



- Exclusively for Solo Travellers
- Your Own Room Always
- Visit Amazing Destinations

**ITINERARY
CENTRAL
AUSTRALIA**



ADELAIDE TO DARWIN

14 DAYS SOLO TOUR: MAY 2021

www.twosacrowd.com.au

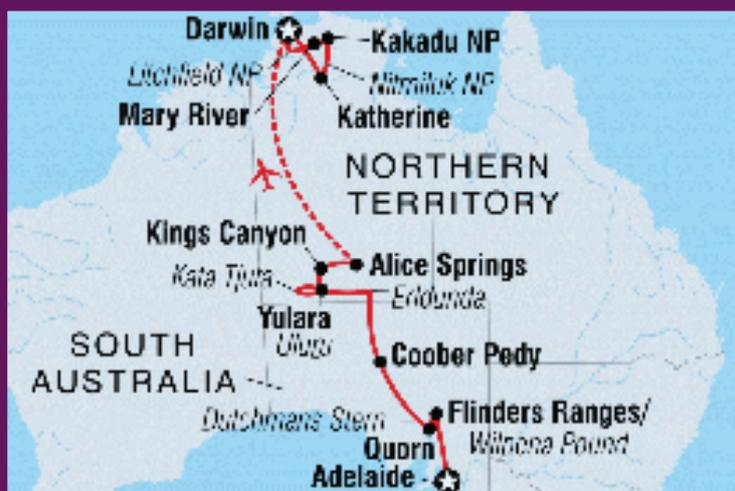
Get out back to the Red Centre and beyond.

See the Red Centre and the Top End on an Outback adventure through Australia's heart, spending 15 days travelling from Adelaide to Darwin. From the orange-rock spires of Warren Gorge, the underground mining town of Coober Pedy, the towering domes of Kata Tjuta, the traditional rock art in Ubirr, the swimming holes of World Heritage-listed Kakadu National Park to the towering rock walls of Katherine Gorge, you'll get an insightful top-to-tail Australian adventure. Along the way, learn about Aboriginal and Torres Strait Islander legends and customs during the Top Didj cultural experience and discover the history of the First Peoples of Australia at Anbangbang. This trip will leave you with a profound appreciation of Australia's First Nations significance and rugged natural beauty.

Will you join us?*Why you'll love this trip...*

- See the best of Australia's iconic Red Centre on guided walks around Uluru, Kings Canyon and the ancient red domes of Kata Tjuta.
- Journey into the heart of the stunning Flinders Ranges and take an easy hike around Wilpena Pound, a natural amphitheatre of rocky mountains.
- 'Noodle' for opals, hang out with some rescued joeys and spend the night in a subterranean bunker in the Outback town of Coober Pedy.
- Discover the wonders of Kakadu National Park. See ancient traditional rock art and consider taking an optional flight over the astounding landscapes.
- The Mary River Wetlands feature myriad wildlife, including the highest concentration of saltwater crocodiles in the southern hemisphere. Get up close to the snappy beasts on a river cruise.

Will you join us?



DAY 1: Saturday 1st May 2021 FLINDERS RANGES (L,D)

Welcome to South Australia, where your adventure begins. You'll be picked up from the YHA Adelaide at 8.30 am and head to the culinary epicentre of the State's capital, the Adelaide Central Market. We'll meander through the markets to collect some local produce to enjoy a little later in the day. Next, visit Australia's Aboriginal Cultural Institute, Tandanya. The First Nation precinct provides a wonderful opportunity to experience both traditional and contemporary Aboriginal and Torres Strait Islander art. Leave South Australia's capital behind and head north to the Clare Valley, home to some of the country's best wines. Perhaps purchase a bottle (or two!) and pair it with your delicious lunch. After lunch enjoy expansive views of the Flinders Ranges as you drive towards Wilpena Pound, a natural amphitheatre of rocky mountains. Experience the sunset at Wilpena Pound before settling into your accommodation for the night.

Included Activities

- Wilpena Pound

Special Information

- The total driving time today is approximately 6 hours.
- **Accommodation: Your own room at Rawsley Park or similar.**

DAY 2: Sunday 2nd May 2021

QUORN (B,L,D)

It's an early (but worthwhile) start this morning as you enjoy a short and leisurely walk along one of the many tracks in Flinders National Park. Spanning a massive 450 km, you won't be able to cover it all, but your guide will choose the best trail for your group, depending on the time of year. Travel to the site of the Yourambulla Caves where you'll have the opportunity to view some Aboriginal rock art before stopping for lunch at Quorn. Spend the afternoon enjoying a couple of walks. Warren Gorge provides stunning ochre rock faces that complement the blue skies. Keep your eyes peeled for the very well camouflaged local rock wallabies. Tonight, you'll stay in the quintessential South Australian town of Quorn.

Special Information

- The total driving time today is approximately 3.5 hours.
- **Accommodation: Your own room at Great Northern Lodge or similar**



DAY 3: Monday 3rd May 2021
COOPER PEDY (B,L,D)

Leave Quorn in the rearview mirror and head to Coober Pedy, the 'opal capital of the world'. Due to extremely hot temperatures in the area most of the town is constructed underground, with residents living in homes carved into the hillsides. Upon arrival take a guided tour of the town, an underground house and the opal mine (with an opal-cutting demonstration). The rest of the afternoon is free to explore. You may even like to try your hand at 'noodling' (fossicking) for opals. End the day with some rescued joeys at Josephine's Gallery and Kangaroo Orphanage. Tonight, stay in a multi-share underground bunkhouse in Coober Pedy.

Included Activities

- Anna Creek Station
- Coober Pedy Mine tour
- Josephine's Gallery and Kangaroo Orphanage

Special Information

- Total driving time today is approximately 6 hours.

- **Accommodation: Desert Cave or similar**

DAY 4: Tuesday 4th May 2021
COOPER PEDY/YULARA (B,L,D)

We'll be honest, there's a fair bit of driving today. From Coober Pedy travel past the Dingo Fence and Breakaways Reserve, and into the Northern Territory. Be prepared to 'hold on' as your guide hits the indicator on the vehicle for the first time, leaving the Stuart Highway and turning left onto the Lasseter Highway towards Uluru. Make sure you have your phone fully charged and your neck cushion handy!

Included Activities

- Dingo Fence

Special Information

- Total driving time today is approximately 8 hours.

- **Accommodation: Permanent Safari Tent**



DAY 5: Wednesday 5th May 2021 YULARA / ULURU (B,L,D)

Rise early this morning and be rewarded with a glorious Uluru sunrise. While the day is still fresh, enjoy a walk around the base of this incredible sandstone formation, which is of great spiritual significance to the Anangu people. Walk to the cave paintings near Mutitjulu Waterhole at the base of Uluru where you will be in the hands of an Anangu guide who will share the stories of this unique landscape. This exclusive experience will give you an insight to the meaning behind Anangu art and traditional culture. The onsite Cultural Centre also houses an extensive collection of Aboriginal and Torres Strait Islander arts and crafts for you to browse. Head back to camp for lunch.

Included Activities

- Uluru & Kata Tjuta National Park Entrance
- Uluru Base Walk
- Uluru Cultural Centre
- Kata Tjuta
- Maruku Arts cultural experience

Special Information

- There isn't much driving today, about an hour in total between destinations. You will walk approximately 5 km.

- **Accommodation: Permanent Safari Tent**

Day 6 - Thursday 6th May 2021 ULURU / KINGS CANYON (B,L)

Today, explore one of the Red Centre's greatest treasures, Kata Tjuta, a group of domed red rocks rising spectacularly out of the desert. Like Uluru, they're sacred to the Anangu people and are believed to be 600 million years old. After lunch travel to Watarrka National Park (Kings Canyon).

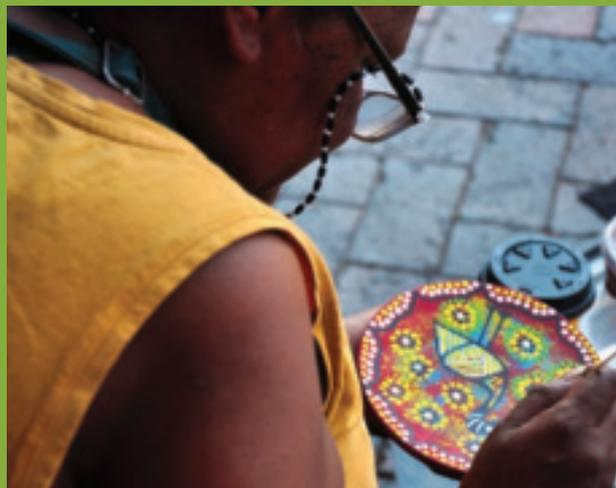
Included Activities

- Watarrka National Park Entry Fees

Special Information

- Driving time is about 6 hours today, and you will walk approximately 2 km.

- **Accommodation: Your own room at KC Resort or similar**



Day 7 - Friday 7th May 2021**KINGS CANYON / ALICE SPRINGS (B,L)**

With its 300-metre high sandstone walls, hidden waterholes, fern forests, chasms, canyons and caverns, Watarrka National Park is central Australia's answer to an oasis. The highlight attractions here are the Garden of Eden, the Amphitheatre and the Lost City – all sites you'll get to visit on the Rim Walk. Following lunch, it's back on the road for the onward drive to Alice Springs, where this adventure concludes.

Included Activities

- Kings Canyon Rim Walk

Special Information

- Driving time today is approximately 5 hours back to Alice Springs.
- The Kings Canyon Rim Walk is approximately 6 km. It is a requirement that you have a minimum of 3 litres of water with you.
- Please consider bringing your own refillable water bottles

■ **Accommodation: Your own room at Hotel Aurora or similar**

Day 8 - Saturday 8th May 2021**ALICE SPRINGS (B)**

Today you will have time to explore Alice Springs at your own leisure.

Included Activities

- Guided tour of Guimarães

■ **Accommodation: Your own room at Hotel Aurora or similar**





Day 9 - Sunday 9th May 2021 DARWIN (B)

This morning, transfer to the airport for your flight bound for Darwin (flight not included in quote), skipping the 1500 km and almost 24 hours if you went by road! Once arrived, catch the Darwin Airport shuttle service to your hotel where you'll spend the afternoon and evening, before setting off on your Top End adventure early tomorrow morning. The rest of the evening is free for you to do as you please in Australia's northernmost state capital.

- **Accommodation: Your room at Argus Hotel Darwin or similar**

Day 10 - Monday 10th May 2021 DARWIN (B)

After breakfast this morning, head to onto the water on a wildlife cruise in the Mary River Wetlands, a network of waterways home to crocodiles and native bird species. Kakadu National Park and discover ancient Aboriginal rock art in Ubirr. Your guide will lead an interpretive cultural walk through the numerous rock galleries, before you climb to the top of a lookout for views over the Nardab floodplain.

- **Accommodation: Your room at Argus Hotel Darwin or similar**

Day 11 - Tuesday 11th May 2021 DARWIN - MARY RIVER VIA LITCHFIELD NATIONAL PARK (B,L)

Welcome to the Northern Territory! Your adventure begins in the tropical city of Darwin. Set off from Darwin and head south to Litchfield National Park, a huge sandstone plateau with dozens of waterfalls. Explore Florence Falls, Wangi Falls and the Buley Rockholes. After a picnic lunch, stroll through steamy rainforests and cool off with a dip in one of Litchfield's picturesque swimming holes.

We then hit the road to Wulna Country, where your Limilngan-Wulna hosts – the land's Traditional Owners – will greet you with a Cul Cul or 'Welcome to Country'. Learn about their culture during bush tucker talks and didgeridoo and basket weaving demonstrations.

Included Activities

- Litchfield National Park
- Pudukul Cultural Experience

Special Information

- Total driving time: approximately 5.5 hours (approximately 400 km)
- Total walking time: approximately 45 minutes

- **Accommodation: Mary River Wilderness Retreat or similar**

Day 12 - Wednesday 12th May 2021 KAKADU NATIONAL PARK: UBIRR & BARRAMUNDI GORGE (B,L)

After breakfast this morning, head to onto the water on a wildlife cruise in the Mary River Wetlands, a network of waterways home to crocodiles and native bird species.

Kakadu National Park and discover ancient Aboriginal rock art in Ubirr.

Your guide will lead an interpretive cultural walk through the numerous rock galleries, before you climb to the top of a lookout for views over the Nardab floodplain.

Included Activities

- Ubirr Rock
- Kakadu National Park Fee
- Mary River cruise

Special Information

- Total driving time: approximately 6.5 hours (approximately 550 km)
- Total walking time: approximately 2 hours

■ **Accommodation: Your room at Mercure Kakadu Crocodile Hotel or similar**

Day 13 - Thursday 13th May 2021 KAKADU - KATHERINE (B,L)

This morning you have the option to take a scenic flight over Kakadu (at your own expense). The flight takes in views over the Arnhem Land escarpment, vast flood plains and billabongs. Later spend time exploring Kakadu's other major Aboriginal rock art site – Nourlangie (Burrungui), while your guide provides a glimpse into how the local Aboriginal and Torres Strait Islander people live. After lunch head south and stop to visit the historic gold-mining centre of Pine Creek. Stop for a quick dip at Maguk or Gunlom Falls, before continuing on to Katherine.

Included Activities

- Bowali Visitor Centre
- Pine Creek Gold-Mining Centre
- Maguk (Barramundi Gorge)

Optional Activities

- Flight (Fixed Wing Aircraft) over - Kakadu - from - AUD150

Special Information

- Total driving time: approximately 5.5 hours (approximately 400 km)
- Total walking time: approximately 1 hour

■ **Accommodation: Your room at Ibis Katherine or similar**



Day 14 - Friday 14th May 2021
KATHERINE GORGE - DARWIN (B,L)

Depending on the season, head out on a morning cruise along the inky waters of Katherine Gorge, or canoe between red rock walls that are up to 70 metres high (both of these activities are optional and at your own expense). This 23 million-year-old landscape was formed by the Katherine River, which flows from Arnhem Land out to the Timor Sea. After lunch we head to the beautiful Edith falls for one last refreshing swim in the huge plunge pool before we hit the road back to Darwin, where your adventure comes to an end on arrival.

Included Activities

- Edith Falls

Optional Activities

- Katherine Gorge Scenic Cruise - AUD95

Special Information

- Total driving time: approximately 5 hours (approximately 400 km)
- Total walking time: approximately 1 hour



TOUR DATES: 1ST - 14TH MAY 2021

TOUR PRICING: A\$7,666 PLUS AIRFARES/TAXES

Tour Inclusions:

- Your dedicated Two's a Crowd tour host
- All guiding and experiences as per detailed itinerary.
- English speaking tour manager for the duration of your tour
- Accommodation at listed hotels (or similar) in your own room with breakfasts daily.
- All transport as mentioned by comfortable, air conditioned vehicles.
- Group airport transfers
- All meals as per itinerary (B=breakfasts, L= lunches and D=dinners).
- All entrance fees as per detailed itinerary

Tour Exclusions:

- International/domestic flights to the start/end of the tour (the friendly Two's a Crowd team can assist with competitive quotes and airfare bookings from wherever in the world you are located)
- Flight Alice Springs to Darwin
- Any visas/travel permits if required
- Services not mentioned in the itinerary
- Late check out at hotels
- Meals and drinks not mentioned in the itinerary
- Drinks with included lunches and dinners
- Tips and gratuities
- Laundry, telephone calls and expenditure of a personal nature
- Travel Insurance (compulsory - please ask TAC booking staff for a quote)
- Optional activities not listed in the itinerary



NEED MORE INFORMATION? CONTACT THE TEAM:

Phone: 1300 55 45 01 (AUS) or 0800 895 145 (NZ) **Email:** team@twosacrowd.com.au

ABOUT TWO'S A CROWD: We are an award winning tour company exclusively dedicated to the needs of solo travellers. At Two's a Crowd, single and solo travellers have access to fantastic itineraries at great prices without ever feeling like a third wheel to someone else's private getaway. Our travellers enjoy the best of both worlds: private time, personalised attention, low single supplements, as well as the camaraderie of like-minded travellers. For your peace of mind we are ATAS accredited (No A13850).

Our commitment is to make solo travel more enjoyable and affordable.

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Issued: 22/12/20



TERMS AND CONDITIONS

TWO'S A CROWD – GROUP BOOKING CONDITIONS – APPLIES TO NEW BOOKINGS MADE FROM 9TH NOVEMBER 2020

These Booking Conditions set out the terms on which you contract with Travel Passion Pty Ltd trading as Two's a Crowd (TaC). By placing a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions. These Booking Conditions only apply to travel arrangements which you book with us and which we agree to make, provide or perform (as applicable) as part of our contract with you as the principal operator of the travel arrangements. We reserve the right to change these Booking Conditions at any time prior to you making a booking. Where we act as agent for the principal operators of the travel arrangements, your contract will be with the principal operator and will be subject to the principal operator's booking conditions. To the extent we have a legal relationship with you where we are acting as agent for the principal operator of travel arrangements our Agency Booking Conditions which are published on our website will apply and these Group Booking Conditions will have no effect.

MAKING A BOOKING

A booking request is accepted when we issue a written (generally via email) booking confirmation. It is at this point that a contract between TaC and you comes into existence. We reserve the right to decline any booking at our discretion. No employee of TaC other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount or refund.

PRICING

Prices shown in our brochures were accurate based on prices and exchange rates at the time of printing or publication. We reserve the right to adjust published prices due to currency fluctuations, government charges or increased costs of services at any time. Please enquire with us prior to making a booking request for the current prices. Please be aware that tour pricing may be based on a number of foreign currencies and the total cost of your trip can only be guaranteed upon final payment. Up until that time TaC reserves the right to amend your tour pricing in accordance with negative currency fluctuations and the imposition of new or amended government charges.

NOT INCLUDED IN THE TOUR PRICE

Unless otherwise stated, flights, travel insurance, visas, airport taxes, port taxes, city taxes, security charges, airport transfers, gratuities, items of a personal nature, laundry, additional beverages and consumables are not included in the tour price.

PAYMENTS

A non-refundable and non-transferable deposit of 20% of the booking value or \$1500 per person (whichever is the greater) is required within seven days of us issuing your booking confirmation. We are not obliged to hold or confirm any services for you until we receive your deposit. If you fail to pay the deposit on time, then we reserve the right to cancel your booking without notice. If the price of any services increases before we receive your deposit, we reserve the right to pass on this price increase to you. This is in addition to our right to increase prices prior to full payment as stated above. The balance is due up to 120 days before commencement of your trip, however, payment schedules can vary depending on our supplier requirements. Certain tours also may require instalment payments to be made. Payment schedules will be provided to you at the time of booking. Late payment may cause cancellation of all or part of your trip, with no refund payable. We are under no obligation to remind you of the balance becoming due. Payments can be made by direct deposit or credit card. Unfortunately, we are unable to accept cheques or cash. Account details for direct deposit are as follows:

BENDIGO BANK
ACCOUNT NAME: Travel Passion Pty Ltd
BSB: 633-000
ACCOUNT # 138 938 485

Please include your name as the reference and advise us via email (team@twosacrowd.com.au) that you have made the payment. As at 9/11/2020, payments made by credit card will incur a 1.20% merchant surcharge for MasterCard, 1.4% for Visa, 1.8% for American Express and 2.5% for Diners. International Credit cards attract a surcharge of 3.00%. TaC (as merchant) is fully compliant with Reserve Bank of Australia regulations with regard to credit card surcharging which took effect from 1/9/2017.

CANCELLATION BY YOU

If you wish to cancel your trip, we require written notice and will make refunds to you less cancellation fees in accordance with the table below, calculated from the date which we receive written notice.

- Over 120 days before commencement: Deposit only
- Within 119 days or no show 100%

Please note payment and cancellations conditions are different for charters such as river and ocean cruises and rail. Please refer to the relevant brochure in connection with these charters.

You agree that these cancellation charges are reasonable and required to protect the legitimate business interests of TaC

We strongly advise travel insurance is purchased at time of booking to provide full cover including events which lead to your cancelling your trip.

Please note that if you have booked and then cancel any services additional to the packaged tour arrangements (for example pre/post accommodation, airfares, transfers, travel insurance), the supplier of these services will impose cancellation fees in accordance with their terms and conditions which you will be responsible for. TaC may also charge cancellation fees for these cancelled services in accordance with our Agency Booking Conditions.

CANCELLATION BY US

Force Majeure – Prior to travel

If your travel arrangements cannot proceed due to flood, earthquake, war or civil strife, acts of terrorism, hurricane, cyclone, industrial disturbance, strike, fire, lock out, epidemic, pandemic, failure or delays of scheduled transportation facilities, or other Acts of God, or any law, order, decree, rule or regulation of any government authority, or for any reason whether of a similar or dissimilar nature beyond the control of TaC (Force Majeure), we may at our election:

- postpone your travel arrangements to a future date, in which case we will issue you with a credit note equal to amounts paid at the time of postponement less any of our unrecoverable costs; or
- cancel your travel arrangements, in which case our contract with you will terminate.

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other. However, we will refund payments made by you less unrecoverable third-party costs and less fair compensation for work undertaken by us up until the time of termination and in connection with the processing of any refund.

Force Majeure – During travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third-party costs only.

GENERAL

If we provide you with any alternative services or assistance where travel arrangements are cancelled because of Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance.

If we cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal value.

TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of postponement or cancellation of your travel arrangements by us whether due to Force Majeure or otherwise.

MINIMUM NUMBERS

Some tours are based on a minimum number of passengers travelling. We will advise you prior to confirming your booking if this is the case. If a tour fails to attract the minimum passenger numbers, the tour may be cancelled, or we may pass on any pro-rata increases in costs at our discretion. If a tour is cancelled, monies already paid by passengers will be refunded or credited towards future travel at the election of the passenger. We will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of our cancellation.

AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil. An amendment fee of AU\$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

AMENDMENTS BY US

Every effort will be made to adhere to the published touring itinerary. Occasionally, circumstances beyond our and our suppliers' control will force changes, amendments or modifications to the itinerary and its inclusions.

If circumstances beyond our control (including due to Force Majeure) mean that we need to amend your itinerary or the services with it, we shall notify you in writing as soon as possible. If the change arises during your trip, our representatives will make every effort to contact you personally. We reserve the right to substitute alternative transport or accommodation in the interests of the safety of our passengers and/or the successful completion of the itinerary.

To the fullest extent permitted by law, TaC will not be responsible for any omissions or modifications to the itinerary or the inclusions made as a consequence of these circumstances. If you are entitled to any compensation at law for any changes or modifications in these circumstances, then you agree that any compensation you are entitled to will be reduced by the value of any alternative services we provide to you which you accept.

TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you.

PASSPORTS, VISAS & VACCINATIONS

It is a requirement that you hold a valid passport and visas for your journey. It is your sole responsibility to ensure that you are in possession of the necessary documentation to comply with the laws and regulations of the countries to be visited. It is your sole responsibility to obtain vaccinations and preventative medicines as may be required for the duration of the tour. Any information provided by us is given in good faith.

TERMS AND CONDITIONS

EXCLUSION FROM TOUR

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour host or tour guide acting reasonably may require that you leave the tour. TaC will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of your booking being cancelled or you being asked to leave the tour as described above, including costs of airfares, visas or any other expenses incurred by you as a result of our cancellation.

HEALTH & FITNESS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. We will not be responsible for any damage, injury, death or loss of any kind arising from your failure to fully disclose relevant medical information.

If you suffer from a medical condition which may reasonably be expected to increase your risk of needing medical attention, or which may affect the normal conduct of the trip, then you must advise us at the time you make your booking request.

We may request you to provide an assessment of your medical condition from a qualified medical practitioner. If no assessment is provided or if the assessment indicates that you will require special assistance from personnel which we cannot reasonably provide, then we may cancel your booking. We will provide you with a full of refund of payments made. We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

DIETARY REQUIREMENTS

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

ILLNESS PREVENTING TOUR COMMENCEMENT OR CONTINUATION

If due to any illness, suspected illness or failure to satisfy any required tests (such as a temperature test in relation to Covid-19):

- an airline or other common carrier refuses you carriage;
- a hotel or vessel refuses to accommodate you; or
- we or our suppliers (acting reasonably) exclude you from the trip and you are consequently prevented from commencing or continuing your trip, then:
 - if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.
 - if you have not commenced your trip then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking.

We will not be responsible to you for any loss or expenses incurred in connection with your booking (for example, airfares and visa expenses) if you are prevented from commencing or continuing your trip in these circumstances.

TRAVEL INSURANCE

It is a condition of travel that each passenger is adequately covered by an appropriate travel insurance policy. Please also check the contingencies of your prospective insurance cover and ensure you are aware of its conditions and omissions. We strongly advise travel insurance is purchased at time of booking to provide full cover. You must provide us with the insurance company name, policy number and emergency contact number relating to such a policy within 14 days of final payment being made.

COMPLAINTS

If you have a complaint about any aspect of the travel arrangements, you must immediately bring it to the attention of TaC or our local representative at the time to give us the opportunity to put things right. If you fail to do this, you agree that you waive the right to make a future claim against us in connection with the problem. If you notify us or our local representative of the problem and the problem is not solved to your satisfaction you must forward your complaint in writing to TaC no later than 30 days after completion of the tour, otherwise you waive the right to make a claim against us in connection with the problem.

UNUSED SERVICES & REFUNDS

No refunds will be made for any tours, meals, accommodation, sightseeing, transfers, or any other services included in the cost of your travel arrangement which you do not utilise because you choose voluntarily not to use the service or because you decide to leave the tour early.

INDEPENDENT SERVICES

TaC will not accept responsibility for any additional or alternative travel arrangements (including the use of local guides and the purchase of services and excursions) that you make independently and that are separate, or in addition, to the booked itinerary.

RESPONSIBILITY & LIABILITY

Services supplied by independent suppliers:

Where a third party over whom we have no direct control (Independent Suppliers) is the supplier of travel arrangements that form part of your tour, you acknowledge that our obligations to you are limited to arranging for the Independent Supplier to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include airlines, railway and cruise operators, hoteliers and common carriers. We act as an intermediary only and you will be subject to the terms and conditions of the Independent Supplier (copies available upon request).

To the fullest extent permitted by law, TaC will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier.

Services we supply as principal:

To the extent only that we are the principal supplier of travel arrangements or other services to you which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not an intermediary for an Independent Supplier) if they were carrying out the work we had asked them to do.

We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or (other than as set out in these Booking Conditions) due to an event of Force Majeure.

Please note that if the travel arrangements or services which gave rise to the claim complied with local laws and regulations, the travel arrangements and services will be deemed to have been properly performed, even if this would not be considered the case in Australia.

GENERAL LIABILITY LIMITATION

Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, TaC disclaims all warranties.

To the fullest extent permitted by law, the maximum liability of TaC to you under these Booking Conditions, in tort (including negligence) or at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having the travel arrangements resupplied.

DEEMED ACCEPTANCE

By making a booking request, you are deemed to have agreed and consented to all terms in these Booking Conditions and in any other documents provided to you by TaC or any other person who may have booked the tour on your behalf. If you book on behalf of another party, you represent and warrant to TaC that you are duly authorised to provide the agreement and consent the other party and you agree that you will be responsible for any loss or damage TaC incurs if this is not the case.

IMAGE RELEASE

When on tour, we may from time to time take photographs or make recordings of you and tour activities that may identify you. We reserve the right to use any photographs and/or recordings for promotional reasons. In using such images, you consent to the use of such images or recordings by us and you acknowledge that you will not be entitled to payment or other compensation for the giving this consent. If you do not consent to the release and use of your image, then please advise TaC in writing within 30 days following payment of your deposit.

GENERAL

The contract between you and Travel Passion Pty Ltd trading as Two's a Crowd is deemed to have been made in the State of Victoria, Australia, and shall be governed by the laws of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria. If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed from these conditions without affecting the remaining provisions. Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here <https://twosacrowd.com.au/privacy-policy>