



- Exclusively for solo travellers
- Visit amazing destinations
- Your own room - always!



**EXCLUSIVE
SOLOS ONLY
TOUR**

AUTUMN LEAVES: ENCHANTING SOUTH KOREA

**9 DAY SOLOS TOUR
OCTOBER 2025**

www.twosacrowd.com.au

Experience the enchanting allure of South Korea during autumn leaves season on this unforgettable nine-day journey through Seoul, Jeonju, Busan, and beyond. This tour is designed to immerse you in the rich tapestry of South Korean culture, seamlessly blending the vibrant pulse of modern life with ancient traditions. Begin your adventure in Seoul, with its famous bustling pop culture. Wander through historic palaces, explore bustling markets, and indulge in the culinary delights of Korean BBQ, noodles, and mouth-watering street food.

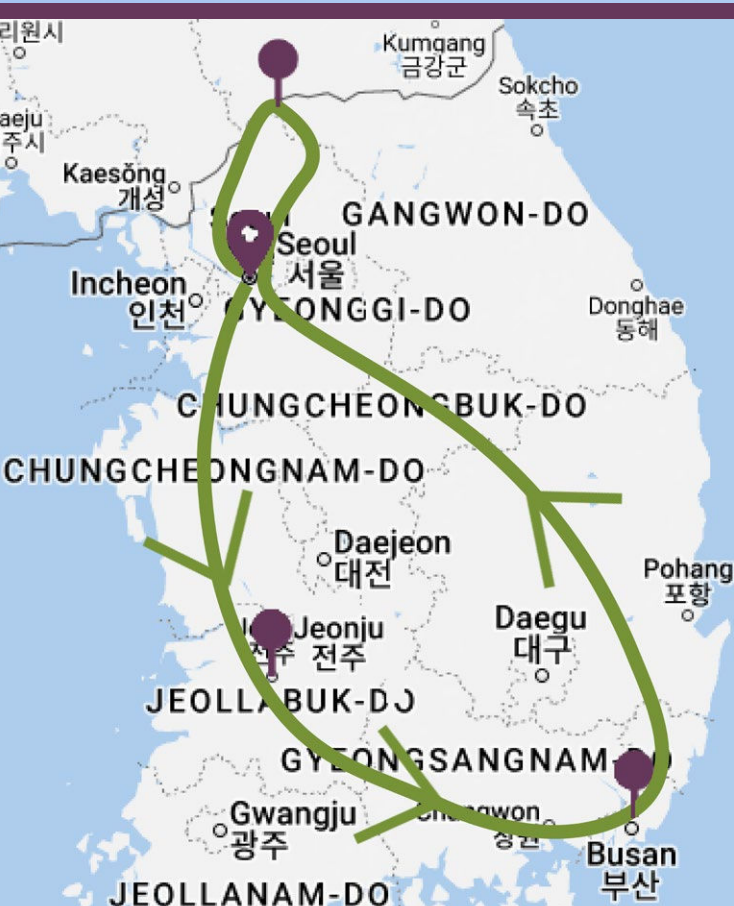
In Jeonju, step back in time as you visit a traditional hanok village, where you'll have the opportunity to engage with locals and learn about their way of life. The city's well-preserved historical architecture and traditions provide a captivating glimpse into Korea's past. Then, head to the picturesque coastal city of Busan, where you can take leisurely walks along stunning beaches, enjoy the scenic views of rolling green mountains, and savour fresh seafood at lively markets.

Throughout your journey, you'll also experience South Korea's vibrant nightlife, with opportunities to try your hand at coin karaoke, a favourite local pastime. Additionally, a visit to the DMZ along the North Korean border offers a poignant reminder of the country's complex history and enduring spirit.

As you travel, you'll likely be surrounded by the breathtaking sight of autumn leaves, adding a magical touch to every moment. This tour offers the perfect blend of cultural immersion, natural beauty, and unforgettable experiences, making it an ideal way to discover the heart and soul of South Korea during this beautiful season.

While this is a great time of the year to see autumn leaves, we are of course dependent on mother nature so we cannot guarantee you'll see autumn leaves.

Will you join us?



DAY 1 Monday 13th Oct SEOUL ARRIVAL DAY (D)

Welcome to Seoul, South Korea's vibrant capital of high-tech gadgetry, glittering skyscrapers and scrumptious eats. Your adventure officially kicks off with a welcome meeting at 6pm tonight at your accommodation, where you'll meet your Two's a Crowd Tour Host and fellow travellers. With the formalities done, it's time to dive into South Korea's food scene! First, you'll enjoy a welcome dinner of Korean Fried Chicken and beer for a 'chimaek' experience. Then, head to the Gwangjang Market for an immersive introduction to the sights, smells and, of course, tastes of South Korean street food. Go deep into the gargantuan market featured in the Netflix series 'Street Food', following your leader to the best vendors for dinner and cultural experience like no other.

 *Your own room at Shilla Stay Gwanghwamun or similar*

DAY 2 Tuesday 14th Oct SEOUL (B)

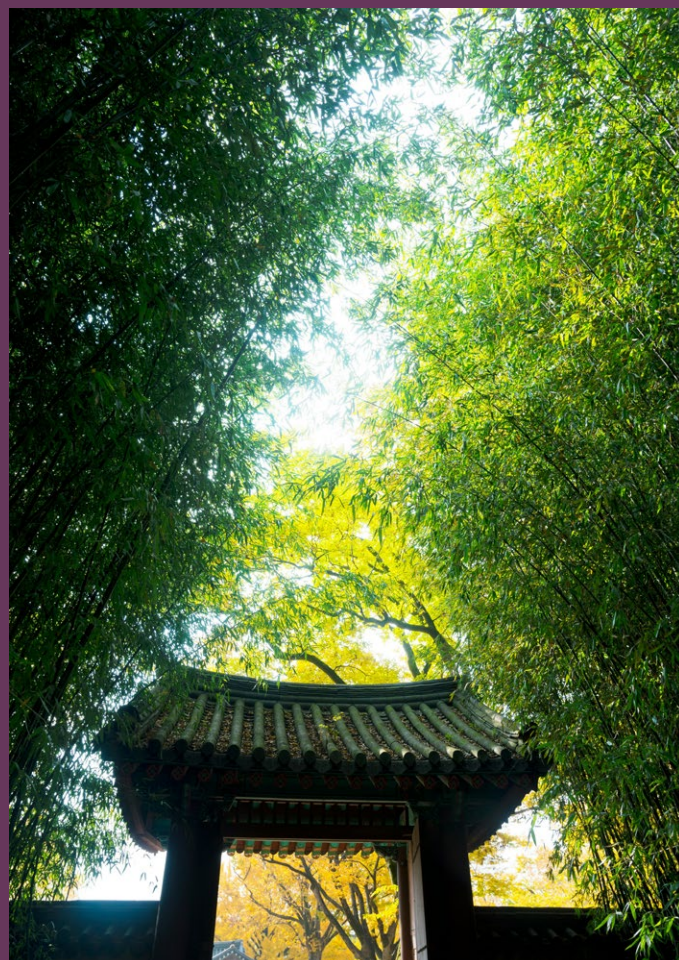
Today you will enjoy a free morning in Seoul. Why not head to Seoul Museum of Modern Art or the National Museum of Korea? In the evening, we will visit Gyeongbok Palace followed by a night of singing your heart out in one of South Korea's many karaoke spots! Karaoke nights are a way to truly feel like a local here.

Please note that we may visit Gyeongbok Palace earlier in the day if it is shut for any reason this evening. Your leader will advise you on the day.

 *Your own room at Shilla Stay Gwanghwamun or similar*

DAY 3 Wednesday 15th Oct JEONJU (B/L/D)

This morning take the metro to Seoul Station. Set off for Jeonju, a city that's all about doing things slowly and doing them well—both in food and in life. You'll arrive just in time for lunch at a renowned local noodle restaurant which started as a food stall, but its tantalising noodles have made it a hallmark of the city. In the afternoon, spend some time exploring the historical Hanok Village, wandering cobblestone streets between hundreds of traditional homes and further embracing the relaxed pace





of the city. We will dress up in Hanboks as locals like to do when they visit the Hanok village! Later, learn the art of making kimchi—a Korean slow food poster dish—during a cooking class. You'll also learn how to make a delicious kimchi pancake. If you're keen for one more 'real food' experience you can opt to join your leader for locally brewed, cloudy rice beer called 'makgeolli'. Accompanied by a parade of inventive side dishes, this singular drink is enjoyed in ritual fashion, served in special brass bowls from the coveted makgeolli kettle.



Your own room at Jeonju Tourist Hotel Kkotsim or similar

DAY 4 Thursday 16th Oct **JEONJU (B/L/D)**

This morning you'll have free time to explore the village or visit the historical shrines and palaces. Chat to your leader about which works for you. From here, travel by bus to Sunchang Gochujang, a village famous for the production of gochujang (a traditional red chilli paste), for a tasting and demo on how it gets made. Grab lunch at a restaurant that specialises in fermented bean soup. Later, take a stroll around the base of Mt Gangcheon, and choose whether to work up your appetite by walking a little further to a nearby waterfall. For dinner tonight, we will visit the most famous bibimbap restaurant in Jeonju. The bibimbap here is so good it's been declared an intangible cultural asset because of its iconic chef. Seriously. Scoff down some of the classic rice dish topped with, well, lots of great stuff. Afterwards, opt to wash it down with a couple of beers or non-alcoholic tipples at a craft brewery. South Korea's craft beer scene is exploding all across the country after a rise to popularity in Seoul, and tonight your belly will reap the benefits.



Your own room at Jeonju Tourist Hotel Kkotsim or similar



DAY 5 Friday 17th Oct BUSAN (B/L)

Leave Jeonju behind as we head to Busan. Enjoy a Korean favourite for lunch—Eonyang-style bulgogi beef. Crisp, smoky and juicy, it's popular all over the country for good reason! Travel onwards to Busan to visit the beautiful Haedong Temple, built into the rocks by the sea. After checking into your hotel in downtown Busan for the next two nights, enjoy free time to explore this seaside city. You might like to join an optional dinner of Korean lamb skewers with eggplant, dumplings and other side dishes.

 *Your own room at FELIX Hotel Haeundae Beach or similar*

DAY 6 Saturday 18th Oct BUSAN (B/L/D)

Today you'll be welcomed into the apartment home of a local resident to learn about their life and food culture. Enjoy Korean favourites like kimbap, japchae and banchan (the exact menu will vary with the seasons). Sip fragrant tea and chat with your host about Busan and what it's like to live there. Stop at a local supermarket and get a broader view of the contemporary food habits of modern Koreans. Here, you'll get an everyday-life insight into the culture, and your leader will pick up some local popular snacks for the group to enjoy. Visit Jagalchi Market, an enormous seafood market situated by Busan port. Wrap up your day at a restaurant overlooking the ocean for a clam bake with a view. Return to central Busan to relax or hit the town and take in the local nightlife in the Seomyeon Entertainment District.

 *Your own room at FELIX Hotel Haeundae Beach or similar*

DAY 7 Sunday 19th Oct SEOUL (B)

After breakfast at the hotel, travel by Korea Train Express back to Seoul where you'll have a free afternoon to explore. Perhaps wander around Gyeongbok Palace, marvel at the views from Namsan Tower or check out Seoul's most eclectic neighbourhoods of Sinsadong and Gangnam.

 *Your own room at Shilla Stay Gwanghwamun or similar*



DAY 8 Monday 20th Oct SEOUL (B/D)

After breakfast this morning, join a tour of the fascinating Demilitarised Zone (DMZ). From the South Korean side of the Zone, you'll learn how this peninsula has been divided since the devastating Korean War. You'll visit points of interest, including the Third Tunnel of Aggression, the Unification Bridge, Imjingak Park and the Dora Observatory. For your final meal, you'll head to the youthful district of Hongdae for the most traditional Korean BBQ experience to celebrate your time together.



Your own room at Shilla Stay Gwanghwamun or similar

DAY 9 Tuesday 21st Oct SEOUL DEPARTURE DAY (B)

Your South Korea adventure comes to an end this morning. Say "an-nyon" to your new friends before heading home or onward to new adventures.

WANT TO EXTEND YOUR TIME IN ASIA?

Why not join Two's a Crowd on our solos tour of Japan, starting in Tokyo on 1st October 2025 and concluding in Tokyo on the morning of 13th October, just in time to join this tour! And guess what? It's also autumn leaves season in Japan! We call it the Blossom Double-Header. See our website or ask our friendly Two's a Crowd team for more information.



TOUR INCLUSIONS

TOUR PRICING: A\$6,950

TOUR DATES: 13th – 21st Oct 2025



TOUR INCLUSIONS

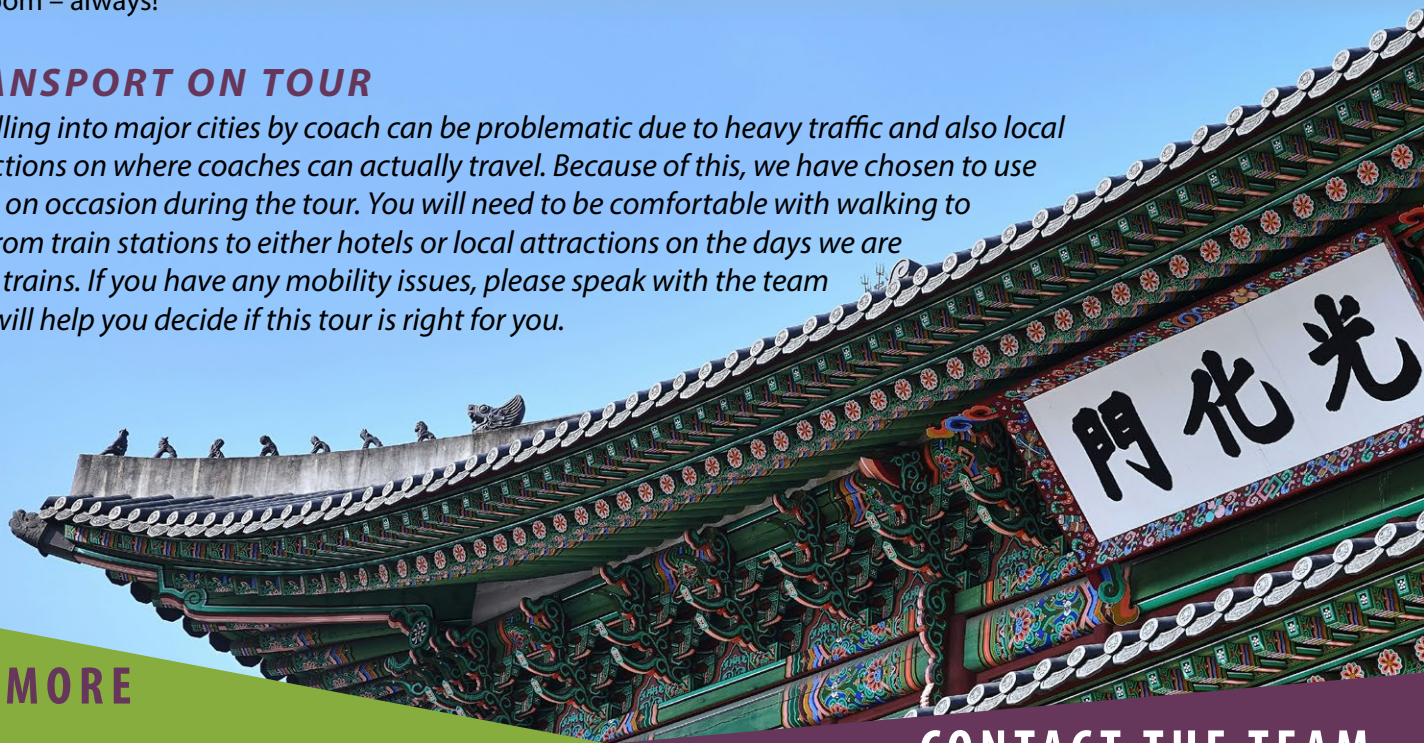
- English speaking tour guides
- Two's a Crowd Tour Host accompanies group throughout
- Accommodation at listed hotels (or similar) in your own room
- All transport as mentioned by comfortable, airconditioned vehicles or train
- Group airport transfers at the start/end of the tour
- All meals as per itinerary (B = breakfast, L = lunch, D = dinner)
- All entrance fees as per detailed itinerary
- Solo room – always!

TOUR EXCLUSIONS

- Travel Insurance (we can assist)
- International flights to the start/end of the tour
- Airport transfers, if arriving separate from the designated "group" flights
- Expenditure of a personal nature, such as laundry, telephone calls, taxis and souvenirs
- Visas (if applicable)
- Any services, meals and drinks if not detailed as "included" in the itinerary
- Portage
- Tipping

TRANSPORT ON TOUR

Travelling into major cities by coach can be problematic due to heavy traffic and also local restrictions on where coaches can actually travel. Because of this, we have chosen to use trains on occasion during the tour. You will need to be comfortable with walking to and from train stations to either hotels or local attractions on the days we are using trains. If you have any mobility issues, please speak with the team who will help you decide if this tour is right for you.



NEED MORE INFO?

CONTACT THE TEAM

 twosacrowd.com.au

 team@twosacrowd.com.au

 AU 1300 55 45 01
NZ 0800 895 145

ABOUT TWO'S A CROWD: We are an award winning tour company exclusively dedicated to the needs of solo travellers. At Two's a Crowd, single and solo travellers have access to fantastic itineraries at great prices without ever feeling like a third wheel to someone else's private getaway. Our travellers enjoy the best of both worlds: private time, personalised attention, low single supplements, as well as the camaraderie of like-minded travellers. For your peace of mind we are ATAS accredited (No A13850).

Our commitment is to make solo travel more enjoyable and affordable.

Pricing correct at 21/10/2024 and is subject to change until paid in full. Refer to our terms and conditions for details.

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Issued: 21/10/2024



TERMS AND CONDITIONS

TWO'S A CROWD – GROUP BOOKING CONDITIONS

These Booking Conditions set out the terms on which you contract with Travel Passion Pty Ltd trading as Two's a Crowd (TaC) for the arrangement and delivery of travel arrangements for your trip. By placing a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions.

These Booking Conditions only apply to travel arrangements which you book with us and which we agree to make, provide or perform (as applicable) as part of our contract with you as the principal operator of the travel arrangements. We reserve the right to change these Booking Conditions at any time prior to you making a booking request.

Where we act as agent for the principal operators of the travel arrangements, your contract will be with the principal operator and will be subject to the principal operator's booking conditions. To the extent we have a legal relationship with you where we are acting as agent for the principal operator of travel arrangements our Agency Booking Conditions (ancillary services) which are published on our website will apply and these Group Booking Conditions will have no effect. "You" and "Your" means all persons named in a booking (including anyone who is added or substituted at a later date). "We", "us", "our" and Two's a Crowd means Travel Passion Pty Ltd.

MAKING A BOOKING

A booking request is accepted when you pay a deposit and we issue a written (generally via email) booking confirmation. It is at this point that a contract between TaC and you comes into existence subject to these Booking Conditions. We reserve the right to decline any booking at our discretion. No employee of TaC other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount, refund or credit.

SERVICES

The services we provide to you are limited to (a) the arrangement and coordination of your travel arrangements; and (b) the delivery of travel arrangements which we directly control. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements

PRICING

Prices shown in our brochures are in Australian Dollars (AUD) and were accurate based on prices and exchange rates at the time of printing or publication. We reserve the right to adjust published prices due to currency fluctuations, government charges or increased costs of services at any time. Please enquire with us or check our website prior to making a booking request for the current prices.

Please be aware that tour pricing may be based on a number of foreign currencies and the total cost of your trip can only be guaranteed upon final payment. Up until that time TaC reserves the right to amend your tour pricing in accordance with negative currency fluctuations and the imposition of new or amended government charges.

NOT INCLUDED IN THE TOUR PRICE

Unless otherwise stated, international and domestic airfares, visas, airport taxes, port taxes, city taxes, security charges, airport/hotel transfers, gratuities, items of a personal nature, travel insurance, vaccinations, emergency evacuation costs, laundry, meals (other than those stipulated), additional beverages and consumables are not included in the tour price.

PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as currency devaluation, fuel or air fare surcharges, or the imposition of new or amended Government charges. We will not surcharge for currency fluctuations once full payment has been received by us.

DEPOSIT

A non-refundable and non-transferable deposit of 20% of the booking value or \$1500 per person (whichever is the greater) is required within seven days (unless otherwise stated). We will then issue your booking confirmation. The deposit represents a fee payable to us for services associated with the processing and confirmation of your booking and any consultations on travel arrangements that we may provide to you. Because these services are provided as soon as we confirm your booking, the deposit is non-refundable other than where we cancel your travel arrangements for reasons other than Force Majeure (see below). We are not obliged to hold or confirm any services for you until we receive your deposit. If you fail to pay the deposit on time, then we reserve the right to cancel your booking without notice. If the price of any services increases before we receive your deposit, we reserve the right to pass on this price increase to you. This is in addition to our right to increase prices prior to full payment as stated above.

FINAL PAYMENT

The balance is due up to 120 days before commencement of your trip, however, payment schedules can vary depending on our supplier requirements. Certain tours also may require payment (including full payment) earlier or additional instalment payments to be made. Payment schedules will be provided to you at the time of booking. Late payment may cause cancellation of all or part of your trip, with no refund payable. We are under no obligation to remind you of the balance becoming due. For late bookings (bookings within 120 days of departure), full payment is required at the time of request. You acknowledge that we may not be able to confirm services, in which case we will provide you with a refund.

Payments can be made by direct deposit or credit card. Unfortunately, we are unable to accept cheques or cash.

Account details for direct deposit are as follows:

BENDIGO BANK

ACCOUNT NAME: Travel Passion Pty Ltd

BSB: 633000

ACCOUNT 138 938 485

Please include your name as the reference and advise us via email (team@twosacrowd.com.au) that you have made the payment.

As at 1 February 2023, payments made by credit card will incur a 1.20% merchant surcharge for MasterCard (including Corporate and Premium), 1.4% for Visa (including Corporate and Premium), 1.8% for American Express and 2.5% for Diners. International Credit cards attract a surcharge of 3.00%. TaC (as merchant) is fully compliant with Reserve Bank of Australia regulations with regard to credit card surcharging which took effect from 1/9/2017.

CANCELLATIONS BY YOU

If you wish to cancel your trip, we require written notice and will make refunds to you less

cancellation fees in accordance with the table below, calculated from the date which we receive written notice.

• Over 120 days before commencement: Deposit only

• Within 119 days or no show 100%

Please note payment and cancellations conditions are different for charters such as river and ocean cruises and rail. Please refer to the relevant brochure in connection with these charters. You agree that the deductions and cancellation charges specified above are reasonable and required to protect the legitimate business interests of TaC.

Please note that if you have booked and then cancel any services additional to the packaged tour arrangements (for example pre/post accommodation, airfares, transfers, travel insurance), the supplier of these services will impose cancellation fees in accordance with their terms and conditions which you will be responsible for. TaC may also charge cancellation fees for these cancelled services in accordance with our Agency Booking Conditions. For group departures, a transfer of a confirmed booking to another departure date at your request is deemed to be cancellation of the original booking.

ILLNESS OR VACCINATION STATUS PREVENTING TRAVEL

If due to any illness, suspected illness or failure to satisfy any required tests (such as a PCR or rapid antigen test in relation to Covid-19) or vaccination requirements:

– an airline or other common carrier refuses you carriage;

– a hotel or vessel refuses to accommodate you; or

– we or our suppliers (acting reasonably) exclude you from the trip and you are consequently prevented from commencing or continuing your trip, then:

– if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.

– if you have not commenced your trip then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking. We will not be responsible for any other loss or loss you incur in connection with your booking (for example, airfares and visa expenses) if you are prevented from commencing or continuing your trip in these circumstances.

CANCELLATIONS OR RESCHEDULING BY US

In these Booking Conditions, the term Force Majeure means an event or events beyond our control and which we could not have reasonably prevented, and includes but is not limited to: (a) natural disasters

(including not limited to flooding, fire, earthquake, landslide, volcanic eruption), adverse weather conditions (including hurricane or cyclone), high or low water levels; (b) war, armed conflict, industrial dispute, civil strife, terrorist activity or the threat of such acts; epidemic, pandemic; (d) any new or change in law, order, decree, rule or regulation of any government authority (including travel advisories and restrictions).

Force Majeure – Prior to travel

If in our reasonable opinion, we your travel arrangements cannot safely or lawfully proceed due to a Force Majeure Event, then we at our discretion may elect to:

• reschedule your travel arrangements (in whole or in part) and/or

• cancel your travel arrangements (in whole or in part), in which case our contract with you will terminate (in whole or in part)

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other for the cancelled arrangements. However, we will refund payments attributable to the cancelled travel arrangements less (a) unrecoverable third party costs and other expenses incurred by us for the cancelled travel arrangements; (b) overhead charges incurred by us relative to the price of the cancelled travel arrangements; and (c) fair compensation for work undertaken by us in relation to the cancelled travel arrangements until the time of cancellation and in connection with the processing of any refund.

Force Majeure – During travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third-party costs only.

FORCE MAJEURE – GENERAL

If we provide you with any alternative services or assistance where travel arrangements are cancelled or rescheduled due to Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance.

If we cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal quality if appropriate. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of postponement or cancellation of your travel arrangements by us whether due to Force Majeure or otherwise. You acknowledge that the terms in this section are reasonably necessary to protect our legitimate business interests.

MINIMUM NUMBERS

Some tours are based on a minimum number of passengers travelling. We will advise you prior to confirming your booking if this is the case. If a tour fails to attract the minimum passenger numbers, the tour may be cancelled, or we may pass on any pro-rata increases in costs at our discretion. If a tour is cancelled, monies already paid by you will be refunded or credited towards future travel at your election. We will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of our cancellation.

AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil. An amendment fee of AU\$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

AMENDMENTS BY US

Every effort will be made to adhere to the published touring itinerary. Occasionally, circumstances beyond our and our suppliers' control will force changes, amendments or modifications to the itinerary and its inclusions. If circumstances beyond our control such as road conditions, poor weather, changes in transport schedules and/or vehicle breakdowns mean that we need to amend your itinerary or the services with it, we shall notify you in writing as soon as possible. If the change arises during your trip, our representatives will make every effort to contact you personally. We reserve the right to substitute alternative transport or accommodation in the



twosacrowd.com.au



team@twosacrowd.com.au



AU 1300 55 45 01
NZ 0800 895 145

TERMS AND CONDITIONS

interests of the safety of our passengers and/or the successful completion of the itinerary. You agree that we have the right to pass on any costs we incur for alternative arrangements we put in place for your benefit in these circumstances. To the fullest extent permitted by law, TaC will not be responsible for any omissions or modifications to the itinerary or the inclusions made as a consequence of these circumstances. If you are entitled to any compensation at law for any changes or modifications in these circumstances, then you agree that any compensation you are entitled to will be reduced by the value of any alternative services we provide to you which you accept. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you.

UNUSED & DENIED SERVICES

No refunds will be made for any travel arrangements not utilised, whether by choice or because of late arrival or early departure. This includes the failure of transport to operate according to schedule, which we disclaim responsibility for. If you are not fully and validly vaccinated against Covid-19 in the destination(s) where services are to be provided, and particular suppliers refuse to provide you with travel arrangements, then you agree you will not be entitled to any refund for those arrangements. We will not be responsible to you for any loss or expenses you incur (including loss of enjoyment or the costs of alternative arrangements) if you are denied services in these circumstances.

ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

PASSPORTS & VISAS

It is a requirement that you hold a valid passport and visas for your journey. It is your sole responsibility to ensure that you are in possession of the necessary documentation to comply with the laws and regulations of the countries to be visited.

CLIENT NAMES EXACTLY AS PER PASSPORT

For security reasons, airlines and our overseas suppliers require names to be given exactly as stated in your passport. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will be responsible for any fees charged (such as airline cancellation charges or re-issue fees) in addition to our own reasonable administration fees.

VACCINATIONS

It is your sole responsibility to obtain vaccinations and preventative medicines as may be required for the duration of the tour. Any information provided by us is given in good faith.

Covid-19

Two's a Crowd does not require proof of vaccination against COVID-19 in order to travel with us. However, we do encourage our clients to be vaccinated in order to protect themselves and others. Specific proof of vaccination (for COVID-19 and other diseases) or testing may be required by an airline, cruise line or destination. Please ensure you check relevant requirements carefully.

General

You acknowledge and agree that failure to satisfy testing or vaccination requirements imposed by a destination or carrier/cruise line will be deemed a cancellation by yourself. Please refer to the "Cancellation by You" section above.

EXCLUSION FROM TOUR

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour host or tour guide acting reasonably may require that you leave the tour. TaC will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of your booking being cancelled or you being asked to leave the tour as described above, including costs of airfares, visas or any other expenses incurred by you as a result of our cancellation.

HEALTH & FITNESS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may reasonably be expected to increase your risk of needing medical attention, or which may affect the normal conduct of the trip, then you must advise us at the time you make your booking request.

We may request you to provide an assessment of your medical condition from a qualified medical practitioner. If the assessment indicates that you will require special assistance from personnel which we cannot reasonably provide, then we may cancel your booking. Provided you notified us of your medical condition at the time you made your booking request, we will provide you with a full refund of payments made. If you fail to notify us at that time or if you fail to provide a medical assessment within a reasonable time of our request, then this will be considered a cancellation by you. We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

DIETARY REQUIREMENTS

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

TRAVEL INSURANCE

For international tours, it is a condition of travel that each passenger is adequately covered by an appropriate comprehensive travel insurance policy to cover cancellation, medical requirements, luggage, repatriations, medical evacuation and additional expenses. For domestic travel (ie within Australia), travel insurance is strongly recommended. Please also check the contingencies of your prospective insurance cover and ensure you are aware of its conditions and omissions. We strongly advise travel insurance is purchased at time of booking to provide full cover. You must provide us with the insurance company name, policy number and emergency contact number relating to such a policy within 14 days of final payment being made.

COMPLAINTS

If you have a complaint about any aspect of the travel arrangements, you must immediately bring it to the attention of TaC or our local representative at the time to give us the opportunity to put things right. If you fail to do this, you agree that you waive the right to make a future claim against us in connection with the problem. If you notify us or our local representative of the problem and

the problem is not solved to your satisfaction you must forward your complaint in writing to TaC no later than 30 days after completion of the tour, otherwise you waive the right to make a claim against us in connection with the problem.

INDEPENDENT SERVICES

TaC We are not responsible for any additional activities or excursions which are not included in the booked itinerary or which we sell as agent for the principal operator. Any advice or recommendation made by a guide or local representative does not make us responsible.

ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of the adventurous nature of your trip or the visiting of destinations which present geographical, political or cultural risks and dangers. You should consult guidance issued by the Department of Foreign Affairs and Trade (DFAT) applicable to the destinations within your itinerary. You acknowledge that your choice to travel is made having had the benefit of DFAT guidance, and you accept any additional personal risks associated with your travel. To the fullest extent permitted by law, we disclaim any liability for these risks

RESPONSIBILITY

Services supplied by independent suppliers

Where a third party over whom we have no direct control (Independent Supplier) is the supplier of travel arrangements that form part of your trip, you acknowledge that our obligations to you are limited to taking reasonable steps to select a reputable Independent Supplier and arranging for them to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include but are not limited to airlines, railway and cruise operators, hoteliers, independent transport companies (i.e., vehicles not operated by us) and common carriers.

Where a third party over whom we have no direct control (Independent Suppliers) is the supplier of travel arrangements that form part of your tour, you acknowledge that our obligations to you are limited to arranging for the Independent Supplier to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include airlines, railway and cruise operators, hoteliers and common carriers. To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Any claims you have in this regard must be made against the Independent Supplier. You acknowledge that the Independent Supplier's liability to you may be limited by their own terms and conditions.

Services we directly supply

To the extent only that we are the principal supplier of travel arrangements or other services to you which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or where the supplier is not an Independent Supplier) if they were carrying out the work we had asked them to do. We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, or of any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

GENERAL LIABILITY LIMITATION

You acknowledge that travel arrangements or services which comply with local laws and regulations will be deemed to have been properly performed, even if this would not be considered the case in

Australia. Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, TaC disclaims all warranties. To the fullest extent permitted by law, the maximum liability of TaC to you under these Booking Conditions, in tort (including negligence) or at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having them resupplied.

DEEMED ACCEPTANCE

By making a booking request, you are deemed to have agreed and consented to all terms in these Booking Conditions and in any other documents provided to you by TaC or any other person who may have booked the tour on your behalf. If you book on behalf of another party, you represent and warrant to TaC that you are duly authorised to provide the agreement and consent the other party and you agree that you will be responsible for any loss or damage TaC incurs if this is not the case.

IMAGE RELEASE

When on tour, we may from time to time take photographs or make recordings of you and tour activities that may identify you. We reserve the right to use any photographs and/or recordings for promotional reasons. In using such images, you consent to the use of such images or recordings by us and you acknowledge that you will not be entitled to payment or other compensation for the giving of this consent. If you do not consent to the release and use of your image, then please advise TaC in writing within 30 days following payment of your deposit.

GENERAL

The contract between you and Travel Passion Pty Ltd trading as Two's a Crowd is deemed to have been made in the State of Victoria, Australia, and shall be governed by the laws of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria.

If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed from these conditions without affecting the remaining provisions.

Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here <https://twosacrowd.com.au/privacy-policy/>

Updated 23/01/2023