

**FROM THE OCEAN  
TO THE  
OUTBACK**

- Exclusively for solo travellers
- Visit amazing destinations
- Your own room - always!



**EXCLUSIVE  
SOLOS ONLY  
TOUR**

**12 DAY  
TOUR  
MAY 2022**

**KANGAROO ISLAND  
FLINDERS RANGES &  
BROKEN HILL ADVENTURE**





This really will be a tour to remember—it doesn't get much more iconic than Kangaroo Island, the beautiful Flinders Ranges, and a few fantastic nights in Broken Hill.

Join us as we venture to the third largest island in Australia after Tasmania and Melville, Kangaroo Island—the “zoo without fences”, before heading on to see the sights of the Flinders Ranges, the largest mountain range in South Australia. The Wilpena Pound Resort will be our home whilst we stay in the Ranges, and it is the site of its name sake, Wilpena Pound, a large and naturally shaped amphitheater covering nearly 80 square kilometres. Within the Park are special gorges, cool waterholes and towering peaks. Afterwards, we follow on to Broken Hill, a famous and fascinating mining town full of legendary tales, and once hosted the famous production of Priscilla, Queen of the Desert. With the the colours, the vastness, the stories and the wildlife, we are sure you'll agree this is a must-do trip you'll never forget.

*Will you join us?*

### DAY 1 Saturday 30th April ADELAIDE (D)

Welcome to Adelaide! On arrival, we greet our friendly Two's a Crowd host and group and begin our tour to the stunning Flinders Ranges, Broken Hill, Kangaroo Island and Adelaide. Over the past couple of years, the City of Adelaide has seen major growth, historic North Terrace has been brought back to its glory days and the Torrens River precinct has come alive with the major renovations of Adelaide Oval and both Rundle Mall and Victoria Square have had major revamps. We take a brief sightseeing drive around Adelaide, then settle into our hotel for the night.

 *Your own room at Adelaide Rockford Hotel or similar*

### DAY 2 Sunday 1st May ADELAIDE – KANGAROO ISLAND (B/D)

This morning we are joined on the coach by our local guide who will show us some of the other new developments that are currently taking place in Adelaide including the expanded Convention Centre and the billion dollar hospital project that is rising from the city railway yards. Next we visit the Adelaide Oval for morning tea and a tour. The redeveloped Oval offers a unique blend of new and old – from the latest in stadium design to the famous features such as the heritage listed scoreboard, the century-old Moreton Bay Fig trees and the grassed northern mound. Our Adelaide Oval Tour will take us behind the scenes to the inner workings of this iconic ground. We have some free time to purchase lunch and this afternoon we travel to the south coast for our ferry ride to Kangaroo Island. The Sealink Ferry Service departs from Cape Jervis at the foot of the Fleurieu Peninsula. From here it is only a 45 minute sailing across Backstairs Passage to Penneshaw on the eastern end of Kangaroo Island. Re-joining the coach we make our way to our accommodation at Kingscote for the next three nights. Kingscote is the main town on Kangaroo Island. In fact it was the first free settlement in Australia but it was dogged by the lack of water and suitable building timber. After 4 years it was abandoned in favour of Adelaide.

 *Your own room at the Aurora Ozone Hotel, Kingscote or similar*





## DAY 3 Monday 2nd May THE ZOO WITHOUT FENCES (B/L/D)

There are two major wildlife areas we have planned to visit today – Seal Bay and the Flinders Chase National Park. First up we meet our guide and head to Seal Bay for our chance to walk on the beach amongst the colony of Australian Sea Lions who live here all year round. It is an unforgettable experience to be guided by a National Parks Ranger, along the beach, within metres of the bulls, cows and sea pups as they rest on the beach. We arrive at the Raptor Domain for their free flight birds of prey demonstration and then have lunch. This afternoon we head towards the south western end of Kangaroo Island to Flinders Chase National Park. This part of the Island was devastated by the 2019 bushfires and most of the vegetation and local infrastructure was either lost, or badly effected. We will head directly to Remarkable Rocks and Admirals Arch and we can see first-hand the impact of the fires and the re-growth that has commenced.



*Your own room at the Aurora Ozone Hotel, Kingscote or similar*

## DAY 4 Tuesday 3rd May KANGAROO ISLAND (B/L/D)

We plan to visit a few unique ventures today - run by some unique Kangaroo Island characters! The first one is Clifford's Honey Farm – home to Kangaroo Island's own population of Ligurian bees (the only pure strain in the world) producing 10,000 kilograms of delectable honey each year. The bees were imported in 12 hives from the Italian province of Liguria in the 1880s, and remain protected from other breeds of bee by the island's isolation. Next, we head to the Emu Ridge Eucalyptus Distillery, to learn all about

this uniquely Kangaroo Island operation. Eucalyptus Oil distilling was once one of Kangaroo Islands major industries. It began in the 1880's, and was a supplementary income for the farmers clearing their land for sheep farming. In the 1930's it reached its peak with 48 stills employing over 600 people and over the eucalyptus distilling era there were around 100 stills on the island. Our final visit for the day is to Emu Bay for a visit to the Emu Bay Lavender Farm which eventuated from the dreams of its owners Maria and Tony when looking to diversify their property. They now have a viable venture that gives great pleasure to those who visit. We'll be given an informative talk and offered some lavender ice-cream!



*Your own room at the Aurora Ozone Hotel, Kingscote or similar*

### DAY 5 Wednesday 4th May KANGAROO ISLAND – ADELAIDE (B/D)

All aboard for the 10.30 am ferry which takes us back to the mainland. In Victor Harbor we have some free time to purchase lunch (passengers own expense) and from here we head to Hahndorf and have a look through many of the small shops in the main street. Our day concludes as we arrive in Adelaide for our overnight accommodation.

 *Your own room at Adelaide Rockford Hotel or similar*

### DAY 6 Thursday 5th May ADELAIDE – WILPENA POUND (B/D)

The next leg of our journey takes us north through the Clare wine region and the farming areas of the Southern Flinders Ranges. There are several Art Silos along the way in the small townships of Owen and Wirrabara. This afternoon we visit at the Jeff Morgan Gallery in Hawker. Jeff has created a unique work of art in a round format which can be viewed by climbing onto a large platform which gives the illusion, just as if you were on top of St. Mary's Peak (the highest peak in the Flinders Ranges). Late afternoon we make our way to the Wilpena Pound Resort and settle in for the next two nights.

 *Your own room at Wilpena Pound Resort Motel or similar*

### DAY 7 Friday 6th May FLINDERS RANGES (B/L/D)

This morning we have a little time before we meet our local guide, for a tour of the Flinders Ranges National Park. We will visit Gumcreek Station for a picnic lunch but first we will explore some of the Park. The Flinders Ranges are well known for their wild flowers but it's the dramatic gorges and spectacular peaks that are the real highlights of this beautiful part of Australia. We will visit two gorges (subject to weather and road conditions), Brachina Gorge and Bunyerroo Gorge. We then visit Gumcreek Station for lunch. Weather permitting we will have lunch near the Wockerawirra Creek under a tree known as the Kekwick Tree. This tree was named after William Kekwick, an explorer who travelled through this area with John McDouall Stuart. Local legend has it that William Kekwick died in this area and was buried under this tree. This afternoon we return to the Wilpena Pound Resort to visit the Visitor Centre and have some free time for walking or an optional flight over the Pound.

 *Your own room at Wilpena Pound Resort Motel or similar*





## **DAY 8 Saturday 7th May** **FLINDERS RANGES – PICHICHI RICHIRAILWAY (B/L/D)**

This morning we take a look at the northern section of the Flinders, before we make our way to the famous icon in the area known as the Prairie Hotel. This restaurant is renowned for innovative dishes with Australian native and 'Flinders Feral Food' twists, and a focus on local and South Australian produce. Don't be alarmed though, as there is something for the more adventurous to try there is also plenty for the not so adventurous! This afternoon we will be taking a ride on the Afghan Express. This takes us back to the 1930s when the famous old Ghan travelled through the Pichi Richi Pass. The Afghan Express is the name railwaymen gave to the passenger train that ran from Terowie to Oodnadatta, through Quorn, in 1923. This was the first time a sleeping carriage was included on the train, and when an Afghan passenger alighted at Quorn to recite his evening prayers, the train was dubbed the Afghan Express by railwaymen. We travel through the Pichi Richi Pass and onto Port Augusta where the coach will meet us and from here, we have a short drive to our accommodation for the night.



*Your own room at Standpipe Golf Motor Inn, Port August or similar*

## **DAY 9 Sunday 8th May** **PORT AUGUSTA – BROKEN HILL (B/L/D)**

Today we will be heading to Broken Hill and from Port Augusta we arrive in Peterborough for our morning visit to the very interesting Steamtown Heritage Rail Centre. During a tour here we will be transported back to the glamorous 1920's when train travel was the most elegant way to get around. This afternoon we cross the border back into New South Wales and arrive in Broken Hill, although we don't need to change our clocks as Broken Hill remains on the same time as South Australia.



*Your own room at Silver Haven Motor Inn Broken Hill or similar*

### DAY 10 Monday 9th May BROKEN HILL – SILVERTON (B/L/D)

A local guide joins us this morning as we take a tour of Broken Hill. Our guide will describe the history of Broken Hill and show us some of the historic buildings—the Broken Hill Court House built in 1889, the Broken Hill Trades Hall (1898) and the Broken Hill Town Hall Facade, retained in 1974 after the main halls and offices were demolished. Dominating this town is the “Line of Lode”—the seven kilometre strip of what was the biggest deposit of silver, lead and zinc in the world. Unlike modern mining towns, where the accommodation is built well away from the mine activities, Broken Hill’s population, in the pick and shovel days, built their houses as close as they could to their work. We take in the view from the Line of Lode, then visit the Silver City Mint and Art Centre. Known as one of the best galleries in town, the centre houses jewellery made from Broken Hill silver, a Broken Hill mineral display and an extensive range of original paintings by well-known artists. However it is the dramatic Big Picture, painted by Peter Anderson that will be a highlight of our tour to Broken Hill. It’s the world’s largest acrylic painting on canvas that totally immerses visitors into the local landscape. Late morning, we drive to Silverton, which preceded Broken Hill and was for a time, the largest town in the Barrier Ranges. Today it’s a virtual ghost town but a number of the historic buildings remain. More recently Silverton has hosted film crews who have produced many well known movies such as *Mad Max 2*, *A Town Like Alice* and *Priscilla Queen of the Desert*. We enjoy a light lunch at the Silverton Pub, then step back in time at the Silverton Gaol and Historical Museum. Virtually every aspect of life in Silverton’s heyday is represented, with literally thousands of items on display. Tools of the trades of mining, transport, entertainment, technology, food, religion, sport, education and medicine are accompanied by a range of photographs, painting a vivid picture of Silverton’s early years. Not far is Mundi Mundi Lookout, located 5kms west of Silverton, the Mundi Mundi plains is a truly breathtaking place. The view must be seen to be believed. The wide flat heart of the Australian outback extends seemingly forever. On a clear day the curvature of the earth can be seen! We then travel to ‘The Living Desert’ to view the Sculpture Symposium. A nationally successful sculpture symposium situated on a majestic hilltop within the centre of the reserve. The Symposium was completed in 1993 by artists from around the world, under the direction of organiser and artist Lawrence Beck. Thirteen sandstone sculptures highlight the skyline, all with a story to tell.



Your own room at Silver Haven Motor Inn Broken Hill or similar



**DAY 11 Tuesday 10th May**  
**BROKEN HILL – NYNGAN (B/D)**

We have an early start today and head east via Wilcannia to Cobar, where we have lunch on arrival. This afternoon we visit the Cobar Heritage Centre, located in the former Administration Building of the Great Cobar Copper Mine. The centre captures the essence of Cobar, housing an outstanding collection of exhibits which date from the early 1870s to the present day. We spend time looking through the collection and then head to Nyngan for our final night's accommodation for the tour.



*Your own room at Country Manor Motor Inn, Nyngan or similar*

**DAY 12 Wednesday 11th May**  
**NYNGAN – SYDNEY (B)**

Up bright and early, we make our way from Nyngan to Orange where we have our lunch stop and from here, we head for home via the Blue Mountains and arrive back in Sydney late afternoon.



# TOUR INCLUSIONS

TOUR PRICING: A\$6,799

TOUR DATES: 30th April – 11th May 2022



## TOUR INCLUSIONS

- Two's a Crowd Tour Host
- 11 nights' accommodation
- Solo room - always!
- Meals as per itinerary (B=breakfast, L=lunch, D=dinner)
- All sightseeing, guided tours and entrance fees as detailed in the itinerary

## TOUR EXCLUSIONS

- Travel Insurance (we can assist)
- International/domestic flights to the start/end of the tour
- Expenses of a personal nature, such as laundry, taxis, souvenirs and phone calls
- Meals and drinks not included in the itinerary
- Pre- and post-tour accommodation (we can assist)
- Visa costs (if applicable)
- Gratuities (optional)



## NEED MORE INFO?

## CONTACT THE TEAM

 [twosacrowd.com.au](http://twosacrowd.com.au)

 [team@twosacrowd.com.au](mailto:team@twosacrowd.com.au)

 1300 55 45 01

ABOUT TWO'S A CROWD: We are an award winning tour company exclusively dedicated to the needs of solo travellers. At Two's a Crowd, single and solo travellers have access to fantastic itineraries at great prices without ever feeling like a third wheel to someone else's private getaway. Our travellers enjoy the best of both worlds: private time, personalised attention, low single supplements, as well as the camaraderie of like-minded travellers. For your peace of mind we are ATAS accredited (No A13850).

Our commitment is to make solo travel more enjoyable and affordable.

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Issued: 01/09/21



# TERMS AND CONDITIONS

## TWO'S A CROWD – GROUP BOOKING CONDITIONS – APPLIES TO NEW BOOKINGS MADE FROM 9TH NOVEMBER 2020

These Booking Conditions set out the terms on which you contract with Travel Passion Pty Ltd trading as Two's a Crowd (TaC). By placing a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions. These Booking Conditions only apply to travel arrangements which you book with us and which we agree to make, provide or perform (as applicable) as part of our contract with you as the principal operator of the travel arrangements. We reserve the right to change these Booking Conditions at any time prior to you making a booking. Where we act as agent for the principal operators of the travel arrangements, your contract will be with the principal operator and will be subject to the principal operator's booking conditions. To the extent we have a legal relationship with you where we are acting as agent for the principal operator of travel arrangements our Agency Booking Conditions which are published on our website will apply and these Group Booking Conditions will have no effect.

## MAKING A BOOKING

A booking request is accepted when we issue a written (generally via email) booking confirmation. It is at this point that a contract between TaC and you comes into existence. We reserve the right to decline any booking at our discretion. No employee of TaC other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount or refund.

## PRICING

Prices shown in our brochures were accurate based on prices and exchange rates at the time of printing or publication. We reserve the right to adjust published prices due to currency fluctuations, government charges or increased costs of services at any time. Please enquire with us prior to making a booking request for the current prices. Please be aware that our pricing may be based on a number of foreign currencies and the total cost of your trip can only be guaranteed upon final payment. Up until that time TaC reserves the right to amend your tour pricing in accordance with negative currency fluctuations and the imposition of new or amended government charges.

## NOT INCLUDED IN THE TOUR PRICE

Unless otherwise stated, flights, travel insurance, visas, airport taxes, port taxes, city taxes, security charges, airport transfers, gratuities, items of a personal nature, laundry, additional beverages and consumables are not included in the tour price.

## PAYMENTS

A non-refundable and non-transferable deposit of 20% of the booking value or \$1500 per person (whichever is the greater) is required within seven days of us issuing your booking confirmation. We are not obliged to hold or confirm any services for you until we receive your deposit. If you fail to pay the deposit on time, then we reserve the right to cancel your booking without notice. If the price of any services increases before we receive your deposit, we reserve the right to pass on this price increase to you. This is in addition to our right to increase prices prior to full payment as stated above. The balance is due up to 120 days before commencement of your trip, however, payment schedules can vary depending on our supplier requirements. Certain tours also may require instalment payments to be made. Payment schedules will be provided to you at the time of booking. Late payment may cause cancellation of all or part of your trip, with no refund payable. We are under no obligation to remind you of the balance becoming due. Payments can be made by direct deposit or credit card. Unfortunately, we are unable to accept cheques or cash. Account details for direct deposit are as follows:

BENDIGO BANK  
ACCOUNT NAME: Travel Passion Pty Ltd  
BSB: 633-000  
ACCOUNT # 138 938 485

Please include your name as the reference and advise us via email ([team@twosacrowd.com.au](mailto:team@twosacrowd.com.au)) that you have made the payment. As at 9/11/2020, payments made by credit card will incur a 1.20% merchant surcharge for MasterCard, 1.4% for Visa, 1.8% for American Express and 2.5% for Diners. International Credit cards attract a surcharge of 3.00%. TaC (as merchant) is fully compliant with Reserve Bank of Australia regulations with regard to credit card surcharging which took effect from 1/9/2017.

## CANCELLATION BY YOU

If you wish to cancel your trip, we require written notice and will make refunds to you less cancellation fees in accordance with the table below, calculated from the date which we receive written notice.

- Over 120 days before commencement: Deposit only
- Within 119 days or no show: 100%

Please note payment and cancellations conditions are different for charters such as river and ocean cruises and rail. Please refer to the relevant brochure in connection with these charters.

You agree that these cancellation charges are reasonable and required to protect the legitimate business interests of TaC.

We strongly advise travel insurance is purchased at time of booking to provide full cover including events which lead to your cancelling your trip.

Please note that if you have booked and then cancel any services additional to the packaged tour arrangements (for example pre/post accommodation, airfares, transfers, travel insurance), the supplier of these services will impose cancellation fees in accordance with their terms and conditions which you will be responsible for. TaC may also charge cancellation fees for these cancelled services in accordance with our Agency Booking Conditions.

## CANCELLATION BY US

Force Majeure – Prior to travel

If your travel arrangements cannot proceed due to flood, earthquake, war or civil strife, acts of terrorism, hurricane, cyclone, industrial disturbance, strike, fire, lock out, epidemic, pandemic, failure or delays of scheduled transportation facilities, or other Acts of God, or any law, order, decree, rule or regulation of any government authority, or for any reason whether of a similar or dissimilar nature beyond the control of TaC (Force Majeure), we may at our election:

- postpone your travel arrangements to a future date, in which case we will issue you with a credit note equal to amounts paid at the time of postponement less any of our unrecoverable costs; or
- cancel your travel arrangements, in which case our contract with you will terminate.

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other. However, we will refund payments made by you less unrecoverable third-party costs and less fair compensation for work undertaken by us up until the time of termination and in connection with the processing of any refund.

Force Majeure – During travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third-party costs only.

## GENERAL

If we provide you with any alternative services or assistance where travel arrangements are cancelled because of Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance.

If we cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal value.

TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of postponement or cancellation of your travel arrangements by us whether due to Force Majeure or otherwise.

## MINIMUM NUMBERS

Some tours are based on a minimum number of passengers travelling. We will advise you prior to confirming your booking if this is the case. If a tour fails to attract the minimum passenger numbers, the tour may be cancelled, or we may pass on any pro-rata increases in costs at our discretion. If a tour is cancelled, monies already paid by passengers will be refunded or credited towards future travel at the election of the passenger. We will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of our cancellation.

## AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil. An amendment fee of AU\$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

## AMENDMENTS BY US

Every effort will be made to adhere to the published touring itinerary. Occasionally, circumstances beyond our and our suppliers' control will force changes, amendments or modifications to the itinerary and its inclusions.

If circumstances beyond our control (including due to Force Majeure) mean that we need to amend your itinerary or the services with it, we shall notify you in writing as soon as possible. If the change arises during your trip, our representatives will make every effort to contact you personally. We reserve the right to substitute alternative transport or accommodation in the interests of the safety of our passengers and/or the successful completion of the itinerary.

To the fullest extent permitted by law, TaC will not be responsible for any omissions or modifications to the itinerary or the inclusions made as a consequence of these circumstances. If you are entitled to any compensation at law for any changes or modifications in these circumstances, then you agree that any compensation you are entitled to will be reduced by the value of any alternative services we provide to you which you accept.

TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you.

## PASSPORTS, VISAS & VACCINATIONS

It is a requirement that you hold a valid passport and visas for your journey. It is your sole responsibility to ensure that you are in possession of the necessary documentation to comply with the laws and regulations of the countries to be visited. It is your sole responsibility to obtain vaccinations and preventative medicines as may be required for the duration of the tour. Any information provided by us is given in good faith.



# TERMS AND CONDITIONS

## EXCLUSION FROM TOUR

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour host or tour guide acting reasonably may require that you leave the tour. TaC will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of your booking being cancelled or you being asked to leave the tour as described above, including costs of airfares, visas or any other expenses incurred by you as a result of our cancellation.

## HEALTH & FITNESS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. We will not be responsible for any damage, injury, death or loss of any kind arising from your failure to fully disclose relevant medical information.

If you suffer from a medical condition which may reasonably be expected to increase your risk of needing medical attention, or which may affect the normal conduct of the trip, then you must advise us at the time you make your booking request.

We may request you to provide an assessment of your medical condition from a qualified medical practitioner. If no assessment is provided or if the assessment indicates that you will require special assistance from personnel which we cannot reasonably provide, then we may cancel your booking. We will provide you with a full refund of payments made. We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

## DIETARY REQUIREMENTS

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

## ILLNESS PREVENTING TOUR COMMENCEMENT OR CONTINUATION

If due to any illness, suspected illness or failure to satisfy any required tests (such as a temperature test in relation to Covid-19):

- an airline or other common carrier refuses you carriage;
- a hotel or vessel refuses to accommodate you; or
- we or our suppliers (acting reasonably) exclude you from the trip

and you are consequently prevented from commencing or continuing your trip, then:

- if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.
- if you have not commenced your trip then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking.

We will not be responsible to you for any loss or expenses incurred in connection with your booking (for example, airfares and visa expenses) if you are prevented from commencing or continuing your trip in these circumstances.

## TRAVEL INSURANCE

It is a condition of travel that each passenger is adequately covered by an appropriate travel insurance policy. Please also check the contingencies of your prospective insurance cover and ensure you are aware of its conditions and omissions. We strongly advise travel insurance is purchased at time of booking to provide full cover. You must provide us with the insurance company name, policy number and emergency contact number relating to such a policy within 14 days of final payment being made.

## COMPLAINTS

If you have a complaint about any aspect of the travel arrangements, you must immediately bring it to the attention of TaC or our local representative at the time to give us the opportunity to put things right.

If you fail to do this, you agree that you waive the right to make a future claim against us in connection with the problem. If you notify us or our local representative of the problem and the problem is not solved to your satisfaction you must forward your complaint in writing to TaC no later than 30 days after completion of the tour, otherwise you waive the right to make a claim against us in connection with the problem.

## UNUSED SERVICES & REFUNDS

No refunds will be made for any tours, meals, accommodation, sightseeing, transfers, or any other services included in the cost of your travel arrangement which you do not utilise because you choose voluntarily not to use the service or because you decide to leave the tour early.

## INDEPENDENT SERVICES

TaC will not accept responsibility for any additional or alternative travel arrangements (including the use of local guides and the purchase of services and excursions) that you make independently and that are separate, or in addition, to the booked itinerary.

## RESPONSIBILITY & LIABILITY

Services supplied by independent suppliers:

Where a third party over whom we have no direct control (Independent Suppliers) is the supplier of travel arrangements that form part of your tour, you acknowledge that our obligations to you are limited to arranging for the Independent Supplier to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include airlines, railway and cruise operators, hoteliers and common carriers. We act as an intermediary only and you will be subject to the terms and conditions of the Independent Supplier (copies available upon request).

To the fullest extent permitted by law, TaC will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier.

Services we supply as principal:

To the extent only that we are the principal supplier of travel arrangements or other services to you which we control, then we will provide those travel arrangements and services with reasonable skill and care.

We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not an intermediary for an Independent Supplier) if they were carrying out the work we had asked them to do.

We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, (other than as set out in these Booking Conditions) due to an event of Force Majeure.

Please note that if the travel arrangements or services which gave rise to the claim complied with local laws and regulations, the travel arrangements and services will be deemed to have been properly performed, even if this would not be considered the case in Australia.

## GENERAL LIABILITY LIMITATION

Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, TaC disclaims all warranties.

To the fullest extent permitted by law, the maximum liability of TaC to you under these Booking Conditions, in tort (including negligence) or at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having the travel arrangements resupplied.

## DEEMED ACCEPTANCE

By making a booking request, you are deemed to have agreed and consented to all terms in these Booking Conditions and in any other documents provided to you by TaC or any other person who may have booked the tour on your behalf. If you book on behalf of another party, you represent and warrant to TaC that you are duly authorised to provide the agreement and consent the other party and you agree that you will be responsible for any loss or damage TaC incurs if this is not the case.

## IMAGE RELEASE

When on tour, we may from time to time take photographs or make recordings of you and tour activities that may identify you. We reserve the right to use any photographs and/or recordings for promotional reasons. In using such images, you consent to the use of such images or recordings by us and you acknowledge that you will not be entitled to payment or other compensation for the giving this consent. If you do not consent to the release and use of your image, then please advise TaC in writing within 30 days following payment of your deposit.

## GENERAL

The contract between you and Travel Passion Pty Ltd trading as Two's a Crowd is deemed to have been made in the State of Victoria, Australia, and shall be governed by the laws of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria. If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed from these conditions without affecting the remaining provisions. Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here <https://twosacrowd.com.au/privacy-policy>

