

HOLLAND AND GERMANY

- Exclusively for solo travellers
- Visit amazing destinations
- Your own room - always!



ONLY 42
CABINS
AVAILABLE!

LAND AND
CRUISE TOUR

12 DAY
SOLOS CRUISE
JUNE 2024

AMSTERDAM TO BERLIN CRUISE

www.twosacrowd.com.au



Embark on an unforgettable adventure as you journey from the enchanting canals of Amsterdam to the vibrant city of Berlin, immersing yourself in the picturesque beauty of the Elbe and Havel waterways.

Step aboard your fabulous cruise ship, the MV Victor Hugo and set sail from Amsterdam, a city renowned for its captivating UNESCO World Heritage canals. Glide through the tranquil waterways, taking in the iconic sights and vibrant atmosphere that make Amsterdam truly magical. As you delve deeper into the heart of the Netherlands, prepare to be captivated by the charm of its historic cities, each one more delightful than the last.

But the excitement doesn't stop there! As you cross the border into Germany, a world of wonder awaits you. Immerse yourself in the intriguing history of the Meyer Werft shipyard, where majestic vessels come to life. Explore the captivating maritime city of Bremen, steeped in centuries of seafaring traditions and boasting a rich tapestry of stories waiting to be discovered.



Your journey continues as you venture into the captivating cities of Hanover, Magdeburg, and Potsdam, where the echoes of Germany's fascinating heritage resound through the streets. Uncover the secrets of each city, from the grand palaces and beautifully manicured gardens of Potsdam to the vibrant energy and cultural treasures of Hanover. The possibilities for adventure and discovery are endless!

As your cruise draws to a close, prepare to be spellbound by the grand finale awaiting you in Berlin, a city that pulsates with energy and history. From the iconic Brandenburg Gate to the remnants of the Berlin Wall, every corner tells a story of resilience, triumph, and the unbreakable spirit of the German people.

Are you ready to embark on this exhilarating journey? Pack your sense of adventure, your thirst for discovery, and an open heart as you set sail on an unforgettable expedition from Amsterdam to Berlin. Let the Elbe and Havel be your guides and let the magic of these incredible destinations leave an indelible mark on your soul. Get ready for the voyage of a lifetime!

As you'd expect from Two's a Crowd, you'll have a double cabin all to yourself. Plus remember all meals, drinks and tours are included. Unpack once and enjoy! Only 43 cabins on board. Small ship river cruising at its best.


Will you join us?

Want to extend your stay? Ask the team about our pre-cruise Highlights of Holland and post-cruise Berlin to Prague. What a fantastic combination!



Day 1 - Monday 3rd June 2024
AMSTERDAM (D)

Embark on an exhilarating journey in captivating Amsterdam from 6:00 p.m. Meet our crew at a lively welcome cocktail and settle into your comfortable cabins. With the evening free, immerse yourself in Amsterdam's charm, strolling along its picturesque canals and indulging in local delights. Gather for a delectable dinner, savouring exquisite flavours and the company of newfound friends. Let the adventure unfold as we set sail, creating unforgettable memories from the very beginning. Get ready for an extraordinary voyage filled with excitement and discovery. Let the journey begin!

 *Your own cabin aboard the 'MS Victor Hugo' for the duration of the cruise*

Day 2 - Tuesday 4th June 2024
AMSTERDAM (B/L/D)

Rise and shine to an exciting morning in Amsterdam! Join us for a captivating tour that will unveil the city's hidden gems and iconic landmarks. Immerse yourself in the rich history and vibrant culture as you explore Amsterdam's charming streets. From the world-famous canals to the picturesque architecture, every step will reveal a new and awe-inspiring sight.

After a morning filled with exploration, we'll return to the ship for a delightful lunch. Savor the flavours of the region as you indulge in a delicious meal, surrounded by the warm camaraderie of fellow travellers.

This afternoon we head to Volendam and the Zaanse Schans. Step into a postcard-perfect scene as you visit Volendam, a quaint fishing village that oozes charm and authenticity. Get a taste of traditional Dutch life as you wander through its charming streets and interact with friendly locals.

Next, prepare to be transported back in time as you visit the Zaanse Schans, a living open-air museum. Marvel at the well-preserved windmills, clogs, and iconic Dutch architecture that embody the rich heritage of the Netherlands. Let your senses come alive as you immerse yourself in the sights, sounds, and even tastes of traditional Dutch craftsmanship.

Reflect on the beauty of Amsterdam, the warmth of its people, and the timeless allure of Volendam and the Zaanse Schans. It's been a day of discovery, cultural immersion, and unforgettable memories. Dinner on board the ship.



Day 3 - Wednesday 5th June 2024

AMSTERDAM – GRONINGEN (B/L/D)

Set sail early this morning as our ship cruises towards the vibrant city of Groningen. As we glide along the water, take in the breathtaking scenery and let the anticipation build for the adventures that lie ahead.

Arriving in Groningen, you'll have the perfect opportunity to explore this dynamic and youthful city at your own pace. Dive into its lively atmosphere, wander through the charming streets, and discover hidden treasures that await around every corner. Immerse yourself in the local culture, indulge in delicious treats, and soak up the energy that fills the air.

In the evening, we'll bid farewell to Groningen and make our way to Delfzijl. But the excitement doesn't stop there! Get ready for a night of entertainment on board the ship. Let the talented performers whisk you away with their captivating shows, leaving you mesmerized and delighted.

As the day comes to a close, reflect on the unforgettable experiences of the day. The sights, the sounds, and the vibrant energy of Groningen will linger in your memory, while the evening's entertainment will leave you with a sense of joy and anticipation for the adventures that await tomorrow.

Day 4 - Thursday 6th June 2024

GRONINGEN – PAPENBURG – OLDENBURG (B/L/D)

This morning we cruise towards the captivating destination of Papenburg which includes an exclusive tour of the renowned Meyer Werft shipyard, where magnificent vessels come to life.

Witness the awe-inspiring process of shipbuilding, marvel at the immense engineering feats, and immerse yourself in the world of maritime craftsmanship.

While we embark on this exciting adventure, our ship will continue sailing towards Dörpen, creating a seamless and dynamic experience.

Once back on board, treat yourself to a delicious lunch, savouring the flavours as we continue our journey.

As night falls, our ship will whisk us away to the enchanting city of Oldenburg. Prepare to be enchanted by its charm, as we arrive under the starry sky.

The anticipation builds as we look forward to the wonders that Oldenburg has in store for us tomorrow.



Day 5 - Friday 7th June
OLDENBURG – BREMEN (B/L/D)

Get ready for an exciting adventure as we set the stage for an incredible day! In Oldenburg, indulge in some free time to take a leisurely stroll through this charming city. Discover its hidden gems, soak in the delightful atmosphere, and let Oldenburg weave its magic around you.

As we bid farewell to Oldenburg, our ship sets sail for Bremen, the oldest maritime city in Germany. Join us for an enthralling tour as we delve into the rich seafaring history and explore the captivating sights that make Bremen truly exceptional.

After our fascinating tour, we'll return on board, where the evening beckons with endless possibilities. Enjoy some well-deserved free time to venture out and immerse yourself in the vibrant energy of Bremen. Explore its cobblestone streets, indulge in local delicacies, or simply soak up the ambiance of this captivating city.

Day 6 - Saturday 8th June 2024
BREMEN – NIENBURG – MINDEN (B/L/D)

We set sail early in the morning towards the captivating destination of Nienburg. Upon arrival, don't miss the opportunity to explore the mesmerizing "red town" and its crown jewel, the magnificent Weser-Renaissance town hall. Immerse yourself in the rich history and architectural splendour that awaits around every corner.

While you delve into the wonders of Nienburg, our ship will continue its journey, gracefully sailing to Stolzenau. Once we reunite with the ship, get ready for the next chapter of our adventure as we cruise towards the enchanting city of Minden. Let the scenery unfold before your eyes as we glide along the waterways, taking in the breathtaking views along the way.

From the charming streets of Nienburg to the tranquil beauty of Stolzenau, and the allure of Minden, this day promises to be filled with captivating discoveries. Soak up the atmosphere, embrace the history, and let your senses come alive as we navigate through these remarkable destinations.



Day 7 - Sunday 9th June 2024

MINDEN – HANOVER (B/L/D)

Once again, we set sail early in the morning, heading towards the city of Hanover. Join us for a tour of this vibrant metropolis, the bustling capital of Lower Saxony. Hanover, with its thriving economy and dynamic energy, promises to be a feast for the senses.

As we explore the city's highlights and uncover its hidden gems, our ship will sail to Anderten, awaiting our return in the late afternoon. Once we reunite with the ship, the adventure continues as we continue our cruise towards the enchanting city of .

Tonight, prepare for a truly special evening as we gather for our gala dinner and accompanying festivities. Indulge in delicious cuisine, raise a toast to new friendships, and let the enchanting ambiance set the stage for an unforgettable night of celebration.

Day 8 - Monday 10th June 2024

MAGDEBURG (B/L/D)

Our ship sets sail at daybreak towards the captivating destination of Bulstringen. As we cruise along the Elbe River, flanked by ancient Roman roads, we'll make a stop at the historic city of Magdeburg.

Join us on an insightful tour of Magdeburg's fascinating landmarks, immersing yourself in its rich history. Afterward, we'll return to the ship for dinner. With the evening at your leisure, take the opportunity to explore the city at your own pace, experiencing its unique charm.

Day 9 - Tuesday 11th June 2024

MAGDEBURG – POTSDAM (B/L/D)

This morning we are bound for the enchanting town of Brandenburg. But the real historical treasure lies just a stone's throw away in Potsdam. Join us on an immersive excursion to this storied city, renowned for its rich history.

Explore the captivating gardens of the Sanssouci Palace, once the lavish retreat of Frederick the Great, and immerse yourself in the grandeur of Prussian heritage.

As we return to the boat in Potsdam, get ready to dance the night away on board the Victor Hugo.



Day 10 - Wednesday 12th June 2024

POTSDAM – BERLIN (B/L/D)

Today our ship heads to Berlin Spandau. Join us on an unforgettable excursion to the very heart of this vibrant city, once the symbol of the division between East and West. As the sun sets and the cityscape comes alive, indulge in a delightful dinner aboard our ship before we embark on a night tour of Berlin. Witness the illuminated landmarks, feel the energy of the bustling streets, and immerse yourself in the vibrant nightlife that pulses through the city. Get ready for an evening of enchantment, where history and modernity converge in a dazzling display of lights and stories.

Day 11 - Thursday 13th June 2024

BERLIN (B/L/D)

This morning we have an exclusive visit to Charlottenburg Palace. Step into a world of regal splendour, as you wander through its grand halls adorned with gilded accents, marvel at the intricately designed gardens, and immerse yourself in the rich history that surrounds this captivating palace. Following this immersive experience, the afternoon is yours to savour the wonders of Berlin. Explore the vibrant streets at your leisure, from the iconic Brandenburg Gate to the bustling Potsdamer Platz, each corner revealing a story of the city's past and present. With freedom at your fingertips, create your own Berlin adventure, knowing that unforgettable memories await at every turn. Tonight we celebrate the time we have had together and the amazing experiences at our farewell dinner on board the MS Victor Hugo.

Day 12 - Friday 14th June 2024

BERLIN (B)

After breakfasting our time together has come to an end. A group departure will take you to the airport for your journey home or onward adventures. Or perhaps you are joining us on the Two's a Crowd Berlin to Prague post cruise tour?



ABOUT THE *MS VICTOR HUGO*

The MS Victor Hugo is named after one of the most famous figures in French literature. This attractive standard ship sails on the Tisza, Sava, Elbe, Rhine and Danube, rivers with a vast history and culture. Completely refitted in 2019, the MS Victor Hugo is an intimate-sized standard ship, measuring 82 m long and 9,50 m wide. It has 45 comfortable and spacious cabins spread over two decks, offering amenities and providing guests with all the comforts they need during their stay. The decoration is a contribution to romanticism. Mineral and bluish colors refer to the Channel Islands where the writer was exiled, while touches of brass and some art-deco elements evoke the characteristic style of the period. Located on the upper deck, the restaurant offers a delicate cuisine in a refined setting, where large bay windows allow guests to fully enjoy the panorama. The lounge bar with a dance floor is located on the same deck, while on the sun deck, an ideal place to relax and admire the landscapes, passengers can enjoy comfortable sun loungers, as well as a large shaded area.

RESTAURANT



The restaurant is where all meals are served during your cruise. It seats all guests at tables which vary in size with a panoramic view. The atmosphere is casual but elegant.

SUNDECK



Do not miss the sundeck, perfect for unwinding! It is equipped with recliners and deck chairs, ideal for relaxing and enjoying the best views of your cruise.

LOUNGE BAR

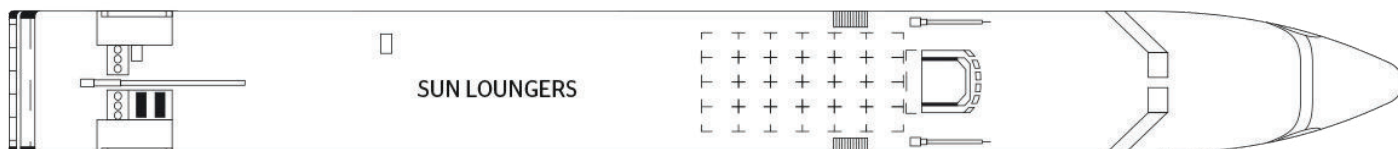


The tastefully decorated lounge has panoramic views and spans the bow of the ship. Cocktails and games, dancing, and other forms of entertainment all take place here.

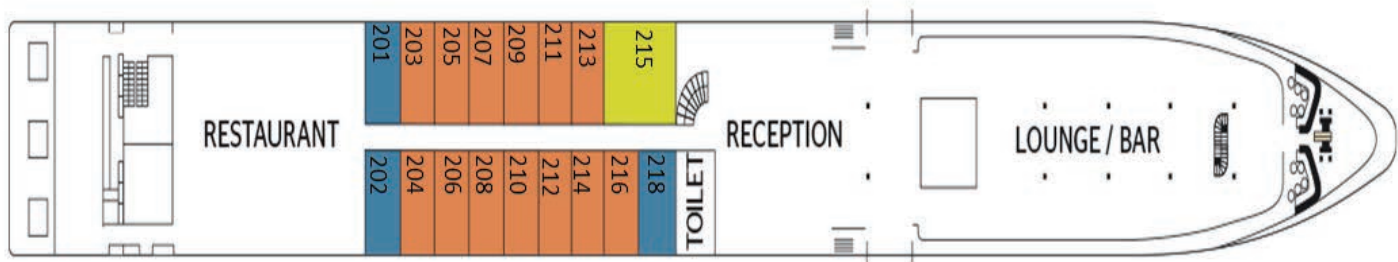


MS VICTOR HUGO - DECK PLANS

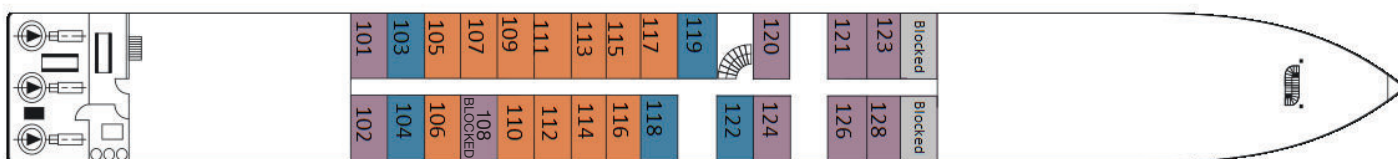
SUN DECK



UPPER DECK



LOWER DECK

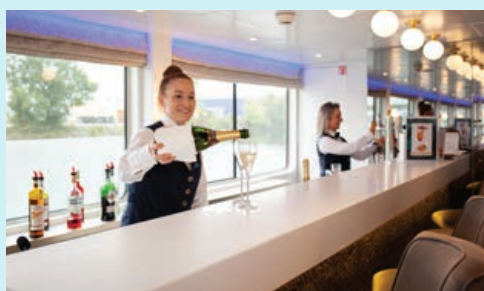


CABIN PRICING

Main Deck C - \$6,600 Upper Deck B - \$8,495
Main Deck B - \$6,900 Upper Deck A - \$8,995
Main Deck A - \$7,595 Upper Deck Suite Cabin 215 (largest cabin premium) - \$9,500

CABIN TYPES

- Category C cabins are slightly smaller and standard location
- Category B cabins have an intermediate location
- Category A cabins have a premium location



MS VICTOR HUGO - CABINS



MAIN DECK CABIN - FROM A\$6,600

- High window (not openable)
- Twin or double bed
- Full ensuite
- TV
- Safe
- Air conditioning
- Hairdryer



UPPER DECK CABIN - FROM A\$8,495

- Large picture window with sliding top section
- Twin or double bed
- Full ensuite
- TV
- Safe
- Air conditioning
- Hairdryer



ALL CABINS ALSO INCLUDE

- Telephone (for internal calls only)
- Bathroom with shower and toilet
- Towels
- Electricity 220V
- Wi-Fi

Please note that there is no laundry service on board the ship.





TOUR PRICING:

MAIN DECK CABIN FROM A\$6,600 UPPER DECK CABIN - FROM A\$8,495

TOUR DATES: 3RD - 14TH JUNE 2024

Tour Inclusions:

- Two's a Crowd Tour Host from Australia
- 11 nights' accommodation aboard the MS Victor Hugo
- One Group arrival and departure transfer included to align with the majority of flight times
- All meals on board the MS Victor Hugo plus water, wine, beer, fruit juices during meals and coffee after lunch/ dinner for meals eaten on the ship
- Other meals as per itinerary (B=breakfast, L=lunch, D=dinner, S=supper)
- Drinks from the bar, except for champagne or wines from the "special list" (can be purchased for an additional charge)
- Welcome cocktail and gala dinner
- All sightseeing, guided tours, and entrance and port fees as detailed in the itinerary

Tour Exclusions:

- Travel Insurance (we can assist)
- International/domestic flights to the start/end of the tour
- Expenses of a personal nature, such as laundry, taxis, souvenirs and phone calls
- Meals and drinks not included in the itinerary
- Pre- and post-tour accommodation (we can assist)
- Visa costs (if applicable)
- Any tours listed as "Optional Tours" (and are subject to change, depending on weather and schedule changes)
- Porterage



CONTACT THE TEAM

 twosacrowd.com.au  team@twosacrowd.com.au  **AU: 1300 55 45 01**
NZ: 0800 895 145

ABOUT TWO'S A CROWD: We are an award winning tour company exclusively dedicated to the needs of solo travellers. At Two's a Crowd, single and solo travellers have access to fantastic itineraries at great prices without ever feeling like a third wheel to someone else's private getaway. Our travellers enjoy the best of both worlds: private time, personalised attention, low single supplements, as well as the camaraderie of like-minded travellers. For your peace of mind we are ATAS accredited (No A13850).

Our commitment is to make solo travel more enjoyable and affordable.

Pricing correct at 29/05/2023 and is subject to change until paid in full. Refer to our terms and conditions for details. ©Travel Passion Pty Ltd ABN 32 140 754 856 - Australian Federation of Travel Agents (AFTA) Member No: 13874. Approved participant in the AFTA

Travel Accreditation Scheme (ATAS) No: A13850. Confederation Australian Tour Operators (CATO) Full member No.: 51925340.

Issued: 06/23



TERMS AND CONDITIONS

TWO'S A CROWD - GROUP BOOKING CONDITIONS

These Booking Conditions set out the terms on which you contract with Travel Passion Pty Ltd trading as Two's a Crowd (TaC) for the arrangement and delivery of travel arrangements for your trip. By placing a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions.

These Booking Conditions only apply to travel arrangements which you book with us and which we agree to make, provide or perform (as applicable) as part of our contract with you as the principal operator of the travel arrangements. We reserve the right to change these Booking Conditions at any time prior to you making a booking request.

Where we act as agent for the principal operators of the travel arrangements, your contract will be with the principal operator and will be subject to the principal operator's booking conditions. To the extent we have a legal relationship with you where we are acting as agent for the principal operator of travel arrangements our Agency Booking Conditions (ancillary services) which are published on our website will apply and these Group Booking Conditions will have no effect.

"You" and "Your" means all persons named in a booking (including anyone who is added or substituted at a later date). "We", "us", "our" and Two's a Crowd means Travel Passion Pty Ltd.

MAKING A BOOKING

A booking request is accepted when you pay a deposit and we issue a written (generally via email) booking confirmation. It is at this point that a contract between TaC and you comes into existence subject to these Booking Conditions. We reserve the right to decline any booking at our discretion. No employee of TaC other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount, refund or credit.

SERVICES

The services we provide to you are limited to (a) the arrangement and coordination of your travel arrangements; and (b) the delivery of travel arrangements which we directly control. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements

PRICING

Prices shown in our brochures are in Australian Dollars (\$AUD) and were accurate based on prices and exchange rates at the time of printing or publication. We reserve the right to adjust published prices due to currency fluctuations, government charges or increased costs of services at any time. Please enquire with us or check our website prior to making a booking request for the current prices. Please be aware that tour pricing may be based on a number of foreign currencies and the total cost of your trip can only be guaranteed upon final payment. Up until that time TaC reserves the right to amend your tour pricing in accordance with negative currency fluctuations and the imposition of new or amended government charges.

NOT INCLUDED IN THE TOUR PRICE

Unless otherwise stated, international and domestic airfares, visas, airport taxes, port taxes, city taxes, security charges, airport/hotel transfers, gratuities, items of a personal nature, travel insurance, vaccinations, emergency evacuation costs, laundry, meals (other than those stipulated), additional beverages and consumables are not included in the tour price.

PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as currency devaluation, fuel or air fare surcharges, or the imposition of new or amended Government charges. We will not surcharge for currency fluctuations once full payment has been received by us.

DEPOSIT

A non-refundable and non-transferable deposit of 20% of the booking value or \$1500 per person (whichever is the greater) is required within seven days (unless otherwise stated). We will then issue your booking confirmation. The deposit represents a fee payable to us for services associated with the processing and confirmation of your booking and any consultations on travel arrangements that we may provide to you. Because these services are provided as soon as we confirm your booking, the deposit is non-refundable other than where we cancel your travel arrangements for reasons other than Force Majeure (see below). We are not obliged to hold or confirm any services for you until we receive your deposit. If you fail to pay the deposit on time, then we reserve the right to cancel your booking without notice. If the price of any services increases before we receive your deposit, we reserve the right to pass on this price increase to you. This is in addition to our right to increase prices prior to full payment as stated above.

FINAL PAYMENT

The balance is due up to 120 days before commencement of your trip, however, payment schedules can vary depending on our supplier requirements. Certain tours also may require payment (including full payment) earlier or additional instalment payments to be made. Payment schedules will be provided to you at the time of booking. Late payment may cause cancellation of all or part of your trip, with no refund payable. We are under no obligation to remind you of the balance becoming due. For late bookings (bookings within 120 days of departure), full payment is required at the time of request. You acknowledge that we may not be able to confirm services, in which case we will provide you with a refund.

Payments can be made by direct deposit or credit card. Unfortunately, we are unable to accept cheques or cash.

Account details for direct deposit are as follows:

BENDIGO BANK

ACCOUNT NAME: Travel Passion Pty Ltd

BSB: 633-000

ACCOUNT # 138 938 485

Please include your name as the reference and advise us via email (team@twosacrowd.com.au) that you have made the payment.

As at 16/11/2021, payments made by credit card will incur a 1.20% merchant surcharge for MasterCard (including Corporate and Premium), 1.4% for Visa (including Corporate and Premium), 1.8% for American Express and 2.5% for Diners. International Credit cards attract a surcharge of 3.00%. TaC (as merchant) is fully compliant with Reserve Bank of Australia regulations with regard to credit card surcharging which took effect from 1/9/2017.

CANCELLATIONS BY YOU

If you wish to cancel your trip, we require written notice and will make refunds to you less cancellation fees in accordance with the table below, calculated from the date which we

receive written notice.

- Over 120 days before commencement: Deposit only
- Within 119 days or no show 100%

Please note payment and cancellations conditions are different for charters such as river and ocean cruises and rail. Please refer to the relevant brochure in connection with these charters. You agree that the deductions and cancellation charges specified above are reasonable and required to protect the legitimate business interests of TaC.

Please note that if you have booked and then cancel any services additional to the packaged tour arrangements (for example pre/post accommodation, airfares, transfers, travel insurance), the supplier of these services will impose cancellation fees in accordance with their terms and conditions which you will be responsible for. TaC may also charge cancellation fees for these cancelled services in accordance with our Agency Booking Conditions. For group departures, a transfer of a confirmed booking to another departure date at your request is deemed to be cancellation of the original booking.

ILLNESS OR VACCINATION STATUS PREVENTING TRAVEL

If due to any illness, suspected illness or failure to satisfy any required tests (such as a PCR or rapid antigen test in relation to Covid-19;) or vaccination requirements:

- an airline or other common carrier refuses you carriage;
- a hotel or vessel refuses to accommodate you; or
- we or our suppliers (acting reasonably) exclude you from the trip and you are consequently prevented from commencing or continuing your trip, then:
- if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.
- if you have not commenced your trip then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking. We will not be responsible for any other loss or loss you incur in connection with your booking (for example, airfares and visa expenses) if you are prevented from commencing or continuing your trip in these circumstances.

CANCELLATIONS OR RESCHEDULING BY US

In these Booking Conditions, the term Force Majeure means an event or events beyond our control and which we could not have reasonably prevented, and includes but is not limited to: (a) natural disasters

(including not limited to flooding, fire, earthquake, landslide, volcanic eruption), adverse weather conditions (including hurricane or cyclone), high or low water levels; (b) war, armed conflict, industrial dispute, civil strife, terrorist activity or the threat of such acts; epidemic, pandemic; (d) any new or change in law, order, decree, rule or regulation of any government authority (including travel advisories and restrictions).

Force Majeure – Prior to travel

If in our reasonable opinion, your travel arrangements cannot safely or lawfully proceed due to a Force Majeure Event, then we at our discretion may elect to:

- reschedule your travel arrangements (in whole or in part) and/or
- cancel your travel arrangements (in whole or in part), in which case our contract with you will terminate (in whole or in part)

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other for the cancelled arrangements. However, we will refund payments attributable to the cancelled travel arrangements less (a) unrecoverable third party costs and other expenses incurred by us for the cancelled travel arrangements; (b) overhead charges incurred by us relative to the price of the cancelled travel arrangements; and (c) fair compensation for work undertaken by us in relation to the cancelled travel arrangements until the time of cancellation and in connection with the processing of any refund.

Force Majeure – During travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third-party costs only.

FORCE MAJEURE - GENERAL

If we provide you with any alternative services or assistance where travel arrangements are cancelled or rescheduled due to Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance.

If we cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal quality if appropriate.

TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of postponement or cancellation of your travel arrangements by us whether due to Force Majeure or otherwise. You acknowledge that the terms in this section are reasonably necessary to protect our legitimate business interests.

MINIMUM NUMBERS

Some tours are based on a minimum number of passengers travelling. We will advise you prior to confirming your booking if this is the case. If a tour fails to attract the minimum passenger numbers, the tour may be cancelled, or we may pass on any pro-rata increases in costs at our discretion. If a tour is cancelled, monies already paid by you will be refunded or credited towards future travel at your election. We will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of our cancellation.

AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil. An amendment fee of AU\$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.



twosacrowd.com.au



team@twosacrowd.com.au



AU: 1300 55 45 01
NZ: 0800 895 145

TERMS AND CONDITIONS

AMENDMENTS BY US

Every effort will be made to adhere to the published touring itinerary. Occasionally, circumstances beyond our and our suppliers' control will force changes, amendments or modifications to the itinerary and its inclusions. If circumstances beyond our control such as road conditions, poor weather, changes in transport schedules and/or vehicle breakdowns mean that we need to amend your itinerary or the services with it, we shall notify you in writing as soon as possible. If the change arises during your trip, our representatives will make every effort to contact you personally. We reserve the right to substitute alternative transport or accommodation in the interests of the safety of our passengers and/or the successful completion of the itinerary. You agree that we have the right to pass on any costs we incur for alternative arrangements we put in place for your benefit in these circumstances. To the fullest extent permitted by law, TaC will not be responsible for any omissions or modifications to the itinerary or the inclusions made as a consequence of these circumstances. If you are entitled to any compensation at law for any changes or modifications in these circumstances, then you agree that any compensation you are entitled to will be reduced by the value of any alternative services we provide to you which you accept. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you.

UNUSED & DENIED SERVICES

No refunds will be made for any travel arrangements not utilised, whether by choice or because of late arrival or early departure. This includes the failure of transport to operate according to schedule, which we disclaim responsibility for. If you are not fully and validly vaccinated against Covid-19 in the destination(s) where services are to be provided, and particular suppliers refuse to provide you with travel arrangements, then you agree you will not be entitled to any refund for those arrangements. We will not be responsible to you for any loss or expenses you incur (including loss of enjoyment or the costs of alternative arrangements) if you are denied services in these circumstances.

ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

PASSPORTS & VISAS

It is a requirement that you hold a valid passport and visas for your journey. It is your sole responsibility to ensure that you are in possession of the necessary documentation to comply with the laws and regulations of the countries to be visited.

CLIENT NAMES EXACTLY AS PER PASSPORT

For security reasons, airlines and our overseas suppliers require names to be given exactly as stated in your passport. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will be responsible for any fees charged (such as airline cancellation charges or re-issue fees) in addition to our own reasonable administration fees.

VACCINATIONS

It is your sole responsibility to obtain vaccinations and preventative medicines as may be required for the duration of the tour. Any information provided by us is given in good faith.

Covid-19

Two's a Crowd does not require proof of vaccination against COVID-19 in order to travel with us. However, we do encourage our clients to be vaccinated in order to protect themselves and others. Specific proof of vaccination (for COVID-19 and other diseases) or testing may be required by an airline, cruise line or destination. Please ensure you check relevant requirements carefully.

General

You acknowledge and agree that failure to satisfy testing or vaccination requirements imposed by a destination or carrier/cruise line will be deemed a cancellation by yourself. Please refer to the "Cancellation by You" section above.

EXCLUSION FROM TOUR

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour host or tour guide acting reasonably may require that you leave the tour. TaC will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of your booking being cancelled or you being asked to leave the tour as described above, including costs of airfares, visas or any other expenses incurred by you as a result of our cancellation.

HEALTH & FITNESS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may reasonably be expected to increase your risk of needing medical attention, or which may affect the normal conduct of the trip, then you must advise us at the time you make your booking request.

We may request you to provide an assessment of your medical condition from a qualified medical practitioner. If the assessment indicates that you will require special assistance from personnel which we cannot reasonably provide, then we may cancel your booking. Provided you notified us of your medical condition at the time you made your booking request, we will provide you with a full refund of payments made. If you fail to notify us at that time or if you fail to provide a medical assessment within a reasonable time of our request, then this will be considered a cancellation by you. We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

DIETARY REQUIREMENTS

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

TRAVEL INSURANCE

For international tours, it is a condition of travel that each passenger is adequately covered by an appropriate comprehensive travel insurance policy to cover cancellation, medical requirements, luggage, repatriations, medical evacuation and additional expenses. For domestic travel (ie within Australia), travel insurance is strongly recommended. Please also check the contingencies of your prospective insurance cover and ensure you are aware of its conditions and omissions. We strongly advise travel insurance is purchased at time of booking to provide full cover. You must provide us with the insurance company name, policy

number and emergency contact number relating to such a policy within 14 days of final payment being made.

COMPLAINTS

If you have a complaint about any aspect of the travel arrangements, you must immediately bring it to the attention of TaC or our local representative at the time to give us the opportunity to put things right. If you fail to do this, you agree that you waive the right to make a future claim against us in connection with the problem. If you notify us or our local representative of the problem and the problem is not solved to your satisfaction you must forward your complaint in writing to TaC no later than 30 days after completion of the tour, otherwise you waive the right to make a claim against us in connection with the problem.

INDEPENDENT SERVICES

TaC We are not responsible for any additional activities or excursions which are not included in the booked itinerary or which we sell as agent for the principal operator. Any advice or recommendation made by a guide or local representative does not make us responsible.

ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of the adventurous nature of your trip or the visiting of destinations which present geographical, political or cultural risks and dangers. You should consult guidance issued by the Department of Foreign Affairs and Trade (DFAT) applicable to the destinations within your itinerary. You acknowledge that your choice to travel is made having had the benefit of DFAT guidance, and you accept any additional personal risks associated with your travel. To the fullest extent permitted by law, we disclaim any liability for these risks

RESPONSIBILITY

Services supplied by independent suppliers

Where a third party over whom we have no direct control (Independent Supplier) is the supplier of travel arrangements that form part of your trip, you acknowledge that our obligations to you are limited to taking reasonable steps to select a reputable Independent Supplier and arranging for them to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include but are not limited to airlines, railway and cruise operators, hoteliers, independent transport companies (i.e., vehicles not operated by us) and common carriers.

Where a third party over whom we have no direct control (Independent Suppliers) is the supplier of travel arrangements that form part of your tour, you acknowledge that our obligations to you are limited to arranging for the Independent Supplier to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include airlines, railway and cruise operators, hoteliers and common carriers. To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Any claims you have in this regard must be made against the Independent Supplier. You acknowledge that the Independent Supplier's liability to you may be limited by their own terms and conditions.

Services we directly supply

To the extent only that we are the principal supplier of travel arrangements or other services to you which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or where the supplier is not an Independent Supplier) if they were carrying out the work we had asked them to do. We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

GENERAL LIABILITY LIMITATION

You acknowledge that travel arrangements or services which comply with local laws and regulations will be deemed to have been properly performed, even if this would not be considered the case in

Australia. Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, TaC disclaims all warranties. To the fullest extent permitted by law, the maximum liability of TaC to you under these Booking Conditions, in tort (including negligence) or at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having them resupplied.

DEEMED ACCEPTANCE

By making a booking request, you are deemed to have agreed and consented to all terms in these Booking Conditions and in any other documents provided to you by TaC or any other person who may have booked the tour on your behalf. If you book on behalf of another party, you represent and warrant to TaC that you are duly authorised to provide the agreement and consent the other party and you agree that you will be responsible for any loss or damage TaC incurs if this is not the case.

IMAGE RELEASE

When on tour, we may from time to time take photographs or make recordings of you and tour activities that may identify you. We reserve the right to use any photographs and/or recordings for promotional reasons. In using such images, you consent to the use of such images or recordings by us and you acknowledge that you will not be entitled to payment or other compensation for the giving of this consent. If you do not consent to the release and use of your image, then please advise TaC in writing within 30 days following payment of your deposit.

GENERAL

The contract between you and Travel Passion Pty Ltd trading as Two's a Crowd is deemed to have been made in the State of Victoria, Australia, and shall be governed by the laws of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria.

If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed from these conditions without affecting the remaining provisions.

Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here <https://twosacrowd.com.au/privacy-policy/>

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