



**SOUKS &  
SAHARA**

# MOROCCO

**COLOUR, CULTURE & MEDINAS**

**13 DAY SOLOS TOUR APRIL 2027**

EXCLUSIVELY FOR SOLO TRAVELLERS | VISIT AMAZING DESTINATIONS | YOUR OWN ROOM - ALWAYS!

[www.twosacrowd.com.au](http://www.twosacrowd.com.au)

### MOROCCO: COLOUR, CULTURE AND MEDINAS

Morocco is a masterpiece of contrasts - a place where ancient heritage meets a pulse of modern energy, and every horizon tells a different story. Step into a land of timeless rhythm and striking contrasts on this immersive 13-day journey through Morocco - where ancient traditions and vibrant modern life exist side by side.

**In April you'll experience Morocco at its most enchanting:** crisp mountain air, golden desert sands, and medinas alive with the scent of spice, cedarwood and possibility.

With a maximum of just 15 guests, you'll travel in a small, like-minded group, with the comfort of your own guaranteed solo room throughout. Supported by expert local guides and your dedicated Two's a Crowd Tour Host, allowing you to simply relax and enjoy the experience.

Your journey begins in cosmopolitan Casablanca before travelling to the elegant capital of Rabat. From here, step back through centuries at the Roman ruins of Volubilis, before arriving in Fes — the cultural and spiritual heart of Morocco. Within its UNESCO-listed medina, you'll discover a world that feels untouched by time, where artisans, tanneries, and ancient alleyways create an unforgettable sensory experience. As the landscape shifts, journey through the Middle Atlas Mountains, past cedar forests and traditional Berber villages, before reaching the vast Sahara. Here, a truly unforgettable experience awaits — a stay in a luxury desert camp set amongst the sweeping dunes of Erg Chebbi. As the sun sets, ride by camel across the sands before settling in for a magical evening of traditional cuisine, music, and starlit skies. Continue through the dramatic Todra Gorge and past cinematic kasbahs en route to Marrakech — a city bursting with energy, colour, and intrigue. Wander its vibrant souks, admire its architectural beauty, and experience the electric atmosphere of Jemaa el-Fnaa. Your journey finds its final rhythm in the coastal charm of Essaouira, where ocean breezes and whitewashed streets offer a gentle contrast to the inland intensity, before returning to Casablanca for a memorable farewell.



**This is Morocco the Two's a Crowd way — immersive, enriching, and unforgettable.**

### Itinerary Highlights

- Imperial Grandeur: Journey through the “Four Imperial Cities” — Casablanca, Rabat, Fes, and Marrakech - each revealing a unique chapter of Morocco's royal history and architectural splendor.
- Ancient Fes Medina: Get lost in time within the world's largest car-free urban space, a UNESCO-listed labyrinth of vibrant souks, medieval tanneries, and hidden palaces.
- Sahara Desert Magic: Experience a bucket-list night at a luxury desert camp among the Erg Chebbi dunes, featuring a sunset camel trek and dinner under the vast Saharan stars.
- Atlas Mountains & Gorges: Traverse the dramatic Middle Atlas range and stand beneath the 300-meter-high limestone walls of the breathtaking Todra Gorge.
- The Blue Oasis of Majorelle: Wander through the world-famous Majorelle Garden in Marrakech, a masterpiece of cobalt-blue architecture and exotic botanical beauty.
- Coastal Serenity in Essaouira: Conclude your adventure in the “Bride of the Atlantic,” a charming seaside town famous for its fresh seafood, artisan woodcarvers, and relaxing ocean breezes.

**Will you join us?**



**Day 1 - Monday 12th April 2027**  
**CASABLANCA (D)**

Salaam Aleikum! Welcome to Morocco. Upon arrival at the airport, you will be picked up and transferred to your hotel. Your adventure begins today with a welcome meeting at 6pm – check with hotel reception to confirm the time and place of the meeting. If you arrive with time to spare, then a great option for your limited time in Casablanca is to visit the art deco Villa des Arts. This gorgeous gallery dates to 1930s and holds numerous exhibitions of contemporary Moroccan and international art. If you are looking for a different type of cultural experience, then you can discover a unique and fascinating part of Moroccan history at the Museum of Judaism. This evening, celebrate the beginning of a new adventure with a wonderful dinner with your group, set in a traditional restaurant. Nowhere is Morocco's cultural heritage more evident than in its food, and tonight you'll have the chance to try classic dishes like tagine, couscous and pastilla.

**Optional Activities**

- Villa des Arts - Art gallery & Museum - Free
- Jewish Museum – MAD40



Your own room at 'Idou Anfa Hotel Casablanca' or similar

**Day 2 - Tuesday 13th April 2027**  
**RABAT (B)**

After breakfast today, Casablanca beckons. Take a 45-minute guided tour of the Hassan II Mosque. Completed in 1993, this extraordinary monument was the late king's most ambitious project and his legacy to the city. Its 200-meter-high minaret is the tallest in the world. Hassan II Mosque can accommodate 25,000 worshippers and is one of the only religious sites open to non-Muslims. Next, take an hour drive to Rabat. Rabat's history is long and colorful, having been host to Roman settlements, pirates and more recently the Moroccan parliament. It contains numerous fine Arab monuments, some dating from the 10th to 15th century Almohad and Merenid dynasties, and others that are far older. The earliest known settlement is Sala, occupying an area now known as the Chellah. Store your luggage and spend a few hours strolling through the city's old quarter, then walk up to Kasbah des Oudaias and enjoy views over the Atlantic Ocean. Afterwards head to your hotel to spend the night in Rabat.

**Included Activities**

- Guided Tour of Hassan II Mosque – Casablanca
- Rabat Guided Tour
- Chellah – entrance
- Kasbah Les Oudayas Rabat



Your own room at 'Imperial boutique Hotel' or similar




**Day 3 - Wednesday 14th April 2027**  
**MEKNES – VOLUBILIS – FES (B,L)**

This morning head to Meknes (approximately 2 hours), the sixth largest city in the kingdom, and former capital of Morocco. In the 17th century Sultan Moulay Ismail turned Meknes from a provincial town to a spectacular Imperial city – visit his immense Heri es Souani Granary, a mammoth architectural feat, and the city’s now crumbling imperial palaces. Try a camel burger for lunch at a friendly local restaurant in the medina.

Later, board a private minibus and travel for one hour through rolling hills and olive groves to the archaeological site of Volubilis. World Heritage-listed Volubilis was once a provincial Roman capital, a distant outpost of the empire, and the remains make an undeniably impressive sight. Upon arrival, take a tour around the ruins with a local guide. Please remember to pack drinking water, a hat, sunglasses, and sun cream for this tour as it may get hot, and you will be exposed to the sun. And, of course, don’t forget to take your camera as the town is filled with fantastic mosaics along the Decumanus Maximus, many of which remain intact. Afterwards, make the two-hour drive to Fes, where you’ll spend the next two nights. Fes is the spiritual and cultural heart of Morocco; vibrant, noisy, fascinating, and overwhelming – a visual and pungent feast for the senses – with a huge, well-preserved medieval old city that’s the mother of all medinas.

**Included Activities**

- Guided tour Volubulis
- Volubulis entrance

 *Your own room at ‘Across Hotel’ or similar*


**Day 4 - Thursday 15th April 2027**  
**FES (B,D)**

Today head into the Old Town, known locally as Fes el Bali. Medieval Fes was one of the world’s great centres of education and culture, both Islamic and Jewish. Its religious institutions and libraries are legendary, and its mosques are of great renown. Your leader will share stories of the city’s history as you walk through the twisting streets and alleyways, passing donkeys piled high with goods, and exploring the specialty sections that divide the souk. Filled with historic khans, medresses and dye-pits, stalls loaded with fruits, herbs and soups, and where the squawk of chickens, smell of spice and sound of hammering of copper fills the air. Spend the day exploring the old city, visiting Al-Attarine Madrasa, the tanneries and the splendid Funduk Nejjarine – a beautifully restored 18th century inn.

This evening, you’ll have the unique opportunity to see a different side of Moroccan life as you are warmly welcomed into the home-turned-restaurant of a local family for a pastilla dinner in a private after-hours experience. One of the country’s most celebrated dishes, this sweet and savory delight is made with layered pastry and meat, cooked with eggs, caramelized onions, lemon and sugared almonds. Learn how the iconic Moroccan pie is made as you chat with your friendly hosts about life in Fes, then end the night with a traditional sweet treat.

**Included Activities**

- Fes - Medina walking tour
- Fes - Funduq al-Najjarin
- Fes - Medersa El Attarine
- Fes - Home-cooked Pastilla Dinnere

 *Your own room at ‘Across Hotel’ or similar*



## Day 5 - Friday 16th April 2027

### MIDELT (B,D)

Today, leave the intensity of the city behind for the simplicity of the High Atlas Mountains. Drive south, inland through a variety of spectacular scenery – fertile valleys, cedar and pine forests and barren, rocky landscapes – to the small town of Midelt (approximately 3.5 hours). Midelt is a market town, originally built as a base for mining in the area and is nestled between the Atlas and Anti-Atlas Mountains at an elevation of just over 1,500 meters. It's a perfect spot to break up the journey to the Sahara and is a great base for some easy walks. Many of the locals are Berber, and the town can offer an insight into their way of life. After lunch, stretch your legs for a few hours on an easy hike in the nearby hills. Be prepared for some astonishing views of the Atlas Mountains, with snowy peaks almost touching the sky. Wander through plantations of apple trees on the way back to your accommodation for a relaxing evening.



Your own room at 'Meteorite Boulaajoul' or similar

## Day 6 - Saturday 17th April 2027

### MERZOUGA DESERT (B,D)

This morning drive through changing scenery, from barren mountainsides to fertile valleys, on the journey to Merzouga. With a backdrop of the orange-coloured Erg Chebbi sand dunes, the charming Saharan village of Merzouga feels wonderfully isolated, like the modern world has left it behind.

The Erg Chebbi dunes are the most stunning in the country and an essential part of any visit to Morocco. An erg is a vast sea of shifting wind-swept sand that's formed into picturesque, undulating crests and valleys. The Erg Chebbi is one of the world's iconic landscapes, with towering dunes up to 150 metres in height. Located at the end of a sealed road and just 20 kilometres from the Algerian border this really feels like frontier country. Then it's time to jump on a 4\*4 ride through the desert towards your Feature Stay accommodation – a spectacular camp hidden away in the sand dunes of the Sahara. Here in this magical escape from the modern world, you'll experience the true essence of desert life. The remote location doesn't mean skimping on amenities – permanent tents feature large beds, en suite bathrooms, and delightful, authentic décor. Tonight, embrace your extraordinary surroundings and enjoy a traditional feast beneath a sky jewelled with thousands of stars, followed by live Gnaoua music around an open fire.

#### Included Activities

- Sahara Desert - 4\*4 to access the camp.

#### Special information

*You'll stay in comfortable tents with proper beds, seating, and private shower and toilet facilities, along with a shared dining tent. Blankets and mattresses are provided. The camp has up to 20 tents, so while your tent is private, other guests may be staying on site.*



Your own room at 'Golden Camp (Luxury tent)' or similar




**Day 7 - Sunday 18th April 2027**  
**TODRA GORGE – DADES VALLEY (B,D)**

Enjoy a real Lawrence of Arabia moment this morning with a sunrise camel ride across the desert on the return journey to the auberge. Then drive to Todra Gorge (approximately 4.5 hours), a massive trench that rises over 250 meters to form one of the most dramatic and spectacular natural sights in Morocco. The limestone stacks make a perfect area for trekking, and so today you will take a short walk through the sheer cliffs. Then continue on to the beautiful Dades Valley (approximately 1 hour), where you will spend the night and have some time to take in the remarkable scenery – sprawling green valleys and rocks sculpted into stunning formations by the wind.

**Included Activities**

- Sahara Desert - Camel ride.


 *Your own room at 'Riad Rihana' or similar*

**Day 8 - Monday 19th April 2027**  
**OUARZAZATE (B)**

Today travel south for three hours to Ouarzazate. The scenic drive will take you past ancient kasbah ruins, former colonial military outposts, austere mountains and valleys of palm trees and irrigated fields. Arrive in Ouarzazate in time for lunch. Nicknamed the door of the desert, Ouarzazate is where productions such as Lawrence of Arabia, The Sheltering Sky and Black Hawk Down were filmed. Time permitting, you can take a tour of the Atlas Movie Studios. The rest of the afternoon is at your leisure to explore this fascinating city at your own pace.

**Optional Activities**

- Atlas Movie Studios – MAD80
- Kasbah Taourirt - MAD20

 *Your own room at 'Hotel Oscar' or similar*



**Day 9 - Tuesday 20th April 2027**  
**MARRAKECH (B)**


This morning continue to your next destination of Ait Benhaddou. Centuries ago, this was an important stop for caravans carrying salt across the Sahara. Today its grand kasbah, a fine example of clay architecture, has been listed as a World Heritage site. Take a walk through the winding streets of the Old Town, making your way to the top of the hill for some scenic views. Afterwards, visit Tawesna – a local teahouse on the river – for a tasty Mint tea with some Moroccan sweets. This community-run establishment provides women with a small income to support themselves and their children. The women use natural ingredients sourced from local cooperatives to prepare the tea and pastries, taking great pride in sharing their stories and giving visitors an authentic Amazigh experience. Afterwards continue your drive through the winding roads of the Atlas, bound for Marrakech, an ancient, exotic city wrapped in European modernity. There's no rush as the scenery through the High Atlas Mountain passes is magnificent, and there will surely be calls for several photo stops along the way. On arrival in Marrakech, you will check in to your hotel. This evening, head to the great square of Jemaa el Fna, one of the largest public spaces in the world and unique to Marrakech. When night falls it transforms into a hive of activity. Henna-painters, performers and storytellers share the square with a street food bazaar, packed with stalls loaded with Moroccan delicacies. Perhaps enjoy a dinner on this magical square with your new friends on one of the outdoor street food vendors and then finish your day with a cup of tea on one of the roof-top restaurants overlooking the square

**Included Activities**

- Ait Benhaddou - Leader-led ksar walk
- Ait Benhaddou - Tea at Tawesna

**Optional Activities**

- Majorelle Gardens – MAD150
- Palais Badi – MAD70
- Saadian Tombs – MAD70
- Medersa Ben Youssef – MAD70
- Museum of Marrakech – MAD70

 *Your own room at 'Hotel Grand Plaza' or similar*



## Day 10 - Wednesday 21st April 2027

### MARRAKECH (B)

After breakfast we set off on a morning tour of the old medina, through the bustling souks that are the lifeblood flowing through the city. Explore tranquil courtyards filled with the scent of orange blossom, and the many salons and chambers that make up Bahia Palace. This splendid mansion was built in 1866 for a former slave who rose to power within the government. Stop by the Koutoubia Mosque; its famous minaret is the prototype for others of its kind around the world, including La Giralda in Seville. Then walk back through the streets of the old medina to the Jemaa el Fna. The rest of the day is free to explore further or shop in the bazaar. Perhaps visit the tropical gardens of the French painter Jacques Majorelle or check out the ruins of the Palais Badi, once one of the most beautiful palaces in the world, or head back into the medina and watch skilled artisans perfect their craft, practice your haggling skills or take a break from the hustle to sip on tea or share a tajine, filled with the pure scent of Morocco.

#### Included Activities

- Marrakech - Guided walking tour
- Marrakech - Palais Bahia



Your own room at 'Hotel Grand Plaza' or similar

## Day 11 - Thursday 22nd April 2027

### ESSAOUIRA (B)

Today head west towards the Atlantic Coast and the old fishing town of Essaouira, where the medina brushes up against the ocean. Sandstone walkways contrast with whitewashed houses, bright blue sky and surrounding beaches and dunes. This artists' town was once home to sizeable British and Jewish populations, and its charm has seduced people like Orson Welles and Jimi Hendrix, who (according to local legend) spent time here in the 1960s. It is one of North Africa's most attractive places, and you will soon find yourself slipping into the easy-going rhythm of this Moroccan town with a European seaside twist. Stay in a restored riad, a traditional nobleman's house unique to Morocco, offering a calm oasis away from the buzz of the medina. Join a local guide for a walking tour through the old medina, Jewish mellah, port and skala (sea wall), then enjoy free time to explore. The narrow streets of Essaouira are ideal for casual exploration, their size discouraging cars and giving a sense that little has changed since the days of sea pirates. The fishing port is a lively commercial hub, where you can observe the daily catch and auction. Your accommodation is beautifully designed in traditional Moroccan style, cosy yet historical, with great views—likely to be one of the most memorable stays of your journey.

#### Included Activities

- Guided tour of Essaouira



Your own room at 'Hotel Palais des Remparts' or similar



**Day 12 - Friday 23rd April 2027**  
**CASABLANCA (B,D)**

This morning, take some time to stroll along the beach or appreciate the medina once more before departing for Casablanca. Board your private vehicle to Casablanca, where you will spend your final night of this magical journey. Tonight, savor a farewell dinner at a Moroccan restaurant.



Your own room at 'Idou Anfa Hotel Casablanca or similar

**Day 13 - Saturday 24th April 2027**  
**FAREWELL DAY (B)**

After one final breakfast together, it's time to bid farewell to your fellow travellers and the remarkable journey you've shared. A complimentary transfer will take you to Casablanca Airport at a time that suits your onward flight. As you depart, take with you the vibrant colours, rich flavours, and timeless stories of Morocco - along with the friendships and memories that will linger long after the journey ends.

**WANT TO EXTEND YOUR STAY?**  
Our team would be delighted to assist!

Pre or post stay in Casablanca at  
Idou Anfa Hotel - \$310\*  
*\*Rates include breakfast  
and private airport transfers.*



# INCLUSIONS & EXCLUSIONS

## TOUR PRICING: A\$6,872 | TOUR DATES: 12TH - 24TH APRIL 2027

### Tour Inclusions:

- Two's a Crowd Tour Host
- 12 nights' accommodation in your own room
- Meals as per itinerary (B=breakfast, L=lunch, D=dinner, S=supper)
- Return transfers from airport to hotel at the start and end of the tour
- All transport as detailed in the itinerary by comfortable air-conditioned vehicle
- Professional English-speaking guide throughout
- All sightseeing, guided tours, and entrance fees as detailed in the itinerary
- Solo room – always!

### Tour Exclusions:

- Travel Insurance (we can assist)
- International/domestic flights to the start/end of the tour
- Expenses of a personal nature, such as laundry, taxis, souvenirs, and phone calls
- Meals and drinks not included in the itinerary
- Pre and post-tour accommodation (we can assist)
- Any tours listed as "Optional Tours" (and are subject to change, depending on weather and schedule changes)
- Gratuities (optional)

## TRAVEL ESSENTIALS



### Flights

While we do not offer a flight booking service, we are happy to recommend a trusted travel agent to assist with your arrangements.



### Travel Insurance

We offer a 10% discount through our preferred provider, Go Insurance. Get in touch for a quote to ensure you're fully covered for your journey.



### Visas

No visa is required for Morocco (AU/ NZ passport holders). Requirements are subject to change - please check prior to departure.



### Pre-Departure & Packing

Detailed pre-departure information, including packing guidance and helpful travel tips, will be provided approximately three months prior to departure- ensuring you feel well prepared and ready for the journey ahead.

**ABOUT TWO'S A CROWD:** We are an award winning tour company exclusively dedicated to the needs of solo travellers. At Two's a Crowd, single and solo travellers have access to fantastic itineraries at great prices without ever feeling like a third wheel to someone else's private getaway. Our travellers enjoy the best of both worlds: private time, personalised attention, low single supplements, as well as the camaraderie of like-minded travellers. Our commitment is to make solo travel more enjoyable and affordable.

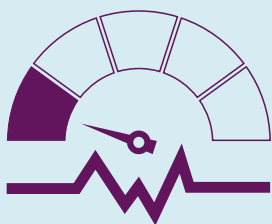


As an accredited member of the Australian Travel Industry Association (ATIA), we hold ourselves to the highest financial and professional standards. Every year, our financials are prepared by a Chartered Accountant and independently assessed to ensure our business remains robust, secure, and resilient. For you, this means absolute confidence every time you book your travel with us, leaving you free to focus entirely on the joy of your upcoming journey.

## Physical ratings

The physical rating gives you an idea of how much physical exertion is required on a particular trip. The majority of our itineraries are designed for people with an average level of fitness, but there are a few specialist tours especially those labelled Trailblazer (like hiking the Himalayas or cycling through Vietnam) that requires some training beforehand. If you are not sure if a tour is right for you, or you have mobility issues, please speak with the team.

### This tour is rated **MODERATE**



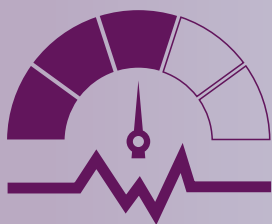
These trips are a relaxing break. You don't have to worry about doing anything physically demanding unless you want to.

**RELAXING**



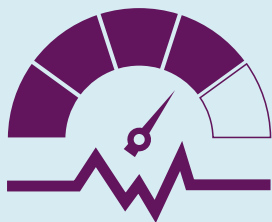
Some easy physical activities included in your trip. No physical preparation is required to make the most of the journey.

**EASY**



This trip will raise your heart rate. Moderate physical activities are included and a good level of fitness is required.

**MODERATE**



Be prepared for some serious physical activity. The fitter you are, the more you'll enjoy it, as most activities will be challenging.

**CHALLENGING**



Our highest physical rating. Get ready for a heart-pumping adventure with plenty of challenges and some extreme conditions. You'll be required to be seriously fit for this trip as difficult activities are included.

**DIFFICULT**



# TWO'S A CROWD – GROUP BOOKING CONDITIONS

## MAKING A BOOKING

A booking request is accepted when you pay a deposit and complete our online Booking Form. Your Booking Form forms part of your contract with TaC. By submitting your Booking Form, you confirm that you have read, understood, and agree to be bound by these terms and conditions and the specific details set out in the Booking Form, including the payment schedule and any applicable cancellation terms. To the extent of any inconsistency between these terms and the Booking Form, the Booking Form will prevail. It is at this point that a contract between TaC and you comes into existence subject to these Booking Conditions and the specific details set out in the Booking Form. We reserve the right to decline any booking at our discretion. No employee of TaC other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount, refund or credit. By making a booking, you consent to us assigning or novating your booking in the circumstances described under the "Transfer of Bookings" section, provided the new owner or operator assumes responsibility for your travel arrangements.

## SERVICES

The services we provide to you are limited to (a) the arrangement and coordination of your travel arrangements; and (b) the delivery of travel arrangements which we directly control. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements.

## PRICING

Prices shown in our brochures are in Australian Dollars (\$AUD) and were accurate based on prices and exchange rates at the time of printing or publication. We reserve the right to adjust published prices due to currency fluctuations, government charges or increased costs of services at any time. Please enquire with us or check our website prior to making a booking request for the current prices. Please be aware that tour pricing may be based on a number of foreign currencies and the total cost of your trip can only be guaranteed upon final payment. Up until that time TaC reserves the right to amend your tour pricing in accordance with negative currency fluctuations and the imposition of new or amended government charges.

## NOT INCLUDED IN THE TOUR PRICE

Unless otherwise stated, international and domestic airfares, visas, airport taxes, port taxes, city taxes, security charges, airport/hotel transfers, gratuities, items of a personal nature, travel insurance, vaccinations, emergency evacuation costs, laundry, meals (other than those stipulated), additional beverages and consumables are not included in the tour price.

## PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as currency devaluation, fuel or air fare surcharges, or the imposition of new or amended Government charges. We will not surcharge for currency fluctuations once full payment has been received by us.

## DEPOSIT AND PAYMENT TERMS

A non-refundable and non-transferable booking deposit as specified in our Booking Form is required to confirm your booking. The deposit represents a fee payable to us for services associated with the processing and confirmation of your booking and any consultations on travel arrangements that we may provide to you. Because these services are provided as soon as we confirm your booking, the deposit is non-refundable other than where we cancel your travel arrangements for reasons other than Force Majeure (see below). We are not obliged to hold or confirm any services for you until we receive your deposit. If you fail to pay the deposit, then we reserve the right to cancel your booking without notice. If the price of any services increases before we receive your deposit, we reserve the right to pass on this price increase to you. This is in addition to our right to increase prices prior to full payment as stated above.

## FINAL PAYMENT

The outstanding balance is payable by the date specified in the Booking Form for that tour. Certain tours may also require additional instalment payments. Payment schedules, including any instalments and the final payment date, will be specified in your Booking Form. You acknowledge and agree that TaC may apply payments received from you, including the deposit and any instalments, toward supplier commitments, administrative costs and other costs incurred in connection with your booking. To the extent any such costs are unrecoverable by TaC, TaC may retain the relevant amount from payments received. Late payment may cause cancellation of all or part of your trip, with no refund payable. We are under no obligation to remind you when payment is due. For late bookings, full payment is required at the time of request, and if we are unable to confirm services, we will provide you with a refund.

## PAYMENT METHODS

Payments can be made by direct deposit or credit card. Unfortunately, we are unable to accept cheques or cash. Account details for direct deposit are as follows:

### BENDIGO BANK

ACCOUNT NAME: Travel Passion Pty Ltd

BSB: 633000

ACCOUNT 216 600 171 (Note: New account number from 8th July 2024)

Please include your name as the reference and advise us via email ([team@twosacrowd.com.au](mailto:team@twosacrowd.com.au)) that you have made the payment. As at 11/05/2026, payments made by credit card will incur a 1.45% merchant surcharge for MasterCard (including Corporate and Premium), 1.65% for Visa (including Corporate and Premium) and 2.05% for American Express. International Credit cards attract a surcharge of 4.05%. These rates may change and any updated rates will be advised at the time of payment.

## CANCELLATIONS BY YOU

If you wish to cancel your trip, you must give written notice. Refunds will be made less applicable cancellation fees, calculated from the date we receive your written notice, as follows:

- If cancellation is received before the final payment due date stated in your Booking Form: non-refundable deposit plus any unrecoverable costs actually incurred by TaC in connection with your booking, including supplier payments, reasonable administrative costs and other reasonable commitments made in reliance on your booking.
- If cancellation is received on or after the final payment due date stated in your Booking Form, or if you do not show: 100% of the total booking price payable, reflecting the fact that TaC will have committed the full cost of your travel arrangements at that time.

For the avoidance of doubt, where instalment payments have been made before the final payment due date stated in your Booking Form, TaC may retain, in addition to the non-refundable deposit, only so much of those payments as is necessary to cover unrecoverable costs actually incurred by TaC. You agree that the deductions and cancellation charges specified above are reasonable, represent a genuine pre-estimate of loss, and are necessary to protect TaC's legitimate business interests. Please note that payment schedules and cancellation conditions vary from tour to tour. The specific terms applicable to your booking

will be set out in your Booking Form. By proceeding with your booking, you acknowledge and agree to those terms. If you have booked and then cancel any services additional to the packaged tour arrangements, for example pre/post accommodation, airfares, transfers or travel insurance, the supplier of those services may impose cancellation fees in accordance with their own terms and conditions, which you will be responsible for. TaC may also charge cancellation fees for those services in accordance with our Agency Booking Conditions. For group departures, a transfer of a confirmed booking to another departure date at your request is deemed to be cancellation of the original booking.

## ILLNESS OR VACCINATION STATUS PREVENTING TRAVEL

If, due to any illness, suspected illness or failure to satisfy any required tests (such as a PCR or rapid antigen test in relation to Covid19) or vaccination or other health requirements:

- an airline or other common carrier refuses you carriage;
- a hotel, vessel or other service provider refuses to accommodate or carry you; or
- we or our suppliers (acting reasonably) exclude you from the trip,
- and you are consequently prevented from commencing or continuing your trip, then:
- if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.
- if you have not commenced your trip, then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it), except to the extent we are able to recover any amounts from suppliers or are otherwise required to do so under the Australian Consumer Law. This is because we will have already paid (or committed to pay) suppliers and will have already performed significant work preparing for the delivery of your trip and servicing your booking. We will not be responsible for any other loss or expense you incur in connection with your booking (for example, airfares and visa expenses) if you are prevented from commencing or continuing your trip in these circumstances.

## CANCELLATIONS OR RESCHEDULING BY US

In these Booking Conditions, the term Force Majeure means an event or events beyond our control and which we could not have reasonably prevented, and includes but is not limited to: (a) natural disasters (including but not limited to flooding, fire, earthquake, landslide, volcanic eruption), adverse weather conditions (including hurricane or cyclone), high or low water levels; (b) war, armed conflict, industrial dispute, civil strife, terrorist activity or the threat of such acts; epidemic, pandemic; (d) any new or change in law, order, decree, rule or regulation of any government authority (including travel advisories and restrictions).

## FORCE MAJEURE – PRIOR TO TRAVEL

If in our reasonable opinion, your travel arrangements cannot safely or lawfully proceed due to a Force Majeure Event, then we at our discretion may elect to:

- reschedule your travel arrangements (in whole or in part) and/or
- cancel your travel arrangements (in whole or in part), in which case our contract with you will terminate (in whole or in part)

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other for the cancelled arrangements. However, we will refund payments attributable to the cancelled travel arrangements less (a) unrecoverable third party costs and other expenses incurred by us for the cancelled travel arrangements; (b) overhead charges incurred by us relative to the price of the cancelled travel arrangements; and (c) fair compensation for work undertaken by us in relation to the cancelled travel arrangements until the time of cancellation and in connection with the processing of any refund.

## FORCE MAJEURE – DURING TRAVEL

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third-party costs only.

## FORCE MAJEURE – GENERAL

If we provide you with any alternative services or assistance where travel arrangements are cancelled or rescheduled due to Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance. If we cancel your trip for reasons beyond Force Majeure, you will be offered (at your election a full refund of all funds paid over to us, or the offer of a trip of substantially equal quality if appropriate. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of postponement or cancellation of your travel arrangements by us whether due to Force Majeure or otherwise. You acknowledge that the terms in this section are reasonably necessary to protect our legitimate business interests.

## MINIMUM NUMBERS

Some tours are based on a minimum number of passengers travelling. We will advise you prior to confirming your booking if this is the case. If a tour fails to attract the minimum passenger numbers, the tour may be cancelled, or we may pass on any pro-rata increases in costs at our discretion. If a tour is cancelled, monies already paid by you will be refunded or credited towards future travel at your election. We will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of our cancellation.

## AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil. An amendment fee of AU\$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

## AMENDMENTS BY US

Every effort will be made to adhere to the published touring itinerary. Occasionally, circumstances beyond our and our suppliers' control will force changes, amendments or modifications to the itinerary and its inclusions. If circumstances beyond our control such as road conditions, poor weather, changes in transport schedules and/or vehicle breakdowns mean that we need to amend your itinerary or the services with it, we shall notify you in writing as soon as possible. If the change arises during your trip, our representatives will make every effort to contact you personally. We reserve the right to substitute alternative transport or accommodation in the interests of the safety of our passengers and/or the successful completion of the itinerary. You agree that we have the right to pass on any costs we incur for alternative arrangements we put in place for your benefit in these circumstances. To the fullest extent permitted by law, TaC will not be responsible for any omissions or modifications to the itinerary or the inclusions made as a consequence of these circumstances. If you are entitled to any compensation at law for any changes or modifications in these circumstances, then you agree that any compensation you are entitled to will be reduced by the value of any alternative services we provide to you which you accept. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you.



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AU: 1300 55 45 01  
NZ: 0800 895 145

# TWO'S A CROWD – GROUP BOOKING CONDITIONS

## UNUSED & DENIED SERVICES

No refunds will be made for any travel arrangements not utilised, whether by choice or because of late arrival or early departure. This includes the failure of transport to operate according to schedule, which we disclaim responsibility for. If you are not fully and validly vaccinated against Covid-19 in the destination(s) where services are to be provided, and particular suppliers refuse to provide you with travel arrangements, then you agree you will not be entitled to any refund for those arrangements. We will not be responsible to you for any loss or expenses you incur (including loss of enjoyment or the costs of alternative arrangements) if you are denied services in these circumstances.

## ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

## PASSPORTS & VISAS

It is a requirement that you hold a valid passport, any required visas and any other mandatory travel authorisations for your journey (for example, electronic travel authorisations such as ESTA or ETA, where applicable). Your passport and any travel authorisations must meet all entry and exit requirements of the countries you are visiting, including any rules that apply if you hold dual nationality. It is your sole responsibility to ensure that you are in possession of all documentation necessary to comply with the laws and regulations of the countries to be visited, and to check the current requirements with the relevant embassy, consulate or official government website before you travel.

## CLIENT NAMES EXACTLY AS PER PASSPORT

For security reasons, airlines and our overseas suppliers require names to be given exactly as stated in your passport. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will be responsible for any fees charged (such as airline cancellation charges or re-issue fees) in addition to our own reasonable administration fees.

## VACCINATIONS

It is your sole responsibility to obtain vaccinations and preventative medicines as may be required for the duration of the tour. Any information provided by us is given in good faith.

## COVID-19

TaC does not require proof of vaccination against COVID-19 in order to travel with us. However, we encourage our clients to be vaccinated in order to protect themselves and others. Specific proof of vaccination (for COVID-19 or other diseases), testing, health declarations or other Covid-related measures may still be required by an airline, cruise line, accommodation provider or destination country. It is your responsibility to check the relevant requirements carefully before you travel and to ensure you comply with all airline, cruise line and government health and entry rules that apply to your journey. If you are unable to commence or continue your trip because you do not meet any applicable health, vaccination, testing or Covid-related requirements, this will be treated as a cancellation by you – please refer to the "Cancellations by You" and "Illness or Vaccination Status Preventing Travel" sections above.

## GENERAL

You acknowledge and agree that failure to satisfy testing or vaccination requirements imposed by a destination or carrier/cruise line will be deemed a cancellation by yourself. Please refer to the "Cancellation by You" section above.

## EXCLUSION FROM TOUR

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour host or tour guide acting reasonably may require that you leave the tour. TaC will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of your booking being cancelled or you being asked to leave the tour as described above, including costs of airfares, visas or any other expenses incurred by you as a result of our cancellation.

## HEALTH & FITNESS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may reasonably be expected to increase your risk of needing medical attention, or which may affect the normal conduct of the trip, then you must advise us at the time you make your booking request. We may request you to provide an assessment of your medical condition from a qualified medical practitioner. If the assessment indicates that you will require special assistance from personnel which we cannot reasonably provide, then we may cancel your booking. Provided you notified us of your medical condition at the time you made your booking request, we will provide you with a full refund of payments made. If you fail to notify us at that time or if you fail to provide a medical assessment within a reasonable time of our request, then this will be considered a cancellation by you. We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

## DIETARY REQUIREMENTS

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

## TRAVEL INSURANCE

For international tours, it is a condition of travel that each passenger is adequately covered by an appropriate comprehensive travel insurance policy to cover cancellation, medical requirements, luggage, repatriations, medical evacuation and additional expenses. For domestic travel (ie within Australia), travel insurance is strongly recommended. Please also check the contingencies of your prospective insurance cover and ensure you are aware of its conditions and omissions. We strongly advise travel insurance is purchased at time of booking to provide full cover. You must provide us with the insurance company name, policy number and emergency contact number relating to such a policy within 14 days of final payment being made.

## COMPLAINTS

If you have a complaint about any aspect of the travel arrangements, you must immediately bring it to the attention of TaC or our local representative at the time to give us the opportunity to put things right. If you fail to do this, you agree that you waive the right to make a future claim against us in connection with the problem. If you notify us or our local representative of the

problem and the problem is not solved to your satisfaction you must forward your complaint in writing to TaC no later than 30 days after completion of the tour, otherwise you waive the right to make a claim against us in connection with the problem.

## INDEPENDENT SERVICES

TaC is not responsible for any additional activities or excursions which are not included in the booked itinerary or which we sell as agent for the principal operator. Any advice or recommendation made by a guide or local representative does not make us responsible.

## ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of the adventurous nature of your trip or the visiting of destinations which present geographical, political or cultural risks and dangers. You should consult guidance issued by the Department of Foreign Affairs and Trade (DFAT) applicable to the destinations within your itinerary. You acknowledge that your choice to travel is made having had the benefit of DFAT guidance, and you accept any additional personal risks associated with your travel. To the fullest extent permitted by law, we disclaim any liability for these risks.

## RESPONSIBILITY

### Services Supplied By Independent Suppliers:

Where a third party over whom we have no direct control (Independent Suppliers) is the supplier of travel arrangements that form part of your tour, you acknowledge that our obligations to you are limited to arranging for the Independent Supplier to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include airlines, railway and cruise operators, hoteliers and common carriers. To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Any claims you have in this regard must be made against the Independent Supplier. You acknowledge that the Independent Supplier's liability to you may be limited by their own terms and conditions.

### Services we directly supply:

To the extent only that we are the principal supplier of travel arrangements or other services to you which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or where the supplier is not an Independent Supplier) if they were carrying out the work we had asked them to do. We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

## GENERAL LIABILITY LIMITATION

You acknowledge that travel arrangements or services which comply with local laws and regulations will be deemed to have been properly performed, even if this would not be considered the case in Australia. Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, TaC disclaims all warranties. To the fullest extent permitted by law, the maximum liability of TaC to you under these Booking Conditions, in tort (including negligence) or at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having them resupplied.

## DEEMED ACCEPTANCE

By making a booking request, you are deemed to have agreed and consented to all terms in these Booking Conditions and in any other documents provided to you by TaC or any other person who may have booked the tour on your behalf. If you book on behalf of another party, you represent and warrant to TaC that you are duly authorised to provide the agreement and consent the other party and you agree that you will be responsible for any loss or damage TaC incurs if this is not the case.

## IMAGE RELEASE

When on tour, we may from time to time take photographs or make recordings of you and tour activities that may identify you. We reserve the right to use any photographs and/or recordings for promotional reasons. In using such images, you consent to the use of such images or recordings by us and you acknowledge that you will not be entitled to payment or other compensation for the giving of this consent. If you do not consent to the release and use of your image, then please advise TaC in writing within 30 days following payment of your deposit.

## TRANSFER OF BOOKINGS

If our business or part of it is sold or transferred, we may assign or novate your booking to the new owner or another tour operator who agrees to honour your travel arrangements on substantially the same terms. If this happens, we will notify you and provide the new operator's details, and from that time your contract will be with the new operator, subject to the Australian Consumer Law.

## GENERAL

The contract between you and Travel Passion Pty Ltd trading as Two's a Crowd is deemed to have been made in the State of Victoria, Australia, and shall be governed by the laws of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria. If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed from these conditions without affecting the remaining provisions. Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here <https://twosacrowd.com.au/privacy-policy/>

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