

**WINTER
WONDER**

- Exclusively for solo travellers
- Visit amazing destinations
- Your own room - always!



**EXCLUSIVE
SOLOS ONLY
TOUR**

**10 DAY
TOUR**

JULY 2022

SOUTH ISLAND EXPERIENCE



From an ancient world of forests and glaciers to rich cultural history and bustling urban cities, discover the best of the South Island on this fantastic 10-day solos adventure. Take in highlights from icy Franz Josef to towering Mount Cook, or marvel at the splendour of the mighty Milford Sound, all in the heart of New Zealand's picturesque winter. When it comes to natural wonders set in pristine, untouched beauty, it doesn't get better than this...

Will you join us?

DAY 1 Wednesday 27th July CHRISTCHURCH (D)

Kia Ora and Welcome to Christchurch! Your guide will welcome you to Christchurch and depending on your arrival time, will take you on a tour of the colourful and inspiring city that mixes old England with pop and new age architecture and art. This evening enjoy a group arrival dinner to get to know your leader and fellow travellers.



Your own room at *Towers on the Park* or similar

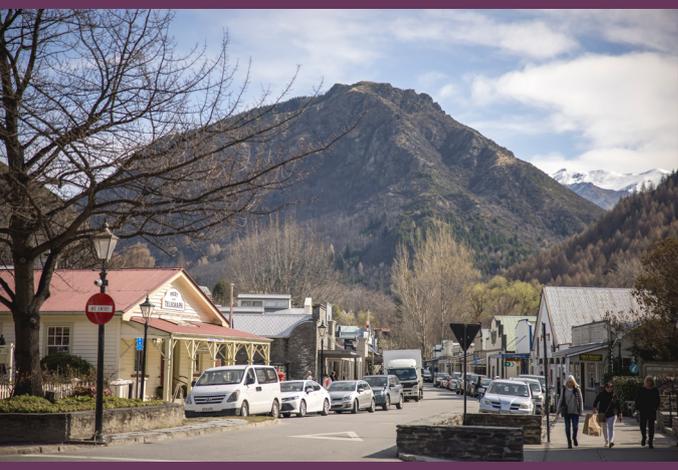
DAY 2 Thursday 28th July FRANZ JOSEF (B)

In the morning you go on board the *Tranz Alpine Express* for one of the most beautiful train trips in the world. In comfortable compartments with large windows you can completely relax and take in the scenery from the East coast over the Arthur's Pass to the West coast of New Zealand's South Island. On board you will receive breakfast, so sit back, eat and enjoy the breath-taking views! Arrive in the largest settlement of the West Coast, Greymouth, in the early afternoon, where means of transport are changed and your guide greets you again, ready to continue to the glacier region. As a natural weather barrier, the high mountain range of the Southern Alps is responsible for the high precipitation in this area. Above snow level, large ice masses accumulate, which turn into fast-flowing glaciers. The Franz Josef and the Fox glacier push down to about 300m above sea level—unique in temperate climates. In the early evening you reach your accommodation in Franz Josef.



Your own room at *Rainforest Retreat Franz Josef* or similar





DAY 3 Friday 29th July WANAKA (B)

In the morning you have the option to take a helicopter flight over the glacier, even landing amongst this alpine wonderland (optional extra). You will experience a typical glacier landscape with washed out glacier beds, gravel terraces and boulders formed by ice. Depending on time, we can walk to Lake Matheson, an easy walk which provides us with an excellent mountain reflection on its calm water. We continue our tour and reach Westland National Park, a World Heritage Park. Here we undertake a bush walk and reach a seldom-visited beach which was once joined part of Gondwanaland. Your tour guide will explain the different species of native trees such as Rimu, Kahikatea and Beech. The Hapuku Estuary Walk is boardwalked, and panels provide information on flora and fauna. We continue via Haast Pass towards Wanaka, reaching the Aspiring National Park which offers us stunning views of the surrounding snowy peaks and the glacier lakes Hawea and Wanaka. In Wanaka you will see Wanaka's most photographed tree before checking in to your hotel.



Your own room at Wanaka Hotel or similar

DAY 4 Saturday 30th July ARROWTOWN – QUEENSTOWN (B/L)

Today, road conditions permitting, we will traverse the Crown Range. Here we will stop at the popular Cardrona Hotel, one of New Zealand's oldest and most iconic hotels. Here we will enjoy lunch. Thereafter, we travel on to Arrowtown, another picture book pioneer town. With its tree-lined avenues, it is a far cry from the hustle and bustle of Queenstown. But it wasn't always like this - gold was discovered here in 1861 and as a result, thousands of

goldminers flocked to Arrowtown from all over the world, including a great many people from China. Today in Arrowtown you can still see remnants of this era—there are a fascinating collection of mining cottages straight out of the last century. From Arrowtown, we continue on to Queenstown, New Zealand's adventure capital! Special Information: Should we not be able to drive the Crown Range due to weather, we will instead drive an alternative route to Queenstown, stopping at a winery for lunch.



Your own room at Heartland Hotel Queenstown or similar

DAY 5 Sunday 31st July QUEENSTOWN (B)

An early morning start will see you on your way to Te Anau, the gateway to the Fiordland National Park and Milford Sound. Situated on the west coast of the South Island, Milford Sound is a fusion of spectacular natural features with amazing visual cues around every corner. Described by Rudyard Kipling as the “eighth wonder of the world”, Milford Sound was carved by glaciers during the Ice Age. The fiord's cliffs rise vertically from the dark waters, mountain peaks scrape the sky, and waterfalls cascade downwards, some as high as 1000 metres. When it rains in Milford Sound, and it often does, those waterfalls multiply with magnificent effect. Arriving at the wharf, you will transfer to a boat to enjoy a cruise in this beautiful environment. After your cruise you will return by coach to Queenstown.

 *Your own room at Heartland Hotel Queenstown or similar*

DAY 6 Monday 1st August QUEENSTOWN (B)

Today enjoy a free day in Queenstown with plenty on offer. Speak to your guide for assistance in booking in activities or simply take to the streets and explore. With so much to see and do in Queenstown, you'll be spoiled for choice!

 *Your own room at Heartland Hotel Queenstown or similar*

DAY 7 Tuesday 2nd August MOUNT COOK (B)

Today we travel from Queenstown to the Mt Cook National Park, a unique environment of different alpine plants and flowers set to the panoramic view of New Zealand's highest peak, Mt Cook (3754m), also known as *Aoraki* in the Maori language. The park is correspondingly spectacular, featuring the Tasman glacier, over 300 species of plants including the delicate Mt Cook lily, and many fine walks and hikes. Blessed with a marvellous view of the surrounding peaks, we overnight in Mt Cook Village. Enjoy this alpine village which is absolutely spectacular in winter!

 *Your own room at Mount Cook Lodge & Motels or similar*



DAY 8 Wednesday 3rd August CHRISTCHURCH (B)

Today you travel down from Aoraki over Lake Tekapo to Christchurch. At Lake Tekapo you will see beautiful turquoise waters contrasting with the deep mountains in the background. On the shores of Lake Tekapo, you will visit the Church of the Good Shepherd, a picturesque vantage point for the Southern Alps.



Your own room at Towers on the Park or similar

DAY 9 Thursday 4th August KAIKOURA (B/D)

Today your guide drives you up the coast to the beautiful coastal town of Kaikoura, the perfect place for marine life encounters and coastal walks. Kaikoura is also a great place to eat crayfish. In fact, in Te Reo, *kai* means food and *koura* means crayfish. Kaikoura's environment is truly spectacular—the village is caught between the rugged Seaward Kaikoura Range and the Pacific Ocean. In winter, the mountains are covered with snow, adding to the drama of the landscape. Kaikoura's special attraction is marine mammal encounters—whales, fur seals and dolphins live permanently in the coastal waters. Included for you is a whale watching experience. Every Whale Watch tour is a unique experience and the sightings vary—giant Sperm Whales are the stars of the show and year round residents, and a typical tour may encounter New Zealand Fur Seals, pods of Dusky Dolphins, and the endangered Wandering Albatross. Depending on the season, you may also see migrating Humpback Whales, Pilot Whales, Blue Whales and Southern Right Whales. Afterwards, return back to Christchurch and enjoy a farewell dinner with your group.



Your own room at Towers on the Park or similar

DAY 10 Friday 5th August CHRISTCHURCH (B)

Today, your adventure in New Zealand comes to an end. Say goodbye to your travelling companions as you part ways. Or why not stay on in beautiful New Zealand? Otherwise, a group airport transfer will be available.



TOUR INCLUSIONS

TOUR PRICING: A\$5,983

TOUR DATES: 27th July
– 5th August 2022



TOUR INCLUSIONS

- Two's a Crowd Tour Host
- 9 nights' accommodation
- Solo room - always!
- Meals as per itinerary (B=breakfast, L=lunch, D=dinner)
- All sightseeing, guided tours and entrance fees as detailed in the itinerary

TOUR EXCLUSIONS

- Travel Insurance
- International/domestic flights to the start/end of the tour
- Expenses of a personal nature, such as laundry, taxis, souvenirs and phone calls
- Meals and drinks not included in the itinerary
- Pre- and post-tour accommodation (we can assist)
- Visa costs (if applicable)
- Gratuities (optional)

NEED MORE
INFO?

CONTACT THE TEAM

 twosacrowd.com.au

 team@twosacrowd.com.au

 1300 55 45 01

ABOUT TWO'S A CROWD: We are an award winning tour company exclusively dedicated to the needs of solo travellers. At Two's a Crowd, single and solo travellers have access to fantastic itineraries at great prices without ever feeling like a third wheel to someone else's private getaway. Our travellers enjoy the best of both worlds: private time, personalised attention, low single supplements, as well as the camaraderie of like-minded travellers. For your peace of mind we are ATAS accredited (No A13850).

Our commitment is to make solo travel more enjoyable and affordable.

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Issued: 10/08/21



TERMS AND CONDITIONS

TWO'S A CROWD – GROUP BOOKING CONDITIONS – APPLIES TO NEW BOOKINGS MADE FROM 9TH NOVEMBER 2020

These Booking Conditions set out the terms on which you contract with Travel Passion Pty Ltd trading as Two's a Crowd (TaC). By placing a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions. These Booking Conditions only apply to travel arrangements which you book with us and which we agree to make, provide or perform (as applicable) as part of our contract with you as the principal operator of the travel arrangements. We reserve the right to change these Booking Conditions at any time prior to you making a booking. Where we act as agent for the principal operators of the travel arrangements, your contract will be with the principal operator and will be subject to the principal operator's booking conditions. To the extent we have a legal relationship with you where we are acting as agent for the principal operator of travel arrangements our Agency Booking Conditions which are published on our website will apply and these Group Booking Conditions will have no effect.

MAKING A BOOKING

A booking request is accepted when we issue a written (generally via email) booking confirmation. It is at this point that a contract between TaC and you comes into existence. We reserve the right to decline any booking at our discretion. No employee of TaC other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount or refund.

PRICING

Prices shown in our brochures were accurate based on prices and exchange rates at the time of printing or publication. We reserve the right to adjust published prices due to currency fluctuations, government charges or increased costs of services at any time. Please enquire with us prior to making a booking request for the current prices. Please be aware that our pricing may be based on a number of foreign currencies and the total cost of your trip can only be guaranteed upon final payment. Up until that time TaC reserves the right to amend your tour pricing in accordance with negative currency fluctuations and the imposition of new or amended government charges.

NOT INCLUDED IN THE TOUR PRICE

Unless otherwise stated, flights, travel insurance, visas, airport taxes, port taxes, city taxes, security charges, airport transfers, gratuities, items of a personal nature, laundry, additional beverages and consumables are not included in the tour price.

PAYMENTS

A non-refundable and non-transferable deposit of 20% of the booking value or \$1500 per person (whichever is the greater) is required within seven days of us issuing your booking confirmation. We are not obliged to hold or confirm any services for you until we receive your deposit. If you fail to pay the deposit on time, then we reserve the right to cancel your booking without notice. If the price of any services increases before we receive your deposit, we reserve the right to pass on this price increase to you. This is in addition to our right to increase prices prior to full payment as stated above. The balance is due up to 120 days before commencement of your trip, however, payment schedules can vary depending on our supplier requirements. Certain tours also may require instalment payments to be made. Payment schedules will be provided to you at the time of booking. Late payment may cause cancellation of all or part of your trip, with no refund payable. We are under no obligation to remind you of the balance becoming due. Payments can be made by direct deposit or credit card. Unfortunately, we are unable to accept cheques or cash. Account details for direct deposit are as follows:

BENDIGO BANK
ACCOUNT NAME: Travel Passion Pty Ltd
BSB: 633-000
ACCOUNT # 138 938 485

Please include your name as the reference and advise us via email (team@twosacrowd.com.au) that you have made the payment. As at 9/11/2020, payments made by credit card will incur a 1.20% merchant surcharge for MasterCard, 1.4% for Visa, 1.8% for American Express and 2.5% for Diners. International Credit cards attract a surcharge of 3.00%. TaC (as merchant) is fully compliant with Reserve Bank of Australia regulations with regard to credit card surcharging which took effect from 1/9/2017.

CANCELLATION BY YOU

If you wish to cancel your trip, we require written notice and will make refunds to you less cancellation fees in accordance with the table below, calculated from the date which we receive written notice.

- Over 120 days before commencement: Deposit only
- Within 119 days or no show: 100%

Please note payment and cancellations conditions are different for charters such as river and ocean cruises and rail. Please refer to the relevant brochure in connection with these charters.

You agree that these cancellation charges are reasonable and required to protect the legitimate business interests of TaC.

We strongly advise travel insurance is purchased at time of booking to provide full cover including events which lead to your cancelling your trip.

Please note that if you have booked and then cancel any services additional to the packaged tour arrangements (for example pre/post accommodation, airfares, transfers, travel insurance), the supplier of these services will impose cancellation fees in accordance with their terms and conditions which you will be responsible for. TaC may also charge cancellation fees for these cancelled services in accordance with our Agency Booking Conditions.

CANCELLATION BY US

Force Majeure – Prior to travel

If your travel arrangements cannot proceed due to flood, earthquake, war or civil strife, acts of terrorism, hurricane, cyclone, industrial disturbance, strike, fire, lock out, epidemic, pandemic, failure or delays of scheduled transportation facilities, or other Acts of God, or any law, order, decree, rule or regulation of any government authority, or for any reason whether of a similar or dissimilar nature beyond the control of TaC (Force Majeure), we may at our election:

- postpone your travel arrangements to a future date, in which case we will issue you with a credit note equal to amounts paid at the time of postponement less any of our unrecoverable costs; or
- cancel your travel arrangements, in which case our contract with you will terminate.

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other. However, we will refund payments made by you less unrecoverable third-party costs and less fair compensation for work undertaken by us up until the time of termination and in connection with the processing of any refund.

Force Majeure – During travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third-party costs only.

GENERAL

If we provide you with any alternative services or assistance where travel arrangements are cancelled because of Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance.

If we cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal value.

TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of postponement or cancellation of your travel arrangements by us whether due to Force Majeure or otherwise.

MINIMUM NUMBERS

Some tours are based on a minimum number of passengers travelling. We will advise you prior to confirming your booking if this is the case. If a tour fails to attract the minimum passenger numbers, the tour may be cancelled, or we may pass on any pro-rata increases in costs at our discretion. If a tour is cancelled, monies already paid by passengers will be refunded or credited towards future travel at the election of the passenger. We will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of our cancellation.

AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil. An amendment fee of AU\$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

AMENDMENTS BY US

Every effort will be made to adhere to the published touring itinerary. Occasionally, circumstances beyond our and our suppliers' control will force changes, amendments or modifications to the itinerary and its inclusions.

If circumstances beyond our control (including due to Force Majeure) mean that we need to amend your itinerary or the services with it, we shall notify you in writing as soon as possible. If the change arises during your trip, our representatives will make every effort to contact you personally. We reserve the right to substitute alternative transport or accommodation in the interests of the safety of our passengers and/or the successful completion of the itinerary.

To the fullest extent permitted by law, TaC will not be responsible for any omissions or modifications to the itinerary or the inclusions made as a consequence of these circumstances. If you are entitled to any compensation at law for any changes or modifications in these circumstances, then you agree that any compensation you are entitled to will be reduced by the value of any alternative services we provide to you which you accept.

TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you.

PASSPORTS, VISAS & VACCINATIONS

It is a requirement that you hold a valid passport and visas for your journey. It is your sole responsibility to ensure that you are in possession of the necessary documentation to comply with the laws and regulations of the countries to be visited. It is your sole responsibility to obtain vaccinations and preventative medicines as may be required for the duration of the tour. Any information provided by us is given in good faith.



TERMS AND CONDITIONS

EXCLUSION FROM TOUR

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour host or tour guide acting reasonably may require that you leave the tour. TaC will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of your booking being cancelled or you being asked to leave the tour as described above, including costs of airfares, visas or any other expenses incurred by you as a result of our cancellation.

HEALTH & FITNESS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. We will not be responsible for any damage, injury, death or loss of any kind arising from your failure to fully disclose relevant medical information.

If you suffer from a medical condition which may reasonably be expected to increase your risk of needing medical attention, or which may affect the normal conduct of the trip, then you must advise us at the time you make your booking request.

We may request you to provide an assessment of your medical condition from a qualified medical practitioner. If no assessment is provided or if the assessment indicates that you will require special assistance from personnel which we cannot reasonably provide, then we may cancel your booking. We will provide you with a full refund of payments made. We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

DIETARY REQUIREMENTS

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

ILLNESS PREVENTING TOUR COMMENCEMENT OR CONTINUATION

If due to any illness, suspected illness or failure to satisfy any required tests (such as a temperature test in relation to Covid-19):

- an airline or other common carrier refuses you carriage;
- a hotel or vessel refuses to accommodate you; or
- we or our suppliers (acting reasonably) exclude you from the trip

and you are consequently prevented from commencing or continuing your trip, then:

- if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.
- if you have not commenced your trip then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking.

We will not be responsible to you for any loss or expenses incurred in connection with your booking (for example, airfares and visa expenses) if you are prevented from commencing or continuing your trip in these circumstances.

TRAVEL INSURANCE

It is a condition of travel that each passenger is adequately covered by an appropriate travel insurance policy. Please also check the contingencies of your prospective insurance cover and ensure you are aware of its conditions and omissions. We strongly advise travel insurance is purchased at time of booking to provide full cover. You must provide us with the insurance company name, policy number and emergency contact number relating to such a policy within 14 days of final payment being made.

COMPLAINTS

If you have a complaint about any aspect of the travel arrangements, you must immediately bring it to the attention of TaC or our local representative at the time to give us the opportunity to put things right.

If you fail to do this, you agree that you waive the right to make a future claim against us in connection with the problem. If you notify us or our local representative of the problem and the problem is not solved to your satisfaction you must forward your complaint in writing to TaC no later than 30 days after completion of the tour, otherwise you waive the right to make a claim against us in connection with the problem.

UNUSED SERVICES & REFUNDS

No refunds will be made for any tours, meals, accommodation, sightseeing, transfers, or any other services included in the cost of your travel arrangement which you do not utilise because you choose voluntarily not to use the service or because you decide to leave the tour early.

INDEPENDENT SERVICES

TaC will not accept responsibility for any additional or alternative travel arrangements (including the use of local guides and the purchase of services and excursions) that you make independently and that are separate, or in addition, to the booked itinerary.

RESPONSIBILITY & LIABILITY

Services supplied by independent suppliers:

Where a third party over whom we have no direct control (Independent Suppliers) is the supplier of travel arrangements that form part of your tour, you acknowledge that our obligations to you are limited to arranging for the Independent Supplier to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include airlines, railway and cruise operators, hoteliers and common carriers. We act as an intermediary only and you will be subject to the terms and conditions of the Independent Supplier (copies available upon request).

To the fullest extent permitted by law, TaC will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier.

Services we supply as principal:

To the extent only that we are the principal supplier of travel arrangements or other services to you which we control, then we will provide those travel arrangements and services with reasonable skill and care.

We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not an intermediary for an Independent Supplier) if they were carrying out the work we had asked them to do.

We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or (other than as set out in these Booking Conditions) due to an event of Force Majeure.

Please note that if the travel arrangements or services which gave rise to the claim complied with local laws and regulations, the travel arrangements and services will be deemed to have been properly performed, even if this would not be considered the case in Australia.

GENERAL LIABILITY LIMITATION

Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, TaC disclaims all warranties.

To the fullest extent permitted by law, the maximum liability of TaC to you under these Booking Conditions, in tort (including negligence) or at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having the travel arrangements resupplied.

DEEMED ACCEPTANCE

By making a booking request, you are deemed to have agreed and consented to all terms in these Booking Conditions and in any other documents provided to you by TaC or any other person who may have booked the tour on your behalf. If you book on behalf of another party, you represent and warrant to TaC that you are duly authorised to provide the agreement and consent the other party and you agree that you will be responsible for any loss or damage TaC incurs if this is not the case.

IMAGE RELEASE

When on tour, we may from time to time take photographs or make recordings of you and tour activities that may identify you. We reserve the right to use any photographs and/or recordings for promotional reasons. In using such images, you consent to the use of such images or recordings by us and you acknowledge that you will not be entitled to payment or other compensation for the giving this consent. If you do not consent to the release and use of your image, then please advise TaC in writing within 30 days following payment of your deposit.

GENERAL

The contract between you and Travel Passion Pty Ltd trading as Two's a Crowd is deemed to have been made in the State of Victoria, Australia, and shall be governed by the laws of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria. If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed from these conditions without affecting the remaining provisions. Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here <https://twosacrowd.com.au/privacy-policy>

