## RED DESERT TO TORQUOISE SHORES

Exclusively for solo travellers Visit amazing destinations Your own room - always!



## EXCLUSIVE SOLOS ONLY TOUR



# KINBERLEY & TOPEND

14 DAY Solos Tour August 2024 The Top End and The Kimberley region is an enormous area of remote rugged beauty, with striking rock formations, cascading waterfalls and cooling waterholes, impressive stone escarpments carved with chasms and gorges, and lush mangroves teeming with birds and wildlife.

It is also a land that is spiritually rich. With its ancient Indigenous culture and incredible natural diversity, this is an epic 14-day journey that will certainly blow your mind! The tour has been meticulously designed to take you right into the heart of the region to explore our favourite attractions, while still maintaining that perfect balance of activities and a comfortable pace.

Our tour is fully accommodated, with no camping. Each night, you will stay at either lodge, resort, hotel or motel accommodation, and of course you will have your very own room/cabin with ensuite facilities.

The 14 day tour begins in Darwin, the capital of the Northern Territory and will take you through Kakadu National Park and Nourlangie Rock, before travelling southwest from Katherine to the border of Western Australia and to the magnificent Lake Argyle.

We then head towards Broome, and, on the way, get the opportunity to immerse ourselves in a myriad of leisurely activities, from viewing the monumental rock formations of Purnululu National Park (Bungle Bungles mountain range), to moderate hiking through spectacular stone gorges such as Katherine, Emma, Geike, Chamberlain and Tunnel Creek.

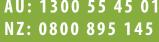
We will enjoy lots of swimming opportunities along the way, usually at the base of breathtaking waterfalls, including the stunning Emma Gorge and Zebedee Springs Thermal Pools.

Our tour wraps up in Broome where we'll spend two nights at the iconic Mangrove Hotel.

What a fitting way to end 14 days of exploring such a breathtaking region of Australia.

Will you join us?

twosacrowd.com.au (@) team@twosacrowd.com.au



## 6TH - 19TH **AUGUST 2024**

## Day 1 - Tuesday 6th August 2024 **DARWIN**(D)

On arrival into Darwin airport you will be met and transferred to your accommodation for your overnight stay. This evening you will enjoy a welcome dinner at the hotel restaurant.

Your own room at Novotel Darwin CBD or similar

## Day 2 - Wednesday 7th August 2024 DARWIN - KAKADU (B/L/D)

An early start this morning as you make your way towards the World Heritage listed Kakadu National Park, travelling along the Arnhem Highway and into Fogg Dam Conservation Reserve. These wetlands have international significance because of their beauty and natural ecosystems. A great variety of fauna can be found here as well as a large variety of birdlife. It is the largest national park in Australia, which hosts some of the world's finest Aboriginal rock art and a mind-boggling variety of habitats, including floodplains and savannah woodlands.

Your first stop within the park is Bowali Visitor Centre, where you can gain insight into the landscapes and wildlife of Kakadu. Then you head to the very north of the park, to Ubirr where you will enjoy a guided walk through galleries of ancient Aboriginal rock art. You will learn about bush tuckers and bush medicines before reaching the top of the plateau, where you can relax and enjoy the spectacular view over the floodplains and the panoramic vistas of Arnhem Land escarpment.



Your own room at Mercure Kakadu Crocodile Hotel or similar



## 6TH - 19TH **AUGUST 2024**

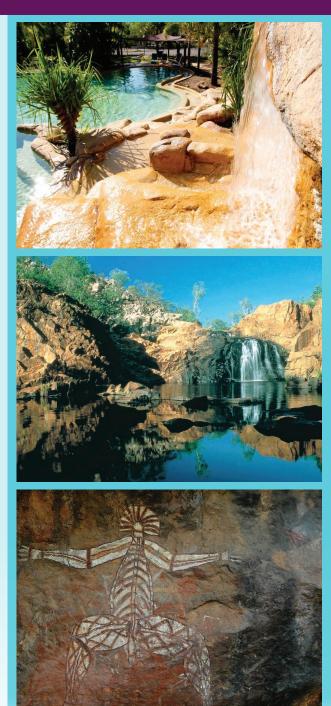
## Day 3 - Thursday 8th August 2024 KAKADU – COOINDA (B/L/D)

After breakfast you will visit the monumental Nourlangie Rock, an ancient Aboriginal shelter, where you will explore the rock art of the area. Your guide will lead you on an interpretive walk around the site, followed by Nawalandja lookout and the beautiful Anbangbang Billabong. The short hike to the lookout is rewarded by a magnificent view over the Arnhem Land escarpment. Your next stop is the Warradjan Aboriginal Cultural Centre, for an insight into the cultural heritage of the park. Late this afternoon, you will board the Yellow Waters wetlands sunset cruise. Yellow Waters billabong is located at the end of Jim Jim Creek, a tributary of the South Alligator River. This is the largest river system in Kakadu and contains extensive wetlands, including river channels, floodplains and backwater swamps. About one third of Australia's bird species are represented in Kakadu National Park, with at least 60 species found in these wetlands. There are also plenty of crocodiles in their natural habitat, and buffalo on the floodplains.

Your own room at Cooinda Lodge Kakadu or similar

## Day 4 - Friday 9th August 2024 **COOINDA – KATHERINE (B/L/D)**

Today you travel to the very south of Kakadu National Park, to Ikoymarrwa. After a short drive on an unsealed four wheel drive track, you arrive at a magical Waterfall and Plunge Pool. This hidden gem located at the base of a stunning waterfall, shaded by a small gorge and monsoonal vegetation, is an ideal stop for swimming. You will spend time in this area before continuing your journey south, departing Kakadu through the southern entrance, and travel on to Katherine. En route a stop will be made at Leilyn (Edith Falls), part of Nitmiluk National Park and well known for its picturesque waterfalls and pools. Here you can enjoy a swim at the large pool at the base of the escarpment before travelling to your accommodation for dinner and your overnight stay.



Your own room at Contour Hotel or similar

AU: 1300 55 45 01 NZ: 0800 895 145

## Day 5 - Saturday 10th August 2024 **KATHERINE – LAKE ARGYLE (B/L/D)**

This morning you travel to Nitmiluk (Katherine Gorge), home to 13 spectacular gorges, carved out of the rock by torrential summer rains, over millions of years. Here you will take a cruise along the emerald waters, viewing the beautiful scenery and discovering the customs of the traditional owners, the Jawoyn people.

Now you begin your journey west, stopping en route at the Victoria River, one of the largest tidal influenced rivers in the Territory with an abundance of saltwater crocodiles. You will cross through the border into Western Australia and onto Lake Argyle, Australia's largest man-made lake, covering 1000sq km and built as part of the Ord River scheme. It offers a great expanse of water from which steep red rocky slopes reach up approximately 150m, in awe-inspiring grandeur.

Your own room at Lake Argyle Resort or similar

## Day 6 - Sunday 11th August 2024 LAKE ARGYLE (B/L/D)

After breakfast, discover amazing Lake Argyle on this Island Explorer cruise with stunning scenery and unique wildlife. Enjoy expert commentary from the experienced tour guides and skippers including information on the history of the area, the Ord Irrigation Scheme, pioneering Durack Family and the unforgiving rugged landscape. You will cruise to the northern reaches of Lake Argyle exploring the many bays and inlets that make this immense body of water so unique. You will stop at a remote island beach for a swim in the pristine waters while the crew prepares your buffet lunch.

Lunch includes a taste of the freshly caught 'Lake Argyle Silver Cobbler' fish cooked on the BBQ, cold meats, salads, fresh fruit and complimentary beer, wine and soft drinks. At the end of your cruise, you will board the courtesy bus for a short tour of the Main Ord Dam site. Have a closer look at the Dam wall, intake tower, hydro power station and irrigation outlet valves.

Enjoy spectacular views down the Ord River Gorge below the dam wall. You will then return to your accommodation with the rest of the day free to relax and enjoy the facilities of the resort.

Your own room at Lake Argyle Resort or similar



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## Day 7 - Monday 12th August 2024 LAKE ARGYLE - EL QUESTRO (B/D)

Leaving Lake Argyle, you will travel into Kununurra where you'll have some free time for lunch (own expense) and to visit some of the local shops. Maybe browse the Kimberley Fine Diamonds. Heading out of town, you will stop at Western Australia's oldest operating still, the "Hoochery Distillery" for a visit and perhaps sample some of their products. You will then continue on to Emma Gorge at El Questro Station, where you will check into your luxury safari tent for your overnight stay.

Your own luxury safari tent with ensuite at Emma Gorge or similar

## Day 8 - Tuesday 13th August 2024 EL QUESTRO (B/L/D)

Today you will be taken on a full day tour of the highlights of this area of the Kimberley. The tour starts with a guided walk up either Emma Gorge or El Questro Gorge, followed by exclusive access to Zebedee Springs. You will then make your way back to the restaurant for a 'Beef and Barra' lunch before enjoying an afternoon Chamberlain Gorge cruise. After your full day touring you will return to your accommodation for dinner and your overnight stay.

Your own luxury safari tent with ensuite at Emma Gorge or similar

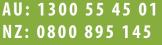
## Day 9 - Wednesday 14th August 2024 **EL QUESTRO - PURNULULU NATIONAL PARK (B/D)**

After a leisurely morning, your tour will continue south along the Great Northern Highway to Purnululu National Park, home of the magnificent Bungle Bungle Ranges. On arrival you will check into your lodge where you will spend the following two nights.

Your own room at Bungle Bungle Wilderness Lodge or similar



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## Day 10 - Thursday 15th August 2024 **PURNULULU NATIONAL PARK (B/L/D)**

Today you will spend the day exploring the highlights of this extraordinary National Park, the most famous if which are the magnificent Bungle Bungle domes. Rivers created this landscape of unique orange and black striped 'beehive' geological formations over a period of 20 million years. Unbelievably, only the locals knew it existed until the early 1980's. To protect its unique landscape, the area was made a national park in 1987 and now enjoys World Heritagestatus. During today's touring you will also explore the 2km long Echidna Chasm, known for its towering Livistonia Palm trees, as well as the stunning Cathedral Gorge, where towering rocks create a natural amphitheatre

> Your own room at Bungle Bungle Wilderness Lodge or similar

## Day 11 - Friday 16th August 2024 **PURNULULU NATIONAL PARK – FITZROY** CROSSING (B/L/D)

Today your journey continues west heading to Fitzroy Crossing. En route you will stop at Old Halls Creek, site of the original Halls Creek and the location of the first gold discovery in Western Australia. It is now a picturesque ghost town but you will be able to see the foundations of the old mine shaft, sections of the old Post Office and the Pioneers Cemetery, which contains graves of many Kimberley pioneers. You will then continue on to Fitzroy Crossing for your overnight stay.

Your own room at Fitzroy River Lodge or similar



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## Day 12 - Saturday 17th August 2024 FITZROY CROSSING - BROOME (B/L)

This morning you will take a ranger lead boat cruise through majestic Geike Gorge, where flood waters of the Fitzroy River have carved the 30-metre-deep Gorge through the limestone at the junction of the Oscar and Geikie Ranges. In the dry season, the river transforms itself into a quiet stream strung out beneath the towering cliffs of the Devonian reef. Here, layers of fossils and the limestone strata of an ancient reef are exposed in cross section, showing glimpses of life in the Devonian period before reptiles or mammals evolved. You will then head to Tunnel Creek, a 750 metre cave system in which you will discover secret caves and a large variety of wildlife. It is here that you will learn the legend of Jandamarra, an Aboriginal freedom fighter who used the tunnel as a hide-out in the late 1800's. You will then travel on to the geological wonder of Windjana Gorge, a delightful oasis in the outback. Beneath gorge walls rising 90 metres, you can search for freshwater crocodiles, local birdlife and indigenous bush tucker. You will then start your journey back to Broome stopping at the Derby 'Boab Prison Tree' before arriving at your hotel late this evenina.

Your own room at 'Mangrove Hotel' or similar

## Day 13 - Sunday 18th August 2024 **BROOME (B/L/D)**

After breakfast this morning, you will go on a half day tour to Willie Creek Pearl Farm which will include lunch. The tour gives a unique insight into the fascinating process of modern cultured pearl farming, from shell to showroom. You'll discover exactly what makes the perfect pearl and leave Willie Creek a pearling expert! The journey starts with the collection and spawning of oysters in the state-of-the-art hatchery, then moves on to the delicate operations of seeding and harvesting oysters, and finally the valuing of pearls and the creation of stunning jewellery. You will cruise Willie Creek's azure waters and view live oysters suspended in their natural environment amongst the native flora and fauna. You will then transfer back to your hotel with the remainder of the day free. Tonight we'll celebrate our awesome adventure with a farewell dinner at the hotel restaurant.

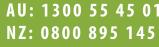
Your own room at 'Mangrove Hotel' or similar

## Day 14 - Monday 19th August 2024 **BROOME (B)**

It's time to say goodbye! Following breakfast this morning you will transfer back to Broome airport for your departure flight.



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# TOUR INCLUSIONS

# **TOUR PRICING: A\$14,545 TOUR DATES: 6TH - 19TH AUGUST 2024**

### **Tour Inclusions:**

- Two's a Crowd Tour Host
- 13 nights' accommodation in your own room
- Meals as per itinerary (B=breakfast, L=lunch, D=dinner)
- Return group transfers from airport to hotel at the start and end of the tour
- All transport as detailed in the itinerary by comfortable air-conditioned vehicle
- Professional English-speaking guide throughout
- All sightseeing, guided tours, and entrance fees as detailed in the itinerary
- Solo room always!

### **Tour Exclusions:**

- Travel Insurance (we can assist)
- Flights to the start/end of the tour
- Airport transfers, if arriving separate from the designated "group" flights
- Expenditure of a personal nature, such as laundry, telephone calls, taxis and souvenirs
- Visas (if applicable)
- Services, meals and drinks not included in the itinerary
- Porterage
- Gratuities (optional)

## **CONTACT THE TEAM**

AU: 1300 55

NZ: 0800 895 145

twosacrowd.com.au @) team@twosacrowd.com.au ᠺ

ABOUT TWO'S A CROWD: We are an award winning tour company exclusively dedicated to the needs of solo travellers. At Two's a Crowd, single and solo travellers have access to fantastic itineraries at great prices without ever feeling like a third wheel to someone else's private getaway. Our travellers enjoy the best of both worlds: private time, personalised attention, low single supplements, as well as the camaraderie of like-minded travellers. For your peace of mind we are ATAS accredited (No A13850)

Our commitment is to make solo travel more enjoyable and affordable.

Pricing correct at 08/2023 and is subject to change until paid in full. Refer to our terms and conditions for details. ©Travel Passion Pty Ltd ABN 32 140 754 856 -Australian Federation of Travel Agents (AFTA) Member No: 13874. Approved participant in the AFTA Travel Accreditation Scheme (ATAS) No: A13850. Confederation Australian Tour Operators (CATO) Full member No.: 51925340.

Issued: 08/23





# **TERMS AND CONDITIONS**

#### TWO'S A CROWD - GROUP BOOKING CONDITIONS

These Booking Conditions set out the terms on which you contract with Travel Passion Pty Ltd trading as Two's a Crowd (TaC) for the arrangement and delivery of travel arrangements for your trip. By placing a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions.

These Booking Conditions only apply to travel arrangements which you book with us and which we agree to make, provide or perform (as applicable) as part of our contract with you as the principal operator of the travel arrangements. We reserve the right to change these Booking Conditions at any time prior to you making a booking request.

Where we act as agent for the principal operators of the travel arrangements, your contract will be with the principal operator and will be subject to the principal operator's booking conditions. To the extent we have a legal relationship with you where we are acting as agent for the principal operator of travel arrangements our Agency Booking Conditions (ancillary services) which are published on our website will apply and these Group Booking Conditions will have no effect.

"You" and "Your" means all persons named in a booking (including anyone who is added or substituted at a later date). "We", "us", "our" and Two's a Crowd means Travel Passion Pty I td

#### MAKING A BOOKING

A booking request is accepted when you pay a deposit and we issue a written (generally via email) booking confirmation. It is at this point that a contract between TaC and you comes into existence subject to these Booking Conditions. We reserve the right to decline any booking at our discretion. No employee of TaC other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount, refund or credit SERVICES

The services we provide to you are limited to (a) the arrangement and coordination of your travel arrangements; and (b) the delivery of travel arrangements which we directly control. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements

#### PRICING

PHICING Prices shown in our brochures are in Australian Dollars (\$AUD) and were accurate based on prices and exchange rates at the time of printing or publication. We reserve the right to adjust published prices due to currency fluctuations, government charges or increased costs of services at any time. Please enquire with us or check our website prior to making a booking request for the current prices. Please be aware that tour pricing August be based on a number of foreign currencies and the total cost of your trip can only be guaranteed upon final payment. Up until that time TaC reserves the right to amend your tour pricing in accordance with negative currency fluctuations and the imposition of new or amended government charges. government charges.

#### NOT INCLUDED IN THE TOUR PRICE

Unless otherwise stated, international and domestic airfares, visas, airport taxes, port taxes, city taxes, security charges, airport/hotel transfers, gratuities, items of a personal nature, travel insurance, vaccinations, emergency evacuation costs, laundry, meals (other than those stipulated), additional beverages and consumables are not included in the tour price. PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as currency devaluation, fuel or air fare surcharges, or the imposition of new or amended Government charges. We will not surcharge for currency fluctuations once full payment has been received by us. DEPOSIT

DEPOSIT A non-refundable and non-transferable deposit of 20% of the booking value or \$1500 per person (whichever is the greater) is required within seven days (unless otherwise stated). We will then issue your booking confirmation. The deposit represents a fee payable to us for services associated with the processing and confirmation of your booking and any consultations on travel arrangements that we August provide to you. Because these services are provided as soon as we confirm your booking, the deposit is non-refundable other than where we cancel your travel arrangements for reasons other than Force Majeure (see below). We are not obliged to hold or confirm any services for you until we receive your deposit. If you fail to pay the deposit on time, then we reserve the right to cancel your booking without notice. If the price of any services increases before we receive your deposit, we reserve the right to pass on this price increase to you. This is in addition to our right to increase prices prior to full payment as stated above.

#### FINAL PAYMENT

FINAL PAYMENT The balance is due up to 120 days before commencement of your trip, however, payment schedules can vary depending on our supplier requirements. Certain tours also August require payment (including full payment) earlier or additional instalment payments to be made. Payment schedules will be provided to you at the time of booking. Late payment August cause cancellation of all or part of your trip, with no refund payable. We are under no obligation to remind you of the balance becoming due. For late bookings (bookings within 120 days of departure), full payment is required at the time of request. You acknowledge that up August pat be able to coefficience in which eace were will provide your with a refund we August not be able to confirm services, in which case we will provide you with a refund.

Payments can be made by direct deposit or credit card. Unfortunately, we are unable to accept cheques or cash.

#### Account details for direct deposit are as follows:

**BENDIGO BANK** 

ACCOUNT NAME: Travel Passion Pty Ltd

#### BSB: 633-000

ACCOUNT # 138 938 485

Please include your name as the reference and advise us via email (team@twosacrowd.com. au) that you have made the payment.

As at 16/11/2021, payments made by credit card will incur a 1.20% merchant surcharge for MasterCard (including Corporate and Premium), 1.4% for Visa (including Corporate and Premium), 1.8% for American Express and 2.5% for Diners. International Credit cards attract a surcharge of 3.00%. TaC (as merchant) is fully compliant with Reserve Bank of Australia regulations with regard to credit card surcharging which took effect from 1/9/2017. CANCELLATIONS BY YOU

If you wish to cancel your trip, we require written notice and will make refunds to you less cancellation fees in accordance with the table below, calculated from the date which we

receive written notice.

Over 120 days before commencement: Deposit only

Within 119 days or no show 100%

Please note payment and cancellations conditions are different for charters such as river And ocean cruises and rail. Please refer to the relevant brochure in connection with these charters. You agree that the deductions and cancellation charges specified above are reasonable and required to protect the legitimate business interests of TaC

Please note that if you have booked and then cancel any services additional to the packaged tour arrangements (for example pre/post accommodation, airfares, transfers, travel insurance), the supplier of these services will impose cancellation fees in accordance with their terms and conditions which you will be responsible for. Tack Jugust also charge cancellation fees for these cancelled services in accordance with our Agency Booking Conditions. For group departures, a transfer of a confirmed booking to another departure date at your request is deemed to be cancellation of the original booking.

ILLNESS OR VACCINATION STATUS PREVENTING TRAVEL

If due to any illness, suspected illness or failure to satisfy any required tests (such as a PCR or rapid antigen test in relation to Covid-19):) or vaccination requirements:

- an airline or other common carrier refuses you carriage;

#### - a hotel or vessel refuses to accommodate you; or

- we or our suppliers (acting reasonably) exclude you from the trip and you are consequently prevented from commencing or continuing your trip, then:

if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.

- if you have not commenced your trip then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking. We will not be responsible for any other loss or loss you incur in connection with your booking (for example, airfares and visa expenses) if you are prevented from commencing or continuing your trip in these circumstances

CANCELLATIONS OR RESCHEDULING BY US In these Booking Conditions, the term Force Majeure means an event or events beyond our control and which we could not have reasonably prevented, and includes but is not limited to: (a) natural disasters

(including not limited to flooding, fire, earthquake, landslide, volcanic eruption), adverse weather conditions (including hurricane or cyclone), high or low water levels; (b) war, armed conflict, industrial dispute, civil strife, terrorist activity or the threat of such acts; epidemic, pandemic; (d) any new or change in law, order, decree, rule or regulation of any government authority (including travel advisories

#### and restrictions).

Force Majeure - Prior to travel

If in our reasonable opinion, we your travel arrangements cannot safely or lawfully proceed due to a Force Majeure Event, then we at our discretion August elect to:

• reschedule your travel arrangements (in whole or in part) and/or

• cancel your travel arrangements (in whole or in part), in which case our contract with you will terminate (in whole or in part)

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other for the cancellated arrangements. However, we will refund payments attributable to the cancelled travel arrangements less (a) unrecoverable third party costs and other expenses incurred by us for the cancelled travel arrangements; (b) overhead charges incurred by us relative to the price of the cancelled travel arrangements; (c) fair compensation for work undertaken by us in relation to the cancelled travel arrangements until the time of cancellation and in connection with the processing of any refund.

#### Force Majeure - During travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third-party costs only.

FORCE MAJEURE - GENERAL If we provide you with any alternative services or assistance where travel arrangements are cancelled or rescheduled due to Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance.

If we cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal quality if appropriate.

TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of postponement or cancellation of your travel arrangements by us whether due to Force Majeure or otherwise. You acknowledge that the terms in this section are reasonably necessary to protect our legitimate business interests. MINIMUM NUMBERS

MINIMUM NUMBERS Some tours are based on a minimum number of passengers travelling. We will advise you prior to confirming your booking if this is the case. If a tour fails to attract the minimum passenger numbers, the tour August be cancelled, or we August pass on any pro-rata increases in costs at our discretion. If a tour is cancelled, monies already paid by you will be refunded or credited towards future travel at your election. We will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of our cancellation. cancellation.

#### AMENDMENTS BY YOU

twosacrowd.com.au (a) team@twosacrowd.com.au (AU: 1300 55 45 01

We will endeavour to accommodate amendments and additional requests. You acknowledge that these August not be possible to fulfil. An amendment fee of AU\$50 will be levied to

communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

# **TERMS AND CONDITIONS**

#### AMENDMENTS BY US

Every effort will be made to adhere to the published touring itinerary. Occasionally, circumstances beyond our and our suppliers' control will force changes, amendments or modifications to the itinerary and its inclusions. If circumstances beyond our control such as road conditions, poor weather, changes in transport schedules and/or vehicle breakdowns mean that we need to amend your itinerary or the services with it, we shall notify you in writing as soon as possible. If the change arises during your trip, our representatives will make every effort to contact you personally. We reserve the right to substitute alternative transport or accommodation in the interests of the safety of our passengers and/or the successful completion of the interests of the safety of our passingers and of the successful completion of the interest. You agree that we have the right to pass on any costs we incur for alternative arrangements we put in place for your benefit in these circumstances. To the fullest extent permitted by law, TaC will not be responsible for any omissions or modifications to the itinerary or the inclusions made as a consequence of these circumstances. If you are entitled to any compensation at law for any changes or modifications in these circumstances, then you agree that any compensation you are entitled to will be reduced by the value of any alternative services we provide to you which you accept. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you.

#### **UNUSED & DENIED SERVICES**

No refunds will be made for of any travel arrangements not utilised, whether by choice or because of late arrival or early departure. This includes the failure of transport to operate according to schedule, which we disclaim responsibility for. If you are not fully and validly vaccinated against Covid-19 in the destination(s) where services are to be provided, and particular suppliers refuse to provide you with travel arrangements, then you agree you will not be entitled to any refund for those arrangements. We will not be responsible to you for any loss or expenses you incur (including loss of enjoyment or the costs of alternative arrangements) if you are denied services in these circumstances.

#### ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

#### PASSPORTS & VISAS

It is a requirement that you hold a valid passport and visas for your journey. It is your sole responsibility to ensure that you are in possession of the necessary documentation to comply with the laws and regulations of the countries to be visited.

#### CLIENT NAMES EXACTLY AS PER PASSPORT

For security reasons, airlines and our overseas suppliers require names to be given exactly as stated in your passport. If you do not advise the correct information and we have to reissue airline tickets or other documentation, then you will be responsible for any fees charged (such as airline cancellation charges or re-issue fees) in addition to our own reasonable administration fees

#### VACCINATIONS

It is your sole responsibility to obtain vaccinations and preventative medicines as August be required for the duration of the tour. Any information provided by us is given in good faith. Covid-19

Two's a Crowd does not require proof of vaccination against COVID-19 in order to travel with us. However, we do encourage our clients to be vaccinated in order to protect themselves and others. Specific proof of vaccination (for COVID-19 and other diseases) or testing August be required by an airline, cruise line or destination. Please ensure you check relevant requirements carefully.

#### General

You acknowledge and agree that failure to satisfy testing or vaccination requirements imposed by a destination or carrier/cruise line will be deemed a cancellation by yourself. Please refer to the "Cancellation by You" section above.

#### EXCLUSION FROM TOUR

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour host or tour guide acting reasonably August require that you leave the tour. TaC will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of your booking being cancelled or you being asked to leave the tour as described above, including costs of airfares, visas or any other expenses incurred by you as a result of our cancellation.

#### HEALTH & FITNESS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which August reasonably be expected to increase your risk of needing medical attention, or which August affect the normal conduct of the trip, then you must advise us at the time you make your booking request.

booking request. We August request you to provide an assessment of your medical condition from a qualified medical practitioner. If the assessment indicates that you will require special assistance from personnel which we cannot reasonably provide, then we August cancel your booking. Provided you notified us of your medical condition at the time you made your booking request, we will provide you with a full of refund of payments made. If you fail to provide a medical assessment within a reasonable time of our request, then this will be considered a cancellation by you. We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

#### DIETARY REQUIREMENTS

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

#### TRAVEL INSURANCE

For international tours, it is a condition of travel that each passenger is adequately covered by an appropriate comprehensive travel insurance policy to cover cancellation, medical requirements, luggage, repatriations, medical evacuation and additional expenses. For domestic travel (ie within Australia), travel insurance is strongly recommended. Please also check the contingencies of your prospective insurance cover and ensure you are aware of its conditions and omissions. We strongly advise travel insurance is purchased at time of booking to provide full cover. You must provide us with the insurance company name, policy number and emergency contact number relating to such a policy within 14 days of final payment being made.

#### COMPLAINTS

If you have a complaint about any aspect of the travel arrangements, you must immediately bring it to the attention of TaC or our local representative at the time to give us the opportunity to put things right. If you fail to do this, you agree that you waive the right to make a future claim against us in connection with the problem. If you notify us or our local representative of the problem and the problem is not solved to your satisfaction you must forward your complaint in writing to TaC no later than 30 days after completion of the tour, otherwise you waive the right to make a claim against us in connection with the problem. INDEPENDENT SERVICES

TaC We are not responsible for any additional activities or excursions which are not included in the booked itinerary or which we sell as agent for the principal operator. Any advice or recommendation made by a guide or local representative does not make us responsible. ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which August be greater than those present in your everyday life. This could be as a result of the adventurous nature of your trip or the visiting of destinations which present geographical, political or cultural risks and dangers. You should consult guidance issued by the Department of Foreign Affairs and Trade (DFAT) applicable to the destinations within your litinerary. You acknowledge that your choice to travel is made having had the benefit of DFAT guidance, and you accept any additional personal risks associated with your travel. To the fullest extent permitted by law, we disclaim any liability for these risks

#### RESPONSIBILITY

Services supplied by independent suppliers

Where a third party over whom we have no direct control (Independent Supplier) is the supplier of travel arrangements that form part of your trip, you acknowledge that our obligations to you are limited to taking reasonable steps to select a reputable Independent Supplier and arranging for them to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include but are not limited to airlines, railway and cruise operators, hoteliers, independent transport companies (i.e., vehicles not operated by us) and common carriers.

Where a third party over whom we have no direct control (Independent Suppliers) is the supplier of travel arrangements that form part of your tour, you acknowledge that our obligations to you are limited to arranging for the Independent Supplier to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include airlines, railway and cruise operators, hoteliers and common carriers. To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Any claims you have in this regard must be made against the Independent Supplier. You acknowledge that the Independent Supplier's liability to you August be limited by their own terms and conditions.

#### Services we directly supply

To the extent only that we are the principal supplier of travel arrangements or other services to you which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or where the supplier is not an Independent Supplier) if they were carrying out the work we had asked them to do. We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

#### GENERAL LIABILITY LIMITATION

You acknowledge that travel arrangements or services which comply with local laws and regulations will be deemed to have been properly performed, even if this would not be considered the case in

Australia. Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, TaC disclaims all warranties. To the fullest extent permitted by law, the maximum liability of TaC to you under these Booking Conditions, in tort (including negligence) or at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having them resupplied.

#### DEEMED ACCEPTANCE

Detended to the provide the terms of the provided the terms of the person who August have booked the tour on your behalf. If you book on behalf of another party, you represent and warrant to TaC that you are duly authorised to provide the agreement and consent the other party and you agree that you will be responsible for any loss or damage TaC incurs if this is not the case.

#### IMAGE RELEASE

IMAGE RELEASE When on tour, we August from time to time take photographs or make recordings of you and tour activities that August identify you. We reserve the right to use any photographs and/or recordings for promotional reasons. In using such images, you consent to the use of such images or recordings by us and you acknowledge that you will not be entitled to payment or other compensation for the giving of this consent. If you do not consent to the release and use of your image, then please advise TaC in writing within 30 days following payment of your deposit your deposit.

#### GENERAL

twosacrowd.com.au (a) team@twosacrowd.com.au (AU: 1300 55 45 01

The contract between you and Travel Passion Pty Ltd trading as Two's a Crowd is deemed to have been made in the State of Victoria, Australia, and shall be governed by the laws Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria.

If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed from these conditions without affecting the remaining provisions. Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here https://twosacrowd.com.au/privacy-policy/ UPDATED 23/01/2023

