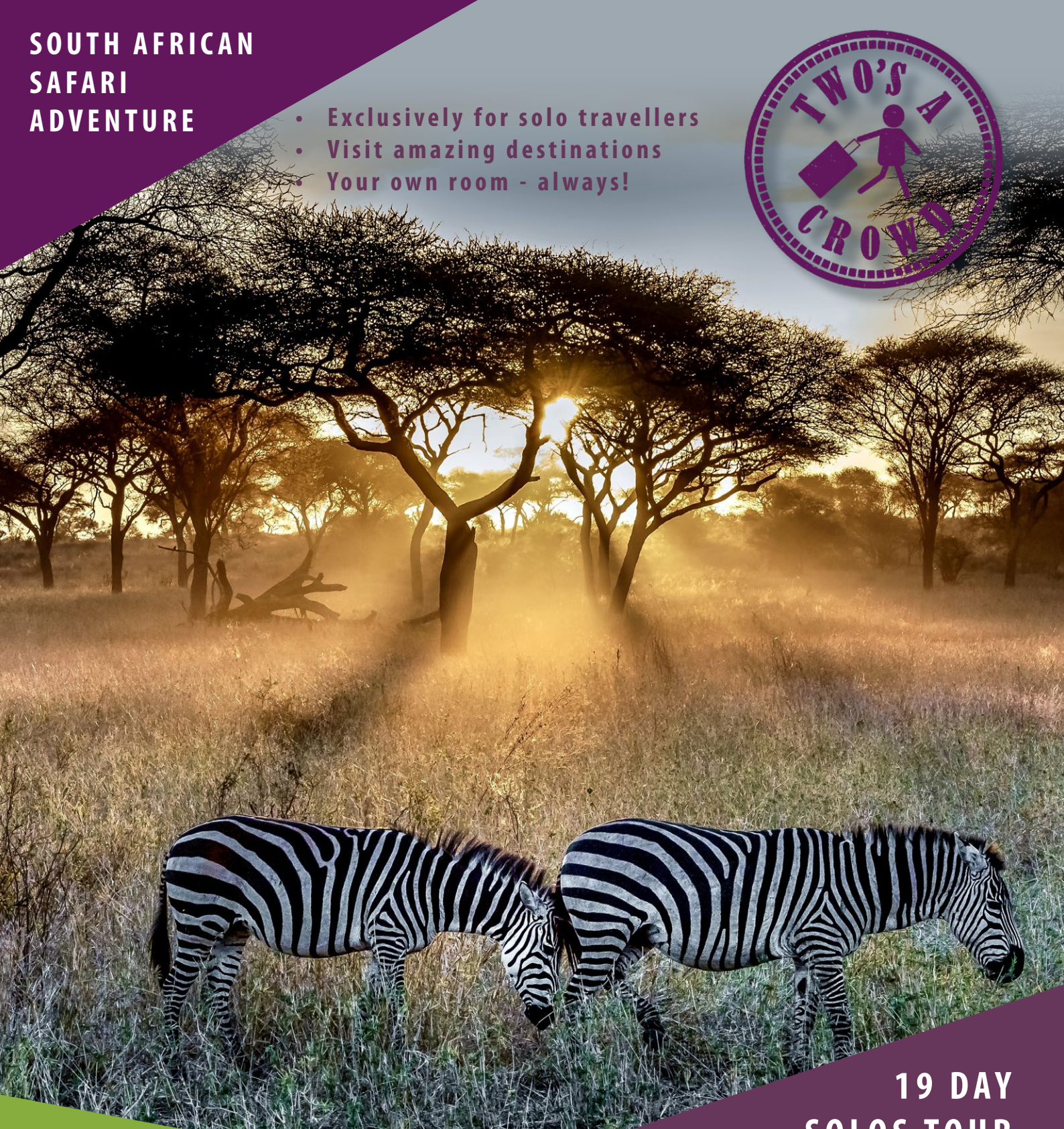


**SOUTH AFRICAN
SAFARI
ADVENTURE**

- Exclusively for solo travellers
- Visit amazing destinations
- Your own room - always!



**EXCLUSIVE
SOLOS ONLY
TOUR**

**19 DAY
SOLOS TOUR**

MAY/JUNE 2024

**SOUTH AFRICA, VICTORIA
FALLS & BOTSWANA**



SOUTH AFRICA, VICTORIA FALLS & BOTSWANA

19 DAY SOLOS TOUR

16TH MAY – 3RD
JUNE 2024

Experience the wonders of South Africa on this captivating 19-day journey. Your adventure begins in Johannesburg, where you'll be greeted by your local guide and escorted to the Emperor's Palace for your first night's stay. Enjoy a briefing from your Two's a Crowd tour host and local English-speaking tour guide, and indulge in an evening meal at the restaurant and entertainment complex.

The following day, embark on a scenic drive through rural South Africa, passing through charming villages and hamlets. Feast your eyes on the undulating countryside and thriving crops as you make your way to Dundee, where you'll spend the next two nights at Battlefields Country Lodge. Explore historic battlefields sites, including Blood River and Rorkes Drift, accompanied by a knowledgeable local specialist guide. Immerse yourself in the rich military and industrial history of South Africa at the Talana Museum.

Continue your journey to Zululand, driving through picturesque landscapes and entering a world of wildlife at the Falaza Game Park. Spend two nights in a private raised luxury tent, surrounded by the sights and sounds of the African bush. Embark on a game drive in Falaza, marveling at the diverse wildlife and enjoying the tranquil ambiance of the park.

The adventure continues as you cross the border into the mountainous Kingdom of Swaziland. Explore the traditions and culture of the Swazi people, visit the Mlilwane Wildlife Sanctuary, and enjoy a guided game walk. Delight in the arts and crafts of the Swazi people at roadside markets and the Ezulwini craft market.

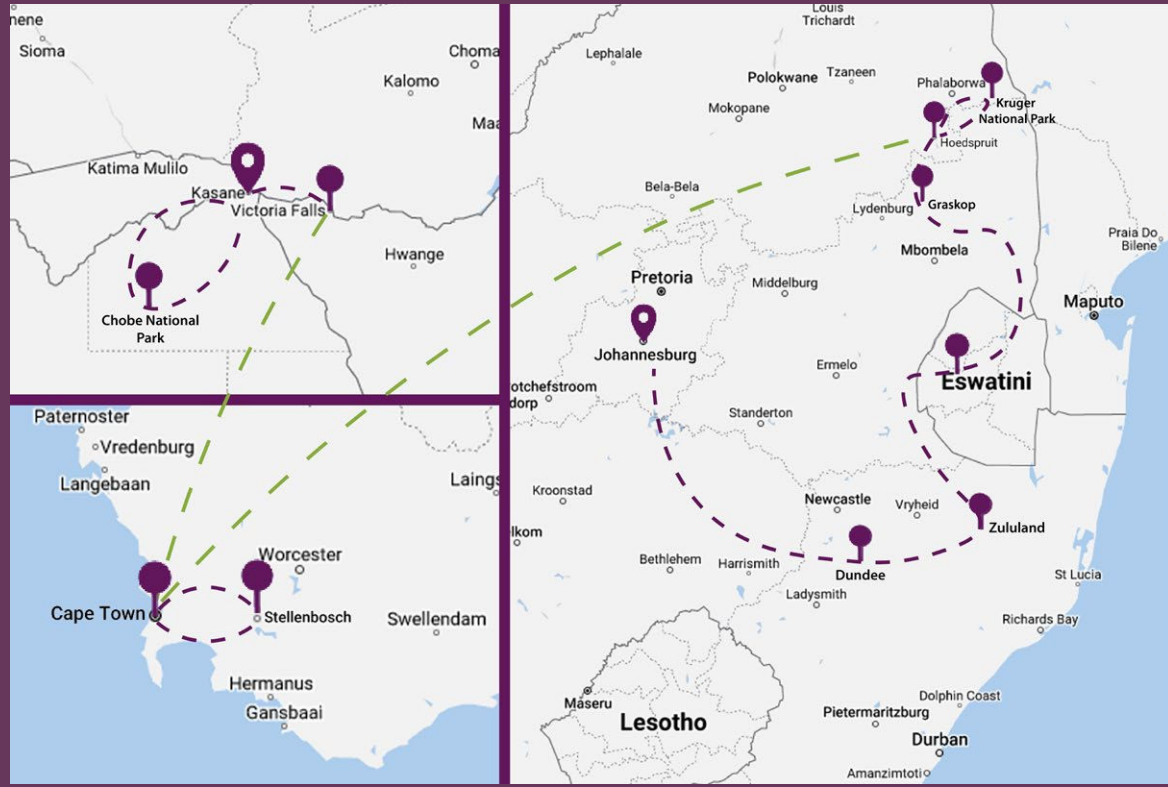
Leave Swaziland behind and head to the Lowveld region in South Africa, passing through Nelspruit. Marvel at the scenic beauty of the Panorama Route, including the breathtaking Blyde River Canyon and Bourke's Luck Potholes. Arrive at the Timbavati Kruger Concession, where you'll settle into the luxurious Motswari Private Game Reserve. Over the next three days, experience thrilling game drives, bush walks, and informative safari talks, while relishing the comfort and elegance of the lodge.

Fly to Cape Town and check into your centrally located hotel on the V&A Waterfront. Take the opportunity to visit Table Mountain and enjoy the panoramic views of the city. Explore the Cape Peninsula, from Hout Bay to Cape Point and the Good Hope Nature Reserve. Meet the penguins at Boulders Beach and delve into the history and charm of Simon's Town.

Venture into South Africa's renowned wine regions, including Paarl, Franschhoek, and Stellenbosch. Discover the excellent wines, indulge in delicious food, and immerse yourself in the history of the region. Return to Cape Town and enjoy leisure time, with the option to visit Robben Island.

Bid farewell to Cape Town and fly to Victoria Falls in Zimbabwe. Stay at the closest hotel to the falls, Ilala Lodge, and witness the awe-inspiring beauty of Victoria Falls. Take a tour of the falls with a dedicated guide and marvel at the thundering waters. Enjoy a sundowner game cruise in the Chobe River, surrounded by the tranquil African landscape.

Will you join us?



DAY 1 Thursday 16th May JOHANNESBURG (D)

Upon arrival in Johannesburg your local guide will escort you to your accommodation at Emperor's Palace. Your Two's A Crowd host and local English speaking tour guide will give you a briefing of your stay in South Africa. Settle in and stroll to the restaurant and entertainment complex for your evening meal.

 *Your own room at Peermont Metcourt, Emperors Palace or similar*

DAY 2 Friday 17th May JOHANNESBURG – DUNDEE (B/D)

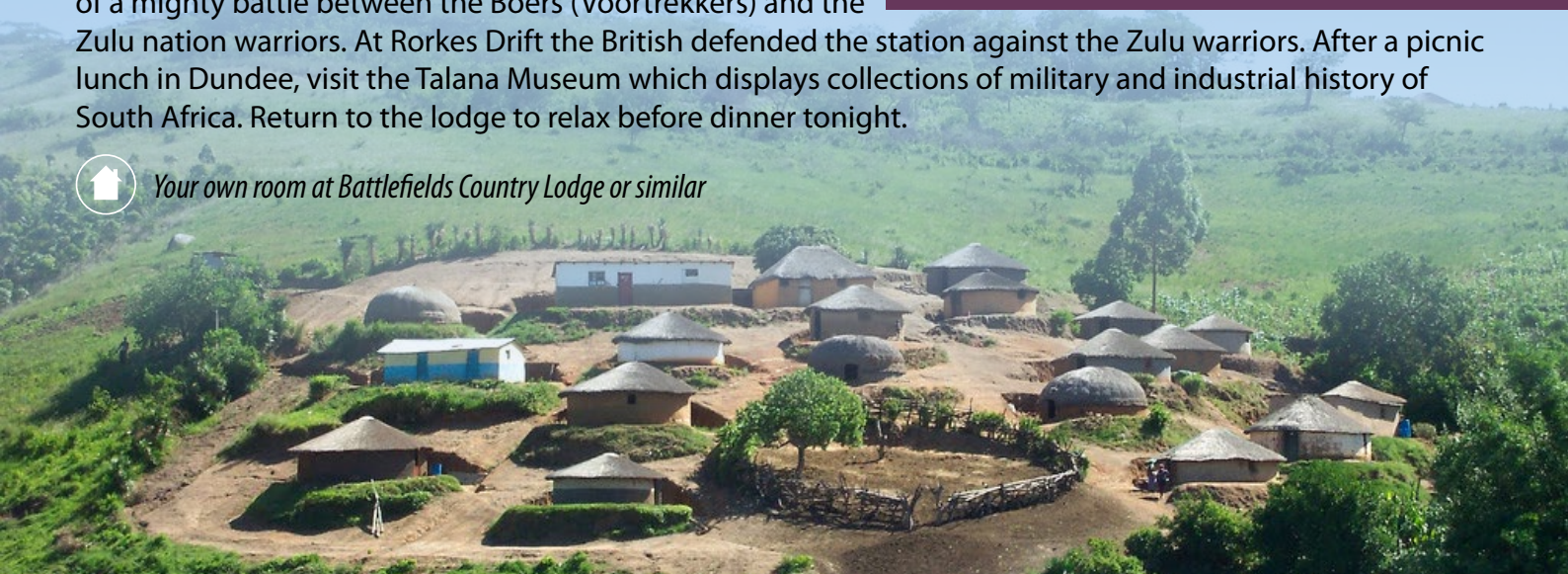
After a leisurely breakfast board your tour vehicle and travel around the city and out into rural South Africa passing through small villages and hamlets. View the undulating countryside along with the grain and maize crops together with the vast grasslands of beef cattle. Enjoy lunch at a wayside stop (own expense) and enter KwaZulu-Natal province and your two night stay at Dundee. Enjoy drinks at the thatched roof bar before dinner tonight.

 *Your own room at Battlefields Country Lodge or similar*

DAY 3 Saturday 18th May DUNDEE – BATTLEFIELDS (B/L/D)

After breakfast a local specialist battlefields guide will join with us this morning and take you to two historic battlefields sites of Blood River & Rorkes Drift. Blood River is the scene of a mighty battle between the Boers (Voortrekkers) and the Zulu nation warriors. At Rorkes Drift the British defended the station against the Zulu warriors. After a picnic lunch in Dundee, visit the Talana Museum which displays collections of military and industrial history of South Africa. Return to the lodge to relax before dinner tonight.

 *Your own room at Battlefields Country Lodge or similar*





DAY 4 Sunday 19th May DUNDEE – ZULULAND (B/D)

A morning drive through the picturesque rolling countryside of Natal entering Zululand and our two night stay at our Game Park. With the sound of wildlife all around, the rustling of the trees and whispering of tranquillity, this will be your first real experience of sleeping in the bush under an African sky. We each have our own private raised luxury tent equipped with balcony & ensuite. This afternoon is free to relax and enjoy some animals from the observation deck or take a splash in the sunny pool area before dinner. This evening you will embark on a game drive in Falaza.



Your own raised luxury tent at Falaza Game Park, Hluhluwe or similar

DAY 5 Monday 20th May GAME DRIVES & ACTIVITIES (B/L/D)

After breakfast a short journey to experience game spotting in the renowned Hluhluwe-imfolozi Game Reserve. This is the oldest game reserve in Africa and home to the famous 'Big Five' (lion, elephant, rhino, buffalo & leopard). Hluhluwe-imfolozi offers guests the opportunity of viewing a wide

assortment of African wildlife, and the reserve is also home to the largest population of black and white rhino. This morning we will see an abundance of quintessential African animals – elephants, giraffes, zebras, impalas, rhinos and buffalos. But don't just keep a look out for the large animals – there are many interesting little animals to be seen too! Late morning we return to our unique lodge which is adjacent to Hluhluwe-imfolozi Game Reserve to relax and have lunch before embarking on an afternoon game drive on the Falaza concession then returning for another delightful group dinner.



Your own raised luxury tent at Falaza Game Park, Hluhluwe or similar



**DAY 6 Tuesday 21st May
ZULULAND – KINGDOM OF SWAZILAND
(B/D)**

Today we cross the border into the mountainous Kingdom of Swaziland, one of the three remaining monarchies in Africa and led by King Mswati III. You will explore the traditions of the Swazi people and discover the culture of which they are so proud. Visit the Mllwane Wildlife Sanctuary, Swaziland's pioneer conservation area situated in the "Valley of Heaven". The Sanctuary, apart from having abundant bird life, is also home to a number of animal species such as hippo, giraffe, zebra and a variety of antelope. In your guided walk this afternoon you get the chance to hone your skills of game spotting.

 *Your own room at Summerfields Resort & Botanical Garden or similar*

**DAY 7 Wednesday 22nd May
KINGDOM OF SWAZILAND (B/L/D)**

After breakfast this morning enjoy a guided game walk looking for the array of birdlife, the spoor of antelopes and small animals plus see the abundant plant species in this mountainous Kingdom. Stop off at various roadside markets to view the arts and craft of the Swazi people. Visit the candle factory and the Ezulwini craft market for true African shopping experience. Return to your accommodation later in the day.

 *Your own room at Summerfields Resort & Botanical Garden or similar*

**DAY 8 Thursday 23rd May
SWAZILAND – NELSPRUIT – GRASKOP (B/D)**

Visit the Umphakatsi Chief's homestead for a great interactive experience. Try your hand at grinding maize and plaiting mountain grass or join the children in Swazi song and dance. An offering of a taste of local food is made but forget cutlery and try eating the Swazi way – with your hands! Later on travel north out of the Kingdom and back into South Africa in the Lowveld region passing through the administrative centre of the north of the country at Nelspruit. Later in the day, sit back and admire the beauty of the undulating landscape.

 *Your own room at Graskop Hotel or similar*



**DAY 9 Friday 24th May
PANORAMA SCENIC ROUTE – KRUGER
NATIONAL PARK (B/D)**

Your sightseeing this morning will be along one of the most beautiful areas in South Africa – the scenic Panorama Route. The most spectacular stretch is the Blyde River Canyon – the third largest canyon in the world – and filled with lush vegetation and wildlife (this is the area where the filming of “I’m a Celebrity – Get me out of Here” is done). Make a stop at Bourke’s Luck Potholes to view these spectacular rock formations formed eons ago by erosion plus stop off to visit and view The Three Rondavels and God’s Window. Later on continue north to the Timbavati Kruger Concession and settle into your luxury Motswari Private Game Reserve. If time permits a short late afternoon game drive with sundowners in the bush.

Note: Soft drinks, house wines, local spirits, local beers, tea & coffee and refreshments on game drives are also included at your accommodation at Motswari Private Lodge tonight.

 Your own room at Motswari Private Lodge or similar

**DAY 10/11 Saturday 25th &
Sunday 26th May
MOTSWARI PRIVATE GAME RESERVE
(B/L/D)**

Over the next two days you will feel thoroughly spoilt and indulged with morning and evening game drives and wonderful relaxation opportunities in between. Of great interest will be the safari talks by the guides which are highly informative and interactive giving you the opportunity to ask your own questions. This luxurious all-inclusive lodge lies within the Timbavati Nature Reserve. Offering bush or river views and refined, safari style décor, the air-conditioned bungalows come with patios, living areas and 4 poster beds. Daily game drives and bush walks are included, as are breakfast, brunch/high tea and beautiful dinners. A woodsy-chic, open-air lounge overlooks the Sohebele River and there is a bar, a library, an art gallery and outdoor pool. There is also the optional activity of a walk with a guide. It’s a great way to feel at one with the bush and to learn about the small fauna and flora of the area.

 Your own room at Motswari Private Lodge or similar



Motswari Private Lodge





DAY 12 Monday 27th May
MOTSWARI – HOEDSPRUIT –
CAPE TOWN (B/D)

After breakfast a road transfer to Hoedspruit airport for your flight to Cape Town. On arrival be met and transferred to your centrally located hotel on the V & A Waterfront. If time and weather permits visit Table Mountain and take the cable car to the summit (own expense). This evening, enjoy a dinner at Marco's African Place and experience the mesmerising rhythms of energetic African music, brought to life by the finest marimba bands.



Your own room at Commodore Hotel or similar

DAY 13 Tuesday 28th May
CAPE POINT & PENINSULA TOUR (B)

Today we explore the Cape Peninsula. Travel along the scenic Atlantic Seaboard via Sea Point, Clifton and Camps Bay. Stop at Maiden Cove look-out point for a photo stop before continuing to Hout Bay. Here you have the option (not included) to take a boat trip to Seal Island (seasonal). Continue over Chapman's Peak, one of the worlds most breathtaking coastal drives, to Cape Point and the Good Hope Nature Reserve. In the afternoon visit the charming Victorian style village of Simon's Town, home to the South African navy. A highlight today will be a visit to the large penguin colony at the beautiful Boulders Beach.



Your own room at Commodore Hotel or similar

DAY 14 Wednesday 29th May
WINELANDS – PAARL, FRANSCHOEK,
STELLENBOSCH (B)

Time to visit South Africa's most famous wine regions – Paarl, Franschoek and Stellenbosch. Aside from the excellent wines and food the area is renowned for, it is also steeped in history. Visit the Taal (meaning 'language') monument and various museums depicting the contribution of the French Huguenots. Return to Cape Town mid afternoon for time at leisure. Maybe an optional visit to Robben Island where Nelson Mandela was incarcerated for 27 years.



Your own room at Commodore Hotel or similar

**DAY 15 Thursday 30th May
CAPE TOWN – VICTORIA FALLS (B)**

After an early breakfast, you'll be transferred to Cape Town airport for your flight to Victoria Falls in Zimbabwe. Upon arrival be met and transferred to our stunning accommodation for the next two nights. The Ilala Lodge is the closest hotel to Victoria Falls, and offers boutique accommodation where most rooms can see the spray from one of the Seven Natural Wonders of the World. Guests will find themselves a mere 20 minute walk from the Victoria Falls entry gate, a little further from the Victoria Falls Bridge and about 12 minutes from the Devil's Pool. This afternoon is your own to enjoy at leisure before we reunite to embark on our amazing Zambezi River sunset cruise aboard a bohemian-styled dhow. The simplicity of the dhow as it sails upstream, the mesmerising sound of water cascading over the majestic Victoria Falls and the sounds of the African bush all combine to create a sense of serenity and one with nature.

 *Your own room at Ilala Lodge Zimbabwe or similar*

**DAY 16 Friday 31st May
VICTORIA FALLS (B/L)**

In 1855, a Scottish missionary, David Livingstone, is thought to have been the first European to see the Falls. Since you are visiting during the high water season, it will immediately become clear how the Falls earned their name 'The Smoke that Thunders'. With thousands of litres of water flowing at a metre over the normal level and across an area spanning 2kms, the thundering waters cause a substantial spray as they cascade down into the valley below. After breakfast, we take a tour of the Falls with our dedicated guide. The afternoon is at leisure to simply soak up the views and atmosphere. If you want to experience the Falls from a different angle, how about taking an optional helicopter flight (own expense) over the Falls to see the myriads of rainbows formed from the spray. Afterwards, we'll enjoy a 2-course lunch at the iconic Look Out Cafe at Victoria Falls.

 *Your own room at Ilala Lodge Zimbabwe or similar*



Ilala Lodge, Zimbabwe





DAY 17 Saturday 1st June VICTORIA FALLS – CHOBE NATIONAL PARK (B/D)

A free morning in Victoria Falls for private sightseeing or visit the local curio market. Early afternoon board your vehicle for the two-hour drive to the border point and enter Botswana. See the new bridge that allows transcontinental traffic to flow north and south across the Zambezi river. A short drive to Kasane for your drop off at Chobe Safari Lodge on the Chobe River where you will dine in the open overlooking the river.



Your own room at Chobe Safari Lodge or similar

DAY 18 Sunday 2nd June CHOBE NATIONAL PARK (B/D)

Early start for a game drive into Chobe Game Reserve. The river flows lazily along the northern boundary attracting some of the largest herds of elephants in Africa. This morning search for all the various types of game and wildlife that live in this unique habitat. Return to the lodge for brunch then free time before your late afternoon game viewing 'sundowner' cruise to see the elephant herds return to the river to drink and play. Also see the pods of hippos in the river and enjoy your last African sky and sunset.



Your own room at Chobe Safari Lodge or similar

DAY 19 Monday 3rd June KASANE (B)

After breakfast, you will be transferred to Kasane airport for your flight to Johannesburg where you will then transfer and board your onward flight home.

TOUR INCLUSIONS

TOUR PRICING: A\$13,699

TOUR DATES: 16th May – 3rd Jun 2024



TOUR INCLUSIONS

- Two's a Crowd Tour Host
- 18 nights' accommodation in your own room
- Meals as per itinerary (B=breakfast, L=lunch, D=dinner, S=supper)
- Return group transfers from airport to hotel at the start and end of the tour
- All transport as detailed in the itinerary by comfortable air-conditioned vehicle
 - Professional English-speaking guide throughout
 - All sightseeing, guided tours, and entrance fees as detailed in the itinerary
 - Hotel portorage
 - Solo room – always!


TOUR EXCLUSIONS

- Travel Insurance (we can assist)
- International flights to the start/end of the tour
- Airport transfers, if arriving separate from the designated "group" flights
- Flight from Hoedspruit to Capetown on Day 12
- Flight from Cape Town to Victoria Falls on Day 15
- Flight from Kasane to Johannesburg on Day 19
- Expenditure of a personal nature, such as laundry, telephone calls, taxis and souvenirs
- Visas (not required for Australian or NZ passport holders) or Botswana Border Visa Fee (approx. \$30USD, subject to change)
- Any services, meals and drinks if not detailed as "included" in the itinerary
- Services and meals not mentioned in itinerary
- Laundry, telephone calls and expenditure of a personal nature

NEED MORE INFO?

 twosacrowd.com.au

 team@twosacrowd.com.au

 AU 1300 55 45 01
NZ 0800 895 145

ABOUT TWO'S A CROWD: We are an award winning tour company exclusively dedicated to the needs of solo travellers. At Two's a Crowd, single and solo travellers have access to fantastic itineraries at great prices without ever feeling like a third wheel to someone else's private getaway. Our travellers enjoy the best of both worlds: private time, personalised attention, low single supplements, as well as the camaraderie of like-minded travellers. For your peace of mind we are ATAS accredited (No A13850).

Our commitment is to make solo travel more enjoyable and affordable.

Pricing correct at 06/07/2023 and is subject to change until paid in full. Refer to our terms and conditions for details.

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Issued: 06/07/2023



TERMS AND CONDITIONS

TWO'S A CROWD – GROUP BOOKING CONDITIONS

These Booking Conditions set out the terms on which you contract with Travel Passion Pty Ltd trading as Two's a Crowd (TaC) for the arrangement and delivery of travel arrangements for your trip. By placing a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions.

These Booking Conditions only apply to travel arrangements which you book with us and which we agree to make, provide or perform (as applicable) as part of our contract with you as the principal operator of the travel arrangements. We reserve the right to change these Booking Conditions at any time prior to you making a booking request.

Where we act as agent for the principal operators of the travel arrangements, your contract will be with the principal operator and will be subject to the principal operator's booking conditions. To the extent we have a legal relationship with you where we are acting as agent for the principal operator of travel arrangements our Agency Booking Conditions (ancillary services) which are published on our website will apply and these Group Booking Conditions will have no effect. "You" and "Your" means all persons named in a booking (including anyone who is added or substituted at a later date). "We", "us", "our" and Two's a Crowd means Travel Passion Pty Ltd.

MAKING A BOOKING

A booking request is accepted when you pay a deposit and we issue a written (generally via email) booking confirmation. It is at this point that a contract between TaC and you comes into existence subject to these Booking Conditions. We reserve the right to decline any booking at our discretion. No employee of TaC other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount, refund or credit.

SERVICES

The services we provide to you are limited to (a) the arrangement and coordination of your travel arrangements; and (b) the delivery of travel arrangements which we directly control. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements

PRICING

Prices shown in our brochures are in Australian Dollars (AUD) and were accurate based on prices and exchange rates at the time of printing or publication. We reserve the right to adjust published prices due to currency fluctuations, government charges or increased costs of services at any time. Please enquire with us or check our website prior to making a booking request for the current prices.

Please be aware that tour pricing may be based on a number of foreign currencies and the total cost of your trip can only be guaranteed upon final payment. Up until that time TaC reserves the right to amend your tour pricing in accordance with negative currency fluctuations and the imposition of new or amended government charges.

NOT INCLUDED IN THE TOUR PRICE

Unless otherwise stated, international and domestic airfares, visas, airport taxes, port taxes, city taxes, security charges, airport/hotel transfers, gratuities, items of a personal nature, travel insurance, vaccinations, emergency evacuation costs, laundry, meals (other than those stipulated), additional beverages and consumables are not included in the tour price.

PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as currency devaluation, fuel or air fare surcharges, or the imposition of new or amended Government charges. We will not surcharge for currency fluctuations once full payment has been received by us.

DEPOSIT

A non-refundable and non-transferable deposit of 20% of the booking value or \$1500 per person (whichever is the greater) is required within seven days (unless otherwise stated). We will then issue your booking confirmation. The deposit represents a fee payable to us for services associated with the processing and confirmation of your booking and any consultations on travel arrangements that we may provide to you. Because these services are provided as soon as we confirm your booking, the deposit is non-refundable other than where we cancel your travel arrangements for reasons other than Force Majeure (see below). We are not obliged to hold or confirm any services for you until we receive your deposit. If you fail to pay the deposit on time, then we reserve the right to cancel your booking without notice. If the price of any services increases before we receive your deposit, we reserve the right to pass on this price increase to you. This is in addition to our right to increase prices prior to full payment as stated above.

FINAL PAYMENT

The balance is due up to 120 days before commencement of your trip, however, payment schedules can vary depending on our supplier requirements. Certain tours also may require payment (including full payment) earlier or additional instalment payments to be made. Payment schedules will be provided to you at the time of booking. Late payment may cause cancellation of all or part of your trip, with no refund payable. We are under no obligation to remind you of the balance becoming due. For late bookings (bookings within 120 days of departure), full payment is required at the time of request. You acknowledge that we may not be able to confirm services, in which case we will provide you with a refund.

Payments can be made by direct deposit or credit card. Unfortunately, we are unable to accept cheques or cash.

Account details for direct deposit are as follows:

BENDIGO BANK

ACCOUNT NAME: Travel Passion Pty Ltd

BSB: 633000

ACCOUNT 138 938 485

Please include your name as the reference and advise us via email (team@twosacrowd.com.au) that you have made the payment.

As at 1 February 2023, payments made by credit card will incur a 1.20% merchant surcharge for MasterCard (including Corporate and Premium), 1.4% for Visa (including Corporate and Premium), 1.8% for American Express and 2.5% for Diners. International Credit cards attract a surcharge of 3.00%. TaC (as merchant) is fully compliant with Reserve Bank of Australia regulations with regard to credit card surcharging which took effect from 1/9/2017.

CANCELLATIONS BY YOU

If you wish to cancel your trip, we require written notice and will make refunds to you less

cancellation fees in accordance with the table below, calculated from the date which we receive written notice.

• Over 120 days before commencement: Deposit only

• Within 119 days or no show 100%

Please note payment and cancellations conditions are different for charters such as river and ocean cruises and rail. Please refer to the relevant brochure in connection with these charters. You agree that the deductions and cancellation charges specified above are reasonable and required to protect the legitimate business interests of TaC.

Please note that if you have booked and then cancel any services additional to the packaged tour arrangements (for example pre/post accommodation, airfares, transfers, travel insurance), the supplier of these services will impose cancellation fees in accordance with their terms and conditions which you will be responsible for. TaC may also charge cancellation fees for these cancelled services in accordance with our Agency Booking Conditions. For group departures, a transfer of a confirmed booking to another departure date at your request is deemed to be cancellation of the original booking.

ILLNESS OR VACCINATION STATUS PREVENTING TRAVEL

If due to any illness, suspected illness or failure to satisfy any required tests (such as a PCR or rapid antigen test in relation to Covid-19) or vaccination requirements:

– an airline or other common carrier refuses you carriage;

– a hotel or vessel refuses to accommodate you; or

– we or our suppliers (acting reasonably) exclude you from the trip and you are consequently prevented from commencing or continuing your trip, then:

– if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.

– if you have not commenced your trip then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking. We will not be responsible for any other loss or loss you incur in connection with your booking (for example, airfares and visa expenses) if you are prevented from commencing or continuing your trip in these circumstances.

CANCELLATIONS OR RESCHEDULING BY US

In these Booking Conditions, the term Force Majeure means an event or events beyond our control and which we could not have reasonably prevented, and includes but is not limited to: (a) natural disasters

(including not limited to flooding, fire, earthquake, landslide, volcanic eruption), adverse weather conditions (including hurricane or cyclone), high or low water levels; (b) war, armed conflict, industrial dispute, civil strife, terrorist activity or the threat of such acts; epidemic, pandemic; (d) any new or change in law, order, decree, rule or regulation of any government authority (including travel advisories and restrictions).

Force Majeure – Prior to travel

If in our reasonable opinion, we your travel arrangements cannot safely or lawfully proceed due to a Force Majeure Event, then we at our discretion may elect to:

• reschedule your travel arrangements (in whole or in part) and/or

• cancel your travel arrangements (in whole or in part), in which case our contract with you will terminate (in whole or in part)

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other for the cancelled arrangements. However, we will refund payments attributable to the cancelled travel arrangements less (a) unrecoverable third party costs and other expenses incurred by us for the cancelled travel arrangements; (b) overhead charges incurred by us relative to the price of the cancelled travel arrangements; and (c) fair compensation for work undertaken by us in relation to the cancelled travel arrangements until the time of cancellation and in connection with the processing of any refund.

Force Majeure – During travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third-party costs only.

FORCE MAJEURE – GENERAL

If we provide you with any alternative services or assistance where travel arrangements are cancelled or rescheduled due to Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance.

If we cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal quality if appropriate. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of postponement or cancellation of your travel arrangements by us whether due to Force Majeure or otherwise. You acknowledge that the terms in this section are reasonably necessary to protect our legitimate business interests.

MINIMUM NUMBERS

Some tours are based on a minimum number of passengers travelling. We will advise you prior to confirming your booking if this is the case. If a tour fails to attract the minimum passenger numbers, the tour may be cancelled, or we may pass on any pro-rata increases in costs at our discretion. If a tour is cancelled, monies already paid by you will be refunded or credited towards future travel at your election. We will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of our cancellation.

AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil. An amendment fee of AU\$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

AMENDMENTS BY US

Every effort will be made to adhere to the published touring itinerary. Occasionally, circumstances beyond our and our suppliers' control will force changes, amendments or modifications to the itinerary and its inclusions. If circumstances beyond our control such as road conditions, poor weather, changes in transport schedules and/or vehicle breakdowns mean that we need to amend your itinerary or the services with it, we shall notify you in writing as soon as possible. If the change arises during your trip, our representatives will make every effort to contact you personally. We reserve the right to substitute alternative transport or accommodation in the

TERMS AND CONDITIONS

interests of the safety of our passengers and/or the successful completion of the itinerary. You agree that we have the right to pass on any costs we incur for alternative arrangements we put in place for your benefit in these circumstances. To the fullest extent permitted by law, TaC will not be responsible for any omissions or modifications to the itinerary or the inclusions made as a consequence of these circumstances. If you are entitled to any compensation at law for any changes or modifications in these circumstances, then you agree that any compensation you are entitled to will be reduced by the value of any alternative services we provide to you which you accept. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you.

UNUSED & DENIED SERVICES

No refunds will be made for any travel arrangements not utilised, whether by choice or because of late arrival or early departure. This includes the failure of transport to operate according to schedule, which we disclaim responsibility for. If you are not fully and validly vaccinated against Covid-19 in the destination(s) where services are to be provided, and particular suppliers refuse to provide you with travel arrangements, then you agree you will not be entitled to any refund for those arrangements. We will not be responsible to you for any loss or expenses you incur (including loss of enjoyment or the costs of alternative arrangements) if you are denied services in these circumstances.

ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

PASSPORTS & VISAS

It is a requirement that you hold a valid passport and visas for your journey. It is your sole responsibility to ensure that you are in possession of the necessary documentation to comply with the laws and regulations of the countries to be visited.

CLIENT NAMES EXACTLY AS PER PASSPORT

For security reasons, airlines and our overseas suppliers require names to be given exactly as stated in your passport. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will be responsible for any fees charged (such as airline cancellation charges or re-issue fees) in addition to our own reasonable administration fees.

VACCINATIONS

It is your sole responsibility to obtain vaccinations and preventative medicines as may be required for the duration of the tour. Any information provided by us is given in good faith.

Covid-19

Two's a Crowd does not require proof of vaccination against COVID-19 in order to travel with us. However, we do encourage our clients to be vaccinated in order to protect themselves and others. Specific proof of vaccination (for COVID-19 and other diseases) or testing may be required by an airline, cruise line or destination. Please ensure you check relevant requirements carefully.

General

You acknowledge and agree that failure to satisfy testing or vaccination requirements imposed by a destination or carrier/cruise line will be deemed a cancellation by yourself. Please refer to the "Cancellation by You" section above.

EXCLUSION FROM TOUR

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour host or tour guide acting reasonably may require that you leave the tour. TaC will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of your booking being cancelled or you being asked to leave the tour as described above, including costs of airfares, visas or any other expenses incurred by you as a result of your cancellation.

HEALTH & FITNESS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may reasonably be expected to increase your risk of needing medical attention, or which may affect the normal conduct of the trip, then you must advise us at the time you make your booking request.

We may request you to provide an assessment of your medical condition from a qualified medical practitioner. If the assessment indicates that you will require special assistance from personnel which we cannot reasonably provide, then we may cancel your booking. Provided you notified us of your medical condition at the time you made your booking request, we will provide you with a full refund of payments made. If you fail to notify us at that time or if you fail to provide a medical assessment within a reasonable time of our request, then this will be considered a cancellation by you. We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

DIETARY REQUIREMENTS

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

TRAVEL INSURANCE

For international tours, it is a condition of travel that each passenger is adequately covered by an appropriate comprehensive travel insurance policy to cover cancellation, medical requirements, luggage, repatriations, medical evacuation and additional expenses. For domestic travel (ie within Australia), travel insurance is strongly recommended. Please also check the contingencies of your prospective insurance cover and ensure you are aware of its conditions and omissions. We strongly advise travel insurance is purchased at time of booking to provide full cover. You must provide us with the insurance company name, policy number and emergency contact number relating to such a policy within 14 days of final payment being made.

COMPLAINTS

If you have a complaint about any aspect of the travel arrangements, you must immediately bring it to the attention of TaC or our local representative at the time to give us the opportunity to put things right. If you fail to do this, you agree that you waive the right to make a future claim against us in connection with the problem. If you notify us or our local representative of the problem and

the problem is not solved to your satisfaction you must forward your complaint in writing to TaC no later than 30 days after completion of the tour, otherwise you waive the right to make a claim against us in connection with the problem.

INDEPENDENT SERVICES

TaC We are not responsible for any additional activities or excursions which are not included in the booked itinerary or which we sell as agent for the principal operator. Any advice or recommendation made by a guide or local representative does not make us responsible.

ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of the adventurous nature of your trip or the visiting of destinations which present geographical, political or cultural risks and dangers. You should consult guidance issued by the Department of Foreign Affairs and Trade (DFAT) applicable to the destinations within your itinerary. You acknowledge that your choice to travel is made having had the benefit of DFAT guidance, and you accept any additional personal risks associated with your travel. To the fullest extent permitted by law, we disclaim any liability for these risks

RESPONSIBILITY

Services supplied by independent suppliers

Where a third party over whom we have no direct control (Independent Supplier) is the supplier of travel arrangements that form part of your trip, you acknowledge that our obligations to you are limited to taking reasonable steps to select a reputable Independent Supplier and arranging for them to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include but are not limited to airlines, railway and cruise operators, hoteliers, independent transport companies (i.e., vehicles not operated by us) and common carriers.

Where a third party over whom we have no direct control (Independent Suppliers) is the supplier of travel arrangements that form part of your tour, you acknowledge that our obligations to you are limited to arranging for the Independent Supplier to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include airlines, railway and cruise operators, hoteliers and common carriers. To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Any claims you have in this regard must be made against the Independent Supplier. You acknowledge that the Independent Supplier's liability to you may be limited by their own terms and conditions.

Services we directly supply

To the extent only that we are the principal supplier of travel arrangements or other services to you which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or where the supplier is not an Independent Supplier) if they were carrying out the work we had asked them to do. We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, or of any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

GENERAL LIABILITY LIMITATION

You acknowledge that travel arrangements or services which comply with local laws and regulations will be deemed to have been properly performed, even if this would not be considered the case in

Australia. Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, TaC disclaims all warranties. To the fullest extent permitted by law, the maximum liability of TaC to you under these Booking Conditions, in tort (including negligence) or at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having them resupplied.

DEEMED ACCEPTANCE

By making a booking request, you are deemed to have agreed and consented to all terms in these Booking Conditions and in any other documents provided to you by TaC or any other person who may have booked the tour on your behalf. If you book on behalf of another party, you represent and warrant to TaC that you are duly authorised to provide the agreement and consent the other party and you agree that you will be responsible for any loss or damage TaC incurs if this is not the case.

IMAGE RELEASE

When on tour, we may from time to time take photographs or make recordings of you and tour activities that may identify you. We reserve the right to use any photographs and/or recordings for promotional reasons. In using such images, you consent to the use of such images or recordings by us and you acknowledge that you will not be entitled to payment or other compensation for the giving of this consent. If you do not consent to the release and use of your image, then please advise TaC in writing within 30 days following payment of your deposit.

GENERAL

The contract between you and Travel Passion Pty Ltd trading as Two's a Crowd is deemed to have been made in the State of Victoria, Australia, and shall be governed by the laws of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria.

If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed from these conditions without affecting the remaining provisions.

Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here <https://twosacrowd.com.au/privacy-policy/>

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