



- Exclusively for Solo Travellers
- Your Own Room Always
- Visit Amazing Destinations

**ITINERARY
NEW
ZEALAND**



NEW ZEALAND

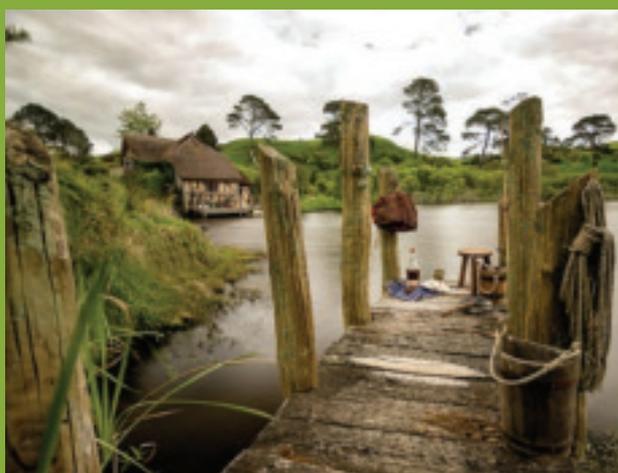
16 DAYS SOLO TOUR: JUNE 2021

www.twosacrowd.com.au



There are so many reasons people visit New Zealand. The list is as long as the clouds that give this spectacular country its name. There's an abundance of breathtaking landscapes and stunning natural beauty which include majestic fjords, dramatic glaciers, rugged mountains, vast plains and farmland, long coastlines, wonderful sandy beaches and active geothermal regions plus so much more. And if all that's not enough, there's also a rich history, culture and, not least, some of the best wine producing vineyards in the world. So why not join us on this once in a lifetime experience and make some memories you'll never forget.

Will you join us?

**DAY 1: Thursday 3rd June 2021****ARRIVE NEW ZEALAND (D)**

Welcome to New Zealand! You'll be met at the airport and transferred to your hotel before a welcome dinner that evening to meet your fellow travellers.

- **Accommodation: Your own room at Rydges Auckland**

DAY 2: Friday 4th June 2021**FULL DAY WAIHEKE ISLAND (B,L)**

Your Guide will meet you in the hotel Foyer this morning and guide you to the Waiheke Ferry terminal (approx 15 Minute walk). Enjoy a pleasant cruise through the Hauraki Gulf to Waiheke Island. On arrival you will be greeted at the wharf by your tour driver and directed to your coach. Guests will have a chance to enjoy succulent fresh oysters, award-winning olive oil and other locally-produced specialty foods, accompanied by wines from some of the Island's top boutique vineyards. The guide will provide an entertaining and informative commentary along the way. They will visit an award-winning olive oil mill, followed by two vineyards, each offering a range of gourmet tastes to accompany their wines. Treats may include oysters straight from Te Matuku Bay, wild honey, the famous local green herb spread and artisan cheeses. Guests will also enjoy a platter lunch at one of our top vineyard restaurants. After lunch they will be returned to the ferry terminal.

Includes: Waiheke return ferry ticket, guided tour, entry fees and tasting, and light lunch.

- **Accommodation: Your own room at Rydges Auckland**

DAY 3: Saturday 5th June 2021**AUCKLAND – ROTORUA (B,L)**

Travel from Auckland via Hobbiton (includes tour & lunch) to Rotorua with free-time on arrival. Experience the real Middle-Earth with a visit to the Hobbiton™ Movie Set, the bucolic setting for The Shire™ that featured in the Peter Jackson directed films, The Lord of the Rings and The Hobbit Trilogies. Your tour starts with a drive through the picturesque 1,250 acre sheep farm with spectacular views across to the Kaimai Ranges. Your guide will escort you through the twelve acre site recounting fascinating details of how the Hobbiton Movie set was created. The Hobbit holes, Green Dragon™ Inn, Mill and other structures created for The Lord of the Rings and The Hobbit films can be viewed and you will see how this beautiful piece of Waikato farmland was transformed into The Shire from Middle-Earth. Total tour duration from The Shires Rest is 2 hours. After the tour experience the taste of the Shire™ with a delicious buffet lunch served in the Party Marquee. Your meal is served buffet style with shared table seating.

- **Accommodation: Your own room at Novotel Rotorua**

DAY 4: Sunday 6th June 2021 **FULL DAY ROTORUA (B,L,D)**

Today you'll enjoy a full day exploring Rotorua, with lunch at Te Puia and a traditional dinner this evening.

Agrodome Farm Show

Get ready for a fun-packed hour of entertainment and education for the whole family... the legendary Agrodome Farm Show!

Te Puia - Thermal Reserve

Admission, guided tour, hands on weaving experience and individual steambox lunch with bottle of water. Our tradition of guiding at Te Puia is something that we pride ourselves on. Many of the guides you meet can link themselves to Rotorua's earliest guides and the stories they relay have been handed down for generations.

Skyline Rotorua Gondola Ride

Conveniently located just minutes from Rotorua's City centre, on the side of Mount Ngongotaha, Skyline Skyrides can carry you to 487 metres above sea level to a fun park environment. Providing panoramic views of Rotorua City, Lake Rotorua and the surrounding area, Skyline Skyrides is an all weather attraction, and is open every day of the year.

Tamaki Maori Village Rotorua - Evening Hangi & Concert

Beginning at our gathering place, we will embark on a Maori cultural experience to our ancient forest village at Tawa-ngaherepa – where our land, our people and our spirit come to life. From the start of the journey you are swept away by master storytellers who will share customs, traditions and our way of life. Set in a magnificent 200 year old ancient Tawa forest, you are invited to participate in and learn the poi, the haka and enjoy displays of our art forms.

- **Accommodation: Your own room at Novotel Rotorua**

DAY 5: Monday 7th June 2021 **ROTORUA TO WELLINGTON (B,D)**

Today you will travel from Rotorua to Wellington taking in Lake Taupo and the National Parks region. There's free time on arrival and dinner at your hotel.

- **Accommodation: Your own room at Rydges Wellington**





Day 6 - Tuesday 8th June 2021 **EXPLORE WELLINGTON (B)**

Start the day with Earlybird Entry to Gallipoli Exhibition at Te Papa, with time to explore the museum at leisure, followed by a city highlights tour.

Gallipoli Exhibit

The ground-breaking exhibition tells the story through the eyes and words of eight ordinary New Zealanders who found themselves in extraordinary circumstances. Each is captured frozen in a moment of time on a monumental scale – 2.4 times human size. Cutting-edge technology was also used to create 3-D maps and projections, miniatures, models, dioramas, and a range of interactive experiences that bring New Zealand's Gallipoli story to life.

- **Accommodation: Your own room at Rydges Wellington**

Day 7 - Wednesday 9th June 2021 **WELLINGTON – PICTON – CHRISTCHURCH (B,D)**

This morning you will travel across the Cook Strait on the Interisland ferry to Marlborough Sounds and Picton. After a short break in Picton you'll head south along the Kaikoura coast to Christchurch.

- **Accommodation: Your own room at Rydges Latimer Christchurch**

Day 8 - Thursday 10th June 2021 **CHRISTCHURCH – FRANZ JOSEPH (B,D)**

It's an early start this morning to join the Tranzalpine to Greymouth and then south to Franz Joseph glacier. From Christchurch crossing the patchwork farmlands of the Canterbury Plains, the Tranz Alpine winds its way over massive viaducts, through spectacular gorges and the stunning Waimakariri River valley. Then across the Southern Alps via the alpine village of Arthurs Pass at 737 metres above sea level before descending through the lush beech forests and past Lake Brunner to the West Coast town of Greymouth on the Tasman sea.

- **Accommodation: Your own room at Scenic Hotel Franz Josef Glacier**



Day 9 - Friday 11th June 2021**FRANZ JOSEPH TO QUEENSTOWN (B,D)**

Today you continue down the West Coast stopping for a Jetboat ride and a walk at Haast, then over to Wanaka and Queenstown. Discover the worlds first and only sea to mountain river safari exploring the South-West World Heritage Area. A journey deep into the heart of the remote Southern Alps of New Zealand. View snowy mountains, crystal clear streams and ancient rainforests that surround this forgotten glacial valley inside the Mount Aspiring National Park. Relax as your friendly guide expertly negotiates this spectacular alpine river aboard a luxury, purpose built, all weather Jet boat. Along the way learn about the geography, history, flora and fauna of this fascinating region. Enjoy a short stroll in the bush with a chance to fully take in your surroundings before travelling down river to the Tasman Sea.

- **Accommodation: Your own room at Crowne Plaza Hotel Queenstown**

Day 10 - Saturday 12th June 2021**QUEENSTOWN (B,D)**

Enjoy a free day to explore Queenstown at leisure. This evening enjoy a Lake cruise followed by dinner at a local restaurant. Spirit of Queenstown offers the longest, premium cruising experience on Lake Wakatipu. Board the vessel and enjoy a return cruise to Mt Nicholas High Country Farm on the western shores of the lake on a modern, spacious, purpose-built catamaran. Cruise through Bob's Cove and view flora and fauna up close, and enjoy spectacular views towards Glenorchy, Mt Earnslaw, the Southern Alps and Remarkables mountain range. The vessel design ensures unobstructed views out either side of the vessel, large tall viewing windows and spacious outdoor decks. An informative commentary is provided, and the wheelhouse is open to join and speak with the skipper. There's an onboard café with a selection of hot and cold beverages and snacks available for purchase. Complimentary tea and coffee is provided on the cruise.

Includes: Cruise, Wine & Cheese Package

- **Accommodation: Your own room at Crowne Plaza Hotel Queenstown**



Day 11 - Sunday 13th June 2021 QUEENSTOWN TO TE ANAU (B,D)

It's a late start today, with an opportunity to relax in Queenstown before heading to Te Anau.

- **Accommodation: Your own room at Distinction Luxmore Hotel**

Day 12 - Monday 14th June 2021 MILFORD SOUND (B,L)

This morning you'll travel the scenic highway and through the Homer Tunnel to Milford Sound to join your sounds cruise. On return it is a leisurely drive back to Te Anau, with some rest and relaxation in the afternoon. An extended and leisurely cruise on board a catamaran with a two hour duration and English only commentary. Cruise the full length of the fiord in comfort on a modern, spacious vessel with comfortable indoor seating and large, tall windows for panoramic viewing of spectacular Milford Sound. With a flexible and relaxed itinerary, enjoy a large and wide open outdoor, upper level deck for excellent wildlife viewing including seals, dolphins and penguins when in season. A specialist nature guide shares their local knowledge with lively and informative commentary while roaming the vessel, and the wheelhouse is open to join and speak with the skipper. Raincoats are provided on board.

- **Accommodation: Your own room at Distinction Luxmore Hotel**

Day 13 - Tuesday 15th June 2021 TE ANAU – DUNEDIN (B,D)

Today you'll head to Dunedin and enjoy a tour of the Larnach castle on arrival. After Larnach we head back to town for the Speights Brewery Tour and dinner. With its exciting, sometimes scandalous, sometimes tragic history, its magnificent carved ceilings, New Zealand antiques and breathtaking views, Larnach Castle offers you a vision of the past and present. Today, the Castle is the home of the Barker family, who have spent more than thirty nine years lovingly restoring the building and recreating the beauty of the 35 acres of gardens and grounds.

Speights

The 90 minute guided tour takes you back in time to the cobblestone streets of the past and the origin of the Speight brewery in 1876. Visitors not only get to see, smell, touch and taste the ingredients that make "The Pride of the South" but will learn about the antiquity of beer from Babylonian times through to the introduction of beer in New Zealand and the story of our very own Speights Brewery.

After the tour enjoy a 2 course evening meal at the brewery and complimentary 12oz beer of your choice.

- **Accommodation: Your own room at Southern Cross Hotel Dunedin**



**Day 14 - Wednesday 16th June 2021
DUNEDIN TO MT COOK (B,D)**

There's some free time this morning before heading to Mount Cook.

- **Accommodation:** Your own room at Hermitage Hotel

**Day 15 - Thursday 17th June 2021
MT COOK AND CHRISTCHURCH (B,D)**

Today you'll travel to Mt Cook and on to Christchurch, with a city orientation on arrival. Tonight enjoy a farewell dinner at your hotel.

- **Accommodation:** Your own room at Novotel Christchurch Cathedral Square

**Day 16 - Friday 18th June 2021
DEPART CHRISTCHURCH (B)**

After breakfast there's some free time until your departure transfer.



TOUR DATES: 3RD - 18TH JUNE 2021

TOUR PRICING: A\$9,887 PLUS AIRFARES/TAXES

Tour Inclusions:

- Your dedicated Two's a Crowd tour host
- All guiding and experiences as per detailed itinerary.
- Accommodation at listed hotels (or similar) in your own room with breakfasts daily.
- All transport as mentioned by comfortable, air conditioned vehicles.
- Group airport transfers
- All meals as per itinerary (B=breakfasts, L= lunches and D=dinners).
- All entrance fees as per detailed itinerary

Tour Exclusions:

- International/domestic flights to the start/end of the tour (the friendly Two's a Crowd team can assist with competitive quotes and airfare bookings from wherever in the world you are located)
- Any visas/travel permits if required
- Services not mentioned in the itinerary
- Late check out at hotels
- Meals and drinks not mentioned in the itinerary
- Drinks with included lunches and dinners
- Tips and gratuities
- Laundry, telephone calls and expenditure of a personal nature
- Travel Insurance (compulsory - please ask TAC booking staff for a quote)
- Optional activities not listed in the itinerary



NEED MORE INFORMATION? CONTACT THE TEAM:

Phone: 1300 55 45 01 (AUS) or 0800 895 145 (NZ) **Email:** team@twosacrowd.com.au

ABOUT TWO'S A CROWD: We are an award winning tour company exclusively dedicated to the needs of solo travellers. At Two's a Crowd, single and solo travellers have access to fantastic itineraries at great prices without ever feeling like a third wheel to someone else's private getaway. Our travellers enjoy the best of both worlds: private time, personalised attention, low single supplements, as well as the camaraderie of like-minded travellers. For your peace of mind we are ATAS accredited (No A13850).

Our commitment is to make solo travel more enjoyable and affordable.

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Issued: 15/12/20



TERMS AND CONDITIONS

TWO'S A CROWD – GROUP BOOKING CONDITIONS – APPLIES TO NEW BOOKINGS MADE FROM 9TH NOVEMBER 2020

These Booking Conditions set out the terms on which you contract with Travel Passion Pty Ltd trading as Two's a Crowd (TaC). By placing a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions. These Booking Conditions only apply to travel arrangements which you book with us and which we agree to make, provide or perform (as applicable) as part of our contract with you as the principal operator of the travel arrangements. We reserve the right to change these Booking Conditions at any time prior to you making a booking. Where we act as agent for the principal operators of the travel arrangements, your contract will be with the principal operator and will be subject to the principal operator's booking conditions. To the extent we have a legal relationship with you where we are acting as agent for the principal operator of travel arrangements our Agency Booking Conditions which are published on our website will apply and these Group Booking Conditions will have no effect.

MAKING A BOOKING

A booking request is accepted when we issue a written (generally via email) booking confirmation. It is at this point that a contract between TaC and you comes into existence. We reserve the right to decline any booking at our discretion. No employee of TaC other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount or refund.

PRICING

Prices shown in our brochures were accurate based on prices and exchange rates at the time of printing or publication. We reserve the right to adjust published prices due to currency fluctuations, government charges or increased costs of services at any time. Please enquire with us prior to making a booking request for the current prices. Please be aware that tour pricing may be based on a number of foreign currencies and the total cost of your trip can only be guaranteed upon final payment. Up until that time TaC reserves the right to amend your tour pricing in accordance with negative currency fluctuations and the imposition of new or amended government charges.

NOT INCLUDED IN THE TOUR PRICE

Unless otherwise stated, flights, travel insurance, visas, airport taxes, port taxes, city taxes, security charges, airport transfers, gratuities, items of a personal nature, laundry, additional beverages and consumables are not included in the tour price.

PAYMENTS

A non-refundable and non-transferable deposit of 20% of the booking value or \$1500 per person (whichever is the greater) is required within seven days of us issuing your booking confirmation. We are not obliged to hold or confirm any services for you until we receive your deposit. If you fail to pay the deposit on time, then we reserve the right to cancel your booking without notice. If the price of any services increases before we receive your deposit, we reserve the right to pass on this price increase to you. This is in addition to our right to increase prices prior to full payment as stated above. The balance is due up to 120 days before commencement of your trip, however, payment schedules can vary depending on our supplier requirements. Certain tours also may require instalment payments to be made. Payment schedules will be provided to you at the time of booking. Late payment may cause cancellation of all or part of your trip, with no refund payable. We are under no obligation to remind you of the balance becoming due. Payments can be made by direct deposit or credit card. Unfortunately, we are unable to accept cheques or cash. Account details for direct deposit are as follows:

BENDIGO BANK
ACCOUNT NAME: Travel Passion Pty Ltd
BSB: 633-000
ACCOUNT # 138 938 485

Please include your name as the reference and advise us via email (team@twosacrowd.com.au) that you have made the payment. As at 9/11/2020, payments made by credit card will incur a 1.20% merchant surcharge for MasterCard, 1.4% for Visa, 1.8% for American Express and 2.5% for Diners. International Credit cards attract a surcharge of 3.00%. TaC (as merchant) is fully compliant with Reserve Bank of Australia regulations with regard to credit card surcharging which took effect from 1/9/2017.

CANCELLATION BY YOU

If you wish to cancel your trip, we require written notice and will make refunds to you less cancellation fees in accordance with the table below, calculated from the date which we receive written notice.

- Over 120 days before commencement: Deposit only
- Within 119 days or no show 100%

Please note payment and cancellations conditions are different for charters such as river and ocean cruises and rail. Please refer to the relevant brochure in connection with these charters.

You agree that these cancellation charges are reasonable and required to protect the legitimate business interests of TaC

We strongly advise travel insurance is purchased at time of booking to provide full cover including events which lead to your cancelling your trip.

Please note that if you have booked and then cancel any services additional to the packaged tour arrangements (for example pre/post accommodation, airfares, transfers, travel insurance), the supplier of these services will impose cancellation fees in accordance with their terms and conditions which you will be responsible for. TaC may also charge cancellation fees for these cancelled services in accordance with our Agency Booking Conditions.

CANCELLATION BY US

Force Majeure – Prior to travel

If your travel arrangements cannot proceed due to flood, earthquake, war or civil strife, acts of terrorism, hurricane, cyclone, industrial disturbance, strike, fire, lock out, epidemic, pandemic, failure or delays of scheduled transportation facilities, or other Acts of God, or any law, order, decree, rule or regulation of any government authority, or for any reason whether of a similar or dissimilar nature beyond the control of TaC (Force Majeure), we may at our election:

- postpone your travel arrangements to a future date, in which case we will issue you with a credit note equal to amounts paid at the time of postponement less any of our unrecoverable costs; or
- cancel your travel arrangements, in which case our contract with you will terminate.

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other. However, we will refund payments made by you less unrecoverable third-party costs and less fair compensation for work undertaken by us up until the time of termination and in connection with the processing of any refund.

Force Majeure – During travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third-party costs only.

GENERAL

If we provide you with any alternative services or assistance where travel arrangements are cancelled because of Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance.

If we cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal value.

TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of postponement or cancellation of your travel arrangements by us whether due to Force Majeure or otherwise.

MINIMUM NUMBERS

Some tours are based on a minimum number of passengers travelling. We will advise you prior to confirming your booking if this is the case. If a tour fails to attract the minimum passenger numbers, the tour may be cancelled, or we may pass on any pro-rata increases in costs at our discretion. If a tour is cancelled, monies already paid by passengers will be refunded or credited towards future travel at the election of the passenger. We will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of our cancellation.

AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil. An amendment fee of AU\$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

AMENDMENTS BY US

Every effort will be made to adhere to the published touring itinerary. Occasionally, circumstances beyond our and our suppliers' control will force changes, amendments or modifications to the itinerary and its inclusions.

If circumstances beyond our control (including due to Force Majeure) mean that we need to amend your itinerary or the services with it, we shall notify you in writing as soon as possible. If the change arises during your trip, our representatives will make every effort to contact you personally. We reserve the right to substitute alternative transport or accommodation in the interests of the safety of our passengers and/or the successful completion of the itinerary.

To the fullest extent permitted by law, TaC will not be responsible for any omissions or modifications to the itinerary or the inclusions made as a consequence of these circumstances. If you are entitled to any compensation at law for any changes or modifications in these circumstances, then you agree that any compensation you are entitled to will be reduced by the value of any alternative services we provide to you which you accept.

TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you.

PASSPORTS, VISAS & VACCINATIONS

It is a requirement that you hold a valid passport and visas for your journey. It is your sole responsibility to ensure that you are in possession of the necessary documentation to comply with the laws and regulations of the countries to be visited. It is your sole responsibility to obtain vaccinations and preventative medicines as may be required for the duration of the tour. Any information provided by us is given in good faith.

TERMS AND CONDITIONS

EXCLUSION FROM TOUR

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour host or tour guide acting reasonably may require that you leave the tour. TaC will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of your booking being cancelled or you being asked to leave the tour as described above, including costs of airfares, visas or any other expenses incurred by you as a result of our cancellation.

HEALTH & FITNESS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. We will not be responsible for any damage, injury, death or loss of any kind arising from your failure to fully disclose relevant medical information.

If you suffer from a medical condition which may reasonably be expected to increase your risk of needing medical attention, or which may affect the normal conduct of the trip, then you must advise us at the time you make your booking request.

We may request you to provide an assessment of your medical condition from a qualified medical practitioner. If no assessment is provided or if the assessment indicates that you will require special assistance from personnel which we cannot reasonably provide, then we may cancel your booking. We will provide you with a full of refund of payments made. We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

DIETARY REQUIREMENTS

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

ILLNESS PREVENTING TOUR COMMENCEMENT OR CONTINUATION

If due to any illness, suspected illness or failure to satisfy any required tests (such as a temperature test in relation to Covid-19):

- an airline or other common carrier refuses you carriage;
- a hotel or vessel refuses to accommodate you; or
- we or our suppliers (acting reasonably) exclude you from the trip and you are consequently prevented from commencing or continuing your trip, then:
 - if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.
 - if you have not commenced your trip then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking.

We will not be responsible to you for any loss or expenses incurred in connection with your booking (for example, airfares and visa expenses) if you are prevented from commencing or continuing your trip in these circumstances.

TRAVEL INSURANCE

It is a condition of travel that each passenger is adequately covered by an appropriate travel insurance policy. Please also check the contingencies of your prospective insurance cover and ensure you are aware of its conditions and omissions. We strongly advise travel insurance is purchased at time of booking to provide full cover. You must provide us with the insurance company name, policy number and emergency contact number relating to such a policy within 14 days of final payment being made.

COMPLAINTS

If you have a complaint about any aspect of the travel arrangements, you must immediately bring it to the attention of TaC or our local representative at the time to give us the opportunity to put things right. If you fail to do this, you agree that you waive the right to make a future claim against us in connection with the problem. If you notify us or our local representative of the problem and the problem is not solved to your satisfaction you must forward your complaint in writing to TaC no later than 30 days after completion of the tour, otherwise you waive the right to make a claim against us in connection with the problem.

UNUSED SERVICES & REFUNDS

No refunds will be made for any tours, meals, accommodation, sightseeing, transfers, or any other services included in the cost of your travel arrangement which you do not utilise because you choose voluntarily not to use the service or because you decide to leave the tour early.

INDEPENDENT SERVICES

TaC will not accept responsibility for any additional or alternative travel arrangements (including the use of local guides and the purchase of services and excursions) that you make independently and that are separate, or in addition, to the booked itinerary.

RESPONSIBILITY & LIABILITY

Services supplied by independent suppliers:

Where a third party over whom we have no direct control (Independent Suppliers) is the supplier of travel arrangements that form part of your tour, you acknowledge that our obligations to you are limited to arranging for the Independent Supplier to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include airlines, railway and cruise operators, hoteliers and common carriers. We act as an intermediary only and you will be subject to the terms and conditions of the Independent Supplier (copies available upon request).

To the fullest extent permitted by law, TaC will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier.

Services we supply as principal:

To the extent only that we are the principal supplier of travel arrangements or other services to you which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not an intermediary for an Independent Supplier) if they were carrying out the work we had asked them to do.

We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or (other than as set out in these Booking Conditions) due to an event of Force Majeure.

Please note that if the travel arrangements or services which gave rise to the claim complied with local laws and regulations, the travel arrangements and services will be deemed to have been properly performed, even if this would not be considered the case in Australia.

GENERAL LIABILITY LIMITATION

Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, TaC disclaims all warranties.

To the fullest extent permitted by law, the maximum liability of TaC to you under these Booking Conditions, in tort (including negligence) or at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having the travel arrangements resupplied.

DEEMED ACCEPTANCE

By making a booking request, you are deemed to have agreed and consented to all terms in these Booking Conditions and in any other documents provided to you by TaC or any other person who may have booked the tour on your behalf. If you book on behalf of another party, you represent and warrant to TaC that you are duly authorised to provide the agreement and consent the other party and you agree that you will be responsible for any loss or damage TaC incurs if this is not the case.

IMAGE RELEASE

When on tour, we may from time to time take photographs or make recordings of you and tour activities that may identify you. We reserve the right to use any photographs and/or recordings for promotional reasons. In using such images, you consent to the use of such images or recordings by us and you acknowledge that you will not be entitled to payment or other compensation for the giving this consent. If you do not consent to the release and use of your image, then please advise TaC in writing within 30 days following payment of your deposit.

GENERAL

The contract between you and Travel Passion Pty Ltd trading as Two's a Crowd is deemed to have been made in the State of Victoria, Australia, and shall be governed by the laws of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria. If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed from these conditions without affecting the remaining provisions. Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here <https://twosacrowd.com.au/privacy-policy>