

**PRE RIVER
CRUISE TOUR
OPTION**



HIGHLIGHTS OF TUSCANY

9 DAY SOLOS ONLY TOUR September 2026

EXCLUSIVELY FOR SOLO TRAVELLERS | VISIT AMAZING DESTINATIONS | YOUR OWN ROOM - ALWAYS!

www.twosacrowd.com.au

Begin your European adventure in timeless style with this extraordinary solos-only pre-cruise tour of Tuscany—crafted exclusively for guests joining our Amadeus river cruise from Budapest to Vienna.

Before you board the ship, slow down and truly savour the spirit of Italy from one exquisite base: the 4-star Grand Hotel Cavour in the heart of Florence. With its Renaissance skyline, cobbled laneways, and rich artistic soul, Florence is the perfect place to immerse yourself in la dolce vita—without ever having to repack your suitcase.

This unforgettable journey has been designed with the discerning solo traveller in mind. As always with Two's a Crowd, every guest enjoys their own room, no sharing, and our groups are small, sociable and hosted by a dedicated Tour Host throughout. From wine tastings in the rolling hills of Chianti to hands-on Tuscan cooking in a centuries-old farmhouse,

each day invites you to discover the food, landscapes and traditions that make this region so beloved.

You'll explore medieval gems like Siena, San Gimignano and Monteriggioni; wander world-renowned galleries like the Uffizi; sample Brunello wines while Mozart plays in the vineyard; and marvel at the terracotta towns, artisan workshops, and golden sunsets of the Val d'Orcia. There's time to relax too—whether it's enjoying a cappuccino in a quiet piazza or picking up some souvenirs at a local market.

With Florence as your elegant base, you'll experience the very best of Tuscany at a relaxed and comfortable pace—surrounded by fellow solo travellers who share your sense of adventure. It's the ideal way to connect, unwind, and get into the spirit before your European river cruise even begins.

Your journey starts here—one hotel, countless moments to remember.

Will you join us?



Day 1 - Thursday 17th September 2026
PRE TOUR ARRIVAL IN ROME

In order to maximise your time in Tuscany and align with flight schedules, we have included a pre night at an airport hotel in Rome



Overnight at Isola Sacra Rome Airport Hotel or similar

Day 2 - Friday, 18 September 2026
ARRIVAL IN FLORENCE – WELCOME TO TUSCANY! (B,D)

After breakfast at the airport hotel, a private coach will transfer you to your home for the week: the elegant 4-star Grand Hotel Cavour, located in the historic heart of Florence. Settle in, unpack once, and begin to soak in the timeless beauty that surrounds you.

Enjoy some time at leisure to unwind or explore the cobbled streets nearby. This evening, enjoy a delicious welcome dinner at a traditional Florentine restaurant.



Your own room at Grand Hotel Cavour, Florence, where you will stay for the duration of the tour

Day 3 - Saturday, 19 September 2026
THE CHIANTI COUNTRYSIDE – WINE, VIEWS & TERRACOTTA TRADITIONS (B/L)

After breakfast, set off on a full-day journey through the fabled Chianti region. Travelling along the scenic “Chiantigiana” road (SS222), your first taste of the countryside is Strada in Chianti—a modest village with a delightful café (Bar Giambi) boasting pastries and panoramic views. In Greve in Chianti, the historic gateway to the region, explore the porticoed Piazza Matteotti, browse wine bars (enotecas), and admire the statue of explorer Giovanni da Verrazzano.

Then it’s on to the majestic Castello di Vicchiomaggio, where you’ll enjoy a guided wine tasting amidst rolling vineyards. Lunch is served at a countryside restaurant before continuing to Panzano in Chianti, home to the world-famous Antica Macelleria Cecchini. This unique butcher shop and eatery is a celebration of Tuscan meat culture, complete with theatrical flair and poetry recitations.

Later, visit another boutique winery in the nearby village of Castellina or Panzano, followed by a stop in Impruneta, famed for its centuries-old terracotta craftsmanship. Return to Florence in the late afternoon with your evening at leisure.



Day 4 - Sunday, 20 September 2026
FLAVOURS OF FLORENCE – ART, ARCHITECTURE
& THE UFFIZI (B,L)

After breakfast, embark on a guided walking tour through the heart of Florence. Trace the footsteps of Renaissance masters as you explore the Piazza della Signoria, the towering Palazzo Vecchio, the spectacular Duomo, and Giotto's Bell Tower. Marvel at the Baptistery's golden "Gates of Paradise" and catch a glimpse of the secretive Vasari Corridor. Wander into the artisan Oltrarno district, where Florence reveals her quieter, more intimate side. Enjoy lunch at a charming local eatery. In the afternoon, delve into the treasures of the Uffizi Gallery. Housing masterpieces by Botticelli, Michelangelo, Leonardo da Vinci, and Caravaggio, this museum is a journey through centuries of Italian art. Return to your hotel to refresh with your evening free to explore.

Day 5 - Monday, 21 September 2026
SIENA & SAN GIMIGNANO – MEDIEVAL TUSCANY
UNVEILED (B,L)

Today's adventure takes you into Tuscany's medieval heartland. Begin in Siena, where a local guide will bring the city's history to life as you stroll through its winding lanes and past Gothic landmarks. In Piazza del Campo, imagine the thundering hooves of the Palio horse race; at Siena Cathedral, admire the exquisite marble details of one of Italy's most stunning churches. Lunch is served at a local restaurant before continuing to the UNESCO-listed hill town of San Gimignano. Nicknamed the "Medieval Manhattan," its skyline of 14 towers is a dramatic reminder of a bygone era. Wander the cobbled streets, browse artisan shops, and soak in the panoramic views. Conclude the day with a wine tasting at a traditional Chianti estate, where you'll savour Tuscan vintages alongside local delicacies.



Day 6 - Tuesday, 22 September 2026

TUSCAN COOKING IN THE HILLS – A FARMHOUSE EXPERIENCE (B,L)

This morning, you'll head into the lush hills outside Florence for a hands-on cooking class in a 300-year-old country home, once a working farm. Surrounded by olive groves, lavender, and the cheerful presence of ducks and chickens, you'll learn treasured family recipes using fresh, local ingredients—paired, of course, with wonderful Italian wine. Feast on your creations for lunch, then return to Florence for a leisurely afternoon at your own pace. Dinner is free this evening—perhaps explore Florence's dining scene solo or with new friends.

Day 7 - Wednesday, 23 September 2026

VAL D'ORCIA – CHEESE, WINE & ROLLING HILLS (B,L)

After breakfast at the hotel, we set off for a full-day exploration of the stunning Val d'Orcia region. Our first stop is Pienza, a charming hilltop village famed for its Pecorino cheese. At a local organic farm, you'll witness a cheesemaking demonstration with Ulisse, starting in the open stables where the sheep are milked. You may even try it yourself! From there, we follow the journey from fresh milk to finished Pecorino, visiting the dairy and maturing rooms. Ulisse will guide us through the different stages of production, culminating in a delicious tasting of various Pecorino cheeses—aged, fresh, flavoured, and more.

Next, we travel to Montalcino, a picturesque medieval town perched atop a hill, where you'll have free time to enjoy lunch. The village is dominated by the 14th-century fortress, Rocca, offering panoramic views and housing a wine shop. Highlights in the historic centre include Piazza del Popolo, the Palazzo dei Priori, and the churches of St Augustine and Madonna del Soccorso. Just outside the town lies the Abbey of Sant'Antimo, a serene Romanesque gem surrounded by olive trees.

In the afternoon, we visit the extraordinary Paradiso di Frassina winery. Here, Mozart plays among the Sangiovese vines and in the 17th-century cellars, where Brunello, Rosso di Montalcino, and a unique 12-grape blend are aged. This "musical vineyard" was the brainchild of Carlo Cignozzi, a former Milanese lawyer turned vintner, who pioneered the use of music in viticulture. His work, in collaboration with scientific institutions, explores how sound frequencies positively influence vine growth—a concept he shares in his book *The Man Who Whispers to the Vineyards*. We return to Florence in the late afternoon. Balance of day at leisure.



Day 8 - Thursday, 24 September 2026
MONTERIGGIONI – A WALLED MEDIEVAL
TREASURE (B,D)

After breakfast, travel to Monteriggioni, a tiny walled village that has scarcely changed since the 13th century. With its 14 towers, cobbled lanes and tranquil atmosphere, it feels as though time has stood still.

Walk the fortified walls, visit the Church of Santa Maria Assunta, and perhaps browse the Museum of Armour. Return to Florence for a relaxed afternoon—perfect for shopping, sightseeing or soaking up the ambiance.

Tonight, gather one last time for a farewell dinner at a celebrated Florentine restaurant.

Day 9 - Friday, 25 September 2026
FAREWELL FLORENCE – DEPARTURE DAY (B)

After breakfast, bid farewell to Florence as a private coach transfers you to the airport for your flight to Budapest and the next phase of your adventure begins – your Danube River Cruise. You'll leave Tuscany with a suitcase full of memories, new friendships, and perhaps a bottle (or two) of Chianti.



ABOUT THE GRAND HOTEL CAVOUR

For all seven nights of your stay in Tuscany, you'll call the Grand Hotel Cavour home—an elegant 4-star retreat set right in the historic heart of Florence. Perfectly located between the iconic Duomo and Piazza della Signoria, this stylish hotel places you just steps from Florence's most treasured landmarks, including the Uffizi Gallery, Palazzo Vecchio, Ponte Vecchio, and the city's best boutiques and gelaterias. Nestled on a quiet cobbled street, the hotel offers a peaceful refuge from the bustle, yet you're never more than a few minutes' walk from the art, architecture, and atmosphere that make Florence unforgettable. You'll wake each day in the very cradle of the Renaissance, where the spirit of Michelangelo, Dante, and Leonardo da Vinci still lingers.

Inside, the Grand Hotel Cavour blends historic charm with modern comfort. Rooms are individually styled, with plush furnishings, elegant bathrooms, and thoughtful touches throughout. The rooftop terrace—boasting panoramic views over Florence's terracotta rooftops and Brunelleschi's dome—is a true highlight. With everything at your doorstep, including fabulous cafés and restaurants, this is the ultimate base for your Tuscan escape—offering the comfort of unpacking just once, and the luxury of being in the heart of it all.



twosacrowd.com.au



team@twosacrowd.com.au



AU: 1300 55 45 01
NZ: 0800 895 145

ABOUT THE GRAND HOTEL CAVOUR



twosacrowd.com.au



team@twosacrowd.com.au



AU: 1300 55 45 01
NZ: 0800 895 145

INCLUSIONS & EXCLUSIONS

TOUR PRICING: A\$9,996

TOUR DATES: 17TH - 25TH SEPTEMBER 2026

Tour Inclusions:

- Two's a Crowd Tour Host
- 1 nights' accommodation at the Isola Sacra Rome Airport Hotel in your own room
- 7 nights' accommodation at the Grand Hotel Cavour in your own room
- Meals as per itinerary (B=breakfast, L=lunch, D=dinner, S=supper)
- Return transfers from airport to hotel at the start and end of the tour
- All transport as detailed in the itinerary by comfortable air-conditioned vehicle
- Professional English-speaking guide throughout
- All sightseeing, guided tours, and entrance fees as detailed in the itinerary
- Solo room – always!

Tour Exclusions:

- Travel Insurance (we can assist)
- International/domestic flights to the start/end of the tour
- Expenses of a personal nature, such as laundry, taxis, souvenirs, and phone calls
- Meals and drinks not included in the itinerary
- Pre and post-tour accommodation (we can assist)
- Visa costs (if applicable)
- Any tours listed as "Optional Tours" (and are subject to change, depending on weather and schedule changes)
- Gratuities (optional)

CONTACT THE TEAM



twosacrowd.com.au



team@twosacrowd.com.au



AU: 1300 55 45 01
NZ: 0800 895 145

ABOUT TWO'S A CROWD: We are an award winning tour company exclusively dedicated to the needs of solo travellers. At Two's a Crowd, single and solo travellers have access to fantastic itineraries at great prices without ever feeling like a third wheel to someone else's private getaway. Our travellers enjoy the best of both worlds: private time, personalised attention, low single supplements, as well as the camaraderie of like-minded travellers. For your peace of mind we are ATAS accredited (No A13850).

Our commitment is to make solo travel more enjoyable and affordable.

Pricing correct at 05/2025 and is subject to change until paid in full. Refer to our terms and conditions for details. ©Travel Passion Pty Ltd ABN 32 140 754 856 - Australian Federation of Travel Agents (AFTA) Member No: 13874. Approved participant in the AFTA Travel Accreditation Scheme (ATAS) No: A13850. Confederation Australian Tour Operators (CATO) Full member No.: 51925340. Issued: 11/2025



TERMS AND CONDITIONS

TWO'S A CROWD – GROUP BOOKING CONDITIONS

These Booking Conditions set out the terms on which you contract with Travel Passion Pty Ltd trading as Two's a Crowd (TaC) for the arrangement and delivery of travel arrangements for your trip. By placing a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions. These Booking Conditions only apply to travel arrangements which you book with us and which we agree to make, provide or perform (as applicable) as part of our contract with you as the principal operator of the travel arrangements. We reserve the right to change these Booking Conditions at any time prior to you making a booking request. Where we act as agent for the principal operators of the travel arrangements, your contract will be with the principal operator and will be subject to the principal operator's booking conditions. To the extent we have a legal relationship with you where we are acting as agent for the principal operator of travel arrangements our Agency Booking Conditions (ancillary services) which are published on our website will apply and these Group Booking Conditions will have no effect. 'You' and 'Your' means all persons named in a booking (including anyone who is added or substituted at a later date). 'We', 'us', 'our' and Two's a Crowd means Travel Passion Pty Ltd.

MAKING A BOOKING

A booking request is accepted when you pay a deposit and we issue a written (generally via email) booking confirmation. It is at this point that a contract between TaC and you comes into existence subject to these Booking Conditions. We reserve the right to decline any booking at our discretion. No employee of TaC other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount, refund or credit.

SERVICES

The services we provide to you are limited to (a) the arrangement and coordination of your travel arrangements; and (b) the delivery of travel arrangements which we directly control. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements.

PRICING

Prices shown in our brochures are in Australian Dollars (\$AUD) and were accurate based on prices and exchange rates at the time of printing or publication. We reserve the right to adjust published prices due to currency fluctuations, government charges or increased costs of services at any time. Please enquire with us or check our website prior to making a booking request for the current prices. Please be aware that our pricing may be based on a number of foreign currencies and the total cost of your trip can only be guaranteed upon final payment. Up until that time TaC reserves the right to amend your pricing in accordance with negative currency fluctuations and the imposition of new or amended government charges.

NOT INCLUDED IN THE TOUR PRICE

Unless otherwise stated, international and domestic airfares, visas, airport taxes, port taxes, city taxes, security charges, airport/hotel transfers, gratuities, items of a personal nature, travel insurance, vaccinations, emergency evacuation costs, laundry, meals (other than those stipulated), additional beverages and consumables are not included in the tour price.

PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as currency devaluation, fuel or air fare surcharges, or the imposition of new or amended Government charges. We will not surcharge for currency fluctuations once full payment has been received by us.

DEPOSIT

A non-refundable and non-transferable deposit of 20% of the booking value or \$1500 per person (whichever is the greater) is required to confirm your booking. The deposit represents a fee payable to us for services associated with the processing and confirmation of your booking and any consultations on travel arrangements that we may provide to you. Because these services are provided as soon as we confirm your booking, the deposit is non-refundable other than where we cancel your travel arrangements for reasons other than Force Majeure (see below). We are not obliged to hold or confirm any services for you until we receive your deposit. If you fail to pay the deposit, then we reserve the right to cancel your booking without notice. If the price of any services increases before we receive your deposit, we reserve the right to pass on this price increase to you. This is in addition to our right to increase prices prior to full payment as stated above.

FINAL PAYMENT

The balance is due up to 120 days before commencement of your trip, however, payment schedules can vary depending on our supplier requirements. Certain tours also may require payment (including full payment) earlier or additional instalment payments to be made. Payment schedules will be provided to you at the time of booking. Late payment may cause cancellation of all or part of your trip, with no refund payable. We are under no obligation to remind you of the balance becoming due. For late bookings (bookings within 120 days of departure or earlier depending on our suppliers terms), full payment is required at the time of request. You acknowledge that we may not be able to confirm services, in which case we will provide you with a refund. Payments can be made by direct deposit or credit card. Unfortunately, we are unable to accept cheques or cash.

Account details for direct deposit are as follows:

BENDIGO BANK ACCOUNT NAME: Travel Passion Pty Ltd
BSB: 633000

ACCOUNT: 216 600 171 (Note: New account number from 8th July 2024)

Please include your name as the reference and advise us via email

(team@twosacrowd.com.au) that you have made the payment. As at 1 February 2023, payments made by credit card will incur a 1.20% merchant surcharge for MasterCard (including Corporate and Premium), 1.4% for Visa (including Corporate and Premium) and 1.8% for American Express. International credit cards attract a surcharge of 3.00%. TaC (as merchant) is fully compliant with Reserve Bank of Australia regulations with regard to credit card surcharging which took effect from 1/9/2017.

CANCELLATIONS BY YOU

If you wish to cancel your trip, we require written notice and will make refunds to you less cancellation fees in accordance with the table below, calculated from the date which we receive written notice. • Over 120 days before commencement: Deposit only • Within 119 days or no show: 100% Please note payment and cancellations conditions are different for charters such as river and ocean cruises and rail. Please refer to the relevant brochure in

connection with these charters. You agree that the deductions and cancellation charges specified above are reasonable and required to protect the legitimate business interests of TaC. Please note that if you have booked and then cancel any services additional to the packaged tour arrangements (for example pre/post accommodation, airfares, transfers, travel insurance), the supplier of these services will impose cancellation fees in accordance with their terms and conditions which you will be responsible for. TaC may also charge cancellation fees for these cancelled services in accordance with our Agency Booking Conditions. For group departures, a transfer of a confirmed booking to another departure date at your request is deemed to be cancellation of the original booking.

ILLNESS OR VACCINATION STATUS PREVENTING TRAVEL

If due to any illness, suspected illness or failure to satisfy any required tests (such as a PCR or rapid antigen test in relation to Covid-19), or vaccination requirements: – an airline or other common carrier refuses you carriage; – a hotel or vessel refuses to accommodate you; or – we or our suppliers (acting reasonably) exclude you from the trip and you are consequently prevented from commencing or continuing your trip, then: – if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost. – if you have not commenced your trip then we regret we will not be in a position to provide such assistance. We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking. We will not be responsible for any other loss or expenses you incur in connection with your booking (for example, airfares and visa expenses) if you are prevented from commencing or continuing your trip in these circumstances.

CANCELLATIONS OR RESCHEDULING BY US

In these Booking Conditions, the term Force Majeure means an event or events beyond our control and which we could not have reasonably prevented, and includes but is not limited to: (a) natural disasters (including but not limited to flooding, fire, earthquake, landslide, volcanic eruption), adverse weather conditions (including hurricane or cyclone), high or low water levels; (b) war, armed conflict, industrial dispute, civil strife, terrorist activity or the threat of such acts; epidemic, pandemic; (d) any new or change in law, order, decree, rule or regulation of any government authority (including travel advisories and restrictions).

Force Majeure – prior to travel

If in our reasonable opinion, your travel arrangements cannot safely or lawfully proceed due to a Force Majeure Event, then we at our discretion may elect to: • reschedule your travel arrangements (in whole or in part); and/or • cancel your travel arrangements (in whole or in part), in which case our contract with you will terminate (in whole or in part). If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other for the cancelled arrangements. However, we will refund payments attributable to the cancelled travel arrangements less (a) unrecoverable third party costs and other expenses incurred by us for the cancelled travel arrangements; (b) overhead charges incurred by us relative to the price of the cancelled travel arrangements; and (c) fair compensation for work undertaken by us in relation to the cancelled travel arrangements until the time of cancellation and in connection with the processing of any refund.

Force majeure – during travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third-party costs only.

FORCE MAJEURE – GENERAL

If we provide you with any alternative services or assistance where travel arrangements are cancelled or rescheduled due to Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance. If we cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal quality if appropriate. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of postponement or cancellation of your travel arrangements by us whether due to Force Majeure or otherwise. You acknowledge that the terms in this section are reasonably necessary to protect our legitimate business interests.

MINIMUM NUMBERS

Some tours are based on a minimum number of passengers travelling. We will advise you prior to confirming your booking if this is the case. If a tour fails to attract the minimum passenger numbers, the tour may be cancelled, or we may pass on any pro-rata increases in costs at our discretion. If a tour is cancelled, monies already paid by you will be refunded or credited towards future travel at your election. We will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of our cancellation.

AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil. An amendment fee of AU\$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

AMENDMENTS BY US

Every effort will be made to adhere to the published touring itinerary. Occasionally, circumstances beyond our and our suppliers' control will force changes, amendments or modifications to the itinerary and its inclusions. If circumstances beyond our control such as road conditions, poor weather, changes in transport schedules and/or vehicle breakdowns mean that we need to amend your itinerary or the services within it, we shall notify you in writing as soon as possible. If the change arises during your trip, our representatives will make every effort to contact you personally. We reserve the right to substitute alternative transport or accommodation in the interests of the safety of our passengers and/or the successful completion of the itinerary. You agree that we have the right to pass on any costs we incur for alternative arrangements we put in place for your benefit in these circumstances. To the fullest extent permitted by law, TaC will not be responsible for any omissions or modifications to the itinerary or the inclusions made as a consequence of these circumstances. If you are entitled to any compensation at law for any changes or modifications in these circumstances, then you agree that any compensation you are entitled to will be reduced by the value of any alternative services we provide to you which you accept. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you.



twosacrowd.com.au



team@twosacrowd.com.au



AU: 1300 55 45 01
NZ: 0800 895 145

TERMS AND CONDITIONS

UNUSED & DENIED SERVICES

No refunds will be made for any travel arrangements not utilised, whether by choice or because of late arrival or early departure. This includes the failure of transport to operate according to schedule, which we disclaim responsibility for. If you are not fully and validly vaccinated against Covid-19 in the destination(s) where services are to be provided, and particular suppliers refuse to provide you with travel arrangements, then you agree you will not be entitled to any refund for those arrangements. We will not be responsible to you for any loss or expenses you incur (including loss of enjoyment or the costs of alternative arrangements) if you are denied services in these circumstances.

ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

PASSPORTS & VISAS

It is a requirement that you hold a valid passport and visas for your journey. It is your sole responsibility to ensure that you are in possession of the necessary documentation to comply with the laws and regulations of the countries to be visited.

CLIENT NAMES EXACTLY AS PER PASSPORT

For security reasons, airlines and our overseas suppliers require names to be given exactly as stated in your passport. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will be responsible for any fees charged (such as airline cancellation charges or re-issue fees) in addition to our own reasonable administration fees.

VACCINATIONS

It is your sole responsibility to obtain vaccinations and preventative medicines as may be required for the duration of the tour. Any information provided by us is given in good faith.

Covid-19

Two's a Crowd does not require proof of vaccination against COVID-19 in order to travel with us. However, we do encourage our clients to be vaccinated in order to protect themselves and others. Specific proof of vaccination (for COVID-19 and other diseases) or testing may be required by an airline, cruise line or destination. Please ensure you check relevant requirements carefully.

General

You acknowledge and agree that failure to satisfy testing or vaccination requirements imposed by a destination or carrier/cruise line will be deemed a cancellation by yourself. Please refer to the 'Cancellation by You' section above.

EXCLUSION FROM TOUR

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour host or tour guide acting reasonably may require that you leave the tour. TaC will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of your booking being cancelled or you being asked to leave the tour as described above, including costs of airfares, visas or any other expenses incurred by you as a result of our cancellation.

HEALTH & FITNESS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may reasonably be expected to increase your risk of needing medical attention, or which may affect the normal conduct of the trip, then you must advise us at the time you make your booking request. We may request you to provide an assessment of your medical condition from a qualified medical practitioner. If the assessment indicates that you will require special assistance from personnel which we cannot reasonably provide, then we may cancel your booking. Provided you notified us of your medical condition at the time you made your booking request, we will provide you with a full refund of payments made. If you fail to notify us at that time or if you fail to provide a medical assessment within a reasonable time of our request, then this will be considered a cancellation by you. We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

DIETARY REQUIREMENTS

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

TRAVEL INSURANCE

For international tours, it is a condition of travel that each passenger is adequately covered by an appropriate comprehensive travel insurance policy to cover cancellation, medical requirements, luggage, repatriations, medical evacuation and additional expenses. For domestic travel (i.e. within Australia), travel insurance is strongly recommended. Please also check the contingencies of your prospective insurance cover and ensure you are aware of its conditions and omissions. We strongly advise travel insurance is purchased at time of booking to provide full cover. You must provide us with the insurance company name, policy number and emergency contact number relating to such a policy within 14 days of final payment being made.

COMPLAINTS

If you have a complaint about any aspect of the travel arrangements, you must immediately bring it to the attention of TaC or our local representative at the time to give us the opportunity to put things right. If you fail to do this, you agree that you waive the right to make a future claim against us in connection with the problem. If you notify us or our local

representative of the problem and the problem is not solved to your satisfaction you must forward your complaint in writing to TaC no later than 30 days after completion of the tour, otherwise you waive the right to make a claim against us in connection with the problem.

INDEPENDENT SERVICES

TaC is not responsible for any additional activities or excursions which are not included in the booked itinerary or which we sell as agent for the principal operator. Any advice or recommendation made by a guide or local representative does not make us responsible.

ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of the adventurous nature of your trip or the visiting of destinations which present geographical, political or cultural risks and dangers. You should consult guidance issued by the Department of Foreign Affairs and Trade (DFAT) applicable to the destinations within your itinerary. You acknowledge that your choice to travel is made having had the benefit of DFAT guidance, and you accept any additional personal risks associated with your travel. To the fullest extent permitted by law, we disclaim any liability for these risks.

RESPONSIBILITY

Services supplied by independent suppliers:

Where a third party over whom we have no direct control (Independent Supplier) is the supplier of travel arrangements that form part of your trip, you acknowledge that our obligations to you are limited to taking reasonable steps to select a reputable Independent Supplier and arranging for them to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include but are not limited to airlines, railway and cruise operators, hoteliers, independent transport companies (i.e. vehicles not operated by us) and common carriers. Where a third party over whom we have no direct control (Independent Supplier) is the supplier of travel arrangements that form part of your tour, you acknowledge that our obligations to you are limited to arranging for the Independent Supplier to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include airlines, railway and cruise operators, hoteliers and common carriers. To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Any claims you have in this regard must be made against the Independent Supplier. You acknowledge that the Independent Supplier's liability to you may be limited by their own terms and conditions.

Services we directly supply:

To the extent only that we are the principal supplier of travel arrangements or other services to you which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or where the supplier is not an Independent Supplier) if they were carrying out the work we had asked them to do. We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, or any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

GENERAL LIABILITY LIMITATION

You acknowledge that travel arrangements or services which comply with local laws and regulations will be deemed to have been properly performed, even if this would not be considered the case in Australia. Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ('Consumer Warranties'). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, TaC disclaims all warranties. To the fullest extent permitted by law, the maximum liability of TaC to you under these Booking Conditions, in tort (including negligence) or at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having them resupplied.

DEEMED ACCEPTANCE

By making a booking request, you are deemed to have agreed and consented to all terms in these Booking Conditions and in any other documents provided to you by TaC or any other person who may have booked the tour on your behalf. If you book on behalf of another party, you represent and warrant to TaC that you are duly authorised to provide the agreement and consent of the other party and you agree that you will be responsible for any loss or damage TaC incurs if this is not the case.

IMAGE RELEASE

When on tour, we may from time to time take photographs or make recordings of you and tour activities that may identify you. We reserve the right to use any photographs and/or recordings for promotional reasons. In using such images, you consent to the use of such images or recordings by us and you acknowledge that you will not be entitled to payment or other compensation for the giving of this consent. If you do not consent to the release and use of your image, then please advise TaC in writing within 30 days following payment of your deposit.

GENERAL

The contract between you and Travel Passion Pty Ltd trading as Two's a Crowd is deemed to have been made in the State of Victoria, Australia, and shall be governed by the laws of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria. If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed from these conditions without affecting the remaining provisions. Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here: <https://twosacrowd.com.au/privacy-policy/>

UPDATED 10/04/2025



twosacrowd.com.au



team@twosacrowd.com.au



AU: 1300 55 45 01
NZ: 0800 895 145