

**ROME, AMALFI
COAST &
SICILY**



- Exclusively for solo travellers
- Visit amazing destinations
- Your own room - always!

**INCLUDES
18 BREAKFASTS
& 16 DINNERS**

**EXCLUSIVE
SOLOS ONLY
TOUR**

**19 DAY
SOLOS TOUR
SEPTEMBER 2024**

SOUTHERN ITALY CHARMS AND SICILIAN DELIGHTS

www.twosacrowd.com.au





Embark on an extraordinary Italian odyssey with our exclusive 'Southern Italy Charms and Sicilian Delights' tour! Prepare to be mesmerised as you journey through Italy's most captivating destinations, immersing yourself in the vibrant culture, indulging in exquisite cuisine, and creating memories that will last a lifetime.

Your adventure begins in the eternal city of Rome, where you'll be enchanted by its iconic landmarks, from the majestic Colosseum to the awe-inspiring Pantheon. Immerse yourself in the lively atmosphere of Piazza Navona and toss a coin into the Trevi Fountain to ensure your return. Explore at your own pace, discovering hidden gems and savouring authentic Roman cuisine in charming trattorias along the way.

Next, get ready to be captivated by the breathtaking Amalfi Coast, where picturesque villages cling to cliffs above the azure Mediterranean Sea. Marvel at the beauty of Amalfi and explore its historic centre, where centuries of history come to life. Visit the enchanting town of Ravello and be spellbound by the panoramic views from Villa Rufolo. Indulge in leisurely lunches, savouring fresh seafood and regional delicacies while soaking in the coastal scenery.

Your journey then takes you to the sun-kissed island of Sicily, where ancient history and Mediterranean charm intertwine. Explore Palermo, the vibrant capital, and uncover its rich cultural tapestry. Wander through the bustling markets, taste tantalizing street food, and visit iconic landmarks such as the Palazzo dei Normanni and the Cathedral of Palermo.

Continue your Sicilian adventure with visits to the stunning Zingaro Nature Reserve, the ancient Marsala salt pans, and the breathtaking Egadi islands of Favignana and Levanzo. Marvel at the exquisite mosaics of the Villa del Casale in Piazza Armerina and immerse yourself in the Baroque beauty of Ragusa, Noto, and Modica. Discover the ancient wonders of Syracuse, once a powerful city-state in the ancient world, and explore its archaeological treasures. No journey through Sicily would be complete without ascending to the towering heights of Mount Etna, Europe's most active volcano. Feel the earth beneath your feet as you take in the panoramic views from its summit, a surreal experience that will leave you in awe of nature's power.

As your adventure nears its end, savour the flavours of Catania, a city known for its culinary delights. Indulge in the freshest seafood, vibrant local produce, and exquisite wines that showcase the unique Sicilian terroir.

Join us on our 'Southern Italy Charms and Sicilian Delights' tour and unlock the secrets of Italy's most enchanting regions. Immerse yourself in the beauty of the Amalfi Coast, uncover the treasures of Sicily, and create memories that will stay with you forever. Book your place today and prepare to be captivated by the breathtaking landscapes, rich history, and warm hospitality of Italy.

Want to extend your stay? Why not join us straight after on our exclusive luxury Croatia cruise. 8 days of fabulous cruising from Split to Dubrovnik. What an amazing combination.

Will you join us?



Day 1 - Monday 2nd September 2024

ROME ARRIVAL DAY (D)

Welcome to Rome! You will be met at the airport and assisted with your group transfer to the hotel. Take some time to unpack and settle into your new home away from home. Later in the evening, join your Two's a Crowd Host and fellow travellers for a warm welcome dinner at a local trattoria, where you'll get to savour a delicious meal and begin forming lasting connections.

 *Your own room at 'Mama Shelter Roma' or similar*

Day 2 - Tuesday 3rd September 2024

EXPLORING ROME (B)

Get ready to immerse yourself in the wonders of Rome, a city known for its rich history, incredible architecture, and vibrant atmosphere. Today, we'll embark on a fascinating walking tour that will take you to some of the most iconic landmarks. Marvel at the ancient ruins of the Roman Forum, admire the grandeur of the Victor Emmanuel Monument, step inside the awe-inspiring Pantheon, and imagine the spectacles that once took place in the Colosseum. Don't forget to make a wish at the enchanting Trevi Fountain and soak up the lively ambiance at Piazza Navona and Venezia. Throughout the day, feel free to take a leisurely break at a local bar for a quick coffee or treat yourself to some delicious gelato. The rest of the day is yours to explore at your own pace. Be sure to indulge in the world-renowned Roman cuisine at the charming trattorias that line the streets, and don't miss the opportunity to sample the local wines.

 *Your own room at 'Mama Shelter Roma' or similar*



Day 3 - Wednesday 4th September 2024

JOURNEY TO NAPLES (B/D)

This morning, we'll head to Vatican City for an enlightening guided tour of Europe's smallest country. Discover the intriguing history and significance of this spiritual and cultural hub, which boasts its own unique infrastructure, including a telephone system, post office, gardens, observatory, radio station, and even a banking system. Admire the remarkable St. Peter's Basilica, a testament to centuries of art and faith, and explore the Vatican Museums, home to the awe-inspiring Sistine Chapel adorned with the timeless frescoes of Michelangelo. After the tour, you'll have the afternoon free to enjoy the Eternal City at your leisure. After a satisfying lunch, we'll continue our journey to Naples by train. Upon arrival at Naples Central Station, our private bus will be waiting to transfer you to the hotel, where you'll settle into your reserved rooms. The evening will be spent indulging in a delightful dinner and enjoying a comfortable overnight stay at the hotel.



Your own room at 'NH Naples Panorama' or similar

Day 4 - Thursday 5th September 2024

DISCOVER NAPLES (B/D)

Start your day with a delicious breakfast at the hotel before embarking on a full day of exploration in the vibrant city of Naples. Join a guided tour that will take you through the ancient streets and characteristic neighbourhoods, allowing you to experience the local culture and soak up the vibrant atmosphere. Visit popular sites such as Spaccanapoli, Piazza del Gesù Nuovo, San Domenico Maggiore, Santa Chiara, and via Gregorio Armeno. A highlight of the tour will be a visit to the Chapel of San Severo, where you can marvel at the extraordinary Veiled Christ sculpture, considered one of the greatest masterpieces of all time. Afterward, enjoy a typical Neapolitan lunch at a local restaurant. In the afternoon, explore the enchanting Certosa di San Martino, with its panoramic views of Naples and the Gulf, followed by a visit to the iconic Duomo. Complete your day with a delightful dinner featuring local specialties before returning to the hotel for a restful overnight stay.



Your own room at 'NH Naples Panorama' or similar



Day 5 - Friday 6th September 2024

CAPRI, A TROPICAL PARADISE (B/D)

Wake up to a delicious breakfast at the hotel before embarking on an unforgettable journey to the picturesque island of Capri. Reach Capri by motorboat and spend the day exploring its enchanting beauty. Take a scenic minibus ride to Anacapri and visit Villa San Michele, known for its breathtaking panoramic views. Stroll through the Gardens of Augustus and enjoy some free time for lunch. If weather permits, you'll have the opportunity to participate in an optional boat excursion, where you can discover the hidden caves and coves around the island. In the late afternoon, return to the hotel in Naples, and in the evening, savour a delightful dinner at a typical pizzeria in the city centre. Enjoy a peaceful overnight stay at the hotel.

 *Your own room at 'NH Naples Panorama' or similar*

Day 6 - Saturday 7th September 2024

AMALFI COAST, A COASTAL GEM (B/D)

After a hearty breakfast at the hotel, prepare for a scenic adventure along the stunning Amalfi Coast. Sail along the coast, marvelling at the charming villages that dot the picturesque Sorrento Peninsula. Upon arrival in Amalfi, meet your guide for a captivating tour of the ancient Maritime Republic. Enjoy some free time for lunch and take in the beauty of the coastal scenery. In the afternoon, take a bus to Ravello, where you'll be treated to breathtaking views from Villa Rufolo. After a day of exploration, return to the hotel in Naples for a delicious dinner and a peaceful overnight stay. This evening enjoy a relaxed dinner at Castaway with the best homemade Pizza's by Tony on the Island (they are renowned for this). They make great Mocktails/Cocktails should you fancy one too!

 *Your own room at 'NH Naples Panorama' or similar*

Day 7 - Sunday 8th September 2024

POMPEII'S TIMELESS WONDER (B/D)

Start your day with a hearty breakfast at the hotel before heading to Pompeii, where history comes alive. Join a knowledgeable guide and explore the remarkably preserved remains of this ancient Roman city, frozen in time since the catastrophic eruption of Mount Vesuvius in 79 AD. Continue your journey to the slopes of Vesuvius, where a delightful farmhouse lunch awaits, accompanied by a tasting of the renowned Lacryma Christi wine. The afternoon in Naples is yours to enjoy at leisure. You also have the option to take part in an optional experiential tour to discover the hidden corners of the Spanish Quarters, delving into the heart of the city's authentic charm. Conclude the day with a delightful dinner and a restful overnight stay at the hotel.

 *Your own room at 'NH Naples Panorama' or similar*



Day 8 - Monday 9th September 2024

CASERTA AND FERRY TO PALERMO (B/D)

Enjoy a leisurely breakfast at the hotel before immersing yourself in the splendour of the Royal Palace of Caserta. Explore the opulent interiors with a knowledgeable guide and take time to admire the spectacular park. Indulge in a leisurely lunch and spend the afternoon at your leisure, perhaps engaging in some shopping. In the late afternoon, head to the port of Naples, where you'll board a ferry for a memorable overnight journey to Palermo. Relax in the comfort of your cabin and savour a delicious dinner onboard as you sail away.

 *Your own room at 'Federico II Central Palace' or similar*

Day 9 - Tuesday 10th September 2024

PALERMO (B/D)

Start the day with a delightful breakfast on board as we arrive at the vibrant port of Palermo. Upon disembarkation, we'll hop on a private bus for a seamless transfer to the city centre. Today is dedicated to exploring the captivating city of Palermo. We'll visit notable landmarks such as the Palazzo dei Normanni, featuring the Palatine Chapel, and the charming San Giovanni degli Eremiti. Marvel at the grandeur of the Cathedral of Palermo and the Co-Cathedral of Santa Maria dell'Ammiraglio (La Martorana). Wander through the historic centre, taking in the beauty of Quattro Canti, Piazza Pretoria, and the Church of San Cataldo. Indulge in a delicious lunch at a local restaurant in Palermo. As the evening approaches, we'll head to the hotel, where you'll check into your reserved rooms. Enjoy a delightful dinner and a restful overnight stay.

 *Your own room at 'Federico II Central Palace' or similar*



Day 10 - Wednesday 11th September 2024

PALERMO – ZINGARO RESERVE – TRAPANI (B/D)


After a satisfying breakfast at the hotel, we'll start our day with a journey from Castellammare del Golfo. Get ready for a boat excursion to the enchanting Zingaro Nature Reserve and Scopello. Feast your eyes on the vibrant colours of the reserve and marvel at the breathtaking Faraglioni of Scopello. Once back in Castellammare, you'll have free time for lunch and relaxation. From there, we'll make our way to Trapani, where you'll check into your hotel and settle into your reserved rooms. Enjoy a delicious dinner and a comfortable overnight stay.

 *Your own room at 'Crystal Hotel' or similar*

Day 11 - Thursday 12th September 2024

ERICE – TRAPANI (B/D)


Fuel up with a scrumptious breakfast at the hotel. In the morning, join a guided tour of Trapani, renowned as the city of a hundred churches. Start by visiting the coral section of the Pepoli Museum before exploring the historic centre, characterised by charming arabesque streets lined with exquisite baroque buildings. Conclude the tour with a leisurely walk along the ancient city walls known as Mura di Tramontana. Lunch is free, allowing you to explore local culinary delights at your own pace. In the late afternoon, we'll take a cable car to the splendid medieval village of Erice, where we'll stroll through its captivating streets and await the breathtaking sunset. Enjoy dinner at a charming restaurant in Erice before returning to the hotel in Trapani.

 *Your own room at 'Crystal Hotel' or similar*

Day 12 - Friday 13th September 2024

FAVIGNANA – LEVANZO – TRAPANI (B/D)

Indulge in a delightful breakfast at the hotel before dedicating the day to an exciting excursion to the stunning islands of Favignana and Levanzo, part of the Egadi archipelago. Disembark at Favignana and immerse yourself in its charming town, where you'll have free time to explore and enjoy the crystal-clear waters. Resume navigation and savour a delicious lunch onboard before disembarking at Levanzo, where you can take a leisurely walk and soak up the island's beauty. Enjoy a delightful dinner and a comfortable overnight stay at the hotel.

 *Your own room at 'Crystal Hotel' or similar*



Day 13 - Saturday 14th September 2024

MARSALA – AGRIGENTO (B/D)

Start your day with a delicious breakfast at the hotel. We'll begin with a visit to the Marsala salt pans, where we'll embark on a boat trip to the islet of San Pantaleo and explore the archaeological museum of Mozia with a knowledgeable guide. Lunch is free, and for those interested, there's an option to book a tasting with a light brunch at a historic cellar in Marsala. In the late afternoon, we'll reach our hotel in Agrigento, making a quick stop for a panoramic photo of the Scala dei Turchi along the way. In the evening, enjoy a delightful dinner at a restaurant before a peaceful overnight stay at the hotel.

 *Your own room at 'Colleverde Park Central' or similar*

Day 14 - Sunday 15th September 2024

PIAZZA ARMERINA – RAGUSA (B/D)

Savor a delicious breakfast at the hotel before embarking on a guided tour of the evocative Valley of the Temples in the morning. Then, we'll journey to Piazza Armerina, where we'll have lunch at a local restaurant. In the afternoon, prepare to be captivated by the famous mosaic floors of the Villa del Casale. Finally, we'll reach our hotel in the Ragusa area for a delicious dinner and a comfortable overnight stay. For those interested, there's an optional night tour of the illuminated historic centre of Ragusa Ibla.

 *Your own room at 'Poggio Del Sole Resort' or similar*

Day 15 - Monday 16th September 2024

DONNAFUGATA – RAGUSA (B/D)

Start the morning with a delightful breakfast at the hotel. We'll dedicate the morning to a visit to Ragusa, a splendid Baroque city that was rebuilt after the earthquake of 1693. Enjoy free time for lunch and then explore the places made famous by Montalbano, beginning with the Castle of Donnafugata. Continue the journey to Scicli and Puntasecca. Return to the hotel for dinner and a restful overnight stay.

 *Your own room at 'Poggio Del Sole Resort' or similar*

Day 16 - Tuesday 17th September 2024

RAGUSA – MODICA – NOTO – SYRACUSE (B/D)

Fuel up with a delicious breakfast at the hotel as we bid farewell to Ragusa. Our first stop of the day will be Modica, another enchanting Baroque town of great historical value. Explore the town with a guide and don't miss the chance to indulge in a tasting of the famous artisan chocolate. For lunch, we'll head to Marzamemi, a small coastal village of Arab origin, where you'll have free time to savour local delicacies. In the afternoon, we'll arrive in Noto for a guided tour of this Sicilian capital of Baroque architecture. As evening approaches, we'll reach Syracuse, where you'll enjoy dinner and a comfortable overnight stay at the hotel.

 *Your own room at 'Grand Hotel Villa Politi' or similar*



Day 17 - Wednesday 18th September 2024

SYRACUSE – CATANIA (B)

Start the day with a delicious breakfast at the hotel before immersing yourself in the countless architectural treasures of Syracuse. Explore the Archaeological Park with a guide, home to one of the major theatres in the Hellenic world. Continue to the island of Ortigia, the historic centre and heart of Syracuse. After a leisurely lunch, you'll have the option to participate in a boat excursion to further enhance your experience. In the afternoon, we'll reach Catania for a guided tour of this ancient city, where medieval and baroque buildings stand out in all their glory. Enjoy the evening with free time to explore and dine at your leisure.

 *Your own room at 'President Park Hotel' or similar*

Day 18 - Thursday 19th September 2024

ETNA – CATANIA (B/D)

Enjoy a hearty breakfast at the hotel before embarking on an exciting excursion to Mount Etna, Europe's most active volcano. We'll ascend by bus to 1900 meters, and for those seeking more adventure, there's an option to continue on an off-road vehicle to reach the craters at an impressive altitude of 3000 meters above sea level. After a satisfying lunch break, we'll return to Catania, where you'll have free time for relaxation or personal exploration. Indulge in our farewell dinner at a local restaurant and celebrate new friends and an amazing 18 days living la dolce vita.

 *Your own room at 'President Park Hotel' or similar*

Day 19 - Friday 20th September 2024

CATANIA DEPARTURE DAY (B)

Savour a delightful breakfast at the hotel. We'll provide a seamless transfer from the hotel to Catania airport, ensuring you arrive in time for your return flights. Cherish the memories and the experiences you've gained during our journey together. Safe travels!





TOUR PRICING: A\$14,995

TOUR DATES: 2ND - 20TH SEPTEMBER 2024

Tour Inclusions:

- English speaking tour managers
- Two's a Crowd Tour Host accompanies group throughout
- Accommodation at listed 4-star hotels (or similar) in your own room
- All transport as mentioned by comfortable, airconditioned vehicles
- Group airport transfers in Rome and Catania
- All meals as per itinerary (B = breakfast, L = lunch, D = dinner)
- All entrance fees as per detailed itinerary
- Maximum group size of 18 (plus guide and Two's a Crowd Tour Host) – all solo travellers
- Solo room – always!

Tour Exclusions:

- Travel Insurance (we can assist)
- International flights to the start/end of the tour
- Airport transfers, if arriving separate from the designated "group" flights
- Expenditure of a personal nature, such as laundry, telephone calls, taxis and souvenirs
- Visas (not required for Australian or NZ passport holders)
- Any services, meals and drinks if not detailed as "included" in the itinerary
- Services and meals not mentioned in itinerary
- Porterage
- Gratuities

WANT TO EXTEND YOUR EUROPEAN ODYSSEY?

Why not join us on our exclusive luxury small ship in Croatia starting in Split on 21st Sep and concluding in Dubrovnik on 28th Sep 2024. **Only 18 cabins! See our website for more info.**

NEED MORE INFO?

CONTACT THE TEAM



twosacrowd.com.au



team@twosacrowd.com.au



AU: 1300 55 45 01
NZ: 0800 895 145

ABOUT TWO'S A CROWD: We are an award winning tour company exclusively dedicated to the needs of solo travellers. At Two's a Crowd, single and solo travellers have access to fantastic itineraries at great prices without ever feeling like a third wheel to someone else's private getaway. Our travellers enjoy the best of both worlds: private time, personalised attention, low single supplements, as well as the camaraderie of like-minded travellers. For your peace of mind we are ATAS accredited (No A13850).

Our commitment is to make solo travel more enjoyable and affordable.

Pricing correct at 29/05/2023 and is subject to change until paid in full. Refer to our terms and conditions for details. ©Travel Passion Pty Ltd ABN 32 140 754 856 - Australian Federation of Travel Agents (AFTA) Member No: 13874. Approved participant in the AFTA

Travel Accreditation Scheme (ATAS) No: A13850. Confederation Australian Tour Operators (CATO) Full member No.: 51925340.

Issued: 06/23



TERMS AND CONDITIONS

TWO'S A CROWD - GROUP BOOKING CONDITIONS

These Booking Conditions set out the terms on which you contract with Travel Passion Pty Ltd trading as Two's a Crowd (TaC) for the arrangement and delivery of travel arrangements for your trip. By placing a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions.

These Booking Conditions only apply to travel arrangements which you book with us and which we agree to make, provide or perform (as applicable) as part of our contract with you as the principal operator of the travel arrangements. We reserve the right to change these Booking Conditions at any time prior to you making a booking request.

Where we act as agent for the principal operators of the travel arrangements, your contract will be with the principal operator and will be subject to the principal operator's booking conditions. To the extent we have a legal relationship with you where we are acting as agent for the principal operator of travel arrangements our Agency Booking Conditions (ancillary services) which are published on our website will apply and these Group Booking Conditions will have no effect.

"You" and "Your" means all persons named in a booking (including anyone who is added or substituted at a later date). "We", "us", "our" and Two's a Crowd means Travel Passion Pty Ltd.

MAKING A BOOKING

A booking request is accepted when you pay a deposit and we issue a written (generally via email) booking confirmation. It is at this point that a contract between TaC and you comes into existence subject to these Booking Conditions. We reserve the right to decline any booking at our discretion. No employee of TaC other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount, refund or credit.

SERVICES

The services we provide to you are limited to (a) the arrangement and coordination of your travel arrangements; and (b) the delivery of travel arrangements which we directly control. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements

PRICING

Prices shown in our brochures are in Australian Dollars (\$AUD) and were accurate based on prices and exchange rates at the time of printing or publication. We reserve the right to adjust published prices due to currency fluctuations, government charges or increased costs of services at any time. Please enquire with us or check our website prior to making a booking request for the current prices. Please be aware that tour pricing may be based on a number of foreign currencies and the total cost of your trip can only be guaranteed upon final payment. Up until that time TaC reserves the right to amend your tour pricing in accordance with negative currency fluctuations and the imposition of new or amended government charges.

NOT INCLUDED IN THE TOUR PRICE

Unless otherwise stated, international and domestic airfares, visas, airport taxes, port taxes, city taxes, security charges, airport/hotel transfers, gratuities, items of a personal nature, travel insurance, vaccinations, emergency evacuation costs, laundry, meals (other than those stipulated), additional beverages and consumables are not included in the tour price.

PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as currency devaluation, fuel or air fare surcharges, or the imposition of new or amended Government charges. We will not surcharge for currency fluctuations once full payment has been received by us.

DEPOSIT

A non-refundable and non-transferable deposit of 20% of the booking value or \$1500 per person (whichever is the greater) is required within seven days (unless otherwise stated). We will then issue your booking confirmation. The deposit represents a fee payable to us for services associated with the processing and confirmation of your booking and any consultations on travel arrangements that we may provide to you. Because these services are provided as soon as we confirm your booking, the deposit is non-refundable other than where we cancel your travel arrangements for reasons other than Force Majeure (see below). We are not obliged to hold or confirm any services for you until we receive your deposit. If you fail to pay the deposit on time, then we reserve the right to cancel your booking without notice. If the price of any services increases before we receive your deposit, we reserve the right to pass on this price increase to you. This is in addition to our right to increase prices prior to full payment as stated above.

FINAL PAYMENT

The balance is due up to 120 days before commencement of your trip, however, payment schedules can vary depending on our supplier requirements. Certain tours also may require payment (including full payment) earlier or additional instalment payments to be made. Payment schedules will be provided to you at the time of booking. Late payment may cause cancellation of all or part of your trip, with no refund payable. We are under no obligation to remind you of the balance becoming due. For late bookings (bookings within 120 days of departure), full payment is required at the time of request. You acknowledge that we may not be able to confirm services, in which case we will provide you with a refund.

Payments can be made by direct deposit or credit card. Unfortunately, we are unable to accept cheques or cash.

Account details for direct deposit are as follows:

BENDIGO BANK

ACCOUNT NAME: Travel Passion Pty Ltd

BSB: 633-000

ACCOUNT # 138 938 485

Please include your name as the reference and advise us via email (team@twosacrowd.com.au) that you have made the payment.

As at 16/11/2021, payments made by credit card will incur a 1.20% merchant surcharge for MasterCard (including Corporate and Premium), 1.4% for Visa (including Corporate and Premium), 1.8% for American Express and 2.5% for Diners. International Credit cards attract a surcharge of 3.00%. TaC (as merchant) is fully compliant with Reserve Bank of Australia regulations with regard to credit card surcharging which took effect from 1/9/2017.

CANCELLATIONS BY YOU

If you wish to cancel your trip, we require written notice and will make refunds to you less cancellation fees in accordance with the table below, calculated from the date which we

receive written notice.

- Over 120 days before commencement: Deposit only
- Within 119 days or no show 100%

Please note payment and cancellations conditions are different for charters such as river and ocean cruises and rail. Please refer to the relevant brochure in connection with these charters. You agree that the deductions and cancellation charges specified above are reasonable and required to protect the legitimate business interests of TaC.

Please note that if you have booked and then cancel any services additional to the packaged tour arrangements (for example pre/post accommodation, airfares, transfers, travel insurance), the supplier of these services will impose cancellation fees in accordance with their terms and conditions which you will be responsible for. TaC may also charge cancellation fees for these cancelled services in accordance with our Agency Booking Conditions. For group departures, a transfer of a confirmed booking to another departure date at your request is deemed to be cancellation of the original booking.

ILLNESS OR VACCINATION STATUS PREVENTING TRAVEL

If due to any illness, suspected illness or failure to satisfy any required tests (such as a PCR or rapid antigen test in relation to Covid-19;) or vaccination requirements:

- an airline or other common carrier refuses you carriage;
- a hotel or vessel refuses to accommodate you; or
- we or our suppliers (acting reasonably) exclude you from the trip and you are consequently prevented from commencing or continuing your trip, then:
- if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.
- if you have not commenced your trip then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking. We will not be responsible for any other loss or loss you incur in connection with your booking (for example, airfares and visa expenses) if you are prevented from commencing or continuing your trip in these circumstances.

CANCELLATIONS OR RESCHEDULING BY US

In these Booking Conditions, the term Force Majeure means an event or events beyond our control and which we could not have reasonably prevented, and includes but is not limited to:

- (a) natural disasters (including not limited to flooding, fire, earthquake, landslide, volcanic eruption), adverse weather conditions (including hurricane or cyclone), high or low water levels; (b) war, armed conflict, industrial dispute, civil strife, terrorist activity or the threat of such acts; epidemic, pandemic; (d) any new or change in law, order, decree, rule or regulation of any government authority (including travel advisories and restrictions).

Force Majeure – Prior to travel

If in our reasonable opinion, your travel arrangements cannot safely or lawfully proceed due to a Force Majeure Event, then we at our discretion may elect to:

- reschedule your travel arrangements (in whole or in part) and/or
- cancel your travel arrangements (in whole or in part), in which case our contract with you will terminate (in whole or in part)

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other for the cancelled arrangements. However, we will refund payments attributable to the cancelled travel arrangements less (a) unrecoverable third party costs and other expenses incurred by us for the cancelled travel arrangements; (b) overhead charges incurred by us relative to the price of the cancelled travel arrangements; and (c) fair compensation for work undertaken by us in relation to the cancelled travel arrangements until the time of cancellation and in connection with the processing of any refund.

Force Majeure – During travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third-party costs only.

FORCE MAJEURE - GENERAL

If we cancel you with any alternative services or assistance where travel arrangements are cancelled or rescheduled due to Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance.

If we cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal quality if appropriate.

TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of postponement or cancellation of your travel arrangements by us whether due to Force Majeure or otherwise. You acknowledge that the terms in this section are reasonably necessary to protect our legitimate business interests.

MINIMUM NUMBERS

Some tours are based on a minimum number of passengers travelling. We will advise you prior to confirming your booking if this is the case. If a tour fails to attract the minimum passenger numbers, the tour may be cancelled, or we may pass on any pro-rata increases in costs at our discretion. If a tour is cancelled, monies already paid by you will be refunded or credited towards future travel at your election. We will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of our cancellation.

AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil. An amendment fee of AU\$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.



TERMS AND CONDITIONS

AMENDMENTS BY US

Every effort will be made to adhere to the published touring itinerary. Occasionally, circumstances beyond our and our suppliers' control will force changes, amendments or modifications to the itinerary and its inclusions. If circumstances beyond our control such as road conditions, poor weather, changes in transport schedules and/or vehicle breakdowns mean that we need to amend your itinerary or the services with it, we shall notify you in writing as soon as possible. If the change arises during your trip, our representatives will make every effort to contact you personally. We reserve the right to substitute alternative transport or accommodation in the interests of the safety of our passengers and/or the successful completion of the itinerary. You agree that we have the right to pass on any costs we incur for alternative arrangements we put in place for your benefit in these circumstances. To the fullest extent permitted by law, TaC will not be responsible for any omissions or modifications to the itinerary or the inclusions made as a consequence of these circumstances. If you are entitled to any compensation at law for any changes or modifications in these circumstances, then you agree that any compensation you are entitled to will be reduced by the value of any alternative services we provide to you which you accept. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you.

UNUSED & DENIED SERVICES

No refunds will be made for any travel arrangements not utilised, whether by choice or because of late arrival or early departure. This includes the failure of transport to operate according to schedule, which we disclaim responsibility for. If you are not fully and validly vaccinated against Covid-19 in the destination(s) where services are to be provided, and particular suppliers refuse to provide you with travel arrangements, then you agree you will not be entitled to any refund for those arrangements. We will not be responsible to you for any loss or expenses you incur (including loss of enjoyment or the costs of alternative arrangements) if you are denied services in these circumstances.

ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

PASSPORTS & VISAS

It is a requirement that you hold a valid passport and visas for your journey. It is your sole responsibility to ensure that you are in possession of the necessary documentation to comply with the laws and regulations of the countries to be visited.

CLIENT NAMES EXACTLY AS PER PASSPORT

For security reasons, airlines and our overseas suppliers require names to be given exactly as stated in your passport. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will be responsible for any fees charged (such as airline cancellation charges or re-issue fees) in addition to our own reasonable administration fees.

VACCINATIONS

It is your sole responsibility to obtain vaccinations and preventative medicines as may be required for the duration of the tour. Any information provided by us is given in good faith.

Covid-19

Two's a Crowd does not require proof of vaccination against COVID-19 in order to travel with us. However, we do encourage our clients to be vaccinated in order to protect themselves and others. Specific proof of vaccination (for COVID-19 and other diseases) or testing may be required by an airline, cruise line or destination. Please ensure you check relevant requirements carefully.

General

You acknowledge and agree that failure to satisfy testing or vaccination requirements imposed by a destination or carrier/cruise line will be deemed a cancellation by yourself. Please refer to the "Cancellation by You" section above.

EXCLUSION FROM TOUR

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour host or tour guide acting reasonably may require that you leave the tour. TaC will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of your booking being cancelled or you being asked to leave the tour as described above, including costs of airfares, visas or any other expenses incurred by you as a result of our cancellation.

HEALTH & FITNESS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may reasonably be expected to increase your risk of needing medical attention, or which may affect the normal conduct of the trip, then you must advise us at the time you make your booking request.

We may request you to provide an assessment of your medical condition from a qualified medical practitioner. If the assessment indicates that you will require special assistance from personnel which we cannot reasonably provide, then we may cancel your booking. Provided you notified us of your medical condition at the time you made your booking request, we will provide you with a full refund of payments made. If you fail to notify us at that time or if you fail to provide a medical assessment within a reasonable time of our request, then this will be considered a cancellation by you. We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

DIETARY REQUIREMENTS

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

TRAVEL INSURANCE

For international tours, it is a condition of travel that each passenger is adequately covered by an appropriate comprehensive travel insurance policy to cover cancellation, medical requirements, luggage, repatriations, medical evacuation and additional expenses. For domestic travel (ie within Australia), travel insurance is strongly recommended. Please also check the contingencies of your prospective insurance cover and ensure you are aware of its conditions and omissions. We strongly advise travel insurance is purchased at time of booking to provide full cover. You must provide us with the insurance company name, policy

number and emergency contact number relating to such a policy within 14 days of final payment being made.

COMPLAINTS

If you have a complaint about any aspect of the travel arrangements, you must immediately bring it to the attention of TaC or our local representative at the time to give us the opportunity to put things right. If you fail to do this, you agree that you waive the right to make a future claim against us in connection with the problem. If you notify us or our local representative of the problem and the problem is not solved to your satisfaction you must forward your complaint in writing to TaC no later than 30 days after completion of the tour, otherwise you waive the right to make a claim against us in connection with the problem.

INDEPENDENT SERVICES

TaC We are not responsible for any additional activities or excursions which are not included in the booked itinerary or which we sell as agent for the principal operator. Any advice or recommendation made by a guide or local representative does not make us responsible.

ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of the adventurous nature of your trip or the visiting of destinations which present geographical, political or cultural risks and dangers. You should consult guidance issued by the Department of Foreign Affairs and Trade (DFAT) applicable to the destinations within your itinerary. You acknowledge that your choice to travel is made having had the benefit of DFAT guidance, and you accept any additional personal risks associated with your travel. To the fullest extent permitted by law, we disclaim any liability for these risks

RESPONSIBILITY

Services supplied by independent suppliers

Where a third party over whom we have no direct control (Independent Supplier) is the supplier of travel arrangements that form part of your trip, you acknowledge that our obligations to you are limited to taking reasonable steps to select a reputable Independent Supplier and arranging for them to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include but are not limited to airlines, railway and cruise operators, hoteliers, independent transport companies (i.e., vehicles not operated by us) and common carriers.

Where a third party over whom we have no direct control (Independent Suppliers) is the supplier of travel arrangements that form part of your tour, you acknowledge that our obligations to you are limited to arranging for the Independent Supplier to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include airlines, railway and cruise operators, hoteliers and common carriers. To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Any claims you have in this regard must be made against the Independent Supplier. You acknowledge that the Independent Supplier's liability to you may be limited by their own terms and conditions.

Services we directly supply

To the extent only that we are the principal supplier of travel arrangements or other services to you which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or where the supplier is not an Independent Supplier) if they were carrying out the work we had asked them to do. We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

GENERAL LIABILITY LIMITATION

You acknowledge that travel arrangements or services which comply with local laws and regulations will be deemed to have been properly performed, even if this would not be considered the case in

Australia. Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, TaC disclaims all warranties. To the fullest extent permitted by law, the maximum liability of TaC to you under these Booking Conditions, in tort (including negligence) or at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having them resupplied.

DEEMED ACCEPTANCE

By making a booking request, you are deemed to have agreed and consented to all terms in these Booking Conditions and in any other documents provided to you by TaC or any other person who may have booked the tour on your behalf. If you book on behalf of another party, you represent and warrant to TaC that you are duly authorised to provide the agreement and consent the other party and you agree that you will be responsible for any loss or damage TaC incurs if this is not the case.

IMAGE RELEASE

When on tour, we may from time to time take photographs or make recordings of you and tour activities that may identify you. We reserve the right to use any photographs and/or recordings for promotional reasons. In using such images, you consent to the use of such images or recordings by us and you acknowledge that you will not be entitled to payment or other compensation for the giving of this consent. If you do not consent to the release and use of your image, then please advise TaC in writing within 30 days following payment of your deposit.

GENERAL

The contract between you and Travel Passion Pty Ltd trading as Two's a Crowd is deemed to have been made in the State of Victoria, Australia, and shall be governed by the laws of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria.

If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed from these conditions without affecting the remaining provisions.

Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here <https://twosacrowd.com.au/privacy-policy/>

UPDATED 23/01/2023



twosacrowd.com.au



team@twosacrowd.com.au



AU: 1300 55 45 01
NZ: 0800 895 145