

**ANCIENT TEMPLES  
& MODERN  
SIGHTS**

- Exclusively for solo travellers
- Visit amazing destinations
- Your own room - always!



**3 NIGHT  
NILE RIVER  
CRUISE  
INCLUDED!**

**EXCLUSIVE  
SOLOS ONLY  
TOUR**



**16 DAY  
SOLOS TOUR**

**OCTOBER 2023**

**EGYPT & JORDAN  
DISCOVERY**

# EGYPT & JORDAN DISCOVERY

16 DAY SOLOS TOUR

4TH – 19TH

OCT 2023

From the Valley of the Kings to the awe-inspiring ruins of Petra, this adventure through Egypt and Jordan reveals so much more than the sphinxes and tombs of your childhood dreams. You'll sail down the ancient Nile and fall under its spell, visit traditional village communities, dig for obscure treasure in ancient marketplaces and dip your feet into the crisp salt waters of the Dead Sea.

Travel to Egypt and experience the history and culture on a tour that explores Cairo, cruises along the Nile and visits Luxor, Aswan and the famous Abu Simbel temples. Then continue on to Jordan, with the sweeping desert and echoing formations of Wadi Rum, the hidden and hand-hewn facades of Petra and the ancient Roman ruins at Jerash all make Jordan a true adventurer's paradise.



*Will you join us?*

### DAY 1 Wednesday 4th Oct CAIRO (D)

Welcome to Cairo! You will be met at the airport and transferred to your hotel. Today is simply an arrival day, so you can arrive in Cairo at any time, although you will need to be in the hotel foyer to meet your fellow travellers, local tour guide and the Two's a Crowd Host around 6pm this evening. We will have tour briefing and enjoy our first meal together as a group. Cairo is one of the great cities of antiquity and its history can perhaps be symbolised by two imposing landmarks—the Pyramids of Giza and the Mosque of Mohammed Ali. If you arrive early, perhaps go out and explore the busy streets of this city of contrasts- where you can see donkey carts and expensive cars, medieval slums and modern shopping malls.

*Please note: the Novotel is a “dry” (no alcohol) hotel, however there are a number of great options in the surrounding Zamalek area.*

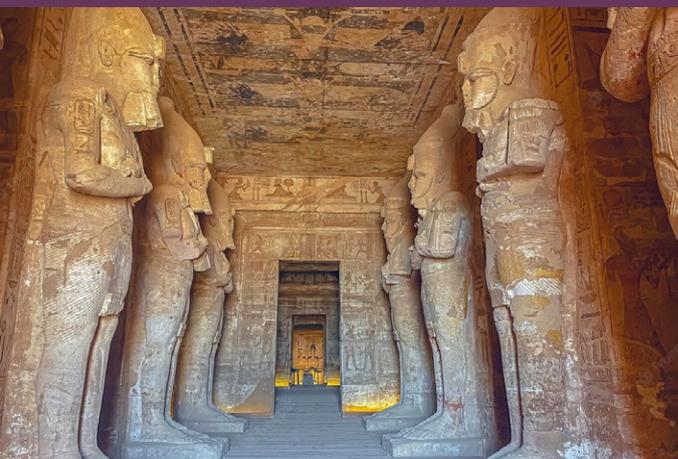
 Your own room at Novotel El Borg or similar

### DAY 2 Thursday 5th Oct ASWAN (B/D)

After breakfast we will transfer to Cairo airport and travel to Aswan. Welcome to Aswan, Egypt's southernmost city. Its easy-going charm is due in no small part to its large Nubian population. The city is Egypt's southern gateway to Africa and an important market town, so take time here to check out one of the country's best bazaars. When you arrive, you'll explore the beautiful Temple of Isis (the Goddess of health, marriage and wisdom), which was rescued from the rising waters of the Nile and relocated on Philae Island. It's a marvel of decorative pylons featuring some of Egypt's finest carvings—definitely one of the real gems of Upper Egypt. In any free time, you might choose to visit the excellent Nubian Museum, which showcases the history, art and culture of the Nubians. This evening you'll experience modern Nubian culture first-hand with a visit to a nearby village. You'll join a local Nubian family for dinner and get an unforgettable insight into the daily life of the local people. This is a rare and memorable experience, giving you the chance to become fully immersed in the local culture.

 Your own room at Basma Aswan Hotel or similar





## DAY 3 Friday 6th Oct NILE CRUISE (B/L/D)

This morning we take a short flight (approx. 45 minutes) from Aswan to Abu Simbel, where we will explore some magnificent temples. Built by Ramses II, it was the gateway to Egypt for Southern Africans and its imposing facade clearly delineated the line between what was the Pharaoh's land and what was not. With the four gargantuan statues of Ramses guarding the Great Temple, carved directly out of the mountain on the west bank of the Nile, this is one of Egypt's most memorable sights. Return from Abu Simbel and transfer to meet your Nile cruise boat. Enjoy a fantastic mix of total relaxation and organized sightseeing on an iconic Nile River cruise to Luxor.

*Note: Nile cruise boats are typically very large with a passenger capacity of around 150. All cabins have private facilities and the boat is fully air-conditioned. Evenings will be spent on the boat, so make full use of the boat's facilities where you can relax on the top deck by the pool and watch the stunning Nile scenery pass by. All meals are included on board. Although we use the best possible five-star rated cruise boats available, please note that the local equivalent of five stars isn't to the same standard that we might expect at home. They are very comfortable and a great way to experience the Nile (due to varying schedules we aren't able to provide advance notice of which exact boat we'll be sailing on).*



Your own cabin onboard a Nile Radamis boat or similar

## DAY 4 Saturday 7th Oct NILE CRUISE (B/L/D)

Continue your leisurely cruise down the Nile, with today's stop Kom Ombo Temple, north of Aswan. Built on a high

dune overlooking the Nile, the complex sits picturesquely ruined on the river's edge and dates back to the early 2nd century BC. The complex is unique because it has a mirror-image design, divided down the middle, with either side dedicated to a different set of Gods. One half is known as the Temple of Sobek (the crocodile-headed god of fertility), and it includes details on the Ancient Egyptian's relationship with crocodiles, whom they revered and feared in equal measure. The other half is dedicated to Haroeris (also known as Horus the falcon god), and the whole temple is full of fascinating reliefs. Return to the cruise boat where you'll continue travelling upriver, with free time relaxing on the sundeck and taking in the surrounding sights – desert hills forming a backdrop to lush riverbanks, fishermen casting their nets and farmers working their land.



Your own cabin onboard a Nile Radamis boat or similar



## DAY 5 Sunday 8th Oct NILE CRUISE (B/L/D)

Today finds you moored near Edfu, a beautifully preserved temple also dedicated to Horus, the falcon-headed god. You will disembark and discover the lively streets of Edfu town—get acquainted the bustling town centre and the bazaar. There is the chance to visit the Temple of Edfu\*. Back on board continue towards Luxor passing through the Esna Locks. It is not uncommon to have to queue to proceed through the locks, a great opportunity to check out the process from up on deck with a cool drink in hand, and listen to the shouts of the many captains as they navigate their way through the various small boats of merchants selling their wares to a captive audience—life on the Nile! Arrive Luxor around 3pm. You will visit the Luxor temple.

***\*Note: The only mode of transport available to visit the Edfu temple is by local horse/carriages. As a responsible travel focused business, animal welfare is extremely important to us and we want to ensure that we are not promoting any activities where the working animals are not properly cared for. Unfortunately, some operators of the horse/carriages have been found to be in breach of our animal welfare guidelines and it is, for this reason, we will no longer include the visit to Edfu Temple. In addition to the animal welfare concerns, there has also been a substantial amount of feedback suggesting that the experience itself is quite uncomfortable due to the pushy nature of the vendors and local suppliers outside the site. While we recommend that you do not use the horse/carriage to visit the Temple, the decision is ultimately up to you. Edfu is an included stop on the Nile River cruise schedule.***



Your own cabin onboard a Nile Radamis boat or similar

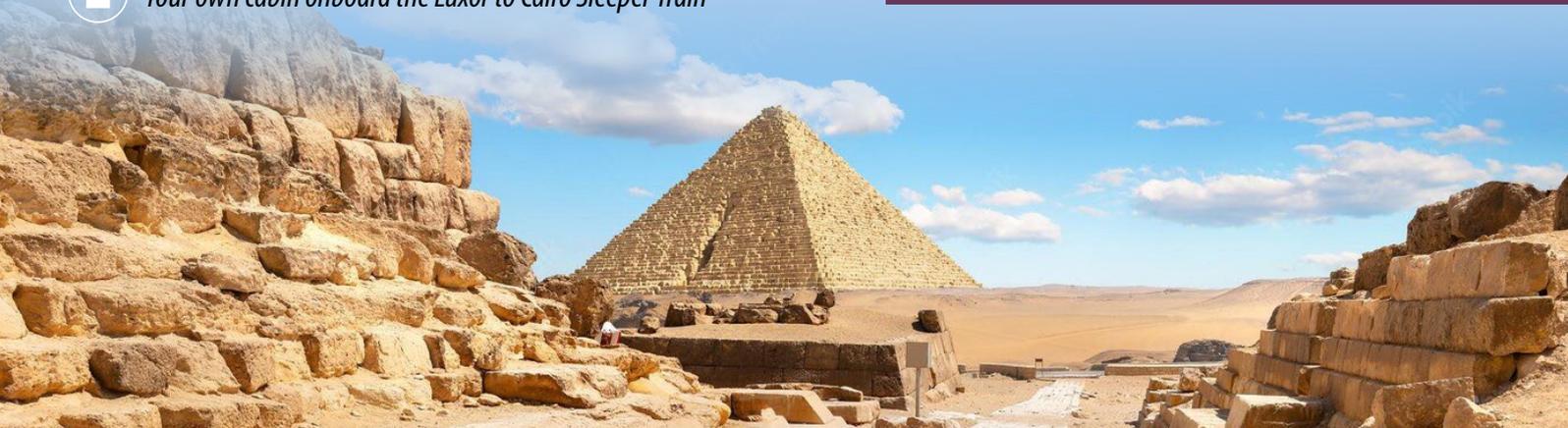


## DAY 6 Monday 9th Oct LUXOR – TRAIN TO CAIRO (B/D)

Rise early this morning and head into the Valley of the Kings. Buried under the arid hills are over 60 tombs of pharaohs, many richly decorated with reliefs and paintings. Explore this sprawling and spectacular place where discoveries are still being made. Tutankhamun's final resting place is also located here, and you'll have free time to visit it. Your guide will explain the funerary rites of the ancient Egyptians and significance of the many paintings and hieroglyphics. You will visit three royal tombs and then continue to the Temple of Queen Hatshepsut, set in a spectacular natural amphitheatre. Visit the valley of the queens. Your final stop is the Colossi of Memnon—giant statues that were once part of an impressive colonnade. Crossing to the East Bank of the Nile. Travel to Karnak, one of the world's most celebrated temple complexes, built over a period of some 200 years, and some of it dating back to 2,055 BC. Your guided tour of the temple reveals its finest sections. Afterwards you will transfer to the hotel, where there is plenty of time to freshen up before you are transferred to the railway station for the overnight sleeper train to Cairo.

*Accommodation aboard the overnight train is in your own cabin, although there are 2 beds which convert to bunk beds. All bedding is provided on board and western-style toilets are located in each carriage. Your bags will be stored in your cabin, where airline-style dinner and breakfast will be served. However, it may be worth bringing some additional snacks, especially if you are vegetarian or have dietary requirements. Your tour leader can help you to arrange this. Despite being a tourist class train, facilities are basic. Please also keep in mind general train cleanliness may not be to the same standards you are accustomed to.*

 Your own cabin onboard the Luxor to Cairo Sleeper Train





## DAY 7 Tuesday 10th Oct CAIRO (B/D)

After breakfast on board, we will arrive in to Giza Station. Today you will dive into another layer of Egyptian history: medieval Cairo. Head to Khan al-Khalili Bazaar, Cairo's oldest mosque and the Gayer-Anderson Museum. The 'Khan', sprawling around an old area known as Al-Azhar, is a quintessentially Cairo experience—a warren of alleys with stalls serving up a succession of intoxicating scenes. It retains a distinctly medieval feel. You will explore the gold market, 'perfume street' and the spice market, where heady aromas hang in the air like a thick blanket of Damascene cloth (which can be purchased next door in the cloth market). The gorgeous 9th-century Ibn Tulun Mosque is one of the oldest and largest in Egypt, possibly its most beautiful too. Its perfectly proportioned courtyard and distinctive minaret make it a masterpiece of Islamic architecture. Nearby stands the Gayer-Anderson Museum, housed in two fine old villas and vaunting a fascinating collection of Arabic artefacts, furniture and memorabilia. Also don't miss the chance to drink Arabic coffee or mint tea from Cairo's oldest cafe, it has a long history and fantastic atmosphere. This evening you will get to share an authentic Egyptian meal with a local family. Visit a family home, chat with the local family members about life in the Middle East, and learn some of your favourite traditional Egyptian dishes while enjoying a delicious dinner.



*Your own room at Novotel El Borg or similar*

## DAY 8 Wednesday 11th Oct CAIRO (B/L)

This morning after breakfast drive out to Giza, home to perhaps the greatest iconic structures ever created by man - the Pyramids and the Sphinx. Instantly familiar yet retaining

a mystique and power, getting up close to these incredible pharaonic tombs is captivating. For an additional charge you may be able to go inside the Great Pyramid of Khufu (or Cheops). The Egyptian Museum is simply one of the world's great museums, home to a stupendous collection of antiques and treasures from the region. We will head here after lunch and your expert guide will take you through Egypt's rich and fascinating dynastic history. You will then have some free time to explore on your own; you may wish to visit the Royal Mummy Room (included). Afterwards, meet up with your guide and head out for a walking tour to experience a more modern side of Cairo and gain an understanding of how locals live today. You'll sample some of Cairo's favourite street food and see interesting architecture along the way.



*Your own room at Novotel El Borg or similar*

## DAY 9 Thursday 12th Oct AMMAN (B)

This morning you will be transferred to the airport for your flight to Amman, the capital of Jordan. On arrival we will be met at the airport by our new Country leader and guide, and taken to our central hotel. Cosmopolitan and contemporary, yet steeped in biblical history, Amman has served as the modern and ancient capital of Jordan and is one of the oldest continuously inhabited cities in the world. A 1994 excavation uncovered homes and towers believed to have been built during the Stone Age (circa 7000 BC). Maybe head to the Old Town's Roman Amphitheatre, find fine culture at the Jordan National Gallery of Fine Arts, look down on the city from the hilltop Temple of Hercules, or begin your Jordan experience with a relax in a Turkish bath house. Soak up the atmosphere as you sip mint tea in a café.

 *Your own room at Toledo Hotel or similar*

## DAY 10 Friday 13th Oct AMMAN – AQABA (B)

After breakfast today we will journey down the Desert Highway, with the beach resort of Aqaba as your destination (approx. 4 hrs). The small Ottoman Mamluk Fort, dating from the 14th century and from where Lawrence of Arabia rode to Cairo, is worth a look. Otherwise, most of the fun is to be found in the water. Acquaint yourself with the hotel's pool, or head to the beach – some of the best snorkelling in the world can be found around the untouched coral reefs just south of the town.

 *Your own room at City Tower Hotel or similar*



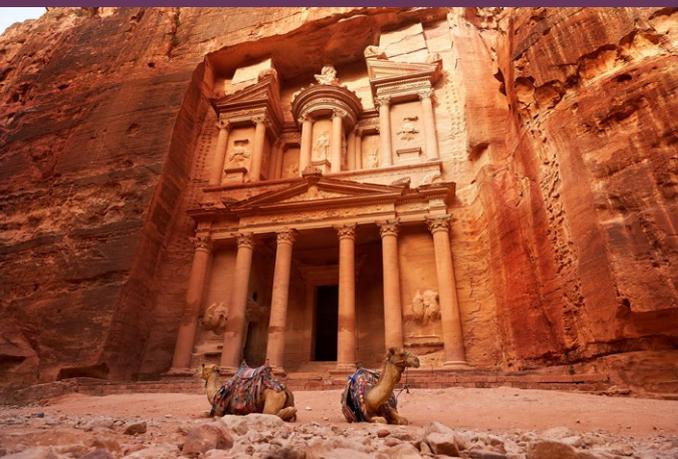
## DAY 11 Saturday 14th Oct AQABA – WADI RUM (B/D)

This morning you will see the contrast between the sparkling waters of the Red Sea and an ochre sea of desert on the way to spell-binding Wadi Rum. Drive approximately 1 hour into this desolate yet achingly romantic landscape the way the locals do – in rather old, rickety (but reliable) jeeps operated by the local Bedouin Community. After lunch (not included) in the small village of Rum and a browse around the city centre, you will visit some of the most stunning desert scenery you'll ever witness. Wadi Rum is a truly spectacular desert landscape. Visit several of the distinctive rock formations and soak in the vast silence of this lunar-like landscape. Today you will also meet your new Bedouin Friends, the backbone of Jordan. Journey through the sweeping swathes of desert, wondering how this place could be liveable until you soon get your answer—a group of dark tents low-pitched to the ground: a Bedouin camp. Meaning 'Desert Dwellers' in Arabic, the Bedouins are a semi-nomadic people considered by many to be the predecessors of the settled Arabs, and in Jordan up to 40 per cent of the general population is believed to possess Bedouin ancestry. This might explain the legendary hospitality of the Jordanians—in traditional Bedouin culture, a huge onus is placed on taking in and feeding any visitor, and so a very warm welcome is assured on your arrival. This evening enjoy a delicious dinner cooked in an earthen oven by your Bedouin Hosts. Zarb (otherwise known as Bedouin barbeque) has been prepared for centuries by Bedouins in the Arabian Peninsula, who cooked their food underground in their earth ovens. Cooking time can take 2.5 – 3 hours. Once the food is ready the sand and blankets are removed to reveal the delicious slow cooked smoky meat and perfectly cooked vegetables. Spend the night in this incredible location, deep in Wadi Rum and under a huge expanse of stars.

**Note: Here we stay in permanent Bedouin-style tents with shared bathroom facilities. Tents are luxuriously furnished complete with comfortable king-size or twin beds, Bedouin sofa, mirrors, lamps, and the finest bed linens. All the furniture is hand-made. There is cosy relaxation area outside the tent to watch the stars at night. Electricity is provided in the guest tents in the evenings via solar power. Each tent has a private terrace with a fantastic view over the Wadi Rum Mountains.**



 Your own luxury desert tent within the camp



### DAY 12 Sunday 15th Oct WADI RUM – PETRA (B/D)

After waking up in the unique surrounds of the Bedouin camp this morning, you will enjoy a walk around the area (the length of the walk will depend on how energetic you are feeling) before scaling one of the large dunes to enjoy sensational views of the surrounding area. Keen photographers will be delighted. You will then continue your journey to the fabled city of Petra (approx. 2.5 hrs). On arrival there is time in the afternoon to check out the town that has grown up around the site, and to just relax... ready for a big day of exploring Petra tomorrow.



*Your own room at P. Quattro Hotel or similar*

### DAY 13 Monday 16th Oct PETRA (B/D)

Petra is justifiably on most people's list of 'must-visit' places. It is the jewel of Jordan, the lost city of the biblical Nabateans, an impressive series of tombs and dwellings hidden behind ornate façades carved directly into the rock. Dating back to the 6th century BC, the site was lost to Western minds until it was rediscovered in 1812 by a Swiss explorer. The iconic Petra view is arguably the single most striking sight of the entire region. The first taste of this exquisite craftsmanship among such stark scenery is a moment that manages to be both eagerly anticipated and also an almost surreal surprise. The Siq leads through the rock and is sometimes only a few metres wide, with walls soaring up to 180 metres on either side, and it is impossible not to imagine the armies and traders who made their way down here in the ancient times. Petra's greatest surprise, however, is its size. With your guide you will explore the old Roman road, amphitheatre and several old tombs. You will

also climb up to the second beautiful façade of the Monastery, from where you will have a magnificent view of the entire site. This is a memorable day exploring a truly extraordinary destination- a highlight of your trip. Later in the afternoon we return to our hotel where it won't take much convincing to try a soothing traditional Turkish bath. The rest of the day will be at your leisure—perhaps take the chance to witness Petra by night- seeing it lit up by flickering candle light while Bedouin music plays is a magical experience.



*Your own room at P. Quattro Hotel or similar*

### DAY 14 Tuesday 17th Oct PETRA – AMMAN (B)

Petra is an incredible site and almost demands more than one visit. If you want to see more, then get up early to soak in the dramatic setting, walk to extra sites like the High Place of Sacrifice, and just try to comprehend the history and life of a city that was once able to challenge the might of Rome. Later, the ancient Crusader castle at Shobak makes as imposing sight as you make the short drive up to it. It was originally built to protect the eastern flank of the Latin Kingdom and its trade routes to the sea before it fell to Saladin in 1189 AD. Stroll the site and discover a small chapel, original gatehouse, and find out where a long, dark secret passage leads. Continue half an hour to the ancient village at Dana, on the edge of the Dana Biosphere Reserve, where local artisans sell attractive silver jewellery and charms. Drive on to Madaba (approx. 3 hrs), home to a number of fine Byzantine mosaics. Visit the Greek Orthodox Church of St. George and see an impressive mosaic map of the Holy Land that clearly depicts Palestine and Lower Egypt around 550 AD. We will arrive in to Amman in the late afternoon, where you can spend the evening in one of its several fine restaurants.



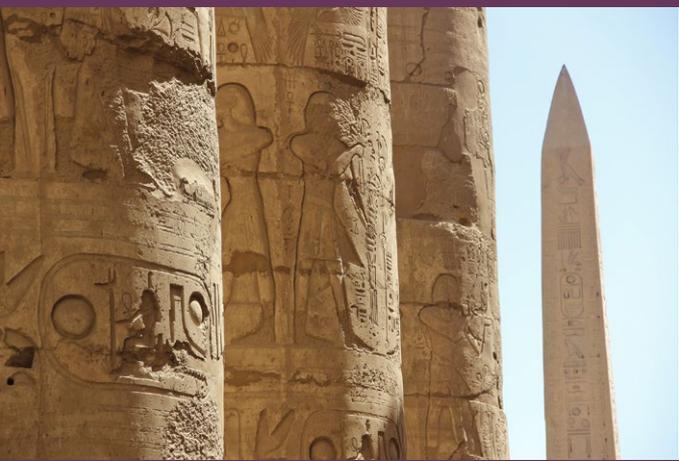
**Note: Please be aware that Kerak Castle is not included in your tour, as it is often very congested and busy. However, if there is sufficient interest among members of the group, your leader can also arrange an optional visit to Kerak Castle. Many travellers however prefer to spend extra time in Amman.**

 Your own room at Toledo Hotel or similar

### DAY 15 Wednesday 18th Oct AMMAN (B/L/D)

 Your own room at Toledo Hotel or similar

Today you will leave Amman for a short drive north (approx. 1 hr) to Jerash, once one of the grandest ancient Roman cities in the world. These are some of the best Greco-Roman ruins around. Reaching its zenith as a favourite of the emperor Hadrian, it has a striking collection of archways and theatres, baths, public buildings and colonnaded streets, and is a beautiful place to spend a morning exploring. Grand ionic columns encircle the city's centrepiece, the Oval Plaza, a wonderfully atmospheric place to linger after exploring Jerash's riches. You better have packed your swim gear, because in the afternoon you can wash off the dust from exploring ruins with a dip like no other. Drive approx. 1.5 hrs to spend the afternoon on the shores of the Dead Sea. Named for the scarcity of life in its waters, this lake is so intensely salty that the density of the water makes swimming and getting underneath the surface very difficult. Floating on the surface without any sort of lilo makes for a unique pleasure though. Maybe grab a handful of the shoreline's mud and slick it over your body on the way back in—it's full of nutrient-rich natural minerals and will leave your skin feeling luxurious. Afterwards you will return to Amman for the evening (approx. 1 hr journey). Tonight the group will spend their farewell night together at one of the many restaurants and bars in West Amman, or ask your leader about the traditional cafés dotted around the city where locals spend their evenings.



## DAY 16 Thursday 19th Oct AMMAN DEPARTURE DAY (B)

After breakfast our tour ends as we transfer to the airport for our flight home, or onwards for further adventures. Alternatively, we can organise for you to stay for a night or two longer in Amman if you wish.

## FANCY SOME EXTRA TIME IN EGYPT OR JORDAN?

The Two's a Crowd booking team can organise pre-tour accommodation in Cairo or post-tour accommodation in Amman so that you can explore further at leisure. Alternatively, why not join **Two's a Crowd** on our preceding solos tour to Morocco which starts in Casablanca on the evening of the 20th September 2023. Ask our friendly Two's a Crowd team for more information.



# TOUR INCLUSIONS

TOUR PRICING: A\$8,900

TOUR DATES: 4th – 19th October 2023



## TOUR INCLUSIONS

- Two's a Crowd Tour Host
- 11 nights' accommodation in your own hotel room, as well as 3 nights onboard the MS Nile Radamis in your own cabin, 1 night in the desert in your own Bedouin-style tent, and 1 night in your own cabin onboard a sleeper train
- Meals as per itinerary (B=breakfast, L=lunch, D=dinner, S=supper)
- Return group transfers from airport to hotel at the start and end of the tour
- All transport as detailed in the itinerary by comfortable air-conditioned bus, riverboat, and sleeper train
- Professional English-speaking guide throughout
- All sightseeing, guided tours, and entrance fees as detailed in the itinerary
- Solo room – always!

## TOUR EXCLUSIONS

- Travel Insurance (we can assist)
- International flights to the start/end of the tour
- Expenses of a personal nature, such as laundry, taxis, souvenirs, and phone calls
- Meals and drinks not included in the itinerary
- Pre- and post-tour accommodation (we can assist)
- Visa costs (if applicable)
- Any tours listed as "Optional Tours" (and are subject to change, depending on weather and schedule changes)
- Gratuities (optional)



## NEED MORE INFO?

## CONTACT THE TEAM

 [twosacrowd.com.au](https://twosacrowd.com.au)

 [team@twosacrowd.com.au](mailto:team@twosacrowd.com.au)

 1300 55 45 01

ABOUT TWO'S A CROWD: We are an award winning tour company exclusively dedicated to the needs of solo travellers. At Two's a Crowd, single and solo travellers have access to fantastic itineraries at great prices without ever feeling like a third wheel to someone else's private getaway. Our travellers enjoy the best of both worlds: private time, personalised attention, low single supplements, as well as the camaraderie of like-minded travellers. For your peace of mind we are ATAS accredited (No A13850).

Our commitment is to make solo travel more enjoyable and affordable.

Pricing correct at 25/05/2022 and is subject to change until paid in full. Refer to our terms and conditions for details.

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Issued: 25/05/2022



# TERMS AND CONDITIONS

## TWO'S A CROWD - GROUP BOOKING CONDITIONS

These Booking Conditions set out the terms on which you contract with Travel Passion Pty Ltd trading as Two's a Crowd (TaC) for the arrangement and delivery of travel arrangements for your trip. By placing a booking with us, you acknowledge that you have read, understood and agree to be bound by these Booking Conditions.

These Booking Conditions only apply to travel arrangements which you book with us and which we agree to make, provide or perform (as applicable) as part of our contract with you as the principal operator of the travel arrangements. We reserve the right to change these Booking Conditions at any time prior to you making a booking request.

Where we act as agent for the principal operators of the travel arrangements, your contract will be with the principal operator and will be subject to the principal operator's booking conditions. To the extent we have a legal relationship with you where we are acting as agent for the principal operator of travel arrangements our Agency Booking Conditions which are published on our website will apply and these Group Booking Conditions will have no effect. "You" and "Your" means all persons named in a booking (including anyone who is added or substituted at a later date). "We", "us", "our" and Two's a Crowd means Travel Passion Pty Ltd.

## MAKING A BOOKING

A booking request is accepted when you pay a deposit and we issue a written (generally via email) booking confirmation. It is at this point that a contract between TaC and you comes into existence subject to these Booking Conditions. We reserve the right to decline any booking at our discretion. No employee of TaC other than a director has the authority to vary or omit any of these Booking Conditions or to promise any discount, refund or credit.

## SERVICES

The services we provide to you are limited to (a) the arrangement and coordination of your travel arrangements; and (b) the delivery of travel arrangements which we directly control. This includes (often significant) work undertaken prior to travel to arrange and coordinate the delivery of your travel arrangements

## PRICING

Prices shown in our brochures are in Australian Dollars (\$AUD) and were accurate based on prices and exchange rates at the time of printing or publication. We reserve the right to adjust published prices due to currency fluctuations, government charges or increased costs of services at any time. Please enquire with us or check our website prior to making a booking request for the current prices.

Please be aware that our pricing may be based on a number of foreign currencies and the total cost of your trip can only be guaranteed upon final payment. Up until that time TaC reserves the right to amend your tour pricing in accordance with negative currency fluctuations and the imposition of new or amended government charges.

## NOT INCLUDED IN THE TOUR PRICE

Unless otherwise stated, international and domestic airfares, visas, airport taxes, port taxes, city taxes, security charges, airport/hotel transfers, gratuities, items of a personal nature, travel insurance, vaccinations, emergency evacuation costs, laundry, meals (other than those stipulated), additional beverages and consumables are not included in the tour price.

## PRICE SURCHARGES

We reserve the right to surcharge the cost of your booked travel arrangements prior to commencement for circumstances beyond our control such as currency devaluation, fuel or air fare surcharges, or the imposition of new or amended Government charges. We will not surcharge for currency fluctuations once full payment has been received by us.

## DEPOSIT

A non-refundable and non-transferable deposit of 20% of the booking value or \$1500 per person (whichever is the greater) is required within seven days (unless otherwise stated). We will then issue your booking confirmation. The deposit represents a fee payable to us for services associated with the processing and confirmation of your booking and any consultations on travel arrangements that we may provide to you. Because these services are provided as soon as we confirm your booking, the deposit is non-refundable other than where we cancel your travel arrangements for reasons other than Force Majeure (see below). We are not obliged to hold or confirm any services for you until we receive your deposit. If you fail to pay the deposit on time, then we reserve the right to cancel your booking without notice. If the price of any services increases before we receive your deposit, we reserve the right to pass on this price increase to you. This is in addition to our right to increase prices prior to full payment as stated above.

## FINAL PAYMENT

The balance is due up to 120 days before commencement of your trip, however, payment schedules can vary depending on our supplier requirements. Certain tours also may require payment (including full payment) earlier or additional instalment payments to be made. Payment schedules will be provided to you at the time of booking. Late payment may cause cancellation of all or part of your trip, with no refund payable. We are under no obligation to remind you of the balance becoming due. For late bookings (bookings within 120 days of departure), full payment is required at the time of request. You acknowledge that we may not be able to confirm services, in which case we will provide you with a refund. Payments can be made by direct deposit or credit card. Unfortunately, we are unable to accept cheques or cash.

Account details for direct deposit are as follows:

## BENDIGO BANK

ACCOUNT NAME: Travel Passion Pty Ltd

BSB: 633-000

ACCOUNT # 138 938 485

Please include your name as the reference and advise us via email ([team@twosacrowd.com.au](mailto:team@twosacrowd.com.au)) that you have made the payment.

As at 16/11/2021, payments made by credit card will incur a 1.20% merchant surcharge for MasterCard (including Corporate and Premium), 1.4% for Visa (including Corporate and Premium), 1.8% for American Express and 2.5% for Diners. International Credit cards attract a surcharge of 3.00%. TaC (as merchant) is fully compliant with Reserve Bank of Australia regulations with regard to credit card surcharging which took effect from 1/9/2017.

## CANCELLATIONS BY YOU

### COVID-19 credit redemptions

If: (a) we issued you with a credit due to your original travel arrangements being disrupted by Covid-19 and associated restrictions; and (b) you have redeemed that credit for new travel arrangements; then (c) you agree that we will not be obliged to refund you the value of the credit if you cancel your new travel arrangements.

If you cancel travel arrangements that have a value which exceeds the value of your credit (Excess Payment), then we will refund you the Excess Payment, less cancellation fees in accordance with the table below, calculated from the date which we receive written notice of

## cancellation:

- More than 90 days before commencement: 25% of the Excess Payment

- 90 days to 60 days before commencement: 50% of the Excess Payment

- Within 59 days or no show 100% of the Excess Payment

### COVID-19 credit redemptions

If after we confirm your booking: (a) new or changed quarantine requirements are imposed by government authorities either in a destination you are due to visit or in your home State or county and these remain in effect 60 days before commencement of travel arrangements booked with us; and (b) these new or changed quarantine requirements make it reasonably impractical for you to travel; then (c) you may give us written notice to cancel your trip not less than 45 days prior to commencement of the first arrangement. If you cancel travel arrangements in these circumstances, then we will refund payments made by you less: (a) unrecoverable third party costs and other expenses incurred by us in relation to your travel arrangements; (b) overhead charges incurred by us relative to the price of your travel arrangements; and (c) fair compensation for work undertaken by us in relation to your travel arrangements until the time of cancellation and in connection with the processing of any refund.

### Other cancellations

If you wish to cancel your trip, we require written notice and will make refunds to you less cancellation fees in accordance with the table below, calculated from the date which we receive written notice.

• Over 120 days before commencement: Deposit only

• Within 119 days or no show 100%

Please note payment and cancellations conditions are different for charters such as river and ocean cruises and rail. Please refer to the relevant brochure in connection with these charters. You agree that the deductions and cancellation charges specified above are reasonable and required to protect the legitimate business interests of TaC.

Please note that if you have booked and then cancel any services additional to the packaged tour arrangements (for example pre/post accommodation, airfares, transfers, travel insurance), the supplier of these services will impose cancellation fees in accordance with their terms and conditions which you will be responsible for. TaC may also charge cancellation fees for these cancelled services in accordance with our Agency Booking Conditions. For group departures, a transfer of a confirmed booking to another departure date at your request is deemed to be cancellation of the original booking.

### ILLNESS OR VACCINATION STATUS PREVENTING TRAVEL

If due to any illness, suspected illness or failure to satisfy any required tests (such as a PCR or rapid antigen test in relation to Covid-19) or vaccination requirements:

- an airline or other common carrier refuses you carriage;

- a hotel or vessel refuses to accommodate you; or

- we or our suppliers (acting reasonably) exclude you from the trip and you are consequently prevented from commencing or continuing your trip, then:

- if you have already commenced your trip, we will provide you with reasonable assistance to arrange alternative travel arrangements or to continue the trip. This will be at your cost.

- if you have not commenced your trip then we regret we will not be in a position to provide such assistance.

We will not be liable to refund the cost of your trip (or any part of it) because we would have already paid (or committed to pay) suppliers and we would have already performed significant work preparing for the delivery of your trip and servicing your booking. We will not be responsible for any other loss or loss you incur in connection with your booking (for example, airfares and visa expenses) if you are prevented from commencing or continuing your trip in these circumstances.

### CANCELLATIONS OR RESCHEDULING BY US

In these Booking Conditions, the term Force Majeure means an event or events beyond our control and which we could not have reasonably prevented, and includes but is not limited to:

(a) natural disasters

(including not limited to flooding, fire, earthquake, landslide, volcanic eruption), adverse weather conditions (including hurricane or cyclone), high or low water levels; (b) war, armed conflict, industrial dispute, civil strife, terrorist activity or the threat of such acts; epidemic, pandemic; (d) any new or change in law, order, decree, rule or regulation of any government authority (including travel advisories and restrictions).

### Force Majeure - Prior to travel

If in our reasonable opinion, we your travel arrangements cannot safely or lawfully proceed due to a Force Majeure Event, then we at our discretion may elect to:

• reschedule your travel arrangements (in whole or in part) and/or

• cancel your travel arrangements (in whole or in part), in which case our contract with you will terminate (in whole or in part)

If we cancel your travel arrangements and our contract terminates, neither of us will have any claim for damages against the other for the cancelled arrangements. However, we will refund payments attributable to the cancelled travel arrangements less (a) unrecoverable third party costs and other expenses incurred by us for the cancelled travel arrangements; (b) overhead charges incurred by us relative to the price of the cancelled travel arrangements; and (c) fair compensation for work undertaken by us in relation to the cancelled travel arrangements until the time of cancellation and in connection with the processing of any refund.

### Force Majeure - During travel

If we cancel your travel arrangements after your trip has commenced due to Force Majeure, we will provide you with a refund of recoverable third-party costs only.

### FORCE MAJEURE - GENERAL

If we provide you with any alternative services or assistance where travel arrangements are cancelled or rescheduled due to Force Majeure, then you agree the amount to be refunded to you will be reduced by the value of these services and assistance.

If we cancel your trip for reasons beyond Force Majeure, you will be offered (at your election) a full refund of all funds paid over to us, or the offer of a trip of substantially equal quality if appropriate.

TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you as a result of postponement or cancellation of your travel arrangements by us whether due to Force Majeure or otherwise. You acknowledge that the terms in this section are reasonably necessary to protect our legitimate business interests.

### MINIMUM NUMBERS

Some tours are based on a minimum number of passengers travelling. We will advise you prior to confirming your booking if this is the case. If a tour fails to attract the minimum passenger numbers, the tour may be cancelled, or we may pass on any pro-rata increases in costs at our discretion. If a tour is cancelled, monies already paid by you will be refunded or



# TERMS AND CONDITIONS

credited towards future travel at your election. We will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of our cancellation.

## AMENDMENTS BY YOU

We will endeavour to accommodate amendments and additional requests. You acknowledge that these may not be possible to fulfil. An amendment fee of AU\$50 will be levied to cover communication and administration costs for any changes to bookings. You will also be required to pay any additional costs charged by suppliers.

## AMENDMENTS BY US

Every effort will be made to adhere to the published touring itinerary. Occasionally, circumstances beyond our and our suppliers' control will force changes, amendments or modifications to the itinerary and its inclusions. If circumstances beyond our control such as road conditions, poor weather, changes in transport schedules and/or vehicle breakdowns mean that we need to amend your itinerary or the services with it, we shall notify you in writing as soon as possible. If the change arises during your trip, our representatives will make every effort to contact you personally. We reserve the right to substitute alternative transport or accommodation in the interests of the safety of our passengers and/or the successful completion of the itinerary. You agree that we have the right to pass on any costs we incur for alternative arrangements we put in place for your benefit in these circumstances. To the fullest extent permitted by law, TaC will not be responsible for any omissions or modifications to the itinerary or the inclusions made as a consequence of these circumstances. If you are entitled to any compensation at law for any changes or modifications in these circumstances, then you agree that any compensation you are entitled to will be reduced by the value of any alternative services we provide to you which you accept. TaC disclaims any liability to you for the costs of airfares, visas or any other expenses incurred by you.

## UNUSED & DENIED SERVICES

No refunds will be made for any travel arrangements not utilised, whether by choice or because of late arrival or early departure. This includes the failure of transport to operate according to schedule, which we disclaim responsibility for. If you are not fully and validly vaccinated against Covid-19 in the destination(s) where services are to be provided, and particular suppliers refuse to provide you with travel arrangements, then you agree you will not be entitled to any refund for those arrangements. We will not be responsible to you for any loss or expenses you incur (including loss of enjoyment or the costs of alternative arrangements) if you are denied services in these circumstances.

## ACCOMMODATION

We reserve the right to substitute hotels, vessels and other forms of accommodation with properties or vessels of a comparable or higher standard.

## PASSPORTS, VISAS & VACCINATIONS

It is a requirement that you hold a valid passport and visas for your journey. It is your sole responsibility to ensure that you are in possession of the necessary documentation to comply with the laws and regulations of the countries to be visited. It is your sole responsibility to obtain vaccinations and preventative medicines as may be required for the duration of the tour. Any information provided by us is given in good faith.

## CLIENT NAMES EXACTLY AS PER PASSPORT

For security reasons, airlines and our overseas suppliers require names to be given exactly as stated in your passport. If you do not advise the correct information and we have to re-issue airline tickets or other documentation, then you will be responsible for any fees charged (such as airline cancellation charges or re-issue fees) in addition to our own reasonable administration fees.

## VACCINATIONS

It is mandatory for you to be fully vaccinated against Covid-19 with a vaccine approved by the Australian Therapeutic Goods Administration (TGA). This is so we can provide a safe environment (by mitigating health risks) for our staff, our contractors, our suppliers and their staff, and our other customers. It also assists to protect the communities you will visit. You agree to provide us with satisfactory evidence of vaccination at least 30 days prior to the commencement of travel arrangements booked with us. If you fail to provide evidence of vaccination by the time required, then you acknowledge and agree that this will be deemed a cancellation by yourself. Please refer to the "Cancellation by You" section above. It is your responsibility to obtain vaccinations and preventative medicines as may be required for the duration of the trip. Any information provided by us is given in good faith.

## EXCLUSION FROM TOUR

When joining a group tour, you undertake to conduct yourself in a manner conducive to good group dynamics. If you act in a manner that threatens or disrupts the safety or enjoyment of others on the tour, the tour host or tour guide acting reasonably may require that you leave the tour. TaC will not be responsible for any other travel arrangements affected by, or any additional costs incurred as a result of your booking being cancelled or you being asked to leave the tour as described above, including costs of airfares, visas or any other expenses incurred by you as a result of our cancellation.

## HEALTH & FITNESS

It is your responsibility to ensure that you have a suitable level of health and fitness to undertake the trip of your choice. If you suffer from a medical condition which may reasonably be expected to increase your risk of needing medical attention, or which may affect the normal conduct of the trip, then you must advise us at the time you make your booking request. We may request you to provide an assessment of your medical condition from a qualified medical practitioner. If the assessment indicates that you will require special assistance from personnel which we cannot reasonably provide, then we may cancel your booking. Provided you notified us of your medical condition at the time you made your booking request, we will provide you with a full refund of payments made. If you fail to notify us at that time or if you fail to provide a medical assessment within a reasonable time of our request, then this will be considered a cancellation by you. We reserve the right to cancel your booking if any changed or non-disclosed medical conditions mean that you will require special assistance which we cannot reasonably provide. We strongly suggest that your travel insurance policy includes comprehensive cancellation coverage.

## DIETARY REQUIREMENTS

Special dietary requests are required to be notified to us at the time of booking. Although we will use reasonable endeavours to accommodate requests, we cannot guarantee requests will be met by suppliers. It is your responsibility to check that meals and beverages do not contain any allergens. We expressly disclaim any liability for meals or beverages that contain allergens.

## TRAVEL INSURANCE

For international tours, it is a condition of travel that each passenger is adequately covered by an appropriate comprehensive travel insurance policy to cover cancellation, medical requirements, luggage, repatriations, medical evacuation and additional expenses. For domestic travel (i.e., within Australia), travel insurance is strongly recommended. Please also

check the contingencies of your prospective insurance cover and ensure you are aware of its conditions and omissions. We strongly advise travel insurance is purchased at time of booking to provide full cover. You must provide us with the insurance company name, policy number and emergency contact number relating to such a policy within 14 days of final payment being made.

## COMPLAINTS

If you have a complaint about any aspect of the travel arrangements, you must immediately bring it to the attention of TaC or our local representative at the time to give us the opportunity to put things right. If you fail to do this, you agree that you waive the right to make a future claim against us in connection with the problem. If you notify us or our local representative of the problem and the problem is not solved to your satisfaction you must forward your complaint in writing to TaC no later than 30 days after completion of the tour, otherwise you waive the right to make a claim against us in connection with the problem.

## INDEPENDENT SERVICES

TaC We are not responsible for any additional activities or excursions which are not included in the booked itinerary or which we sell as agent for the principal operator. Any advice or recommendation made by a guide or local representative does not make us responsible.

## ACCEPTANCE OF RISK

You acknowledge that travel involves personal risks which may be greater than those present in your everyday life. This could be as a result of the adventurous nature of your trip or the visiting of destinations which present geographical, political or cultural risks and dangers. You should consult guidance issued by the Department of Foreign Affairs and Trade (DFAT) applicable to the destinations within your itinerary. You acknowledge that your choice to travel is made having had the benefit of DFAT guidance, and you accept any additional personal risks associated with your travel. To the fullest extent permitted by law, we disclaim any liability for these risks.

## RESPONSIBILITY

Services supplied by independent suppliers

Where a third party over whom we have no direct control (Independent Supplier) is the supplier of travel arrangements that form part of your trip, you acknowledge that our obligations to you are limited to taking reasonable steps to select a reputable Independent Supplier and arranging for them to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include but are not limited to airlines, railway and cruise operators, hoteliers, independent transport companies (i.e., vehicles not operated by us) and common carriers.

Where a third party over whom we have no direct control (Independent Suppliers) is the supplier of travel arrangements that form part of your tour, you acknowledge that our obligations to you are limited to arranging for the Independent Supplier to provide those travel arrangements to you. Independent Suppliers over whom we have no direct control include airlines, railway and cruise operators, hoteliers and common carriers. To the fullest extent permitted by law, we will not be responsible to you for any loss, damage, personal injury or delay attributable to the actions or omissions of an Independent Supplier. Any claims you have in this regard must be made against the Independent Supplier. You acknowledge that the Independent Supplier's liability to you may be limited by their own terms and conditions.

Services we directly supply

To the extent only that we are the principal supplier of travel arrangements or other services to you which we control, then we will provide those travel arrangements and services with reasonable skill and care. We will only be responsible for our employees in the course of their employment, and for our agents and suppliers (where we are not the supplier's agent or where the supplier is not an Independent Supplier) if they were carrying out the work we had asked them to do. We will not be responsible for any loss, damage, claim or expense caused by the acts or omissions of yourself, of any other third party not connected with the provision of the travel arrangements or services, or due to an event of Force Majeure.

## GENERAL LIABILITY LIMITATION

You acknowledge that travel arrangements or services which comply with local laws and regulations will be deemed to have been properly performed, even if this would not be considered the case in

Australia. Australian Consumer Law and corresponding legislation in other jurisdictions in certain circumstances imply mandatory conditions and warranties into consumer contracts ("Consumer Warranties"). These Booking Conditions do not exclude or limit the application of the Consumer Warranties. Other than the Consumer Warranties, TaC disclaims all warranties. To the fullest extent permitted by law, the maximum liability of TaC to you under these Booking Conditions, in tort (including negligence) or at law is limited to arranging for the travel arrangements to be resupplied or payment of the cost of having them resupplied.

## DEEMED ACCEPTANCE

By making a booking request, you are deemed to have agreed and consented to all terms in these Booking Conditions and in any other documents provided to you by TaC or any other person who may have booked the tour on your behalf. If you book on behalf of another party, you represent and warrant to TaC that you are duly authorised to provide the agreement and consent the other party and you agree that you will be responsible for any loss or damage TaC incurs if this is not the case.

## IMAGE RELEASE

When on tour, we may from time to time take photographs or make recordings of you and tour activities that may identify you. We reserve the right to use any photographs and/or recordings for promotional reasons. In using such images, you consent to the use of such images or recordings by us and you acknowledge that you will not be entitled to payment or other compensation for the giving of this consent. If you do not consent to the release and use of your image, then please advise TaC in writing within 30 days following payment of your deposit.

## GENERAL

The contract between you and Travel Passion Pty Ltd trading as Two's a Crowd is deemed to have been made in the State of Victoria, Australia, and shall be governed by the laws of Victoria. Any disputes shall be dealt with by a court with the appropriate jurisdiction in Victoria. If any provision of these Booking Conditions is found to be unenforceable, then to the extent possible it will be severed from these conditions without affecting the remaining provisions. Any personal information you provide to us will be collected, stored, used, protected and shared in accordance with Australian Privacy Principles, and our Privacy Policy, which is published here <https://twosacrowd.com.au/privacy-policy/>

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