

- Exclusively for solo travellers
- Visit amazing destinations
- Your own room - always!



DINE
TOGETHER,
MOST
NIGHTS

SRI LANKA

AN ISLAND OF ENDLESS DISCOVERY

14 DAY SOLOS TOUR FEBRUARY 2027

www.twosacrowd.com.au



Sri Lanka is a land that truly has it all: ancient wonders, lush tea plantations, and golden beaches, bound together by legendary hospitality. It captures your heart instantly, revealing its beauty layer by layer. With a group size of just 16 solo explorers, you will travel in a like-minded circle that makes this one of our most-loved journeys.

Enjoy the Two's a Crowd signature: **your own private room**, guaranteed. With a dedicated Tour Host handling every detail, you're free to simply immerse yourself in a seamless, worry-free adventure from start to finish.

Start your 14-day tour with a relaxing stay in beachfront **Negombo**. Journey inland to step into the ancient past in **Anuradhapura**, where sacred ruins and timeless monuments set the scene for discovery. Our path continues through the Cultural Triangle to the awe-inspiring **Sigiriya Rock Fortress**, rising dramatically above the plains. The adventure then shifts from history to nature in **Minneriya National Park**, a sanctuary where you can observe wild elephants in their natural habitat.

Our journey winds toward **Kandy**, the island's spiritual soul, before ascending into the emerald highlands of **Nuwara Eliya**. Here, board one of the world's most iconic train rides—a breathtaking voyage gliding past rolling tea plantations and mist-veiled peaks.

Venture south into **Yala National Park**, a wilderness where the elusive leopard and sloth bear roam alongside wild buffalo and migratory birds. After the thrill of the safari, the pace slows beautifully with two relaxing days in **Galle**, where colonial charm meets serene ocean views.

Your journey concludes in vibrant **Colombo**—a fitting finale to an experience rich in culture, nature, and contrast.

This is Sri Lanka—the Two's a Crowd way—effortless, immersive, and unforgettable.

Itinerary Highlights

- Climb the iconic Sigiriya Rock Fortress
- Witness wild elephants in Minneriya National Park
- Explore the ancient capitals of Anuradhapura and Polonnaruwa
- Enjoy an authentic village experience in Hiriwadunna
- Discover the cultural heart of Kandy, including the Temple of the Tooth
- Wander the Royal Botanical Gardens, Peradeniya
- Experience Sri Lanka's tea country in Nuwara Eliya
- Journey by scenic train through the highlands
- Visit Nine Arch Bridge and Ravana Falls
- Enjoy a wildlife safari in Yala National Park
- Explore the historic Galle Fort
- Discover vibrant Colombo by tuk-tuk tour

Will you join us?

DAY 1 Sunday 7th Feb
COLOMBO ARRIVAL DAY, TRANSFER TO
NEGOMBO

Ayubowan! Upon arrival at Colombo Airport, you will be transferred to your beachfront hotel in Negombo. No activities are planned for this day, to accommodate late flight arrivals.

Just one hour north of Colombo, Negombo is a relaxed coastal town known for its long sandy beaches and lively local atmosphere. Once a centre of the cinnamon trade, its colonial past is still reflected in its architecture and culture today. With a strong Catholic heritage, the town is dotted with churches and shrines, earning it the nickname “Little Rome”.

Beyond its cultural charm, Negombo offers beautiful coastal scenery, a vibrant fishing community, coral reefs, and a historic shipwreck now resting as an artificial reef.

Special Notes

- A complimentary group transfer on 7th February will be provided for all guests arriving on late-night Singapore Airlines and Sri Lankan Airlines flights.
- If you wish to arrive earlier, we can book extra nights at the hotel.



Your own room at Jetwing Sea or similar

DAY 2 Monday 8th Feb
NEGOMBO (B/D)

Meet your fellow travellers and your Two’s a Crowd tour host and Tour guide this morning before setting out to discover lively Negombo.

After breakfast, explore the city’s coastal character on a guided tour featuring the bustling Fish Market, the ornate St. Mary’s Church, and the historic Dutch Fort ruins—each offering a glimpse into the town’s rich cultural layers. Time is also set aside to experience the beachfront and observe daily life in this vibrant fishing town.

Tour duration approximately 3–4 hours.

Return to the hotel for an afternoon at leisure to relax or enjoy the beach.

This evening, come together for a welcome dinner at the hotel, marking the beginning of your Sri Lankan journey.



Your own room at Jetwing Sea or similar





DAY 3 Tuesday 9th Feb **NEGOMBO – ANURADHAPURA –** **HABARANA (B/D)**

After an early breakfast, journey north for a scenic drive to Anuradhapura, the first ancient capital of Sri Lanka and one of the island's most revered cultural and spiritual sites. Dating back to the 4th century BC, this extraordinary city served as the capital for over a thousand years and remains at the heart of Sri Lanka's Buddhist heritage. Set within a peaceful, tree-lined landscape, Anuradhapura is home to vast ancient monasteries, sacred ruins and monumental stupas that speak to a highly advanced civilisation. Explore this UNESCO World Heritage Site, including the sacred Sri Maha Bodhi Tree, believed to be the oldest historically documented tree in the world. Marvel at the great stupas of Ruwanweliseya, Jetavanaramaya and Thuparama, each an enduring symbol of devotion and remarkable ancient engineering.

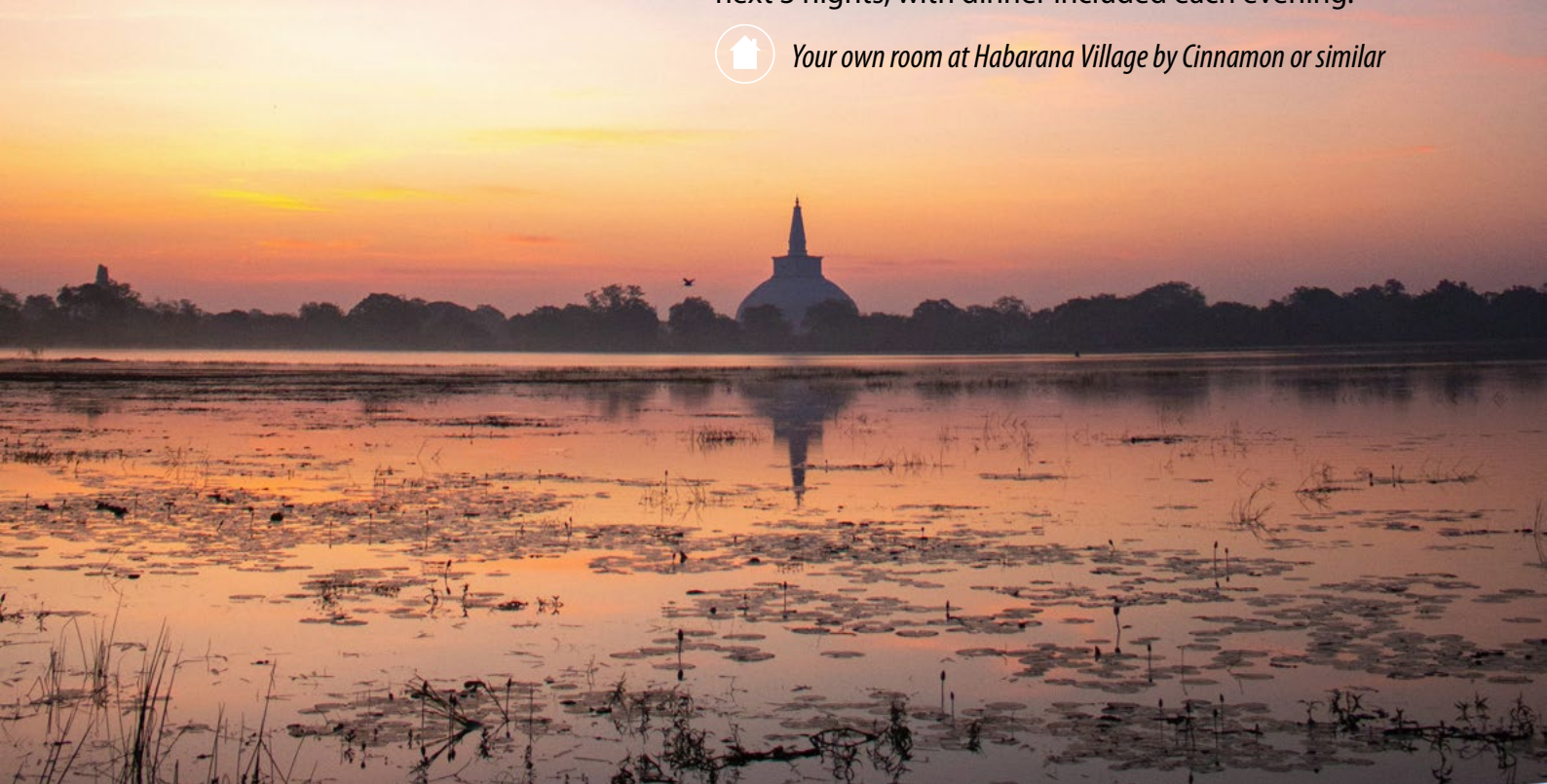
(Please note: Shoes and hats must be removed when visiting sacred sites.)

Continue onwards to Habarana, located in the heart of the Cultural Triangle.

On arrival at your hotel, take time to settle in and unwind in the peaceful surroundings, where you will be staying for the next 3 nights, with dinner included each evening.



Your own room at Habarana Village by Cinnamon or similar





DAY 4 Wednesday 10th Feb
HABARANA – POLONNARUWA –
MINNERIYA (B/D)

Fuel up with breakfast, before stepping back in time to Sri Lanka's golden age as we journey to Polonnaruwa, the island's medieval capital and a UNESCO World Heritage Site. Once a thriving royal city in the 12th century, today its sun-drenched ruins reveal grand palaces, sacred temples, and ancient audience halls that echo stories of a powerful civilisation.

Wander through this remarkable archaeological landscape and stand in awe before the iconic Gal Vihara, where four magnificent Buddha statues are carved with extraordinary precision into a single granite rock face — one of Sri Lanka's finest artistic achievements.

This afternoon, the journey takes a dramatic shift from history to wilderness. We head into Minneriya National Park for an exhilarating open-top jeep safari. Known for its seasonal elephant gatherings, February offers exceptional wildlife viewing as large herds converge around the reservoir. Keep watch for elephants in their natural abundance, along with spotted deer, sloth bears, and a rich variety of birdlife.

As the sun dips over the water, we return to your hotel in Habarana, for dinner and a relaxing evening.



Your own room at Habarana Village by Cinnamon or similar



DAY 5 Thursday 11th Feb HABARANA – SIGIRIYA – HIRIWADUNNA – HABARANA (B/L/D)

After breakfast, set out for one of Sri Lanka's most extraordinary highlights — the iconic Sigiriya Rock Fortress, a UNESCO World Heritage Site rising dramatically from the surrounding plains. Often referred to as the "Eighth Wonder of the World," Sigiriya is a breathtaking fusion of ancient engineering, urban design, and artistic mastery. Begin your ascent through a series of stairways winding past landscaped water gardens, ancient frescoes, and the famous Mirror Wall, before reaching the dramatic Lion's Paw entrance. At the summit, explore the ruins of King Kashyapa's 5th-century citadel and take in sweeping panoramic views across the jungle-clad countryside. *(Please note: the climb involves approximately 1,200 steps and requires a moderate level of fitness. You are welcome to opt out one out if you prefer not to participate.)*

This afternoon, the experience shifts from ancient grandeur to authentic village life with a visit to Hiriwadunna village. Travel by traditional bullock cart along quiet rural tracks, enjoy a guided walk through farmland and scrub jungle, and glide across a peaceful lake by canoe. You'll also have the opportunity to connect with local villagers and enjoy a freshly prepared traditional meal, cooked using locally sourced ingredients over a wood-fired hearth. This immersive experience offers a genuine glimpse into the rhythms, simplicity, and sustainability of rural life in Sri Lanka's dry zone. After the visit, return to your hotel in Habarana, for dinner and a relaxing evening.



Your own room at Habarana Village by Cinnamon or similar





DAY 6 Friday 12th Feb HABARANA – DAMBULLA – MATALE – KANDY (B/D)

This morning, we depart for Dambulla Cave Temple, another remarkable UNESCO World Heritage Site and one of Sri Lanka's most impressive religious landmarks.

The temple complex consists of five caves carved into a massive rock, housing an extraordinary collection of Buddha statues and intricate murals. Covering walls and ceilings, these well-preserved frescoes depict scenes from the life of Buddha and span over 2,000 years of history, making Dambulla the largest and best-preserved cave temple complex in Sri Lanka.

Important: The climb to the caves involves approximately 360 steps, mostly on wide and relatively even stone stairways.

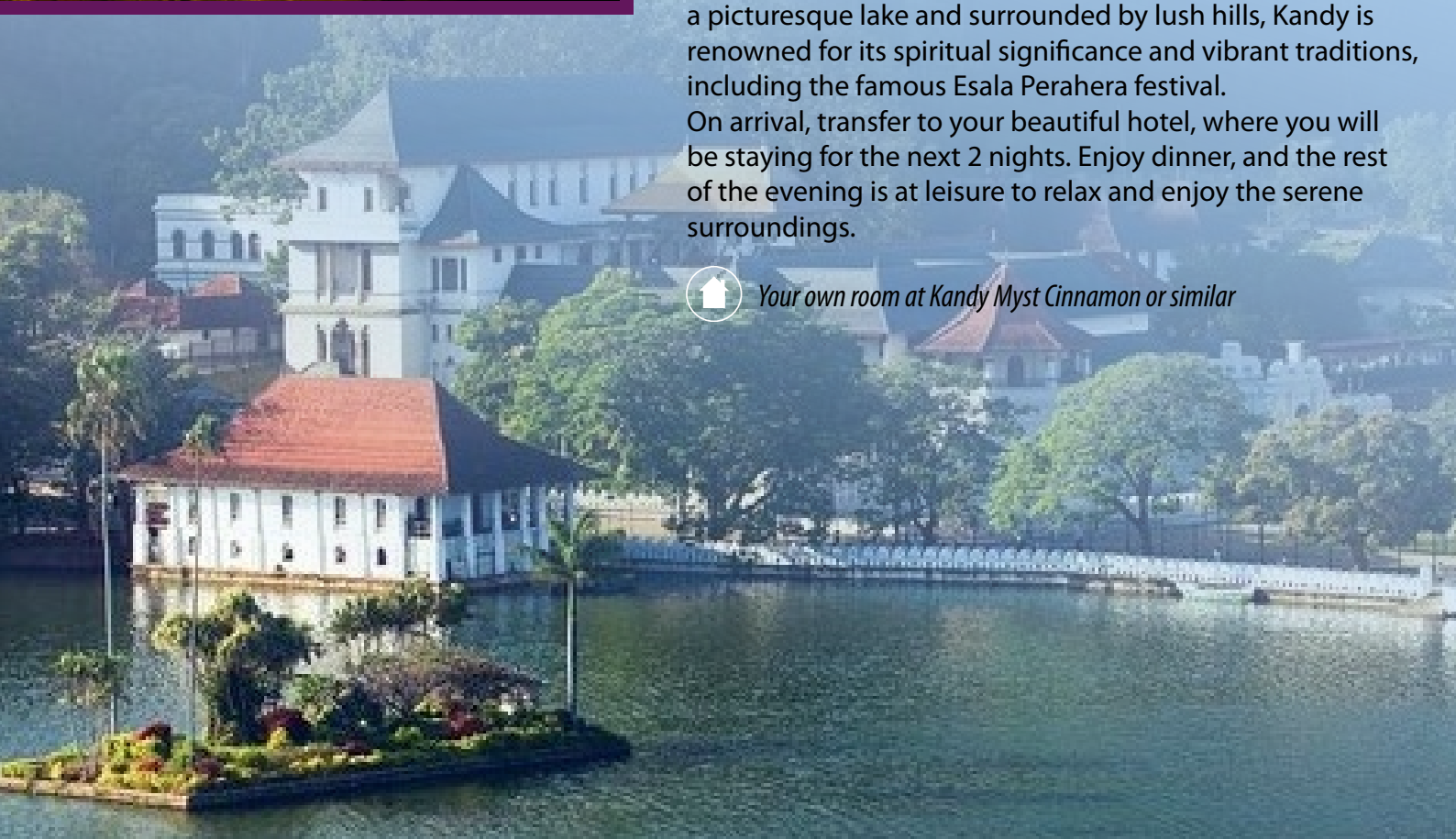
Following the visit, continue your journey towards Kandy, with a stop en route at a spice garden in Matale. Here, you will gain insight into Sri Lanka's rich spice heritage and see a variety of spices such as cinnamon, cardamom, pepper, and nutmeg growing in their natural environment.

Arrive in Kandy, the cultural capital of Sri Lanka and the last royal stronghold of the Sinhalese kingdom. Set around a picturesque lake and surrounded by lush hills, Kandy is renowned for its spiritual significance and vibrant traditions, including the famous Esala Perahera festival.

On arrival, transfer to your beautiful hotel, where you will be staying for the next 2 nights. Enjoy dinner, and the rest of the evening is at leisure to relax and enjoy the serene surroundings.



Your own room at Kandy Myst Cinnamon or similar




DAY 7 Saturday 13th Feb
KANDY – PERADENIYA – KANDY (B/D)

Our first stop today is a visit to the Royal Botanical Gardens at Peradeniya, one of the finest botanical gardens in Asia. Spread across expansive grounds along the Mahaweli River, the gardens are renowned for their rich collection of tropical flora, including a remarkable variety of orchids, towering palm avenues, medicinal plants, and spice species. Originally developed as a royal garden, Peradeniya today offers a tranquil setting ideal for a leisurely walk amidst beautifully landscaped greenery.

Later, return to Kandy and visit the revered Temple of the Sacred Tooth Relic (Dalada Maligawa), the most important Buddhist shrine in Sri Lanka. The temple houses a sacred relic of Buddha and remains an active place of worship, drawing devotees from across the Buddhist world. You will have the opportunity to witness the evening rituals, accompanied by traditional drumming and ceremonial offerings.

Kindly note: Modest attire is required when visiting the temple. Shoulders and knees should be covered.

In the evening, enjoy a traditional cultural performance, showcasing Sri Lanka's vibrant dance and music heritage. Dinner this evening will be enjoyed back at the hotel.

 *Your own room at Kandy Myst Cinnamon or similar*



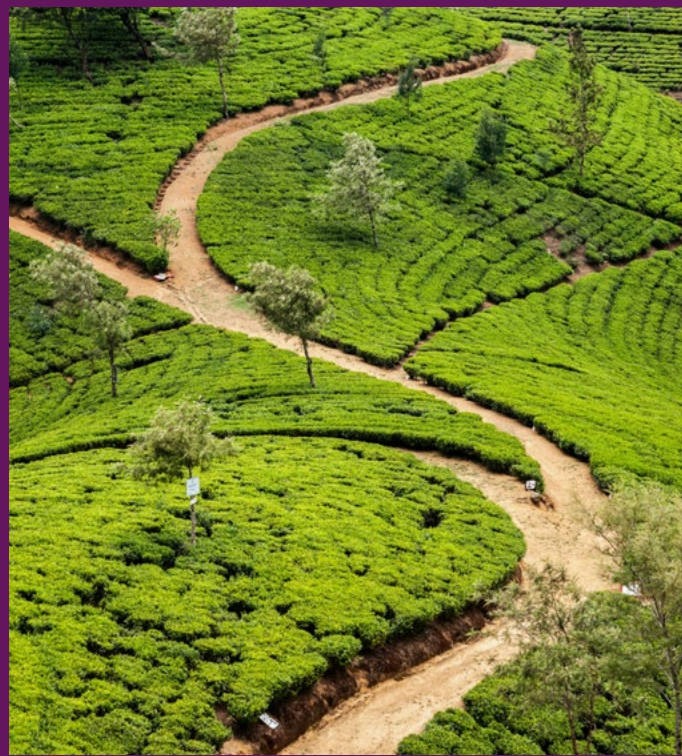
DAY 8 Sunday 14th Feb
KANDY – NUWARA ELIYA (B/D)

Today we will travel through Sri Lanka's breathtaking hill country en route to Nuwara Eliya, affectionately known as "Little England" for its cool climate and enduring colonial charm. The town itself reflects a distinct colonial heritage, with charming bungalows, well-kept gardens, and a relaxed atmosphere reminiscent of the British era.

As the road winds upward into the central highlands, the scenery transforms into a rolling patchwork of emerald tea plantations, mist-shrouded valleys, and cascading waterfalls. This is the heart of Sri Lanka's tea country, home to some of the world's finest Ceylon tea. On arrival, transfer to your hotel and settle in.

Later, visit a working tea plantation and factory, where you'll discover the journey from leaf to cup—from hand-plucking the tender tea leaves to withering, rolling, fermenting, and drying. You may also have the chance to try your hand at tea plucking before enjoying a freshly brewed cup of authentic Ceylon tea, surrounded by sweeping plantation views. Return to your hotel for dinner this evening.

 *Your own room at Araliya Green Hills or similar*



DAY 9 Monday 15th Feb **NUWARA ELIYA – AMBEWELA (~1hr)** **AMBEWELA – ELLA (train ~2.5hrs)** **ELLA – YALA (~3hrs) (B/D)**

This morning we transfer to Ambewela railway station to board your scenic train journey to Ella.

Widely celebrated as one of the world's most breathtaking rail journeys, this route winds through Sri Lanka's emerald hill country, revealing endless tea plantations, mist-covered peaks, and cascading valleys. Sit back and enjoy a slow, cinematic journey through one of the island's most spectacular landscapes.

On arrival in Ella, a charming hill village surrounded by lush greenery and dramatic landscapes, proceed to explore some of its iconic highlights. Visit the famous Nine Arch Bridge, an impressive colonial-era railway bridge set amidst dense jungle and tea plantations, and continue to the picturesque Ravana Falls, cascading down from a rocky outcrop and steeped in legends from the Ramayana epic. After the visit, continue your journey by road to Yala (approx. 3 hours), located on the southeastern coast. On arrival, check in at your hotel and relax. In the evening, enjoy dinner at a local restaurant.



Your own room at Kithala Resort or similar

DAY 10 Tuesday 16th Feb **YALA – MIRISSA – GALLE (B)**

Early this morning, depart for Yala National Park (approx. 1 hour drive) with packed breakfasts for an unforgettable wildlife safari.

Sri Lanka's largest and most famous national park, Yala offers one of the best opportunities in Asia to spot the elusive leopard in the wild. Alongside these rare sightings, the park is home to elephants, sloth bears, spotted deer, wild boar, sambar deer, and smaller mammals such as mongooses and langurs. With more than 140 recorded bird species, it is also a haven for birdlife and nature enthusiasts alike.

Following the safari, return to the hotel before continuing along Sri Lanka's stunning southern coastline towards Galle. En route, pause for a photo stop to witness the traditional art of stilt fishing, where local fishermen balance on





wooden poles set in shallow coastal waters—a unique and enduring practice found only in Sri Lanka. Continue onwards to Galle, a historic coastal city and former trading port shaped by Portuguese and Dutch influences. On arrival, check in at your stunning beachfront hotel near Galle Fort, your base for the next two nights. Dinner is at leisure over both evenings, allowing you the freedom to explore the fort’s atmospheric cafés and restaurants or enjoy relaxed coastal dining at your own pace.

 *Your own room at Radisson Blu Galle or similar*

DAY 11 Wednesday 17th Feb GALLE (B)

After a relaxed breakfast, set out for a guided exploration of Galle, a historic coastal town shaped by centuries of colonial influence.

Dating back to the 16th century, Galle flourished as a major trading port under Portuguese, Dutch, and later British rule. Today, it stands as a UNESCO World Heritage Site and one of Sri Lanka’s most important cultural landmarks.

Discover the iconic Galle Fort, a beautifully preserved fortified city originally built by the Portuguese and later extensively developed by the Dutch in the 17th century. Encircled by massive stone ramparts overlooking the Indian Ocean, the fort blends history and modern life, with cobbled streets lined with colonial-era buildings, churches, boutiques, and cafés.

For cricket enthusiasts, Galle also holds a special place in Sri Lanka’s sporting history, home to the renowned Galle International Cricket Stadium, famously set against the backdrop of the fort and the ocean. If a game is on, you can watch for free from the ramparts of Galle fort!

The remainder of the day is at leisure to wander at your own pace, relax by the coast, or soak up the atmosphere within the fort’s timeless surrounds.

 *Your own room at Radisson Blu Galle or similar*

DAY 12 Thursday 18th Feb GALLE – COLOMBO (B/D)

After a relaxed breakfast, drive to Colombo, Sri Lanka's dynamic commercial capital located along the west coast. Colombo offers a fascinating contrast of old and new, where modern skyscrapers stand alongside colonial-era buildings, bustling markets, and historic neighbourhoods. Its strategic location made it an important trading hub for centuries, attracting Arab traders followed by Portuguese, Dutch, and British influences—each leaving a lasting imprint on the city's character.

Today, Colombo reflects Sri Lanka's multicultural identity, with Buddhist temples, Hindu shrines, mosques, and churches coexisting within a vibrant urban setting.

On arrival, transfer to your hotel and check in. The rest of the day is at leisure.



Your own room at Cinnamon Lakeside Colombo or similar

DAY 13 Friday 19th Feb COLOMBO (B/D)

After breakfast, explore Colombo on a guided city tour by traditional tuk-tuks, offering an engaging and immersive way to experience the city's vibrant contrasts and cultural energy.

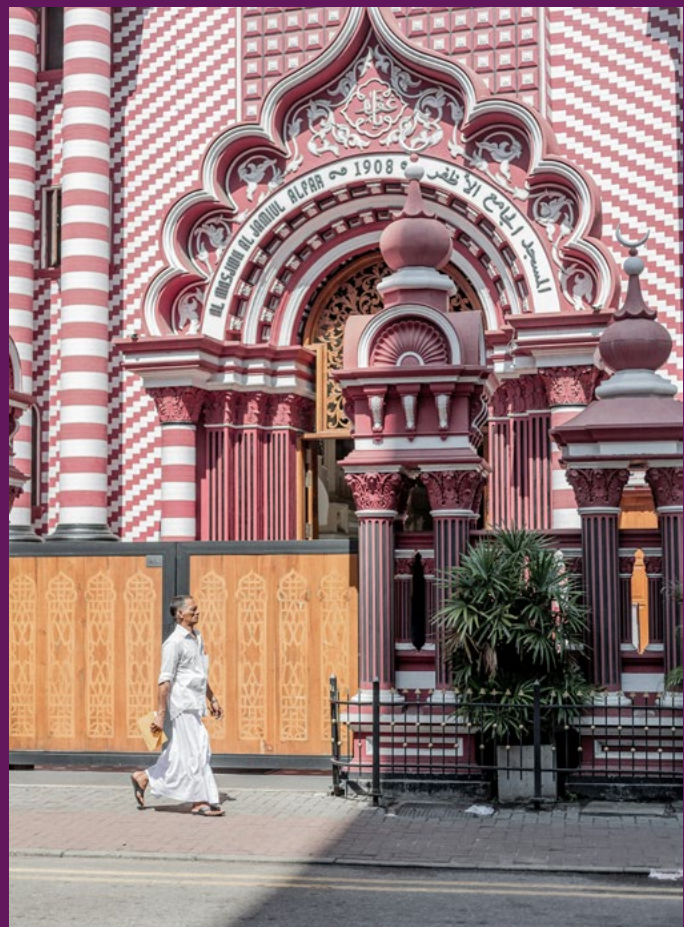
The journey takes you through some of Colombo's most iconic landmarks, beginning with the striking BMICH (Bandaranaike Memorial International Conference Hall) and continuing to the beautifully ornate Red Mosque (Jami Ul-Alfar Mosque) in Pettah. From here, discover the spiritual heart of the city at Gangaramaya Temple, before diving into the colour and chaos of Pettah Bazaar, a bustling local market filled with sights, sounds, and everyday life.

The tour also includes time at Galle Face Green, Colombo's lively seaside promenade, followed by a peaceful stop at Viharamahadevi Park, the city's largest green space. You will then pass the historic Old Parliament Building before concluding at the elegant Independence Square, a proud symbol of Sri Lanka's independence.

This evening, gather for a curated Farewell Dinner at the hotel, a fitting finale to your journey. Enjoy a night of fine food and great company as you raise a toast to your unforgettable Sri Lankan adventure.



Your own room at Cinnamon Lakeside Colombo or similar





DAY 14 Saturday 20th Feb **COLOMBO DEPARTURE DAY (B)**

After breakfast, your Sri Lankan Odyssey ends, as you farewell your fellow travellers, taking with you unforgettable memories of a shared journey through this remarkable island.

SPECIAL NOTES

A complimentary group transfer is scheduled to align with midday to early afternoon flight departures on 20th February.

For guests departing on later flights (such as UL604, UL606, or SQ469), we can book a late check-out at *Cinnamon Lakeside Colombo* until 6:00pm on 20th February, for an additional cost, subject to availability. We will also arrange your transfer to the airport.

If you wish to extend your stay in Colombo, additional nights can also be booked.

Please contact our team to arrange any of these services.



INCLUSIONS & EXCLUSIONS

TOUR PRICING: A\$6,293 | TOUR DATES: 7th - 20th FEBRUARY 2027

Tour Inclusions:

- Dedicated Two's a Crowd Tour Host
- English-speaking Sri Lanka Tour Guide throughout
- 13 nights' accommodation in 4 – 5 star hotels
- All touring, sightseeing and site entrance fees included
- Travel in a comfortable air-conditioned 33-seater vehicle with Wi-Fi
- Group airport transfers at the start and end of the tour (as specified on the itinerary)
- Meals as outlined in the itinerary (B = Breakfast, L = Lunch, D = Dinner)
- Guaranteed Solo room – always!

Tour Exclusions:

- International airfares
- Visas – please note: Australian & New Zealand passport holders require a Sri Lanka ETA visa (approx. cost US\$50)
- Airport transfers if arriving separately from the designated group flights
- Personal expenses such as laundry, telephone calls, taxis, and souvenirs
- Any services, meals, or drinks not listed in the itinerary
- Porterage
- Optional activities
- Tipping
- Travel insurance (mandatory)

TRAVEL ESSENTIALS



Flights

While we do not offer a flight booking service, we are happy to recommend a trusted travel agent to assist with your arrangements.



Travel Insurance

We offer a 10% discount through our preferred provider, Go Insurance. Get in touch for a quote to ensure you're fully covered for your journey.



Visas

A visa is required for Sri Lanka (AU/NZ Passport holders). The approximate cost is USD50.



Pre-Departure & Packing

Detailed pre-departure information, including packing guidance and helpful travel tips, will be provided approximately three months prior to departure- ensuring you feel well prepared and ready for the journey ahead.

ABOUT TWO'S A CROWD: We are an award winning tour company exclusively dedicated to the needs of solo travellers. At Two's a Crowd, single and solo travellers have access to fantastic itineraries at great prices without ever feeling like a third wheel to someone else's private getaway. Our travellers enjoy the best of both worlds: private time, personalised attention, low single supplements, as well as the camaraderie of like-minded travellers. Our commitment is to make solo travel more enjoyable and affordable.



As an accredited member of the Australian Travel Industry Association (ATIA), we hold ourselves to the highest financial and professional standards. Every year, our financials are prepared by a Chartered Accountant and independently assessed to ensure our business remains robust, secure, and resilient. For you, this means absolute confidence every time you book your travel with us, leaving you free to focus entirely on the joy of your upcoming journey.

Physical ratings

The physical rating gives you an idea of how much physical exertion is required on a particular trip. The majority of our itineraries are designed for people with an average level of fitness, but there are a few specialist tours especially those labelled Trailblazer (like hiking the Himalayas or cycling through Vietnam) that requires some training beforehand. If you are not sure if a tour is right for you, or you have mobility issues, please speak with the team.

This tour is rated **MODERATE**



These trips are a relaxing break. You don't have to worry about doing anything physically demanding unless you want to.

RELAXING



Some easy physical activities included in your trip. No physical preparation is required to make the most of the journey.

EASY



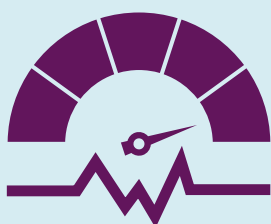
This trip will raise your heart rate. Moderate physical activities are included and a good level of fitness is required.

MODERATE



Be prepared for some serious physical activity. The fitter you are, the more you'll enjoy it, as most activities will be challenging.

CHALLENGING



Our highest physical rating. Get ready for a heart-pumping adventure with plenty of challenges and some extreme conditions. You'll be required to be seriously fit for this trip as difficult activities are included.

DIFFICULT

TWO'S A CROWD – GROUP BOOKING CONDITIONS

MAKING A BOOKING

A booking request is accepted when you pay a deposit and complete our online Booking Form. Your Booking Form forms part of your contract with TaC. By submitting your Booking Form, you confirm that you have read, understood, and agree to be bound by these terms and conditions and the specific details set out in the Booking Form, including the payment schedule and any applicable cancellation terms. To the extent of any inconsistency between these terms and the Booking Form, the Booking Form will prevail. It is at this point that a contract between TaC and you comes into existence subject to these Booking Conditions and the specific details set out in the Booking Form. We reserve the right to decline any booking at our discretion. No employee of TaC other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount, refund or credit. By making a booking, you consent to us assigning or novating your booking in the circumstances described under the "Transfer of Bookings" section, provided the new owner or operator assumes responsibility for your travel arrangements.

SERVICES

The services we provide to you are limited to (a) the arrangement and coordination of your travel arrangements; and (b) the delivery of travel arrangements which we directly control. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements.

PRICING

Prices shown in our brochures are in Australian Dollars (\$AUD) and were accurate based on prices and exchange rates at the time of printing or publication. We reserve the right to adjust published prices due to currency fluctuations, government charges or increased costs of services at any time. Please enquire with us or check our website prior to making a booking request for the current prices. Please be aware that tour pricing may be based on a number of foreign currencies and the total cost of your trip can only be guaranteed upon final payment. Up until that time TaC reserves the right to amend your tour pricing in accordance with negative currency fluctuations and the imposition of new or amended government charges.

NOT INCLUDED IN THE TOUR PRICE

Unless otherwise stated, international and domestic airfares, visas, airport taxes, port taxes, city taxes, security charges, airport/hotel transfers, gratuities, items of a personal nature, travel insurance, vaccinations, emergency evacuation costs, laundry, meals (other than those stipulated), additional beverages and consumables are not included in the tour price.

PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as currency devaluation, fuel or air fare surcharges, or the imposition of new or amended Government charges. We will not surcharge for currency fluctuations once full payment has been received by us.

DEPOSIT AND PAYMENT TERMS

A non-refundable and non-transferable booking deposit as specified in our Booking Form is required to confirm your booking. The deposit represents a fee payable to us for services associated with the processing and confirmation of your booking and any consultations on travel arrangements that we may provide to you. Because these services are provided as soon as we confirm your booking, the deposit is non-refundable other than where we cancel your travel arrangements for reasons other than Force Majeure (see below). We are not obliged to hold or confirm any services for you until we receive your deposit. If you fail to pay the deposit, then we reserve the right to cancel your booking without notice. If the price of any services increases before we receive your deposit, we reserve the right to pass on this price increase to you. This is in addition to our right to increase prices prior to full payment as stated above.

FINAL PAYMENT

The outstanding balance is payable by the date specified in the Booking Form for that tour. Certain tours may also require additional instalment payments. Payment schedules, including any instalments and the final payment date, will be specified in your Booking Form. You acknowledge and agree that TaC may apply payments received from you, including the deposit and any instalments, toward supplier commitments, administrative costs and other costs incurred in connection with your booking. To the extent any such costs are unrecoverable by TaC, TaC may retain the relevant amount from payments received. Late payment may cause cancellation of all or part of your trip, with no refund payable. We are under no obligation to remind you when payment is due. For late bookings, full payment is required at the time of request, and if we are unable to confirm services, we will provide you with a refund.

PAYMENT METHODS

Payments can be made by direct deposit or credit card. Unfortunately, we are unable to accept cheques or cash. Account details for direct deposit are as follows:

BENDIGO BANK

ACCOUNT NAME: Travel Passion Pty Ltd

BSB: 633000

ACCOUNT 216 600 171 (Note: New account number from 8th July 2024)

Please include your name as the reference and advise us via email (team@twosacrowd.com.au) that you have made the payment. As at 11/05/2026, payments made by credit card will incur a 1.45% merchant surcharge for MasterCard (including Corporate and Premium), 1.65% for Visa (including Corporate and Premium) and 2.05% for American Express. International Credit cards attract a surcharge of 4.05%. These rates may change and any updated rates will be advised at the time of payment.

CANCELLATIONS BY YOU

If you wish to cancel your trip, you must give written notice. Refunds will be made less applicable cancellation fees, calculated from the date we receive your written notice, as follows:

- If cancellation is received before the final payment due date stated in your Booking Form: non-refundable deposit plus any unrecoverable costs actually incurred by TaC in connection with your booking, including supplier payments, reasonable administrative costs and other reasonable commitments made in reliance on your booking.
- If cancellation is received on or after the final payment due date stated in your Booking Form, or if you do not show: 100% of the total booking price payable, reflecting the fact that TaC will have committed the full cost of your travel arrangements at that time.

For the avoidance of doubt, where instalment payments have been made before the final payment due date stated in your Booking Form, TaC may retain, in addition to the non-refundable deposit, only so much of those payments as is necessary to cover unrecoverable costs actually incurred by TaC. You agree that the deductions and cancellation charges specified above are reasonable, represent a genuine pre-estimate of loss, and are necessary to protect TaC's legitimate business interests. Please note that payment schedules and cancellation conditions vary from tour to tour. The specific terms applicable to your booking

will be set out in your Booking Form. By proceeding with your booking, you acknowledge and agree to those terms. If you have booked and then cancel any services additional to the packaged tour arrangements, for example pre/post accommodation, airfares, transfers or travel insurance, the supplier of those services may impose cancellation fees in accordance with their own terms and conditions, which you will be responsible for. TaC may also charge cancellation fees for those services in accordance with our Agency Booking Conditions. For group departures, a transfer of a confirmed booking to another departure date at your request is deemed to be cancellation of the original booking.

ILLNESS OR VACCINATION STATUS PREVENTING TRAVEL

If, due to any illness, suspected illness or failure to satisfy any required tests (such as a PCR or rapid antigen test in relation to Covid19) or vaccination or other health requirements:

- an airline or other common carrier refuses you carriage;
- a hotel, vessel or other service provider refuses to accommodate or carry you; or
- we or our suppliers (acting reasonably) exclude you from the trip,
- and you are consequently prevented from commencing or continuing your trip, then:
- if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.
- if you have not commenced your trip, then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it), except to the extent we are able to recover any amounts from suppliers or are otherwise required to do so under the Australian Consumer Law. This is because we will have already paid (or committed to pay) suppliers and will have already performed significant work preparing for the delivery of your trip and servicing your booking. We will not be responsible for any other loss or expense you incur in connection with your booking (for example, airfares and visa expenses) if you are prevented from commencing or continuing your trip in these circumstances.

CANCELLATIONS OR RESCHEDULING BY US

In these Booking Conditions, the term Force Majeure means an event or events beyond our control and which we could not have reasonably prevented, and includes but is not limited to: (a) natural disasters (including not limited to flooding, fire, earthquake, landslide, volcanic eruption), adverse weather conditions (including hurricane or cyclone), high or low water levels; (b) war, armed conflict, industrial dispute, civil strife, terrorist activity or the threat of such acts; epidemic, pandemic; (d) any new or change in law, order, decree, rule or regulation of any government authority (including travel advisories and restrictions).

FORCE MAJEURE – PRIOR TO TRAVEL

If in our reasonable opinion, your travel arrangements cannot safely or lawfully proceed due to a Force Majeure Event, then we at our discretion may elect to:

- reschedule your travel arrangements (in whole or in part) and/or
- cancel your travel arrangements (in whole or in part), in which case our contract with you will terminate (in whole or in part)

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other for the cancelled arrangements. However, we will refund payments attributable to the cancelled travel arrangements less (a) unrecoverable third party costs and other expenses incurred by us for the cancelled travel arrangements; (b) overhead charges incurred by us relative to the price of the cancelled travel arrangements; and (c) fair compensation for work undertaken by us in relation to the cancelled travel arrangements until the time of cancellation and in connection with the processing of any refund.

FORCE MAJEURE – DURING TRAVEL

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third-party costs only.

FORCE MAJEURE – GENERAL

If we provide you with any alternative services or assistance where travel arrangements are cancelled or rescheduled due to Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance. If we cancel your trip for reasons beyond Force Majeure, you will be offered (at your election a full refund of all funds paid over to us, or the offer of a trip of substantially equal quality if appropriate. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of postponement or cancellation of your travel arrangements by us whether due to Force Majeure or otherwise. You acknowledge that the terms in this section are reasonably necessary to protect our legitimate business interests.

MINIMUM NUMBERS

Some tours are based on a minimum number of passengers travelling. We will advise you prior to confirming your booking if this is the case. If a tour fails to attract the minimum passenger numbers, the tour may be cancelled, or we may pass on any pro-rata increases in costs at our discretion. If a tour is cancelled, monies already paid by you will be refunded or credited towards future travel at your election. We will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of our cancellation.

AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil. An amendment fee of AU\$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

AMENDMENTS BY US

Every effort will be made to adhere to the published touring itinerary. Occasionally, circumstances beyond our and our suppliers' control will force changes, amendments or modifications to the itinerary and its inclusions. If circumstances beyond our control such as road conditions, poor weather, changes in transport schedules and/or vehicle breakdowns mean that we need to amend your itinerary or the services with it, we shall notify you in writing as soon as possible. If the change arises during your trip, our representatives will make every effort to contact you personally. We reserve the right to substitute alternative transport or accommodation in the interests of the safety of our passengers and/or the successful completion of the itinerary. You agree that we have the right to pass on any costs we incur for alternative arrangements we put in place for your benefit in these circumstances. To the fullest extent permitted by law, TaC will not be responsible for any omissions or modifications to the itinerary or the inclusions made as a consequence of these circumstances. If you are entitled to any compensation at law for any changes or modifications in these circumstances, then you agree that any compensation you are entitled to will be reduced by the value of any alternative services we provide to you which you accept. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you.

TWO'S A CROWD – GROUP BOOKING CONDITIONS

UNUSED & DENIED SERVICES

No refunds will be made for any travel arrangements not utilised, whether by choice or because of late arrival or early departure. This includes the failure of transport to operate according to schedule, which we disclaim responsibility for. If you are not fully and validly vaccinated against Covid-19 in the destination(s) where services are to be provided, and particular suppliers refuse to provide you with travel arrangements, then you agree you will not be entitled to any refund for those arrangements. We will not be responsible to you for any loss or expenses you incur (including loss of enjoyment or the costs of alternative arrangements) if you are denied services in these circumstances.

ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

PASSPORTS & VISAS

It is a requirement that you hold a valid passport, any required visas and any other mandatory travel authorisations for your journey (for example, electronic travel authorisations such as ESTA or ETA, where applicable). Your passport and any travel authorisations must meet all entry and exit requirements of the countries you are visiting, including any rules that apply if you hold dual nationality. It is your sole responsibility to ensure that you are in possession of all documentation necessary to comply with the laws and regulations of the countries to be visited, and to check the current requirements with the relevant embassy, consulate or official government website before you travel.

CLIENT NAMES EXACTLY AS PER PASSPORT

For security reasons, airlines and our overseas suppliers require names to be given exactly as stated in your passport. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will be responsible for any fees charged (such as airline cancellation charges or re-issue fees) in addition to our own reasonable administration fees.

VACCINATIONS

It is your sole responsibility to obtain vaccinations and preventative medicines as may be required for the duration of the tour. Any information provided by us is given in good faith.

COVID-19

TaC does not require proof of vaccination against COVID-19 in order to travel with us. However, we encourage our clients to be vaccinated in order to protect themselves and others. Specific proof of vaccination (for COVID-19 or other diseases), testing, health declarations or other Covid-related measures may still be required by an airline, cruise line, accommodation provider or destination country. It is your responsibility to check the relevant requirements carefully before you travel and to ensure you comply with all airline, cruise line and government health and entry rules that apply to your journey. If you are unable to commence or continue your trip because you do not meet any applicable health, vaccination, testing or Covid-related requirements, this will be treated as a cancellation by you – please refer to the "Cancellations by You" and "Illness or Vaccination Status Preventing Travel" sections above.

GENERAL

You acknowledge and agree that failure to satisfy testing or vaccination requirements imposed by a destination or carrier/cruise line will be deemed a cancellation by yourself. Please refer to the "Cancellation by You" section above.

EXCLUSION FROM TOUR

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour host or tour guide acting reasonably may require that you leave the tour. TaC will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of your booking being cancelled or you being asked to leave the tour as described above, including costs of airfares, visas or any other expenses incurred by you as a result of our cancellation.

HEALTH & FITNESS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may reasonably be expected to increase your risk of needing medical attention, or which may affect the normal conduct of the trip, then you must advise us at the time you make your booking request. We may request you to provide an assessment of your medical condition from a qualified medical practitioner. If the assessment indicates that you will require special assistance from personnel which we cannot reasonably provide, then we may cancel your booking. Provided you notified us of your medical condition at the time you made your booking request, we will provide you with a full refund of payments made. If you fail to notify us at that time or if you fail to provide a medical assessment within a reasonable time of our request, then this will be considered a cancellation by you. We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

DIETARY REQUIREMENTS

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

TRAVEL INSURANCE

For international tours, it is a condition of travel that each passenger is adequately covered by an appropriate comprehensive travel insurance policy to cover cancellation, medical requirements, luggage, repatriations, medical evacuation and additional expenses. For domestic travel (ie within Australia), travel insurance is strongly recommended. Please also check the contingencies of your prospective insurance cover and ensure you are aware of its conditions and omissions. We strongly advise travel insurance is purchased at time of booking to provide full cover. You must provide us with the insurance company name, policy number and emergency contact number relating to such a policy within 14 days of final payment being made.

COMPLAINTS

If you have a complaint about any aspect of the travel arrangements, you must immediately bring it to the attention of TaC or our local representative at the time to give us the opportunity to put things right. If you fail to do this, you agree that you waive the right to make a future claim against us in connection with the problem. If you notify us or our local representative of the

problem and the problem is not solved to your satisfaction you must forward your complaint in writing to TaC no later than 30 days after completion of the tour, otherwise you waive the right to make a claim against us in connection with the problem.

INDEPENDENT SERVICES

TaC is not responsible for any additional activities or excursions which are not included in the booked itinerary or which we sell as agent for the principal operator. Any advice or recommendation made by a guide or local representative does not make us responsible.

ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of the adventurous nature of your trip or the visiting of destinations which present geographical, political or cultural risks and dangers. You should consult guidance issued by the Department of Foreign Affairs and Trade (DFAT) applicable to the destinations within your itinerary. You acknowledge that your choice to travel is made having had the benefit of DFAT guidance, and you accept any additional personal risks associated with your travel. To the fullest extent permitted by law, we disclaim any liability for these risks

RESPONSIBILITY

Services Supplied By Independent Suppliers:

Where a third party over whom we have no direct control (Independent Suppliers) is the supplier of travel arrangements that form part of your tour, you acknowledge that our obligations to you are limited to arranging for the Independent Supplier to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include airlines, railway and cruise operators, hoteliers and common carriers. To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Any claims you have in this regard must be made against the Independent Supplier. You acknowledge that the Independent Supplier's liability to you may be limited by their own terms and conditions.

Services we directly supply:

To the extent only that we are the principal supplier of travel arrangements or other services to you which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or where the supplier is not an Independent Supplier) if they were carrying out the work we had asked them to do. We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

GENERAL LIABILITY LIMITATION

You acknowledge that travel arrangements or services which comply with local laws and regulations will be deemed to have been properly performed, even if this would not be considered the case in Australia. Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, TaC disclaims all warranties. To the fullest extent permitted by law, the maximum liability of TaC to you under these Booking Conditions, in tort (including negligence) or at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having them resupplied.

DEEMED ACCEPTANCE

By making a booking request, you are deemed to have agreed and consented to all terms in these Booking Conditions and in any other documents provided to you by TaC or any other person who may have booked the tour on your behalf. If you book on behalf of another party, you represent and warrant to TaC that you are duly authorised to provide the agreement and consent the other party and you agree that you will be responsible for any loss or damage TaC incurs if this is not the case.

IMAGE RELEASE

When on tour, we may from time to time take photographs or make recordings of you and your activities that may identify you. We reserve the right to use any photographs and/or recordings for promotional reasons. In using such images, you consent to the use of such images or recordings by us and you acknowledge that you will not be entitled to payment or other compensation for the giving of this consent. If you do not consent to the release and use of your image, then please advise TaC in writing within 30 days following payment of your deposit.

TRANSFER OF BOOKINGS

If our business or part of it is sold or transferred, we may assign or novate your booking to the new owner or another tour operator who agrees to honour your travel arrangements on substantially the same terms. If this happens, we will notify you and provide the new operator's details, and from that time your contract will be with the new operator, subject to the Australian Consumer Law.

GENERAL

The contract between you and Travel Passion Pty Ltd trading as Two's a Crowd is deemed to have been made in the State of Victoria, Australia, and shall be governed by the laws of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria. If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed from these conditions without affecting the remaining provisions. Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here <https://twosacrowd.com.au/privacy-policy/>

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