, or hidden neighbourhoods.

Included Activity

- Meiji Jingu Shrine
- Shibuya walk
- Sushi-making class



Your own room at Shinagawa Prince Hotel or similar

LUGGAGE TRANSFER INFORMATION

To make your rail journey as comfortable as possible, your main suitcase will be transferred directly to Takayama tomorrow morning. This evening, please pack a small overnight bag with everything you'll need for your one-night stay in Hakone, as your suitcase won't be available until you arrive in Takayama on Tuesday 5th October. Your Tour Host and local leader will be on hand to assist with your luggage before it's sent ahead. One suitcase per person is included in the transfer, with additional bags available for approximately JPY 3,000 each, payable locally.

Day 4 - Monday 4th Oct
TOKYO - HAKONE (B,D)

Say sayonara to Tokyo and board the train for Hakone, a mountain hot-spring town where tranquillity replaces the capital's energy. Ride a cable car up to the sulphur vents of Owakudani, then cruise across serene Lake Ashinoko - keep your camera ready for a glimpse of Mt Fuji on a clear day. Return to Hakone and check in to the hotel for the evening. There are larger public indoor and outdoor onsens that overlook the surrounding city of Odawara, to make use of. In the evening, you will enjoy dinner, and afterwards you can soak away the day's travels in a traditional onsen - the perfect introduction to one of Japan's most treasured rituals.

Included Activity

- Cable car / ropeway
- Lake Ashinoko boat cruise



Your own room at Tensein Odawara Station Hotel or similar



Day 5 - Tuesday 5th Oct
HAKONE - TAKAYAMA (B)

Today, travel deep into the Japanese Alps to Takayama via shinkansen (bullet train). Takayama is a beautifully preserved Edo-period town famous for its sake breweries, traditional inns and timeworn streets. On arrival, take a relaxed walking tour through the historic district with your leader, learning the stories behind its centuries-old architecture. Tonight is free to explore — don't miss the chance to sample Hida beef, a prized local delicacy raised in the surrounding Gifu Prefecture.

Included Activity

- Leader-led walking tour
- Takayama Jinya



Your own room at Takayama Ouan or similar

Day 6 - Wednesday 6th Oct
TAKAYAMA (B)

Start the day at Takayama's storied morning market, where local farmers have sold high-altitude produce for over 600 years — browse pickles, soybean candy and the region's famous marshmallow treat, owara tamaten. Then journey to Shirakawa-go, a fairytale village of thatched-roof gassho-zukuri farmhouses set against the dramatic backdrop of the Japanese Alps. Return to Takayama for a free afternoon — perhaps visiting the Festival Floats Exhibition Hall, home to the town's ornate parade floats.

Included Activity

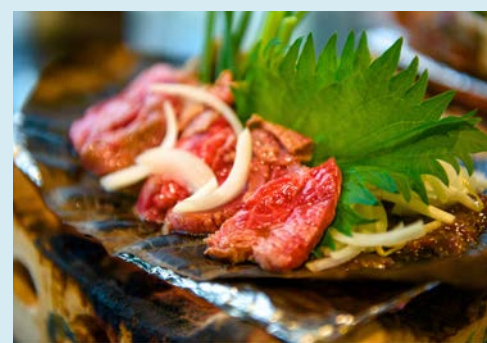
- Morning market visit
- Shirakawa-go Folk Village
- Wada House

LUGGAGE TRANSFER INFORMATION

To make your rail journey as comfortable as possible, your main suitcase will be transferred directly to Kyoto tomorrow morning. Tonight, please pack a small overnight bag with everything you'll need for your two-night stay in Hiroshima, as you won't have access to your suitcase until you arrive in Kyoto on Saturday 9th October. Your Tour Host and local leader will ensure all luggage is securely labelled before departure. One suitcase per person is included in the luggage transfer. Additional bags can be sent for approximately JPY 3,000 per bag, payable locally.



Your own room at Takayama Ouan or similar



Day 7 - Thursday 7th Oct
TAKAYAMA - HIROSHIMA (B,D)

Travel by train to Hiroshima, a vibrant, resilient city with a story the world must never forget. Visit the Genbaku (A-Bomb) Dome — still standing just metres from the 1945 blast's hypocentre — and the Peace Memorial Park and Museum, dedicated to remembering the past and advocating for a peaceful future. This evening, taste Hiroshima's most famous dish, okonomiyaki, a savoury layered pancake of egg, cabbage, noodles and either meat or seafood.

Included Activity

- Peace Park & A-Bomb Dome
- Peace Memorial Museum
- Okonomiyaki dinner



Your own room at ANA Crowne Plaza Hiroshima or similar

Day 8 - Friday 8th Oct
HIROSHIMA (B)

Today you will take the ferry to Miyajima Island, home to the Itsukushima Shrine and its iconic vermillion torii gate, which appears to float on the sea at high tide. Spend the morning exploring one of Japan's most spiritually significant sights, then wander the island's quiet lanes, browsing local shops and cafés at your own pace. Return to Hiroshima in the afternoon for a free evening.

Included Activity

- Miyajima Island Day trip
- Itsukushima-jinja Shrine



Your own room at ANA Crowne Plaza Hiroshima or similar

Day 9 - Saturday 9th Oct
HIROSHIMA - KYOTO (B)

Speed north to Kyoto aboard the shinkansen, stopping en route at Himeji Castle — Japan's most magnificent surviving samurai stronghold, once home to over 10,000 samurai families. Arriving into Kyoto by mid-afternoon, join your leader for a walk through Gion, the city's legendary geisha district, where wooden teahouses line the lanes and, if you're lucky, you might spot a geiko or maiko on their way to an evening engagement.

Included Activity

- Himeji Castle
- Gion district walk



Your own room at Daiwa Roynet Hotel Kyoto Shijo Karasuma or similar



Day 10 - Sunday 10th Oct

KYOTO (B)

Journey to Fushimi Inari Shrine, the 'Path of the Red Gates,' where thousands of vermillion torii wind up the mountainside — walk as far as you like, with sweeping city views waiting at the halfway point. This afternoon, visit a renowned sake brewery for an in-depth look at the centuries-old craft, followed by a tasting of Kyoto's finest brews. The rest of the day is yours to explore Kyoto at your own pace. In the evening Kyoto really springs to life. You might spot geikos (geishas) or maikos (apprentice geishas) with their elaborate dress and make up on their way out to events.

Included Activity

- Fushimi Inari
- Sake brewery & tasting
- One-day metro & bus pass



Your own room at Daiwa Roynet Hotel Kyoto Shijo Karasuma or similar



Day 11 - Monday 11th Oct

KYOTO (B)

Explore more of Kyoto's most treasured sights, beginning with the dazzling gold-leafed Kinkakuji Temple - the Golden Pavilion, instantly recognisable the world over. Then step into Nijo Castle, one of the finest surviving examples of feudal-era palace architecture, complete with ornate chambers and its famous 'nightingale floors,' designed to sing out and alert against intruders. The rest of the day is free to explore Kyoto on your own terms.

Included Activity

- Kinkakuji Temple (Golden Pavilion)
- Nijo Castle
- One-day metro & bus pass



LUGGAGE TRANSFER INFORMATION

To make your rail journey as comfortable as possible, your main suitcase will be transferred directly to Tokyo tomorrow morning. Tonight, please pack a small day pack with your essential belongings, including any medications, as you won't have access to your suitcase until you arrive in Tokyo later tomorrow. Your Tour Host and local leader will ensure all luggage is securely labelled before departure. One suitcase per person is included in the luggage transfer. Additional bags can be sent for approximately JPY 1,800–2,500 per bag, payable locally.



Your own room at Daiwa Roynet Hotel Kyoto Shijo Karasuma or similar



Day 12 - Tuesday 12th Oct
KYOTO - TOKYO (B,D)

This morning, board the bullet train back to Tokyo, with a free afternoon to revisit favourite spots or discover something entirely new. Tonight, gather with your fellow travellers - now firm friends after two weeks on the road together - for a farewell dinner marking the end of an extraordinary rail journey through Japan.

Day 13 - Wednesday 13th Oct
TOKYO (B)

After one final Japanese breakfast, your adventure through Japan comes to a close.

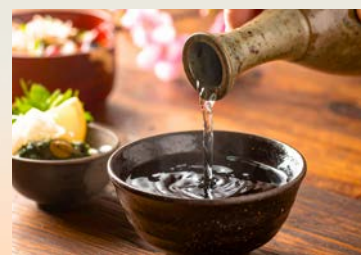
With no activities planned and a relaxed checkout, take your time to soak in your last moments in Tokyo before heading onward — no rushing, just happy memories to carry home. A shared shuttle transfer has been included for your convenience to both Haneda and Narita airports.

WANT TO EXTEND YOUR ADVENTURE?

Our team would be delighted to assist!

Why not make the most of your time in Asia and combine this journey with our 11-day tour of Taiwan, operating immediately after this trip?

Pre- and post-tour accommodation is available in Tokyo upon request



INCLUSIONS & EXCLUSIONS

TOUR PRICING: A\$11,995 | TOUR DATES: 1ST - 13TH OCTOBER 2027

Tour Inclusions:

- Dedicated Two's a Crowd Tour Host from Australia
- Local English-speaking tour leader throughout
- 12 nights' accommodation in your own private ensuite room
- Meals as mentioned on the itinerary (B, L, D)
- All rail travel including shinkansen (bullet train), local trains and public transport
- Secure luggage transfer (one suitcase per person) between destinations when travelling by train
- Asakusa & Senso-ji Temple guided visit
- Tsukiji Outer Market visit
- Meiji Jingu Shrine and Shibuya walk
- Hands-on sushi-making class with a fourth-generation sushi family
- Hakone cable car / ropeway and Lake Ashinoko boat cruise
- Leader-led walking tour of Takayama
- Shirakawa-go Folk Village excursion
- Hiroshima Peace Memorial Park, A-Bomb Dome and Peace Museum

- Okonomiyaki dinner, Hiroshima
- Miyajima Island day trip and Itsukushima-jinja Shrine
- Himeji Castle visit
- Gion district walk, Kyoto
- Fushimi Inari Shrine visit
- Sake brewery tour and tasting
- Kinkakuji Temple (Golden Pavilion) and Nijo Castle

Tour Exclusions:

- International airfares
- Any visas required
- Services not mentioned in the itinerary
- Late check-out at hotels
- Meals and drinks not mentioned in the itinerary
- Drinks with included lunches and dinners
- Tips for leaders, guides and drivers
- Expenditure of a personal nature
- Travel insurance (mandatory)
- Optional activities

TRAVEL ESSENTIALS



Flights

While we do not offer a flight booking service, we are happy to recommend a trusted travel agent to assist with your arrangements.



Travel Insurance

We offer a 10% discount through our preferred provider, Go Insurance. Get in touch for a quote to ensure you're fully covered for your journey.



Visas

Japan is visa-free for Australian / NZ passport holders for stays of up to 90 days. Requirements are subject to change – please check prior to departure.



Pre-Departure & Packing

Detailed pre-departure information, including packing guidance and helpful travel tips, will be provided approximately three months prior to departure- ensuring you feel well prepared and ready for the journey ahead.

ABOUT TWO'S A CROWD: We are an award winning tour company exclusively dedicated to the needs of solo travellers. At Two's a Crowd, single and solo travellers have access to fantastic itineraries at great prices without ever feeling like a third wheel to someone else's private getaway. Our travellers enjoy the best of both worlds: private time, personalised attention, low single supplements, as well as the camaraderie of like-minded travellers. Our commitment is to make solo travel more enjoyable and affordable.

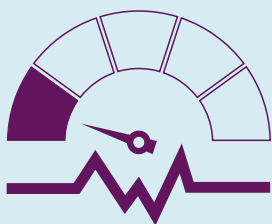


As an accredited member of the Australian Travel Industry Association (ATIA), we hold ourselves to the highest financial and professional standards. Every year, our financials are prepared by a Chartered Accountant and independently assessed to ensure our business remains robust, secure, and resilient. For you, this means absolute confidence every time you book your travel with us, leaving you free to focus entirely on the joy of your upcoming journey.

Physical ratings

The physical rating gives you an idea of how much physical exertion is required on a particular trip. The majority of our itineraries are designed for people with an average level of fitness, but there are a few specialist tours especially those labelled Trailblazer (like hiking the Himalayas or cycling through Vietnam) that requires some training beforehand. If you are not sure if a tour is right for you, or you have mobility issues, please speak with the team.

This tour is rated **ACTIVE**



These trips are a relaxing break. You don't have to worry about doing anything physically demanding unless you want to.

RELAXING



Some easy physical activities included in your trip. No physical preparation is required to make the most of the journey.

EASY



This trip will raise your heart rate. Moderate physical activities are included and a good level of fitness is required.

MODERATE



Be prepared for some serious physical activity. The fitter you are, the more you'll enjoy it, as most activities will be challenging.

ACTIVE



Our highest physical rating. Get ready for a heart-pumping adventure with plenty of challenges and some extreme conditions. You'll be required to be seriously fit for this trip as difficult activities are included.

DIFFICULT



TWO'S A CROWD – GROUP BOOKING CONDITIONS

MAKING A BOOKING

A booking request is accepted when you pay a deposit and complete our online Booking Form. Your Booking Form forms part of your contract with TaC. By submitting your Booking Form, you confirm that you have read, understood, and agree to be bound by these terms and conditions and the specific details set out in the Booking Form, including the payment schedule and any applicable cancellation terms. To the extent of any inconsistency between these terms and the Booking Form, the Booking Form will prevail. It is at this point that a contract between TaC and you comes into existence subject to these Booking Conditions and the specific details set out in the Booking Form. We reserve the right to decline any booking at our discretion. No employee of TaC other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount, refund or credit. By making a booking, you consent to us assigning or novating your booking in the circumstances described under the "Transfer of Bookings" section, provided the new owner or operator assumes responsibility for your travel arrangements.

SERVICES

The services we provide to you are limited to (a) the arrangement and coordination of your travel arrangements; and (b) the delivery of travel arrangements which we directly control. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements.

PRICING

Prices shown in our brochures are in Australian Dollars (\$AUD) and were accurate based on prices and exchange rates at the time of printing or publication. We reserve the right to adjust published prices due to currency fluctuations, government charges or increased costs of services at any time. Please enquire with us or check our website prior to making a booking request for the current prices. Please be aware that tour pricing may be based on a number of foreign currencies and the total cost of your trip can only be guaranteed upon final payment. Up until that time TaC reserves the right to amend your tour pricing in accordance with negative currency fluctuations and the imposition of new or amended government charges.

NOT INCLUDED IN THE TOUR PRICE

Unless otherwise stated, international and domestic airfares, visas, airport taxes, port taxes, city taxes, security charges, airport/hotel transfers, gratuities, items of a personal nature, travel insurance, vaccinations, emergency evacuation costs, laundry, meals (other than those stipulated), additional beverages and consumables are not included in the tour price.

PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as currency devaluation, fuel or air fare surcharges, or the imposition of new or amended Government charges. We will not surcharge for currency fluctuations once full payment has been received by us.

DEPOSIT AND PAYMENT TERMS

A non-refundable and non-transferable booking deposit as specified in our Booking Form is required to confirm your booking. The deposit represents a fee payable to us for services associated with the processing and confirmation of your booking and any consultations on travel arrangements that we may provide to you. Because these services are provided as soon as we confirm your booking, the deposit is non-refundable other than where we cancel your travel arrangements for reasons other than Force Majeure (see below). We are not obliged to hold or confirm any services for you until we receive your deposit. If you fail to pay the deposit, then we reserve the right to cancel your booking without notice. If the price of any services increases before we receive your deposit, we reserve the right to pass on this price increase to you. This is in addition to our right to increase prices prior to full payment as stated above.

FINAL PAYMENT

The outstanding balance is payable by the date specified in the Booking Form for that tour. Certain tours may also require additional instalment payments. Payment schedules, including any instalments and the final payment date, will be specified in your Booking Form. You acknowledge and agree that TaC may apply payments received from you, including the deposit and any instalments, toward supplier commitments, administrative costs and other costs incurred in connection with your booking. To the extent any such costs are unrecoverable by TaC, TaC may retain the relevant amount from payments received. Late payment may cause cancellation of all or part of your trip, with no refund payable. We are under no obligation to remind you when payment is due. For late bookings, full payment is required at the time of request, and if we are unable to confirm services, we will provide you with a refund.

PAYMENT METHODS

Payments can be made by direct deposit or credit card. Unfortunately, we are unable to accept cheques or cash. Account details for direct deposit are as follows:

BENDIGO BANK
ACCOUNT NAME: Travel Passion Pty Ltd
BSB: 633000
ACCOUNT 216 600 171 (Note: New account number from 8th July 2024)

Please include your name as the reference and advise us via email (team@twosacrowd.com.au) that you have made the payment. As at 11/05/2026, payments made by credit card will incur a 1.45% merchant surcharge for MasterCard (including Corporate and Premium), 1.65% for Visa (including Corporate and Premium) and 2.05% for American Express. International Credit cards attract a surcharge of 4.05%. These rates may change and any updated rates will be advised at the time of payment.

CANCELLATIONS BY YOU

If you wish to cancel your trip, you must give written notice. Refunds will be made less applicable cancellation fees, calculated from the date we receive your written notice, as follows:

- If cancellation is received before the final payment due date stated in your Booking Form: non-refundable deposit plus any unrecoverable costs actually incurred by TaC in connection with your booking, including supplier payments, reasonable administrative costs and other reasonable commitments made in reliance on your booking.
- If cancellation is received on or after the final payment due date stated in your Booking Form, or if you do not show: 100% of the total booking price payable, reflecting the fact that TaC will have committed the full cost of your travel arrangements at that time.

For the avoidance of doubt, where instalment payments have been made before the final payment due date stated in your Booking Form, TaC may retain, in addition to the non-refundable deposit, only so much of those payments as is necessary to cover unrecoverable costs actually incurred by TaC. You agree that the deductions and cancellation charges specified above are reasonable, represent a genuine pre-estimate of loss, and are necessary to protect TaC's legitimate business interests. Please note that payment schedules and cancellation conditions vary from tour to tour. The specific terms applicable to your booking

will be set out in your Booking Form. By proceeding with your booking, you acknowledge and agree to those terms. If you have booked and then cancel any services additional to the packaged tour arrangements, for example pre/post accommodation, airfares, transfers or travel insurance, the supplier of those services may impose cancellation fees in accordance with their own terms and conditions, which you will be responsible for. TaC may also charge cancellation fees for those services in accordance with our Agency Booking Conditions. For group departures, a transfer of a confirmed booking to another departure date at your request is deemed to be cancellation of the original booking.

ILLNESS OR VACCINATION STATUS PREVENTING TRAVEL

If, due to any illness, suspected illness or failure to satisfy any required tests (such as a PCR or rapid antigen test in relation to Covid19) or vaccination or other health requirements:

- an airline or other common carrier refuses you carriage;
- a hotel, vessel or other service provider refuses to accommodate or carry you; or
- we or our suppliers (acting reasonably) exclude you from the trip,
- and you are consequently prevented from commencing or continuing your trip, then:
- if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.
- if you have not commenced your trip, then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it), except to the extent we are able to recover any amounts from suppliers or are otherwise required to do so under the Australian Consumer Law. This is because we will have already paid (or committed to pay) suppliers and will have already performed significant work preparing for the delivery of your trip and servicing your booking. We will not be responsible for any other loss or expense you incur in connection with your booking (for example, airfares and visa expenses) if you are prevented from commencing or continuing your trip in these circumstances.

CANCELLATIONS OR RESCHEDULING BY US

In these Booking Conditions, the term Force Majeure means an event or events beyond our control and which we could not have reasonably prevented, and includes but is not limited to: (a) natural disasters (including not limited to flooding, fire, earthquake, landslide, volcanic eruption), adverse weather conditions (including hurricane or cyclone), high or low water levels; (b) war, armed conflict, industrial dispute, civil strife, terrorist activity or the threat of such acts; epidemic, pandemic; (d) any new or change in law, order, decree, rule or regulation of any government authority (including travel advisories and restrictions).

FORCE MAJEURE – PRIOR TO TRAVEL

If in our reasonable opinion, your travel arrangements cannot safely or lawfully proceed due to a Force Majeure Event, then we at our discretion may elect to:

- reschedule your travel arrangements (in whole or in part) and/or
- cancel your travel arrangements (in whole or in part), in which case our contract with you will terminate (in whole or in part)

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other for the cancelled arrangements. However, we will refund payments attributable to the cancelled travel arrangements less (a) unrecoverable third party costs and other expenses incurred by us for the cancelled travel arrangements; (b) overhead charges incurred by us relative to the price of the cancelled travel arrangements; and (c) fair compensation for work undertaken by us in relation to the cancelled travel arrangements until the time of cancellation and in connection with the processing of any refund.

FORCE MAJEURE – DURING TRAVEL

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third-party costs only.

FORCE MAJEURE – GENERAL

If we provide you with any alternative services or assistance where travel arrangements are cancelled or rescheduled due to Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance. If we cancel your trip for reasons beyond Force Majeure, you will be offered (at your election a full refund of all funds paid over to us, or the offer of a trip of substantially equal quality if appropriate. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of postponement or cancellation of your travel arrangements by us whether due to Force Majeure or otherwise. You acknowledge that the terms in this section are reasonably necessary to protect our legitimate business interests.

MINIMUM NUMBERS

Some tours are based on a minimum number of passengers travelling. We will advise you prior to confirming your booking if this is the case. If a tour fails to attract the minimum passenger numbers, the tour may be cancelled, or we may pass on any pro-rata increases in costs at our discretion. If a tour is cancelled, monies already paid by you will be refunded or credited towards future travel at your election. We will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of our cancellation.

AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil. An amendment fee of AU\$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

AMENDMENTS BY US

Every effort will be made to adhere to the published touring itinerary. Occasionally, circumstances beyond our and our suppliers' control will force changes, amendments or modifications to the itinerary and its inclusions. If circumstances beyond our control such as road conditions, poor weather, changes in transport schedules and/or vehicle breakdowns mean that we need to amend your itinerary or the services with it, we shall notify you in writing as soon as possible. If the change arises during your trip, our representatives will make every effort to contact you personally. We reserve the right to substitute alternative transport or accommodation in the interests of the safety of our passengers and/or the successful completion of the itinerary. You agree that we have the right to pass on any costs we incur for alternative arrangements we put in place for your benefit in these circumstances. To the fullest extent permitted by law, TaC will not be responsible for any omissions or modifications to the itinerary or the inclusions made as a consequence of these circumstances. If you are entitled to any compensation at law for any changes or modifications in these circumstances, then you agree that any compensation you are entitled to will be reduced by the value of any alternative services we provide to you which you accept. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you.



twosacrowd.com.au



team@twosacrowd.com.au



AU: 1300 55 45 01
NZ: 0800 895 145

TWO'S A CROWD – GROUP BOOKING CONDITIONS

UNUSED & DENIED SERVICES

No refunds will be made for any travel arrangements not utilised, whether by choice or because of late arrival or early departure. This includes the failure of transport to operate according to schedule, which we disclaim responsibility for. If you are not fully and validly vaccinated against Covid-19 in the destination(s) where services are to be provided, and particular suppliers refuse to provide you with travel arrangements, then you agree you will not be entitled to any refund for those arrangements. We will not be responsible to you for any loss or expenses you incur (including loss of enjoyment or the costs of alternative arrangements) if you are denied services in these circumstances.

ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

PASSPORTS & VISAS

It is a requirement that you hold a valid passport, any required visas and any other mandatory travel authorisations for your journey (for example, electronic travel authorisations such as ESTA or ETA, where applicable). Your passport and any travel authorisations must meet all entry and exit requirements of the countries you are visiting, including any rules that apply if you hold dual nationality. It is your sole responsibility to ensure that you are in possession of all documentation necessary to comply with the laws and regulations of the countries to be visited, and to check the current requirements with the relevant embassy, consulate or official government website before you travel.

CLIENT NAMES EXACTLY AS PER PASSPORT

For security reasons, airlines and our overseas suppliers require names to be given exactly as stated in your passport. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will be responsible for any fees charged (such as airline cancellation charges or re-issue fees) in addition to our own reasonable administration fees.

VACCINATIONS

It is your sole responsibility to obtain vaccinations and preventative medicines as may be required for the duration of the tour. Any information provided by us is given in good faith.

COVID-19

TaC does not require proof of vaccination against COVID-19 in order to travel with us. However, we encourage our clients to be vaccinated in order to protect themselves and others. Specific proof of vaccination (for COVID-19 or other diseases), testing, health declarations or other Covid-related measures may still be required by an airline, cruise line, accommodation provider or destination country. It is your responsibility to check the relevant requirements carefully before you travel and to ensure you comply with all airline, cruise line and government health and entry rules that apply to your journey. If you are unable to commence or continue your trip because you do not meet any applicable health, vaccination, testing or Covid-related requirements, this will be treated as a cancellation by you – please refer to the "Cancellations by You" and "Illness or Vaccination Status Preventing Travel" sections above.

GENERAL

You acknowledge and agree that failure to satisfy testing or vaccination requirements imposed by a destination or carrier/cruise line will be deemed a cancellation by yourself. Please refer to the "Cancellation by You" section above.

EXCLUSION FROM TOUR

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour host or tour guide acting reasonably may require that you leave the tour. TaC will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of your booking being cancelled or you being asked to leave the tour as described above, including costs of airfares, visas or any other expenses incurred by you as a result of our cancellation.

HEALTH & FITNESS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may reasonably be expected to increase your risk of needing medical attention, or which may affect the normal conduct of the trip, then you must advise us at the time you make your booking request. We may request you to provide an assessment of your medical condition from a qualified medical practitioner. If the assessment indicates that you will require special assistance from personnel which we cannot reasonably provide, then we may cancel your booking. Provided you notified us of your medical condition at the time you made your booking request, we will provide you with a full refund of payments made. If you fail to notify us at that time or if you fail to provide a medical assessment within a reasonable time of our request, then this will be considered a cancellation by you. We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

DIETARY REQUIREMENTS

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

TRAVEL INSURANCE

For international tours, it is a condition of travel that each passenger is adequately covered by an appropriate comprehensive travel insurance policy to cover cancellation, medical requirements, luggage, repatriations, medical evacuation and additional expenses. For domestic travel (ie within Australia), travel insurance is strongly recommended. Please also check the contingencies of your prospective insurance cover and ensure you are aware of its conditions and omissions. We strongly advise travel insurance is purchased at time of booking to provide full cover. You must provide us with the insurance company name, policy number and emergency contact number relating to such a policy within 14 days of final payment being made.

COMPLAINTS

If you have a complaint about any aspect of the travel arrangements, you must immediately bring it to the attention of TaC or our local representative at the time to give us the opportunity to put things right. If you fail to do this, you agree that you waive the right to make a future claim against us in connection with the problem. If you notify us or our local representative of the

problem and the problem is not solved to your satisfaction you must forward your complaint in writing to TaC no later than 30 days after completion of the tour, otherwise you waive the right to make a claim against us in connection with the problem.

INDEPENDENT SERVICES

TaC is not responsible for any additional activities or excursions which are not included in the booked itinerary or which we sell as agent for the principal operator. Any advice or recommendation made by a guide or local representative does not make us responsible.

ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of the adventurous nature of your trip or the visiting of destinations which present geographical, political or cultural risks and dangers. You should consult guidance issued by the Department of Foreign Affairs and Trade (DFAT) applicable to the destinations within your itinerary. You acknowledge that your choice to travel is made having had the benefit of DFAT guidance, and you accept any additional personal risks associated with your travel. To the fullest extent permitted by law, we disclaim any liability for these risks.

RESPONSIBILITY

Services Supplied By Independent Suppliers:

Where a third party over whom we have no direct control (Independent Suppliers) is the supplier of travel arrangements that form part of your tour, you acknowledge that our obligations to you are limited to arranging for the Independent Supplier to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include airlines, railway and cruise operators, hoteliers and common carriers. To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Any claims you have in this regard must be made against the Independent Supplier. You acknowledge that the Independent Supplier's liability to you may be limited by their own terms and conditions.

Services we directly supply:

To the extent only that we are the principal supplier of travel arrangements or other services to you which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or where the supplier is not an Independent Supplier) if they were carrying out the work we had asked them to do. We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

GENERAL LIABILITY LIMITATION

You acknowledge that travel arrangements or services which comply with local laws and regulations will be deemed to have been properly performed, even if this would not be considered the case in Australia. Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, TaC disclaims all warranties. To the fullest extent permitted by law, the maximum liability of TaC to you under these Booking Conditions, in tort (including negligence) or at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having them resupplied.

DEEMED ACCEPTANCE

By making a booking request, you are deemed to have agreed and consented to all terms in these Booking Conditions and in any other documents provided to you by TaC or any other person who may have booked the tour on your behalf. If you book on behalf of another party, you represent and warrant to TaC that you are duly authorised to provide the agreement and consent the other party and you agree that you will be responsible for any loss or damage TaC incurs if this is not the case.

IMAGE RELEASE

When on tour, we may from time to time take photographs or make recordings of you and your activities that may identify you. We reserve the right to use any photographs and/or recordings for promotional reasons. In using such images, you consent to the use of such images or recordings by us and you acknowledge that you will not be entitled to payment or other compensation for the giving of this consent. If you do not consent to the release and use of your image, then please advise TaC in writing within 30 days following payment of your deposit.

TRANSFER OF BOOKINGS

If our business or part of it is sold or transferred, we may assign or novate your booking to the new owner or another tour operator who agrees to honour your travel arrangements on substantially the same terms. If this happens, we will notify you and provide the new operator's details, and from that time your contract will be with the new operator, subject to the Australian Consumer Law.

GENERAL

The contract between you and Travel Passion Pty Ltd trading as Two's a Crowd is deemed to have been made in the State of Victoria, Australia, and shall be governed by the laws of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria. If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed from these conditions without affecting the remaining provisions. Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here <https://twosacrowd.com.au/privacy-policy/>

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