

**ANTIQUITY,
CULTURE &
CUISINE**

- Exclusively for solo travellers
- Visit amazing destinations
- Your own room - always!



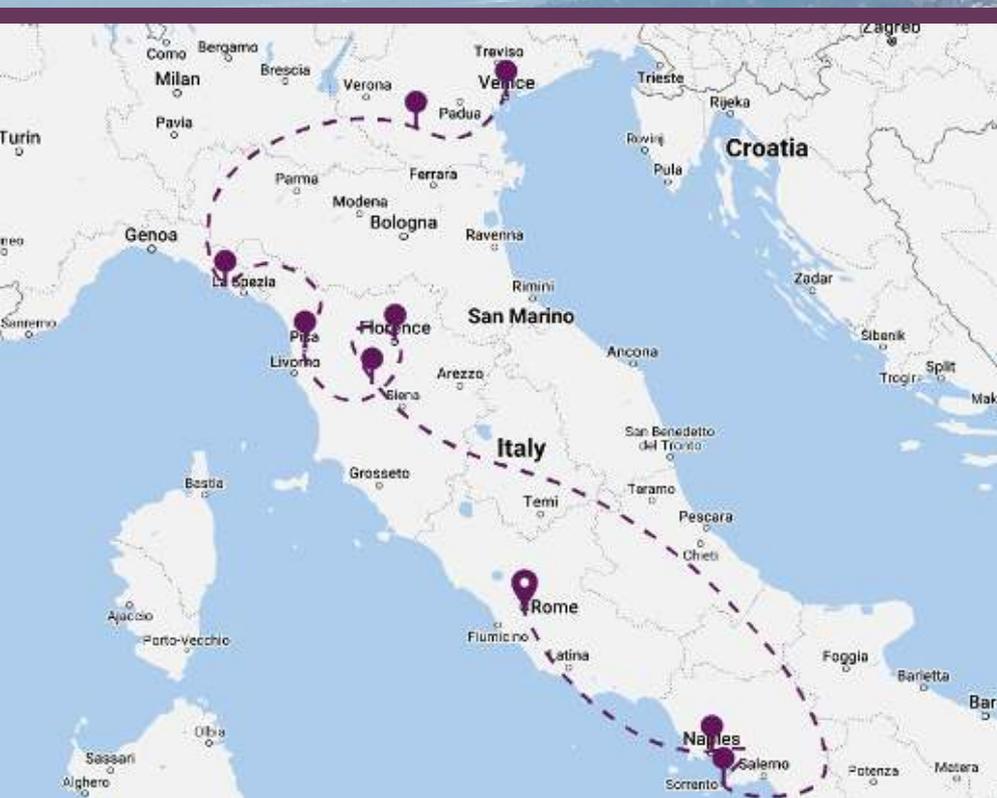
**EXCLUSIVE
SOLOS ONLY
TOUR**

**17 DAY
SOLOS TOUR
AUGUST 2023**

ITALY



Travelling to Italy to discover its rich culture, ancient ruins, impressive art collection, iconic architecture, show stopping cities and of course the scrumptious food and stylish fashion is an experience not to be missed. From the canals of Venice to the historic streets of Rome, Italy is constantly familiar and endlessly surprising. Catch the top-tier sights – Venice’s bridges, Pisa’s Leaning Tower and Rome’s Colosseum – and combine them with the humble delights of the fine food of Tuscany, natural vistas and unearthed cultural treasures. Travel the winding waterways of Venice in a traghetto and lose yourself in the town’s myriad of alleyways. Discover the abundance of art and culture in Florence, Italy’s outdoor museum - famous for its rolling, sun-drenched hills dotted with quaint villages and scored by manicured rows of vineyards will be sure to impress. Set on the shores of the sparkling Mediterranean, the Amalfi Coast is one of the most beautiful coastlines in Europe. Feast your eyes on the spectacular sparkling Mediterranean horizon before immersing yourself in the stunning vistas of Sorrento. The ancient Roman town of Pompeii has been frozen in time under the shadow of the very volcano which destroyed it, Mount Vesuvius. Explore the vast ruins and medieval monasteries, eat a pizza and then descend below the city streets of Naples to discover the extraordinary catacombs. This journey will have you living la bella vita in no time.



Will you join us?

DAY 1 Friday 11th Aug
ROME ARRIVAL DAY (D)

Upon arrival we will be met at the airport for our group transfer to the hotel. Unpack and settle in before meeting your Two's a Crowd Host and fellow travellers at this evening's welcome dinner. Enjoy a typical Roman dinner at a local trattoria.



Your own room at Hotel Eliseo or similar

DAY 2 Saturday 12th Aug
ROME (B)

From incredible ancient monuments to glamorous restaurants and boutiques, Rome is a city of great beauty and diversity. Today you will be taken on a walking tour of the city. You'll see such marvels as the Roman Forum, Victor Emmanuel Monument, Pantheon, Colosseum, Trevi Fountain, Piazza Navona and Venezia, Spanish Steps and Via Dei Condotti. As you wander the city, perhaps stop in at a bar for a quick coffee, or indulge in some gelato. Rest of the day is yours to enjoy at leisure. Roman food is world-renowned, and the trattorias that line the streets are the perfect place to sample the local pasta and pizza delights. A taste or two of the (very well-priced) local wine is also a must.



Your own room at Hotel Eliseo or similar

DAY 3 Sunday 13th Aug
ROME (B)

This morning we head to Vatican City for a guided tour of Europe's smallest country (less than half a square kilometre) and the epicentre of the Catholic Church. Vatican City has its own telephone system, post office, gardens, astronomical observatory, radio station, banking system, and pharmacy, as well as a contingent of Swiss Guards responsible for the personal safety of the pope since 1506. The Vatican palace is the residence of the Pope within the city walls. The Holy See is the name given to the government of the Roman Catholic Church, which is led by the Pope as the Bishop of Rome.

Your tour will include St Peter's Basilica dating back to the 4th century and the Vatican Museums including the famous Sistine Chapel which features the legendary frescoes painted by Michelangelo.

Afternoon is free to enjoy the Eternal City at leisure.



Your own room at Hotel Eliseo or similar





DAY 4 Monday 14th Aug ROME – NAPLES – POMPEII (B)

Today we travel by train to Naples (approx. 3 hrs), a raucous city that overflows with passion, tradition and gastronomy. Naples was carved out by many empires from the past and by merchants and pirates from across the world: Romans, Phoenicians, Carthaginians, Venetians, Spaniards, Normans and Africans have all called this historic city their home. Its evocative, historical old centre is a World Heritage listed area and the famous Spanish Quarter is still one of the most densely populated residential areas in Europe. Naples is the birthplace of the pizza, so why not head to one of the many pizzerias and taste what's truly some of the best that Italy has to offer. We'll enjoy a guided walking tour of this famous city. Later in the afternoon, travel by private vehicle to the time capsule of Pompeii, in the shadow of Mt Vesuvius (approx. 1 hr).



Your own room at Hotel Maiuri or similar

DAY 5 Tuesday 15th Aug POMPEII (B)

The small picturesque town of modern Pompeii has a wonderful old town square—the perfect place to while away some time with the locals, drinking true Italian coffee and watching the world go by. Most of today will be spent exploring the ruins of ancient Pompeii on a guided tour. Until 79 AD, Pompeii was a thriving Roman trading centre, where ordinary people went about their everyday business, but it was frozen in time when Mount Vesuvius erupted, trapping 2,000 people and their homes under a layer of volcanic ash. The city was never rebuilt and largely disappeared from people's minds until the 18th century, when the ruins were re-discovered. Now you can take an unparalleled look back into the lives of ancient Romans and discover how they lived, worked and interacted 2,000 years ago. The finely preserved ruins include villas, temples, theatres and bustling markets. Walk along the chariot-marked streets, visit the magnificent amphitheatre and the 'Villa of Mysteries'. You can also see the Roman Forum and basilica, temples, public baths, and the Odeon created for music recitals. The rest of the day is free, but if the ruins piqued your interest, head to nearby Herculaneum, which also holds a wealth of fossilised archaeological finds even closer to the base of Vesuvius.



Your own room at Hotel Maiuri or similar



DAY 6 Wednesday 16th Aug POMPEII – MT VESUVIUS – SORRENTO (B)

This morning we take a private coach transfer up the mighty Mt Vesuvius, where you'll meet a local volcanology guide. Ascend to the summit of Mt Vesuvius for staggering 360 degree views over the Bay of Naples and into the steaming crater. Although Mt Vesuvius is still considered to be an active volcano. The last eruption was in 1944. See first-hand the awesome power of the volcano that engulfed the cities of Pompeii and Herculaneum in 79AD. In the afternoon, travel by private vehicle to the picturesque resort town of Sorrento (approx. 1 hr). People have been coming to the peninsula and islands of the Sorrento region for at least 2,000 years, set invitingly atop dramatic cliffs over sparkling, blue waters. There are many options in this small seaside town with its fine piazzas, maze of old streets, sidewalk cafes and glamorous shops. The area is also famous for its lemon groves, producing the famous limoncello liqueur. In the evening head out to try some of the best limoncello on offer in Sorrento.

Special Information:

The final ascent of the volcano can only be done on foot, up a steep but well-made trail of volcanic ash and gravel. The ascent takes around 45 minutes, and comfortable closed shoes are essential. Sufferers of vertigo may prefer to opt out.



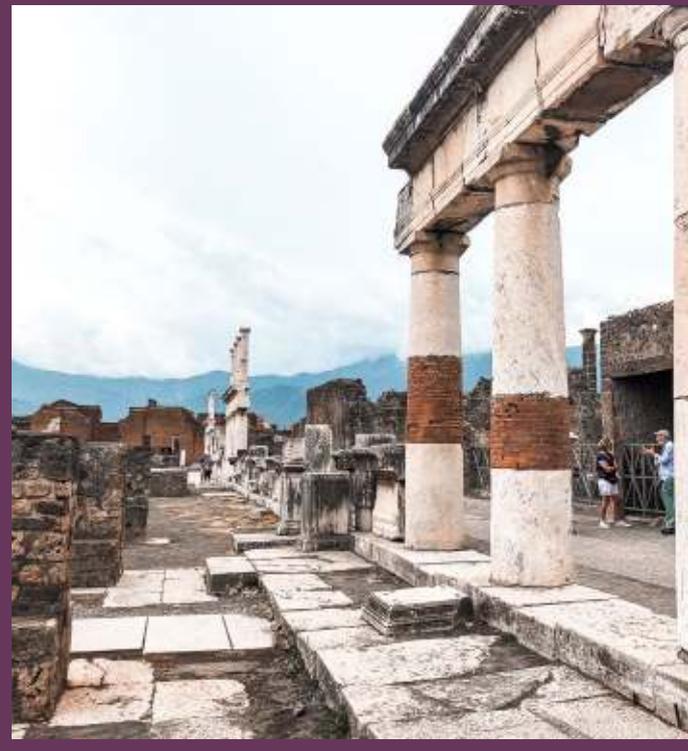
Your own room at Hotel Hilton Sorrento or similar

DAY 7 Thursday 17th Aug SORRENTO (B)

After breakfast you have a free day to explore this delightful area and the museums, galleries and piazzas of Sorrento. Perhaps stroll along the marina or cool off in the waters of the local small beaches. They're not big on sandy beaches here, so swimming Sorrento style is via wooden or stone bathing platforms beneath the cliffs. Taking a trip to Capri is also a great option, with a hydrofoil taking you across to the island that was once home to the magnificent holiday palaces of Roman emperors. Capri's dramatic rocky coastline is pierced by natural grottoes, while in the interior, narrow roads wind through fragrant citrus groves, past villages of flat-roofed white cubist-looking houses with flower-filled gardens, and manicured towns. Here you can take a boat trip to the fairy-tale Blue Grotto (La Grotta Azzurra), where the water shines with an extraordinary blue translucence, the result of refraction of the sunlight outside. Your tour leader will have plenty of suggestions of what to do and see today. End the day in a very Italian way with a demonstration of Gelato making and feast on your own delicious creations.



Your own room at Hotel Hilton Sorrento or similar



DAY 8 Friday 18th Aug SORRENTO – RADDA IN CHIANTI (B)

After breakfast we will be transferred back to Naples station for your onward train journey to Rome. On arrival in Rome we'll transfer to a private coach for our transfer to the next part of our adventure—Tuscany. On arrival in Radda you have the remainder of the day free to explore this beautiful medieval village. Set on a hilltop amongst a sea of vines, the medieval town of Radda in Chianti is typically Tuscan. Small cobblestone lanes meander up past quaint buildings, which sit stacked atop each other. Around each corner you'll find panoramic views allowing you to take in the surrounding scenery. Grapes have been grown in the region for more than a thousand years, so it's unsurprising that Radda is home to some of Chianti's most elegant wines. Evening at leisure.



Your own room at Hotel CDH Radda or similar

DAY 9 Saturday 19th Aug CHIANTI REGION – SIENA – MONTERIGGIONI (B/D)

Begin the day with a short drive to the medieval city of Siena. It is best known for the Piazza del Campo, the site of the twice annual Palio (a horse race around the edge of the oval square). A two hour guided tour of this beautiful city is included before we continue on to Monteriggioni, another Tuscan hill town that was built by the Sienese to defend their territory against the Florentines in the 13th century. Learn a little more about the circular walls and 14 towers which played a significant role in the attacks staged by the Bishop of Volterra. We'll have some free time in Monteriggioni before returning to the hotel where we will have a group dinner together this evening.



Your own room at Hotel CDH Radda or similar





DAY 10 Sunday 20th Aug RADDA – SAN GIMIGNANO – FLORENCE (B)

This morning we make our way to Florence, the capital of Tuscany. On the way, we visit San Gimignano, the 'Town of Fine Towers.' This medieval walled town is famous for its well-preserved tower houses which are now on the UNESCO World Heritage List. There will be time for you to explore the old town centre and its fine Gothic and Romanesque architecture. This region is renowned for its ancient Vernaccia grapes, which are the basis for one of Tuscany's finest white wines. Relax in a local family's garden surrounded by olive trees and vineyards and enjoy the local organic wine varieties produced by this family for centuries.

Florence is one of the most culturally rich and beautiful cities in Italy, known to many as the beating heart of Tuscany. The Medicis, Leonardo da Vinci, Raphael, Brunelleschi, Machiavelli, Donatello and Michelangelo all lived in Florence at the height of their creative reign. On arrival, we'll enjoy a two hour walking tour including the Piazzale Michelangelo to take in beautiful views of the city. Evening at leisure.



Your own room at Hotel Ambasciatori or similar



DAY 11 Monday 21st Aug
FLORENCE (B/D)

While in Florence, there will be plenty of time to explore the city and its museums and galleries. It is impossible to see everything in this Renaissance wonderland, however, today we'll visit two of the city's highlights: the Uffizi, one of the oldest galleries in the world and Galleria dell'Accademia, where you can see Michelangelo's famous statue of David. Tonight the group will enjoy a typical Florentina 'Apperitivo and tour'.



Your own room at Hotel Ambasciatori or similar

DAY 12 Tuesday 22nd Aug
FLORENCE – PISA – LUCCA –
CINQUE TERRE (B)

This morning we make our way towards the dramatic coast of the Cinque Terre, and visit Pisa and Lucca on the way. Due to the precarious state of the Leaning Tower of Pisa, the Torre Pendente, it is not always possible to climb it, but you will definitely have the opportunity to photograph it from the ground. Your trip leader can assist with the purchase of tickets to the Cathedral, Baptistry, Museums and Campo Santo, should you wish to visit them. Your next stop is Lucca, where you can explore the bustling streets or perhaps take a walk along the famous city walls. We then continue to your accommodation in La Spezia. This is the gateway to the gorgeous Cinque Terre.



Your own room at CDH La Spezia Hotel or similar

DAY 13 Wednesday 23rd Aug
CINQUE TERRE (B)

Cinque Terre (Five Lands or Five Villages in Italian) is a region of Italy famed for its rugged coastline and the colourful villages that cling to it. The footpaths that run between the villages were once the only way to travel in the region. You can choose to walk just a few sections, which will still unveil a great amount of majestic scenery. There is a train that connects the villages as well, so if you prefer to enjoy a more relaxing day, you are welcome to take this option. Join a local shop-keeper for a Pesto making class in Levanto. Make your own pesto and enjoy it with a glass of wine afterwards. In the evening there's no better way to refuel than indulging in a delicious Mediterranean feast. Be sure to try the local pesto and focaccia, both specialties of the area.

Special Information:

Today's walking distance: 9 km; approx. 4 hrs. Due to recent landslides in the area it is currently not possible to walk the Via dell'Amore from Riomaggiore to Manarola and the coastal section between Manarola and Corniglia. The train instead will be used for these sections. Please also note that due to safety reasons some sections of any path can be closed at short notice.



Your own room at CDH La Spezia Hotel or similar





DAY 14 Thursday 24th Aug FLORENCE – MONTAGNANA – VENICE (B/L)

After breakfast we depart Florence by private coach and head to the charming town of Montagnana. This medieval walled city and its fortifications are still intact and the façade is still original over 600 years on. In fact it is said that the medieval walls of Montagnana are some of the most well preserved in Europe. We enjoy lunch, and also have some free time to explore 'Castle of San Zeno,' 'Rocca degli Alberi Castle' and 'Montagnana Cathedral,' which was built in 1431 and is a marvel of gothic architecture. On arrival in Venice, check in to your hotel and then you are free to explore this iconic city.

Few cities can claim such a priceless art and history heritage as Venice. This unique city with its magical, spectacular scenery is not just beautiful; it is a real miracle of creative genius: a city built on mud, sand and the slime of a difficult, inhospitable landscape.

The biggest attraction in the gorgeous city of Venice is the architecture—which is enhanced by the ancient canals that surround it. As well as Piazza San Marco and St. Mark's Basilica, the city is home to the Gothic masterpiece Doge's Palace. This pink and white marble building has to be seen in the flesh to be fully appreciated. Not only is it a breathtaking example of Italian architecture, it is also the centre of Venice Carnival celebrations every year. Tomorrow we begin our Venetian adventure.



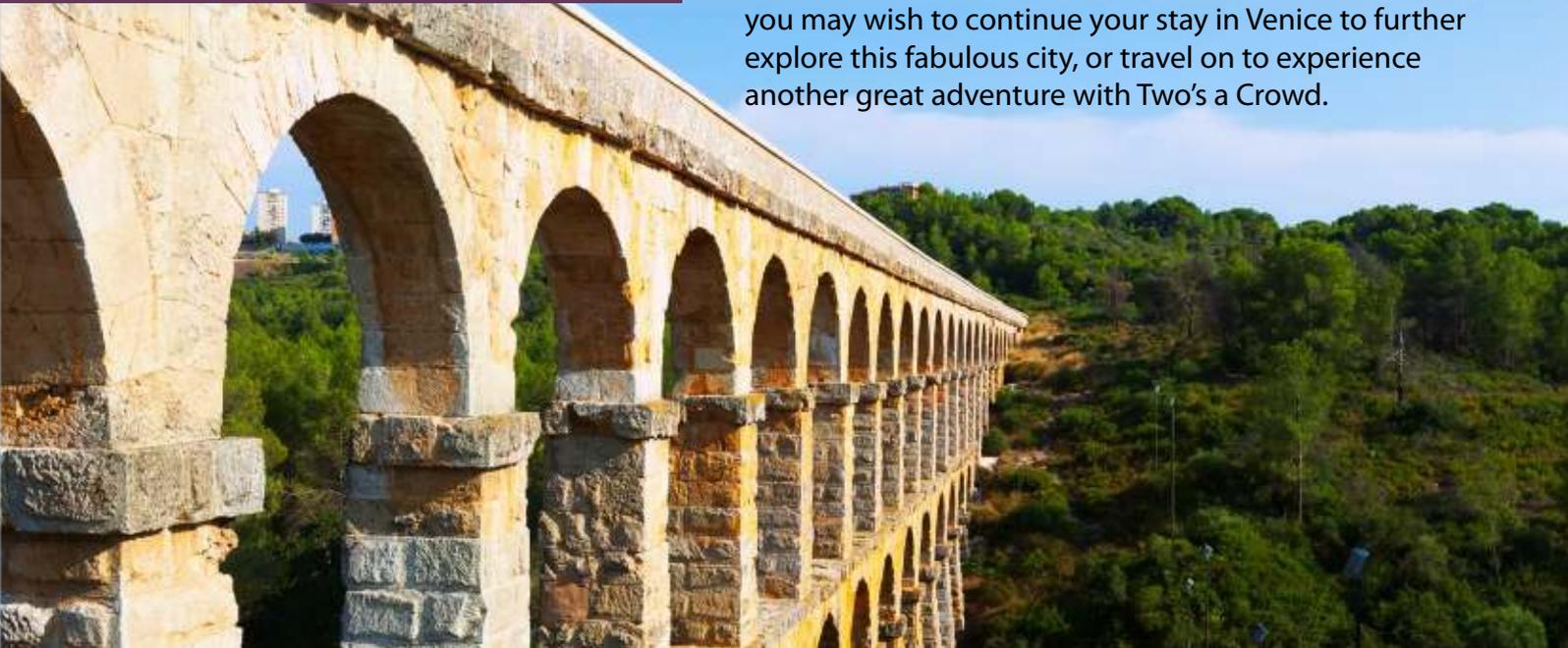
Your own room at Hotel Teatro Palace or similar

DAY 15 Friday 25th Aug VENICE (B)

Today you will take an orientation walk in the morning. During the walking tour we visit the interior of the Doge's Palace, Bridge of Sighs and St. Mark's Basilica. Board a vaporetto (water bus) to the island of San Giorgio where we will climb the bell tower and witness breathtaking views of Venice. Enjoy free time in the afternoon. You might like to visit some museums or take a trip to some of the outlying islands. The Grand Canal, the quaint shopfronts that line the Rialto Bridge and the Piazza and Basilica di San Marco are all worthy sights to visit. It is equally satisfying to simply meander around the tiny cobbled streets and discover the beautiful markets, cafes, galleries and churches. A Venetian gondola ride down the canals is a must, as is a taste of the region's speciality dessert, tiramisu.



Your own room at Hotel Teatro Palace or similar



DAY 16 Saturday 26th Aug TRADITIONAL CRUISE TO MURANO, BURANO & TORCELLO (B/L)

After breakfast at our hotel, we board a traditional Italian boat called a *bragozzo* (private charter just for us) and cruise to the islands of Murano, Burano and Torcello in the Venetian Lagoon. Enjoy this amazing private trip across Saint Mark's Basin, towards the Lido, cruising to the three most famous Venetian islands with their picturesque scenery, handicraft traditions and unique histories. Your first stop will be at the island of Murano, known as the "Island of Glass". You will visit one of its famous factories and see glass blowers at work. The tour continues to Burano, a typical fishing island with colourful contrasts and chocolate-box painted houses. Here we'll have a delicious fish lunch. The final stop is at the island of Torcello, the most ancient inhabited island, which has a population of only 100 people. We return to our hotel in the late afternoon. Tonight your guide and Two's a Crowd tour host will host a farewell dinner at a local trattoria.



Your own room at Hotel Teatro Palace or similar

DAY 17 Sunday 27th Aug VENICE DEPARTURE DAY (B)

There are no activities planned for the final day of the tour. After enjoying breakfast, we have a group departure transfer via private vaporetto to the airport. Alternatively, you may wish to continue your stay in Venice to further explore this fabulous city, or travel on to experience another great adventure with Two's a Crowd.



TOUR INCLUSIONS

TOUR PRICING: A\$9,190

TOUR DATES: 11th – 27th Aug 2023

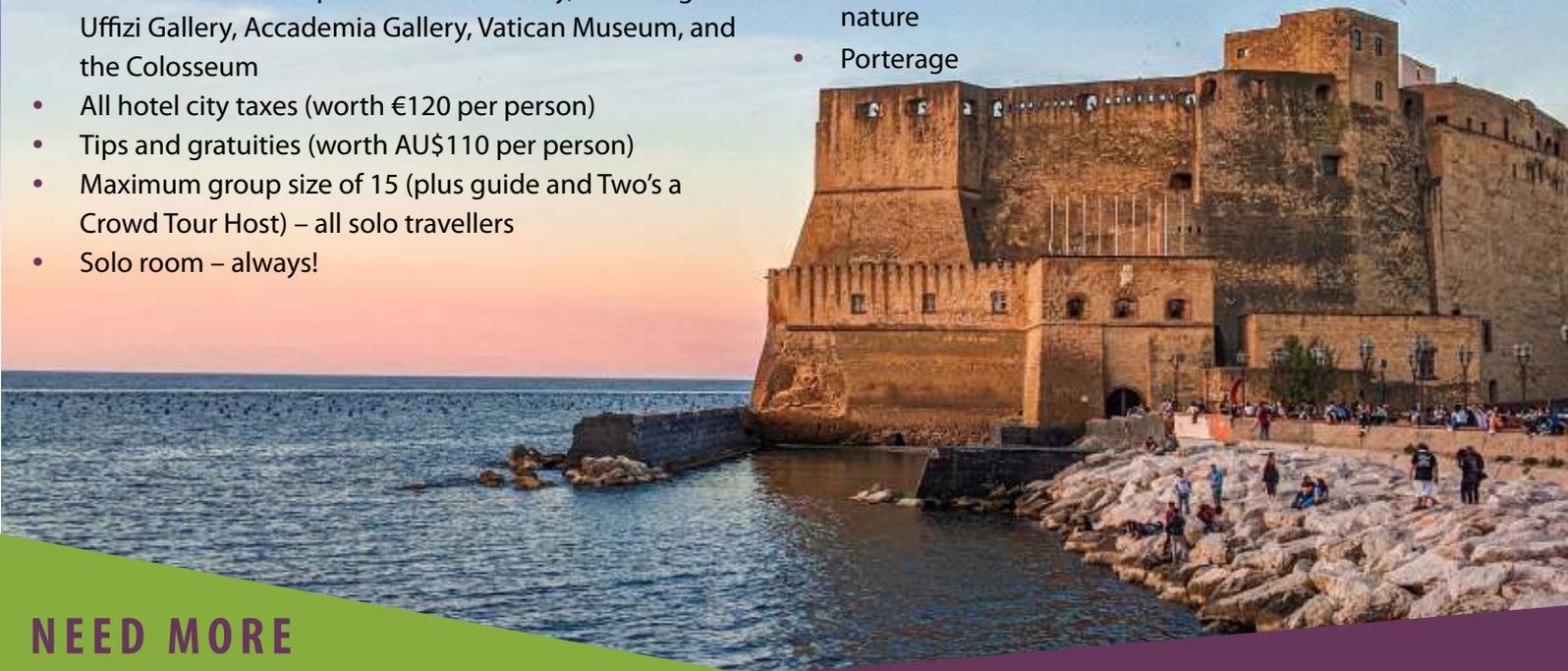


TOUR INCLUSIONS

- English speaking tour manager for the duration of your tour
- Two's a Crowd Tour Host accompanies group throughout
- Accommodation at listed hotels (or similar) in your own room with daily breakfasts
- All transport as mentioned by comfortable, airconditioned vehicles and trains
- Group airport transfers with English speaking drivers (water taxi in Venice and mini-bus in Rome)
- All meals as per itinerary (B = breakfast, L = lunch, D = dinner)
- All entrance fees as per detailed itinerary, including the Uffizi Gallery, Accademia Gallery, Vatican Museum, and the Colosseum
- All hotel city taxes (worth €120 per person)
- Tips and gratuities (worth AU\$110 per person)
- Maximum group size of 15 (plus guide and Two's a Crowd Tour Host) – all solo travellers
- Solo room – always!

TOUR EXCLUSIONS

- Travel Insurance (we can assist)
- International flights to the start/end of the tour
- Airport transfers, if arriving separate from the designated "group" flights
- Expenditure of a personal nature, such as laundry, telephone calls, taxis and souvenirs
- Visas (not required for Australian or NZ passport holders)
- Any services, meals and drinks if not detailed as "included" in the itinerary
- Services and meals not mentioned in itinerary
- Laundry, telephone calls and expenditure of a personal nature
- Portage



NEED MORE INFO?

CONTACT THE TEAM

 twosacrowd.com.au

 team@twosacrowd.com.au



AU 1300 55 45 01
NZ 0800 895 145

ABOUT TWO'S A CROWD: We are an award winning tour company exclusively dedicated to the needs of solo travellers. At Two's a Crowd, single and solo travellers have access to fantastic itineraries at great prices without ever feeling like a third wheel to someone else's private getaway. Our travellers enjoy the best of both worlds: private time, personalised attention, low single supplements, as well as the camaraderie of like-minded travellers. For your peace of mind we are ATAS accredited (No A13850).

Our commitment is to make solo travel more enjoyable and affordable.

Pricing correct at 09/08/2022 and is subject to change until paid in full. Refer to our terms and conditions for details.

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Issued: 09/08/2022



TERMS AND CONDITIONS

TWO'S A CROWD - GROUP BOOKING CONDITIONS

These Booking Conditions set out the terms on which you contract with Travel Passion Pty Ltd trading as Two's a Crowd (TaC) for the arrangement and delivery of travel arrangements for your trip. By placing a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions.

These Booking Conditions only apply to travel arrangements which you book with us and which we agree to make, provide or perform (as applicable) as part of our contract with you as the principal operator of the travel arrangements. We reserve the right to change these Booking Conditions at any time prior to you making a booking request.

Where we act as agent for the principal operators of the travel arrangements, your contract will be with the principal operator and will be subject to the principal operator's booking conditions. To the extent we have a legal relationship with you where we are acting as agent for the principal operator of travel arrangements our Agency Booking Conditions which are published on our website will apply and these Group Booking Conditions will have no effect. "You" and "Your" means all persons named in a booking (including anyone who is added or substituted at a later date). "We", "us", "our" and Two's a Crowd means Travel Passion Pty Ltd.

MAKING A BOOKING

A booking request is accepted when you pay a deposit and we issue a written (generally via email) booking confirmation. It is at this point that a contract between TaC and you comes into existence subject to these Booking Conditions. We reserve the right to decline any booking at our discretion. No employee of TaC other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount, refund or credit.

SERVICES

The services we provide to you are limited to (a) the arrangement and coordination of your travel arrangements; and (b) the delivery of travel arrangements which we directly control. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements

PRICING

Prices shown in our brochures are in Australian Dollars (\$AUD) and were accurate based on prices and exchange rates at the time of printing or publication. We reserve the right to adjust published prices due to currency fluctuations, government charges or increased costs of services at any time. Please enquire with us or check our website prior to making a booking request for the current prices.

Please be aware that our pricing may be based on a number of foreign currencies and the total cost of your trip can only be guaranteed upon final payment. Up until that time TaC reserves the right to amend your tour pricing in accordance with negative currency fluctuations and the imposition of new or amended government charges.

NOT INCLUDED IN THE TOUR PRICE

Unless otherwise stated, international and domestic airfares, visas, airport taxes, port taxes, city taxes, security charges, airport/hotel transfers, gratuities, items of a personal nature, travel insurance, vaccinations, emergency evacuation costs, laundry, meals (other than those stipulated), additional beverages and consumables are not included in the tour price.

PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as currency devaluation, fuel or air fare surcharges, or the imposition of new or amended Government charges. We will not surcharge for currency fluctuations once full payment has been received by us.

DEPOSIT

A non-refundable and non-transferable deposit of 20% of the booking value or \$1500 per person (whichever is the greater) is required within seven days (unless otherwise stated). We will then issue your booking confirmation. The deposit represents a fee payable to us for services associated with the processing and confirmation of your booking and any consultations on travel arrangements that we may provide to you. Because these services are provided as soon as we confirm your booking, the deposit is non-refundable other than where we cancel your travel arrangements for reasons other than Force Majeure (see below). We are not obliged to hold or confirm any services for you until we receive your deposit. If you fail to pay the deposit on time, then we reserve the right to cancel your booking without notice. If the price of any services increases before we receive your deposit, we reserve the right to pass on this price increase to you. This is in addition to our right to increase prices prior to full payment as stated above.

FINAL PAYMENT

The balance is due up to 120 days before commencement of your trip, however, payment schedules can vary depending on our supplier requirements. Certain tours also may require payment (including full payment) earlier or additional instalment payments to be made. Payment schedules will be provided to you at the time of booking. Late payment may cause cancellation of all or part of your trip, with no refund payable. We are under no obligation to remind you of the balance becoming due. For late bookings (bookings within 120 days of departure), full payment is required at the time of request. You acknowledge that we may not be able to confirm services, in which case we will provide you with a refund. Payments can be made by direct deposit or credit card. Unfortunately, we are unable to accept cheques or cash.

Account details for direct deposit are as follows:

BENDIGO BANK

ACCOUNT NAME: Travel Passion Pty Ltd

BSB: 633-000

ACCOUNT # 138 938 485

Please include your name as the reference and advise us via email (team@twosacrowd.com.au) that you have made the payment.

As at 16/11/2021, payments made by credit card will incur a 1.20% merchant surcharge for MasterCard (including Corporate and Premium), 1.4% for Visa (including Corporate and Premium), 1.8% for American Express and 2.5% for Diners. International Credit cards attract a surcharge of 3.00%. TaC (as merchant) is fully compliant with Reserve Bank of Australia regulations with regard to credit card surcharging which took effect from 1/9/2017.

CANCELLATIONS BY YOU

COVID-19 credit redemptions

If: (a) we issued you with a credit due to your original travel arrangements being disrupted by Covid-19 and associated restrictions; and (b) you have redeemed that credit for new travel arrangements; then (c) you agree that we will not be obliged to refund you the value of the credit if you cancel your new travel arrangements.

If you cancel travel arrangements that have a value which exceeds the value of your credit (Excess Payment), then we will refund you the Excess Payment, less cancellation fees in accordance with the table below, calculated from the date which we receive written notice of

cancellation:

- More than 90 days before commencement: 25% of the Excess Payment

- 90 days to 60 days before commencement: 50% of the Excess Payment

- Within 59 days or no show 100% of the Excess Payment

COVID-19 credit redemptions

If after we confirm your booking: (a) new or changed quarantine requirements are imposed by government authorities either in a destination you are due to visit or in your home State or county and these remain in effect 60 days before commencement of travel arrangements booked with us; and (b) these new or changed quarantine requirements make it reasonably impractical for you to travel; then (c) you may give us written notice to cancel your trip not less than 45 days prior to commencement of the first arrangement. If you cancel travel arrangements in these circumstances, then we will refund payments made by you less: (a) unrecoverable third party costs and other expenses incurred by us in relation to your travel arrangements; (b) overhead charges incurred by us relative to the price of your travel arrangements; and (c) fair compensation for work undertaken by us in relation to your travel arrangements until the time of cancellation and in connection with the processing of any refund.

Other cancellations

If you wish to cancel your trip, we require written notice and will make refunds to you less cancellation fees in accordance with the table below, calculated from the date which we receive written notice.

• Over 120 days before commencement: Deposit only

• Within 119 days or no show 100%

Please note payment and cancellations conditions are different for charters such as river and ocean cruises and rail. Please refer to the relevant brochure in connection with these charters. You agree that the deductions and cancellation charges specified above are reasonable and required to protect the legitimate business interests of TaC.

Please note that if you have booked and then cancel any services additional to the packaged tour arrangements (for example pre/post accommodation, airfares, transfers, travel insurance), the supplier of these services will impose cancellation fees in accordance with their terms and conditions which you will be responsible for. TaC may also charge cancellation fees for these cancelled services in accordance with our Agency Booking Conditions. For group departures, a transfer of a confirmed booking to another departure date at your request is deemed to be cancellation of the original booking.

ILLNESS OR VACCINATION STATUS PREVENTING TRAVEL

If due to any illness, suspected illness or failure to satisfy any required tests (such as a PCR or rapid antigen test in relation to Covid-19) or vaccination requirements:

- an airline or other common carrier refuses you carriage;

- a hotel or vessel refuses to accommodate you; or

- we or our suppliers (acting reasonably) exclude you from the trip and you are consequently prevented from commencing or continuing your trip, then:

- if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.

- if you have not commenced your trip then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking. We will not be responsible for any other loss or loss you incur in connection with your booking (for example, airfares and visa expenses) if you are prevented from commencing or continuing your trip in these circumstances.

CANCELLATIONS OR RESCHEDULING BY US

In these Booking Conditions, the term Force Majeure means an event or events beyond our control and which we could not have reasonably prevented, and includes but is not limited to:

(a) natural disasters

(including not limited to flooding, fire, earthquake, landslide, volcanic eruption), adverse weather conditions (including hurricane or cyclone), high or low water levels; (b) war, armed conflict, industrial dispute, civil strife, terrorist activity or the threat of such acts; epidemic, pandemic; (d) any new or change in law, order, decree, rule or regulation of any government authority (including travel advisories and restrictions).

Force Majeure - Prior to travel

If in our reasonable opinion, we your travel arrangements cannot safely or lawfully proceed due to a Force Majeure Event, then we at our discretion may elect to:

• reschedule your travel arrangements (in whole or in part) and/or

• cancel your travel arrangements (in whole or in part), in which case our contract with you will terminate (in whole or in part)

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other for the cancelled arrangements. However, we will refund payments attributable to the cancelled travel arrangements less (a) unrecoverable third party costs and other expenses incurred by us for the cancelled travel arrangements; (b) overhead charges incurred by us relative to the price of the cancelled travel arrangements; and (c) fair compensation for work undertaken by us in relation to the cancelled travel arrangements until the time of cancellation and in connection with the processing of any refund.

Force Majeure - During travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third-party costs only.

FORCE MAJEURE - GENERAL

If we provide you with any alternative services or assistance where travel arrangements are cancelled or rescheduled due to Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance.

If we cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal quality if appropriate.

TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of postponement or cancellation of your travel arrangements by us whether due to Force Majeure or otherwise. You acknowledge that the terms in this section are reasonably necessary to protect our legitimate business interests.

MINIMUM NUMBERS

Some tours are based on a minimum number of passengers travelling. We will advise you prior to confirming your booking if this is the case. If a tour fails to attract the minimum passenger numbers, the tour may be cancelled, or we may pass on any pro-rata increases in costs at our discretion. If a tour is cancelled, monies already paid by you will be refunded or

TERMS AND CONDITIONS

credited towards future travel at your election. We will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of our cancellation.

AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil. An amendment fee of AU\$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

AMENDMENTS BY US

Every effort will be made to adhere to the published touring itinerary. Occasionally, circumstances beyond our and our suppliers' control will force changes, amendments or modifications to the itinerary and its inclusions. If circumstances beyond our control such as road conditions, poor weather, changes in transport schedules and/or vehicle breakdowns mean that we need to amend your itinerary or the services with it, we shall notify you in writing as soon as possible. If the change arises during your trip, our representatives will make every effort to contact you personally. We reserve the right to substitute alternative transport or accommodation in the interests of the safety of our passengers and/or the successful completion of the itinerary. You agree that we have the right to pass on any costs we incur for alternative arrangements we put in place for your benefit in these circumstances. To the fullest extent permitted by law, TaC will not be responsible for any omissions or modifications to the itinerary or the inclusions made as a consequence of these circumstances. If you are entitled to any compensation at law for any changes or modifications in these circumstances, then you agree that any compensation you are entitled to will be reduced by the value of any alternative services we provide to you which you accept. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you.

UNUSED & DENIED SERVICES

No refunds will be made for any travel arrangements not utilised, whether by choice or because of late arrival or early departure. This includes the failure of transport to operate according to schedule, which we disclaim responsibility for. If you are not fully and validly vaccinated against Covid-19 in the destination(s) where services are to be provided, and particular suppliers refuse to provide you with travel arrangements, then you agree you will not be entitled to any refund for those arrangements. We will not be responsible to you for any loss or expenses you incur (including loss of enjoyment or the costs of alternative arrangements) if you are denied services in these circumstances.

ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

PASSPORTS, VISAS & VACCINATIONS

It is a requirement that you hold a valid passport and visas for your journey. It is your sole responsibility to ensure that you are in possession of the necessary documentation to comply with the laws and regulations of the countries to be visited. It is your sole responsibility to obtain vaccinations and preventative medicines as may be required for the duration of the tour. Any information provided by us is given in good faith.

CLIENT NAMES EXACTLY AS PER PASSPORT

For security reasons, airlines and our overseas suppliers require names to be given exactly as stated in your passport. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will be responsible for any fees charged (such as airline cancellation charges or re-issue fees) in addition to our own reasonable administration fees.

VACCINATIONS

It is mandatory for you to be fully vaccinated against Covid-19 with a vaccine approved by the Australian Therapeutic Goods Administration (TGA). This is so we can provide a safe environment (by mitigating health risks) for our staff, our contractors, our suppliers and their staff, and our other customers. It also assists to protect the communities you will visit. You agree to provide us with satisfactory evidence of vaccination at least 30 days prior to the commencement of travel arrangements booked with us. If you fail to provide evidence of vaccination by the time required, then you acknowledge and agree that this will be deemed a cancellation by yourself. Please refer to the "Cancellation by You" section above. It is your responsibility to obtain vaccinations and preventative medicines as may be required for the duration of the trip. Any information provided by us is given in good faith.

EXCLUSION FROM TOUR

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour host or tour guide acting reasonably may require that you leave the tour. TaC will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of your booking being cancelled or you being asked to leave the tour as described above, including costs of airfares, visas or any other expenses incurred by you as a result of our cancellation.

HEALTH & FITNESS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may reasonably be expected to increase your risk of needing medical attention, or which may affect the normal conduct of the trip, then you must advise us at the time you make your booking request. We may request you to provide an assessment of your medical condition from a qualified medical practitioner. If the assessment indicates that you will require special assistance from personnel which we cannot reasonably provide, then we may cancel your booking. Provided you notified us of your medical condition at the time you made your booking request, we will provide you with a full refund of payments made. If you fail to notify us at that time or if you fail to provide a medical assessment within a reasonable time of our request, then this will be considered a cancellation by you. We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

DIETARY REQUIREMENTS

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

TRAVEL INSURANCE

For international tours, it is a condition of travel that each passenger is adequately covered by an appropriate comprehensive travel insurance policy to cover cancellation, medical requirements, luggage, repatriations, medical evacuation and additional expenses. For domestic travel (i.e., within Australia), travel insurance is strongly recommended. Please also

check the contingencies of your prospective insurance cover and ensure you are aware of its conditions and omissions. We strongly advise travel insurance is purchased at time of booking to provide full cover. You must provide us with the insurance company name, policy number and emergency contact number relating to such a policy within 14 days of final payment being made.

COMPLAINTS

If you have a complaint about any aspect of the travel arrangements, you must immediately bring it to the attention of TaC or our local representative at the time to give us the opportunity to put things right. If you fail to do this, you agree that you waive the right to make a future claim against us in connection with the problem. If you notify us or our local representative of the problem and the problem is not solved to your satisfaction you must forward your complaint in writing to TaC no later than 30 days after completion of the tour, otherwise you waive the right to make a claim against us in connection with the problem.

INDEPENDENT SERVICES

TaC We are not responsible for any additional activities or excursions which are not included in the booked itinerary or which we sell as agent for the principal operator. Any advice or recommendation made by a guide or local representative does not make us responsible.

ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of the adventurous nature of your trip or the visiting of destinations which present geographical, political or cultural risks and dangers. You should consult guidance issued by the Department of Foreign Affairs and Trade (DFAT) applicable to the destinations within your itinerary. You acknowledge that your choice to travel is made having had the benefit of DFAT guidance, and you accept any additional personal risks associated with your travel. To the fullest extent permitted by law, we disclaim any liability for these risks.

RESPONSIBILITY

Services supplied by independent suppliers

Where a third party over whom we have no direct control (Independent Supplier) is the supplier of travel arrangements that form part of your trip, you acknowledge that our obligations to you are limited to taking reasonable steps to select a reputable Independent Supplier and arranging for them to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include but are not limited to airlines, railway and cruise operators, hoteliers, independent transport companies (i.e., vehicles not operated by us) and common carriers.

Where a third party over whom we have no direct control (Independent Suppliers) is the supplier of travel arrangements that form part of your tour, you acknowledge that our obligations to you are limited to arranging for the Independent Supplier to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include airlines, railway and cruise operators, hoteliers and common carriers. To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Any claims you have in this regard must be made against the Independent Supplier. You acknowledge that the Independent Supplier's liability to you may be limited by their own terms and conditions.

Services we directly supply

To the extent only that we are the principal supplier of travel arrangements or other services to you which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or where the supplier is not an Independent Supplier) if they were carrying out the work we had asked them to do. We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

GENERAL LIABILITY LIMITATION

You acknowledge that travel arrangements or services which comply with local laws and regulations will be deemed to have been properly performed, even if this would not be considered the case in

Australia. Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, TaC disclaims all warranties. To the fullest extent permitted by law, the maximum liability of TaC to you under these Booking Conditions, in tort (including negligence) or at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having them resupplied.

DEEMED ACCEPTANCE

By making a booking request, you are deemed to have agreed and consented to all terms in these Booking Conditions and in any other documents provided to you by TaC or any other person who may have booked the tour on your behalf. If you book on behalf of another party, you represent and warrant to TaC that you are duly authorised to provide the agreement and consent the other party and you agree that you will be responsible for any loss or damage TaC incurs if this is not the case.

IMAGE RELEASE

When on tour, we may from time to time take photographs or make recordings of you and tour activities that may identify you. We reserve the right to use any photographs and/or recordings for promotional reasons. In using such images, you consent to the use of such images or recordings by us and you acknowledge that you will not be entitled to payment or other compensation for the giving of this consent. If you do not consent to the release and use of your image, then please advise TaC in writing within 30 days following payment of your deposit.

GENERAL

The contract between you and Travel Passion Pty Ltd trading as Two's a Crowd is deemed to have been made in the State of Victoria, Australia, and shall be governed by the laws of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria. If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed from these conditions without affecting the remaining provisions. Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here <https://twosacrowd.com.au/privacy-policy/>

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