

**PERU,
BOLIVIA &
GALAPAGOS**



**BUCKET
LIST TOUR**

- Exclusively for solo travellers
- Visit amazing destinations
- Your own room - always!

**EXCLUSIVE
SOLOS ONLY
TOUR**

**24 DAY
SOLOS TOUR
SEPTEMBER - OCTOBER 2024**

SOUTH AMERICAN ADVENTURE

www.twosacrowd.com.au





Most people who return from Peru and Bolivia bring back tales of wonder, tradition, diverse culture, wild landscapes and life changing experiences.

If you're looking for an adventure rich in ancient history, cultural diversity and spectacular scenery, then why not join us on our 24 day, solo tour to South America? You'll wander through striking cities, bustling markets, and take on the magnificent jungle and Inca trails. You'll also make the pilgrimage to the fascinating Inca citadel of Machu Picchu. And if that's not enough adventure for you, we have included an 8 day extension to Galapagos where you will explore the islands and get in touch with the culture of Ecuador. Take a trip round one of the most attractive cities in

South America, Quito and discover Ecuadorian life in all its splendour. Cruise to the picturesque Isabela Island to swim, snorkel or just relax beachside. Visit the Giant Tortoise Breeding Center, the Flamingo Lagoon and the Charles Darwin Research Station, before heading to Santa Cruz island where you'll see the amazing Giant Tortoises in their natural habitat.

Peru and Bolivia highlights include:

- Visit the ancient cities of Lima, Cusco and La Paz.
- Spend two nights in the heart of the Amazon jungle.
- Take in a wealth of ancient monasteries.
- Make the pilgrimage to the sacred Machu Picchu.
- See the 'floating islands' on Lake Titicaca.
- Try out the wonderful national dishes.
- Immerse yourself in local culture and tradition.

Galapagos highlights include:

- Explore the bustling city of Quito and discover the rich heritage of its colonial past.
- Take a speed boat to Isabela Island to visit the Flamingo Lagoon and the Giant Tortoise Breeding Center.
- Swim, snorkel and relax in the calm waters of Tintorerias Island.
- Visit Santa Cruz island and see the Giant Tortoises in their natural habitat.

Will you join us?



Day 1 - Wednesday 18th September 2024
LIMA (D)

On arrival at Lima's Jorge Chavez International Airport you'll be transferred to your hotel in the well-known coastal suburb of Miraflores. Your Two's a Crowd Tour Host will meet you at the hotel to assist with check-in, answer any questions you may have and confirm the time for our welcome meeting and dinner, which will take place that evening with our Tour Leader and Two's a Crowd host.

 *Your own room at 'El Tambo II Hotel' or similar*

Day 2 - Thursday 19th September 2024
LIMA (B,D)

Our first full day on tour is a chance for us to explore our home for the next two days, the colourful city of Lima. Founded in 1535 by the Spanish conquistador, Francisco Pizarro, it was from Lima that all Spanish territories in South America were governed. Few cities at that time could rival Lima's power, wealth and opulence. However its glory days ended in 1746 when the city was virtually destroyed by an earthquake. Many of the colonial buildings were rebuilt and we'll get a first-hand look at several of them on our tour. The striking Plaza Mayor (Plaza de Armas), flanked by some of the most important buildings in town such as the cathedral, the huge

Government Palace and the Archbishop's Palace, constitutes the heart of the city.

In the morning, we'll visit the nearby San Francisco Monastery, with its catacombs containing some 70,000 human remains. Next we head to the Central market where we'll take a walking tour. The market has a huge variety of fresh produce on offer including fruits, vegetables and even Guinea pigs! We'll get the opportunity to try some local Peruvian fruits and street food.

Next we visit China town, before returning to our hotel. The rest of the afternoon is free for to explore at leisure. Wander around Miraflores, visit Parque del Amor (Love's Park) where you can enjoy a view across Lima's beaches, or catch a taxi to visit the Gold Museum or the Larco Museum, which is renowned for its ancient pottery collection. You may want to visit the impressive National Museum of Anthropology, Archaeology and History of Peru, which is home to a wonderful collection of cultural exhibits. Your Two's a Crowd Tour Host and Guide will assist with organising such optional activities. During your time here, you may wish to try ceviche, Peru's national dish, which is raw fish marinated in lime juice and often served with hot peppers. This culinary delight is a must for all seafood lovers!

 *Your own room at 'El Tambo II Hotel' or similar*



Day 3 - Friday 20th September 2024

LIMA (B)

Today is all yours to continue exploring Lima. Spend the day walking around the beachside district of Barranco where streets are lined with traditional casonas (colonial-style houses) or why not take the opportunity to visit some local bars and try various pisco cocktails along the way?



Your own room at 'El Tambo II Hotel' or similar

Day 4 - Saturday 21st September 2024

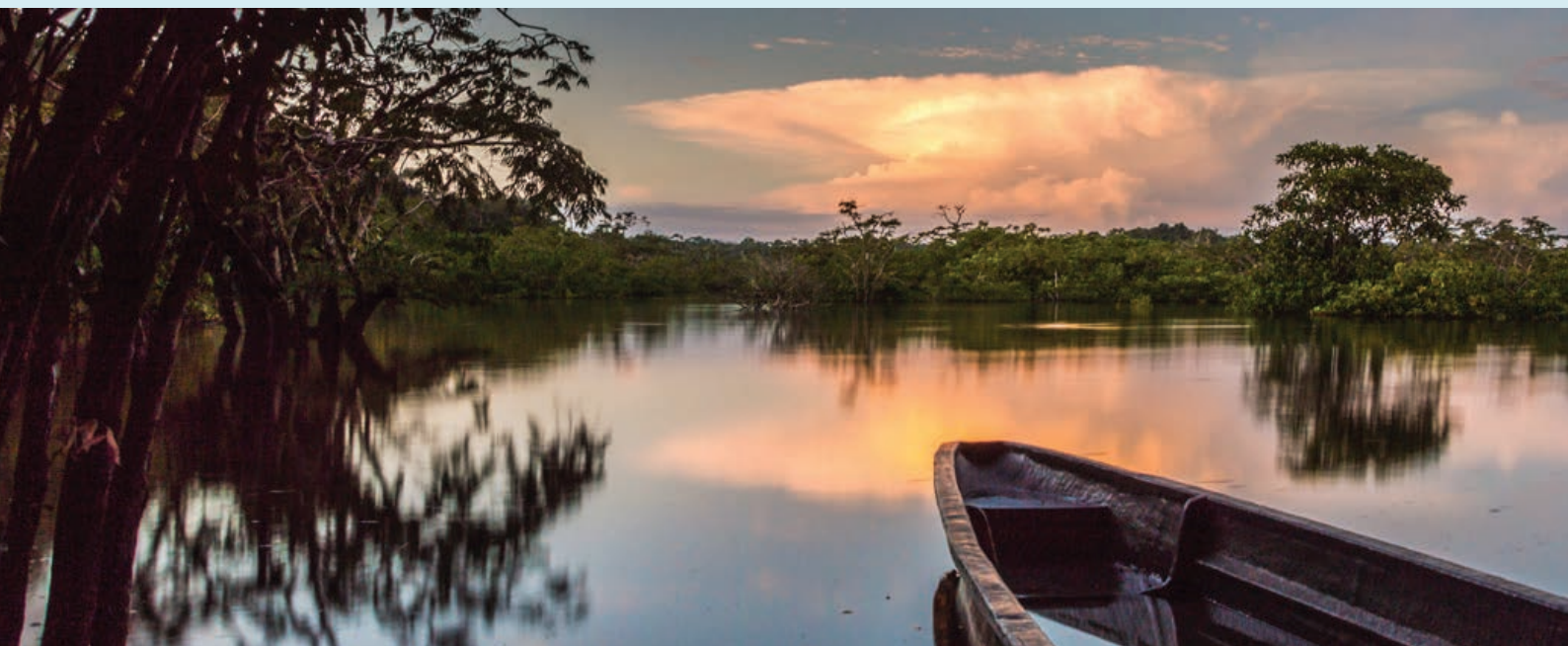
LIMA / PUERTO MALDONADO (B,L,D)

Today you will catch a flight to Puerto Maldonado. On arrival in the afternoon, take a bus to the port where you will board motorised canoes and head into the Amazon rainforest. We will continue our journey by bus or car for 45 minutes to the indigenous community of Infierno. Then will take a motorboat along the warm and calm waters of the Tambopata River. The estimated travel time is roughly 30 minutes, during which we will enjoy a delicious lunch typical of the Peruvian jungle. After this relaxing boat ride we will arrive at the lodge where you will receive a warm welcome by the lodge manager. Then, you will be assigned your rooms and your guide will explain the activities which will start your tour of the jungle.

After a rest, our naturalist guide will take you to The Tower (42 meters high) to overview the Rainforest. Return to Lodge and see the Sunset Point. Then, our naturalist guide will give an informative presentation about the distinct species of caiman that can be observed in the Tambopata National Reserve, in order to allow guests to learn more about this endangered species. After dinner head out on a caiman search. We will return to the river with our flashlights in search of the red reflection of caiman eyes lurking along the riverbank. With luck, we will have the opportunity to see some nocturnal animals as well. It is a magical feeling to witness them being alone in the wilderness.



Your own room at 'Explorers Inn (standard room or similar)



Day 5 - Sunday 22nd September 2024

PUERTO MALDONADO (B,L,D)

In order to have the best chance of observing endangered Giant River Otters, it is necessary to wake up very early to walk to Cocococha lake, a walk of 5 ½ km; during which our naturalist guide will explain to us about the principal ecosystems of the tropical forest, as well as the diverse species of fauna that we see on the way. While we play a game of hide and seek with the River Otters, we will enjoy a snack and a short journey around the lake on small catamarans, in order to enjoy the variety of wildlife that can only be found in this ecosystem. Return to the lodge for lunch.

After a rest we will visit a local farm close to the lodge, which belongs to a member of the local community. This activity directly supports the economic development of the La Torre community and gives us the opportunity to see and try various natural products of the area. Then, enjoy your farewell dinner in the lodge.

 *Your own room at 'Explorers Inn (standard room or similar)*

Day 6 - Monday 23rd September 2024

PUERTO MALDONADO / CUSCO (B)

This morning wake early to visit the parrot clay lick, which is a 40 minutes' walk from the lodge. A clay lick is an exposed area of clay with higher concentrations of salts and other important minerals, where parrot species converge to eat. In our case this is a small wall close to the river, allowing observation of various species of parrots and parakeets which you can see eating the clay. We will then return to the lodge walking one of our trails, where if we are lucky, we may see other animals in their natural habitat.

After breakfast, take a ride back to Puerto Maldonado by outboard motorized canoe. You will then be transferred to the airport to take your flight to Cusco. Spend a little time acclimatizing to the high altitude (3,450 m) and then head out on an orientation walk with your tour leader. You'll visit the facade of Qoricancha temple, the local San Pedro market, the main square, past the 12 Angled Stone, Regocijo Square and San Blas Square. Lastly, stop of at the Xapiri Ground art gallery and cafe – no ordinary eatery, this project empowers indigenous communities to maintain their cultural traditions through collaborative art installations and fair-trade practices.

 *Your own room at 'Hacienda Cusco Centro Historico' or similar*



Day 7 - Tuesday 24th September 2024
CUSCO (B)

Today is a free day in Cusco. Today you should use your ticket called 'Boleto Turistico' that was included on your program. This boleto Turistico (Tourist Ticket) gives you entry to different places in Cusco. Some of these places are visited during your city tour. However, on your free time in Cusco you will be able to use this Boleto Turistico to visit the rest of the museums, churches and sites. On the backside of the ticket you will find information about opening and closing times and some telephone numbers, etc.

You will also find a map of the central parts of Cusco, and a little map that gives you a hint on where some places outside Cusco are located (Machu Picchu, Chinchero, Pisac, Urubamba, Ollantaytambo etc.).

Also, we recommend that you to visit the traditional and picturesque neighborhood of San Blas. To get here, you have to take a short but increasingly steep walk from the Plaza de Armas. Here, you can find art studios, artisan workshops, many of the best bars and restaurants. It's a great area to wander around.



Your own room at 'Hacienda Cusco Centro Historico' or similar



Day 8 - Wednesday 25th September 2024

SACRED VALLEY OF THE INCAS (B,L)

Today we travel by private bus through the Sacred Valley, known as Wilcamayo by the Incas. The lush, fertile valley has long been the main source of food for the high Andes. Maize crops can be seen surrounding the river and covering the terraces carved high into the valley walls. At the Sacred Valley we'll visit the stone fortress of Sacsayhuaman where massive stone blocks that form the walls of this site give you an awesome picture of how highly developed Inca engineering was. We'll head to a community in the Valley to learn about local lifestyle and activities and if our visit coincides with market day we'll spend time browsing the stalls in search of hand-painted beads or warm ponchos and maybe practicing some of the local language, Quechua. Typical lunch is included today. In the afternoon, we'll head to the town of Ollantaytambo that was built over an ancient Inca town, a magnificent example of Inca urban planning. This is one of the few places where the Incas defeated the Spanish. Ollantaytambo's archaeological site is located to the east of the Plaza de Armas. The upper terraces of this site offer great photo opportunities of the squared grid town below.



Your own room at 'Intipunku Hotel Standard Room' or similar

Day 9 - Thursday 26th September 2024

AGUAS CALIENTES (B,D)

This morning is free for you to continue exploring the town of Ollantaytambo. At midday we'll walk to the train station located near the hotel where we'll board the 'Expedition' train towards Aguas Calientes, a modern little town close to the Sanctuary of Machu Picchu. The train ride to Machu Picchu is one of the most beautiful journeys in Peru. After passing the Sacred Valley of the Incas, the train starts to descend gradually along the edge of the Urubamba River, till it finally reaches the cloud forest. After approximately 1 hour 45 minutes we'll arrive in Aguas Calientes, where we'll be taken to our hotel. The remainder of the afternoon is free and we recommend you visit the open-air market, filled with displays of local Andean curios and clothing or relax at the thermal baths located at the end of the town. Tonight's dinner is included at a local restaurant.



Your own room at 'Hatun Inti Classic Hotel' or similar




Day 10 - Friday 27th September 2024
MACHU PICCHU / CUSCO (B)

In the morning, you will be taken to the Machu Picchu ruins starting with a short bus ride up the steep, zigzagging road to the impressive Lost City of the Incas. Upon your arrival, you will get into the archaeological zone of Machu Picchu and the tour guide will show you the most important sectors of this great Inca City, such as the great Intiwatana (solar clock), the Sun Temple, the urban sector, the agricultural sector among others. Machu Picchu was long thought to be legendary. Then in 1911, the explorer Hiram Bingham stumbled upon it remains. Machu Picchu stands 2,430 m above sea-level, in the middle of a tropical mountain forest, in an extraordinarily beautiful setting. It was probably the most amazing urban creation of the Inca Empire at its height; its giant walls, terraces and ramps seem as if they have been cut naturally in the continuous rock escarpments. After the tour, you will return to the town by bus and will have some free time to get some lunch (not included). Then, you will take the tourist train back to Ollantaytambo town, followed by a private transfer to your hotel in Cusco.

 *Your own room at 'Hacienda Cusco Centro Historico' or similar*

Day 11 - Saturday 28th September 2024
MACHU PICCHU / CUSCO (B)

Today is free for you to continue exploring Cusco.

 *Your own room at 'Hacienda Cusco Centro Historico' or similar*

Day 12 - Sunday 29th September 2024
PUNO (B,L)

Today, you will travel to Puno (10 hours bus journey). The service will be provided in private transportation to Puno. This is a unique experience; the first half of the journey is dominated by the magnificent Andean mountains which tower over the deep valleys. It then reaches the gentler, rolling Andean Plains, where vicuñas and alpacas can be seen. In this journey, you can enjoy different locations that hold magical charm and an ancestral history, such as: The Sistine Chapel of the Americas or the Andahuaylillas church, which was built during the 17th century; the archaeological site of Raqchi, also known as Temple of Wiracocha, the majestic La Raya pass (road limit between Cusco and Puno, with a beautiful view of the Chimboya Glacier). Lunch is included in a restaurant on route. Located on the shores of Lake Titicaca, Puno is a melting pot of Aymara and Quechuan Indian culture and traditional Andean customs are still strongly represented here. The town is known as the folklore capital of Peru and is famous for its traditional dances. Many festivals are celebrated here, so if you're lucky your visit might coincide with one of the colorful evening parades, when the streets fill with costumed dancers and musicians. The night of day 12 you will stay in a Puno hotel. Lake Titicaca is the highest navigable lake in the world, sitting at 3,820 m above sea level. From the shoreline, the water stretches out almost as far as the eye can see, its expanses just waiting to be explored.

 *Your own room at 'Hotel La Hacienda Plaza' or similar*



Day 13 - Monday 30th September 2024

LAKE TITICACA (B)

Today we'll visit Lake Titicaca, the highest navigable lake in the world, sitting at 3,820 m above sea level. The lake contains numerous islands whose inhabitants continue to live as their ancestors did. Today we visit Uros and Taquile Island on a full day tour by boat. The Uros people live on 'floating islands' and navigate in their traditional boats, both made out of totora reeds. The Uros on the islands have intermarried with the Aymara and no pure Uros exist. The people are friendly, but very poor, and consequently there are constant requests for money. Rather than giving the children money or sweets, we suggest that you buy their little reed boats or drawings. Next we continue to Taquile Island, located on the Peruvian side of Lake Titicaca, 45km offshore from the city of Puno and a two hour boat journey. About 2,200 people live on the island and the Taquile people are known for their kindness, their weaving skills, their pre-Columbian constructions and lovely countryside. You'll find some of the highest-quality handicrafts in Peru on Taquile. In the afternoon, we'll return to Puno by boat.

 *Your own room at 'Hotel La Hacienda Plaza' or similar*

Day 14 - Tuesday 1st October 2024

LA PAZ (B)

Today, you will travel to Desaguadero, where you'll cross the border into Bolivia. The first stop is the Peruvian migration office where you'll be asked to leave the bus and proceed through Peruvian migration. (Here your Peruvian Tour Leader will say goodbye) Then walk via a bridge to the Bolivian side, submit your passport at the Bolivian migration office and reboard the bus, which will continue to La Paz (Here your Bolivian Tour Leader will meet you). On your way to La Paz, you will stop at Tiahuanaco for a guided visit. Tiahuanaco archaeological site was where the Incas learned about building systems and agricultural practices. This was the base of a great civilization that began around 500 BC before mysteriously 'disappearing' around 1200 AD. It is believed that the ceremonial complex date back to the 8th century AD and was once at the center of a powerful and self-sustaining empire based in the southern Central Andes. The sprawling ruins comprise of temples, courtyards, terraced pyramids, monolithic stone statues and gateways. The most famous structure is the Puerta Del Sol (Gateway of the Sun). From the ruins it is less than a two-hour drive to La Paz, where you'll spend the night. You will enjoy spectacular views of the city on your approach, due to its unique location in the middle of a vast volcanic crater that resembles a bowl.

 *Your own room at 'Rosario de la Paz Hotel' or similar*



Day 15 - Wednesday 2nd October 2024
LA PAZ (B)

This morning board a vehicle and head through the streets of La Paz into the countryside. Take a 2 1/2 walk through the Palca Canyon observing geological formations that have been called 'El Valle de las Ánimas' due to their appearance. At the bottom of this valley, the snowy Illimani prevails, which due to its great height can be seen practically throughout the route, you can also observe some endangered animals such as the Vizcacha, the Chinchilla and even with a little luck you can see the imposing condor flying over the area. At the end of the tour, we will return to your hotel. Recommendations: Light clothing, hiking shoes, sunscreen, windbreaker and hat.



Your own room at 'Rosario de la Paz Hotel' or similar

Day 16 - Thursday 3rd October 2024
LA PAZ (B,D)

The 'City of Contrast', La Paz is a blend of many civilizations. Today head out on a half day tour to experience the city. Visit the Killi Killi viewpoint where you can take impressive pictures over the sprawling metropolis. Then visit the historic center of the city of La Paz, Plaza Murillo, Executive Palace, Legislative Palace, the Metropolitan Cathedral. Next head out to the amazing Valley of the Moon. Along the way you will see the replica of the Tiwanaku semisubterranean temple located in front of the city's Stadium. Arrival to the Valle de Luna of amazing geological formations of clay created by the erosion of the winds and heavy rains creating an attractive lunar landscape. On the return to the city center, the yellow line cable car will be boarded to enjoy a beautiful panorama of the city of La Paz in one of the most picturesque means of urban air transport by cable that will allow you to find the secrets of the city from the air as well as admire the snow-capped mountain of Illimani. Continue to the Mercado de las Brujas, a place full of traditions and objects to carry out ancestral Andean rituals, craft markets where the heartbeat of this charming city is felt. In the evening, you will enjoy an included farewell dinner at a local restaurant in La Paz.




Your own room at 'Rosario de la Paz Hotel' or similar



Day 17 - Friday 4th October 2024
QUITO (B,D)

This morning we fly from La Paz to Quito for the next exciting stage of our epic journey - Ecuador and the famous Galapagos Islands. On arrival we transfer at Quito Airport to our hotel. After settling into your hotel, we'll meet and take a walking tour to the famous Calle La Ronda, Quito's oldest street. La Ronda is a peek into the colonial past of the city. This quaint street offers the city's best in one place.. Sitting at an altitude of 2,850m, under the gaze of Volcan Pichincha, Quito is one of the most attractive cities in South America. Long and incredibly thin, the city stretches along a central valley formed by the east and west ranges of the Andes. Although compact, Quito's Old Town is full of historic buildings with more than 30 churches to explore, not to mention the fascinating museums. Its dynamic nightlife and atmospheric streets showcase Ecuadorian life in all its splendour. La Compania de Jesus is considered by many to be the most beautiful in the Americas and it's certainly one of the most ornate. It's claimed that seven tonnes of gold leaf cover the interior whilst the exterior is decorated with statues, busts, sculpted heads and a jungle of carved leaves.

Dinner and Galapagos briefing will be held at the hotel tonight with our new guide.

 *Your own room at 'Le Parc Hotel' or similar*

Day 18 - Saturday 5th October 2024
ISABELA ISLAND (B,D)

Early in the morning we'll transfer to Quito airport for our flight to Santa Cruz Island. The Galapagos National Institute has introduced a Transit Control Card. This card has a cost of US\$20 and it must be purchased by every person travelling to the Galapagos Islands after checking in at Quito airport. Upon arrival you need to go through immigration and pay the Galapagos National Park entrance fee of US\$100 in cash (small bills please). We land at about midday and transfer from the airport to the port of Puerto Ayora (Santa Cruz Island) for lunch (not included). After lunch we travel by private speed boat for approx 2.5-3hr speed to Isabela Island. While the seas are not especially bumpy this time of year (June to September are best avoided, if you do suffer from seasickness best to take your medication just in case. Upon arrival at Isabela Island you need to pay the USD10 dock fee collected by the Galapagos National Park. As per all the random and mandatory fees charged by the Galapagos National Park, these fees can change without notice. After a brief rest at the hotel, we'll head to the Flamingo Lagoon, the largest coastal lagoon found in the Galapagos and one of the main reproductive sites for the grand majority of flamingos. If you are up for a walk, ask your tour leader to point you in the direction of a walking track that takes you back into town.

 *Your own room at 'Casa Marita Hotel' or similar*



Day 19 - Sunday 6th October 2024

ISABELA ISLAND (B,L)

After lunch you will be transferred to the main dock to take a small boat to have a snorkel tour at Tintoreras Islet, named like that because of the presence of an important number of white tipped sharks, sea lions, and tropical fishes, and sometimes Galapagos penguins are seen. You will have a walk around this volcanic islet then time to have lunch and free afternoon to have fun on the beach. After exploring the ocean, it's time to explore the land, with its most important representatives, the Giant tortoises, in this island, they offer visitors a real experience with them where you can see the tortoises in all their stages, from the eggs to the big ones, then you will continue to do a hike in the mangroves trails to pass by lagoons, this is the only place in the world where flamingos, sea lions and penguins co-exist, so be aware of all the fantastic experiences you are about to live.



Your own room at 'Casa Marita Hotel' or similar

Day 20 - Monday 7th October 2024

ISABELA ISLAND (B)

Today is free for you to explore, with some optional activities on offer. You can go for a (long walk or (easy bike ride to the 'Muro de las Lagrimas' (Wall of Tears). From 1946 to 1959, the Ecuadorian government designated Isabela Island as a penal colony. Prisoners were obligated to build a wall with enormous blocks of lava. The site takes its name from the arduous labour and harsh conditions in which the prisoners lived.



Your own room at 'Casa Marita Hotel' or similar

Day 21 - Tuesday 8th October 2024

SANTA CRUZ (B)

Today, we'll take a private speedboat to Puerto Ayora (Santa Cruz Island) where we'll be transferred to our hotel. Drop off your bags, grab your camera and head off to the Charles Darwin Research Station. The station's visitor centre is an essential stop for anyone interested in the archipelago's natural and human history, and keen to learn more about conservation efforts to preserve the unique ecosystems of the Galapagos. It also offers a great chance for close-up encounters with giant tortoises, and you can see many newborn and young giant turtles - part of the breeding program to reintroduce them to their natural habitat. After lunch we continue exploring Santa Cruz Island on a walk to Tortuga Bay, a picturesque beach located approximately 1hr walk (each way) from town. Water and snacks are not available in Tortuga Bay so come prepared.




Your own room at 'Solymar Hotel' or similar



Day 22 - Wednesday 9th October 2024

SANTA CRUZ (B)

Today is free for you to continue to explore Santa Cruz island. You can opt to take on a vehicle based tour to the highland and see the Giant Tortoises in their natural habitat or visit the beaches nearby the town, have a coffee in the local shops, or buy in handicrafts or art pieces from the Islands. Join your tour leader for a group dinner (own expense) before returning to Quito tomorrow.

 *Your own room at 'Solymer Hotel' or similar*

Day 23 - Thursday 10th October 2024

QUITO (B,D)

After breakfast we're transferred to the airport in time for our late morning flight back to Quito. We'll arrive at our hotel in the afternoon. You are then free to relax and enjoy Quito at your leisure, before the farewell dinner.

 *Your own room at 'Le Parc Hotel' or similar*

Day 24 - Friday 11th October 2024

QUITO (B)

Sadly our adventure has come to an end. After breakfast our group transfer will depart for the airport for your flight home.



ALTITUDE SICKNESS

Parts of your trip go above 2800 metres / 9200 feet where it is common for travellers to experience some adverse health effects due to the altitude - regardless of your age, gender and fitness. It even happened to Sir Edmund Hillary!

Before your trip: Some pre-existing medical conditions are known to severely worsen at high altitude and be difficult to adequately treat on the ground, leading to more serious consequences. It is imperative that you discuss your pre-existing medical condition/s with your doctor. We understand certain medications are reported to aid acclimatising to high altitude. Please discuss these options with your doctor.

During your trip: While our guides have basic first aid training and are aware of the closest medical facilities, it is very important that you are aware of the cause and effects of travelling at altitude, monitor your health and seek assistance accordingly.

DIVING IN THE GALAPAGOS

Due to our internal safety policy our Hosts and Guides are specifically prohibited from recommending or assisting with booking this activity.



TOUR PRICING: A\$14,658

TOUR DATES: 18TH SEPTEMBER - 11TH OCTOBER 2024



Tour Inclusions:

- Local English speaking tour leaders throughout Peru.
- Local guides at some sights.
- All transport, sightseeing and excursions as per the itinerary.
- Flights Lima - Puerto Maldonado, Puerto Maldonado - Cusco (via Lima)
- 23 nights hotel accommodation in your own room — always!
- Meals as per itinerary (B=breakfast, L=lunch, D=dinner)
- All sightseeing, guided tours and entrance fees as detailed in the itinerary
- Group Airport Arrival and departure transfers.
- Two's a Crowd tour host from Australia.

Tour Exclusions:

- All international airfares.
- Flight LaPaz - Quito
- Travel insurance (we can assist).
- Visas.
- Services not mentioned in the itinerary.
- Late check out at hotels.
- Meals and drinks not mentioned in the itinerary.
- Tips for leaders, guide and driver.
- Expenditure of personal nature.
- Optional activities.



CONTACT THE TEAM



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ABOUT TWO'S A CROWD: We are an award winning tour company exclusively dedicated to the needs of solo travellers. At Two's a Crowd, single and solo travellers have access to fantastic itineraries at great prices without ever feeling like a third wheel to someone else's private getaway. Our travellers enjoy the best of both worlds: private time, personalised attention, low single supplements, as well as the camaraderie of like-minded travellers. For your peace of mind we are ATAS accredited (No A13850).

Our commitment is to make solo travel more enjoyable and affordable.

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Issued: 09/23



TERMS AND CONDITIONS

TWO'S A CROWD - GROUP BOOKING CONDITIONS

These Booking Conditions set out the terms on which you contract with Travel Passion Pty Ltd trading as Two's a Crowd (TaC) for the arrangement and delivery of travel arrangements for your trip. By placing a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions.

These Booking Conditions only apply to travel arrangements which you book with us and which we agree to make, provide or perform (as applicable) as part of our contract with you as the principal operator of the travel arrangements. We reserve the right to change these Booking Conditions at any time prior to you making a booking request.

Where we act as agent for the principal operators of the travel arrangements, your contract will be with the principal operator and will be subject to the principal operator's booking conditions. To the extent we have a legal relationship with you where we are acting as agent for the principal operator of travel arrangements our Agency Booking Conditions (ancillary services) which are published on our website will apply and these Group Booking Conditions will have no effect.

"You" and "Your" means all persons named in a booking (including anyone who is added or substituted at a later date). "We", "us", "our" and Two's a Crowd means Travel Passion Pty Ltd.

MAKING A BOOKING

A booking request is accepted when you pay a deposit and we issue a written (generally via email) booking confirmation. It is at this point that a contract between TaC and you comes into existence subject to these Booking Conditions. We reserve the right to decline any booking at our discretion. No employee of TaC other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount, refund or credit.

SERVICES

The services we provide to you are limited to (a) the arrangement and coordination of your travel arrangements; and (b) the delivery of travel arrangements which we directly control. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements

PRICING

Prices shown in our brochures are in Australian Dollars (\$AUD) and were accurate based on prices and exchange rates at the time of printing or publication. We reserve the right to adjust published prices due to currency fluctuations, government charges or increased costs of services at any time. Please enquire with us or check our website prior to making a booking request for the current prices. Please be aware that tour pricing may be based on a number of foreign currencies and the total cost of your trip can only be guaranteed upon final payment. Up until that time TaC reserves the right to amend your tour pricing in accordance with negative currency fluctuations and the imposition of new or amended government charges.

NOT INCLUDED IN THE TOUR PRICE

Unless otherwise stated, international and domestic airfares, visas, airport taxes, port taxes, city taxes, security charges, airport/hotel transfers, gratuities, items of a personal nature, travel insurance, vaccinations, emergency evacuation costs, laundry, meals (other than those stipulated), additional beverages and consumables are not included in the tour price.

PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as currency devaluation, fuel or air fare surcharges, or the imposition of new or amended Government charges. We will not surcharge for currency fluctuations once full payment has been received by us.

DEPOSIT

A non-refundable and non-transferable deposit of 20% of the booking value or \$1500 per person (whichever is the greater) is required within seven days (unless otherwise stated). We will then issue your booking confirmation. The deposit represents a fee payable to us for services associated with the processing and confirmation of your booking and any consultations on travel arrangements that we may provide to you. Because these services are provided as soon as we confirm your booking, the deposit is non-refundable other than where we cancel your travel arrangements for reasons other than Force Majeure (see below). We are not obliged to hold or confirm any services for you until we receive your deposit. If you fail to pay the deposit on time, then we reserve the right to cancel your booking without notice. If the price of any services increases before we receive your deposit, we reserve the right to pass on this price increase to you. This is in addition to our right to increase prices prior to full payment as stated above.

FINAL PAYMENT

The balance is due up to 120 days before commencement of your trip, however, payment schedules can vary depending on our supplier requirements. Certain tours also may require payment (including full payment) earlier or additional instalment payments to be made. Payment schedules will be provided to you at the time of booking. Late payment may cause cancellation of all or part of your trip, with no refund payable. We are under no obligation to remind you of the balance becoming due. For late bookings (bookings within 120 days of departure), full payment is required at the time of request. You acknowledge that we may not be able to confirm services, in which case we will provide you with a refund.

Payments can be made by direct deposit or credit card. Unfortunately, we are unable to accept cheques or cash.

Account details for direct deposit are as follows:

BENDIGO BANK

ACCOUNT NAME: Travel Passion Pty Ltd

BSB: 633-000

ACCOUNT # 138 938 485

Please include your name as the reference and advise us via email (team@twosacrowd.com.au) that you have made the payment.

As at 16/11/2021, payments made by credit card will incur a 1.20% merchant surcharge for MasterCard (including Corporate and Premium), 1.4% for Visa (including Corporate and Premium), 1.8% for American Express and 2.5% for Diners. International Credit cards attract a surcharge of 3.00%. TaC (as merchant) is fully compliant with Reserve Bank of Australia regulations with regard to credit card surcharging which took effect from 1/9/2017.

CANCELLATIONS BY YOU

If you wish to cancel your trip, we require written notice and will make refunds to you less cancellation fees in accordance with the table below, calculated from the date which we

receive written notice.

- Over 120 days before commencement: Deposit only
- Within 119 days or no show 100%

Please note payment and cancellations conditions are different for charters such as river and ocean cruises and rail. Please refer to the relevant brochure in connection with these charters. You agree that the deductions and cancellation charges specified above are reasonable and required to protect the legitimate business interests of TaC.

Please note that if you have booked and then cancel any services additional to the packaged tour arrangements (for example pre/post accommodation, airfares, transfers, travel insurance), the supplier of these services will impose cancellation fees in accordance with their terms and conditions which you will be responsible for. TaC may also charge cancellation fees for these cancelled services in accordance with our Agency Booking Conditions. For group departures, a transfer of a confirmed booking to another departure date at your request is deemed to be cancellation of the original booking.

ILLNESS OR VACCINATION STATUS PREVENTING TRAVEL

If due to any illness, suspected illness or failure to satisfy any required tests (such as a PCR or rapid antigen test in relation to Covid-19;) or vaccination requirements:

- an airline or other common carrier refuses you carriage;
- a hotel or vessel refuses to accommodate you; or
- we or our suppliers (acting reasonably) exclude you from the trip and you are consequently prevented from commencing or continuing your trip, then:
- if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.
- if you have not commenced your trip then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking. We will not be responsible for any other loss or loss you incur in connection with your booking (for example, airfares and visa expenses) if you are prevented from commencing or continuing your trip in these circumstances.

CANCELLATIONS OR RESCHEDULING BY US

In these Booking Conditions, the term Force Majeure means an event or events beyond our control and which we could not have reasonably prevented, and includes but is not limited to:

- (a) natural disasters (including not limited to flooding, fire, earthquake, landslide, volcanic eruption), adverse weather conditions (including hurricane or cyclone), high or low water levels; (b) war, armed conflict, industrial dispute, civil strife, terrorist activity or the threat of such acts; epidemic, pandemic; (d) any new or change in law, order, decree, rule or regulation of any government authority (including travel advisories and restrictions).

Force Majeure – Prior to travel

If in our reasonable opinion, your travel arrangements cannot safely or lawfully proceed due to a Force Majeure Event, then we at our discretion may elect to:

- reschedule your travel arrangements (in whole or in part) and/or
- cancel your travel arrangements (in whole or in part), in which case our contract with you will terminate (in whole or in part)

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other for the cancelled arrangements. However, we will refund payments attributable to the cancelled travel arrangements less (a) unrecoverable third party costs and other expenses incurred by us for the cancelled travel arrangements; (b) overhead charges incurred by us relative to the price of the cancelled travel arrangements; and (c) fair compensation for work undertaken by us in relation to the cancelled travel arrangements until the time of cancellation and in connection with the processing of any refund.

Force Majeure – During travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third-party costs only.

FORCE MAJEURE - GENERAL

If we provide you with any alternative services or assistance where travel arrangements are cancelled or rescheduled due to Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance.

If we cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal quality if appropriate.

TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of postponement or cancellation of your travel arrangements by us whether due to Force Majeure or otherwise. You acknowledge that the terms in this section are reasonably necessary to protect our legitimate business interests.

MINIMUM NUMBERS

Some tours are based on a minimum number of passengers travelling. We will advise you prior to confirming your booking if this is the case. If a tour fails to attract the minimum passenger numbers, the tour may be cancelled, or we may pass on any pro-rata increases in costs at our discretion. If a tour is cancelled, monies already paid by you will be refunded or credited towards future travel at your election. We will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of our cancellation.

AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil. An amendment fee of AU\$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.



TERMS AND CONDITIONS

AMENDMENTS BY US

Every effort will be made to adhere to the published touring itinerary. Occasionally, circumstances beyond our and our suppliers' control will force changes, amendments or modifications to the itinerary and its inclusions. If circumstances beyond our control such as road conditions, poor weather, changes in transport schedules and/or vehicle breakdowns mean that we need to amend your itinerary or the services with it, we shall notify you in writing as soon as possible. If the change arises during your trip, our representatives will make every effort to contact you personally. We reserve the right to substitute alternative transport or accommodation in the interests of the safety of our passengers and/or the successful completion of the itinerary. You agree that we have the right to pass on any costs we incur for alternative arrangements we put in place for your benefit in these circumstances. To the fullest extent permitted by law, TaC will not be responsible for any omissions or modifications to the itinerary or the inclusions made as a consequence of these circumstances. If you are entitled to any compensation at law for any changes or modifications in these circumstances, then you agree that any compensation you are entitled to will be reduced by the value of any alternative services we provide to you which you accept. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you.

UNUSED & DENIED SERVICES

No refunds will be made for any travel arrangements not utilised, whether by choice or because of late arrival or early departure. This includes the failure of transport to operate according to schedule, which we disclaim responsibility for. If you are not fully and validly vaccinated against Covid-19 in the destination(s) where services are to be provided, and particular suppliers refuse to provide you with travel arrangements, then you agree you will not be entitled to any refund for those arrangements. We will not be responsible to you for any loss or expenses you incur (including loss of enjoyment or the costs of alternative arrangements) if you are denied services in these circumstances.

ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

PASSPORTS & VISAS

It is a requirement that you hold a valid passport and visas for your journey. It is your sole responsibility to ensure that you are in possession of the necessary documentation to comply with the laws and regulations of the countries to be visited.

CLIENT NAMES EXACTLY AS PER PASSPORT

For security reasons, airlines and our overseas suppliers require names to be given exactly as stated in your passport. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will be responsible for any fees charged (such as airline cancellation charges or re-issue fees) in addition to our own reasonable administration fees.

VACCINATIONS

It is your sole responsibility to obtain vaccinations and preventative medicines as may be required for the duration of the tour. Any information provided by us is given in good faith.

Covid-19

Two's a Crowd does not require proof of vaccination against COVID-19 in order to travel with us. However, we do encourage our clients to be vaccinated in order to protect themselves and others. Specific proof of vaccination (for COVID-19 and other diseases) or testing may be required by an airline, cruise line or destination. Please ensure you check relevant requirements carefully.

General

You acknowledge and agree that failure to satisfy testing or vaccination requirements imposed by a destination or carrier/cruise line will be deemed a cancellation by yourself. Please refer to the "Cancellation by You" section above.

EXCLUSION FROM TOUR

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour host or tour guide acting reasonably may require that you leave the tour. TaC will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of your booking being cancelled or you being asked to leave the tour as described above, including costs of airfares, visas or any other expenses incurred by you as a result of our cancellation.

HEALTH & FITNESS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may reasonably be expected to increase your risk of needing medical attention, or which may affect the normal conduct of the trip, then you must advise us at the time you make your booking request.

We may request you to provide an assessment of your medical condition from a qualified medical practitioner. If the assessment indicates that you will require special assistance from personnel which we cannot reasonably provide, then we may cancel your booking. Provided you notified us of your medical condition at the time you made your booking request, we will provide you with a full refund of payments made. If you fail to notify us at that time or if you fail to provide a medical assessment within a reasonable time of our request, then this will be considered a cancellation by you. We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

DIETARY REQUIREMENTS

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

TRAVEL INSURANCE

For international tours, it is a condition of travel that each passenger is adequately covered by an appropriate comprehensive travel insurance policy to cover cancellation, medical requirements, luggage, repatriations, medical evacuation and additional expenses. For domestic travel (ie within Australia), travel insurance is strongly recommended. Please also check the contingencies of your prospective insurance cover and ensure you are aware of its conditions and omissions. We strongly advise travel insurance is purchased at time of booking to provide full cover. You must provide us with the insurance company name, policy

number and emergency contact number relating to such a policy within 14 days of final payment being made.

COMPLAINTS

If you have a complaint about any aspect of the travel arrangements, you must immediately bring it to the attention of TaC or our local representative at the time to give us the opportunity to put things right. If you fail to do this, you agree that you waive the right to make a future claim against us in connection with the problem. If you notify us or our local representative of the problem and the problem is not solved to your satisfaction you must forward your complaint in writing to TaC no later than 30 days after completion of the tour, otherwise you waive the right to make a claim against us in connection with the problem.

INDEPENDENT SERVICES

TaC We are not responsible for any additional activities or excursions which are not included in the booked itinerary or which we sell as agent for the principal operator. Any advice or recommendation made by a guide or local representative does not make us responsible.

ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of the adventurous nature of your trip or the visiting of destinations which present geographical, political or cultural risks and dangers. You should consult guidance issued by the Department of Foreign Affairs and Trade (DFAT) applicable to the destinations within your itinerary. You acknowledge that your choice to travel is made having had the benefit of DFAT guidance, and you accept any additional personal risks associated with your travel. To the fullest extent permitted by law, we disclaim any liability for these risks

RESPONSIBILITY

Services supplied by independent suppliers

Where a third party over whom we have no direct control (Independent Supplier) is the supplier of travel arrangements that form part of your trip, you acknowledge that our obligations to you are limited to taking reasonable steps to select a reputable Independent Supplier and arranging for them to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include but are not limited to airlines, railway and cruise operators, hoteliers, independent transport companies (i.e., vehicles not operated by us) and common carriers.

Where a third party over whom we have no direct control (Independent Suppliers) is the supplier of travel arrangements that form part of your tour, you acknowledge that our obligations to you are limited to arranging for the Independent Supplier to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include airlines, railway and cruise operators, hoteliers and common carriers. To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Any claims you have in this regard must be made against the Independent Supplier. You acknowledge that the Independent Supplier's liability to you may be limited by their own terms and conditions.

Services we directly supply

To the extent only that we are the principal supplier of travel arrangements or other services to you which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or where the supplier is not an Independent Supplier) if they were carrying out the work we had asked them to do. We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

GENERAL LIABILITY LIMITATION

You acknowledge that travel arrangements or services which comply with local laws and regulations will be deemed to have been properly performed, even if this would not be considered the case in

Australia. Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, TaC disclaims all warranties. To the fullest extent permitted by law, the maximum liability of TaC to you under these Booking Conditions, in tort (including negligence) or at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having them resupplied.

DEEMED ACCEPTANCE

By making a booking request, you are deemed to have agreed and consented to all terms in these Booking Conditions and in any other documents provided to you by TaC or any other person who may have booked the tour on your behalf. If you book on behalf of another party, you represent and warrant to TaC that you are duly authorised to provide the agreement and consent the other party and you agree that you will be responsible for any loss or damage TaC incurs if this is not the case.

IMAGE RELEASE

When on tour, we may from time to time take photographs or make recordings of you and tour activities that may identify you. We reserve the right to use any photographs and/or recordings for promotional reasons. In using such images, you consent to the use of such images or recordings by us and you acknowledge that you will not be entitled to payment or other compensation for the giving of this consent. If you do not consent to the release and use of your image, then please advise TaC in writing within 30 days following payment of your deposit.

GENERAL

The contract between you and Travel Passion Pty Ltd trading as Two's a Crowd is deemed to have been made in the State of Victoria, Australia, and shall be governed by the laws of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria.

If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed from these conditions without affecting the remaining provisions.

Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here <https://twosacrowd.com.au/privacy-policy/>

UPDATED 23/01/2023



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