



**ONCE IN A
LIFETIME
TOUR**

EAST AFRICA

THE SOLO SAFARI & COASTAL ESCAPE

13 DAY SOLOS ONLY TOUR JUNE 2026

EXCLUSIVELY FOR SOLO TRAVELLERS | VISIT AMAZING DESTINATIONS | YOUR OWN ROOM - ALWAYS!

www.twosacrowd.com.au



A once-in-a-lifetime journey through Kenya, Tanzania and Zanzibar.

This extraordinary 13-day adventure through East Africa has been specially curated for the discerning solo traveller, blending exhilarating wildlife encounters, rich cultural experiences and time to unwind by the Indian Ocean.

Your journey begins in Nairobi, where the buzz of city life quickly gives way to the timeless rhythms of the African wilderness. In Kenya's iconic Masai Mara, you'll come face to face with nature at its most raw and spectacular – lions lazing in the shade, elephants on the move, and vast herds of wildebeest crossing golden plains. At Loita Hills, you'll be welcomed by the proud Maasai people for a moving cultural exchange and insight into their traditional way of life.

Crossing into Tanzania, you'll pause on the shores of Lake Victoria before plunging into the legendary Serengeti – a name that conjures images of acacia-dotted plains and thrilling game drives beneath open skies. With two nights under canvas in a luxury tented camp, this is the Africa of your dreams.

Next comes the Ngorongoro Crater, a natural amphitheatre teeming with wildlife – including the elusive black rhino. From there, connect with one of Africa's last hunter-gatherer tribes, the Hadzabe of Lake Eyasi, whose ancient traditions offer a powerful counterpoint to the modern world. Finally, fly to Zanzibar, where history and hedonism collide. Lose yourself in the spice-laden alleyways of Stone Town, then retreat to the island's idyllic beaches. Sail the turquoise waters aboard a traditional dhow and snorkel coral reefs alive with colour – the perfect exhale to your East African odyssey. Escorted by an experienced tour host and local guides, and designed for comfort, connection and discovery, this small-group journey offers solo travellers an unforgettable window into the soul of Africa.

Will you join us?



Day 1 - Saturday 6th June 2026

WELCOME TO NAIROBI (D)

Karibu! Welcome to Kenya, a land of diverse cultures, dramatic landscapes and incredible wildlife. Your journey begins in the vibrant capital, Nairobi. After checking into your hotel and settling in, the afternoon is yours to explore at leisure. Perhaps visit the National Museum to gain insight into Kenya's rich history, stop by the Karen Blixen Museum (of Out of Africa fame), or experience traditional music and dance at the Bomas of Kenya. In the evening, meet your local leader and fellow solo travellers at 6pm for a welcome meeting and dinner.



Your own room at Heron Hotel or similar

Day 2 - Sunday 7th June 2026

JOURNEY TO THE MASAI MARA VIA LOITA HILLS (B,L,D)

Today, leave the city behind and journey deep into Maasai country. Travel through the Great Rift Valley and into the scenic Loita Hills, a culturally rich and rarely visited region. Stop at Tepesua Village, where you'll meet members of the local Maasai community. Learn about their traditions, see their homes and livestock, and visit a women's empowerment project supporting widows through income-generating initiatives. Then, continue on to the Masai Mara – Kenya's premier wildlife reserve. Settle into your permanent tented camp, your base for exploring the magnificent Mara. Enjoy dinner under the stars before drifting off to the distant sounds of the African night.



Your own room at La Maison Royale Camp or similar

Day 3 - Monday 8th June 2026

SAFARI IN THE MASAI MARA (B,L,D)

Rise early for an optional hot air balloon ride over the sweeping plains at sunrise – a truly unforgettable way to see the landscape and wildlife below. Later, head out in 4WD vehicles for a full-day safari through the Masai Mara. The reserve is renowned for its high concentration of wildlife and is part of the greater Serengeti ecosystem. Keep an eye out for the iconic Big Five – lion, leopard, elephant, buffalo and rhino – as well as cheetahs, giraffes, zebras and countless bird species. Break for a scenic picnic lunch in the bush, then continue your game drives before returning to camp for a hearty dinner and storytelling around the fire.



Your own room at La Maison Royale Camp or similar



Day 4 - Tuesday 9th June 2026

TRAVEL TO LAKE VICTORIA (B,L,D)

Today's journey takes you across the border into Tanzania and to the shores of Lake Victoria – Africa's largest lake and the world's second-largest freshwater lake. Although it's a long travel day, the journey is filled with changing scenery and fascinating glimpses of local life. Arrive at your lakeside hotel in time to relax before dinner. Take in the peaceful atmosphere, perhaps with a walk along the shore, as local fishermen return from their day's work.

 *Your own room at Mwitongo Lodge or similar*



Day 5 - Wednesday 10th June 2026

SERENGETI BOUND (B,L,D)

After a tranquil morning by the lake, depart for the Serengeti National Park, one of Africa's most legendary wildlife destinations. Enter the park via the western corridor, which is known for its seasonal wildebeest migration and rich animal life. Game viewing begins the moment you pass through the gates, with possible sightings of elephants, giraffes and antelope en route to your tented camp. Settle into your bush camp nestled within the wild, then gather around the campfire for a delicious dinner and stories beneath the stars.

 *Your own room at Osinon Lodge or similar*

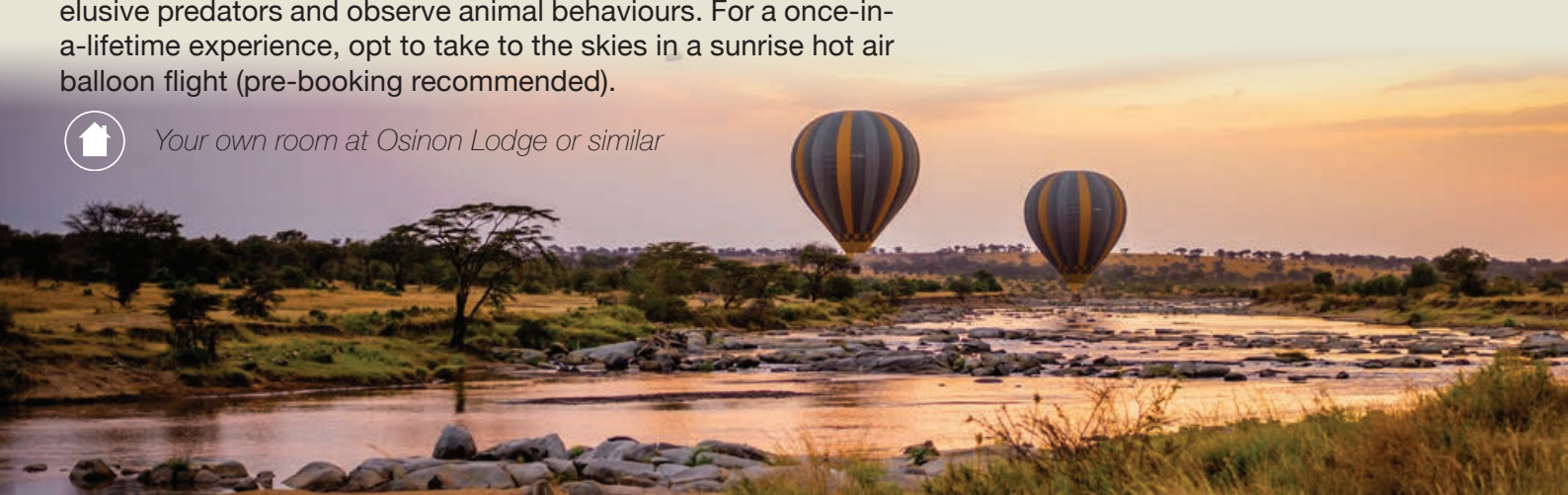


Day 6 - Thursday 11th June 2026

SERENGETI SAFARI (B,L,D)

Set out early for a morning game drive, when the animals are most active and the light is perfect for photography. Traverse the endless plains in search of prides of lions lounging in the sun, sleek cheetahs on the prowl, and herds of herbivores roaming free. Return to camp for a late breakfast or brunch, with time to rest during the heat of the day. In the afternoon, head out again for another game drive, with more opportunities to spot elusive predators and observe animal behaviours. For a once-in-a-lifetime experience, opt to take to the skies in a sunrise hot air balloon flight (pre-booking recommended).


 *Your own room at Osinon Lodge or similar*



Day 7 - Friday 12th June 2026

NGORONGORO CRATER AND KARATU (B,L,D)


Leave the Serengeti behind and journey to the awe-inspiring Ngorongoro Crater, often dubbed Africa's Garden of Eden. This vast, unbroken volcanic caldera is home to a remarkable array of wildlife. Descend 600 metres to the crater floor for an unforgettable game drive among open grasslands, acacia forest and soda lakes. You may see lions, elephants, buffalo, flamingos and even endangered black rhinos. After a picnic lunch, ascend and continue to the colourful town of Karatu, nestled in the highlands.

 *Your own room at Castle Lodge or similar*

Day 8 - Saturday 13th June 2026

HADZABE TRIBE AND LAKE EYASI (B,L,D)

Venture off the beaten path today to visit the Hadzabe tribe at Lake Eyasi – one of the few remaining hunter-gatherer communities in Africa. Join tribe members on a walk through their ancestral lands, learning traditional hunting techniques and witnessing their way of life first-hand. Engage in storytelling, dancing and cultural exchanges that offer rare insight into an ancient lifestyle under threat. Return to Karatu in the afternoon with a deeper understanding of Tanzania's cultural mosaic.

 *Your own room at Castle Lodge or similar*

Day 9 - Sunday 14th June 2026

EXPLORE KARATU & TRAVEL TO ARUSHA (B,L)

Enjoy a relaxed morning in Karatu. You might opt to explore a local coffee plantation, take a scenic hike to the Elephant Caves, or visit a local village to gain insight into rural Tanzanian life. After lunch, journey back to Arusha, a lively city framed by Mount Meru. Arrive in time for a final mainland dinner or rest before your island escape begins.

 *Your own room at Gold Crest Hotel or similar*



Day 10 - Monday 15th June 2026
FLY TO ZANZIBAR & DISCOVER STONE TOWN (B)

This morning, fly from Arusha to the tropical island of Zanzibar. On arrival, meet your local representative and transfer to your heritage hotel in the UNESCO World Heritage-listed Stone Town. Spend the afternoon exploring this maze of winding alleys, bustling markets, and carved wooden doors. Admire the blend of African, Arab, Indian and European influences in the architecture and culture. The evening is yours to enjoy a seafood dinner overlooking the sea or catch the sunset at Forodhani Gardens.

 *Your own room at Mizingani Seafront or similar*

Day 11 - Tuesday 16th June 2026
SPICE TOUR & JOURNEY TO ZANZIBAR'S
NORTHERN BEACHES (B)

After breakfast, choose to join an optional guided spice tour, where you'll walk through fragrant plantations and learn about the island's storied spice trade. Sample fresh cloves, vanilla, cardamom, cinnamon and tropical fruits. Then, transfer to the tranquil northern coast, home to some of Zanzibar's most beautiful beaches. Spend the rest of the day relaxing under palm trees, swimming in turquoise waters, or indulging in a cocktail by the pool.

 *Your own room at White Paradise Zanzibar or similar*

Day 12 - Wednesday 17th June 2026
DHOW CRUISE & SNORKELLING ADVENTURE (B)

This morning, board a traditional wooden dhow for a sailing and snorkelling excursion in the warm waters of the Indian Ocean. Discover vibrant coral reefs and schools of tropical fish as you explore Zanzibar's marine life. After returning to shore, enjoy a final afternoon at leisure – whether that means a massage, a beach stroll or a sunset drink with your fellow travellers.

 *Your own room at White Paradise Zanzibar or similar*

Day 13 - Thursday 18th June 2026
FAREWELL ZANZIBAR (B)

Your East African adventure concludes today. After breakfast, transfer to the airport for your onward flight. If you're not ready to leave paradise just yet, speak to us about extending your stay on the island.





INCLUSIONS & EXCLUSIONS

TOUR PRICING: A\$13,630

TOUR DATES: 6TH - 18TH JUNE 2026

Tour Inclusions:

- Two's a Crowd Tour Host
- 12 nights' hotel or permanent tented camps accommodation in your own room
- Meals as per itinerary (B=breakfast, L=lunch, D=dinner, S=supper)
- Return transfers from airport to hotel at the start and end of the tour
- All transport as detailed in the itinerary by comfortable air-conditioned vehicle
- Professional English-speaking guide throughout
- All sightseeing, guided tours, and entrance fees as detailed in the itinerary
- Solo room – always!

Tour Exclusions:

- Travel Insurance (we can assist)
- International/domestic flights to the start/end of the tour
- Expenses of a personal nature, such as laundry, taxis, souvenirs, and phone calls
- Meals and drinks not included in the itinerary
- Pre and post-tour accommodation (we can assist)
- Visa costs (if applicable)
- Any tours listed as "Optional Tours" (and are subject to change, depending on weather and schedule changes)
- Gratuities (optional)



CONTACT THE TEAM



twosacrowd.com.au



team@twosacrowd.com.au



AU: 1300 55 45 01
NZ: 0800 895 145

ABOUT TWO'S A CROWD: We are an award winning tour company exclusively dedicated to the needs of solo travellers. At Two's a Crowd, single and solo travellers have access to fantastic itineraries at great prices without ever feeling like a third wheel to someone else's private getaway. Our travellers enjoy the best of both worlds: private time, personalised attention, low single supplements, as well as the camaraderie of like-minded travellers. For your peace of mind we are ATAS accredited (No A13850).

Our commitment is to make solo travel more enjoyable and affordable.

Pricing correct at 12/2025 and is subject to change until paid in full. Refer to our terms and conditions for details. ©Travel Passion Pty Ltd ABN 32 140 754 856 - Australian Federation of Travel Agents (AFTA) Member No: 13874. Approved participant in the AFTA

Travel Accreditation Scheme (ATAS) No: A13850. Confederation Australian Tour Operators (CATO) Full member No.: 51925340.

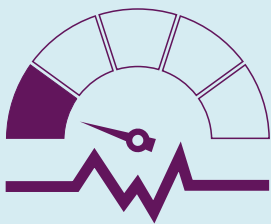
Issued: 12/2025



Physical ratings

The physical rating gives you an idea of how much physical exertion is required on a particular trip. The majority of our itineraries are designed for people with an average level of fitness, but there are a few specialist tours especially those labelled Trailblazer (like hiking the Himalayas or cycling through Vietnam) that requires some training beforehand. If you are not sure if a tour is right for you, or you have mobility issues, please speak with the team.

This tour is rated **MODERATE**



These trips are a relaxing break. You don't have to worry about doing anything physically demanding unless you want to.

RELAXING



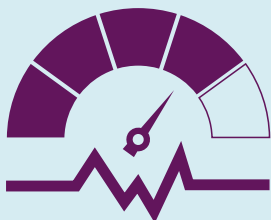
Some easy physical activities included in your trip. No physical preparation is required to make the most of the journey.

EASY



This trip will raise your heart rate. Moderate physical activities are included and a good level of fitness is required.

MODERATE



Be prepared for some serious physical activity. The fitter you are, the more you'll enjoy it, as most activities will be challenging.

CHALLENGING



Our highest physical rating. Get ready for a heart-pumping adventure with plenty of challenges and some extreme conditions. You'll be required to be seriously fit for this trip as difficult activities are included.

DIFFICULT

TERMS AND CONDITIONS

TWO'S A CROWD – GROUP BOOKING CONDITIONS

These Booking Conditions set out the terms on which you contract with Travel Passion Pty Ltd trading as Two's a Crowd (TaC) for the arrangement and delivery of travel arrangements for your trip. By placing a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions. These Booking Conditions only apply to travel arrangements which you book with us and which we agree to make, provide or perform (as applicable) as part of our contract with you as the principal operator of the travel arrangements. We reserve the right to change these Booking Conditions at any time prior to you making a booking request. Where we act as agent for the principal operators of the travel arrangements, your contract will be with the principal operator and will be subject to the principal operator's booking conditions. To the extent we have a legal relationship with you where we are acting as agent for the principal operator of travel arrangements our Agency Booking Conditions (ancillary services) which are published on our website will apply and these Group Booking Conditions will have no effect. 'You' and 'Your' means all persons named in a booking (including anyone who is added or substituted at a later date). 'We', 'us', 'our' and Two's a Crowd means Travel Passion Pty Ltd.

MAKING A BOOKING

A booking request is accepted when you pay a deposit and we issue a written (generally via email) booking confirmation. It is at this point that a contract between TaC and you comes into existence subject to these Booking Conditions. We reserve the right to decline any booking at our discretion. No employee of TaC other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount, refund or credit.

SERVICES

The services we provide to you are limited to (a) the arrangement and coordination of your travel arrangements; and (b) the delivery of travel arrangements which we directly control. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements.

PRICING

Prices shown in our brochures are in Australian Dollars (\$AUD) and were accurate based on prices and exchange rates at the time of printing or publication. We reserve the right to adjust published prices due to currency fluctuations, government charges or increased costs of services at any time. Please enquire with us or check our website prior to making a booking request for the current prices. Please be aware that our pricing may be based on a number of foreign currencies and the total cost of your trip can only be guaranteed upon final payment. Up until that time TaC reserves the right to amend your pricing in accordance with negative currency fluctuations and the imposition of new or amended government charges.

NOT INCLUDED IN THE TOUR PRICE

Unless otherwise stated, international and domestic airfares, visas, airport taxes, port taxes, city taxes, security charges, airport/hotel transfers, gratuities, items of a personal nature, travel insurance, vaccinations, emergency evacuation costs, laundry, meals (other than those stipulated), additional beverages and consumables are not included in the tour price.

PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as currency devaluation, fuel or air fare surcharges, or the imposition of new or amended Government charges. We will not surcharge for currency fluctuations once full payment has been received by us.

DEPOSIT

A non-refundable and non-transferable deposit of 20% of the booking value or \$1500 per person (whichever is the greater) is required to confirm your booking. The deposit represents a fee payable to us for services associated with the processing and confirmation of your booking and any consultations on travel arrangements that we may provide to you. Because these services are provided as soon as we confirm your booking, the deposit is non-refundable other than where we cancel your travel arrangements for reasons other than Force Majeure (see below). We are not obliged to hold or confirm any services for you until we receive your deposit. If you fail to pay the deposit, then we reserve the right to cancel your booking without notice. If the price of any services increases before we receive your deposit, we reserve the right to pass on this price increase to you. This is in addition to our right to increase prices prior to full payment as stated above.

FINAL PAYMENT

The balance is due up to 120 days before commencement of your trip, however, payment schedules can vary depending on our supplier requirements. Certain tours also may require payment (including full payment) earlier or additional instalment payments to be made. Payment schedules will be provided to you at the time of booking. Late payment may cause cancellation of all or part of your trip, with no refund payable. We are under no obligation to remind you of the balance becoming due. For late bookings (bookings within 120 days of departure or earlier depending on our suppliers terms), full payment is required at the time of request. You acknowledge that we may not be able to confirm services, in which case we will provide you with a refund. Payments can be made by direct deposit or credit card. Unfortunately, we are unable to accept cheques or cash.

Account details for direct deposit are as follows:

BENDIGO BANK ACCOUNT NAME: Travel Passion Pty Ltd
BSB: 633000

ACCOUNT: 216 600 171 (Note: New account number from 8th July 2024)

Please include your name as the reference and advise us via email

(team@twosacrowd.com.au) that you have made the payment. As at 1 February 2023, payments made by credit card will incur a 1.20% merchant surcharge for MasterCard (including Corporate and Premium), 1.4% for Visa (including Corporate and Premium) and 1.8% for American Express. International credit cards attract a surcharge of 3.00%. TaC (as merchant) is fully compliant with Reserve Bank of Australia regulations with regard to credit card surcharging which took effect from 1/9/2017.

CANCELLATIONS BY YOU

If you wish to cancel your trip, we require written notice and will make refunds to you less cancellation fees in accordance with the table below, calculated from the date which we receive written notice. • Over 120 days before commencement: Deposit only • Within 119 days or no show: 100% Please note payment and cancellations conditions are different for charters such as river and ocean cruises and rail. Please refer to the relevant brochure in

connection with these charters. You agree that the deductions and cancellation charges specified above are reasonable and required to protect the legitimate business interests of TaC. Please note that if you have booked and then cancel any services additional to the packaged tour arrangements (for example pre/post accommodation, airfares, transfers, travel insurance), the supplier of these services will impose cancellation fees in accordance with their terms and conditions which you will be responsible for. TaC may also charge cancellation fees for these cancelled services in accordance with our Agency Booking Conditions. For group departures, a transfer of a confirmed booking to another departure date at your request is deemed to be cancellation of the original booking.

ILLNESS OR VACCINATION STATUS PREVENTING TRAVEL

If due to any illness, suspected illness or failure to satisfy any required tests (such as a PCR or rapid antigen test in relation to Covid-19), or vaccination requirements: – an airline or other common carrier refuses you carriage; – a hotel or vessel refuses to accommodate you; or – we or our suppliers (acting reasonably) exclude you from the trip and you are consequently prevented from commencing or continuing your trip, then: – if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost. – if you have not commenced your trip then we regret we will not be in a position to provide such assistance. We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking. We will not be responsible for any other loss or expenses you incur in connection with your booking (for example, airfares and visa expenses) if you are prevented from commencing or continuing your trip in these circumstances.

CANCELLATIONS OR RESCHEDULING BY US

In these Booking Conditions, the term Force Majeure means an event or events beyond our control and which we could not have reasonably prevented, and includes but is not limited to: (a) natural disasters (including but not limited to flooding, fire, earthquake, landslide, volcanic eruption), adverse weather conditions (including hurricane or cyclone), high or low water levels; (b) war, armed conflict, industrial dispute, civil strife, terrorist activity or the threat of such acts; epidemic, pandemic; (d) any new or change in law, order, decree, rule or regulation of any government authority (including travel advisories and restrictions).

Force Majeure – prior to travel

If in our reasonable opinion, your travel arrangements cannot safely or lawfully proceed due to a Force Majeure Event, then we at our discretion may elect to: • reschedule your travel arrangements (in whole or in part); and/or • cancel your travel arrangements (in whole or in part), in which case our contract with you will terminate (in whole or in part). If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other for the cancelled arrangements. However, we will refund payments attributable to the cancelled travel arrangements less (a) unrecoverable third party costs and other expenses incurred by us for the cancelled travel arrangements; (b) overhead charges incurred by us relative to the price of the cancelled travel arrangements; and (c) fair compensation for work undertaken by us in relation to the cancelled travel arrangements until the time of cancellation and in connection with the processing of any refund.

Force majeure – during travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third-party costs only.

FORCE MAJEURE – GENERAL

If we provide you with any alternative services or assistance where travel arrangements are cancelled or rescheduled due to Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance. If we cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal quality if appropriate. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of postponement or cancellation of your travel arrangements by us whether due to Force Majeure or otherwise. You acknowledge that the terms in this section are reasonably necessary to protect our legitimate business interests.

MINIMUM NUMBERS

Some tours are based on a minimum number of passengers travelling. We will advise you prior to confirming your booking if this is the case. If a tour fails to attract the minimum passenger numbers, the tour may be cancelled, or we may pass on any pro-rata increases in costs at our discretion. If a tour is cancelled, monies already paid by you will be refunded or credited towards future travel at your election. We will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of our cancellation.

AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil. An amendment fee of AU\$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

AMENDMENTS BY US

Every effort will be made to adhere to the published touring itinerary. Occasionally, circumstances beyond our and our suppliers' control will force changes, amendments or modifications to the itinerary and its inclusions. If circumstances beyond our control such as road conditions, poor weather, changes in transport schedules and/or vehicle breakdowns mean that we need to amend your itinerary or the services within it, we shall notify you in writing as soon as possible. If the change arises during your trip, our representatives will make every effort to contact you personally. We reserve the right to substitute alternative transport or accommodation in the interests of the safety of our passengers and/or the successful completion of the itinerary. You agree that we have the right to pass on any costs we incur for alternative arrangements we put in place for your benefit in these circumstances. To the fullest extent permitted by law, TaC will not be responsible for any omissions or modifications to the itinerary or the inclusions made as a consequence of these circumstances. If you are entitled to any compensation at law for any changes or modifications in these circumstances, then you agree that any compensation you are entitled to will be reduced by the value of any alternative services we provide to you which you accept. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you.



twosacrowd.com.au



team@twosacrowd.com.au



AU: 1300 55 45 01
NZ: 0800 895 145

TERMS AND CONDITIONS

UNUSED & DENIED SERVICES

No refunds will be made for any travel arrangements not utilised, whether by choice or because of late arrival or early departure. This includes the failure of transport to operate according to schedule, which we disclaim responsibility for. If you are not fully and validly vaccinated against Covid-19 in the destination(s) where services are to be provided, and particular suppliers refuse to provide you with travel arrangements, then you agree you will not be entitled to any refund for those arrangements. We will not be responsible to you for any loss or expenses you incur (including loss of enjoyment or the costs of alternative arrangements) if you are denied services in these circumstances.

ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

PASSPORTS & VISAS

It is a requirement that you hold a valid passport and visas for your journey. It is your sole responsibility to ensure that you are in possession of the necessary documentation to comply with the laws and regulations of the countries to be visited.

CLIENT NAMES EXACTLY AS PER PASSPORT

For security reasons, airlines and our overseas suppliers require names to be given exactly as stated in your passport. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will be responsible for any fees charged (such as airline cancellation charges or re-issue fees) in addition to our own reasonable administration fees.

VACCINATIONS

It is your sole responsibility to obtain vaccinations and preventative medicines as may be required for the duration of the tour. Any information provided by us is given in good faith.

Covid-19

Two's a Crowd does not require proof of vaccination against COVID-19 in order to travel with us. However, we do encourage our clients to be vaccinated in order to protect themselves and others. Specific proof of vaccination (for COVID-19 and other diseases) or testing may be required by an airline, cruise line or destination. Please ensure you check relevant requirements carefully.

General

You acknowledge and agree that failure to satisfy testing or vaccination requirements imposed by a destination or carrier/cruise line will be deemed a cancellation by yourself. Please refer to the 'Cancellation by You' section above.

EXCLUSION FROM TOUR

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour host or tour guide acting reasonably may require that you leave the tour. TaC will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of your booking being cancelled or you being asked to leave the tour as described above, including costs of airfares, visas or any other expenses incurred by you as a result of our cancellation.

HEALTH & FITNESS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may reasonably be expected to increase your risk of needing medical attention, or which may affect the normal conduct of the trip, then you must advise us at the time you make your booking request. We may request you to provide an assessment of your medical condition from a qualified medical practitioner. If the assessment indicates that you will require special assistance from personnel which we cannot reasonably provide, then we may cancel your booking. Provided you notified us of your medical condition at the time you made your booking request, we will provide you with a full refund of payments made. If you fail to notify us at that time or if you fail to provide a medical assessment within a reasonable time of our request, then this will be considered a cancellation by you. We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

DIETARY REQUIREMENTS

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

TRAVEL INSURANCE

For international tours, it is a condition of travel that each passenger is adequately covered by an appropriate comprehensive travel insurance policy to cover cancellation, medical requirements, luggage, repatriations, medical evacuation and additional expenses. For domestic travel (i.e. within Australia), travel insurance is strongly recommended. Please also check the contingencies of your prospective insurance cover and ensure you are aware of its conditions and omissions. We strongly advise travel insurance is purchased at time of booking to provide full cover. You must provide us with the insurance company name, policy number and emergency contact number relating to such a policy within 14 days of final payment being made.

COMPLAINTS

If you have a complaint about any aspect of the travel arrangements, you must immediately bring it to the attention of TaC or our local representative at the time to give us the opportunity to put things right. If you fail to do this, you agree that you waive the right to make a future claim against us in connection with the problem. If you notify us or our local

representative of the problem and the problem is not solved to your satisfaction you must forward your complaint in writing to TaC no later than 30 days after completion of the tour, otherwise you waive the right to make a claim against us in connection with the problem.

INDEPENDENT SERVICES

TaC is not responsible for any additional activities or excursions which are not included in the booked itinerary or which we sell as agent for the principal operator. Any advice or recommendation made by a guide or local representative does not make us responsible.

ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of the adventurous nature of your trip or the visiting of destinations which present geographical, political or cultural risks and dangers. You should consult guidance issued by the Department of Foreign Affairs and Trade (DFAT) applicable to the destinations within your itinerary. You acknowledge that your choice to travel is made having had the benefit of DFAT guidance, and you accept any additional personal risks associated with your travel. To the fullest extent permitted by law, we disclaim any liability for these risks.

RESPONSIBILITY

Services supplied by independent suppliers:

Where a third party over whom we have no direct control (Independent Supplier) is the supplier of travel arrangements that form part of your trip, you acknowledge that our obligations to you are limited to taking reasonable steps to select a reputable Independent Supplier and arranging for them to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include but are not limited to airlines, railway and cruise operators, hoteliers, independent transport companies (i.e. vehicles not operated by us) and common carriers. Where a third party over whom we have no direct control (Independent Suppliers) is the supplier of travel arrangements that form part of your tour, you acknowledge that our obligations to you are limited to arranging for the Independent Supplier to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include airlines, railway and cruise operators, hoteliers and common carriers. To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Any claims you have in this regard must be made against the Independent Supplier. You acknowledge that the Independent Supplier's liability to you may be limited by their own terms and conditions.

Services we directly supply:

To the extent only that we are the principal supplier of travel arrangements or other services to you which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or where the supplier is not an Independent Supplier) if they were carrying out the work we had asked them to do. We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, or any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

GENERAL LIABILITY LIMITATION

You acknowledge that travel arrangements or services which comply with local laws and regulations will be deemed to have been properly performed, even if this would not be considered the case in Australia. Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ('Consumer Warranties'). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, TaC disclaims all warranties. To the fullest extent permitted by law, the maximum liability of TaC to you under these Booking Conditions, in tort (including negligence) or at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having them resupplied.

DEEMED ACCEPTANCE

By making a booking request, you are deemed to have agreed and consented to all terms in these Booking Conditions and in any other documents provided to you by TaC or any other person who may have booked the tour on your behalf. If you book on behalf of another party, you represent and warrant to TaC that you are duly authorised to provide the agreement and consent of the other party and you agree that you will be responsible for any loss or damage TaC incurs if this is not the case.

IMAGE RELEASE

When on tour, we may from time to time take photographs or make recordings of you and tour activities that may identify you. We reserve the right to use any photographs and/or recordings for promotional reasons. In using such images, you consent to the use of such images or recordings by us and you acknowledge that you will not be entitled to payment or other compensation for the giving of this consent. If you do not consent to the release and use of your image, then please advise TaC in writing within 30 days following payment of your deposit.

GENERAL

The contract between you and Travel Passion Pty Ltd trading as Two's a Crowd is deemed to have been made in the State of Victoria, Australia, and shall be governed by the laws of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria. If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed from these conditions without affecting the remaining provisions. Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here: <https://twosacrowd.com.au/privacy-policy/>

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