



**WORLD-FAMOUS
AITUTAKI
LAGOON CRUISE
INCLUDED**

COOK ISLANDS ESCAPE

RAROTONGA & AITUTAKI

9 DAY SOLOS TOUR - SEPTEMBER 2027

EXCLUSIVELY FOR SOLO TRAVELLERS | VISIT AMAZING DESTINATIONS | YOUR OWN ROOM - ALWAYS!

www.twosacrowd.com.au



There are places in the world that stop you in your tracks - and the Cook Islands is one of them.

Fifteen islands scattered across the South Pacific, each surrounded by lagoons so brilliantly turquoise they look almost painted. Ancient volcanic peaks draped in lush jungle. Coral churches filled with the soaring sound of hymn singing that stays with you long after you leave. And a warmth - from the people, the pace of life, and the air itself - that embraces you the moment you arrive.

At the heart of it all lies a lagoon so extraordinary that traveller's journey halfway around the world just to see it. They arrive, they look out across the water... and fall silent. That place is Aitutaki. And it is waiting.

This magical 9-day journey for our solos invites you to experience the Cook Islands in depth and in comfort. Based at The Edgewater Resort & Spa on the edge of Rarotonga's lagoon, you will be immersed in the rhythm of island life. Browse the vibrant Saturday market at Avatiu. Feel the emotion of traditional hymn singing echoing from a coral church on Sunday morning. Share a traditional umu feast in a sacred mountain village, guided by descendants of the island's ancient chiefs.

Throughout your stay, take advantage of The Edgewater's complimentary activities and facilities, including snorkelling and reef fish feeding in the marine reserve, tennis, guided nature walks, village strolls, and plenty of time to simply relax by the lagoon. As each day winds down, enjoy sunset cocktails overlooking the lagoon - the perfect pause in paradise.

And then there is Aitutaki - the unforgettable highlight. Spend a full day aboard a 21-metre catamaran, gliding across crystal-clear waters past picture-perfect motu and white sandbars, with a freshly prepared BBQ fish lunch served on board. It is the kind of place that stays with you forever, long after you have returned home.

Return Jetstar flights from Sydney, seven nights at The Edgewater Resort & Spa staying in your own private garden superior room, most meals, and all touring are included - along with a dedicated Two's a Crowd Tour Host accompanying you throughout the journey. Everything is taken care of, so you can simply arrive and enjoy.

A small group experience. Your own room. The South Pacific at its most beautiful.

Will you join us?



Itinerary Highlights

- **Rarotonga, Cook Islands** — Your island base for seven nights at The Edgewater Resort & Spa, set on a beautiful stretch of coastline surrounded by tropical gardens and the brilliant turquoise waters of the lagoon. Enjoy snorkelling in the marine reserve, reef fish feeding, guided island walks, tennis, and sunset cocktails — all right on your doorstep.
- **Aitutaki Lagoon Day Trip** — The undisputed highlight of the Cook Islands. Fly 45 minutes by Air Rarotonga to one of the world's most spectacular lagoons. Cruise aboard a 21-metre catamaran through crystal-clear waters, drifting past untouched motu (islets) and pristine white sandbars, with a freshly prepared BBQ fish lunch served on board — a true bucket-list experience.
- **Punanga Nui Market, Rarotonga** — A vibrant Saturday morning market in Avatiu filled with local handicrafts, black pearls, shell jewellery, fresh produce and traditional foods. A great opportunity to experience everyday island life alongside the local community.
- **Cook Islands Christian Church Service** — A deeply moving cultural experience in a historic coral and limestone church, featuring powerful traditional hymn singing in rich island harmony. Morning tea included.
- **Discover Rarotonga Tour** — A guided introduction to the island's history, culture and natural beauty, including insights into black pearl cultivation, local customs and Cook Islands traditions.
- **Highland Paradise Tapuae Cultural Tour** — A sacred mountain village experience guided by descendants of ancient chiefs. Explore marae sites, ancestral stories, navigational history and island legends, with a traditional umu feast included.
- **Tamarind House Restaurant, Rarotonga** — Dinner at one of Rarotonga's most iconic restaurants, set within a restored colonial residence overlooking the Pacific Ocean. Elegant beachfront dining in a memorable setting.
- **Progressive Dinner Experience** — A relaxed evening visiting different island locations, enjoying a variety of dishes and meeting local Cook Islands hosts and community members in a social atmosphere.
- **Traditional Island BBQ & Cultural Dance** — A lively resort evening featuring Cook Islands music, dance and island cuisine — a vibrant celebration of culture under the stars.



Day 1 - Friday 3rd Sep 2027
DEPARTURE FROM SYDNEY

This evening, meet your Tour Host and group at Sydney international terminal. Our flight departs Sydney on Jetstar at approximately 9.30pm for our journey to the Cook Islands. Please note that the flight times are subject to confirmation once within the operating date range. The flight time is approximately 6 hours and included is 20kg checked baggage and a \$15 meal voucher. As we head into the South Pacific night, we cross the International Date Line and arrive in Rarotonga at 6.15am local time on Friday morning, gaining a day as we step into island time. On arrival at Rarotonga International Airport, we are welcomed through Customs and met by our local representative from The Edgewater Resort & Spa. We then transfer to the resort, set on a beautiful stretch of coastline and surrounded by lush tropical gardens and the turquoise waters of the lagoon. This marks the beginning of our Cook Islands experience.



Your own room at The Edgewater Resort & Spa, where we will stay for the remainder of the tour



Day 2 - Friday 3rd Sep 2027 (same date due to international dateline)

WELCOME TO RAROTONGA (B,D)

Upon arrival at The Edgewater Resort & Spa, we check straight into our Garden Superior Rooms and take time to settle in after the journey. The remainder of the morning is at leisure, allowing time to rest, freshen up, and begin adjusting to the relaxed rhythm of island life. Guests may enjoy breakfast at leisure and spend the early part of the day unwinding within the resort grounds, overlooking the lagoon or strolling along the beachfront. At 4.30pm, we gather for a resort orientation at the Activities Hut. This introduction provides an overview of the resort's facilities, activities, and services available throughout the stay, along with a chance to meet the friendly local activities team. At 5.00pm, we gather for a one-hour cocktail experience by the pool, enjoying sunset drinks in a relaxed social setting. At 6.00pm, we enjoy our first group dinner by the poolside. A relaxed two-course meal is served with a choice of main and dessert, offering a welcoming introduction to island hospitality in a casual and social setting.



Day 3 - Saturday 4th Sep 2027

MARKETS, CULTURE AND ISLAND LIFE (B,D)

Breakfast is served between 7.00am and 8.30am, featuring a generous tropical buffet of fresh island fruits, homemade yoghurt, baked pastries, cereals, toast, juices, tea and coffee. This morning we visit the Penganga Nui Market in Avatiu, the island's vibrant Saturday market. Here you will find an array of local handicrafts, black pearls, shell jewellery, fabrics, clothing, fresh produce and handmade goods. The market also offers a wonderful opportunity to sample local delicacies and experience everyday island life alongside the local community. The visit is fully escorted with return transport provided. Following the market visit, guests may choose to explore further at leisure. The local island bus offers a scenic loop around Rarotonga in both clockwise and anticlockwise directions, providing easy access to different parts of the island. Popular options include Muri Beach, local boutiques, pearl shops, or a visit to a day spa for relaxation and treatments. The afternoon is free to enjoy the resort's complimentary activities, which include snorkelling in the marine reserve, reef fish feeding, tennis, guided walks through local villages and gardens, and other leisure experiences. In the evening, we enjoy a traditional Island BBQ and cultural dance performance. This lively event showcases Cook Islands music, dance and cuisine in a festive outdoor setting by the resort.

Day 4 - Sunday 5th Sep 2027

CULTURE, COMMUNITY AND RELAXATION (B,D)

Breakfast is served from 7.00am to 9.00am. At 9.30am, we attend a local Cook Islands Christian Church service. This is a deeply moving cultural experience where visitors are welcomed into a historic coral and limestone church filled with the powerful sound of hymn singing performed in rich island harmony. Morning tea is included following the service. The remainder of the late morning and afternoon is at leisure. Lunch is at own expense, and guests may choose to relax at the resort or continue exploring independently. The resort's complimentary activities remain available throughout the day. You can choose to go snorkelling in the marine reserve filled with tropical fish, hand feeding the reef fish, tennis, guided village and nature walks and much more. In the evening, we enjoy a Sunday BBQ Under the Stars at The Edgewater Resort & Spa, accompanied by live music from Ru's Band. This relaxed evening offers a beautiful end to a peaceful Sunday in the islands.



Day 5 - Monday 6th Sep 2027

DISCOVER RAROTONGA (B,D)

Breakfast is served between 7.00am and 9.30am. This morning we depart for the Discover Rarotonga Tour, a comprehensive introduction to the island's history, culture and natural beauty. The tour highlights significant sites and offers insight into traditional Cook Islands life, including black pearl cultivation, local customs and cultural practices. Informative guides provide commentary throughout, along with demonstrations and storytelling that bring the island's heritage to life. Lunch is included during the tour. The afternoon is free for relaxation or independent exploration. At 6.15pm, we depart for dinner at Tamarind House, one of Rarotonga's most iconic dining venue, owned by former Flame Tree restaurant, Sue Carruthers. Set within a restored colonial residence overlooking the Pacific Ocean, this beachfront restaurant offers a memorable two-course dining experience in a unique and elegant setting.

Day 6 - Tuesday 7th Sep 2027

AN UNFORGETTABLE DAY IN PARADISE: AITUTAKI LAGOON (B,L)

Set your alarm for an early start, as today we head off on a true bucket-list adventure to one of the most spectacular lagoons on Earth. After breakfast, we transfer at approximately 7.00am to the airport for a scenic 45-minute flight across the Pacific to Aitutaki. On arrival, we are warmly welcomed by our local guide before setting out on an intimate island discovery. We visit the charming main township of Arutanga, browse the colourful local market, and travel through the traditional inland villages of Tautu and Vaipae. We then make our way to the pier to board a 21-metre catamaran and cruise across the crystal-clear lagoon toward the outer reef. Along the way, we pass postcard-perfect motu (islets) and pristine sandbars, surrounded by breathtaking turquoise waters. Midday, we anchor in a stunning lagoon setting to enjoy a freshly prepared BBQ fish lunch served on board. In the late afternoon we return to Rarotonga. This evening is at leisure to relax or choose one of the local restaurants for dinner at your own pace.



Day 7 - Wednesday 8th Sep 2027

LEISURE DAY AND ISLAND CONNECTIONS (B,D)

Breakfast is served between 7.00am and 9.30am. Today is a free day to relax at the resort or continue exploring the island at your own pace. Guests may enjoy the resort's complimentary activities or take the opportunity for independent shopping, beach walks, spa treatments or further exploration. At 5.15pm, we enjoy a progressive dinner experience. This special evening offers the opportunity to visit different locations, enjoy a variety of dishes, and meet local hosts and community members in a relaxed and social atmosphere.

Day 8 - Thursday 9th Sep 2027

CULTURAL HERITAGE AND FAREWELL DINNER (B,D)

Breakfast is served between 7.00am and 9.30am. At 9.40am, we depart for the Highland Paradise Tapuae Day Tour, a unique cultural experience set in a sacred mountain village. Guided by descendants of ancient chiefs, this immersive tour explores traditional Cook Islands life, sacred marae sites, navigational history, legends and ancestral stories. Highlights include visits to ancient ceremonial grounds, Navigators Rock, and the Maunga Roa Learning Centre. A traditional umu feast is included. At approximately 1.00pm (tbc), we visit a local school, offering a relaxed and meaningful opportunity to meet students and teachers. Guests are welcome to bring small donations such as books, pencils or colouring materials, which are greatly appreciated by the school community. This evening we enjoy our farewell dinner at The Spaghetti House, located within The Edgewater Resort & Spa. This relaxed dining experience offers Italian-inspired cuisine in a comfortable setting, providing a fitting conclusion to our time together in Rarotonga.

Day 9 - Friday 10th September 2027

DEPARTURE

This morning we check out early after a boxed breakfast is delivered to our rooms. At approximately 6.30am, we transfer to Rarotonga Airport for our return flight on Jetstar. We arrive back in Sydney at approximately 1.35pm on Saturday afternoon (11th Sep), once again crossing the International Date Line. Flight times to be confirmed. Upon clearing Customs in Sydney, we farewell our fellow travellers and return home with wonderful memories of the Cook Islands.



ABOUT THE *EDGEWATER RESORT & SPA RARATONGA*

Set on six acres of tropical beachfront gardens on Rarotonga's stunning western coast, The Edgewater Resort & Spa is one of the Cook Islands' most popular resorts. Just a short drive from Avarua township, it offers the perfect blend of relaxation and easy access to the best of Rarotonga. Fringed by swaying coconut palms and overlooking a sparkling turquoise lagoon, the resort enjoys a spectacular beachfront setting where guests can step straight onto the sand and soak up the beauty of island life. Surrounded by lush tropical gardens and Rarotonga's dramatic mountain backdrop, it provides the perfect base from which to explore the island or simply unwind. With spectacular sunsets and warm Cook Islands hospitality, The Edgewater Resort captures the relaxed charm that makes Rarotonga so special.



YOUR GARDEN RETREAT

During your stay you'll enjoy accommodation in Garden Superior Rooms, located within the resort's lush tropical grounds. These comfortable rooms feature air conditioning, private balcony or patio, ensuite bathroom, mini-fridge, tea and coffee facilities, room safe and complimentary WiFi. Surrounded by tropical gardens and only a short stroll from the lagoon, they're the perfect place to unwind after a day of island adventures.

A TOUCH OF PARADISE

- Absolute beachfront setting overlooking the lagoon
- Spectacular west coast sunsets
- Six acres of tropical gardens
- Swimming pool and day spa
- Onsite restaurants and beachfront bar
- Easy access to snorkelling and island activities
- Friendly Cook Islands hospitality



INCLUSIONS & EXCLUSIONS

TOUR PRICING: A\$8,493 | TOUR DATES: 3RD - 11TH SEPTEMBER 2027

Tour Inclusions:

- Dedicated Two's a Crowd Tour Host throughout, from Sydney
- Return Jetstar group flights Sydney–Rarotonga including 20kg checked baggage and \$15 meal voucher per person on each flight.
- Full-day Aitutaki Fly-In Tour with Air Rarotonga, including island discovery, Vaka lagoon cruise and BBQ lunch on board
- 7 nights' accommodation in Garden Superior Rooms at The Edgewater Resort & Spa, Rarotonga (a mix of ground and first-floor units with stair access – no lift)
- Meals : Daily tropical breakfast (B), lunch (L) and dinner (D) as indicated
- Highlight dinners : Tamarind House Restaurant and Progressive Dinner experience
- Discover Rarotonga guided tour including lunch
- Punanga Nui Saturday Market visit with return transport
- Cook Islands Christian Church service with morning tea
- Highland Paradise Tapuae Cultural Tour including traditional umu feast
- Complimentary resort activities and equipment including snorkelling gear, snorkelling lesson and marine reserve tour, hand-feeding reef fish, tennis equipment and lessons, guided nature and village walks, reef shoes, beach towels, sun loungers and games lounge access

Tour Exclusions:

- Travel insurance (compulsory for all passengers)
- Interstate flights to and from Sydney
- Meals and beverages not specified in the itinerary
- Personal expenses including laundry, telephone calls, room service and minibar charges
- Optional activities, spa treatments and personal shopping
- Gratuities and tipping (entirely at the traveller's discretion)
- Excess baggage charges and airline seat selection fees
- Any costs associated with flight delays, cancellations, schedule changes, missed connections, additional accommodation, meals or transfers outside the control of Two's a Crowd

Tour pricing is based on airline schedules, taxes, fuel surcharges, and supplier costs available at the time of publication. Should unforeseen increases occur prior to final payment, Two's a Crowd will absorb up to \$100 per person of the additional cost. Any increase above this may be passed on to travellers.

TRAVEL ESSENTIALS



Flights

Return Jetstar economy flights from Sydney are included. Interstate flights to and from Sydney are at your own expense. While we don't book domestic flights, we're happy to recommend a trusted travel agent to assist.



Travel Insurance

We offer a 10% discount through our preferred provider, Go Insurance. Get in touch for a quote to ensure you're fully covered for your journey.



Visas

No visa required for Cook Islands for Australian or NZ passport holders.



Pre-Departure & Packing

Detailed pre-departure information, including packing guidance and helpful travel tips, will be provided approximately three months prior to departure- ensuring you feel well prepared and ready for the journey ahead.

ABOUT TWO'S A CROWD: We are an award winning tour company exclusively dedicated to the needs of solo travellers. At Two's a Crowd, single and solo travellers have access to fantastic itineraries at great prices without ever feeling like a third wheel to someone else's private getaway. Our travellers enjoy the best of both worlds: private time, personalised attention, low single supplements, as well as the camaraderie of like-minded travellers. Our commitment is to make solo travel more enjoyable and affordable.



As an accredited member of the Australian Travel Industry Association (ATIA), we hold ourselves to the highest financial and professional standards. Every year, our financials are prepared by a Chartered Accountant and independently assessed to ensure our business remains robust, secure, and resilient. For you, this means absolute confidence every time you book your travel with us, leaving you free to focus entirely on the joy of your upcoming journey.

Physical ratings

The physical rating gives you an idea of how much physical exertion is required on a particular trip. The majority of our itineraries are designed for people with an average level of fitness, but there are a few specialist tours especially those labelled Trailblazer (like hiking the Himalayas or cycling through Vietnam) that requires some training beforehand. If you are not sure if a tour is right for you, or you have mobility issues, please speak with the team.

This tour is rated EASY



These trips are a relaxing break. You don't have to worry about doing anything physically demanding unless you want to.

RELAXING



Some easy physical activities included in your trip. No physical preparation is required to make the most of the journey.

EASY



This trip will raise your heart rate. Moderate physical activities are included and a good level of fitness is required.

MODERATE



Be prepared for some serious physical activity. The fitter you are, the more you'll enjoy it, as most activities will be challenging.

CHALLENGING



Our highest physical rating. Get ready for a heart-pumping adventure with plenty of challenges and some extreme conditions. You'll be required to be seriously fit for this trip as difficult activities are included.

DIFFICULT



TWO'S A CROWD – GROUP BOOKING CONDITIONS

MAKING A BOOKING

A booking request is accepted when you pay a deposit and complete our online Booking Form. Your Booking Form forms part of your contract with TaC. By submitting your Booking Form, you confirm that you have read, understood, and agree to be bound by these terms and conditions and the specific details set out in the Booking Form, including the payment schedule and any applicable cancellation terms. To the extent of any inconsistency between these terms and the Booking Form, the Booking Form will prevail. It is at this point that a contract between TaC and you comes into existence subject to these Booking Conditions and the specific details set out in the Booking Form. We reserve the right to decline any booking at our discretion. No employee of TaC other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount, refund or credit. By making a booking, you consent to us assigning or novating your booking in the circumstances described under the "Transfer of Bookings" section, provided the new owner or operator assumes responsibility for your travel arrangements.

SERVICES

The services we provide to you are limited to (a) the arrangement and coordination of your travel arrangements; and (b) the delivery of travel arrangements which we directly control. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements.

PRICING

Prices shown in our brochures are in Australian Dollars (\$AUD) and were accurate based on prices and exchange rates at the time of printing or publication. We reserve the right to adjust published prices due to currency fluctuations, government charges or increased costs of services at any time. Please enquire with us or check our website prior to making a booking request for the current prices. Please be aware that tour pricing may be based on a number of foreign currencies and the total cost of your trip can only be guaranteed upon final payment. Up until that time TaC reserves the right to amend your tour pricing in accordance with negative currency fluctuations and the imposition of new or amended government charges.

NOT INCLUDED IN THE TOUR PRICE

Unless otherwise stated, international and domestic airfares, visas, airport taxes, port taxes, city taxes, security charges, airport/hotel transfers, gratuities, items of a personal nature, travel insurance, vaccinations, emergency evacuation costs, laundry, meals (other than those stipulated), additional beverages and consumables are not included in the tour price.

PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as currency devaluation, fuel or air fare surcharges, or the imposition of new or amended Government charges. We will not surcharge for currency fluctuations once full payment has been received by us.

DEPOSIT AND PAYMENT TERMS

A non-refundable and non-transferable booking deposit as specified in our Booking Form is required to confirm your booking. The deposit represents a fee payable to us for services associated with the processing and confirmation of your booking and any consultations on travel arrangements that we may provide to you. Because these services are provided as soon as we confirm your booking, the deposit is non-refundable other than where we cancel your travel arrangements for reasons other than Force Majeure (see below). We are not obliged to hold or confirm any services for you until we receive your deposit. If you fail to pay the deposit, then we reserve the right to cancel your booking without notice. If the price of any services increases before we receive your deposit, we reserve the right to pass on this price increase to you. This is in addition to our right to increase prices prior to full payment as stated above.

FINAL PAYMENT

The outstanding balance is payable by the date specified in the Booking Form for that tour. Certain tours may also require additional instalment payments. Payment schedules, including any instalments and the final payment date, will be specified in your Booking Form. You acknowledge and agree that TaC may apply payments received from you, including the deposit and any instalments, toward supplier commitments, administrative costs and other costs incurred in connection with your booking. To the extent any such costs are unrecoverable by TaC, TaC may retain the relevant amount from payments received. Late payment may cause cancellation of all or part of your trip, with no refund payable. We are under no obligation to remind you when payment is due. For late bookings, full payment is required at the time of request, and if we are unable to confirm services, we will provide you with a refund.

PAYMENT METHODS

Payments can be made by direct deposit or credit card. Unfortunately, we are unable to accept cheques or cash. Account details for direct deposit are as follows:

BENDIGO BANK
ACCOUNT NAME: Travel Passion Pty Ltd
BSB: 633000
ACCOUNT 216 600 171 (Note: New account number from 8th July 2024)

Please include your name as the reference and advise us via email (team@twosacrowd.com.au) that you have made the payment. As at 11/05/2026, payments made by credit card will incur a 1.45% merchant surcharge for MasterCard (including Corporate and Premium), 1.65% for Visa (including Corporate and Premium) and 2.05% for American Express. International Credit cards attract a surcharge of 4.05%. These rates may change and any updated rates will be advised at the time of payment.

CANCELLATIONS BY YOU

If you wish to cancel your trip, you must give written notice. Refunds will be made less applicable cancellation fees, calculated from the date we receive your written notice, as follows:

- If cancellation is received before the final payment due date stated in your Booking Form: non-refundable deposit plus any unrecoverable costs actually incurred by TaC in connection with your booking, including supplier payments, reasonable administrative costs and other reasonable commitments made in reliance on your booking.
- If cancellation is received on or after the final payment due date stated in your Booking Form, or if you do not show: 100% of the total booking price payable, reflecting the fact that TaC will have committed the full cost of your travel arrangements at that time.

For the avoidance of doubt, where instalment payments have been made before the final payment due date stated in your Booking Form, TaC may retain, in addition to the non-refundable deposit, only so much of those payments as is necessary to cover unrecoverable costs actually incurred by TaC. You agree that the deductions and cancellation charges specified above are reasonable, represent a genuine pre-estimate of loss, and are necessary to protect TaC's legitimate business interests. Please note that payment schedules and cancellation conditions vary from tour to tour. The specific terms applicable to your booking

will be set out in your Booking Form. By proceeding with your booking, you acknowledge and agree to those terms. If you have booked and then cancel any services additional to the packaged tour arrangements, for example pre/post accommodation, airfares, transfers or travel insurance, the supplier of those services may impose cancellation fees in accordance with their own terms and conditions, which you will be responsible for. TaC may also charge cancellation fees for those services in accordance with our Agency Booking Conditions. For group departures, a transfer of a confirmed booking to another departure date at your request is deemed to be cancellation of the original booking.

ILLNESS OR VACCINATION STATUS PREVENTING TRAVEL

If, due to any illness, suspected illness or failure to satisfy any required tests (such as a PCR or rapid antigen test in relation to Covid19) or vaccination or other health requirements:

- an airline or other common carrier refuses you carriage;
- a hotel, vessel or other service provider refuses to accommodate or carry you; or
- we or our suppliers (acting reasonably) exclude you from the trip,
- and you are consequently prevented from commencing or continuing your trip, then:
- if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.
- if you have not commenced your trip, then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it), except to the extent we are able to recover any amounts from suppliers or are otherwise required to do so under the Australian Consumer Law. This is because we will have already paid (or committed to pay) suppliers and will have already performed significant work preparing for the delivery of your trip and servicing your booking. We will not be responsible for any other loss or expense you incur in connection with your booking (for example, airfares and visa expenses) if you are prevented from commencing or continuing your trip in these circumstances.

CANCELLATIONS OR RESCHEDULING BY US

In these Booking Conditions, the term Force Majeure means an event or events beyond our control and which we could not have reasonably prevented, and includes but is not limited to: (a) natural disasters (including not limited to flooding, fire, earthquake, landslide, volcanic eruption), adverse weather conditions (including hurricane or cyclone), high or low water levels; (b) war, armed conflict, industrial dispute, civil strife, terrorist activity or the threat of such acts; epidemic, pandemic; (d) any new or change in law, order, decree, rule or regulation of any government authority (including travel advisories and restrictions).

FORCE MAJEURE – PRIOR TO TRAVEL

If in our reasonable opinion, your travel arrangements cannot safely or lawfully proceed due to a Force Majeure Event, then we at our discretion may elect to:

- reschedule your travel arrangements (in whole or in part) and/or
- cancel your travel arrangements (in whole or in part), in which case our contract with you will terminate (in whole or in part)

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other for the cancelled arrangements. However, we will refund payments attributable to the cancelled travel arrangements less (a) unrecoverable third party costs and other expenses incurred by us for the cancelled travel arrangements; (b) overhead charges incurred by us relative to the price of the cancelled travel arrangements; and (c) fair compensation for work undertaken by us in relation to the cancelled travel arrangements until the time of cancellation and in connection with the processing of any refund.

FORCE MAJEURE – DURING TRAVEL

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third-party costs only.

FORCE MAJEURE – GENERAL

If we provide you with any alternative services or assistance where travel arrangements are cancelled or rescheduled due to Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance. If we cancel your trip for reasons beyond Force Majeure, you will be offered (at your election a full refund of all funds paid over to us, or the offer of a trip of substantially equal quality if appropriate. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of postponement or cancellation of your travel arrangements by us whether due to Force Majeure or otherwise. You acknowledge that the terms in this section are reasonably necessary to protect our legitimate business interests.

MINIMUM NUMBERS

Some tours are based on a minimum number of passengers travelling. We will advise you prior to confirming your booking if this is the case. If a tour fails to attract the minimum passenger numbers, the tour may be cancelled, or we may pass on any pro-rata increases in costs at our discretion. If a tour is cancelled, monies already paid by you will be refunded or credited towards future travel at your election. We will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of our cancellation.

AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil. An amendment fee of AU\$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

AMENDMENTS BY US

Every effort will be made to adhere to the published touring itinerary. Occasionally, circumstances beyond our and our suppliers' control will force changes, amendments or modifications to the itinerary and its inclusions. If circumstances beyond our control such as road conditions, poor weather, changes in transport schedules and/or vehicle breakdowns mean that we need to amend your itinerary or the services with it, we shall notify you in writing as soon as possible. If the change arises during your trip, our representatives will make every effort to contact you personally. We reserve the right to substitute alternative transport or accommodation in the interests of the safety of our passengers and/or the successful completion of the itinerary. You agree that we have the right to pass on any costs we incur for alternative arrangements we put in place for your benefit in these circumstances. To the fullest extent permitted by law, TaC will not be responsible for any omissions or modifications to the itinerary or the inclusions made as a consequence of these circumstances. If you are entitled to any compensation at law for any changes or modifications in these circumstances, then you agree that any compensation you are entitled to will be reduced by the value of any alternative services we provide to you which you accept. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you.



twosacrowd.com.au



team@twosacrowd.com.au



AU: 1300 55 45 01
NZ: 0800 895 145

TWO'S A CROWD – GROUP BOOKING CONDITIONS

UNUSED & DENIED SERVICES

No refunds will be made for any travel arrangements not utilised, whether by choice or because of late arrival or early departure. This includes the failure of transport to operate according to schedule, which we disclaim responsibility for. If you are not fully and validly vaccinated against Covid-19 in the destination(s) where services are to be provided, and particular suppliers refuse to provide you with travel arrangements, then you agree you will not be entitled to any refund for those arrangements. We will not be responsible to you for any loss or expenses you incur (including loss of enjoyment or the costs of alternative arrangements) if you are denied services in these circumstances.

ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

PASSPORTS & VISAS

It is a requirement that you hold a valid passport, any required visas and any other mandatory travel authorisations for your journey (for example, electronic travel authorisations such as ESTA or ETA, where applicable). Your passport and any travel authorisations must meet all entry and exit requirements of the countries you are visiting, including any rules that apply if you hold dual nationality. It is your sole responsibility to ensure that you are in possession of all documentation necessary to comply with the laws and regulations of the countries to be visited, and to check the current requirements with the relevant embassy, consulate or official government website before you travel.

CLIENT NAMES EXACTLY AS PER PASSPORT

For security reasons, airlines and our overseas suppliers require names to be given exactly as stated in your passport. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will be responsible for any fees charged (such as airline cancellation charges or re-issue fees) in addition to our own reasonable administration fees.

VACCINATIONS

It is your sole responsibility to obtain vaccinations and preventative medicines as may be required for the duration of the tour. Any information provided by us is given in good faith.

COVID-19

TaC does not require proof of vaccination against COVID-19 in order to travel with us. However, we encourage our clients to be vaccinated in order to protect themselves and others. Specific proof of vaccination (for COVID-19 or other diseases), testing, health declarations or other Covid-related measures may still be required by an airline, cruise line, accommodation provider or destination country. It is your responsibility to check the relevant requirements carefully before you travel and to ensure you comply with all airline, cruise line and government health and entry rules that apply to your journey. If you are unable to commence or continue your trip because you do not meet any applicable health, vaccination, testing or Covid-related requirements, this will be treated as a cancellation by you – please refer to the "Cancellations by You" and "Illness or Vaccination Status Preventing Travel" sections above.

GENERAL

You acknowledge and agree that failure to satisfy testing or vaccination requirements imposed by a destination or carrier/cruise line will be deemed a cancellation by yourself. Please refer to the "Cancellation by You" section above.

EXCLUSION FROM TOUR

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour host or tour guide acting reasonably may require that you leave the tour. TaC will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of your booking being cancelled or you being asked to leave the tour as described above, including costs of airfares, visas or any other expenses incurred by you as a result of our cancellation.

HEALTH & FITNESS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may reasonably be expected to increase your risk of needing medical attention, or which may affect the normal conduct of the trip, then you must advise us at the time you make your booking request. We may request you to provide an assessment of your medical condition from a qualified medical practitioner. If the assessment indicates that you will require special assistance from personnel which we cannot reasonably provide, then we may cancel your booking. Provided you notified us of your medical condition at the time you made your booking request, we will provide you with a full refund of payments made. If you fail to notify us at that time or if you fail to provide a medical assessment within a reasonable time of our request, then this will be considered a cancellation by you. We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

DIETARY REQUIREMENTS

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

TRAVEL INSURANCE

For international tours, it is a condition of travel that each passenger is adequately covered by an appropriate comprehensive travel insurance policy to cover cancellation, medical requirements, luggage, repatriations, medical evacuation and additional expenses. For domestic travel (ie within Australia), travel insurance is strongly recommended. Please also check the contingencies of your prospective insurance cover and ensure you are aware of its conditions and omissions. We strongly advise travel insurance is purchased at time of booking to provide full cover. You must provide us with the insurance company name, policy number and emergency contact number relating to such a policy within 14 days of final payment being made.

COMPLAINTS

If you have a complaint about any aspect of the travel arrangements, you must immediately bring it to the attention of TaC or our local representative at the time to give us the opportunity to put things right. If you fail to do this, you agree that you waive the right to make a future claim against us in connection with the problem. If you notify us or our local representative of the

problem and the problem is not solved to your satisfaction you must forward your complaint in writing to TaC no later than 30 days after completion of the tour, otherwise you waive the right to make a claim against us in connection with the problem.

INDEPENDENT SERVICES

TaC is not responsible for any additional activities or excursions which are not included in the booked itinerary or which we sell as agent for the principal operator. Any advice or recommendation made by a guide or local representative does not make us responsible.

ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of the adventurous nature of your trip or the visiting of destinations which present geographical, political or cultural risks and dangers. You should consult guidance issued by the Department of Foreign Affairs and Trade (DFAT) applicable to the destinations within your itinerary. You acknowledge that your choice to travel is made having had the benefit of DFAT guidance, and you accept any additional personal risks associated with your travel. To the fullest extent permitted by law, we disclaim any liability for these risks.

RESPONSIBILITY

Services Supplied By Independent Suppliers:

Where a third party over whom we have no direct control (Independent Suppliers) is the supplier of travel arrangements that form part of your tour, you acknowledge that our obligations to you are limited to arranging for the Independent Supplier to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include airlines, railway and cruise operators, hoteliers and common carriers. To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Any claims you have in this regard must be made against the Independent Supplier. You acknowledge that the Independent Supplier's liability to you may be limited by their own terms and conditions.

Services we directly supply:

To the extent only that we are the principal supplier of travel arrangements or other services to you which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or where the supplier is not an Independent Supplier) if they were carrying out the work we had asked them to do. We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

GENERAL LIABILITY LIMITATION

You acknowledge that travel arrangements or services which comply with local laws and regulations will be deemed to have been properly performed, even if this would not be considered the case in Australia. Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, TaC disclaims all warranties. To the fullest extent permitted by law, the maximum liability of TaC to you under these Booking Conditions, in tort (including negligence) or at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having them resupplied.

DEEMED ACCEPTANCE

By making a booking request, you are deemed to have agreed and consented to all terms in these Booking Conditions and in any other documents provided to you by TaC or any other person who may have booked the tour on your behalf. If you book on behalf of another party, you represent and warrant to TaC that you are duly authorised to provide the agreement and consent the other party and you agree that you will be responsible for any loss or damage TaC incurs if this is not the case.

IMAGE RELEASE

When on tour, we may from time to time take photographs or make recordings of you and tour activities that may identify you. We reserve the right to use any photographs and/or recordings for promotional reasons. In using such images, you consent to the use of such images or recordings by us and you acknowledge that you will not be entitled to payment or other compensation for the giving of this consent. If you do not consent to the release and use of your image, then please advise TaC in writing within 30 days following payment of your deposit.

TRANSFER OF BOOKINGS

If our business or part of it is sold or transferred, we may assign or novate your booking to the new owner or another tour operator who agrees to honour your travel arrangements on substantially the same terms. If this happens, we will notify you and provide the new operator's details, and from that time your contract will be with the new operator, subject to the Australian Consumer Law.

GENERAL

The contract between you and Travel Passion Pty Ltd trading as Two's a Crowd is deemed to have been made in the State of Victoria, Australia, and shall be governed by the laws of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria. If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed from these conditions without affecting the remaining provisions. Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here <https://twosacrowd.com.au/privacy-policy/>

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