



**ALL
INTERNAL
FLIGHTS
INCLUDED**

SOUTH AMERICA SOLO ADVENTURE

CHILE, ARGENTINA & BRAZIL

18 DAY SOLOS TOUR - OCTOBER 2027

EXCLUSIVELY FOR SOLO TRAVELLERS | VISIT AMAZING DESTINATIONS | YOUR OWN ROOM - ALWAYS!

www.twosacrowd.com.au

**SOUTH AMERICA SOLO ADVENTURE
Chile, Argentina, Brazil**

Your South America journey begins in Santiago, an elegant city framed by the snow-dusted Andes, where contemporary culture, café-lined streets and a relaxed Latin rhythm set the tone for the adventure ahead. This fully escorted 18-day small group tour for solo travellers explores Chile, Argentina and Brazil, combining world-class wine regions, vibrant cities, extraordinary wildlife and the breathtaking Iguazu Falls, experienced from both the Argentine and Brazilian sides.

From Santiago, we travel into Chile's renowned wine country before crossing into Argentina, where Mendoza's vineyard landscapes invite long, sun-filled days of food, wine and connection. The journey continues to Buenos Aires, where grand boulevards, tango halls and European elegance meet unmistakable South American soul, before venturing into the wetlands of Iberá, a remarkable ecosystem and one of the continent's best-kept wildlife secrets.

From here, we fly north to the thunderous spectacle of Iguazu Falls, one of the world's great natural wonders, before concluding in Rio de Janeiro, where mountains, beaches and vibrant city life bring this extraordinary journey to a perfect close. Travel in a small group of just 15 like-minded guests, accompanied by your Two's a Crowd tour host and expert local guides. Enjoy the comfort of your own private room throughout, and relax knowing every detail is taken care of, including all internal flights. From the dramatic peaks of the Chilean Andes to the passionate, tango-filled streets of Argentina and the sun-drenched, rhythmic energy of Brazil, this is South America in its most spectacular form. **Three iconic countries. Endless wonders. One extraordinary journey.**



Itinerary Highlights

- Explore Valparaíso's UNESCO-listed hillside neighbourhoods, vibrant street art and coastal charm
- Discover the best of Buenos Aires, including La Boca, San Telmo and the iconic Teatro Colón
- Enjoy a historic tango dinner show in San Telmo, Argentina's most famous cultural tradition
- Premium wine tastings in Chile's Casablanca Valley and Mendoza's renowned Malbec region
- Cruise through the peaceful waterways of the Tigre & Paraná Delta on a private boat experience
- Iberá Wetlands wildlife encounters, exploring one of South America's most important ecosystems.
- Visit the San Ignacio Miní Jesuit Ruins and meet a local Guaraní community
- Visit Iguazu Falls from both Argentina and Brazil, one of the world's great natural wonders
- Explore Rio de Janeiro, including Christ the Redeemer and Sugarloaf Mountain
- Travel through dramatic landscapes and scenic Andes crossings between Chile and Argentina
- Experience authentic local culture and cuisine, including a traditional Argentine Asado and Chilean-inspired dining experiences

Will you join us?



Day 1 - Sunday 3rd October 2027
ARRIVAL DAY SANTIAGO, CHILE (D)

Bienvenidos to Chile! Your journey begins in vibrant Santiago, a dynamic capital set dramatically beneath the snow-capped Andes Mountains. Here, elegant colonial architecture sits alongside striking modern design, while lively neighbourhoods, cafés and plazas reveal the city's rich culture and everyday rhythm. On arrival, you'll be met and transferred to your hotel. The remainder of the day is yours to unwind after your journey - take time to settle in, relax, and soak up your first impressions of South America. This evening, your Two's a Crowd adventure officially begins. Meet your fellow travellers and Tour Leader at a relaxed welcome gathering before enjoying a delicious dinner showcasing authentic Chilean cuisine. It's your first taste of the incredible food, wine and shared experiences that will unfold across Chile, Argentina and Brazil. Welcome dinner at Chipe Libre Restaurant at 6pm

Special notes

Enjoy included arrival transfers, which may be shared with fellow travellers arriving on the same flight. If you wish to arrive a day or two earlier, we can book extra nights at the hotel.



Your own room at Ismael Hotel or similar

Day 2 - Monday 4th October 2027
SANTIAGO (B,L)

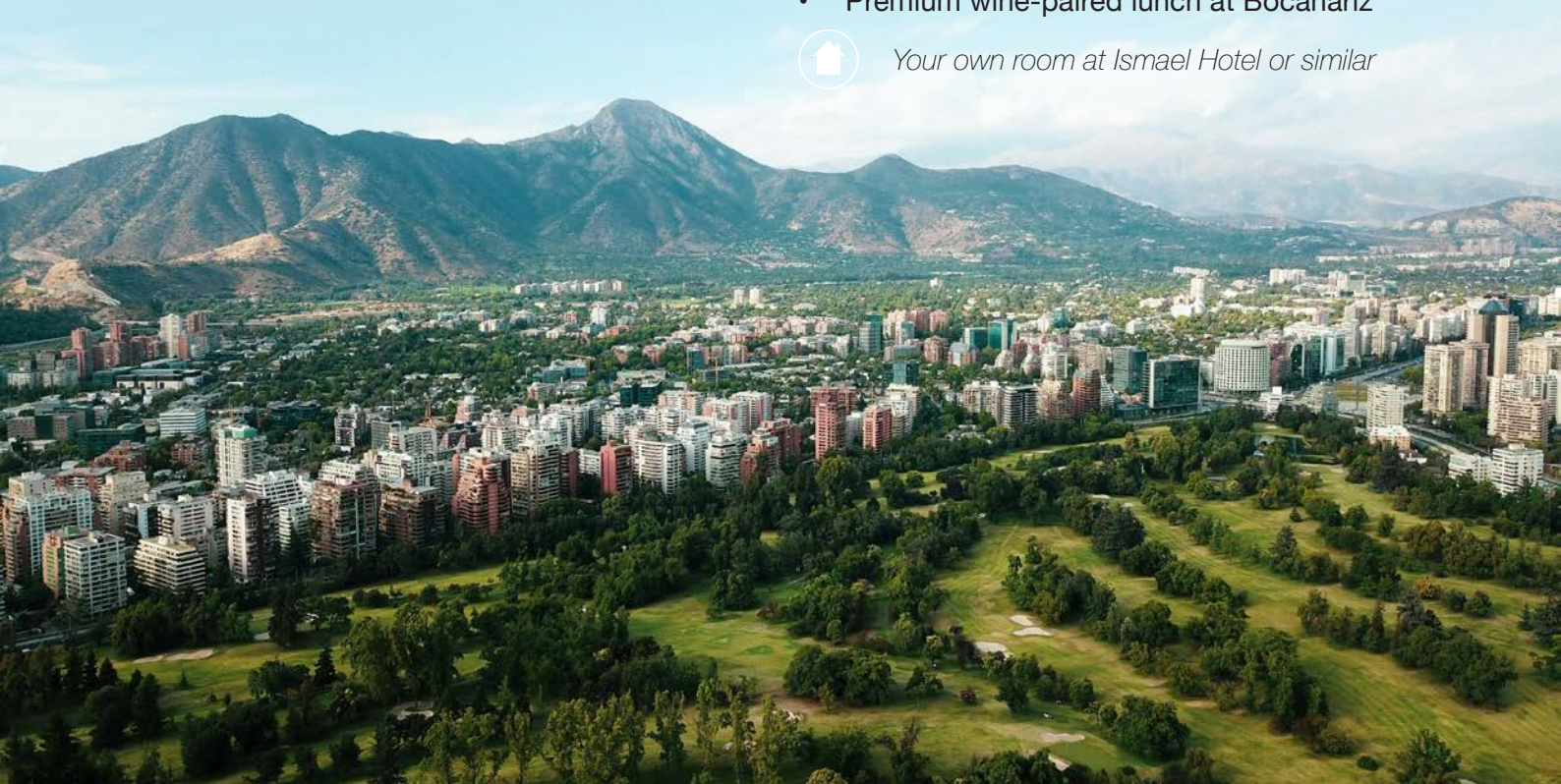
Wake up in the heart of Santiago, where today you'll begin to uncover the city's many layers on a guided sightseeing experience with a local expert. Stroll through the historic Plaza de Armas, the city's colonial centre, where grand architecture and lively street life offer a glimpse into Santiago's past and present. Continue to the iconic La Moneda Palace, where your guide will share insights into Chile's political history and its transformation into one of South America's most progressive capitals. As you move through elegant neighbourhoods and tree-lined parks, you'll see how Santiago has evolved into a sophisticated cultural hub, framed by the ever-present Andes. This afternoon, your South America food and wine journey begins in earnest with a premium wine-paired lunch at Bocanariz, one of Santiago's most acclaimed wine restaurants. Here, expertly matched Chilean wines and contemporary cuisine introduce you to the country's world-class wine culture. The remainder of the day is yours to enjoy at leisure — perhaps wander local boutiques, relax in a café, or simply soak up the rhythm of everyday life in this vibrant capital.

Included Activities

- Guided Santiago city tour
- Visit Plaza de Armas and La Moneda Palace
- Premium wine-paired lunch at Bocanariz



Your own room at Ismael Hotel or similar



**Day 3 - Tuesday 5th October 2027
SANTIAGO – CASABLANCA VALLEY –
VALPARAISO (B)**

After breakfast, we continue our journey west towards the Pacific coast, travelling through Chile's renowned Casablanca Valley, one of the country's most celebrated cool-climate wine regions. Rolling vineyards and gentle hills set the scene as you visit a boutique organic winery (Vina Emiliana). Here, you'll enjoy a guided tasting and learn how innovative winemakers are producing elegant Sauvignon Blancs and Pinot Noirs that have placed Chile firmly on the global wine map. From wine country, the landscape shifts dramatically as you descend towards the colourful port city of Valparaíso, a UNESCO World Heritage destination unlike anywhere else in South America. Built across steep hills overlooking the Pacific Ocean, Valparaíso is a living canvas of street art, winding alleyways, historic funiculars and brightly painted homes. On arrival, settle into your boutique accommodation in the historic district and take in the city's creative, bohemian atmosphere.

Included Activities

- Casablanca Valley winery visit and tasting
- Scenic drive to Valparaíso


 *Your own room at Casa Galos Hotel or similar*

**Day 4 - Wednesday 6th October 2027
VALPARAÍSO (B)**

This morning, immerse yourself in the artistic soul of Valparaíso on a guided walking tour through its most iconic hillside neighbourhoods. Explore Cerro Alegre and Cerro Concepción, where every corner reveals a new mural, gallery or viewpoint overlooking the harbour. Historic funicular railways carry you between steep streets, offering sweeping views across the colourful rooftops and Pacific coastline. Your guide will bring the city's layered history to life — from its maritime trading past to its transformation into one of South America's most important cultural centres. Later, visit the elegant Bellas Artes Museum before returning to your hotel for a unique rooftop experience. Here, you'll enjoy a hands-on pisco-making demonstration while taking in panoramic views of the city and ocean — a relaxed and social moment that captures the spirit of Chilean coastal life.

Included Activities

- Guided Valparaíso walking tour
- Cerro Alegre & Cerro Concepción exploration
- Bellas Artes Museum visit
- Rooftop pisco-making experience

 *Your own room at Casa Galos Hotel or similar*



Day 5 - Thursday 7th October 2027
VALPARAISO – MENDOZA, ARGENTINA (B,D)

Today you cross into Argentina, flying to Mendoza, one of the world's great wine destinations and the gateway to the Andes. On arrival, you'll immediately notice Mendoza's relaxed charm – wide, tree-lined boulevards, leafy plazas and a backdrop of snow-capped peaks. Enjoy an orientation walk with your Tour Leader, discovering the city's central squares, fountains and café culture. Despite sitting in a desert region, ingenious irrigation systems have transformed Mendoza into a green and elegant city famous for its relaxed atmosphere, outdoor cafés and world-class wines. Tonight, gather for dinner at a local restaurant and enjoy your first taste of Argentine hospitality.

Included Activities

- Flight from Santiago to Mendoza
- Orientation walk in Mendoza



Your own room at Diplomatic Mendoza Hotel or similar

Day 6 - Friday 8th October 2027
MENDOZA WINE REGION (B,L)

Today is dedicated to one of Argentina's greatest passions – wine. Mendoza is world-famous for its Malbec, and you'll spend the day exploring some of the region's most prestigious wineries set against the breathtaking backdrop of the Andes. Accompanied by a local wine expert, visit three innovative wineries, each offering a unique insight into Argentina's winemaking traditions and modern techniques. Sample exceptional wines while learning about grape varieties, production methods and the influence of the region's climate and altitude. A gourmet winery lunch paired with carefully selected wines provides another unforgettable highlight of the day.

Included Activities

- Full-day premium winery tour and tastings
- Gourmet winery lunch with wine pairings



Your own room at Diplomatic Mendoza Hotel or similar



Day 7 - Saturday 9th October 2027
MENDOZA – BUENOS AIRES (B)

This morning, fly to the sophisticated and energetic city of Buenos Aires – often referred to as the “Paris of South America”. On arrival, settle into your hotel before joining your tour leader for an orientation walk through the trendy Palermo district. Known for its leafy streets, stylish boutiques, cafés and vibrant nightlife, Palermo offers the perfect introduction to the Argentine capital. The evening is free to enjoy Buenos Aires your way. Perhaps discover a hidden tango bar, enjoy a steak dinner paired with Malbec, or soak up the lively local atmosphere in one of the city’s many wine bars or cafés.

Included Activities

- Flight from Mendoza to Buenos Aires
- Palermo orientation walk



Your own room at Pleno Palermo Soho Hotel or similar

Day 8 - Sunday 10th October 2027
TIGRE & PARANÁ DELTA (B,L)

Escape the bustle of Buenos Aires today and venture into the charming riverside districts of San Isidro and Tigre. Browse local artisan markets and stroll along elegant promenades before boarding a private boat to explore the remarkable Paraná Delta – one of the world’s largest river delta systems and is home to hundreds of species including the capybara, marsh deer, neotropical river otter, and broad-snouted caiman. In Tigre, explore riverside markets and leafy promenades before boarding a private boat for a scenic cruise through winding channels and lush islands. Life here moves slowly, shaped by water, nature and small island communities. Enjoy a homemade lunch on the island, followed by time to relax, unwind and take in the tranquillity of this unique landscape before returning to Buenos Aires.

Included Activities

- Full-day Tigre & Paraná Delta excursion
- Private boat cruise
- Homemade island lunch



Your own room at Pleno Palermo Soho Hotel or similar



Day 9 - Monday 11th October 2027
BUENOS AIRES (B,D)

Enjoy a free day to explore Buenos Aires at your own pace. Wander through local neighbourhoods, browse markets and galleries, visit a rooftop bar or simply relax in one of the city's many cafés watching daily life unfold. Later this evening, come together for one of Argentina's most iconic cultural traditions — an authentic Asado BBQ experience hosted by local Argentinians. Enjoy perfectly grilled meats, empanadas, local wines and warm hospitality as you learn about the importance of food and gathering in Argentine culture.

Included Activities

- Traditional Argentine Asado dinner



Your own room at Pleno Palermo Soho Hotel or similar



Day 10 - Tuesday 12th October 2027
BUENOS AIRES (B,D)

Today, discover the highlights of Buenos Aires on a comprehensive city tour with a local guide. Visit colourful La Boca, historic Plaza de Mayo, elegant Recoleta and the atmospheric streets of San Telmo. You'll also visit the magnificent Teatro Colon, regarded as one of the world's finest opera houses, before seeing the iconic Floralis Genérica sculpture. Tonight, immerse yourself in Argentina's most famous cultural tradition with an unforgettable tango dinner show in the heart of San Telmo. Enjoy a three-course meal with wine while talented dancers and musicians bring the passion and drama of tango to life.

Included Activities

- Guided Buenos Aires city tour
- Teatro Colon visit
- Tango dinner show



Your own room at Pleno Palermo Soho Hotel or similar



Day 11 - Wednesday 13th October 2027

BUENOS AIRES – ITUZAINGÓ (B,D)

Today you travel north to the lesser-visited region surrounding the extraordinary Iberá Wetlands – one of South America’s great wildlife sanctuaries. After flying to Posadas, continue to your hotel in Ituzaingó, your base for exploring this remarkable ecosystem of swamps, lagoons and wetlands teeming with wildlife. Keep an eye out for capybaras, caimans, deer, monkeys and hundreds of bird species as you settle into this peaceful and nature-rich region.

Included Activities

- Flight from Buenos Aires to Posadas



Your own room at Hotel Bagu Urbano or similar

Day 12 - Thursday 14th October 2027

IBERÁ WETLANDS – ARGENTINA’S HIDDEN WILDERNESS (B,L)

Set out to explore today the untouched beauty of the Iberá Wetlands, one of South America’s most unspoilt and pristine wildlife ecosystems. Travel north into Iberá National Park, where paved roads gradually give way to rural tracks and open wetland landscapes. On arrival at the Monte Rey area, take a short break before enjoying a relaxed open-air lunch surrounded by nature – an ideal setting to slow down and absorb the tranquillity of this remarkable region. This afternoon, join your local guide for a gentle walking experience through a variety of interconnected habitats. Follow forested trails before stepping onto an elevated boardwalk that crosses floodplains, lagoons and reed beds, offering excellent viewpoints across the wetlands’ ever-changing landscape. Iberá is a true wildlife haven and home to an impressive range of species, including capybara, marsh deer, caiman, howler monkeys, armadillos and over 350 bird species such as herons, storks, kingfishers and jabiru. The combination of water, grassland and forest makes this one of the most biodiverse regions in Argentina. Its remote setting ensures a peaceful, immersive wildlife experience, with rare opportunities for close encounters in an untouched natural environment. Later, return to the picnic area to rest before taking part in a hands-on cultural experience. Learn how to prepare tortas fritas, a traditional regional pastry, while your guide shares insights into rural life and local traditions in northern Argentina.

Included Activities

- Iberá National Park scenic drive & entry
- Guided wetlands walking experience
- Wildlife spotting (capybara, caiman, birds & more)
- Traditional open-air lunch
- Cultural tortas fritas cooking experience



Your own room at Hotel Bagu Urbano or similar



Day 13 - Friday 15th October 2027
ITUZAINGÓ – IGUAZU FALLS (B,L)

This morning, visit the remarkable San Ignacio Miní Jesuit Ruins, one of the best-preserved Jesuit mission sites in South America and a UNESCO World Heritage Site. Explore the fascinating ruins while learning about the Jesuit and Guaraní communities who once lived here and the important role these missions played in colonial South America. After lunch, continue to the awe-inspiring Iguazu Falls region – home to one of the world’s greatest natural wonders. Spread across Argentina and Brazil, the falls are made up of 275 cascading waterfalls surrounded by lush subtropical rainforest.

Included Activities

- Guided visit to San Ignacio Miní Jesuit Ruins
- Traditional local lunch

 *Your own room at JL Hotel by Bourbon or similar*



Day 14 - Saturday 16th October 2027
IGUAZU FALLS – BRAZILIAN SIDE (B)

Today you experience the breathtaking scale of Iguazu Falls from the Brazilian side — renowned for its sweeping panoramic viewpoints. Follow elevated walkways through subtropical rainforest as the sound of rushing water grows louder with every step. Suddenly, the full scale of Iguazu reveals itself: hundreds of waterfalls cascading across a vast horseshoe-shaped system, surrounded by lush green jungle. Mist rises from the gorge below, often forming rainbows across the falls, creating one of the most spectacular natural scenes in South America.

Included Activities

- Guided visit to Iguazu Falls (Brazilian side)
- Rainforest boardwalk experience
- Panoramic waterfall viewpoints

 *Your own room at JL Hotel by Bourbon or similar*



Day 15 - Sunday 17th October 2027

IGUAZU FALLS – ARGENTINE SIDE (B)

Cross into Argentina for a completely different and more immersive perspective of Iguazu Falls. Today you walk directly above and alongside the cascading water via an extensive network of boardwalks and viewing platforms. The highlight is the powerful Devil's Throat, where immense volumes of water plunge into a deep, mist-filled canyon — an unforgettable natural spectacle. For those seeking adventure, an optional Zodiac boat ride offers an exhilarating journey beneath the falls, bringing you close to the raw power of the water. Later, visit a local Guaraní community to gain insight into their traditions, connection to the rainforest and way of life in this unique region of Argentina.

Included Activities

- Full-day guided visit to Iguazu Falls – Argentine side
- Guaraní community visit

Optional Activity

- Zodiac Boat Ride beneath Iguazu Falls



Your own room at JL Hotel by Bourbon or similar

Day 16 - Monday 18 October 2027

IGUAZU FALLS – RIO DE JANEIRO, BRAZIL (B)

Today, fly to Rio de Janeiro, one of the most famous coastal cities in the world. On arrival, settle into your hotel in Copacabana before joining your tour leader for an orientation walk. Rio is a city of contrasts and energy, famous for its beaches, samba rhythms, dramatic mountains and vibrant culture. The remainder of the day is free to enjoy Rio your own way. Perhaps sip a caipirinha by the beach, ride the cable car to Sugarloaf Mountain or simply soak up the atmosphere along Copacabana.

Included Activities

- Flight from Iguazu to Rio de Janeiro
- Rio orientation walk



Your own room at Grand Mercure Rio de Janeiro Copacabana Hotel or similar



**Day 17 - Tuesday 19th October 2027
RIO DE JANEIRO (B,L,D)**

Today you explore the unforgettable highlights of Rio de Janeiro on a full-day guided sightseeing experience, discovering why it is considered one of the world's most spectacular cities. Your day begins with a journey up Corcovado Mountain to visit Christ the Redeemer, standing high above the city with sweeping views across golden beaches, lush rainforest and the sparkling bays below. This is one of the defining moments of any Brazil travel itinerary. Continue into the bohemian charm of Santa Teresa, a hillside neighbourhood known for its artistic character and colonial architecture, before visiting the world-famous Selarón Steps — a vibrant mosaic landmark that reflects the city's creative spirit. Enjoy lunch in the lively Lapa district, where music, culture and street life capture the energy of Rio. This afternoon, take the cable car to Sugarloaf Mountain, where panoramic views over Guanabara Bay, the Atlantic Ocean and Rio's dramatic coastline create one of the most breathtaking outlooks in South America. This evening, come together with your fellow travellers for a farewell dinner — a relaxed and celebratory final night marking the end of your Chile, Argentina and Brazil small group tour for solo travellers with Two's a Crowd.

Included Activities

- Full-day Rio de Janeiro city tour
- Christ the Redeemer visit

- Sugarloaf Mountain cable car experience
- Lunch in Lapa
- Farewell dinner



Your own room at Grand Mercure Rio de Janeiro Copacabana Hotel or similar

**Day 18 - Wednesday 20 October 2027
RIO DE JANEIRO DEPARTURE**

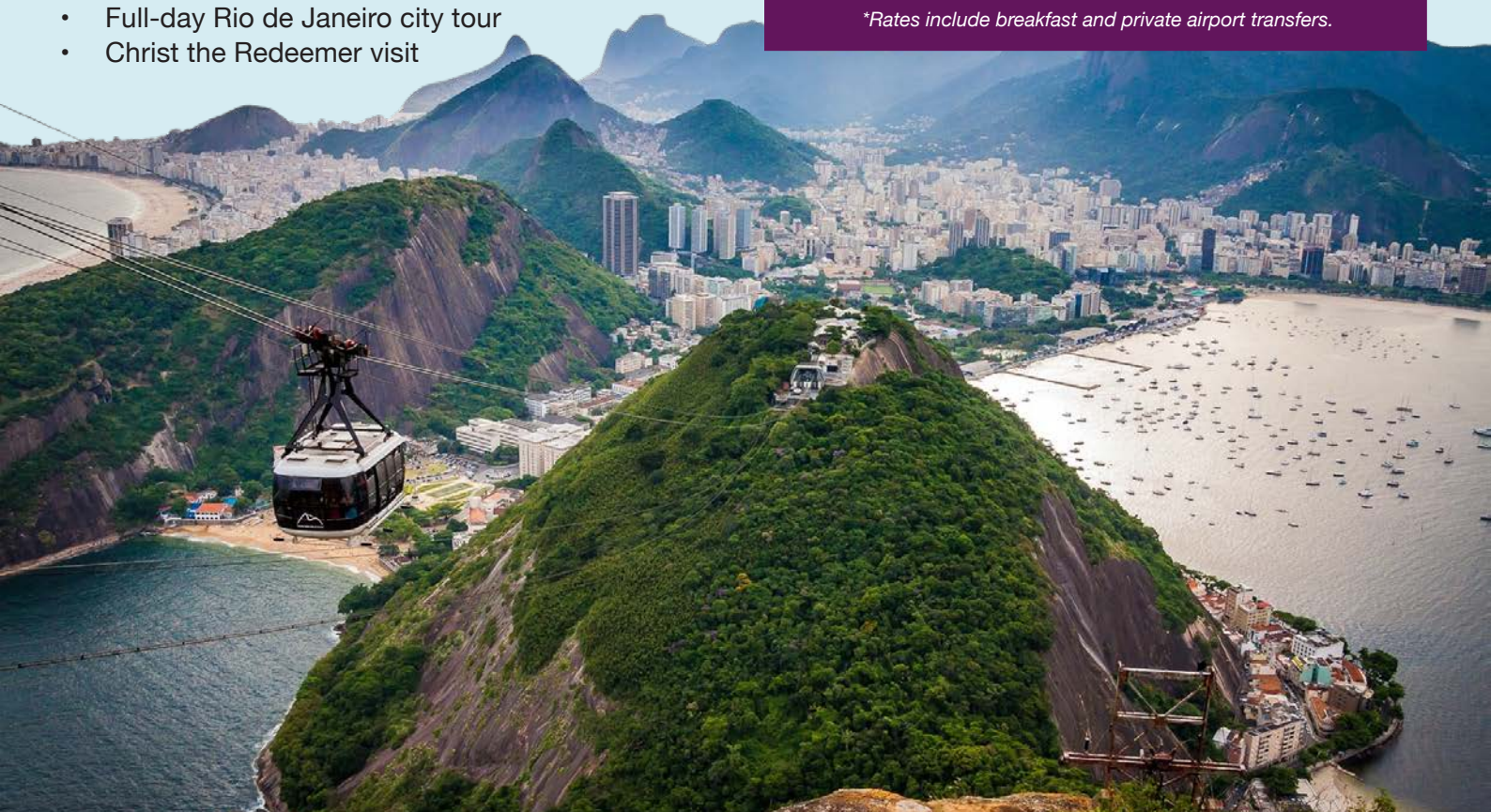
After a final breakfast together, your South America tour comes to an end as you farewell your fellow travellers and reflect on an unforgettable journey through Chile, Argentina and Brazil. A private transfer will take you to Rio de Janeiro International Airport for your onward flight home. As your South America small group tour concludes, you depart with incredible memories of vibrant cities, breathtaking landscapes, world-class food and wine, and the rich culture and warmth experienced throughout Chile, Argentina and Brazil—shared with a like-minded group of travellers.

WANT TO EXTEND YOUR STAY?

Our team would be delighted to assist!

Pre or post tour stay at
Ismael Hotel \$325 OR Grand Mercure Rio de Janeiro \$495

**Rates include breakfast and private airport transfers.*



INCLUSIONS & EXCLUSIONS

TOUR PRICING: A\$14,995 | TOUR DATES: 3RD - 20TH OCTOBER 2027

Tour Inclusions:

- Two's a Crowd Tour Host
- 17 nights' boutique hotel accommodation in your own room
- Meals as per itinerary (B=breakfast, L=lunch, D=dinner)
- Return transfers from the airport to the hotel at the start and end of the tour
- All transport as detailed in the itinerary
- Flights between Santiago-Mendoza- Buenos Aires-Posado
- Flight Iguza Falls to Rio de Janeiro
- Professional English-speaking guides
- All sightseeing, guided tours, and entrance fees as detailed in the itinerary Solo room – always!

Tour Exclusions:

- Travel Insurance (we can assist)
- International/domestic flights to the start/end of the tour
- Expenses of a personal nature, such as laundry, taxis, souvenirs, and phone calls
- Meals and drinks not included in the itinerary
- Pre and post-tour accommodation (we can assist)
- Visa costs (if applicable)
- Any tours listed as "Optional Tours" (and are subject to change, depending on weather and schedule changes) Gratuities (optional)

TRAVEL ESSENTIALS



Flights

While we do not offer a flight booking service, we are happy to recommend a trusted travel agent to assist with your arrangements.



Travel Insurance

We offer a 10% discount through our preferred provider, Go Insurance. Get in touch for a quote to ensure you're fully covered for your journey.



Visas

Australian and New Zealand passport holders can enter Chile and Argentina visa-free for up to 90 days. Brazil is also visa-free for New Zealand citizens, while Australian citizens require an online eVisa (approx. USD \$80), valid for multiple 90-day visits over five years.



Pre-Departure & Packing

Detailed pre-departure information, including packing guidance and helpful travel tips, will be provided approximately three months prior to departure- ensuring you feel well prepared and ready for the journey ahead.

ABOUT TWO'S A CROWD: We are an award winning tour company exclusively dedicated to the needs of solo travellers. At Two's a Crowd, single and solo travellers have access to fantastic itineraries at great prices without ever feeling like a third wheel to someone else's private getaway. Our travellers enjoy the best of both worlds: private time, personalised attention, low single supplements, as well as the camaraderie of like-minded travellers. Our commitment is to make solo travel more enjoyable and affordable.

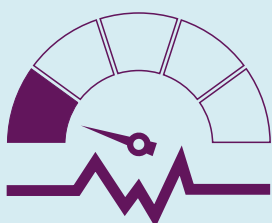


As an accredited member of the Australian Travel Industry Association (ATIA), we hold ourselves to the highest financial and professional standards. Every year, our financials are prepared by a Chartered Accountant and independently assessed to ensure our business remains robust, secure, and resilient. For you, this means absolute confidence every time you book your travel with us, leaving you free to focus entirely on the joy of your upcoming journey.

Physical ratings

The physical rating gives you an idea of how much physical exertion is required on a particular trip. The majority of our itineraries are designed for people with an average level of fitness, but there are a few specialist tours especially those labelled Trailblazer (like hiking the Himalayas or cycling through Vietnam) that requires some training beforehand. If you are not sure if a tour is right for you, or you have mobility issues, please speak with the team.

This tour is rated **MODERATE**



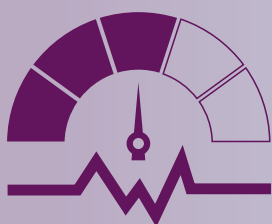
These trips are a relaxing break. You don't have to worry about doing anything physically demanding unless you want to.

RELAXING



Some easy physical activities included in your trip. No physical preparation is required to make the most of the journey.

EASY



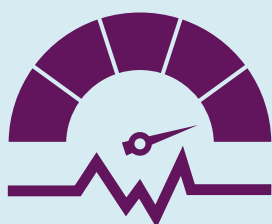
This trip will raise your heart rate. Moderate physical activities are included and a good level of fitness is required.

MODERATE



Be prepared for some serious physical activity. The fitter you are, the more you'll enjoy it, as most activities will be challenging.

CHALLENGING



Our highest physical rating. Get ready for a heart-pumping adventure with plenty of challenges and some extreme conditions. You'll be required to be seriously fit for this trip as difficult activities are included.

DIFFICULT



TWO'S A CROWD – GROUP BOOKING CONDITIONS

MAKING A BOOKING

A booking request is accepted when you pay a deposit and complete our online Booking Form. Your Booking Form forms part of your contract with TaC. By submitting your Booking Form, you confirm that you have read, understood, and agree to be bound by these terms and conditions and the specific details set out in the Booking Form, including the payment schedule and any applicable cancellation terms. To the extent of any inconsistency between these terms and the Booking Form, the Booking Form will prevail. It is at this point that a contract between TaC and you comes into existence subject to these Booking Conditions and the specific details set out in the Booking Form. We reserve the right to decline any booking at our discretion. No employee of TaC other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount, refund or credit. By making a booking, you consent to us assigning or novating your booking in the circumstances described under the "Transfer of Bookings" section, provided the new owner or operator assumes responsibility for your travel arrangements.

SERVICES

The services we provide to you are limited to (a) the arrangement and coordination of your travel arrangements; and (b) the delivery of travel arrangements which we directly control. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements.

PRICING

Prices shown in our brochures are in Australian Dollars (\$AUD) and were accurate based on prices and exchange rates at the time of printing or publication. We reserve the right to adjust published prices due to currency fluctuations, government charges or increased costs of services at any time. Please enquire with us or check our website prior to making a booking request for the current prices. Please be aware that tour pricing may be based on a number of foreign currencies and the total cost of your trip can only be guaranteed upon final payment. Up until that time TaC reserves the right to amend your tour pricing in accordance with negative currency fluctuations and the imposition of new or amended government charges.

NOT INCLUDED IN THE TOUR PRICE

Unless otherwise stated, international and domestic airfares, visas, airport taxes, port taxes, city taxes, security charges, airport/hotel transfers, gratuities, items of a personal nature, travel insurance, vaccinations, emergency evacuation costs, laundry, meals (other than those stipulated), additional beverages and consumables are not included in the tour price.

PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as currency devaluation, fuel or air fare surcharges, or the imposition of new or amended Government charges. We will not surcharge for currency fluctuations once full payment has been received by us.

DEPOSIT AND PAYMENT TERMS

A non-refundable and non-transferable booking deposit as specified in our Booking Form is required to confirm your booking. The deposit represents a fee payable to us for services associated with the processing and confirmation of your booking and any consultations on travel arrangements that we may provide to you. Because these services are provided as soon as we confirm your booking, the deposit is non-refundable other than where we cancel your travel arrangements for reasons other than Force Majeure (see below). We are not obliged to hold or confirm any services for you until we receive your deposit. If you fail to pay the deposit, then we reserve the right to cancel your booking without notice. If the price of any services increases before we receive your deposit, we reserve the right to pass on this price increase to you. This is in addition to our right to increase prices prior to full payment as stated above.

FINAL PAYMENT

The outstanding balance is payable by the date specified in the Booking Form for that tour. Certain tours may also require additional instalment payments. Payment schedules, including any instalments and the final payment date, will be specified in your Booking Form. You acknowledge and agree that TaC may apply payments received from you, including the deposit and any instalments, toward supplier commitments, administrative costs and other costs incurred in connection with your booking. To the extent any such costs are unrecoverable by TaC, TaC may retain the relevant amount from payments received. Late payment may cause cancellation of all or part of your trip, with no refund payable. We are under no obligation to remind you when payment is due. For late bookings, full payment is required at the time of request, and if we are unable to confirm services, we will provide you with a refund.

PAYMENT METHODS

Payments can be made by direct deposit or credit card. Unfortunately, we are unable to accept cheques or cash.

Account details for direct deposit are as follows:

BENDIGO BANK

ACCOUNT NAME: Travel Passion Pty Ltd

BSB: 633000

ACCOUNT 216 600 171 (Note: New account number from 8th July 2024)

Please include your name as the reference and advise us via email (team@twosacrowd.com.au) that you have made the payment. As at 11/05/2026, payments made by credit card will incur a 1.45% merchant surcharge for MasterCard (including Corporate and Premium), 1.65% for Visa (including Corporate and Premium) and 2.05% for American Express. International Credit cards attract a surcharge of 4.05%. These rates may change and any updated rates will be advised at the time of payment.

CANCELLATIONS BY YOU

If you wish to cancel your trip, you must give written notice. Refunds will be made less applicable cancellation fees, calculated from the date we receive your written notice, as follows:

- If cancellation is received before the final payment due date stated in your Booking Form: non-refundable deposit plus any unrecoverable costs actually incurred by TaC in connection with your booking, including supplier payments, reasonable administrative costs and other reasonable commitments made in reliance on your booking.
- If cancellation is received on or after the final payment due date stated in your Booking Form, or if you do not show: 100% of the total booking price payable, reflecting the fact that TaC will have committed the full cost of your travel arrangements at that time.

For the avoidance of doubt, where instalment payments have been made before the final payment due date stated in your Booking Form, TaC may retain, in addition to the non-refundable deposit, only so much of those payments as is necessary to cover unrecoverable costs actually incurred by TaC. You agree that the deductions and cancellation charges specified above are reasonable, represent a genuine pre-estimate of loss, and are necessary to protect TaC's legitimate business interests. Please note that payment schedules and cancellation conditions vary from tour to tour. The specific terms applicable to your booking

will be set out in your Booking Form. By proceeding with your booking, you acknowledge and agree to those terms. If you have booked and then cancel any services additional to the packaged tour arrangements, for example pre/post accommodation, airfares, transfers or travel insurance, the supplier of those services may impose cancellation fees in accordance with their own terms and conditions, which you will be responsible for. TaC may also charge cancellation fees for those services in accordance with our Agency Booking Conditions. For group departures, a transfer of a confirmed booking to another departure date at your request is deemed to be cancellation of the original booking.

ILLNESS OR VACCINATION STATUS PREVENTING TRAVEL

If, due to any illness, suspected illness or failure to satisfy any required tests (such as a PCR or rapid antigen test in relation to Covid19) or vaccination or other health requirements:

- an airline or other common carrier refuses you carriage;
- a hotel, vessel or other service provider refuses to accommodate or carry you; or
- we or our suppliers (acting reasonably) exclude you from the trip,
- and you are consequently prevented from commencing or continuing your trip, then:
- if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.
- if you have not commenced your trip, then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it), except to the extent we are able to recover any amounts from suppliers or are otherwise required to do so under the Australian Consumer Law. This is because we will have already paid (or committed to pay) suppliers and will have already performed significant work preparing for the delivery of your trip and servicing your booking. We will not be responsible for any other loss or expense you incur in connection with your booking (for example, airfares and visa expenses) if you are prevented from commencing or continuing your trip in these circumstances.

CANCELLATIONS OR RESCHEDULING BY US

In these Booking Conditions, the term Force Majeure means an event or events beyond our control and which we could not have reasonably prevented, and includes but is not limited to: (a) natural disasters (including not limited to flooding, fire, earthquake, landslide, volcanic eruption), adverse weather conditions (including hurricane or cyclone), high or low water levels; (b) war, armed conflict, industrial dispute, civil strife, terrorist activity or the threat of such acts; epidemic, pandemic; (d) any new or change in law, order, decree, rule or regulation of any government authority (including travel advisories and restrictions).

FORCE MAJEURE – PRIOR TO TRAVEL

If in our reasonable opinion, your travel arrangements cannot safely or lawfully proceed due to a Force Majeure Event, then we at our discretion may elect to:

- reschedule your travel arrangements (in whole or in part) and/or
- cancel your travel arrangements (in whole or in part), in which case our contract with you will terminate (in whole or in part)

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other for the cancelled arrangements. However, we will refund payments attributable to the cancelled travel arrangements less (a) unrecoverable third party costs and other expenses incurred by us for the cancelled travel arrangements; (b) overhead charges incurred by us relative to the price of the cancelled travel arrangements; and (c) fair compensation for work undertaken by us in relation to the cancelled travel arrangements until the time of cancellation and in connection with the processing of any refund.

FORCE MAJEURE – DURING TRAVEL

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third-party costs only.

FORCE MAJEURE – GENERAL

If we provide you with any alternative services or assistance where travel arrangements are cancelled or rescheduled due to Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance. If we cancel your trip for reasons beyond Force Majeure, you will be offered (at your election a full refund of all funds paid over to us, or the offer of a trip of substantially equal quality if appropriate. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of postponement or cancellation of your travel arrangements by us whether due to Force Majeure or otherwise. You acknowledge that the terms in this section are reasonably necessary to protect our legitimate business interests.

MINIMUM NUMBERS

Some tours are based on a minimum number of passengers travelling. We will advise you prior to confirming your booking if this is the case. If a tour fails to attract the minimum passenger numbers, the tour may be cancelled, or we may pass on any pro-rata increases in costs at our discretion. If a tour is cancelled, monies already paid by you will be refunded or credited towards future travel at your election. We will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of our cancellation.

AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil. An amendment fee of AU\$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

AMENDMENTS BY US

Every effort will be made to adhere to the published touring itinerary. Occasionally, circumstances beyond our and our suppliers' control will force changes, amendments or modifications to the itinerary and its inclusions. If circumstances beyond our control such as road conditions, poor weather, changes in transport schedules and/or vehicle breakdowns mean that we need to amend your itinerary or the services with it, we shall notify you in writing as soon as possible. If the change arises during your trip, our representatives will make every effort to contact you personally. We reserve the right to substitute alternative transport or accommodation in the interests of the safety of our passengers and/or the successful completion of the itinerary. You agree that we have the right to pass on any costs we incur for alternative arrangements we put in place for your benefit in these circumstances. To the fullest extent permitted by law, TaC will not be responsible for any omissions or modifications to the itinerary or the inclusions made as a consequence of these circumstances. If you are entitled to any compensation at law for any changes or modifications in these circumstances, then you agree that any compensation you are entitled to will be reduced by the value of any alternative services we provide to you which you accept. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you.



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TWO'S A CROWD – GROUP BOOKING CONDITIONS

UNUSED & DENIED SERVICES

No refunds will be made for any travel arrangements not utilised, whether by choice or because of late arrival or early departure. This includes the failure of transport to operate according to schedule, which we disclaim responsibility for. If you are not fully and validly vaccinated against Covid-19 in the destination(s) where services are to be provided, and particular suppliers refuse to provide you with travel arrangements, then you agree you will not be entitled to any refund for those arrangements. We will not be responsible to you for any loss or expenses you incur (including loss of enjoyment or the costs of alternative arrangements) if you are denied services in these circumstances.

ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

PASSPORTS & VISAS

It is a requirement that you hold a valid passport, any required visas and any other mandatory travel authorisations for your journey (for example, electronic travel authorisations such as ESTA or ETA, where applicable). Your passport and any travel authorisations must meet all entry and exit requirements of the countries you are visiting, including any rules that apply if you hold dual nationality. It is your sole responsibility to ensure that you are in possession of all documentation necessary to comply with the laws and regulations of the countries to be visited, and to check the current requirements with the relevant embassy, consulate or official government website before you travel.

CLIENT NAMES EXACTLY AS PER PASSPORT

For security reasons, airlines and our overseas suppliers require names to be given exactly as stated in your passport. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will be responsible for any fees charged (such as airline cancellation charges or re-issue fees) in addition to our own reasonable administration fees.

VACCINATIONS

It is your sole responsibility to obtain vaccinations and preventative medicines as may be required for the duration of the tour. Any information provided by us is given in good faith.

COVID-19

TaC does not require proof of vaccination against COVID-19 in order to travel with us. However, we encourage our clients to be vaccinated in order to protect themselves and others. Specific proof of vaccination (for COVID-19 or other diseases), testing, health declarations or other Covid-related measures may still be required by an airline, cruise line, accommodation provider or destination country. It is your responsibility to check the relevant requirements carefully before you travel and to ensure you comply with all airline, cruise line and government health and entry rules that apply to your journey. If you are unable to commence or continue your trip because you do not meet any applicable health, vaccination, testing or Covid-related requirements, this will be treated as a cancellation by you – please refer to the "Cancellations by You" and "Illness or Vaccination Status Preventing Travel" sections above.

GENERAL

You acknowledge and agree that failure to satisfy testing or vaccination requirements imposed by a destination or carrier/cruise line will be deemed a cancellation by yourself. Please refer to the "Cancellation by You" section above.

EXCLUSION FROM TOUR

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour host or tour guide acting reasonably may require that you leave the tour. TaC will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of your booking being cancelled or you being asked to leave the tour as described above, including costs of airfares, visas or any other expenses incurred by you as a result of our cancellation.

HEALTH & FITNESS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may reasonably be expected to increase your risk of needing medical attention, or which may affect the normal conduct of the trip, then you must advise us at the time you make your booking request. We may request you to provide an assessment of your medical condition from a qualified medical practitioner. If the assessment indicates that you will require special assistance from personnel which we cannot reasonably provide, then we may cancel your booking. Provided you notified us of your medical condition at the time you made your booking request, we will provide you with a full refund of payments made. If you fail to notify us at that time or if you fail to provide a medical assessment within a reasonable time of our request, then this will be considered a cancellation by you. We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

DIETARY REQUIREMENTS

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

TRAVEL INSURANCE

For international tours, it is a condition of travel that each passenger is adequately covered by an appropriate comprehensive travel insurance policy to cover cancellation, medical requirements, luggage, repatriations, medical evacuation and additional expenses. For domestic travel (ie within Australia), travel insurance is strongly recommended. Please also check the contingencies of your prospective insurance cover and ensure you are aware of its conditions and omissions. We strongly advise travel insurance is purchased at time of booking to provide full cover. You must provide us with the insurance company name, policy number and emergency contact number relating to such a policy within 14 days of final payment being made.

COMPLAINTS

If you have a complaint about any aspect of the travel arrangements, you must immediately bring it to the attention of TaC or our local representative at the time to give us the opportunity to put things right. If you fail to do this, you agree that you waive the right to make a future claim against us in connection with the problem. If you notify us or our local representative of the

problem and the problem is not solved to your satisfaction you must forward your complaint in writing to TaC no later than 30 days after completion of the tour, otherwise you waive the right to make a claim against us in connection with the problem.

INDEPENDENT SERVICES

TaC is not responsible for any additional activities or excursions which are not included in the booked itinerary or which we sell as agent for the principal operator. Any advice or recommendation made by a guide or local representative does not make us responsible.

ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of the adventurous nature of your trip or the visiting of destinations which present geographical, political or cultural risks and dangers. You should consult guidance issued by the Department of Foreign Affairs and Trade (DFAT) applicable to the destinations within your itinerary. You acknowledge that your choice to travel is made having had the benefit of DFAT guidance, and you accept any additional personal risks associated with your travel. To the fullest extent permitted by law, we disclaim any liability for these risks

RESPONSIBILITY

Services Supplied By Independent Suppliers:

Where a third party over whom we have no direct control (Independent Suppliers) is the supplier of travel arrangements that form part of your tour, you acknowledge that our obligations to you are limited to arranging for the Independent Supplier to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include airlines, railway and cruise operators, hoteliers and common carriers. To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Any claims you have in this regard must be made against the Independent Supplier. You acknowledge that the Independent Supplier's liability to you may be limited by their own terms and conditions.

Services we directly supply:

To the extent only that we are the principal supplier of travel arrangements or other services to you which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or where the supplier is not an Independent Supplier) if they were carrying out the work we had asked them to do. We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

GENERAL LIABILITY LIMITATION

You acknowledge that travel arrangements or services which comply with local laws and regulations will be deemed to have been properly performed, even if this would not be considered the case in Australia. Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, TaC disclaims all warranties. To the fullest extent permitted by law, the maximum liability of TaC to you under these Booking Conditions, in tort (including negligence) or at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having them resupplied.

DEEMED ACCEPTANCE

By making a booking request, you are deemed to have agreed and consented to all terms in these Booking Conditions and in any other documents provided to you by TaC or any other person who may have booked the tour on your behalf. If you book on behalf of another party, you represent and warrant to TaC that you are duly authorised to provide the agreement and consent the other party and you agree that you will be responsible for any loss or damage TaC incurs if this is not the case.

IMAGE RELEASE

When on tour, we may from time to time take photographs or make recordings of you and tour activities that may identify you. We reserve the right to use any photographs and/or recordings for promotional reasons. In using such images, you consent to the use of such images or recordings by us and you acknowledge that you will not be entitled to payment or other compensation for the giving of this consent. If you do not consent to the release and use of your image, then please advise TaC in writing within 30 days following payment of your deposit.

TRANSFER OF BOOKINGS

If our business or part of it is sold or transferred, we may assign or novate your booking to the new owner or another tour operator who agrees to honour your travel arrangements on substantially the same terms. If this happens, we will notify you and provide the new operator's details, and from that time your contract will be with the new operator, subject to the Australian Consumer Law.

GENERAL

The contract between you and Travel Passion Pty Ltd trading as Two's a Crowd is deemed to have been made in the State of Victoria, Australia, and shall be governed by the laws of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria. If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed from these conditions without affecting the remaining provisions. Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here <https://twosacrowd.com.au/privacy-policy/>

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