



- Exclusively for Solo Travellers
- Your Own Room Always
- Visit Amazing Destinations

# ITINERARY AUSTRALIA

NO CAMPING,  
4 STAR  
ACCOMMODATION  
THROUGHOUT  
TOUR

SMALL  
GROUP MAX  
14 GUESTS

# KIMBERLEY & TOP END

14 DAY SOLO TOUR: MAY 2021

[www.twosacrowd.com.au](http://www.twosacrowd.com.au)

The Top End and The Kimberley region is an enormous area of remote rugged beauty, with striking rock formations, cascading waterfalls and cooling waterholes, impressive stone escarpments carved with chasms and gorges, and lush mangroves teeming with birds and wildlife. It is also a land that is spiritually rich. With its ancient Indigenous culture and incredible natural diversity, this is an epic 14 day journey that will certainly blow your mind!

Our small group of solos will travel from Darwin to Broome in the comfort of a 24 seater 6wd air-conditioned coach. The tour has been meticulously designed to take you right into the heart of the region to explore our favourite attractions, while still maintaining that perfect balance of activities and a comfortable pace. Our tour is fully accommodated, with no camping. Each night, you will stay at either lodge, resort, hotel or motel accommodation, and of course you will have your very own room/cabin with en-suite facilities.

The 14 day tour begins in Darwin, the capital of the Northern Territory and will take you through Kakadu National Park and Nourlangie Rock, before travelling southwest from Katherine to the border of Western Australia and Kununurra. From Kununurra west to Broome, we get the opportunity to immerse ourselves in a myriad of leisurely activities, from viewing the monumental rock formations of Purnululu National Park ( Bungle Bungles mountain range), to moderate hiking through spectacular stone gorges such as Katherine, Emma, Geike, Wandjina and Tunnel Creek. We will enjoy lots of swimming opportunities along the way, usually at the base of breathtaking waterfalls, including the stunning Emma Gorge and Zebedee Springs Thermal Pools.

Our tour also includes boat cruises along the calm waters of Lake Argyle, Geike, Katherine and the very popular Yellow Waters sunset cruise.

We have tailored the end date of this tour to coincide with the amazing natural phenomenon that is 'The Staircase to the Moon' in Broome. This is a very popular event that occurs when the full moon rises across Roebuck Bay's exposed flood plains to create the illusion of a staircase leading from the beach directly to the full moon. You will be able to experience the vibrancy of Town Beach's staircase markets on the last night before sitting back under the stars to reflect on the memories of this iconic Australian adventure with your fellow travellers.

What a fitting way to end 14 days of exploring such a breathtaking region of Australia.

**Will you join us?**



**DAY 1: Saturday 15th May 2021**  
**DARWIN (D)**

You can arrive in Darwin any time today. Enjoy the afternoon to settle in, and in the evening join your Two's a Crowd tour host and fellow travellers for the group welcome dinner.

- **Accommodation: Your own Hilton Guest room with en-suite at the Double Tree by Hilton Darwin**

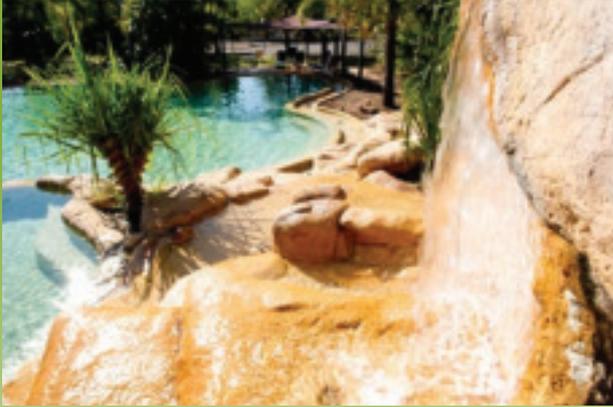
**DAY 2: Sunday 16th May 2021**  
**KAKADU NATIONAL PARK AND ARNHEM LAND (B, L, D)**

We will depart the hotel at 7.30am this morning to make our way towards World Heritage listed Kakadu National Park, travelling along the Arnhem highway and into Fogg Dam Conservation Reserve. These wetlands have international significance because of their beauty and natural ecosystems. A great variety of fauna can be found here as well as a large variety of birdlife. It is the largest national park in Australia, which hosts some of the world's finest Aboriginal rock art and a mind-boggling variety of habitats, including floodplains and savannah woodlands.

Our first stop within the park is Bowali Visitor Centre, where you can gain insight into the landscapes and wildlife of Kakadu. Then we head to the very north of the park, to Ubirr where we will enjoy a guided walk through galleries of ancient Aboriginal rock art. You will learn about bush tuckers and bush medicines before reaching the top of the plateau, where you can relax and enjoy the spectacular view over the floodplains and the panoramic vistas of Arnhem Land escarpment.

- **Accommodation: Your own superior room with en-suite at the Mercure Crocodile Hotel**





### DAY 3: Monday 17th May 2021

#### NOURLANGIE & YELLOW WATERS WETLANDS (B, L, D)

After breakfast we visit the monumental Nourlangie Rock, an ancient Aboriginal shelter, where we will explore the area and the rock art. Your guide will lead you on an interpretive walk around the site, followed by Nawalandja lookout and the beautiful Anbangbang Billabong. The short hike to the lookout is rewarded by a magnificent view over the Arnhem Land escarpment.

Our next stop is the Warradjan Aboriginal Cultural Centre, for an insight into the cultural heritage of the park.

Late this afternoon, we will board the Yellow Waters wetlands sunset cruise. Yellow Waters billabong is located at the end of Jim Jim Creek, a tributary of the South Alligator River. This is the largest river system in Kakadu and contains extensive wetlands, including river channels, floodplains and backwater swamps. About one third of Australia's bird species are represented in Kakadu National Park, with at least 60 species found in these wetlands. There are also plenty of crocodiles in their natural habitat, and buffalo on the floodplains.

- **Accommodation: Your own standard room with en-suite at Kakadu Lodge Coinda**

### DAY 4: Tuesday 18th May 2021

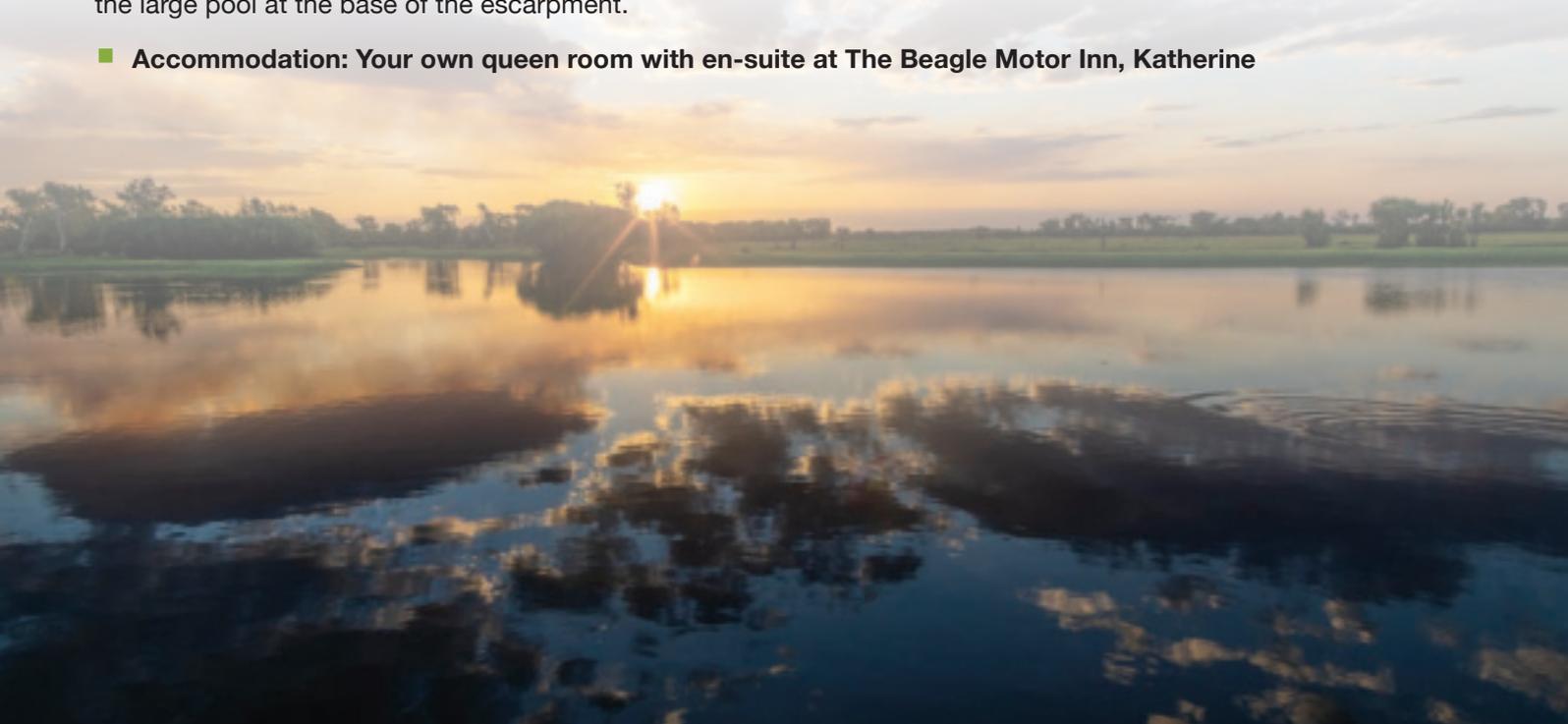
#### WATERFALL CREEK, EDITH FALLS - KATHERINE (B, L, D)

Today we travel to the very south of Kakadu park, to Waterfall Creek.

After a scenic drive in, on an unsealed dirt road, we arrive at the magical Gunlom Plunge Pool which is a large swimming hole at the base of a stunning waterfall, shaded by tall gum trees, wonderful for a swim. You also have the option to take the walk to the top of the falls where pristine rockpools and a spectacular view await you.

Departing Kakadu through the southern entrance, we now head south to Katherine, with a stop at Leilyn (Edith Falls), part of Nitmiluk National Park and well known for its picturesque waterfalls and pools. Here we can enjoy a swim at the large pool at the base of the escarpment.

- **Accommodation: Your own queen room with en-suite at The Beagle Motor Inn, Katherine**





**DAY 5: Wednesday 19th May 2021**  
**KATHERINE GORGE, VICTORIA RIVER – LAKE ARGYLE**  
**(B, L, D)**

This morning we travel to Nitmiluk (Katherine) Gorge, home to 13 spectacular gorges, carved out of the rock by torrential summer rains, over millions of years. Here we will take a cruise along the emerald waters, viewing the beautiful scenery and discovering the customs of the traditional owners, the Jawoyn people.

Now we begin our journey west, stopping en route at the Victoria River, one of the largest tidal influenced rivers in the Territory with an abundance of saltwater crocodiles. We cross through the border into Western Australia and onto Lake Argyle, Australia's largest man-made lake, covering 1000sq km and built as part of the Ord River scheme. It offers a great expanse of water from which steep red rocky slopes reach up approximately 150m, in awe-inspiring grandeur.

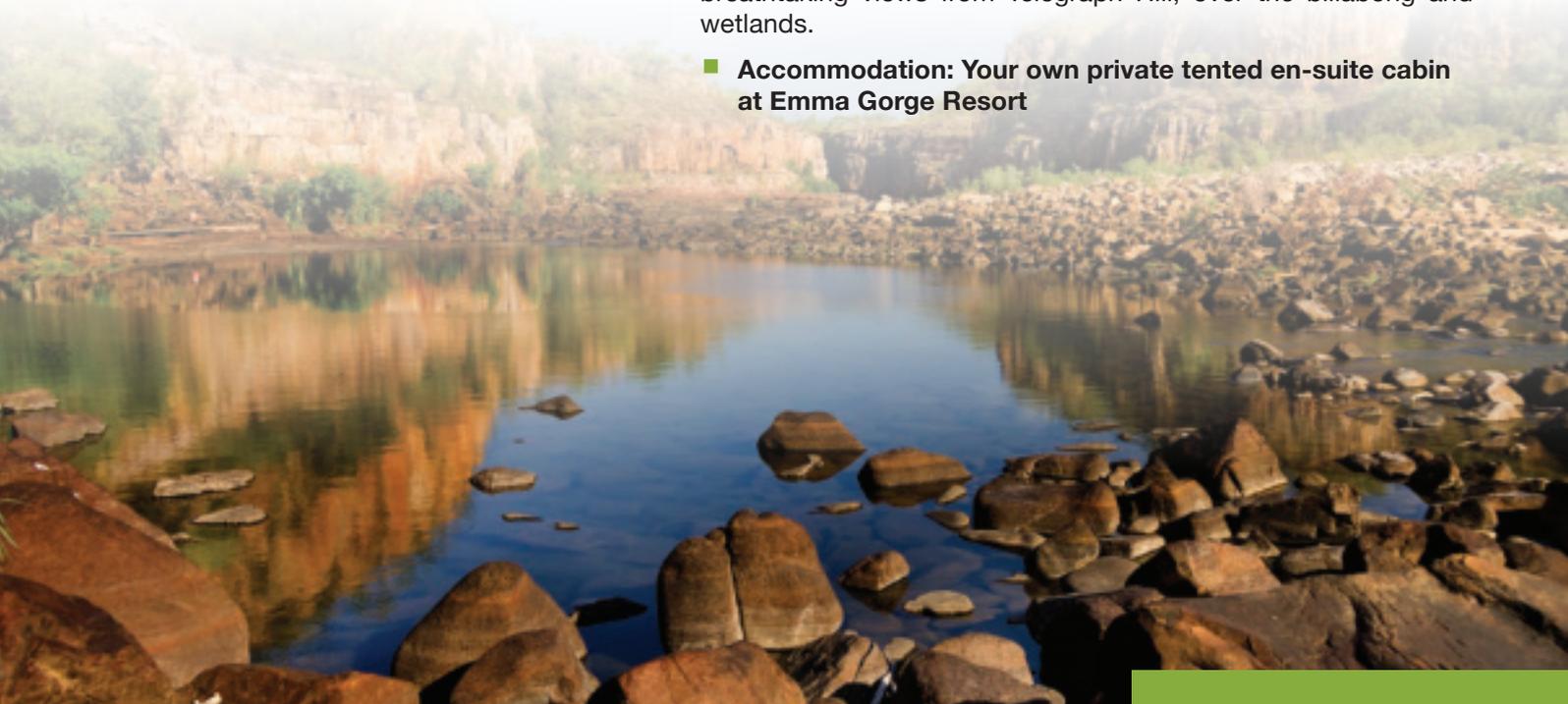
- **Accommodation: Your own Kimberley cabin with en-suite at Lake Argyle Resort.**

**Day 6 - Thursday 20th May 2021**  
**LAKE ARGYLE – EMMA GORGE (B, L, D)**

After breakfast, we head out to Lake Argyle for a relaxing 2 hour morning cruise. Take in the untamed landscape of the magnificent Carr Boyd Ranges along the inaccessible North Western shoreline as you gently cruise through some of Lake Argyle's 90 islands and inlets.

Then we pop into Kununurra to collect fresh supplies before heading to Emma Gorge, part of El Questro Wilderness Park, which is a million acres in size. We have a 2 night stay at our beautiful resort, so there will be plenty of time to relax and explore. En route, we visit the beautiful Parry Lagoons Nature Reserve, which offers excellent bird watching in the comfort of the purpose-built bird hide or from one of the walkways. We also stop to enjoy the breathtaking views from Telegraph Hill, over the billabong and wetlands.

- **Accommodation: Your own private tented en-suite cabin at Emma Gorge Resort**



### Day 7 - Friday 21st May 2021 EMMA GORGE (B, L, D)

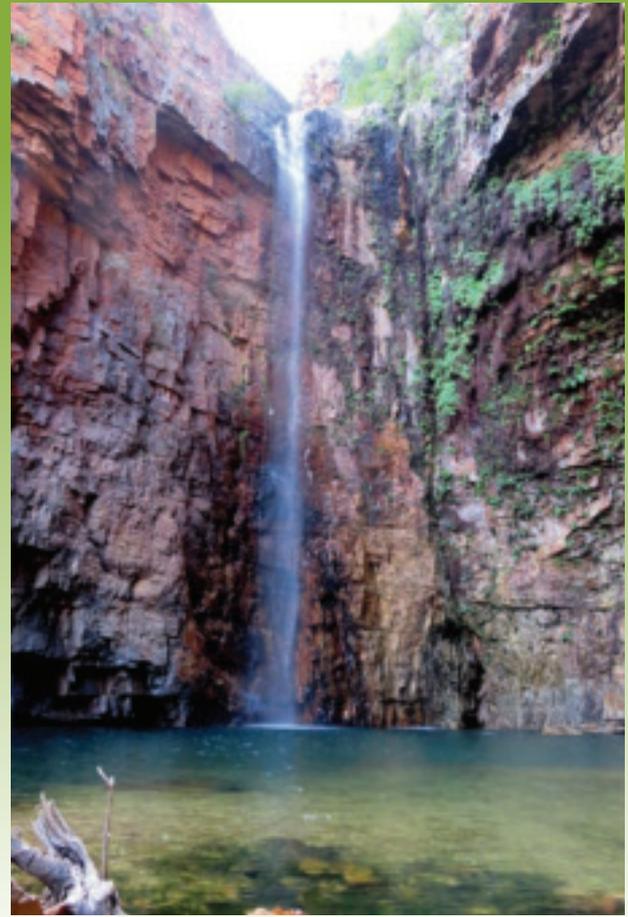
We start today with a dip at the Zebedee Springs thermal pools, set amongst shady palm trees. This afternoon you can take the walk to the beautiful Emma Gorge and waterfall, at your leisure. A cool reward awaits you at the end of the walk in, where you can swim at Emma Gorge pool and the 200ft waterfall that is fed from a series of natural springs high above the plateau of the Cockburn Range.

- **Accommodation: Your own private tented en-suite cabin at Emma Gorge Resort**

### Day 8 - Saturday 22nd May 2021 THE BUNGLE BUNGLES MOUNTAIN RANGE (B, L, D)

We have a later start this morning, perfect if you want another swim at Emma Gorge! We then travel south to the World Heritage listed Purnululu National Park, commonly known as The Bungle Bungles. Purnululu National park is famous for the ancient range of striking beehive-shaped rock domes, gorges and chasms over 350 million years old. We have two nights here to explore the highlights of this extraordinary national park.

- **Accommodation: Your own queen cabin with en-suite at the Bungle Bungles Savannah Lodge (2 night stay)**



### Day 9 - Sunday 23rd May 2021 CATHEDRAL GORGE, PICCANINNY CREEK LOOKOUT, ECHIDNA CHASM (B, L, D)

After breakfast this morning, we begin our adventure through the Bungle Bungles. Our first stop in the park is Cathedral Gorge, a huge natural amphitheatre with towering rocks, and fantastic acoustics. We continue on a moderate trek (2.8km) to the Piccaninny Creek Lookout, followed by the short "Domes trail walk" (700m).

This afternoon we explore Echidna Chasm, which is a narrow gorge of conglomerate rock. This walk (2-3km) is beautiful, as you pass by the amazing endemic *Livistonia* towering palm trees.

There is time today for an optional scenic flight (additional cost).

- **Accommodation: Your own queen cabin with en-suite at the Bungle Bungles Savannah Lodge (2 night stay)**





### Day 10 - Monday 24th May 2021 GEIKE GORGE, FITZROY CROSSING (B, L, D)

Leaving Purnululu this morning, we continue our travel west, to the township of Fitzroy Crossing. This afternoon you will take a ranger lead boat cruise through majestic Geike Gorge, where flood waters of the Fitzroy River have carved the 30-metre-deep Gorge through the limestone at the junction of the Oscar and Geikie Ranges. In the dry season, the river transforms itself into a quiet stream strung out beneath the towering cliffs of the Devonian reef. Here, layers of fossils and the limestone strata of an ancient reef are exposed in cross section, showing glimpses of life in the Devonian period before reptiles or mammals evolved.

- **Accommodation:** Your own en-suite safari tent at Fitzroy River Lodge

### Day 11 - Tuesday 25th May 2021 TUNNEL CREEK, WINDJANA GORGE – DERBY (B, L, D)

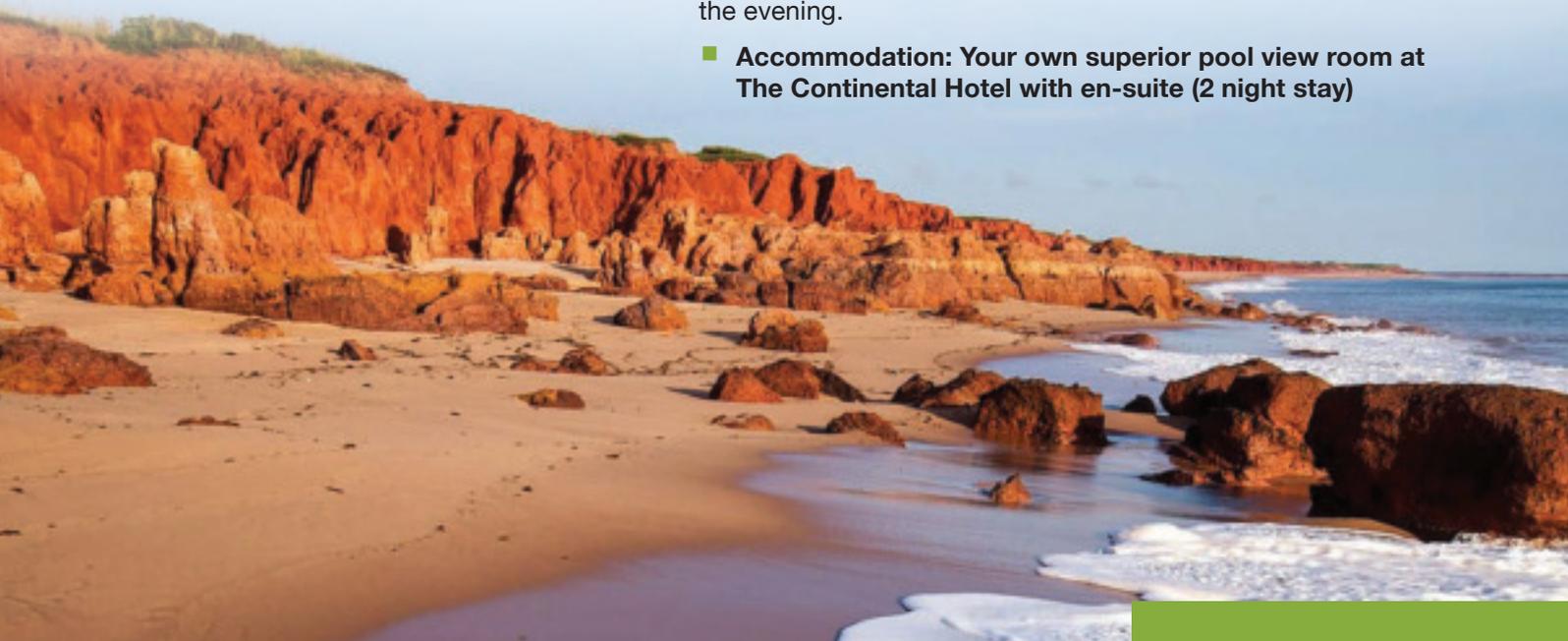
Today we travel to Tunnel Creek, a 750m long limestone tunnel in the Napier Range, carved into the rock over thousands of years. We will take a guided walk through the tunnel, view stalactites and stalagmites and hear the story of the famous Aboriginal leader Jandamarra, who used the tunnel as a hideout in the late 1800s. We then make our way onwards to Windjana Gorge, part of an ancient Devonian reef system where the Lennard River has cut through the Napier range. We take a walk into Windjana gorge to view the fossilised reef system and freshwater crocodiles that can often be seen lazing around on the riverbanks.

- **Accommodation:** Your own motel room at Derby Lodge

### Day 12 - Wednesday 26th May 2021 BROOME (B, L, D)

This morning we will take a leisurely tour of Derby, visiting famous sights such as the cattle trough, historic wharf area and the Boab prison tree. We then begin our drive back to Broome and we have a short town tour here too. The rest of the day is yours at leisure to explore Broome until you meet up with the group for dinner in the evening.

- **Accommodation:** Your own superior pool view room at The Continental Hotel with en-suite (2 night stay)



**Day 13 - Thursday 27th May 2021**  
**WILLIE CREEK PEARL FARM, BROOME,**  
**STAIRCASE TO THE MOON (B, L)**

After breakfast this morning, we will go on a half day tour to Willie Creek Pearl Farm which will include lunch. The tour gives a unique insight into the fascinating process of modern cultured pearl farming, from shell to showroom. You'll discover exactly what makes the perfect pearl and leave Willie Creek a pearling expert!

The journey starts with the collection and spawning of oysters in the state-of-the-art hatchery, then moves on to the delicate operations of seeding and harvesting oysters, and finally the valuing of pearls and the creation of stunning jewellery. You will cruise Willie Creek's azure waters and view live oysters suspended in their natural environment amongst the native flora and fauna.

Back to the hotel and this evening you have the option of walking to the nearby Town Beach to witness The Staircase to the Moon, which only happens 2 or 3 times each month in the dry season. A natural phenomenon,

it is caused by the rising of a full moon reflecting on the exposed mudflats at extremely low tide creating a beautiful optical illusion of a staircase reaching up to the moon.

This evening you get to sample the local culinary delights as you wander through the colourful Staircase night markets, whilst enjoying the live music underneath the stars.

- **Accommodation: Your own superior pool view room at The Continental Hotel with en-suite (2 night stay)**

**Day 14 - Friday 28th May 2021**  
**FINAL DAY (B)**

After breakfast, we will say our farewells. A group transfer has been arranged to take everyone to the airport today. If you would like to extend your stay in Broome, or are interested in booking a day trip to Cape Leveque, just ask the team.



## FEATURED ACCOMMODATION

### Lake Argyle Resort

The Lake Argyle Resort is set in a peaceful location surrounded by breathtaking scenery, the perfect retreat after a day exploring Lake Argyle. Standard studio cabins are air-conditioned with ensuite and have tea/coffee making facilities, small fridge, microwave, kitchenette, and a private veranda. Each cabin is located just 50m from an amazing 35m infinity pool.



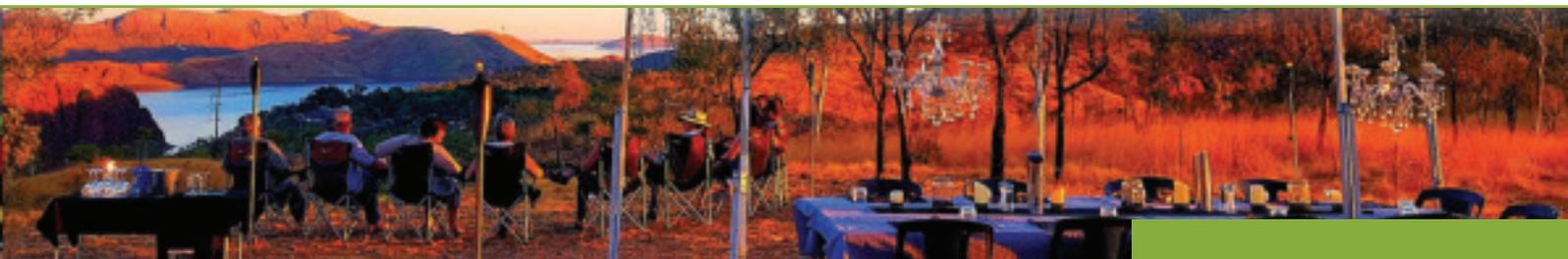
### Emma Gorge Resort

Immerse yourself in the picturesque landscape of the rocky, red Cockburn Ranges at Emma Gorge. Sleep under canvas with the soothing sounds of the local wildlife surrounding you. With modern en suites, electricity and tea/coffee facilities, the safari-style tented cabins allow you to experience the great outdoors in complete comfort.



### Bungle Bungles Savannah Lodge

Walk through a landscape 350 million years in the making before you refresh in the lodge's pool, replenish with a delicious meal and sleep in comfort in a private cabin with ensuite bathroom. Get the best views of the Milky Way Galaxy and see the Southern Cross. There are few lifetime experiences that can match exploring the Bungle Bungle by day and staying overnight in Purnululu National Park.



TOUR DATES: 15TH - 28TH MAY 2021

TOUR PRICING: \$7,977 PLUS AIRFARES

**Tour Inclusions:**

- Accommodation at listed 4 star hotels, eco-lodges, resorts, motels – in your own room with private facilities
- Air-conditioned, comfortable 24 seat 6WD coach for maximum 14 guests, with professional driver guide
- All meals daily as mentioned in the itinerary (B=breakfast 13, L=lunch 13, D=dinner 12)
- Yellow Waters wetlands sunset cruise
- Indigenous experience at Nourlangie Rock
- 2 hour cruise at Nitmiluk (Katherine) Gorge
- Kakadu National park entry fee
- El Questro Wilderness pass
- Lake Argyle cruise
- Half-day Willie Creek Pearl Farm tour

- Tunnel Creek guided walk
- Geikie Gorge experience and cruise
- Cathedral Gorge and Echidna Chasm Treks (Bungle Bungles)
- Return airport group transfers in Broome / Darwin
- Staircase to the Moon experience
- Experienced Two's a Crowd Tour Host

**Tour Exclusions:**

- Flights to Darwin and from Broome (Two's a Crowd can book these)
- Travel Insurance
- Alcohol
- Expenses of a personal nature
- Tips and gratuities (at your own discretion)
- Extra optional activities

**NEED MORE INFORMATION? CONTACT THE TEAM:**

☎ **Phone:** 1300 55 45 01 (AUS) or 0800 895 145 (NZ) ✉ **Email:** [team@twosacrowd.com.au](mailto:team@twosacrowd.com.au)

**ABOUT TWO'S A CROWD:** We are an award winning tour company exclusively dedicated to the needs of solo travellers. At Two's a Crowd, single and solo travellers have access to fantastic itineraries at great prices without ever feeling like a third wheel to someone else's private getaway. Our travellers enjoy the best of both worlds: private time, personalised attention, low single supplements, as well as the camaraderie of like-minded travellers. For your peace of mind we are ATAS accredited (No A13850).

Our commitment is to make solo travel more enjoyable and affordable.

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Issued: 12/12/20



# TERMS AND CONDITIONS

## TWO'S A CROWD – GROUP BOOKING CONDITIONS – APPLIES TO NEW BOOKINGS MADE FROM 9TH NOVEMBER 2020

These Booking Conditions set out the terms on which you contract with Travel Passion Pty Ltd trading as Two's a Crowd (TaC). By placing a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions. These Booking Conditions only apply to travel arrangements which you book with us and which we agree to make, provide or perform (as applicable) as part of our contract with you as the principal operator of the travel arrangements. We reserve the right to change these Booking Conditions at any time prior to you making a booking. Where we act as agent for the principal operators of the travel arrangements, your contract will be with the principal operator and will be subject to the principal operator's booking conditions. To the extent we have a legal relationship with you where we are acting as agent for the principal operator of travel arrangements our Agency Booking Conditions which are published on our website will apply and these Group Booking Conditions will have no effect.

### MAKING A BOOKING

A booking request is accepted when we issue a written (generally via email) booking confirmation. It is at this point that a contract between TaC and you comes into existence. We reserve the right to decline any booking at our discretion. No employee of TaC other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount or refund.

### PRICING

Prices shown in our brochures were accurate based on prices and exchange rates at the time of printing or publication. We reserve the right to adjust published prices due to currency fluctuations, government charges or increased costs of services at any time. Please enquire with us prior to making a booking request for the current prices. Please be aware that tour pricing may be based on a number of foreign currencies and the total cost of your trip can only be guaranteed upon final payment. Up until that time TaC reserves the right to amend your tour pricing in accordance with negative currency fluctuations and the imposition of new or amended government charges.

### NOT INCLUDED IN THE TOUR PRICE

Unless otherwise stated, flights, travel insurance, visas, airport taxes, port taxes, city taxes, security charges, airport transfers, gratuities, items of a personal nature, laundry, additional beverages and consumables are not included in the tour price.

### PAYMENTS

A non-refundable and non-transferable deposit of 20% of the booking value or \$1500 per person (whichever is the greater) is required within seven days of us issuing your booking confirmation. We are not obliged to hold or confirm any services for you until we receive your deposit. If you fail to pay the deposit on time, then we reserve the right to cancel your booking without notice. If the price of any services increases before we receive your deposit, we reserve the right to pass on this price increase to you. This is in addition to our right to increase prices prior to full payment as stated above. The balance is due up to 120 days before commencement of your trip, however, payment schedules can vary depending on our supplier requirements. Certain tours also may require instalment payments to be made. Payment schedules will be provided to you at the time of booking. Late payment may cause cancellation of all or part of your trip, with no refund payable. We are under no obligation to remind you of the balance becoming due. Payments can be made by direct deposit or credit card. Unfortunately, we are unable to accept cheques or cash. Account details for direct deposit are as follows:

BENDIGO BANK  
ACCOUNT NAME: Travel Passion Pty Ltd  
BSB: 633-000  
ACCOUNT # 138 938 485

Please include your name as the reference and advise us via email ([team@twosacrowd.com.au](mailto:team@twosacrowd.com.au)) that you have made the payment. As at 9/11/2020, payments made by credit card will incur a 1.20% merchant surcharge for MasterCard, 1.4% for Visa, 1.8% for American Express and 2.5% for Diners. International Credit cards attract a surcharge of 3.00%. TaC (as merchant) is fully compliant with Reserve Bank of Australia regulations with regard to credit card surcharging which took effect from 1/9/2017.

### CANCELLATION BY YOU

If you wish to cancel your trip, we require written notice and will make refunds to you less cancellation fees in accordance with the table below, calculated from the date which we receive written notice.

- Over 120 days before commencement: Deposit only
- Within 119 days or no show 100%

Please note payment and cancellations conditions are different for charters such as river and ocean cruises and rail. Please refer to the relevant brochure in connection with these charters.

You agree that these cancellation charges are reasonable and required to protect the legitimate business interests of TaC

We strongly advise travel insurance is purchased at time of booking to provide full cover including events which lead to your cancelling your trip.

Please note that if you have booked and then cancel any services additional to the packaged tour arrangements (for example pre/post accommodation, airfares, transfers, travel insurance), the supplier of these services will impose cancellation fees in accordance with their terms and conditions which you will be responsible for. TaC may also charge cancellation fees for these cancelled services in accordance with our Agency Booking Conditions.

### CANCELLATION BY US

Force Majeure – Prior to travel

If your travel arrangements cannot proceed due to flood, earthquake, war or civil strife, acts of terrorism, hurricane, cyclone, industrial disturbance, strike, fire, lock out, epidemic, pandemic, failure or delays of scheduled transportation facilities, or other Acts of God, or any law, order, decree, rule or regulation of any government authority, or for any reason whether of a similar or dissimilar nature beyond the control of TaC (Force Majeure), we may at our election:

- postpone your travel arrangements to a future date, in which case we will issue you with a credit note equal to amounts paid at the time of postponement less any of our unrecoverable costs; or
- cancel your travel arrangements, in which case our contract with you will terminate.

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other. However, we will refund payments made by you less unrecoverable third-party costs and less fair compensation for work undertaken by us up until the time of termination and in connection with the processing of any refund.

Force Majeure – During travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third-party costs only.

### GENERAL

If we provide you with any alternative services or assistance where travel arrangements are cancelled because of Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance.

If we cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal value.

TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of postponement or cancellation of your travel arrangements by us whether due to Force Majeure or otherwise.

### MINIMUM NUMBERS

Some tours are based on a minimum number of passengers travelling. We will advise you prior to confirming your booking if this is the case. If a tour fails to attract the minimum passenger numbers, the tour may be cancelled, or we may pass on any pro-rata increases in costs at our discretion. If a tour is cancelled, monies already paid by passengers will be refunded or credited towards future travel at the election of the passenger. We will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of our cancellation.

### AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil. An amendment fee of AU\$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

### AMENDMENTS BY US

Every effort will be made to adhere to the published touring itinerary. Occasionally, circumstances beyond our and our suppliers' control will force changes, amendments or modifications to the itinerary and its inclusions.

If circumstances beyond our control (including due to Force Majeure) mean that we need to amend your itinerary or the services with it, we shall notify you in writing as soon as possible. If the change arises during your trip, our representatives will make every effort to contact you personally. We reserve the right to substitute alternative transport or accommodation in the interests of the safety of our passengers and/or the successful completion of the itinerary.

To the fullest extent permitted by law, TaC will not be responsible for any omissions or modifications to the itinerary or the inclusions made as a consequence of these circumstances. If you are entitled to any compensation at law for any changes or modifications in these circumstances, then you agree that any compensation you are entitled to will be reduced by the value of any alternative services we provide to you which you accept.

TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you.

### PASSPORTS, VISAS & VACCINATIONS

It is a requirement that you hold a valid passport and visas for your journey. It is your sole responsibility to ensure that you are in possession of the necessary documentation to comply with the laws and regulations of the countries to be visited. It is your sole responsibility to obtain vaccinations and preventative medicines as may be required for the duration of the tour. Any information provided by us is given in good faith.

# TERMS AND CONDITIONS

## EXCLUSION FROM TOUR

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour host or tour guide acting reasonably may require that you leave the tour. TaC will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of your booking being cancelled or you being asked to leave the tour as described above, including costs of airfares, visas or any other expenses incurred by you as a result of our cancellation.

## HEALTH & FITNESS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. We will not be responsible for any damage, injury, death or loss of any kind arising from your failure to fully disclose relevant medical information.

If you suffer from a medical condition which may reasonably be expected to increase your risk of needing medical attention, or which may affect the normal conduct of the trip, then you must advise us at the time you make your booking request.

We may request you to provide an assessment of your medical condition from a qualified medical practitioner. If no assessment is provided or if the assessment indicates that you will require special assistance from personnel which we cannot reasonably provide, then we may cancel your booking. We will provide you with a full of refund of payments made. We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

## DIETARY REQUIREMENTS

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

## ILLNESS PREVENTING TOUR COMMENCEMENT OR CONTINUATION

If due to any illness, suspected illness or failure to satisfy any required tests (such as a temperature test in relation to Covid-19):

- an airline or other common carrier refuses you carriage;
- a hotel or vessel refuses to accommodate you; or
- we or our suppliers (acting reasonably) exclude you from the trip and you are consequently prevented from commencing or continuing your trip, then:
  - if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.
  - if you have not commenced your trip then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking.

We will not be responsible to you for any loss or expenses incurred in connection with your booking (for example, airfares and visa expenses) if you are prevented from commencing or continuing your trip in these circumstances.

## TRAVEL INSURANCE

It is a condition of travel that each passenger is adequately covered by an appropriate travel insurance policy. Please also check the contingencies of your prospective insurance cover and ensure you are aware of its conditions and omissions. We strongly advise travel insurance is purchased at time of booking to provide full cover. You must provide us with the insurance company name, policy number and emergency contact number relating to such a policy within 14 days of final payment being made.

## COMPLAINTS

If you have a complaint about any aspect of the travel arrangements, you must immediately bring it to the attention of TaC or our local representative at the time to give us the opportunity to put things right. If you fail to do this, you agree that you waive the right to make a future claim against us in connection with the problem. If you notify us or our local representative of the problem and the problem is not solved to your satisfaction you must forward your complaint in writing to TaC no later than 30 days after completion of the tour, otherwise you waive the right to make a claim against us in connection with the problem.

## UNUSED SERVICES & REFUNDS

No refunds will be made for any tours, meals, accommodation, sightseeing, transfers, or any other services included in the cost of your travel arrangement which you do not utilise because you choose voluntarily not to use the service or because you decide to leave the tour early.

## INDEPENDENT SERVICES

TaC will not accept responsibility for any additional or alternative travel arrangements (including the use of local guides and the purchase of services and excursions) that you make independently and that are separate, or in addition, to the booked itinerary.

## RESPONSIBILITY & LIABILITY

Services supplied by independent suppliers:

Where a third party over whom we have no direct control (Independent Suppliers) is the supplier of travel arrangements that form part of your tour, you acknowledge that our obligations to you are limited to arranging for the Independent Supplier to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include airlines, railway and cruise operators, hoteliers and common carriers. We act as an intermediary only and you will be subject to the terms and conditions of the Independent Supplier (copies available upon request).

To the fullest extent permitted by law, TaC will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier.

Services we supply as principal:

To the extent only that we are the principal supplier of travel arrangements or other services to you which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not an intermediary for an Independent Supplier) if they were carrying out the work we had asked them to do.

We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or (other than as set out in these Booking Conditions) due to an event of Force Majeure.

Please note that if the travel arrangements or services which gave rise to the claim complied with local laws and regulations, the travel arrangements and services will be deemed to have been properly performed, even if this would not be considered the case in Australia.

## GENERAL LIABILITY LIMITATION

Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, TaC disclaims all warranties.

To the fullest extent permitted by law, the maximum liability of TaC to you under these Booking Conditions, in tort (including negligence) or at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having the travel arrangements resupplied.

## DEEMED ACCEPTANCE

By making a booking request, you are deemed to have agreed and consented to all terms in these Booking Conditions and in any other documents provided to you by TaC or any other person who may have booked the tour on your behalf. If you book on behalf of another party, you represent and warrant to TaC that you are duly authorised to provide the agreement and consent the other party and you agree that you will be responsible for any loss or damage TaC incurs if this is not the case.

## IMAGE RELEASE

When on tour, we may from time to time take photographs or make recordings of you and tour activities that may identify you. We reserve the right to use any photographs and/or recordings for promotional reasons. In using such images, you consent to the use of such images or recordings by us and you acknowledge that you will not be entitled to payment or other compensation for the giving this consent. If you do not consent to the release and use of your image, then please advise TaC in writing within 30 days following payment of your deposit.

## GENERAL

The contract between you and Travel Passion Pty Ltd trading as Two's a Crowd is deemed to have been made in the State of Victoria, Australia, and shall be governed by the laws of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria. If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed from these conditions without affecting the remaining provisions. Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here <https://twosacrowd.com.au/privacy-policy>