



- Exclusively for Solo Travellers
- Your Own Room Always
- Visit Amazing Destinations

**ITINERARY**  
**FIJI**



# FIJIAN ESCAPE

**SHIP CHARTER EXCLUSIVE TO TWO'S A CROWD**

**8 DAY SOLO TOUR: SEPTEMBER 2021**

[www.twosacrowd.com.au](http://www.twosacrowd.com.au)



After yet another cold winter you'll be wishing you could skip straight to summer. **Well you can by joining our solos only Fiji Island Adventure in early September 2021.**

We've chartered a small ship just for Two's a Crowd solos and together we'll cruise the beautiful Fijian Islands from Denarau over 8 days - in fact only 61 solos and everyone will have their own cabin. No sharing with strangers. No couples and no tables for one.

Together we'll explore the stunning Fiji Islands and stop at island villages for traditional 'Lovo' feasts, 'Kava' ceremonies and the opportunity to meet the locals and see how they live. Your Fijian crew go all out to make each and every guest part of the family, creating a uniquely friendly environment.

We'll also have an onboard marine biologist and cultural expert to enhance your learning experience.

Plus we have a glass bottomed boat to take us to

beautiful sandy beaches and see stunning coral cays. Daily snorkelling is also available if that's your thing.

If you're into food, you'll be pleased to know that the food on the Reef Endeavour continually receives special praise. The focus is on fresh local seafood and produce complimented by a range international selections. Daily menus include breakfast buffets, buffet and BBQ lunches and a-la-carte or traditional Fiji dinners served in the dining saloon or on the outside deck. Freshness is assured, given the ship is at its homeport twice weekly.

Get a tissue ready when you bid farewell – the sound of the crew singing the 'Isa Lei' (farewell song) is bound to bring a tear to your eye, and instill wonderful memories that will last a lifetime.

So come along and replace the winter blues with turquoise waters, white sand and golden sunsets.

**Read-on to see the full itinerary.**

**Day 1**

**DENARAU MARINA – TIVUA ISLAND (L,D)**

‘Ni sa Bula’ is the magical call of welcome as you board Reef Endeavour for your island adventure. Cruise to Tivua Island over a light lunch and safety briefing, to explore the coral gardens, clam farms and a traditional botanical ‘Medicine Walk’ through the island before enjoying a South Pacific sunset on your first day at sea. Tonight join the Captain and his crew for the Gala Captain’s Dinner.

**Day 2**

**TIVUA – BROTHERS ISLAND – NAVITI ISLAND (B,L,D)**

After our buffet breakfast, we leave the ship on-board our glass bottom boat to check out the undersea wonderland in an idyllic bay at Brothers Island. You can also swim or snorkel if you wish. Later savour the bounty of a gourmet buffet lunch as you journey to spectacular Naviti Island. Here is beauty in its original state where you can bask in aquamarine waters along white sandy beaches. Plenty of time to explore the island. This evening join the festivities and entertainment of a Fijian Village at Gunu for a traditional Fijian Feast, Lovo and Cultural performance, Meke.

**Day 3**

**YASAWA ISLAND – SAWA-I-LAU (B,L,D)**

Discover the legendary grandeur of Sawa-i-lau and the famous limestone caves at your own pace. Swimming in the cave lagoon is wondrous (optional experience FJ\$15 payable on board) or you could explore it on an escorted kayak tour. Join the guided walk to the island village, with a memorable visit to a local school. See spectacular coral gardens, swim in fabled lagoons or test your fitness with an optional climb to the peak behind the school on Yasawa Island. Try your luck at crab racing tonight.

**Day 4**

**SAWA-I-LAWU – YAQETA – DRAWAQA – TIVUA (B,L,D)**

Cruise the soaring volcanic peaks of the Yasawas and discover a myriad of colourful fish in the coral reef and laze in the warm sands of Yaqeta. Cruise the spectacular channels to Drawaqa for amazing snorkelling and glass bottom boat viewing this afternoon, you may even spot a Manta-ray (seasonal). Our overnight anchorage is Tivua Island for a tropical buffet dinner followed by yaqona (kava) and talanoa (Fijian story telling).





## Day 5

### NUKU-I-MANA (B,L,D)

This morning we sail over lunch through the beautiful Mamanuca islands past many famous resorts, before anchoring at a sand cay and discovering the vista of a South Pacific sunset.

## Day 6

### MONURIKI – MONU BAY (B,L,D)

Reef Endeavour cruises to idyllic Monoriki where Tom Hanks' Castaway was filmed. Explore this natural film set on a guided kayak tour and explore idyllic Monu Island before a special village choral service. The beautiful harmonies of the village choir will simply delight you. This evening join the entertainment of our Sunday Show.



## Day 7

### SACRED ISLANDS – WAYA ISLANDS (B,L,D)

The Sacred Island is stunning beyond belief. Legends tell of the great war canoe 'Rogoboka' which landed here with the first Fijians. On arrival the ship's crew pay tribute to the forefathers of Fijian culture and perform the Sevusevu (gift giving) ceremony. Spend a magical morning swimming in the aquamarine lagoons, snorkelling in spectacular coral gardens, and beach combing or coral viewing from the glass bottom boat. Over lunch cruise to the Southern Yasawa islands. Enclosed by towering volcanic peaks and palm fringed beaches, Waya Island is a tropical paradise. Visit a local school, a village (village tour optional at FJ\$10) and shell market or climb to the peak of Waya for amazing views. Don your favourite island attire for Pacific Island Night tonight!

## Day 8

### WAYA ISLANDS – DENARAU MARINA (B)

After breakfast, Reef Endeavour sets sail and returns to Denarau Marina at 07:30am for a 9:00am disembarkation. Sadly we farewell our new found friends and leave the big blue skies behind to head home. Vinaka!



## WHAT OUR SOLOS THOUGHT OF OUR PREVIOUS FIJI CRUISE CHARTERS

- “ Absolutely great. Needed time out and although we were busy making decisions on what to eat, do we swim, snorkel or just flop around on the sand like untrained seals (Decisions, decisions, decisions) it really renewed the soul. **Rosi (St Marys, NSW)**
- “ Loved the simplicity and unpretentious aspects overall. Cabin was always immaculate - everyone made an effort with vegetarian food - I was disappointed with the very sad condition of the reef which I guess was caused by the last cyclone. Staff were soooo helpful getting me in and out of boats - all done with sense of humour. **Robin (Melbourne, VIC)**
- “ Although cruising is not my thing I did enjoy seeing the islands and meeting the Fijians on board and in the schools and villages. A good mix of people and pleasant company of my fellow passengers. **Maureen (Melbourne, VIC)**
- “ Very good. Captain Cook Cruise staff were excellent, Two's a Crowd hosts were a lot of fun, itinerary was great, food very good and a good time had by all. **Toni (Narrabeen, NSW)**
- “ I had a great time & really enjoyed meeting all the other travellers. Enjoyed the cruise and it has definitely given me the confidence to travel alone again. **Karen (Fairy Meadow, NSW)**
- “ I had a wonderful time on our cruise in Fiji – the tour was excellent and, I must thank you for all your help in organising it. I was one of the “Brisbane 5” who were caught up in the cancellation of the Fiji Air flight from Brisbane, and was so happy that we managed to get on the ship after all the dramas. Yes, I would be very interested in another cruise in September 2018, particularly if it will be a different itinerary. **Rosemary (Castle Hill, QLD)**
- “ I booked this holiday with Two's a Crowd because I wanted a laid back, minimum of fuss, relaxed week, swimming in gentle waters and lazing on sheltered beaches enjoying the company of like-minded people. And that is what I got. This is my first time travelling with a “singles” tour. I have been on big, couple oriented, cruises before and felt very out of place. I sure did not feel out of place with the crowd on the Reef Endeavour. They were such a great bunch. The beauty of this holiday was you could involve yourself as much or as little as you wished. There were a couple of days when I just needed to rest and so I took myself up to the sun lounge area and slept. Others just took themselves off and sat in a comfortable corner and read with no interference. Some preferred snorkeling every day and if you didn't want to go swimming you could choose a little trip in the glass bottom boat. Nothing was ever too much trouble for the crew. A movie was always provided if you didn't choose to go ashore. New destinations every day provided a variety of mainly deserted beaches, good swimming areas and interesting scenery. Opportunities were had to visit Fijian churches, schools and villages. And for the adventurous a spot of mountain climbing. **Coral (Leura, NSW)**
- “ Although the ship is a little dated and this being my first cruise, I thoroughly enjoyed everything and it exceeded my expectations, particularly the snorkeling, as I wasn't expecting that to be as available as it was. **Jenny (Melbourne, VIC)**
- “ Absolutely fabulous...way beyond my expectations. The Fijian people made my trip so much better. Captain Ken in his expertise of moving our vessel on when he thought weather was brewing was fantastic. Food was out of this world. People on the cruise were great. I am overwhelmed that the trip was so good. **Naomi (Mt. Waverley, VIC)**
- “ Enjoyable, generally good crowd, food was adequate, beautiful weather, accommodation acceptable, sufficient variety of things to do and see, places to visit, experiences to enjoy. **Paul (Northern Beaches, NSW)**
- “ Cruise exceeded my expectations - but I wasn't sure what I was actually getting in the first place. It was nice to travel with so many like-minded people. **Kerry (Cheltenham, VIC)**
- “ Thoroughly enjoyed the cruise. An interesting and good mix of people. Very relaxing holiday. Lot of fun. Filled all my expectations. **Yvonne (Malvern East, VIC)**
- “ What an amazing holiday. Enjoyed every bit of it and any delay or hiccup we had getting on boat was remembered fondly as an experience that I had that most people missed out on just like freezing our bits off in the ship's pool. Fully expected icicles floating by as it was so cold. Anyway, please put me down for the 2018 Fiji cruise. I have already worked out a saving plan and am so looking forward to it. Vinaka for arranging the last trip it was great. **Rosi (St Marys, NSW)**
- “ As one of the “Brisbane 5”, it started off as a real adventure!! Fortunately we made it aboard the “Reef Endeavour” safely, but undignified, to enjoy a very relaxing and wonderful week. Well organised and full of activities where you chose just what you wanted to do, which suited me as I was after a totally relaxing break. The company on board was good but there wasn't as much interaction as I had expected. I guess, like most things, little groups developed. The “Reef Endeavour” needs some upgrade as far as amenities are concerned but the onboard staff were really wonderful - and very talented. Overall? Exactly what I was looking for during winter but I could've done without the initial dramas which were beyond anyone's control. I must admit though that the wet, windswept, hungry and exhausted look didn't suit any one of the five who arrived late and I hope there aren't too many photos of us! **Glenys (Bargara, QLD)**
- “ Had a great time. Got into the “Fijian Time” frame easily. There were a few little problems in the beginning which were sorted out in due course. Boat could do with a refit. However the crew were wonderful. Looked after us very well. Ken, Elise and Diane were very efficient. **Bob (Paradise Point, QLD)**

## Cruise Pricing:

- **Standard Cabin \$2995**
- **Stateroom \$3595**
- **Suite \$3995**

\*Plus airfares and travel insurance.

## Tour Inclusions:

- 8 days/7 nights on board MV Reef Endeavour cruising the Fijian islands - round trip from Denarau. Only 'Two's a Crowd' solos on board.
- Sole use cabin with ensuite — no sharing with strangers.
- Shuttle group transfers - ask team for details.
- All meals while on board. Give your credit card a holiday too!
- 24 hour self-service tea and coffee bar.
- WiFi (located in Tabua Suites, Yasawa Lounge, and Pool Deck).
- Use of snorkelling equipment.
- Swimming pool, spa and gym.
- Daily island stopovers and water activities.
- Guided island, village and school tours.
- Snorkelling and glass bottom boat tours.
- Guided walks and kayak safaris.
- Tropical island lovo feast and kava ceremony.
- Entertainment on-vessel.

## About the Cruise Liner:

The MV Reef Endeavour has 61 suites, staterooms and cabins. Every cabin type features a private bathroom ensuite, air-conditioning, hair dryer, 240 volt power, international shaver point, soaps, shampoo and towels serviced daily.

Each cabin is approximately 14sqm. Tabua Suites are approximately 28sqm. Staterooms and Suites open onto the outside deck and have two windows. Tabua Suites (4) feature a bedroom (twin/double) with ensuite bathroom, plus a separate day room with chair, settee, desk, TV & DVD player, refrigerator, tea and coffee facilities and second bathroom.

Staterooms (49) are located on the main decks (twin/queen). Cabins (8) with portholes open onto an inside passageway (twin/double/bunk triple/bunk quad). Two's a Crowd solos will have exclusive use of their cabin - no sharing.

The ship also features a freshwater swimming pool, two top deck spa pools, sauna and mini gym; glass-bottomed boat, snorkelling and dive vessels, bar, two lounges and a single-sitting dining saloon; day spa, gift shop, library, guest laundry, free wifi at anchorages and 24 hour coffee and tea facilities. MV Reef Endeavour also has a lift from D Deck to Sun Deck (limited access).

## NEED MORE INFORMATION? CONTACT THE TEAM:

☎ **Phone: 1300 55 45 01 (AUS) or 0800 895 145 (NZ)** ✉ **Email: [team@twosacrowd.com.au](mailto:team@twosacrowd.com.au)**

**ABOUT TWO'S A CROWD:** We are an award winning tour company exclusively dedicated to the needs of solo travellers. At Two's a Crowd, single and solo travellers have access to fantastic itineraries at great prices without ever feeling like a third wheel to someone else's private getaway. Our travellers enjoy the best of both worlds: private time, personalised attention, low single supplements, as well as the camaraderie of like-minded travellers. For your peace of mind we are ATAS accredited (No A13850).

Our commitment is to make solo travel more enjoyable and affordable.

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Issued: 12/12/20



# TERMS AND CONDITIONS

## TWO'S A CROWD – GROUP BOOKING CONDITIONS – APPLIES TO NEW BOOKINGS MADE FROM 9TH NOVEMBER 2020

These Booking Conditions set out the terms on which you contract with Travel Passion Pty Ltd trading as Two's a Crowd (TaC). By placing a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions. These Booking Conditions only apply to travel arrangements which you book with us and which we agree to make, provide or perform (as applicable) as part of our contract with you as the principal operator of the travel arrangements. We reserve the right to change these Booking Conditions at any time prior to you making a booking. Where we act as agent for the principal operators of the travel arrangements, your contract will be with the principal operator and will be subject to the principal operator's booking conditions. To the extent we have a legal relationship with you where we are acting as agent for the principal operator of travel arrangements our Agency Booking Conditions which are published on our website will apply and these Group Booking Conditions will have no effect.

### MAKING A BOOKING

A booking request is accepted when we issue a written (generally via email) booking confirmation. It is at this point that a contract between TaC and you comes into existence. We reserve the right to decline any booking at our discretion. No employee of TaC other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount or refund.

### PRICING

Prices shown in our brochures were accurate based on prices and exchange rates at the time of printing or publication. We reserve the right to adjust published prices due to currency fluctuations, government charges or increased costs of services at any time. Please enquire with us prior to making a booking request for the current prices. Please be aware that tour pricing may be based on a number of foreign currencies and the total cost of your trip can only be guaranteed upon final payment. Up until that time TaC reserves the right to amend your tour pricing in accordance with negative currency fluctuations and the imposition of new or amended government charges.

### NOT INCLUDED IN THE TOUR PRICE

Unless otherwise stated, flights, travel insurance, visas, airport taxes, port taxes, city taxes, security charges, airport transfers, gratuities, items of a personal nature, laundry, additional beverages and consumables are not included in the tour price.

### PAYMENTS

A non-refundable and non-transferable deposit of 20% of the booking value or \$1500 per person (whichever is the greater) is required within seven days of us issuing your booking confirmation. We are not obliged to hold or confirm any services for you until we receive your deposit. If you fail to pay the deposit on time, then we reserve the right to cancel your booking without notice. If the price of any services increases before we receive your deposit, we reserve the right to pass on this price increase to you. This is in addition to our right to increase prices prior to full payment as stated above. The balance is due up to 120 days before commencement of your trip, however, payment schedules can vary depending on our supplier requirements. Certain tours also may require instalment payments to be made. Payment schedules will be provided to you at the time of booking. Late payment may cause cancellation of all or part of your trip, with no refund payable. We are under no obligation to remind you of the balance becoming due. Payments can be made by direct deposit or credit card. Unfortunately, we are unable to accept cheques or cash. Account details for direct deposit are as follows:

BENDIGO BANK  
ACCOUNT NAME: Travel Passion Pty Ltd  
BSB: 633-000  
ACCOUNT # 138 938 485

Please include your name as the reference and advise us via email (team@twosacrowd.com.au) that you have made the payment. As at 9/11/2020, payments made by credit card will incur a 1.20% merchant surcharge for MasterCard, 1.4% for Visa, 1.8% for American Express and 2.5% for Diners. International Credit cards attract a surcharge of 3.00%. TaC (as merchant) is fully compliant with Reserve Bank of Australia regulations with regard to credit card surcharging which took effect from 1/9/2017.

### CANCELLATION BY YOU

If you wish to cancel your trip, we require written notice and will make refunds to you less cancellation fees in accordance with the table below, calculated from the date which we receive written notice.

- Over 120 days before commencement: Deposit only
- Within 119 days or no show 100%

Please note payment and cancellations conditions are different for charters such as river and ocean cruises and rail. Please refer to the relevant brochure in connection with these charters.

You agree that these cancellation charges are reasonable and required to protect the legitimate business interests of TaC

We strongly advise travel insurance is purchased at time of booking to provide full cover including events which lead to your cancelling your trip.

Please note that if you have booked and then cancel any services additional to the packaged tour arrangements (for example pre/post accommodation, airfares, transfers, travel insurance), the supplier of these services will impose cancellation fees in accordance with their terms and conditions which you will be responsible for. TaC may also charge cancellation fees for these cancelled services in accordance with our Agency Booking Conditions.

### CANCELLATION BY US

Force Majeure – Prior to travel

If your travel arrangements cannot proceed due to flood, earthquake, war or civil strife, acts of terrorism, hurricane, cyclone, industrial disturbance, strike, fire, lock out, epidemic, pandemic, failure or delays of scheduled transportation facilities, or other Acts of God, or any law, order, decree, rule or regulation of any government authority, or for any reason whether of a similar or dissimilar nature beyond the control of TaC (Force Majeure), we may at our election:

- postpone your travel arrangements to a future date, in which case we will issue you with a credit note equal to amounts paid at the time of postponement less any of our unrecoverable costs; or
- cancel your travel arrangements, in which case our contract with you will terminate.

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other. However, we will refund payments made by you less unrecoverable third-party costs and less fair compensation for work undertaken by us up until the time of termination and in connection with the processing of any refund.

Force Majeure – During travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third-party costs only.

### GENERAL

If we provide you with any alternative services or assistance where travel arrangements are cancelled because of Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance.

If we cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal value.

TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of postponement or cancellation of your travel arrangements by us whether due to Force Majeure or otherwise.

### MINIMUM NUMBERS

Some tours are based on a minimum number of passengers travelling. We will advise you prior to confirming your booking if this is the case. If a tour fails to attract the minimum passenger numbers, the tour may be cancelled, or we may pass on any pro-rata increases in costs at our discretion. If a tour is cancelled, monies already paid by passengers will be refunded or credited towards future travel at the election of the passenger. We will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of our cancellation.

### AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil. An amendment fee of AU\$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

### AMENDMENTS BY US

Every effort will be made to adhere to the published touring itinerary. Occasionally, circumstances beyond our and our suppliers' control will force changes, amendments or modifications to the itinerary and its inclusions.

If circumstances beyond our control (including due to Force Majeure) mean that we need to amend your itinerary or the services with it, we shall notify you in writing as soon as possible. If the change arises during your trip, our representatives will make every effort to contact you personally. We reserve the right to substitute alternative transport or accommodation in the interests of the safety of our passengers and/or the successful completion of the itinerary.

To the fullest extent permitted by law, TaC will not be responsible for any omissions or modifications to the itinerary or the inclusions made as a consequence of these circumstances. If you are entitled to any compensation at law for any changes or modifications in these circumstances, then you agree that any compensation you are entitled to will be reduced by the value of any alternative services we provide to you which you accept.

TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you.

### PASSPORTS, VISAS & VACCINATIONS

It is a requirement that you hold a valid passport and visas for your journey. It is your sole responsibility to ensure that you are in possession of the necessary documentation to comply with the laws and regulations of the countries to be visited. It is your sole responsibility to obtain vaccinations and preventative medicines as may be required for the duration of the tour. Any information provided by us is given in good faith.

# TERMS AND CONDITIONS

## EXCLUSION FROM TOUR

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour host or tour guide acting reasonably may require that you leave the tour. TaC will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of your booking being cancelled or you being asked to leave the tour as described above, including costs of airfares, visas or any other expenses incurred by you as a result of our cancellation.

## HEALTH & FITNESS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. We will not be responsible for any damage, injury, death or loss of any kind arising from your failure to fully disclose relevant medical information.

If you suffer from a medical condition which may reasonably be expected to increase your risk of needing medical attention, or which may affect the normal conduct of the trip, then you must advise us at the time you make your booking request.

We may request you to provide an assessment of your medical condition from a qualified medical practitioner. If no assessment is provided or if the assessment indicates that you will require special assistance from personnel which we cannot reasonably provide, then we may cancel your booking. We will provide you with a full of refund of payments made. We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

## DIETARY REQUIREMENTS

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

## ILLNESS PREVENTING TOUR COMMENCEMENT OR CONTINUATION

If due to any illness, suspected illness or failure to satisfy any required tests (such as a temperature test in relation to Covid-19):

- an airline or other common carrier refuses you carriage;
- a hotel or vessel refuses to accommodate you; or
- we or our suppliers (acting reasonably) exclude you from the trip and you are consequently prevented from commencing or continuing your trip, then:
  - if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.
  - if you have not commenced your trip then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking.

We will not be responsible to you for any loss or expenses incurred in connection with your booking (for example, airfares and visa expenses) if you are prevented from commencing or continuing your trip in these circumstances.

## TRAVEL INSURANCE

It is a condition of travel that each passenger is adequately covered by an appropriate travel insurance policy. Please also check the contingencies of your prospective insurance cover and ensure you are aware of its conditions and omissions. We strongly advise travel insurance is purchased at time of booking to provide full cover. You must provide us with the insurance company name, policy number and emergency contact number relating to such a policy within 14 days of final payment being made.

## COMPLAINTS

If you have a complaint about any aspect of the travel arrangements, you must immediately bring it to the attention of TaC or our local representative at the time to give us the opportunity to put things right. If you fail to do this, you agree that you waive the right to make a future claim against us in connection with the problem. If you notify us or our local representative of the problem and the problem is not solved to your satisfaction you must forward your complaint in writing to TaC no later than 30 days after completion of the tour, otherwise you waive the right to make a claim against us in connection with the problem.

## UNUSED SERVICES & REFUNDS

No refunds will be made for any tours, meals, accommodation, sightseeing, transfers, or any other services included in the cost of your travel arrangement which you do not utilise because you choose voluntarily not to use the service or because you decide to leave the tour early.

## INDEPENDENT SERVICES

TaC will not accept responsibility for any additional or alternative travel arrangements (including the use of local guides and the purchase of services and excursions) that you make independently and that are separate, or in addition, to the booked itinerary.

## RESPONSIBILITY & LIABILITY

Services supplied by independent suppliers:

Where a third party over whom we have no direct control (Independent Suppliers) is the supplier of travel arrangements that form part of your tour, you acknowledge that our obligations to you are limited to arranging for the Independent Supplier to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include airlines, railway and cruise operators, hoteliers and common carriers. We act as an intermediary only and you will be subject to the terms and conditions of the Independent Supplier (copies available upon request).

To the fullest extent permitted by law, TaC will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier.

Services we supply as principal:

To the extent only that we are the principal supplier of travel arrangements or other services to you which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not an intermediary for an Independent Supplier) if they were carrying out the work we had asked them to do.

We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or (other than as set out in these Booking Conditions) due to an event of Force Majeure.

Please note that if the travel arrangements or services which gave rise to the claim complied with local laws and regulations, the travel arrangements and services will be deemed to have been properly performed, even if this would not be considered the case in Australia.

## GENERAL LIABILITY LIMITATION

Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, TaC disclaims all warranties.

To the fullest extent permitted by law, the maximum liability of TaC to you under these Booking Conditions, in tort (including negligence) or at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having the travel arrangements resupplied.

## DEEMED ACCEPTANCE

By making a booking request, you are deemed to have agreed and consented to all terms in these Booking Conditions and in any other documents provided to you by TaC or any other person who may have booked the tour on your behalf. If you book on behalf of another party, you represent and warrant to TaC that you are duly authorised to provide the agreement and consent the other party and you agree that you will be responsible for any loss or damage TaC incurs if this is not the case.

## IMAGE RELEASE

When on tour, we may from time to time take photographs or make recordings of you and tour activities that may identify you. We reserve the right to use any photographs and/or recordings for promotional reasons. In using such images, you consent to the use of such images or recordings by us and you acknowledge that you will not be entitled to payment or other compensation for the giving this consent. If you do not consent to the release and use of your image, then please advise TaC in writing within 30 days following payment of your deposit.

## GENERAL

The contract between you and Travel Passion Pty Ltd trading as Two's a Crowd is deemed to have been made in the State of Victoria, Australia, and shall be governed by the laws of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria. If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed from these conditions without affecting the remaining provisions. Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here <https://twosacrowd.com.au/privacy-policy>