

**SPAIN AND
PORTUGAL**



- Exclusively for solo travellers
- Visit amazing destinations
- Your own room - always!

**EXCLUSIVE
SOLOS ONLY
TOUR**

**15 DAY
SOLOS TOUR
SEPTEMBER - OCTOBER 2024**

SPAIN & PORTUGAL ADVENTURE

www.twosacrowd.com.au





Embark on a remarkable journey through Spain and Portugal, where culture, history, and architectural wonders await. Your adventure begins in Barcelona, a city pulsating with vibrant culture. Explore iconic landmarks like the Gothic Quarter, La Rambla, and the awe-inspiring Sagrada Familia, a masterpiece by Antoni Gaudi. Savour tapas during a delightful lunch. In Valencia, discover ancient city walls, historic neighborhoods, and the cathedral, home to the Holy Grail. Visit La Lonja de la Seda, a UNESCO masterpiece. Travel to Granada, explore the Albaicín, and marvel at the Alhambra's beauty. Savour dinner and rest.

Next, head to Seville, a city of history and grandeur. Visit the Seville Cathedral, Giralda Tower, and choose to explore the city or visit the Alcazar. Continue your journey to Cordoba, famed for its

UNESCO-listed historic centre and the Mosque-Cathedral. Delight in local specialties and move on to Seville. In the Algarve, Portugal, wander through the charming town of Tavira and explore Ria Formosa Natural Park, a haven for wildlife. Conclude the day in Albufeira, a coastal town with a vibrant atmosphere.

Journey to Lisbon, Portugal's capital, and enjoy a lunch at a local restaurant. Visit Belém Tower, the Monument to the Discoveries, and the Jeronimos Monastery. Experience Fado music with a sumptuous meal at a Lisbon Fado venue. Discover Baixa in Lisbon and explore the Alfama neighborhood, including the São Jorge Castle. Head to Coimbra, a city steeped in history, and visit the university, the Joanina Library, and the Royal Palace.

Your adventure continues to Oporto, Portugal's second-largest city. Explore Clérigos Tower, São Bento Railway Station, and the Ribeira Quarter. Visit the Stock Exchange Palace and enjoy a boat tour on the Douro River. Explore the Douro Valley's terraced vineyards, a UNESCO World Heritage site, and enjoy lunch with regional products. Arrive in Viseu, where you can stroll through the cozy town centre. The journey leads back to Spain, visiting Salamanca and Ávila with its medieval city walls. Finally, arrive in Madrid, where you'll embark on a panoramic tour, explore Toledo, and enjoy a farewell dinner. What an incredible two weeks.



Day 1 - Saturday 28th September 2024

BARCELONA (ARRIVAL DAY) (D)

Arrive at Barcelona airport, where you will be met and transferred to the hotel. Tonight meet your fellow travellers and Two's a Crowd Tour Host for a welcome dinner at the hotel.

 *Your own room at 'Hotel Best 4' in Barcelona or similar*

Day 2 - Sunday 29th September 2024

BARCELONA (B,L,D)

Barcelona, a city that pulses with vibrant culture, historic treasures, and architectural wonders, extends an enticing invitation to embark on an immersive full-day tour that reveals the very soul of this extraordinary metropolis. You'll be enveloped in the architectural marvels of the legendary Antoni Gaudi and the intricate tapestry of Barcelona's city centre. As you meander through the city's enchanting streets, you'll come across iconic landmarks such as the Gothic Quarter, with its winding medieval alleys and storied edifices, and the bustling La Rambla, a promenade alive with street performers and market stalls. The tour's pinnacle undoubtedly rests in the visit to the Sagrada Familia, Gaudi's magnum opus. This awe-inspiring basilica, still evolving after more than a century, stands as a UNESCO World Heritage site. Its breathtaking facade, intricate interiors, and soaring spires render it one of the globe's most renowned landmarks. As you explore this architectural masterpiece, you'll be entranced by the interplay of light and colour within its sacred spaces. A culinary highlight of the tour unfolds during a tapas luncheon at a local eatery nestled in the heart of the city. Barcelona is celebrated for its gastronomic offerings, and tapas encapsulate the very essence of Spanish culinary artistry. Indulge in an array of small, flavoursome dishes that embody the spirit of sharing and conviviality, all while basking in the city's lively ambiance. Tonight we'll enjoy dinner at the hotel.

 *Your own room at 'Hotel Best 4' in Barcelona or similar*





Day 3 - Monday 30th September 2024 BARCELONA – VALENCIA (B,L,D)

Following breakfast at the hotel, our journey leads us to the charming city of Valencia, where we'll arrive around lunchtime. Before we dive into exploration, a delectable tapas lunch awaits at a local restaurant in the heart of the city. Valencia, a city steeped in history and enriched with a vibrant cultural heritage, beckons with open arms. Here, ancient city walls, historic neighbourhoods like the Barrio del Carmen, and a plethora of museums and art galleries await your eager exploration. The city's cathedral stands as a remarkable landmark, housing the Holy Grail, believed to be the chalice used during the Last Supper.

The crowning jewel of your day unfolds with a visit to La Lonja de la Seda, or the Silk Exchange, a true treasure of Valencia. This Gothic-style masterpiece, erected during the late 15th century at the peak of the city's prosperity, has earned the esteemed title of a UNESCO World Heritage site. Its intricate columns, breathtaking carvings, and the grandeur of the Trading Hall bear testament to the city's opulence during its Golden Age. The main hall, adorned with ribbed vaults and delicate ornamentation, eloquently echoes the city's historical role as a hub for silk trading. It's an architectural masterpiece that encapsulates the elegance of a bygone era. As the day winds to a close, we'll savour dinner and find rest at the welcoming Hotel Eurostars Acteon in Valencia.



Your own room at 'Hotel Eurostars Acteon' in Valencia or similar



Day 4 - Tuesday 1st October 2024 VALENCIA - GRANADA (B,D)

Today, our adventure unfolds as we set out to explore the captivating City of Arts and Sciences in Valencia on foot. Here, we'll be treated to a visual feast of modern architecture, a testament to the brilliance of Santiago de Calatrava. This complex stands as a symbol of modernity and innovation in the realms of architecture and cultural development. Comprising several distinct and visually stunning buildings and structures, each with its unique purpose, the City of Arts and Sciences has solidified its place as one of Valencia's most iconic landmarks. Following a leisurely break for lunch, we'll regroup and board the coach, embarking on a journey to the enchanting city of Granada. Our arrival is anticipated in the evening, concluding with dinner at the hotel.



Your own room at 'Hotel Tent Granada' or similar



Day 5 - Wednesday 2nd October 2024
GRANADA (B,D)

Prepare for an unforgettable journey through the heart of Granada, a city steeped in history and artistic splendor, as we embark on an exploration of its vibrant city centre and the mesmerizing Alhambra Nazaríes Palaces, a true jewel of Islamic architecture and culture. Our day commences with a visit to the Albaicín, Granada's ancient Moorish quarter. Its narrow, winding streets unfurl like a tapestry, adorned with white-washed houses, balconies overflowing with vibrant flowers, and secret courtyards. This historic neighborhood offers a portal to Granada's medieval past, and the breathtaking views of the Alhambra from the Mirador de San Nicolás are a sight to behold.

Our next stop is Plaza Nueva, the beating heart of the city. This bustling square is a hive of activity, home to a plethora of cafes, shops, and street performers. As you meander through the square, you'll feel the vibrant pulse of daily life in Granada. The pinnacle of our day awaits as we step into the Alhambra Nazaríes Palaces, an architectural wonder

and a UNESCO World Heritage site. The Alhambra stands as a testament to the grandeur of Islamic art and culture in Spain. Within the Alhambra, we delve into the Nasrid Palaces, the most iconic facet of this remarkable complex. Here, you'll explore intricately designed courtyards, tranquil reflecting pools, and ornate rooms that showcase the exquisite artistry of Islamic architecture. Marvel at the Hall of the Ambassadors, the enchanting Court of the Lions, and the enchanting Generalife Gardens. The geometric patterns, intricate stucco work, and intricate tile mosaics will transport you to another era. Our journey also leads us to the Alcazaba, a fortress nestled within the Alhambra's embrace. Ascend its towers and walls to savour panoramic views of the city and the surrounding Sierra Nevada mountains. A leisurely stroll through the Generalife Gardens, a haven of fountains, terraces, and lush greenery, offers insight into the leisure and relaxation enjoyed by the Nasrid rulers. You'll have free time for lunch in the city centre, where you can savour the local cuisine and soak in the ambiance. As the day draws to a close, we'll gather for dinner at the hotel.



Your own room at 'Hotel Tent Granada or similar




Day 6 - Thursday 3rd October 2024

GRANADA – CORDOBA – SEVILLE (B,D)

Today we continue our journey towards the south via Cordoba to Seville. Our first stop is the historic centre of Cordoba, a designated UNESCO World Heritage site. As you meander along cobbled streets, you'll be flanked by white-washed buildings adorned with vibrant flowers, encapsulating the true spirit of Andalusia. Within this enchanting labyrinth, you'll uncover concealed courtyards, delightful plazas, and the whispers of the city's Moorish legacy. Next, we step into the iconic Mosque-Cathedral of Cordoba, a living testament to the city's enthralling history of religious harmony. Inside, prepare to be entranced by the extraordinary fusion of Islamic and Christian architecture. The marble forest of columns, graceful horseshoe arches, and the awe-inspiring Mihrab are a visual symphony to behold. Following this immersive experience, you'll have the opportunity to enjoy a leisurely lunch in the heart of Cordoba's city centre. Delight in local specialties, including the refreshing salmorejo (a chilled tomato soup), the delectable flamenquín (breaded ham and cheese rolls), and an array of mouthwatering tapas.

Our journey continues in the afternoon as we bid farewell to Cordoba and set our course for Seville, the vivacious capital of Andalusia. Upon our arrival in Seville, we commence with an introductory panoramic tour of the city, offering you a tantalizing glimpse of the grandeur that awaits. The city's resplendent architecture, storied history, and vibrant atmosphere are bound to captivate your senses. Our day concludes with dinner at the hotel.

 *Your own room at 'Novotel Sevilla' or similar*



Day 7 - Friday 4th October 2024
SEVILLE (B,L,D)

Today, we fully immerse ourselves in the captivating city of Seville, where history, culture, and architectural marvels converge to create a remarkable tapestry. Our day is brimming with iconic landmarks, culinary delights, and the chance to explore the heart of this vibrant Andalusian jewel. Our morning commences with a visit to some of Seville's most renowned and cherished landmarks, each imbued with a rich history and architectural grandeur. The Seville Cathedral, one of the world's largest Gothic cathedrals and a UNESCO World Heritage site, stands as a monumental masterpiece, a testament to Seville's storied history and Christian legacy. Inside, you'll be awe-inspired by its soaring nave, intricate stained-glass windows, and an abundance of chapels. The tomb of Christopher Columbus also finds its resting place within these sacred walls. Adjacent to the cathedral stands the Giralda Tower,

an iconic symbol of Seville. This former minaret, now transformed into a bell tower, offers a unique ascent with a series of ramps instead of stairs. As you ascend, you'll be treated to panoramic views of the city, revealing the architectural and historical diversity that defines Seville. Following the cathedral and Giralda experience, you'll have the opportunity to explore the historical heart of Seville. Wander through charming plazas and narrow streets, where the city's rich heritage comes to life. At every turn, hidden gems emerge, from quaint cafes to vibrant street markets. For lunch, we'll indulge in the delectable Andalusian tradition of tapas at a local restaurant. Here, you'll relish the tantalizing flavours of regional dishes, perfectly complemented by a fine glass of local wine. In the afternoon, you have the freedom to choose your own adventure:

Option 1: Free Time to Explore

Enjoy the liberty to explore Seville at your own pace. Meander through the historic streets, soak in the city's unique ambiance, and perhaps uncover new treasures.

Option 2: Visit of the Alcazar

Join us for an enlightening visit to the Alcazar of Seville, another UNESCO World Heritage site. This royal palace is a true architectural marvel, seamlessly blending Moorish and Christian influences. As you walk through its exquisite gardens, intricate courtyards, and opulent chambers, you'll be immersed in the grandeur of Spanish history. As the day draws to a close, we'll come together for dinner and a restful night's stay at the comfortable Novotel Sevilla.

 *Your own room at 'Novotel Sevilla' or similar*



Day 8 - Saturday 5th October 2024

SEVILLE – TAVIRA - RIA FORMOSA, FARO – ALBUFEIRA (B,L,D)

Our day unfolds as we leave behind the enchanting landscapes of southern Spain and venture into the picturesque coastal towns of the Algarve in Portugal. Our journey is a fusion of culture, nature, and relaxation, as we cross the border to explore Tavira, the Ria Formosa, and conclude our day in the vibrant town of Albufeira.

As we bid farewell to Spain, the scenery undergoes a mesmerizing transformation, unveiling the beauty of the Algarve region. Our initial destination is the delightful town of Tavira, renowned as an ancient fishing village. Saunter through its historic town centre, where cobbled streets, white-washed buildings, and the scent of the sea blend together to create a nostalgic atmosphere. You'll have the opportunity to traverse its charming streets, uncover centuries-old churches, and bask in the town's maritime heritage. We've prepared a delightful lunch for you at a local restaurant, where you can relish the authentic flavours of the region.

Our journey proceeds to the Ria Formosa Natural Park, a protected area of immense ecological significance. This breathtaking coastal lagoon serves as a sanctuary for wildlife and a paradise for nature enthusiasts. The tour unveils the park's natural splendor, with its salt pans, tidal flats, and a profusion of bird species. Keep your camera at the ready to capture the awe-inspiring landscapes and the chance to spot flamingos, herons, and other local wildlife. As the day draws to a close, we reach Albufeira, a lively coastal town nestled in the heart of the Algarve. Our hotel is ideally positioned close to the picturesque town centre. Wander through the charming streets, adorned with quaint shops, cafes, and restaurants. Immerse yourself in the town's vibrant ambiance, perhaps with a leisurely stroll along the scenic seafront promenade. The evening culminates with a delightful dinner and a restful night's stay at the welcoming Hotel Vila Galé Cerro Alagoa in Albufeira, Portugal.



Your own room at 'Hotel Vila Galé Cerro Alagoa' in Albufeira, Portugal or similar



Day 9 - Sunday 6th October 2024

ALBUFEIRA – LISBON (B,D)

Leaving the captivating Algarve region behind, we journey northward to the vibrant capital of Portugal, Lisbon. Upon our arrival, lunch awaits at a local restaurant, where you'll have the pleasure of indulging in Lisbon's culinary delights. In the afternoon, we set our sights on the historic district of Belém, a place where Portugal's age of discovery comes vividly to life. Our first stop is the impressive Belém Tower, a fortified structure that once stood as the sentinel of Lisbon's harbor entrance. This remarkable exemplar of Manueline architecture graces the waterfront and offers a glimpse into the city's maritime heritage. Our tour proceeds with a visit to the Monument to the Discoveries, a grand tribute to Portugal's legendary navigators, including the likes of Vasco da Gama and Henry the Navigator. A visit to Belém wouldn't be complete without exploring the exquisite Jeronimos Monastery. This magnificent Manueline-style monastery is celebrated for its intricate stone carvings, serene cloisters, and its role as a symbol of Portugal's maritime triumphs. Inside, you'll be greeted by awe-inspiring vaulted ceilings and a serene ambiance that offers a striking contrast to the bustling world outside.

Lisbon is renowned for its deeply emotional and hauntingly beautiful music, Fado. As the sun sets over the city, its narrow, winding streets come alive with the soft glow of lamplight. You'll embark on a journey to one of Lisbon's intimate Fado venues, where the melancholic melodies of Fado fill the air. Before the music begins, you'll have the opportunity to relish a traditional Portuguese meal. Enhance your dinner with Portuguese wines to fully immerse yourself in the local flavours.

 *Your own room at 'Hotel Smy in Lisbon' or similar*

Day 10 - Monday 7th October 2024

LISBON - COIMBRA (B,D)

Today's journey commences in the heart of Lisbon, in the district known as Baixa. Here, you'll leisurely stroll along wide, tree-lined boulevards, admire ornate squares, and explore elegant 18th-century buildings. The grandeur of this district, meticulously reconstructed after the devastating 1755 earthquake, offers a glimpse into the regal history of the city. Our exploration then guides us to the iconic Alfama neighborhood, one of Lisbon's most ancient districts. We meander through its labyrinthine streets adorned with red-tiled roofs and pastel-hued buildings, culminating in our visit to the São Jorge Castle. From its vantage point, you'll be treated to breathtaking panoramic views of the city. Following a morning filled with exploration, we'll pause for lunch in Lisbon. Afterward, we bid farewell to the coastal capital and set our course towards the central region of Portugal. Our destination is the historic city of Coimbra, renowned as the home to one of the world's oldest universities. As the day unfolds, we'll gather for dinner.

 *Your own room at 'Hotel Coimbra Aeminium' or similar*



Day 11 - Tuesday 8th October 2024

COIMBRA – OPORTO (B,L,D)

Our day commences with a captivating walking tour of the historical centre of Coimbra, where we delve into the rich tapestry of history and academia that defines this city. Coimbra's enchanting old town unfurls like a maze of narrow streets, traditional shops, and cozy cafes. As we explore the university's campus, you'll have the privilege of visiting the Joanina Library, a UNESCO heritage site, and the Royal Palace, each brimming with the accumulated knowledge of centuries. Our journey then leads us to Oporto, Portugal's second-largest city, where we'll savour a delightful lunch at a local restaurant. In the afternoon, we'll venture into the UNESCO-listed historical centre. Our city tour takes us to the iconic Clérigos Tower and São Bento Railway Station, celebrated for its breathtaking azulejo tilework. The station's walls are adorned with intricate blue-and-white tiles that depict scenes from Portugal's rich history and culture. Our exploration continues to the Ribeira Quarter, one of the most picturesque areas in Porto, where you'll encounter colorful buildings, narrow alleys, and the lively atmosphere along the Douro River waterfront. As you wander through these vibrant streets, you'll capture the very essence of the city. Our next destination is the Stock Exchange Palace, a neoclassical marvel boasting opulent interiors, including the famous Arab Room. Here, you'll explore lavishly adorned chambers, each displaying a unique blend of styles and influences.

If time permits, we'll embark on a boat tour on the Douro River, providing unparalleled views of the city and its iconic bridges, including the Dom Luís I Bridge. This scenic cruise offers an ideal vantage point to admire Porto's landscape from the water. Dinner at the hotel.



Your own room at 'Holiday Inn Porto Gaia' in Oporto or similar

Day 12 - Wednesday 9th October 2024

PORTO – DOURO VALLEY - VISEU (B,L,D)

Leaving behind the charms of Oporto, we embark on a journey to discover the breathtaking vistas of the Douro Valley, a UNESCO World Heritage site. Here, the iconic terraced vineyards gracefully cascade down the hillsides. These meticulously cultivated slopes bear the fruits used in the crafting of exquisite port wine. As you soak in the panoramic views, you'll gain a profound appreciation for the artistry of the winemakers and the singular beauty of this region. Our journey comes to a pause for lunch, where you'll enjoy fresh regional products, an expression of the local culinary heritage, against the backdrop of the Douro Valley's splendor. Continuing our adventure, we make our way to Viseu. Upon arrival, you'll have the opportunity to indulge in a leisurely stroll through the town centre, celebrated for its warm and welcoming ambiance. Meander along its narrow streets, graced with traditional Portuguese architecture, and take your time to explore the local shops, cafes, and historic landmarks. Dinner at the hotel.



Your own room at 'Hotel Grao Vasco' in Viseu or similar




Day 13 - Thursday 10th October 2024

VISEU – SALAMANCA – AVILA - MADRID (B,D)

After breakfast at the hotel, we turn our sights back to Spain, but this time, we venture into the heart of the Castile region. Our first destination is Salamanca, a city steeped in history and celebrated for its prestigious university, one of the oldest in Europe. As we explore this remarkable city, you'll have the opportunity for a leisurely lunch at a local restaurant, where you can indulge in regional delicacies.


Our journey continues as we proceed to Ávila, a town closely associated with the beloved Saint Teresa of Ávila. Ávila is renowned for its exceptionally well-preserved medieval city walls, which embrace the historic centre. Here, we'll embark on a leisurely walk along the ancient walls, granting you panoramic views of the city's picturesque streets and historic architecture. As you explore the cobblestone streets and visit notable landmarks, you'll truly feel as though you've stepped back in time. As the day draws to a close, we make our way to the vibrant city of Madrid, where we'll check in at our hotel. The evening unfolds with another included dinner and a restful night's stay at the Novotel Madrid Centre.

 *Your own room at 'Novotel Madrid Centre' or similar*

Day 14 - Friday 11th October 2024

MADRID & TOLEDO (B,D)

Our day commences with a panoramic tour of Madrid, granting us glimpses of its most significant monuments, including the Royal Palace, the Cibeles Palace, and the Almudena Cathedral. We'll embark on a delightful walk through Madrid's city centre, where you'll encounter vibrant streets, historic architecture, and bustling plazas. Our tour takes us to the renowned Mercado de San Miguel, an epicurean haven where you can sample a diverse array of Spanish delicacies. You'll have some free time for lunch, offering you the chance to relish the authentic flavours of Spanish cuisine. As we arrive in Toledo, you'll be greeted by the city's enduring beauty and rich history. We'll pay a visit to the stunning Cathedral of Toledo, a true masterpiece of Spanish Gothic architecture. The cathedral's interior is graced with intricate artwork, chapels, and an overwhelming sense of religious and historical significance. To conclude this intense two-week journey through Portugal and Spain, we come together for a farewell dinner.

 *Your own room at 'Novotel Madrid Centre' or similar*

Day 15 - Saturday 12th October 2024

MADRID (DEPARTURE DAY) (B)

Today we'll enjoy breakfast at the hotel before our group transfer to Madrid airport and our journey home or onto further adventures!



TOUR INCLUSIONS

TOUR PRICING: A\$10,996

TOUR DATES:

28TH SEPTEMBER - 12TH OCTOBER 2024



Tour Inclusions:

- Two's a Crowd Tour Host
- 14 nights' accommodation
- Meals as per itinerary (B=breakfasts 14, L = Lunches 6, D=dinners 14)
- All sightseeing, guided tours, and entrance fees as detailed in the itinerary
- Solo room – always!
- One Group arrival and departure transfer included to align with the majority of flight times

Tour Exclusions:

- Travel Insurance (we can assist)
- International flights to the start/end of the tour
- Expenses of a personal nature, such as laundry, taxis, souvenirs, and phone calls
- Meals and drinks not included in the itinerary
- Pre- and post-tour accommodation (we can assist)
- Visa costs (if applicable)
- Gratuities (optional)
- Porterage

NEED MORE INFO?

CONTACT THE TEAM

 twosacrowd.com.au  team@twosacrowd.com.au  AU: 1300 55 45 01
NZ: 0800 895 145

ABOUT TWO'S A CROWD: We are an award winning tour company exclusively dedicated to the needs of solo travellers. At Two's a Crowd, single and solo travellers have access to fantastic itineraries at great prices without ever feeling like a third wheel to someone else's private getaway. Our travellers enjoy the best of both worlds: private time, personalised attention, low single supplements, as well as the camaraderie of like-minded travellers. For your peace of mind we are ATAS accredited (No A13850).

Our commitment is to make solo travel more enjoyable and affordable.

Pricing correct at 10/2023 and is subject to change until paid in full. Refer to our terms and conditions for details. ©Travel Passion Pty Ltd ABN 32 140 754 856 - Australian Federation of Travel Agents (AFTA) Member No: 13874. Approved participant in the AFTA

Travel Accreditation Scheme (ATAS) No: A13850. Confederation Australian Tour Operators (CATO) Full member No.: 51925340.

Issued: 10/23



TERMS AND CONDITIONS

TWO'S A CROWD - GROUP BOOKING CONDITIONS

These Booking Conditions set out the terms on which you contract with Travel Passion Pty Ltd trading as Two's a Crowd (TaC) for the arrangement and delivery of travel arrangements for your trip. By placing a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions.

These Booking Conditions only apply to travel arrangements which you book with us and which we agree to make, provide or perform (as applicable) as part of our contract with you as the principal operator of the travel arrangements. We reserve the right to change these Booking Conditions at any time prior to you making a booking request.

Where we act as agent for the principal operators of the travel arrangements, your contract will be with the principal operator and will be subject to the principal operator's booking conditions. To the extent we have a legal relationship with you where we are acting as agent for the principal operator of travel arrangements our Agency Booking Conditions (ancillary services) which are published on our website will apply and these Group Booking Conditions will have no effect.

"You" and "Your" means all persons named in a booking (including anyone who is added or substituted at a later date). "We", "us", "our" and Two's a Crowd means Travel Passion Pty Ltd.

MAKING A BOOKING

A booking request is accepted when you pay a deposit and we issue a written (generally via email) booking confirmation. It is at this point that a contract between TaC and you comes into existence subject to these Booking Conditions. We reserve the right to decline any booking at our discretion. No employee of TaC other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount, refund or credit.

SERVICES

The services we provide to you are limited to (a) the arrangement and coordination of your travel arrangements; and (b) the delivery of travel arrangements which we directly control. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements

PRICING

Prices shown in our brochures are in Australian Dollars (\$AUD) and were accurate based on prices and exchange rates at the time of printing or publication. We reserve the right to adjust published prices due to currency fluctuations, government charges or increased costs of services at any time. Please enquire with us or check our website prior to making a booking request for the current prices. Please be aware that our pricing October be based on a number of foreign currencies and the total cost of your trip can only be guaranteed upon final payment. Up until that time TaC reserves the right to amend your pricing in accordance with negative currency fluctuations and the imposition of new or amended government charges.

NOT INCLUDED IN THE TOUR PRICE

Unless otherwise stated, international and domestic airfares, visas, airport taxes, port taxes, city taxes, security charges, airport/hotel transfers, gratuities, items of a personal nature, travel insurance, vaccinations, emergency evacuation costs, laundry, meals (other than those stipulated), additional beverages and consumables are not included in the tour price.

PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as currency devaluation, fuel or air fare surcharges, or the imposition of new or amended Government charges. We will not surcharge for currency fluctuations once full payment has been received by us.

DEPOSIT

A non-refundable and non-transferable deposit of 20% of the booking value or \$1500 per person (whichever is the greater) is required within seven days (unless otherwise stated). We will then issue your booking confirmation. The deposit represents a fee payable to us for services associated with the processing and confirmation of your booking and any consultations on travel arrangements that we October provide to you. Because these services are provided as soon as we confirm your booking, the deposit is non-refundable other than where we cancel your travel arrangements for reasons other than Force Majeure (see below). We are not obliged to hold or confirm any services for you until we receive your deposit. If you fail to pay the deposit on time, then we reserve the right to cancel your booking without notice. If the price of any services increases before we receive your deposit, we reserve the right to pass on this price increase to you. This is in addition to our right to increase prices prior to full payment as stated above.

FINAL PAYMENT

The balance is due up to 120 days before commencement of your trip, however, payment schedules can vary depending on our supplier requirements. Certain tours also October require payment (including full payment) earlier or additional instalment payments to be made. Payment schedules will be provided to you at the time of booking. Late payment October cause cancellation of all or part of your trip, with no refund payable. We are under no obligation to remind you of the balance becoming due. For late bookings (bookings within 120 days of departure), full payment is required at the time of request. You acknowledge that we October not be able to confirm services, in which case we will provide you with a refund.

Payments can be made by direct deposit or credit card. Unfortunately, we are unable to accept cheques or cash.

Account details for direct deposit are as follows:

BENDIGO BANK

ACCOUNT NAME: Travel Passion Pty Ltd

BSB: 633-000

ACCOUNT # 138 938 485

Please include your name as the reference and advise us via email (team@twosacrowd.com.au) that you have made the payment.

As at 16/11/2021, payments made by credit card will incur a 1.20% merchant surcharge for MasterCard (including Corporate and Premium), 1.4% for Visa (including Corporate and Premium), 1.8% for American Express and 2.5% for Diners. International Credit cards attract a surcharge of 3.00%. TaC (as merchant) is fully compliant with Reserve Bank of Australia regulations with regard to credit card surcharging which took effect from 1/9/2017.

CANCELLATIONS BY YOU

If you wish to cancel your trip, we require written notice and will make refunds to you less cancellation fees in accordance with the table below, calculated from the date which we

receive written notice.

- Over 120 days before commencement: Deposit only
- Within 119 days or no show 100%

Please note payment and cancellations conditions are different for charters such as river and ocean cruises and rail. Please refer to the relevant brochure in connection with these charters. You agree that the deductions and cancellation charges specified above are reasonable and required to protect the legitimate business interests of TaC.

Please note that if you have booked and then cancel any services additional to the packaged tour arrangements (for example pre/post accommodation, airfares, transfers, travel insurance), the supplier of these services will impose cancellation fees in accordance with their terms and conditions which you will be responsible for. TaC October also charge cancellation fees for these cancelled services in accordance with our Agency Booking Conditions. For group departures, a transfer of a confirmed booking to another departure date at your request is deemed to be cancellation of the original booking.

ILLNESS OR VACCINATION STATUS PREVENTING TRAVEL

If due to any illness, suspected illness or failure to satisfy any required tests (such as a PCR or rapid antigen test in relation to Covid-19;) or vaccination requirements:

- an airline or other common carrier refuses you carriage;
- a hotel or vessel refuses to accommodate you; or
- we or our suppliers (acting reasonably) exclude you from the trip and you are consequently prevented from commencing or continuing your trip, then:
- if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.
- if you have not commenced your trip then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking. We will not be responsible for any other loss or loss you incur in connection with your booking (for example, airfares and visa expenses) if you are prevented from commencing or continuing your trip in these circumstances.

CANCELLATIONS OR RESCHEDULING BY US

In these Booking Conditions, the term Force Majeure means an event or events beyond our control and which we could not have reasonably prevented, and includes but is not limited to: (a) natural disasters

(including not limited to flooding, fire, earthquake, landslide, volcanic eruption), adverse weather conditions (including hurricane or cyclone), high or low water levels; (b) war, armed conflict, industrial dispute, civil strife, terrorist activity or the threat of such acts; epidemic, pandemic; (d) any new or change in law, order, decree, rule or regulation of any government authority (including travel advisories and restrictions).

Force Majeure – Prior to travel

If in our reasonable opinion, your travel arrangements cannot safely or lawfully proceed due to a Force Majeure Event, then we at our discretion October elect to:

- reschedule your travel arrangements (in whole or in part) and/or
- cancel your travel arrangements (in whole or in part), in which case our contract with you will terminate (in whole or in part)

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other for the cancelled arrangements. However, we will refund payments attributable to the cancelled travel arrangements less (a) unrecoverable third party costs and other expenses incurred by us for the cancelled travel arrangements; (b) overhead charges incurred by us relative to the price of the cancelled travel arrangements; and (c) fair compensation for work undertaken by us in relation to the cancelled travel arrangements until the time of cancellation and in connection with the processing of any refund.

Force Majeure – During travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third-party costs only.

FORCE MAJEURE - GENERAL

If we provide you with any alternative services or assistance where travel arrangements are cancelled or rescheduled due to Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance.

If we cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal quality if appropriate.

TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of postponement or cancellation of your travel arrangements by us whether due to Force Majeure or otherwise. You acknowledge that the terms in this section are reasonably necessary to protect our legitimate business interests.

MINIMUM NUMBERS

Some tours are based on a minimum number of passengers travelling. We will advise you prior to confirming your booking if this is the case. If a tour fails to attract the minimum passenger numbers, the tour October be cancelled, or we October pass on any pro-rata increases in costs at our discretion. If a tour is cancelled, monies already paid by you will be refunded or credited towards future travel at your election. We will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of our cancellation.

AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these October not be possible to fulfil. An amendment fee of AU\$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.



twosacrowd.com.au



team@twosacrowd.com.au



AU: 1300 55 45 01
NZ: 0800 895 145

TERMS AND CONDITIONS

AMENDMENTS BY US

Every effort will be made to adhere to the published touring itinerary. Occasionally, circumstances beyond our and our suppliers' control will force changes, amendments or modifications to the itinerary and its inclusions. If circumstances beyond our control such as road conditions, poor weather, changes in transport schedules and/or vehicle breakdowns mean that we need to amend your itinerary or the services with it, we shall notify you in writing as soon as possible. If the change arises during your trip, our representatives will make every effort to contact you personally. We reserve the right to substitute alternative transport or accommodation in the interests of the safety of our passengers and/or the successful completion of the itinerary. You agree that we have the right to pass on any costs we incur for alternative arrangements we put in place for your benefit in these circumstances. To the fullest extent permitted by law, TaC will not be responsible for any omissions or modifications to the itinerary or the inclusions made as a consequence of these circumstances. If you are entitled to any compensation at law for any changes or modifications in these circumstances, then you agree that any compensation you are entitled to will be reduced by the value of any alternative services we provide to you which you accept. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you.

UNUSED & DENIED SERVICES

No refunds will be made for any travel arrangements not utilised, whether by choice or because of late arrival or early departure. This includes the failure of transport to operate according to schedule, which we disclaim responsibility for. If you are not fully and validly vaccinated against Covid-19 in the destination(s) where services are to be provided, and particular suppliers refuse to provide you with travel arrangements, then you agree you will not be entitled to any refund for those arrangements. We will not be responsible to you for any loss or expenses you incur (including loss of enjoyment or the costs of alternative arrangements) if you are denied services in these circumstances.

ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

PASSPORTS & VISAS

It is a requirement that you hold a valid passport and visas for your journey. It is your sole responsibility to ensure that you are in possession of the necessary documentation to comply with the laws and regulations of the countries to be visited.

CLIENT NAMES EXACTLY AS PER PASSPORT

For security reasons, airlines and our overseas suppliers require names to be given exactly as stated in your passport. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will be responsible for any fees charged (such as airline cancellation charges or re-issue fees) in addition to our own reasonable administration fees.

VACCINATIONS

It is your sole responsibility to obtain vaccinations and preventative medicines as October be required for the duration of the tour. Any information provided by us is given in good faith.

Covid-19

Two's a Crowd does not require proof of vaccination against COVID-19 in order to travel with us. However, we do encourage our clients to be vaccinated in order to protect themselves and others. Specific proof of vaccination (for COVID-19 and other diseases) or testing October be required by an airline, cruise line or destination. Please ensure you check relevant requirements carefully.

General

You acknowledge and agree that failure to satisfy testing or vaccination requirements imposed by a destination or carrier/cruise line will be deemed a cancellation by yourself. Please refer to the "Cancellation by You" section above.

EXCLUSION FROM TOUR

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour host or tour guide acting reasonably October require that you leave the tour. TaC will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of your booking being cancelled or you being asked to leave the tour as described above, including costs of airfares, visas or any other expenses incurred by you as a result of our cancellation.

HEALTH & FITNESS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which October reasonably be expected to increase your risk of needing medical attention, or which October affect the normal conduct of the trip, then you must advise us at the time you make your booking request.

We October request you to provide an assessment of your medical condition from a qualified medical practitioner. If the assessment indicates that you will require special assistance from personnel which we cannot reasonably provide, then we October cancel your booking. Provided you notified us of your medical condition at the time you made your booking request, we will provide you with a full refund of payments made. If you fail to notify us at that time or if you fail to provide a medical assessment within a reasonable time of our request, then this will be considered a cancellation by you. We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

DIETARY REQUIREMENTS

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

TRAVEL INSURANCE

For international tours, it is a condition of travel that each passenger is adequately covered by an appropriate comprehensive travel insurance policy to cover cancellation, medical requirements, luggage, repatriations, medical evacuation and additional expenses. For domestic travel (ie within Australia), travel insurance is strongly recommended. Please also check the contingencies of your prospective insurance cover and ensure you are aware of its conditions and omissions. We strongly advise travel insurance is purchased at time of booking to provide full cover. You must provide us with the insurance company name, policy

number and emergency contact number relating to such a policy within 14 days of final payment being made.

COMPLAINTS

If you have a complaint about any aspect of the travel arrangements, you must immediately bring it to the attention of TaC or our local representative at the time to give us the opportunity to put things right. If you fail to do this, you agree that you waive the right to make a future claim against us in connection with the problem. If you notify us or our local representative of the problem and the problem is not solved to your satisfaction you must forward your complaint in writing to TaC no later than 30 days after completion of the tour, otherwise you waive the right to make a claim against us in connection with the problem.

INDEPENDENT SERVICES

TaC We are not responsible for any additional activities or excursions which are not included in the booked itinerary or which we sell as agent for the principal operator. Any advice or recommendation made by a guide or local representative does not make us responsible.

ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which October be greater than those present in your everyday life. This could be as a result of the adventurous nature of your trip or the visiting of destinations which present geographical, political or cultural risks and dangers. You should consult guidance issued by the Department of Foreign Affairs and Trade (DFAT) applicable to the destinations within your itinerary. You acknowledge that your choice to travel is made having had the benefit of DFAT guidance, and you accept any additional personal risks associated with your travel. To the fullest extent permitted by law, we disclaim any liability for these risks

RESPONSIBILITY

Services supplied by independent suppliers

Where a third party over whom we have no direct control (Independent Supplier) is the supplier of travel arrangements that form part of your trip, you acknowledge that our obligations to you are limited to taking reasonable steps to select a reputable Independent Supplier and arranging for them to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include but are not limited to airlines, railway and cruise operators, hoteliers, independent transport companies (i.e., vehicles not operated by us) and common carriers.

Where a third party over whom we have no direct control (Independent Suppliers) is the supplier of travel arrangements that form part of your tour, you acknowledge that our obligations to you are limited to arranging for the Independent Supplier to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include airlines, railway and cruise operators, hoteliers and common carriers. To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Any claims you have in this regard must be made against the Independent Supplier. You acknowledge that the Independent Supplier's liability to you October be limited by their own terms and conditions.

Services we directly supply

To the extent only that we are the principal supplier of travel arrangements or other services to you which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or where the supplier is not an Independent Supplier) if they were carrying out the work we had asked them to do. We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

GENERAL LIABILITY LIMITATION

You acknowledge that travel arrangements or services which comply with local laws and regulations will be deemed to have been properly performed, even if this would not be considered the case in

Australia. Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, TaC disclaims all warranties. To the fullest extent permitted by law, the maximum liability of TaC to you under these Booking Conditions, in tort (including negligence) or at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having them resupplied.

DEEMED ACCEPTANCE

By making a booking request, you are deemed to have agreed and consented to all terms in these Booking Conditions and in any other documents provided to you by TaC or any other person who October have booked the tour on your behalf. If you book on behalf of another party, you represent and warrant to TaC that you are duly authorised to provide the agreement and consent the other party and you agree that you will be responsible for any loss or damage TaC incurs if this is not the case.

IMAGE RELEASE

When on tour, we October from time to time take photographs or make recordings of you and our activities that October identify you. We reserve the right to use any photographs and/or recordings for promotional reasons. In using such images, you consent to the use of such images or recordings by us and you acknowledge that you will not be entitled to payment or other compensation for the giving of this consent. If you do not consent to the release and use of your image, then please advise TaC in writing within 30 days following payment of your deposit.

GENERAL

The contract between you and Travel Passion Pty Ltd trading as Two's a Crowd is deemed to have been made in the State of Victoria, Australia, and shall be governed by the laws of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria.

If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed from these conditions without affecting the remaining provisions.

Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here <https://twosacrowd.com.au/privacy-policy/>

UPDATED 23/01/2023



twosacrowd.com.au



team@twosacrowd.com.au



AU: 1300 55 45 01
NZ: 0800 895 145