



**ICONIC
EXPERIENCES**

SOUTH AFRICA, VICTORIA FALLS & BOTSWANA

THE JOURNEY OF A LIFETIME

19 DAY SOLOS TOUR MARCH 2027

EXCLUSIVELY FOR SOLO TRAVELLERS | VISIT AMAZING DESTINATIONS | YOUR OWN ROOM - ALWAYS!

www.twosacrowd.com.au

The Journey of a Lifetime

Experience the ultimate 19-day odyssey through South Africa, Eswatini, Botswana, and Victoria Falls – an epic journey of striking contrasts. Carefully timed for March, the region is at its most alive; landscapes are lush, birdlife is at its peak, and Victoria Falls is a thundering powerhouse. **This season offers exceptional opportunities for Big Five encounters, where the vibrant wilderness sets the stage for Africa's most iconic safari moments.** With a group size capped at 14 guests, you'll travel in like-minded company with the comfort of your own private room throughout. Supported by an expert local guide and a dedicated Australian Tour Host from Two's a Crowd, most meals and all internal flights are included for an effortless, worry-free experience.



The adventure begins in Johannesburg before journeying into the evocative South African Battlefields. Uncover the history of Rorke's Drift with a specialist guide, then unwind in Zululand at Falaza Game Park & Spa. Located near the 'cradle of rhino conservation' in neighbouring Hluhluwe–iMfolozi, you'll enjoy immersive game drives to spot rhino, giraffe, and zebra in their ancestral heartland. Crossing into the Kingdom of Eswatini (formerly known as Swaziland), witness vibrant local traditions before traversing the breathtaking Panorama Route. We then arrive for a three-night luxury stay at Chisomo Safari Camp, located in Karongwe Private Game Reserve in Greater Kruger. These elegant, tented suites overlook the Makhutsi River, blending old-world romance with modern indulgence. Between Big Five game drives, enjoy fine Pan-African cuisine in a lantern-lit boma under the stars. Next, fly to the awe-inspiring Victoria Falls before crossing into Botswana's Chobe National Park. Settle into a riverside lodge for sunrise safaris and sundowner cruises among Africa's largest elephant herds. Your odyssey concludes in Cape Town during the golden harvest season. Visit the iconic Table Mountain and the Boulders Beach penguin colony before exploring the historic wine regions of Paarl, Franschhoek, and Stellenbosch.

This is Africa the Two's a Crowd way – Spectacular, Soulful and Seamless

Itinerary Highlights

- Historic KwaZulu-Natal battlefields, including Blood River and Rorke's Drift Battle of Blood River and Battle of Rorke's Drift
- Luxury tented safari in Zululand with private concession game drives
- Hluhluwe–iMfolozi Park – Big Five wildlife and rhino conservation
- Cultural immersion in Eswatini with village visits and traditions
- Panorama Route highlights including Blyde River Canyon, Bourke's Luck Potholes, and God's Window
- 3-night private reserve safari in Greater Kruger with twice-daily game drives
- Victoria Falls at full flow – "The Smoke That Thunders"
- Zambezi River sunset cruise on the Zambezi River
- Chobe National Park, Botswana – renowned for elephant herds
- Dual safari experience: game drives and Chobe River cruise
- Cape Peninsula exploration including Chapman's Peak Drive and Boulders Beach penguins
- Cape Winelands touring across Franschhoek, Stellenbosch, and Paarl

Will you join us?



Day 1 - Friday 12th Mar 2027

ARRIVAL DAY IN JOHANNESBURG (D)

Welcome to South Africa! Your African adventure begins the moment you touch down in Johannesburg. After clearing customs, you'll be met by your local guide and escorted to the Peermont Metcourt at Emperors Palace. Located within a grand resort complex just minutes from the airport for your convenience, this hotel serves as a sophisticated gateway to the continent. Enjoy a relaxed afternoon settling in, before meeting your Two's a Crowd Host, tour guide and fellow travellers for our 7:00pm welcome dinner.

Included Activities

- Complimentary meet-and-greet shuttle transfer on arrival
- If you wish to arrive before the journey begins, we can book extra nights at the hotel, including an optional half-day Soweto tour – ask the team.



Your own room at 'Peermont Metcourt, Emperors Palace' or similar



Day 2 - Saturday 13th March 2027

JOHANNESBURG – DUNDEE (B,L,D)

Depart the city this morning and journey into the heart of rural South Africa. As the landscape unfolds, pass through small villages, wide-open farmland, and rolling grasslands dotted with cattle and crops – a glimpse into everyday life beyond the cities. After a relaxed lunch stop en route, continue into KwaZulu-Natal and arrive in Dundee, a region steeped in history. Settle in for a two-night stay and enjoy a relaxed evening with drinks at the thatched roof bar, before dinner tonight.

Included Activities

- Scenic overland journey through rural South Africa
- Orientation to KwaZulu-Natal region



Your own room at 'Battlefields Country Lodge' or similar



Day 3 - Sunday 14th March 2027

BATTLEFIELDS OF KWAZULU-NATAL (B,L,D)

Step into South Africa's dramatic past with a full day exploring two of the country's most significant battlefields – Blood River and Rorke's Drift. These historic sites tell powerful stories of conflict between the Zulu nation, Boer settlers, and British forces. Continue to the Talana Museum, where exhibits bring the region's military and industrial history to life. Return to the lodge late afternoon for time to relax before dinner.

Included Activities

- Guided visit to Blood River
- Guided visit to Rorke's Drift
- Entry to Talana Museum



Your own room at 'Battlefields Country Lodge' or similar



**Day 4 - Monday 15th March 2027
DUNDEE – ZULULAND (B,L,D)**

Enjoy a morning drive through the picturesque rolling countryside of Natal as we enter Zululand and begin our two-night stay at our Game Park. With the sound of wildlife all around, the rustling of the trees, and the whispering of tranquillity, this will be your first real experience of sleeping in the bush under an African sky. We each have our own private raised luxury tent equipped with a balcony and ensuite. This afternoon, you will embark on a game drive in the Falaza concession to spot resident wildlife before returning to the accommodation for dinner.

Included Activities

- Scenic drive through the hills of Natal and into Zululand
- Two-night stay in a private raised luxury tent
- Afternoon game drive in the private Falaza concession


 *Your own private luxury raised tent at Falaza Game Park*

**Day 5 - Tuesday 16th March 2027
HLUHLUWE-IMFOLOZI SAFARI EXPERIENCE (B,L,D)**

After breakfast, we take a short journey to experience game spotting in the renowned Hluhluwe-iMfolozi Game Reserve. This is the oldest game reserve in Africa and home to the famous 'Big Five' (lion, elephant, rhino, buffalo & leopard). Hluhluwe-iMfolozi offers the opportunity of viewing a wide assortment of African wildlife and is also home to the largest population of black and white rhino in the world. This morning, look for an abundance of quintessential African animals—elephants, giraffes, zebras, impalas, and buffalos—while keeping an eye out for the “interesting little animals,” too! Late morning, we return to our unique lodge, adjacent to Hluhluwe-iMfolozi Game Reserve to relax and have lunch before embarking on an afternoon game drive on the Falaza concession, followed by another delightful group dinner.

Included Activities

- Full morning safari in the world-famous Hluhluwe-iMfolozi Game Reserve
- Afternoon game drive in the private Falaza concession
- Big Five wildlife viewing and specialist rhino tracking

 *Your own private luxury raised tent at Falaza Game Park*



Day 6 - Wednesday 17th March 2027
ZULULAND (B,L,D)

Bid farewell to Zululand this morning as we cross the border into the mountainous Kingdom of Swaziland (Eswatini), one of Africa's last remaining monarchies. We travel to the beautiful Mlilwane Wildlife Sanctuary, nestled in the "Valley of Heaven." This sanctuary is a haven for a vast array of wildlife, including hippo, giraffe, zebra, and various species of antelope. Because Mlilwane is a sanctuary free from large predators, it offers a rare opportunity to explore on foot. This afternoon, join your local guide for a guided nature walk. This is a wonderful way to hone your wildlife spotting skills, enjoy the prolific birdlife, and experience the African bush at a slower, more intimate pace. We then settle into our resort for dinner and a relaxed evening.

Included Activities

- Border crossing and entry to the Kingdom of Eswatini
- Visit to Mlilwane Wildlife Sanctuary
- Guided nature and wildlife walk



Your own room at 'Summerfields Resort & Botanical Garden' or similar

Day 8 - Friday 19th March 2027
ESWATINI TO GRASKOP (B,L,D)

Begin the day with a visit to the Swazi Candles workshop and Ezulwini craft markets — perfect for locally made souvenirs. After lunch, we re-enter South Africa and travel through the lush Lowveld region toward Graskop, gateway to the Panorama Route. Later in the day sit back and admire the beauty of the undulating landscape before dinner this evening.

Included Activities

- Visit to Swazi Candles
- Ezulwini craft market experience
- Scenic drive through Lowveld



Your own room at 'Graskop Hotel' or similar

Day 7 - Thursday 18th March 2027
KINGDOM OF SWAZILAND (B,L,D)

This morning we enjoy a truly meaningful cultural immersion with a visit to the Umphakatsi Chief's homestead. This interactive experience allows you to engage deeply with local life; try your hand at grinding maize and plaiting mountain grass, and join the local children in traditional song and dance. Lunch is included today, where you'll have the opportunity to taste local Swazi food, eaten in the traditional way -with your hands! In the afternoon, we explore the sanctuary's commitment to biodiversity with a guided excursion to the rare Roan Antelope breeding project. This is a wonderful chance to learn about the vital work being done to protect one of Africa's most beautiful and endangered antelope species. We return to the resort late afternoon with time to relax before another group dinner.

Included Activities

- Interactive cultural experience at Umphakatsi Chief's homestead
- Traditional Swazi song and dance performance
- Traditional Swazi lunch experience
- Guided Roan Antelope conservation excursion



Your own room at 'Summerfields Resort & Botanical Garden' or similar



Day 9 - Saturday 20th March 2027

PANORAMA ROUTE – KARONGWE RESERVE (B,L,D)

Today we explore one of South Africa’s most spectacular regions, the scenic Panorama route. Marvel at the Blyde River Canyon (the world’s third largest), the bizarre geological formations of Bourke’s Luck Potholes, the Three Rondavels, and the endless views from God’s Window. Then continue to the Karongwe Private Game Reserve, a 9,000-hectare Big Safari destination within the Greater Kruger area. Settle into your private luxury tent at Chisomo Safari Camp and if time permits, we will head out on a late afternoon game drive. We’ll celebrate our arrival with bush sundowners (house wine, local beer, or soft drinks included) as the sun sets over this stunning reserve.

Included Activities

- Full Panorama Route tour including Blyde River Canyon and God’s Window
- Late afternoon Big Five game drive with included bush sundowners (time permitting)



Your own private luxury tent at Chisomo Safari Camp

Day 10/11 - Sunday 21st and Monday 22nd March 2027

KARONGWE PRIVATE GAME RESERVE (B,L,D)

Over the next two days you will feel thoroughly spoilt with morning and afternoon game drives and wonderful relaxation opportunities in between. There are optional experiences available including hot air balloon rides, helicopter scenic flights, spa treatments, a photographic hide and guided bush walks. This lodge lies within the Karongwe Private Game Reserve. Offering bush views on an elevated platform with a private deck, the tented accommodation consists of canvas walls and a thatched roof to bring authenticity whilst the interiors capture timeless safari charm including king sized beds, leather armchairs and a modern ensuite bathroom with walk in showers adding a touch of modernness. Daily morning and afternoon game drives are included, as are breakfast, brunch/lunch and beautiful dinners. Generous lounges, a spacious bar and dining areas make for a pleasant stay, and there is an outdoor pool overlooking the river along with two outdoor bomas – one in the heart of camp and the other closer to the river which carry the warmth of the firelight at night.

Included Activities

- Twice-daily game drives
- All meals and lodge hospitality
- Expert ranger-guided wildlife experiences



Your own private luxury tent at Chisomo Safari Camp



Day 12 - Tuesday 23rd March 2027

CHISOMO – NELSPRUIT – VICTORIA FALLS (B)

An early start this morning for the road transfer to Nelspruit airport for your flight to Victoria Falls in Zimbabwe (included). Upon arrival be met and transferred to our stunning accommodation for the next 2 nights. This afternoon is your own to enjoy at leisure before we reunite to embark on our amazing Zambezi River sunset cruise aboard a bohemian styled dhow. The simplicity of the dhow as it sails upstream, the mesmerising sound of water cascading over the majestic Victoria Falls and the sounds of the African bush all combine to create a sense of serenity and one with nature.

Included Activities

- Airport transfer and flight connection
- Zambezi River sunset cruise



Your own room at 'Insika Lodge Zimbabwe' or similar

Day 13 - Wednesday 24th March 2027

VICTORIA FALLS 'THE SMOKE THAT THUNDERS' (B,L)

In 1855 a Scottish missionary, David Livingstone, is thought to have been the first European to see the Falls. Since you are visiting during the high-water season, it will immediately become clear how the Falls earned their name 'The Smoke that Thunders'. With thousands of litres of water flowing at a metre over the normal level and across an area spanning two kilometres, the thundering waters cause a substantial spray as they cascade down into the valley below. This morning we take a tour of the Falls with our dedicated guide then afterwards make your way to The Lookout Café for lunch whilst enjoying the spectacular views. This afternoon is at leisure to simply soak up the atmosphere. If you want to experience the Falls from a different angle, how about taking an optional helicopter flight (own expense, arranged locally by our guide) over the Falls to see the myriads of rainbows formed from the spray. Or maybe a visit to the Victoria Falls Hotel and enjoy a 'high tea' in the gardens overlooking the Falls. Witness one of the world's great natural wonders today. A guided tour reveals the full power and scale of Victoria Falls, especially dramatic during high water season. Enjoy lunch overlooking the gorge before an afternoon at leisure.

Included Activities

- Guided tour of Victoria Falls
- Lunch at The Lookout Café



Your own room at 'Insika Lodge Zimbabwe' or similar



Day 14 - Thursday 25th March 2027

VICTORIA FALLS – CHOBE NATIONAL PARK (B,D)

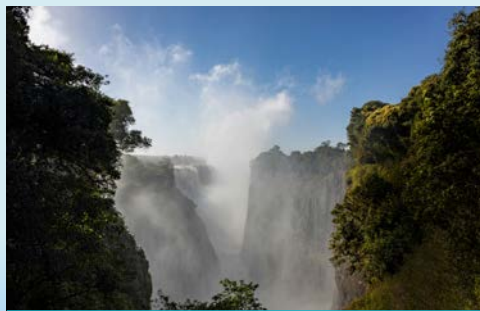
Enjoy a relaxed morning before crossing into Botswana. Travel to Chobe National Park, known for its extraordinary elephant population. A free morning in Victoria Falls for private sightseeing or visit the local curio market. Mid-morning board your vehicle for the 2-hour drive to the border point and enter Botswana. See the new bridge that allows transcontinental traffic to flow north and south across the Zambezi River. A short drive to Kasane for your drop off at Cresta Mowana on the Chobe River.

Included Activities

- Overland transfer to Botswana
- Chobe region orientation



Your own room at 'Cresta Mowana' or similar



Day 15 - Friday 26th March 2027

CHOBE NATIONAL PARK, BOTSWANA (B,D)

An early morning game drive in Chobe National Park to spot diverse wildlife, including large herds of elephants, followed by a late afternoon game-viewing boat cruise on the Chobe River, offering views of hippos and a scenic sunset.

Included Activities

- Early morning game drive in Chobe National Park.
- Late afternoon game-viewing boat cruise on the Chobe River.
- Elephant, hippo, and wildlife viewing in their natural habitat.

 *Your own room at 'Cresta Mowana' or similar*

Day 16 - Saturday 27th March 2027

KASANE – FLY TO CAPE TOWN (B)

Enjoy a final, relaxed morning at leisure at Chobe, before your transfer to the airport for the flight to Cape Town via Johannesburg (included). Upon arrival, you will be met and escorted to your centrally located hotel on the iconic V&A Waterfront. The remainder of the day is yours to enjoy at your own pace.

 *Your own room at 'Commodore Hotel' or similar*

Day 17 - Sunday 28th March 2027

CAPE POINT & PENINSULA TOUR (B)

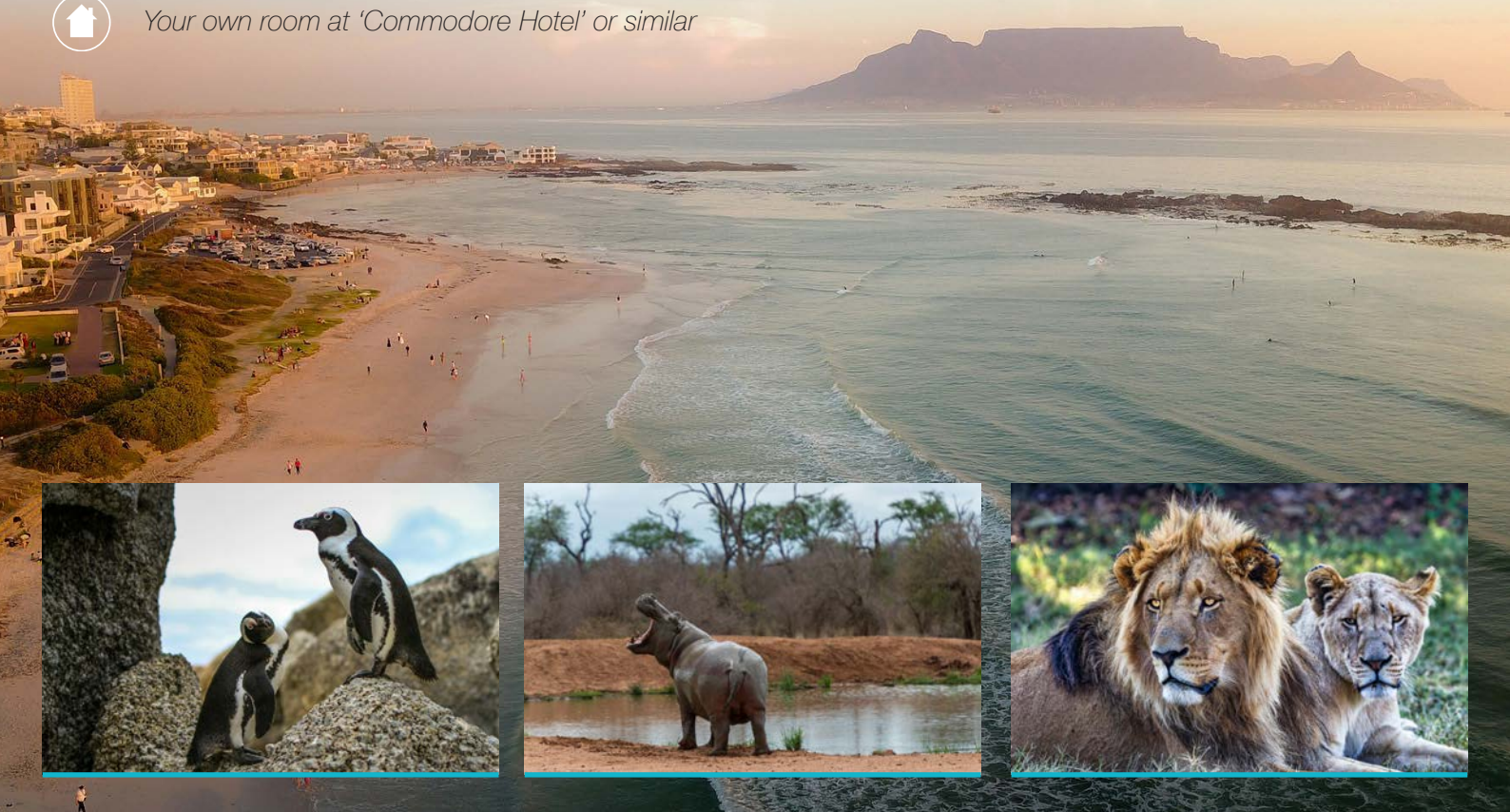
Today we explore the Cape Peninsula. Travel along the scenic Atlantic Seaboard via Sea Point, Clifton and Camps Bay. Stop at Maiden Cove look-out point for a photo stop before continuing to Hout Bay.

Continue over Chapman's Peak, one of the world's most breathtaking coastal drives, to Cape Point and the Good Hope Nature Reserve. In the afternoon visit the charming Victorian style village of Simon's Town, home to the South African navy. A highlight today will be a visit to the large penguin colony at the beautiful Boulders Beach.

Included Activities

- Cape Peninsula tour including Sea Point, Clifton, and Camps Bay.
- Chapman's Peak drive to Cape Point and the Good Hope Nature Reserve.
- Visit Simon's Town and the penguin colony at Boulders Beach.

 *Your own room at 'Commodore Hotel' or similar*



Day 18 - Monday 29th March 2027

WINELANDS – PAARL, FRANSCHOEK, STELLENBOSCH (B,D)

Time to visit South Africa's most famous wine regions – Paarl, Franschhoek and Stellenbosch. Aside from the excellent wines and food the area is renowned for, it is also steeped in history. Visit the Taal (meaning 'language') monument and various museums depicting the contribution of the French Huguenots. Return to Cape Town mid-afternoon for time at leisure. Maybe an optional visit to Robben Island where Nelson Mandela was incarcerated for 27 years. This evening enjoy a final farewell dinner at Marco's African Place complete with local music and dancing.

Included Activities

- Winelands tour of Paarl, Franschhoek, and Stellenbosch.
- Visit the Taal monument and French Huguenot museums.
- Farewell dinner at Marco's African Place with local music and dancing.



Your own room at 'Commodore Hotel' or similar

Day 19 - Tuesday 30th March 2027

CAPE TOWN (B)

After a final breakfast with your fellow travellers, your Grand African Sojourn draws to a close. Transfer to Cape Town International Airport for your onward journey, carrying with you the unforgettable magic of the Big Five and the majesty of Victoria Falls. A complimentary group airport transfer is included, to align with Qantas and South African Airways flight departures. If you wish to linger a little longer in Cape Town, ask the team!



INCLUSIONS & EXCLUSIONS

TOUR PRICING: A\$18,947 | TOUR DATES: 12TH - 30TH MARCH 2027

Tour Inclusions:

- Dedicated Two's a Crowd Tour Host
- English-speaking South African tour guide and driver
- 18 nights' accommodation in 4–5 star hotels and lodges
- All touring, sightseeing and site entrance fees included
- Travel in a comfortable air-conditioned coach
- Porterage at hotels and lodges
- Airport transfers at the start and end of the tour (as specified in the itinerary)
- Meals as outlined in the itinerary (B = Breakfast, L = Lunch, D = Dinner) — full board included from Day 2 to 11
- Guaranteed solo room — always
- Flight from Nelspruit to Victoria Falls (Day 12)
- Flight from Kasane to Cape Town (Day 16)
- Tipping for driver and guide until Day 9

Tour Exclusions:

- International airfares
- Visas.
- Airport transfers if arriving separately from the designated group flights
- Personal expenses such as laundry, telephone calls, taxis, and souvenirs
- Any services, meals, or drinks not listed in the itinerary
- Optional activities
- Travel insurance (mandatory)
- Tipping from Day 10

TRAVEL ESSENTIALS



Flights

While we do not offer a flight booking service, we are happy to recommend a trusted travel agent to assist with your arrangements.



Travel Insurance

We offer a 10% discount through our preferred provider, Go Insurance. Get in touch for a quote to ensure you're fully covered for your journey.



Visas

No visa required for South Africa or Botswana (AU/NZ passport holders). A Zimbabwe visa is available on arrival at Victoria Falls (approx. USD \$30, payable locally). Requirements are subject to change—please check prior to departure.



Pre-Departure & Packing

Detailed pre-departure information, including packing guidance and helpful travel tips, will be provided approximately three months prior to departure—ensuring you feel well prepared and ready for the journey ahead.

ABOUT TWO'S A CROWD: We are an award winning tour company exclusively dedicated to the needs of solo travellers. At Two's a Crowd, single and solo travellers have access to fantastic itineraries at great prices without ever feeling like a third wheel to someone else's private getaway. Our travellers enjoy the best of both worlds: private time, personalised attention, low single supplements, as well as the camaraderie of like-minded travellers. Our commitment is to make solo travel more enjoyable and affordable.



As an accredited member of the Australian Travel Industry Association (ATIA), we hold ourselves to the highest financial and professional standards. Every year, our financials are prepared by a Chartered Accountant and independently assessed to ensure our business remains robust, secure, and resilient. For you, this means absolute confidence every time you book your travel with us, leaving you free to focus entirely on the joy of your upcoming journey.

Physical ratings

The physical rating gives you an idea of how much physical exertion is required on a particular trip. The majority of our itineraries are designed for people with an average level of fitness, but there are a few specialist tours especially those labelled Trailblazer (like hiking the Himalayas or cycling through Vietnam) that requires some training beforehand. If you are not sure if a tour is right for you, or you have mobility issues, please speak with the team.

This tour is rated **MODERATE**



These trips are a relaxing break. You don't have to worry about doing anything physically demanding unless you want to.

RELAXING



Some easy physical activities included in your trip. No physical preparation is required to make the most of the journey.

EASY



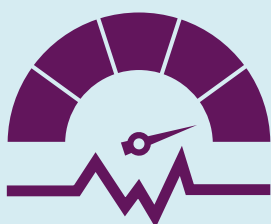
This trip will raise your heart rate. Moderate physical activities are included and a good level of fitness is required.

MODERATE



Be prepared for some serious physical activity. The fitter you are, the more you'll enjoy it, as most activities will be challenging.

CHALLENGING



Our highest physical rating. Get ready for a heart-pumping adventure with plenty of challenges and some extreme conditions. You'll be required to be seriously fit for this trip as difficult activities are included.

DIFFICULT

TWO'S A CROWD – GROUP BOOKING CONDITIONS

MAKING A BOOKING

A booking request is accepted when you pay a deposit and complete our online Booking Form. Your Booking Form forms part of your contract with TaC. By submitting your Booking Form, you confirm that you have read, understood, and agree to be bound by these terms and conditions and the specific details set out in the Booking Form, including the payment schedule and any applicable cancellation terms. To the extent of any inconsistency between these terms and the Booking Form, the Booking Form will prevail. It is at this point that a contract between TaC and you comes into existence subject to these Booking Conditions and the specific details set out in the Booking Form. We reserve the right to decline any booking at our discretion. No employee of TaC other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount, refund or credit. By making a booking, you consent to us assigning or novating your booking in the circumstances described under the "Transfer of Bookings" section, provided the new owner or operator assumes responsibility for your travel arrangements.

SERVICES

The services we provide to you are limited to (a) the arrangement and coordination of your travel arrangements; and (b) the delivery of travel arrangements which we directly control. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements.

PRICING

Prices shown in our brochures are in Australian Dollars (\$AUD) and were accurate based on prices and exchange rates at the time of printing or publication. We reserve the right to adjust published prices due to currency fluctuations, government charges or increased costs of services at any time. Please enquire with us or check our website prior to making a booking request for the current prices. Please be aware that tour pricing may be based on a number of foreign currencies and the total cost of your trip can only be guaranteed upon final payment. Up until that time TaC reserves the right to amend your tour pricing in accordance with negative currency fluctuations and the imposition of new or amended government charges.

NOT INCLUDED IN THE TOUR PRICE

Unless otherwise stated, international and domestic airfares, visas, airport taxes, port taxes, city taxes, security charges, airport/hotel transfers, gratuities, items of a personal nature, travel insurance, vaccinations, emergency evacuation costs, laundry, meals (other than those stipulated), additional beverages and consumables are not included in the tour price.

PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as currency devaluation, fuel or air fare surcharges, or the imposition of new or amended Government charges. We will not surcharge for currency fluctuations once full payment has been received by us.

DEPOSIT AND PAYMENT TERMS

A non-refundable and non-transferable booking deposit as specified in our Booking Form is required to confirm your booking. The deposit represents a fee payable to us for services associated with the processing and confirmation of your booking and any consultations on travel arrangements that we may provide to you. Because these services are provided as soon as we confirm your booking, the deposit is non-refundable other than where we cancel your travel arrangements for reasons other than Force Majeure (see below). We are not obliged to hold or confirm any services for you until we receive your deposit. If you fail to pay the deposit, then we reserve the right to cancel your booking without notice. If the price of any services increases before we receive your deposit, we reserve the right to pass on this price increase to you. This is in addition to our right to increase prices prior to full payment as stated above.

FINAL PAYMENT

The outstanding balance is payable by the date specified in the Booking Form for that tour. Certain tours may also require additional instalment payments. Payment schedules, including any instalments and the final payment date, will be specified in your Booking Form. You acknowledge and agree that TaC may apply payments received from you, including the deposit and any instalments, toward supplier commitments, administrative costs and other costs incurred in connection with your booking. To the extent any such costs are unrecoverable by TaC, TaC may retain the relevant amount from payments received. Late payment may cause cancellation of all or part of your trip, with no refund payable. We are under no obligation to remind you when payment is due. For late bookings, full payment is required at the time of request, and if we are unable to confirm services, we will provide you with a refund.

PAYMENT METHODS

Payments can be made by direct deposit or credit card. Unfortunately, we are unable to accept cheques or cash.

Account details for direct deposit are as follows:

BENDIGO BANK

ACCOUNT NAME: Travel Passion Pty Ltd

BSB: 633000

ACCOUNT 216 600 171 (Note: New account number from 8th July 2024)

Please include your name as the reference and advise us via email (team@twosacrowd.com.au) that you have made the payment. As at 11/05/2026, payments made by credit card will incur a 1.45% merchant surcharge for MasterCard (including Corporate and Premium), 1.65% for Visa (including Corporate and Premium) and 2.05% for American Express. International Credit cards attract a surcharge of 4.05%. These rates may change and any updated rates will be advised at the time of payment.

CANCELLATIONS BY YOU

If you wish to cancel your trip, you must give written notice. Refunds will be made less applicable cancellation fees, calculated from the date we receive your written notice, as follows:

- If cancellation is received before the final payment due date stated in your Booking Form: non-refundable deposit plus any unrecoverable costs actually incurred by TaC in connection with your booking, including supplier payments, reasonable administrative costs and other reasonable commitments made in reliance on your booking.
- If cancellation is received on or after the final payment due date stated in your Booking Form, or if you do not show: 100% of the total booking price payable, reflecting the fact that TaC will have committed the full cost of your travel arrangements at that time.

For the avoidance of doubt, where instalment payments have been made before the final payment due date stated in your Booking Form, TaC may retain, in addition to the non-refundable deposit, only so much of those payments as is necessary to cover unrecoverable costs actually incurred by TaC. You agree that the deductions and cancellation charges specified above are reasonable, represent a genuine pre-estimate of loss, and are necessary to protect TaC's legitimate business interests. Please note that payment schedules and cancellation conditions vary from tour to tour. The specific terms applicable to your booking

will be set out in your Booking Form. By proceeding with your booking, you acknowledge and agree to those terms. If you have booked and then cancel any services additional to the packaged tour arrangements, for example pre/post accommodation, airfares, transfers or travel insurance, the supplier of those services may impose cancellation fees in accordance with their own terms and conditions, which you will be responsible for. TaC may also charge cancellation fees for those services in accordance with our Agency Booking Conditions. For group departures, a transfer of a confirmed booking to another departure date at your request is deemed to be cancellation of the original booking.

ILLNESS OR VACCINATION STATUS PREVENTING TRAVEL

If, due to any illness, suspected illness or failure to satisfy any required tests (such as a PCR or rapid antigen test in relation to Covid19) or vaccination or other health requirements:

- an airline or other common carrier refuses you carriage;
- a hotel, vessel or other service provider refuses to accommodate or carry you; or
- we or our suppliers (acting reasonably) exclude you from the trip,
- and you are consequently prevented from commencing or continuing your trip, then:
- if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.
- if you have not commenced your trip, then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it), except to the extent we are able to recover any amounts from suppliers or are otherwise required to do so under the Australian Consumer Law. This is because we will have already paid (or committed to pay) suppliers and will have already performed significant work preparing for the delivery of your trip and servicing your booking. We will not be responsible for any other loss or expense you incur in connection with your booking (for example, airfares and visa expenses) if you are prevented from commencing or continuing your trip in these circumstances.

CANCELLATIONS OR RESCHEDULING BY US

In these Booking Conditions, the term Force Majeure means an event or events beyond our control and which we could not have reasonably prevented, and includes but is not limited to: (a) natural disasters (including but not limited to flooding, fire, earthquake, landslide, volcanic eruption), adverse weather conditions (including hurricane or cyclone), high or low water levels; (b) war, armed conflict, industrial dispute, civil strife, terrorist activity or the threat of such acts; epidemic, pandemic; (d) any new or change in law, order, decree, rule or regulation of any government authority (including travel advisories and restrictions).

FORCE MAJEURE – PRIOR TO TRAVEL

If in our reasonable opinion, your travel arrangements cannot safely or lawfully proceed due to a Force Majeure Event, then we at our discretion may elect to:

- reschedule your travel arrangements (in whole or in part) and/or
- cancel your travel arrangements (in whole or in part), in which case our contract with you will terminate (in whole or in part)

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other for the cancelled arrangements. However, we will refund payments attributable to the cancelled travel arrangements less (a) unrecoverable third party costs and other expenses incurred by us for the cancelled travel arrangements; (b) overhead charges incurred by us relative to the price of the cancelled travel arrangements; and (c) fair compensation for work undertaken by us in relation to the cancelled travel arrangements until the time of cancellation and in connection with the processing of any refund.

FORCE MAJEURE – DURING TRAVEL

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third-party costs only.

FORCE MAJEURE – GENERAL

If we provide you with any alternative services or assistance where travel arrangements are cancelled or rescheduled due to Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance. If we cancel your trip for reasons beyond Force Majeure, you will be offered (at your election a full refund of all funds paid over to us, or the offer of a trip of substantially equal quality if appropriate. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of postponement or cancellation of your travel arrangements by us whether due to Force Majeure or otherwise. You acknowledge that the terms in this section are reasonably necessary to protect our legitimate business interests.

MINIMUM NUMBERS

Some tours are based on a minimum number of passengers travelling. We will advise you prior to confirming your booking if this is the case. If a tour fails to attract the minimum passenger numbers, the tour may be cancelled, or we may pass on any pro-rata increases in costs at our discretion. If a tour is cancelled, monies already paid by you will be refunded or credited towards future travel at your election. We will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of our cancellation.

AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil. An amendment fee of AU\$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

AMENDMENTS BY US

Every effort will be made to adhere to the published touring itinerary. Occasionally, circumstances beyond our and our suppliers' control will force changes, amendments or modifications to the itinerary and its inclusions. If circumstances beyond our control such as road conditions, poor weather, changes in transport schedules and/or vehicle breakdowns mean that we need to amend your itinerary or the services with it, we shall notify you in writing as soon as possible. If the change arises during your trip, our representatives will make every effort to contact you personally. We reserve the right to substitute alternative transport or accommodation in the interests of the safety of our passengers and/or the successful completion of the itinerary. You agree that we have the right to pass on any costs we incur for alternative arrangements we put in place for your benefit in these circumstances. To the fullest extent permitted by law, TaC will not be responsible for any omissions or modifications to the itinerary or the inclusions made as a consequence of these circumstances. If you are entitled to any compensation at law for any changes or modifications in these circumstances, then you agree that any compensation you are entitled to will be reduced by the value of any alternative services we provide to you which you accept. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you.



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TWO'S A CROWD – GROUP BOOKING CONDITIONS

UNUSED & DENIED SERVICES

No refunds will be made for any travel arrangements not utilised, whether by choice or because of late arrival or early departure. This includes the failure of transport to operate according to schedule, which we disclaim responsibility for. If you are not fully and validly vaccinated against Covid-19 in the destination(s) where services are to be provided, and particular suppliers refuse to provide you with travel arrangements, then you agree you will not be entitled to any refund for those arrangements. We will not be responsible to you for any loss or expenses you incur (including loss of enjoyment or the costs of alternative arrangements) if you are denied services in these circumstances.

ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

PASSPORTS & VISAS

It is a requirement that you hold a valid passport, any required visas and any other mandatory travel authorisations for your journey (for example, electronic travel authorisations such as ESTA or ETA, where applicable). Your passport and any travel authorisations must meet all entry and exit requirements of the countries you are visiting, including any rules that apply if you hold dual nationality. It is your sole responsibility to ensure that you are in possession of all documentation necessary to comply with the laws and regulations of the countries to be visited, and to check the current requirements with the relevant embassy, consulate or official government website before you travel.

CLIENT NAMES EXACTLY AS PER PASSPORT

For security reasons, airlines and our overseas suppliers require names to be given exactly as stated in your passport. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will be responsible for any fees charged (such as airline cancellation charges or re-issue fees) in addition to our own reasonable administration fees.

VACCINATIONS

It is your sole responsibility to obtain vaccinations and preventative medicines as may be required for the duration of the tour. Any information provided by us is given in good faith.

COVID-19

TaC does not require proof of vaccination against COVID-19 in order to travel with us. However, we encourage our clients to be vaccinated in order to protect themselves and others. Specific proof of vaccination (for COVID-19 or other diseases), testing, health declarations or other Covid-related measures may still be required by an airline, cruise line, accommodation provider or destination country. It is your responsibility to check the relevant requirements carefully before you travel and to ensure you comply with all airline, cruise line and government health and entry rules that apply to your journey. If you are unable to commence or continue your trip because you do not meet any applicable health, vaccination, testing or Covid-related requirements, this will be treated as a cancellation by you – please refer to the "Cancellations by You" and "Illness or Vaccination Status Preventing Travel" sections above.

GENERAL

You acknowledge and agree that failure to satisfy testing or vaccination requirements imposed by a destination or carrier/cruise line will be deemed a cancellation by yourself. Please refer to the "Cancellation by You" section above.

EXCLUSION FROM TOUR

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour host or tour guide acting reasonably may require that you leave the tour. TaC will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of your booking being cancelled or you being asked to leave the tour as described above, including costs of airfares, visas or any other expenses incurred by you as a result of our cancellation.

HEALTH & FITNESS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may reasonably be expected to increase your risk of needing medical attention, or which may affect the normal conduct of the trip, then you must advise us at the time you make your booking request. We may request you to provide an assessment of your medical condition from a qualified medical practitioner. If the assessment indicates that you will require special assistance from personnel which we cannot reasonably provide, then we may cancel your booking. Provided you notified us of your medical condition at the time you made your booking request, we will provide you with a full refund of payments made. If you fail to notify us at that time or if you fail to provide a medical assessment within a reasonable time of our request, then this will be considered a cancellation by you. We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

DIETARY REQUIREMENTS

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

TRAVEL INSURANCE

For international tours, it is a condition of travel that each passenger is adequately covered by an appropriate comprehensive travel insurance policy to cover cancellation, medical requirements, luggage, repatriations, medical evacuation and additional expenses. For domestic travel (ie within Australia), travel insurance is strongly recommended. Please also check the contingencies of your prospective insurance cover and ensure you are aware of its conditions and omissions. We strongly advise travel insurance is purchased at time of booking to provide full cover. You must provide us with the insurance company name, policy number and emergency contact number relating to such a policy within 14 days of final payment being made.

COMPLAINTS

If you have a complaint about any aspect of the travel arrangements, you must immediately bring it to the attention of TaC or our local representative at the time to give us the opportunity to put things right. If you fail to do this, you agree that you waive the right to make a future claim against us in connection with the problem. If you notify us or our local representative of the

problem and the problem is not solved to your satisfaction you must forward your complaint in writing to TaC no later than 30 days after completion of the tour, otherwise you waive the right to make a claim against us in connection with the problem.

INDEPENDENT SERVICES

TaC is not responsible for any additional activities or excursions which are not included in the booked itinerary or which we sell as agent for the principal operator. Any advice or recommendation made by a guide or local representative does not make us responsible.

ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of the adventurous nature of your trip or the visiting of destinations which present geographical, political or cultural risks and dangers. You should consult guidance issued by the Department of Foreign Affairs and Trade (DFAT) applicable to the destinations within your itinerary. You acknowledge that your choice to travel is made having had the benefit of DFAT guidance, and you accept any additional personal risks associated with your travel. To the fullest extent permitted by law, we disclaim any liability for these risks

RESPONSIBILITY

Services Supplied By Independent Suppliers:

Where a third party over whom we have no direct control (Independent Suppliers) is the supplier of travel arrangements that form part of your tour, you acknowledge that our obligations to you are limited to arranging for the Independent Supplier to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include airlines, railway and cruise operators, hoteliers and common carriers. To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Any claims you have in this regard must be made against the Independent Supplier. You acknowledge that the Independent Supplier's liability to you may be limited by their own terms and conditions.

Services we directly supply:

To the extent only that we are the principal supplier of travel arrangements or other services to you which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or where the supplier is not an Independent Supplier) if they were carrying out the work we had asked them to do. We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

GENERAL LIABILITY LIMITATION

You acknowledge that travel arrangements or services which comply with local laws and regulations will be deemed to have been properly performed, even if this would not be considered the case in Australia. Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, TaC disclaims all warranties. To the fullest extent permitted by law, the maximum liability of TaC to you under these Booking Conditions, in tort (including negligence) or at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having them resupplied.

DEEMED ACCEPTANCE

By making a booking request, you are deemed to have agreed and consented to all terms in these Booking Conditions and in any other documents provided to you by TaC or any other person who may have booked the tour on your behalf. If you book on behalf of another party, you represent and warrant to TaC that you are duly authorised to provide the agreement and consent the other party and you agree that you will be responsible for any loss or damage TaC incurs if this is not the case.

IMAGE RELEASE

When on tour, we may from time to time take photographs or make recordings of you and tour activities that may identify you. We reserve the right to use any photographs and/or recordings for promotional reasons. In using such images, you consent to the use of such images or recordings by us and you acknowledge that you will not be entitled to payment or other compensation for the giving of this consent. If you do not consent to the release and use of your image, then please advise TaC in writing within 30 days following payment of your deposit.

TRANSFER OF BOOKINGS

If our business or part of it is sold or transferred, we may assign or novate your booking to the new owner or another tour operator who agrees to honour your travel arrangements on substantially the same terms. If this happens, we will notify you and provide the new operator's details, and from that time your contract will be with the new operator, subject to the Australian Consumer Law.

GENERAL

The contract between you and Travel Passion Pty Ltd trading as Two's a Crowd is deemed to have been made in the State of Victoria, Australia, and shall be governed by the laws of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria. If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed from these conditions without affecting the remaining provisions. Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here <https://twosacrowd.com.au/privacy-policy/>

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