

**EXCLUSIVE
WHOLE SHIP
CHARTER**



DANUBE RIVER CRUISE

14 DAY SOLOS ONLY TOUR SEPTEMBER 2026

EXCLUSIVELY FOR SOLO TRAVELLERS | VISIT AMAZING DESTINATIONS | YOUR OWN ROOM - ALWAYS!

www.twosacrowd.com.au

DANUBE RIVER CRUISE 14 DAY SOLOS TOUR

26TH SEPTEMBER -
9TH OCTOBER 2026

Experience the magic of Europe in timeless style on this unforgettable solos-only river cruise with Two's a Crowd. Step aboard our exclusively chartered 5-star ship and journey through the heart of Austria, Slovakia, and Hungary.

From Vienna's baroque grandeur to the charm of Bucharest and the cultural treasures of Budapest, each destination offers something unique, all experienced in the company of like-minded solo travellers.

As a solos-only tour, this journey ensures every guest has their own private cabin—no sharing, ever.



Days are filled with guided shore excursions, elegant onboard dining, and free time to discover hidden gems, while evenings might include local entertainment or a relaxing drink on deck as the sun sets over the Danube.

This Two's a Crowd river cruise offers the perfect blend of luxury, discovery, and connection. Let the river current carry you through Europe's most enchanting cities—solo, but never alone.

Will you join us?



twosacrowd.com.au



team@twosacrowd.com.au



AU: 1300 55 45 01
NZ: 0800 895 145

Day 1 - Saturday 26th September 2026

ARRIVE BUDAPEST, HUNGARY (D)

Welcome to Budapest, the 'Pearl of the Danube', a city of captivating contrasts, where history and modernity intertwine. Grand architecture, from the Hungarian Parliament Building to Buda Castle, graces the cityscape, a testament to the city's rich past. Thermal baths offer a relaxing escape, while vibrant cultural events and a thriving culinary scene provide contemporary delights. From its scenic riverbanks to its charming cobblestone streets, Budapest offers a wealth of experiences for every traveller. From 4pm you can board the brand new 5-star Amadeus Aurea which will be your floating hotel for the next 14 days. You'll have time to settle into your luxurious cabin before meeting the crew and Two's a Crowd Host at this evening's welcome cocktail and dinner reception. After dinner, our ship will cruise the Danube to see the city's lights.



Your own solo cabin on board the 'Amadeus Aurea' where you will stay for the next '13' nights

Day 2 - Sunday 27th September 2026

BUDAPEST, HUNGARY (B/L/D)

After a delightful breakfast on board, we set out to explore Budapest, one of the world's most breathtaking cities. The mighty Danube River flows through its heart, dividing it into two distinct halves: historic Buda and vibrant Pest. Our tour begins in Pest, where we pass by the impressive Great Market Hall, a treasure trove of gourmet delights and local specialities. Along the way, marvel at architectural masterpieces such as the Hungarian State Opera, a stunning example of Neo-Renaissance design, and the iconic Parliament Building—an awe-inspiring landmark that has graced the city's skyline since its completion in 1904.

A highlight of the morning is a stop at Heroes' Square, renowned for its striking monuments honouring Hungary's great rulers. From here, we cross one of Budapest's seven bridges into Buda, making our way up to Castle Hill. Explore the magnificent St. Matthias Church, steeped in history and grandeur, before taking in the panoramic views from the enchanting Fisherman's Bastion. After soaking up the city's charm, we return to the vessel for lunch. In the early afternoon, we bid farewell to Budapest and set sail towards our next adventure—Belgrade.

Duration: approx. 3.5 hrs Walking grade: ** Easy



Day 3 - Monday 28th September 2026
BELGRADE, SERBIA (B/L/D)

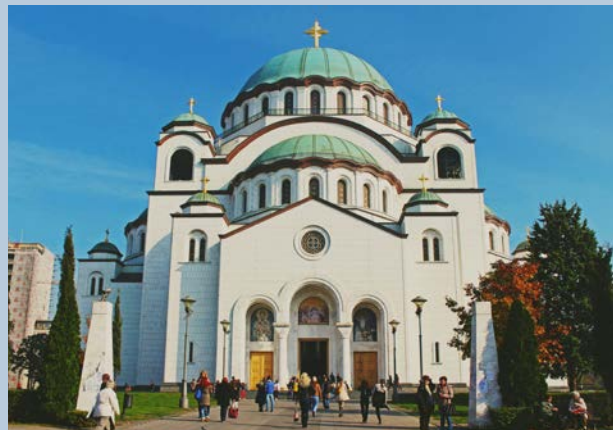
We arrive in Belgrade around 1 pm, ready to uncover the rich history and vibrant culture of one of Europe's oldest cities. Situated at the confluence of the Danube and Sava rivers, Serbia's dynamic capital is a fascinating blend of heritage and modernity, with monuments reflecting a diverse array of eras and influences. Our tour begins at the historic Kalemegdan Fortress, where you'll be treated to breathtaking panoramic views over the rivers below. From here, we take in some of the city's most significant landmarks, including the National Museum, the Serbian Parliament, Terazije Square, and the elegant Palace of Princess Ljubica. Midway through the afternoon, we pause for a refreshing break at a local restaurant before concluding our tour in the lively pedestrian district, where you'll have time to browse boutique shops and explore charming art galleries. Return to the ship around 5.30pm.

Duration: approx. 3.5 hrs. Walking grade: *** Moderate

Optional Evening Tour – Bohemian Quarter Skadarlija & Serbian Folklore

For those looking to extend their adventure, an optional evening tour offers a magical glimpse into Belgrade's vibrant nightlife and rich cultural heritage. At 7:15 pm, a coach whisks you through the beautifully illuminated streets of Belgrade, setting the scene for an unforgettable evening. Your first stop is a city-centre hotel, where you'll be welcomed with a glass of wine before enjoying a spectacular Serbian folklore show. Dancers in exquisite, hand-crafted traditional costumes perform captivating routines from various regions of the country, accompanied by authentic folk music. After the performance, we continue to Skadarlija, Belgrade's famous bohemian quarter, often compared to Montmartre in Paris. Wander along its charming cobbled streets, lined with lively restaurants and historic pubs, before returning to the ship at approximately 10:30 pm. Ship departs around mid-night.

Duration: approx. 3 hrs Walking grade: *** Moderate



Day 4 - Tuesday 29th September 2026
GOLUBAC, SERBIA (B/L/D)

Step Back in Time – Lepenski Vir & Kapetan Mišin Breg. This morning, journey deep into ancient history with a visit to Lepenski Vir, often referred to as the first city in Europe. Founded over 8,000 years ago, this remarkable archaeological site offers a fascinating glimpse into early civilisation. During a guided tour, you'll immerse yourself in the site's rich history, uncovering secrets of its prehistoric inhabitants and admiring the oldest planned settlement in Europe. Afterwards, enjoy some free time to explore the museum's exhibits before continuing to the charming eco-village of Kapetan Mišin Breg. Here, you can admire local art and handicrafts while indulging in a tasting of regional specialities, including honey brandy and fried nettles—a true taste of Serbian tradition. Following a leisurely visit, we return to the ship at around 1pm, bringing our journey through history to a close.

Duration: approx. 4 hrs Walking grade: *** Moderate

OR

Djerdap National Park Hike

For those eager to step off the beaten track, an unforgettable morning hike through Djerdap National Park offers a unique opportunity to experience the unspoiled beauty of the Iron Gates region. From the ship, set off on a once-in-a-lifetime adventure with a local guide and ranger, trekking through one of Serbia's most spectacular landscapes. A scenic forest trail leads to the breathtaking Kovilovo viewpoint, where you'll be rewarded with panoramic vistas of the Danube River winding through the dramatic gorge, as well as the picturesque township of Donji Milanovac below. After taking in the incredible views, celebrate your journey with a visit to Kapetan Miša's Hill estate, where you'll enjoy a tasting of local delicacies, including honey brandy and fried nettles—a true taste of Serbia's culinary heritage. Return to the ship at around 1pm. Ship departs from Donji Milanovac and sails to Svistov, Bulgaria.

Duration: approx. 4.5 hrs. Walking grade: ***** Challenging



Day 5 - Wednesday 30th September 2026
SVISTO/VELIKO TARNOVO, BULGARIA
(B/L/D)

Veliko Tarnovo & Tsarevets Fortress – The Cultural Capital of the Balkans.

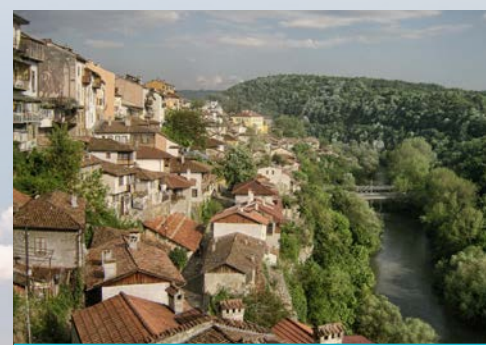
This afternoon we visit Veliko Tarnovo, Bulgaria's former royal capital which is set dramatically on the steep banks of the Yantra River at the foot of the Balkan Mountains. A comfortable coach ride brings you to this medieval gem, where centuries of history are etched into its winding streets and terraced houses perched along rocky slopes. Pass by the imposing Tsarevets Fortress, the stronghold of the Second Bulgarian Empire, where 22 tsars once ruled. Enjoy a photo stop to capture the breathtaking views of this legendary site before continuing to the 13th-century Church of St. Peter and Paul. One of the few churches to remain intact since the early 13th century, it served as a place of worship until an earthquake in 1913. Conclude your tour with free time to explore a charming shopping street, where you can browse local arts and crafts and experience the cultural heritage of this historic town. Return to the ship around 7pm. On board tonight we'll be entertained by local musicians and dancers with a very special cultural show. Enjoy! Our ship departs at around 11pm.

Duration: Approx. 5 hours. Walking Grade: ***
Moderate

Day 6 - Thursday 1st October 2026
CONSTANTA & MURFATLAR, ROMANIA
(B/L/D)

After breakfast, embark on a journey through Romania's rich history, culture, and celebrated wine region on this full-day tour. From the ancient port city of Constanța to the renowned vineyards of Murfatlar, this experience blends discovery with indulgence. Your adventure begins with a scenic drive to Constanța, Romania's oldest city. A guided panoramic tour reveals its architectural gems, vibrant squares, and centuries-old landmarks. Wander through the Old Town, visit Ovid Square, and explore the Folk Art Museum, where traditional Romanian crafts and artefacts bring the past to life. Next, travel to Murfatlar, Romania's most famous wine region, where you'll receive a warm welcome before indulging in a wine-tasting experience. Sample a selection of local vintages, from bold reds to aromatic whites, while learning about the region's rich winemaking heritage. No visit would be complete without a light lunch, complemented by live folk music that immerses you in Romania's vibrant traditions. As the day winds down, sit back and relax on the scenic drive back to your ship, reflecting on an unforgettable experience filled with history, culture, and fine wine. **Captains dinner on vessel with live entertainment.**

Duration: Approx. Full day. Walking Grade: ***
Moderate.



Day 7 - 2nd October 2026

BUCHAREST, ROMANIA (B/L/D)

Discover the vibrant capital of Romania, often referred to as the “Paris of the East” for its grand boulevards and elegant architecture.

This immersive tour takes you past some of Bucharest’s most iconic landmarks, including the Opera House, the Faculty of Medicine, and the stately Cotroceni Palace. As you travel along the city’s impressive avenues, you’ll notice the distinct French influence that has shaped its character.

Next, enjoy a guided walk through the partly rebuilt pedestrian district, where history and modern culture blend seamlessly. A highlight of the morning is a visit to the Stavropoleos Church, a beautifully preserved Orthodox church dating back to 1724, known for its intricate carvings and peaceful courtyard. There’s time for a shopping break, perfect for picking up unique souvenirs and local gifts, before stopping for a traditional Romanian lunch in a local restaurant. But first, have your cameras ready for a photo stop at the Palace of the Parliament—the largest administrative building in the world, a staggering symbol of Romania’s communist era. Return to the ship around 6.30pm.

Duration: Approx. 9 hours. Walking Grade: *** Moderate



Day 8 - Saturday 3rd October 2026
BELOGRADCHIK (B/L/D)

This morning on board at leisure as we travel from Vidin to Belogradchik. As you sail, enjoy ever-changing views of picturesque villages, rolling hills, and dramatic rock formations, each telling a story shaped by time and nature. Upon arrival in the early afternoon, step ashore for a guided walking tour through the breathtaking landscapes of Belogradchik. Marvel at the towering rock formations, sculpted over millions of years, before exploring the legendary Belogradchik Fortress. Perched among the cliffs, this ancient stronghold blends seamlessly into the rugged terrain, offering stunning panoramic views and a glimpse into Bulgaria's rich history. From its mystical rock formations to its storied past, Belogradchik is a destination that captivates the imagination, leaving you with unforgettable memories of this extraordinary place. Return to the ship around 5.30pm.

Optional: Concert in the Fortress Baba Vida (from 7.30pm)*

Step into history as you journey to Baba Vida Fortress, Vidin's most treasured landmark, where the echoes of the past meet the beauty of classical music. Your comfortable coach ride brings you to this majestic stronghold, its towering stone walls standing as silent witnesses to centuries of triumph and turmoil. Nestled in the picturesque Danube Park, Baba Vida is more than just a fortress—it is a living monument to Bulgaria's past. As the last Bulgarian stronghold to fall to the Ottoman Empire in 1396, it has withstood the test of time, preserving its grandeur and status as one of the country's best-preserved fortifications. Its origins stretch even further back, built upon the remains of the ancient Roman fort Bononia, evolving over the centuries into the imposing structure you see today. Within these historic walls, let yourself be swept away by the magic of a live classical concert, where soaring melodies bring to life the spirit of bygone eras. The fortress's natural acoustics create an unforgettable atmosphere, transforming this concert into a truly immersive experience. As music fills the air and the fortress stands illuminated against the evening sky, you'll feel the weight of history all around you—a night of culture, beauty, and timeless elegance. (In case of bad weather, the concert will be held on board.)

*This tour option is an additional A\$70 (can be booked up to 4 months prior to departure - minimum numbers apply)



Day 9 - Sunday 4th October 2026

IRON GATES (B/L/D)

On day 9 we spend the day on board and experience what is probably the most scenic part of our cruise. Enjoy the breathtakingly beautiful view of the surrounding Carpathian Mountains and the Balkan mountain range. A particular highlight is the trip through the 'Iron Gates'. Consisting of four narrow gorges and three wide basins spread over several miles of the Danube between Romania and Serbia, the Iron Gates are thought to be one of Europe's most dramatic natural wonders, featuring a spectacular narrow gorge (only 200 meters width and 80 meters depth) with enormous white limestone cliffs. Don't miss the view of the imposing stone likeness of King Decebalus of Dacia at Dubova, which, at 40 meters high, is one of the largest rock sculptures in Europe.

Day 10 - Monday 5th October 2026

NOVI SAD, SERBIA & VUKOVAR, CROATIA (B/L/D)

This morning, we arrive in Novi Sad, Serbia a city renowned for its striking Petrovaradin Fortress, which proudly overlooks the Danube River. A true melting pot of cultures, Novi Sad is home to 30 different religious denominations, each leaving its mark on the city's rich architectural and spiritual heritage. Our tour takes you to some of the city's most remarkable religious landmarks, including St. George's Orthodox Church, St. Nicholas's Church—notably the baptismal site of Albert Einstein, the impressive Almaska Church, the largest Orthodox church in Novi Sad, and the beautifully preserved Jewish Synagogue. From the ship, we begin a guided walking tour through the charming old town, where you'll stroll along some of the city's oldest and most picturesque streets, including Dunavska Street, one of Novi Sad's most historic pedestrian avenues. Pause to experience a taste of local life with a refreshment stop at a café, before enjoying free time to explore at your own pace. Afterwards, return to the ship, enriched by Novi Sad's unique blend of history, culture, and charm.

Duration: approx. 2 hrs. Walking grade: ***** Challenging

Return to the ship at around 1pm. Shortly after we set sail for Vukovar in Croatia arriving around 7pm. Shortly after arrival in Vukovar, embark on a twilight tour of this historic riverside town, where past and present intertwine. Your excursion begins with a panoramic drive, showcasing key landmarks such as the Baroque Vukovar-Srijem Palace, the 19th-century courthouse, and poignant ruins from the 1991 Battle of Vukovar. A stop at Trpinjska Cesta, known as the "Tank Cemetery", offers a solemn reminder of the town's resilience. Next, visit the elegant Baroque-style Eltz Palace, now home to a museum and cultural centre, preserving Vukovar's rich heritage. Conclude with a guided walking tour through the town's historic streets, where you'll see iconic landmarks and hear poignant stories that bring Vukovar's past to life. Return to the ship around 9pm.

Duration: Approx. 2 hours. Walking Grade: ** Easy



Day 11 - Tuesday 6th October 2026

MOHACS, HUNGARY (B/L/D)

Arriving in Mohács this morning, step back in time with a visit to a 700-year-old water mill, one of the few remaining in the world where traditional millstones are still used for grinding grain. Explore the fascinating evolution of grain processing, from prehistoric tools to modern milling techniques, and even try out some of the equipment yourself. A true highlight of the visit is the treadmill-powered machinery, an extraordinary feat of engineering that is entirely human-powered—a one-of-a-kind mechanism found nowhere else in the world. To round off your experience, savour a taste of an authentic Hungarian pie, a local speciality, before returning to the ship by coach for lunch.

Duration: Approx. 2.5 hours. Walking Grade: **** Active

Day 12 - Wednesday 7th October 2026

BUDAPEST & ESZTERGOM, HUNGARY (B/L/D)

Welcome back to Budapest! After breakfast, set off on a journey through Hungary's artistic and historical heartlands, beginning with the charming artists' village of Szentendre. A haven for Hungarian artists since the early 20th century, this picturesque town is filled with museums, contemporary galleries, and vibrant studios. Visit the renowned Margit Kovács Museum, dedicated to the celebrated ceramic artist, and explore the lively Main Square (Főtér), lined with cafés, restaurants, and souvenir shops. Continue to the imposing ruined fortress of Visegrád, where breathtaking panoramic views await over the "knee" of the Danube, one of the river's most scenic bends. The final highlight of this excursion is Esztergom, once the residence of Hungarian kings and still the seat of the country's Archbishop. Explore the grand domed basilica, Hungary's largest cathedral, which houses an exquisite red marble chapel from an earlier church. Return to the ship around 1.30pm. We set sail for our last stop Vienna at around 2pm. Tonight its time to "glam up" (only if you wish to) for the Captain's Gala Dinner.

Duration: Approx. 5 hours. Walking Grade: ***** Challenging



Day 13 - Thursday 8th October 2026

VIENNA (B,L,D)

Arriving in Vienna around 10 am, we set out for a full day of exploration in Austria's elegant capital, a city brimming with history, music, and architectural masterpieces. While a lifetime wouldn't be enough to fully uncover its charms, this tour introduces you to Vienna's most iconic sights. Begin with a panoramic drive along the Ringstrasse, home to some of the city's most impressive landmarks, including the stunning Opera House, the grand Parliament building, the historic Court Theatre, and the stately City Hall, built from magnificent quarry stone. Continue with a guided walk through the heart of the city, starting at the Hofburg Imperial Palace, strolling along the stylish Kohlmarkt, and finishing at the awe-inspiring St. Stephen's Cathedral, a true Viennese icon. After enjoying a boxed lunch, the afternoon is dedicated to the sumptuous Schönbrunn Palace, the summer residence of Empress Maria Theresa and the Habsburg dynasty. Explore its lavish staterooms, adorned with Rococo décor, opulent chandeliers, and gilded frescoes, and step into the Great Gallery, once used for grand imperial receptions. Discover the Hall of Mirrors, where Mozart himself performed as a child. Outside, stroll through the breathtaking Baroque gardens, a masterpiece of landscape design, featuring ornamental fountains, manicured flower beds, and sculpted hedges. Conclude your visit at the Gloriette, offering panoramic views over Vienna, before returning to the ship with a newfound appreciation for Austria's imperial splendour. Return to the ship at around 5.30.

Duration: approx. 6 hrs Walking grade: *** Moderate

Optional: Sound of Vienna – Concert (from 7.15pm)*

Held at one of Vienna's iconic concert venues, Sound of Vienna unites a curated selection of Vienna's best musicians, opera singers and ballet dancers to deliver authentic Viennese concerts and dance performances. Under the artistic direction of the acclaimed Professor Udo Zwölfer, who has long worked as first concertmaster of Vienna's Volksoper, Sound of Vienna only commits to highest artistic quality standards. A truly unforgettable evening. Returns to ship around 10.45pm.

*This tour option is an additional A\$70 (booked up to 4 months prior to departure - minimum numbers apply). We have included this concert as an optional as today is a very busy day already and some may prefer to stay on board for relaxing evening and complete last minute packing.

Day 14 - Friday 9th October 2026

VIENNA (B)

Sadly, our river cruise adventure has come to an end. After breakfast we disembark the ship onto further travels or your flights home.



ABOUT THE *AMADEUS AUREA*

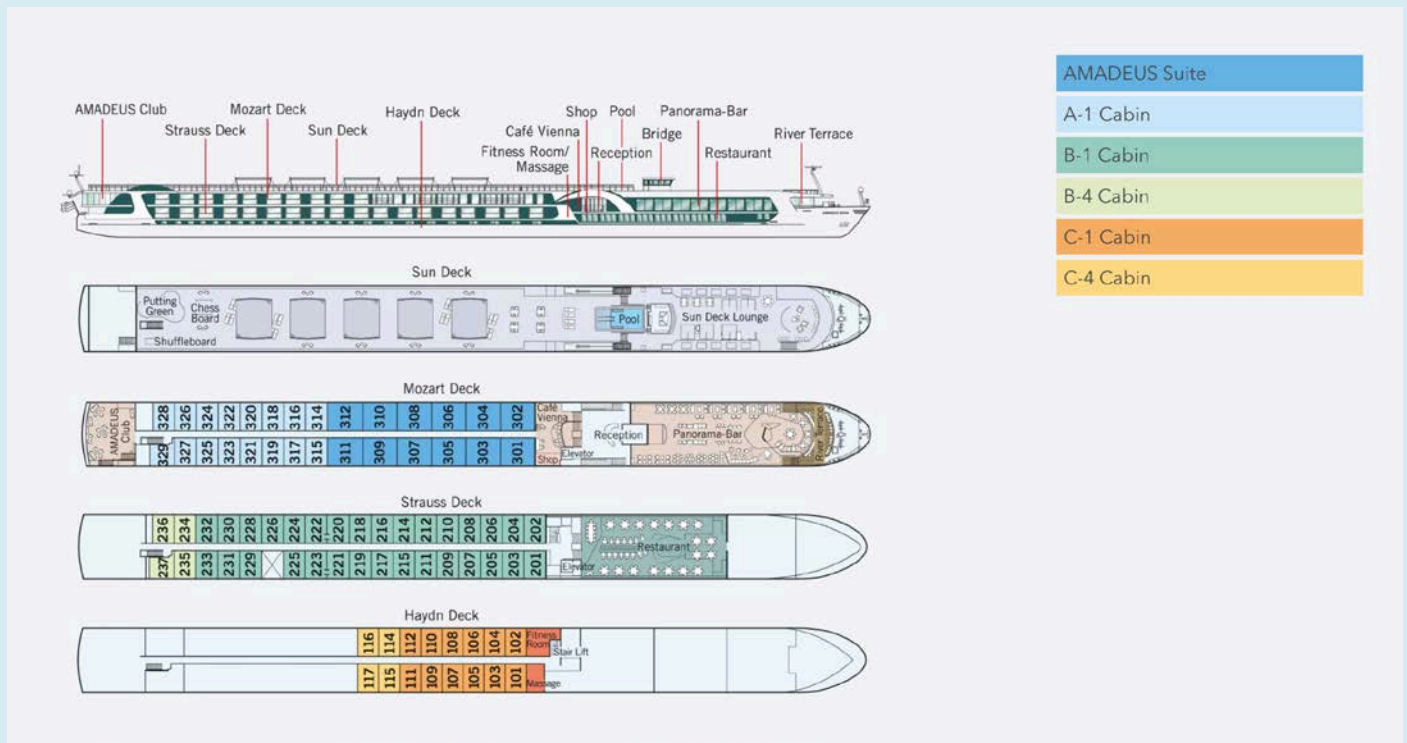
Introducing AMADEUS Aurea - the newest addition to the Amadeus fleet and Two's a Crowd guests will be one of the first to sail on her. Impeccably designed down to the last detail, this vessel introduced the latest green technologies, reflecting Amadeus's commitment to respect the nature of the remarkable destinations they visit.

The technology you don't see—hybrid engines, solar panels, and cutting-edge energy conservation—is as important as what you do see. Around each corner, discover elegant spaces to roam, multiple dining venues, a heated swimming pool, and unparalleled views from every suite. The signature palette of warm colors complements the sleek modern design that brings the natural world right to your doorstep. Step into the future as you glide past the captivating landscapes along the Rhine and Danube rivers.

Remember, Two's a Crowd has chartered the entire ship. Solos only and your own cabin...of course!

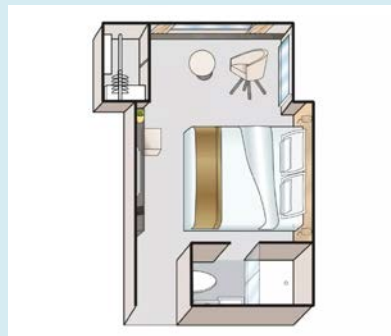


AMADEUS AUREA - DECKS & CABINS



C-4 CABIN (16M²) WITH PANORAMIC WINDOW \$8,995:

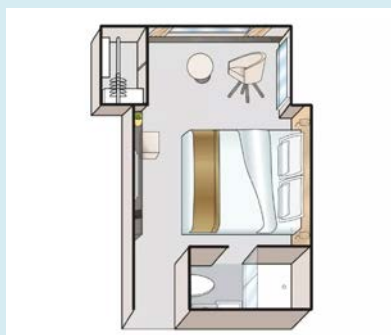
SOLD OUT - WAITLIST ONLY



Spacious bathroom, panoramic window (cannot be opened), spacious wardrobe, choice of bed configuration (double or twin bed), flat-screen television, individual climate control, en-suite bathroom with shower/WC, mini-bar, hair dryer, direct dial telephone and in-room safe.

C-1 CABIN (16M²) WITH PANORAMIC WINDOW \$10,995:

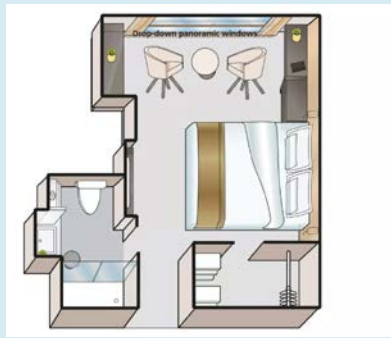
SOLD OUT - WAITLIST ONLY



Spacious bathroom, small panoramic window (cannot be opened), spacious wardrobe, choice of bed configuration (double or twin bed), flat-screen television, individual climate control, en-suite bathroom with shower/WC, mini-bar, hair dryer, direct dial telephone and in-room safe.

B-4 CABIN (17.5M²) WITH DROP-DOWN PANORAMIC WINDOW \$12,995:

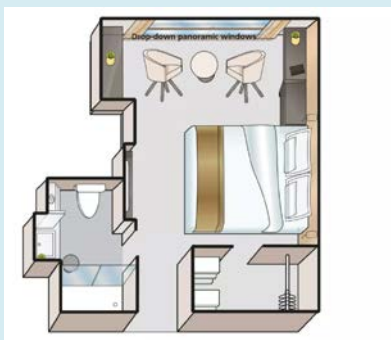
SOLD OUT - WAITLIST ONLY



Spacious bathroom, drop-down panoramic window, mini-bar, walk-in wardrobe, choice of bed configuration (double or twin bed), flat-screen television, individual climate control, en-suite bathroom with shower/WC, hair dryer, direct dial telephone and in-room safe.

B-1 CABIN (17.5M²) WITH DROP-DOWN PANORAMIC WINDOW \$13,995:

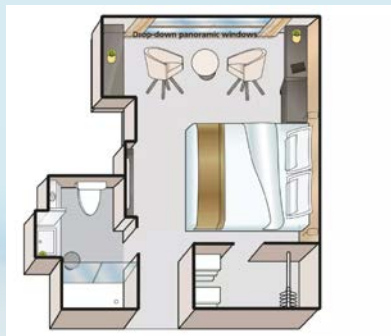
SOLD OUT - WAITLIST ONLY



Spacious bathroom, drop-down panoramic window, mini-bar, walk-in wardrobe, choice of bed configuration (double or twin bed), flat-screen television, individual climate control, en-suite bathroom with shower/WC, hair dryer, direct dial telephone and in-room safe. Cabins with connecting doors are available on request.

A-1 CABIN (17.5M²) WITH DROP-DOWN PANORAMIC WINDOW \$14,995:

SOLD OUT - WAITLIST ONLY



Spacious bathroom, drop-down panoramic window, mini-bar, walk-in wardrobe, choice of bed configuration (double or twin bed), flat-screen television, individual climate control, en-suite bathroom with shower/WC, hair dryer, direct dial telephone and in-room safe.



AMADEUS AUREA - DECKS & CABINS

AMADEUS SUITE (26.4M²) WITH WALK-OUT EXTERIOR BALCONY \$16,495:

SOLD OUT - WAITLIST ONLY



The magnificent suites aboard the AMADEUS Aurea offer private walk-out balconies and lounge areas—perfect for enjoying your morning coffee or gazing at the starry sky at night.

Each suite includes our AMADEUS Signature Bed (with a choice of double or twin bedding), a luxurious bathroom with a shower and high-quality Rituals® bathing products, walk-in wardrobe, Espresso machine with complimentary selection of coffee, flat-screen TV, cabin safe, bathrobe and slippers, hair dryer, direct dial telephone, individual climate control, and a minibar for your convenience.



INCLUSIONS & EXCLUSIONS

TOUR PRICING

MAIN DECK CABIN FROM A\$8,995 UPPER DECK CABIN FROM A\$12,995

TOUR DATES: 26TH SEPTEMBER - 9TH OCTOBER 2026

Tour Inclusions:

- Two's a Crowd Tour Host
- 13 nights cruising on board the brand-new Amadeus Aurea in your own cabin – no sharing
- Choose from 3 levels of stateroom including suites with luxurious “walk out” balcony and lounge area
- All staterooms have full private ensuite, walk-in wardrobe, safe, hairdryer, flatscreen TV
- Welcome cocktail on arrival
- Breakfast, lunch and dinner daily prepared onboard using fresh local ingredients
- Free flowing quality regional wines and beers and soft drinks served with lunch and dinner
- Captain's Gala Dinner
- Bottled mineral water to your cabin
- The ship is equipped with a lift

- Complimentary WIFI
- Comprehensive shore excursion program as per itinerary (all guides use ‘whispers’ technology so you won't miss any of the commentary)
- On-board entertainment including information talks, music and cooking demonstrations
- All entrance fees, as per itinerary
- Port charges and local taxes

Tour Exclusions:

- International flights (the friendly Two's a Crowd team can recommend suitable arrival and departure flights)
- Tips and gratuities (optional)
- Laundry, telephone calls and expenditure of a personal nature
- Any optional activities can be pre-booked with the Two's a Crowd team

*Want to see more of Europe?
Check out our pre and post cruise
tour options to beautiful Italy.*

CONTACT THE TEAM



twosacrowd.com.au



team@twosacrowd.com.au



AU: 1300 55 45 01
NZ: 0800 895 145

ABOUT TWO'S A CROWD: We are an award winning tour company exclusively dedicated to the needs of solo travellers. At Two's a Crowd, single and solo travellers have access to fantastic itineraries at great prices without ever feeling like a third wheel to someone else's private getaway. Our travellers enjoy the best of both worlds: private time, personalised attention, low single supplements, as well as the camaraderie of like-minded travellers. For your peace of mind we are ATAS accredited (No A13850).

Our commitment is to make solo travel more enjoyable and affordable.

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Issued: 03/2025



TERMS AND CONDITIONS

TWO'S A CROWD – GROUP BOOKING CONDITIONS

These Booking Conditions set out the terms on which you contract with Travel Passion Pty Ltd trading as Two's a Crowd (TaC) for the arrangement and delivery of travel arrangements for your trip. By placing a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions. These Booking Conditions only apply to travel arrangements which you book with us and which we agree to make, provide or perform (as applicable) as part of our contract with you as the principal operator of the travel arrangements. We reserve the right to change these Booking Conditions at any time prior to you making a booking request. Where we act as agent for the principal operators of the travel arrangements, your contract will be with the principal operator and will be subject to the principal operator's booking conditions. To the extent we have a legal relationship with you where we are acting as agent for the principal operator of travel arrangements our Agency Booking Conditions (ancillary services) which are published on our website will apply and these Group Booking Conditions will have no effect. "You" and "Your" means all persons named in a booking (including anyone who is added or substituted at a later date). "We", "us", "our" and Two's a Crowd means Travel Passion Pty Ltd.

MAKING A BOOKING

A booking request is accepted when you pay a deposit and we issue a written (generally via email) booking confirmation. It is at this point that a contract between TaC and you comes into existence subject to these Booking Conditions. We reserve the right to decline any booking at our discretion. No employee of TaC other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount, refund or credit.

SERVICES

The services we provide to you are limited to (a) the arrangement and coordination of your travel arrangements; and (b) the delivery of travel arrangements which we directly control. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements.

PRICING

Prices shown in our brochures are in Australian Dollars (\$AUD) and were accurate based on prices and exchange rates at the time of printing or publication. We reserve the right to adjust published prices due to currency fluctuations, government charges or increased costs of services at any time. Please enquire with us or check our website prior to making a booking request for the current prices. Please be aware that our pricing may be based on a number of foreign currencies and the total cost of your trip can only be guaranteed upon final payment. Up until that time TaC reserves the right to amend your tour pricing in accordance with negative currency fluctuations and the imposition of new or amended government charges.

NOT INCLUDED IN THE TOUR PRICE

Unless otherwise stated, international and domestic airfares, visas, airport taxes, port taxes, city taxes, security charges, airport/hotel transfers, gratuities, items of a personal nature, travel insurance, vaccinations, emergency evacuation costs, laundry, meals (other than those stipulated), additional beverages and consumables are not included in the tour price.

PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as currency devaluation, fuel or air fare surcharges, or the imposition of new or amended Government charges. We will not surcharge for currency fluctuations once full payment has been received by us.

DEPOSIT

A non-refundable and non-transferable deposit of 20% of the booking value or \$1500 per person (whichever is the greater) is required to confirm your booking. The deposit represents a fee payable to us for services associated with the processing and confirmation of your booking and any consultations on travel arrangements that we may provide to you. Because these services are provided as soon as we confirm your booking, the deposit is non-refundable other than where we cancel your travel arrangements for reasons other than Force Majeure (see below). We are not obliged to hold or confirm any services for you until we receive your deposit. If you fail to pay the deposit, then we reserve the right to cancel your booking without notice. If the price of any services increases before we receive your deposit, we reserve the right to pass on this price increase to you. This is in addition to our right to increase prices prior to full payment as stated above.

FINAL PAYMENT

The balance is due up to 120 days before commencement of your trip, however, payment schedules can vary depending on our supplier requirements. Certain tours also may require payment (including full payment) earlier or additional instalment payments to be made. Payment schedules will be provided to you at the time of booking. Late payment may cause cancellation of all or part of your trip, with no refund payable. We are under no obligation to remind you of the balance becoming due. For late bookings (bookings within 120 days of departure or earlier depending on our suppliers terms), full payment is required at the time of request. You acknowledge that we may not be able to confirm services, in which case we will provide you with a refund. Payments can be made by direct deposit or credit card. Unfortunately, we are unable to accept cheques or cash.

Account details for direct deposit are as follows:

BENDIGO BANK ACCOUNT NAME: Travel Passion Pty Ltd
BSB: 633000

ACCOUNT: 216 600 171 (Note: New account number from 8th July 2024)

Please include your name as the reference and advise us via email

(team@twosacrowd.com.au) that you have made the payment. As at 1 February 2023, payments made by credit card will incur a 1.20% merchant surcharge for MasterCard (including Corporate and Premium), 1.4% for Visa (including Corporate and Premium) and 1.8% for American Express. International credit cards attract a surcharge of 3.00%. TaC (as merchant) is fully compliant with Reserve Bank of Australia regulations with regard to credit card surcharging which took effect from 1/9/2017.

CANCELLATIONS BY YOU

If you wish to cancel your trip, we require written notice and will make refunds to you less cancellation fees in accordance with the table below, calculated from the date which we receive written notice. • Over 120 days before commencement: Deposit only • Within 119 days or no show: 100% Please note payment and cancellations conditions are different for charters such as river and ocean cruises and rail. Please refer to the relevant brochure in

connection with these charters. You agree that the deductions and cancellation charges specified above are reasonable and required to protect the legitimate business interests of TaC. Please note that if you have booked and then cancel any services additional to the packaged tour arrangements (for example pre/post accommodation, airfares, transfers, travel insurance), the supplier of these services will impose cancellation fees in accordance with their terms and conditions which you will be responsible for. TaC may also charge cancellation fees for these cancelled services in accordance with our Agency Booking Conditions. For group departures, a transfer of a confirmed booking to another departure date at your request is deemed to be cancellation of the original booking.

ILLNESS OR VACCINATION STATUS PREVENTING TRAVEL

If due to any illness, suspected illness or failure to satisfy any required tests (such as a PCR or rapid antigen test in relation to Covid-19), or vaccination requirements: – an airline or other common carrier refuses you carriage; – a hotel or vessel refuses to accommodate you; or – we or our suppliers (acting reasonably) exclude you from the trip and you are consequently prevented from commencing or continuing your trip, then: – if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost. – if you have not commenced your trip then we regret we will not be in a position to provide such assistance. We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking. We will not be responsible for any other loss or expenses you incur in connection with your booking (for example, airfares and visa expenses) if you are prevented from commencing or continuing your trip in these circumstances.

CANCELLATIONS OR RESCHEDULING BY US

In these Booking Conditions, the term Force Majeure means an event or events beyond our control and which we could not have reasonably prevented, and includes but is not limited to: (a) natural disasters (including but not limited to flooding, fire, earthquake, landslide, volcanic eruption), adverse weather conditions (including hurricane or cyclone), high or low water levels; (b) war, armed conflict, industrial dispute, civil strife, terrorist activity or the threat of such acts; epidemic, pandemic; (d) any new or change in law, order, decree, rule or regulation of any government authority (including travel advisories and restrictions).

Force Majeure – prior to travel

If in our reasonable opinion, your travel arrangements cannot safely or lawfully proceed due to a Force Majeure Event, then we at our discretion may elect to: • reschedule your travel arrangements (in whole or in part); and/or • cancel your travel arrangements (in whole or in part), in which case our contract with you will terminate (in whole or in part). If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other for the cancelled arrangements. However, we will refund payments attributable to the cancelled travel arrangements less (a) unrecoverable third party costs and other expenses incurred by us for the cancelled travel arrangements; (b) overhead charges incurred by us relative to the price of the cancelled travel arrangements; and (c) fair compensation for work undertaken by us in relation to the cancelled travel arrangements until the time of cancellation and in connection with the processing of any refund.

Force majeure – during travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third-party costs only.

FORCE MAJEURE – GENERAL

If we provide you with any alternative services or assistance where travel arrangements are cancelled or rescheduled due to Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance. If we cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal quality if appropriate. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of postponement or cancellation of your travel arrangements by us whether due to Force Majeure or otherwise. You acknowledge that the terms in this section are reasonably necessary to protect our legitimate business interests.

MINIMUM NUMBERS

Some tours are based on a minimum number of passengers travelling. We will advise you prior to confirming your booking if this is the case. If a tour fails to attract the minimum passenger numbers, the tour may be cancelled, or we may pass on any pro-rata increases in costs at our discretion. If a tour is cancelled, monies already paid by you will be refunded or credited towards future travel at your election. We will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of our cancellation.

AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil. An amendment fee of AU\$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

AMENDMENTS BY US

Every effort will be made to adhere to the published touring itinerary. Occasionally, circumstances beyond our and our suppliers' control will force changes, amendments or modifications to the itinerary and its inclusions. If circumstances beyond our control such as road conditions, poor weather, changes in transport schedules and/or vehicle breakdowns mean that we need to amend your itinerary or the services within it, we shall notify you in writing as soon as possible. If the change arises during your trip, our representatives will make every effort to contact you personally. We reserve the right to substitute alternative transport or accommodation in the interests of the safety of our passengers and/or the successful completion of the itinerary. You agree that we have the right to pass on any costs we incur for alternative arrangements we put in place for your benefit in these circumstances. To the fullest extent permitted by law, TaC will not be responsible for any omissions or modifications to the itinerary or the inclusions made as a consequence of these circumstances. If you are entitled to any compensation at law for any changes or modifications in these circumstances, then you agree that any compensation you are entitled to will be reduced by the value of any alternative services we provide to you which you accept. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you.



twosacrowd.com.au



team@twosacrowd.com.au



AU: 1300 55 45 01
NZ: 0800 895 145

TERMS AND CONDITIONS

UNUSED & DENIED SERVICES

No refunds will be made for any travel arrangements not utilised, whether by choice or because of late arrival or early departure. This includes the failure of transport to operate according to schedule, which we disclaim responsibility for. If you are not fully and validly vaccinated against Covid-19 in the destination(s) where services are to be provided, and particular suppliers refuse to provide you with travel arrangements, then you agree you will not be entitled to any refund for those arrangements. We will not be responsible to you for any loss or expenses you incur (including loss of enjoyment or the costs of alternative arrangements) if you are denied services in these circumstances.

ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

PASSPORTS & VISAS

It is a requirement that you hold a valid passport and visas for your journey. It is your sole responsibility to ensure that you are in possession of the necessary documentation to comply with the laws and regulations of the countries to be visited.

CLIENT NAMES EXACTLY AS PER PASSPORT

For security reasons, airlines and our overseas suppliers require names to be given exactly as stated in your passport. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will be responsible for any fees charged (such as airline cancellation charges or re-issue fees) in addition to our own reasonable administration fees.

VACCINATIONS

It is your sole responsibility to obtain vaccinations and preventative medicines as may be required for the duration of the tour. Any information provided by us is given in good faith.

Covid-19

Two's a Crowd does not require proof of vaccination against COVID-19 in order to travel with us. However, we do encourage our clients to be vaccinated in order to protect themselves and others. Specific proof of vaccination (for COVID-19 and other diseases) or testing may be required by an airline, cruise line or destination. Please ensure you check relevant requirements carefully.

General

You acknowledge and agree that failure to satisfy testing or vaccination requirements imposed by a destination or carrier/cruise line will be deemed a cancellation by yourself. Please refer to the "Cancellation by You" section above.

EXCLUSION FROM TOUR

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour host or tour guide acting reasonably may require that you leave the tour. TaC will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of your booking being cancelled or you being asked to leave the tour as described above, including costs of airfares, visas or any other expenses incurred by you as a result of our cancellation.

HEALTH & FITNESS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may reasonably be expected to increase your risk of needing medical attention, or which may affect the normal conduct of the trip, then you must advise us at the time you make your booking request. We may request you to provide an assessment of your medical condition from a qualified medical practitioner. If the assessment indicates that you will require special assistance from personnel which we cannot reasonably provide, then we may cancel your booking. Provided you notified us of your medical condition at the time you made your booking request, we will provide you with a full refund of payments made. If you fail to notify us at that time or if you fail to provide a medical assessment within a reasonable time of our request, then this will be considered a cancellation by you. We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

DIETARY REQUIREMENTS

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

TRAVEL INSURANCE

For international tours, it is a condition of travel that each passenger is adequately covered by an appropriate comprehensive travel insurance policy to cover cancellation, medical requirements, luggage, repatriations, medical evacuation and additional expenses. For domestic travel (i.e. within Australia), travel insurance is strongly recommended. Please also check the contingencies of your prospective insurance cover and ensure you are aware of its conditions and omissions. We strongly advise travel insurance is purchased at time of booking to provide full cover. You must provide us with the insurance company name, policy number and emergency contact number relating to such a policy within 14 days of final payment being made.

COMPLAINTS

If you have a complaint about any aspect of the travel arrangements, you must immediately bring it to the attention of TaC or our local representative at the time to give us the opportunity to put things right. If you fail to do this, you agree that you waive the right to make a future claim against us in connection with the problem. If you notify us or our local

representative of the problem and the problem is not solved to your satisfaction you must forward your complaint in writing to TaC no later than 30 days after completion of the tour, otherwise you waive the right to make a claim against us in connection with the problem.

INDEPENDENT SERVICES

TaC is not responsible for any additional activities or excursions which are not included in the booked itinerary or which we sell as agent for the principal operator. Any advice or recommendation made by a guide or local representative does not make us responsible.

ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of the adventurous nature of your trip or the visiting of destinations which present geographical, political or cultural risks and dangers. You should consult guidance issued by the Department of Foreign Affairs and Trade (DFAT) applicable to the destinations within your itinerary. You acknowledge that your choice to travel is made having had the benefit of DFAT guidance, and you accept any additional personal risks associated with your travel. To the fullest extent permitted by law, we disclaim any liability for these risks.

RESPONSIBILITY

Services supplied by independent suppliers:

Where a third party over whom we have no direct control (Independent Supplier) is the supplier of travel arrangements that form part of your trip, you acknowledge that our obligations to you are limited to taking reasonable steps to select a reputable Independent Supplier and arranging for them to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include but are not limited to airlines, railway and cruise operators, hoteliers, independent transport companies (i.e. vehicles not operated by us) and common carriers. Where a third party over whom we have no direct control (Independent Suppliers) is the supplier of travel arrangements that form part of your tour, you acknowledge that our obligations to you are limited to arranging for the Independent Supplier to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include airlines, railway and cruise operators, hoteliers and common carriers. To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Any claims you have in this regard must be made against the Independent Supplier. You acknowledge that the Independent Supplier's liability to you may be limited by their own terms and conditions.

Services we directly supply:

To the extent only that we are the principal supplier of travel arrangements or other services to you which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or where the supplier is not an Independent Supplier) if they were carrying out the work we had asked them to do. We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, or any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

GENERAL LIABILITY LIMITATION

You acknowledge that travel arrangements or services which comply with local laws and regulations will be deemed to have been properly performed, even if this would not be considered the case in Australia. Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, TaC disclaims all warranties. To the fullest extent permitted by law, the maximum liability of TaC to you under these Booking Conditions, in tort (including negligence) or at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having them resupplied.

DEEMED ACCEPTANCE

By making a booking request, you are deemed to have agreed and consented to all terms in these Booking Conditions and in any other documents provided to you by TaC or any other person who may have booked the tour on your behalf. If you book on behalf of another party, you represent and warrant to TaC that you are duly authorised to provide the agreement and consent of the other party and you agree that you will be responsible for any loss or damage TaC incurs if this is not the case.

IMAGE RELEASE

When on tour, we may from time to time take photographs or make recordings of you and tour activities that may identify you. We reserve the right to use any photographs and/or recordings for promotional reasons. In using such images, you consent to the use of such images or recordings by us and you acknowledge that you will not be entitled to payment or other compensation for the giving of this consent. If you do not consent to the release and use of your image, then please advise TaC in writing within 30 days following payment of your deposit.

GENERAL

The contract between you and Travel Passion Pty Ltd trading as Two's a Crowd is deemed to have been made in the State of Victoria, Australia, and shall be governed by the laws of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria. If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed from these conditions without affecting the remaining provisions. Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here: <https://twosacrowd.com.au/privacy-policy/>

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